

EROSKI, moving forward *with you.*

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About Us

A photograph of two women, Eroski employees, in a warehouse setting. They are wearing dark blue work jackets with orange and yellow reflective stripes. The woman on the left is pointing towards the right, and the woman on the right is smiling and looking back at her. In the background, there are shelves with boxes and a pallet. The text "En esta historia, los protagonistas son las personas." is overlaid in the center.

En esta historia, los protagonistas
son las personas.

We believe there is a different way of doing things.

Our Identity

EROSKI Group is Spain’s leading consumer **cooperative** and one of the country’s foremost operators in the fast-moving consumer goods and food retail sectors. EROSKI S. Coop. is the **parent cooperative** from which all Group activities are structured and managed.

As a **consumer cooperative**, its **corporate governance** is based on the parity structures of the **Governing Council and the General Assembly**, comprising 50% consumer members and 50% worker members.

EROSKI regards **equal opportunities for women and men as a fundamental strategic principle** of organisational management and is committed to embedding it throughout its day-to-day operations.

+1,425,000
Consumer members

8,336
Worker members and co-owners



Highlights


€6,081 million
Revenue


1,508
omnichannel
store network


€435 million
savings passed on
to customers

I+D+I
€21.4 million
in R&D&I projects

Awards

-  · Retailer of the Year Award
- InfoRetail Best Human Management Award
- Best Customer Service Award
- Fundación Integra Carbon Footprint Award


-27%
carbon footprint
since 2023

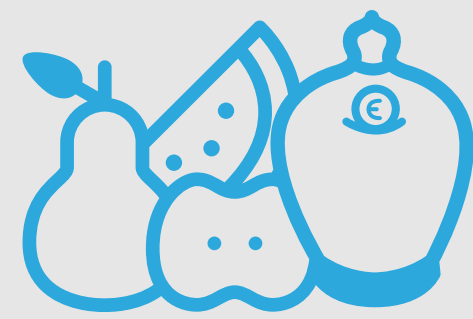

800
eco-designed
products
in 2025


+3,200
own-brand products
with sustainability
certification


+28,000
professionals


74%
positions of responsibility
held by women


298,000
Training hours



Promoting
Healthy Eating


+408
"FREE-FROM" own-
brand references


+31,000
People benefiting from
our EKILIBRIA nutritional
information service


+29,000
analytical tests conducted,
including chemical, physical,
microbiological and
genetic controls

5 COMMITMENTS
with you


2,315
local
producers


+€25 million
allocated to
social initiatives


+280,000
beneficiaries

**Customer
engagement
and information**




+250,000
monthly readers of
Consumer magazine


+455,000
participants in
listening activities

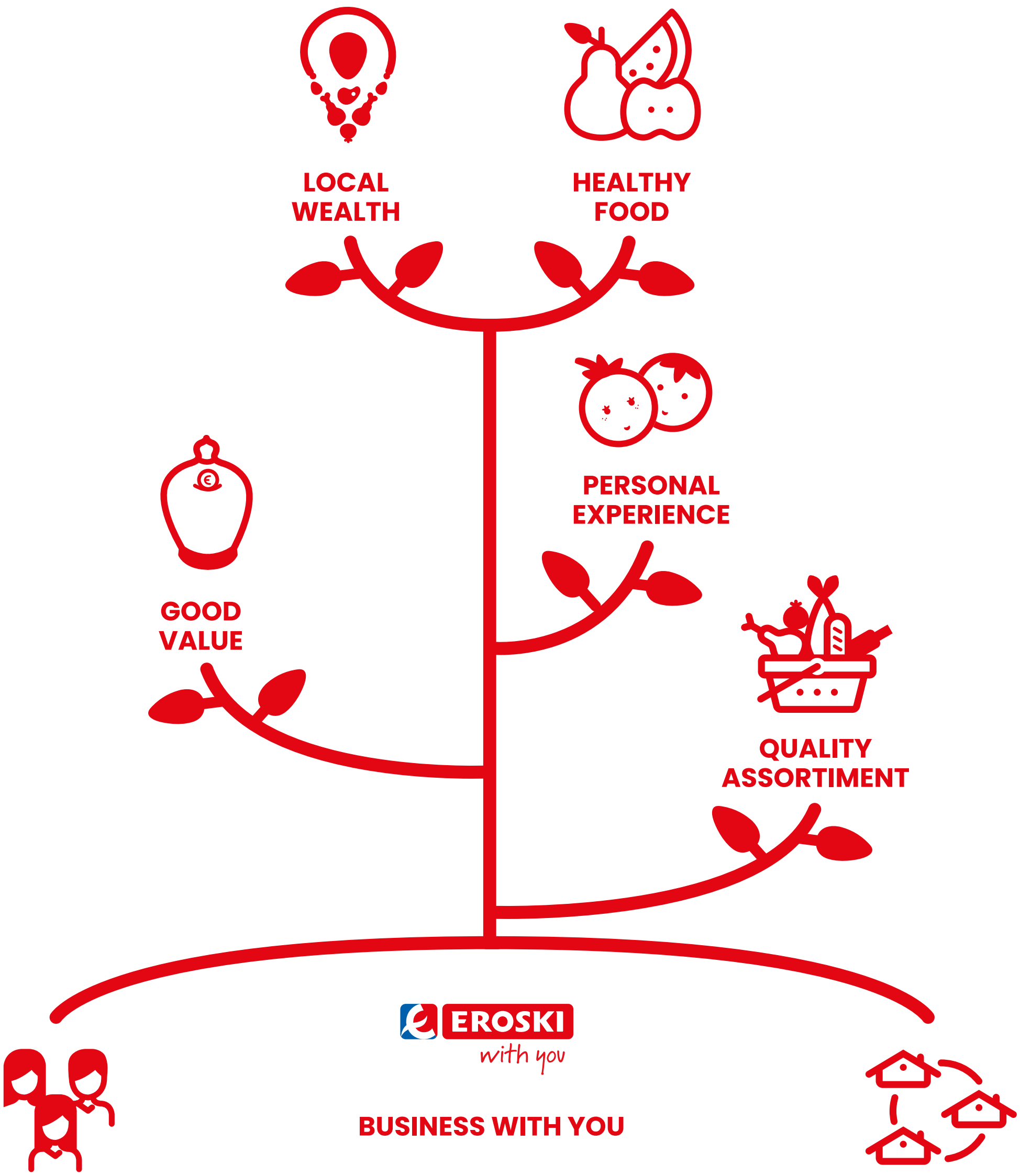

+6 million
members of our
loyalty programme



Generating
Local Value and
Community Support

Positioning

We are committed to **responsibility** because we are aware of the impact of our business and strive to ensure **sustainability** in everything we do. We embrace **commitment** because we work to create value and improve the quality of life of our stakeholders. And we are defined by **honesty** because we believe that transparency fosters trust, credibility and resilience.



Mission

At EROSKI, we are a network of food retail outlets whose mission is to deliver sustainable business results, both now and in the future, in order to:

- Create wealth in the communities we operate in.
- Meet the needs of our customers and employees.
- Promote healthy and responsible eating.

Our activities are underpinned by cooperative values and a management approach based on participation and collaboration at work.

Vision

Our aim is to be the preferred retailer for customers, employees and the communities around us.

To achieve this, we focus on offering quality products at competitive prices, promoting healthy, local and sustainable eating, and developing an engaging and meaningful project for the people who form part of EROSKI, consistently reflecting our cooperative values.

Values

Economic, social and environmental responsibility

Cooperation

Commitment to consumers

Participation

Trust

Innovation

Our Cooperative Experience

EROSKI is a member of the **MONDRAGON** Corporation, with more than six decades of history. Bringing together cooperatives operating in the financial, industrial, retail and knowledge sectors, MONDRAGON is today the **leading industrial group in the Basque Country and the tenth largest business group in Spain.**

[More information](#)

€11.3 billion
in sales

€201 million
invested in R&D

71,500
People

5
continents with commercial
and production activities

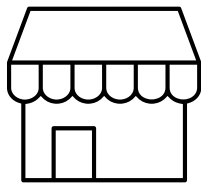


Business *model*

€6.081 billion
in revenue

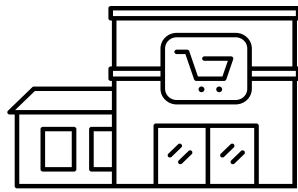
1,508
stores across our
omnichannel retail
network

Our business is built around a diverse
and integrated retail network comprising:



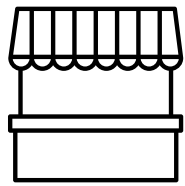
1,335

Supermarkets



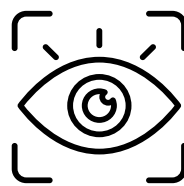
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Hypermarkets



14

Cash & Carries



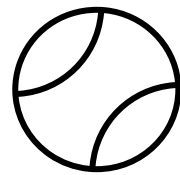
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Opticians



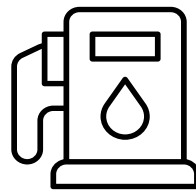
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Online Stores



65

Leisure and
Sports stores



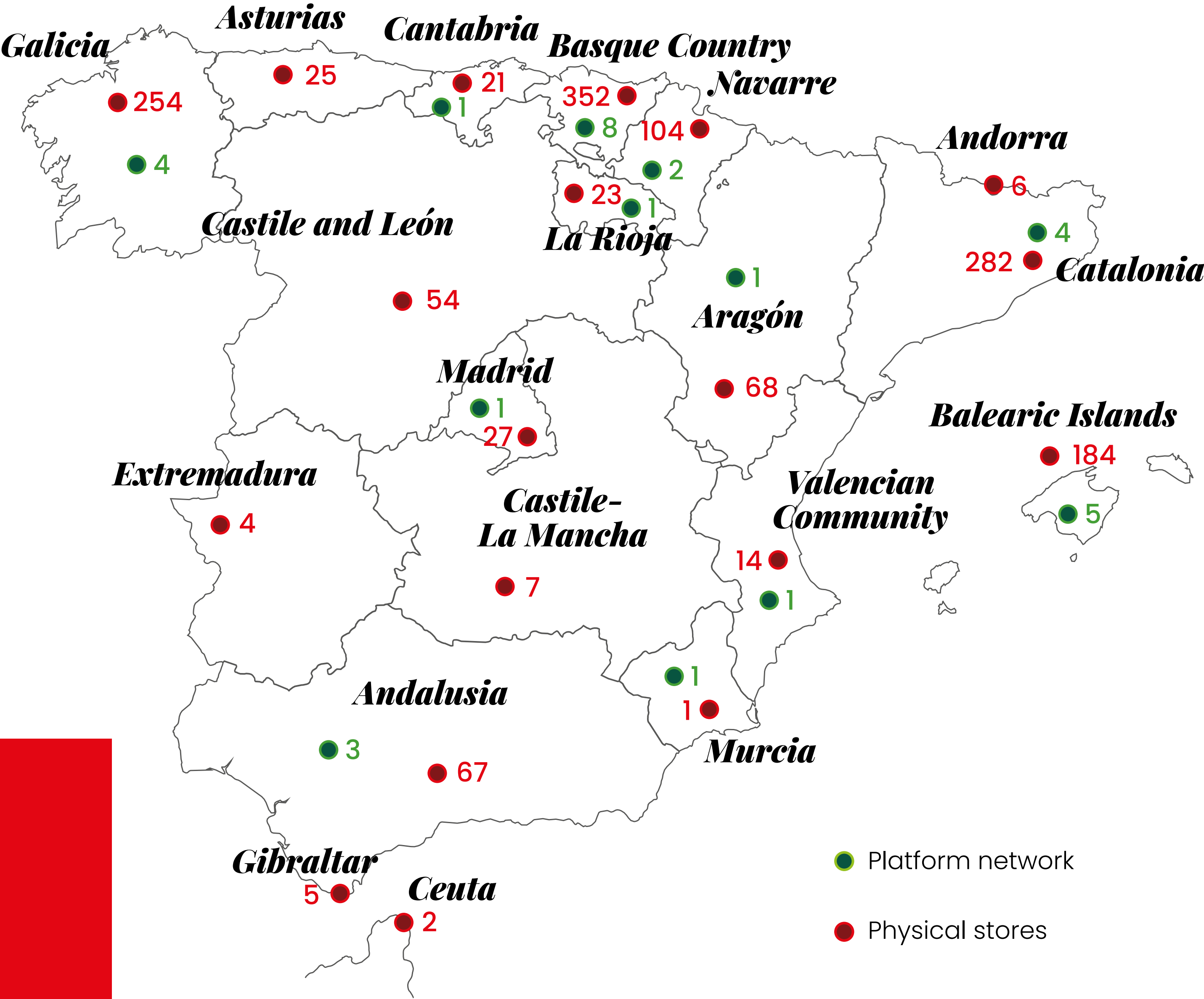
40

Petrol Stations

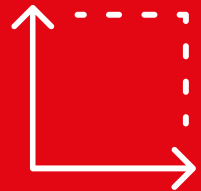
Business *model*

Geographic footprint

Network of distribution platforms and stores



60 new stores
13 company-owned
47 franchised



1.12 million m²
of retail
space

Business *model*

Efficient *logistics*

Continuous Improvement of Our Logistics Network

In 2025, we continued to roll out our comprehensive redesign of the fresh-food logistics network, an initiative aimed at modernising our infrastructure and enhancing the efficiency of our value chain. As part of this project, we are upgrading our facilities with state-of-the-art technology to ensure optimum handling of each product category, delivering the highest standards in temperature control, product handling and storage.

19
in-house
platforms

13
third-party
platforms

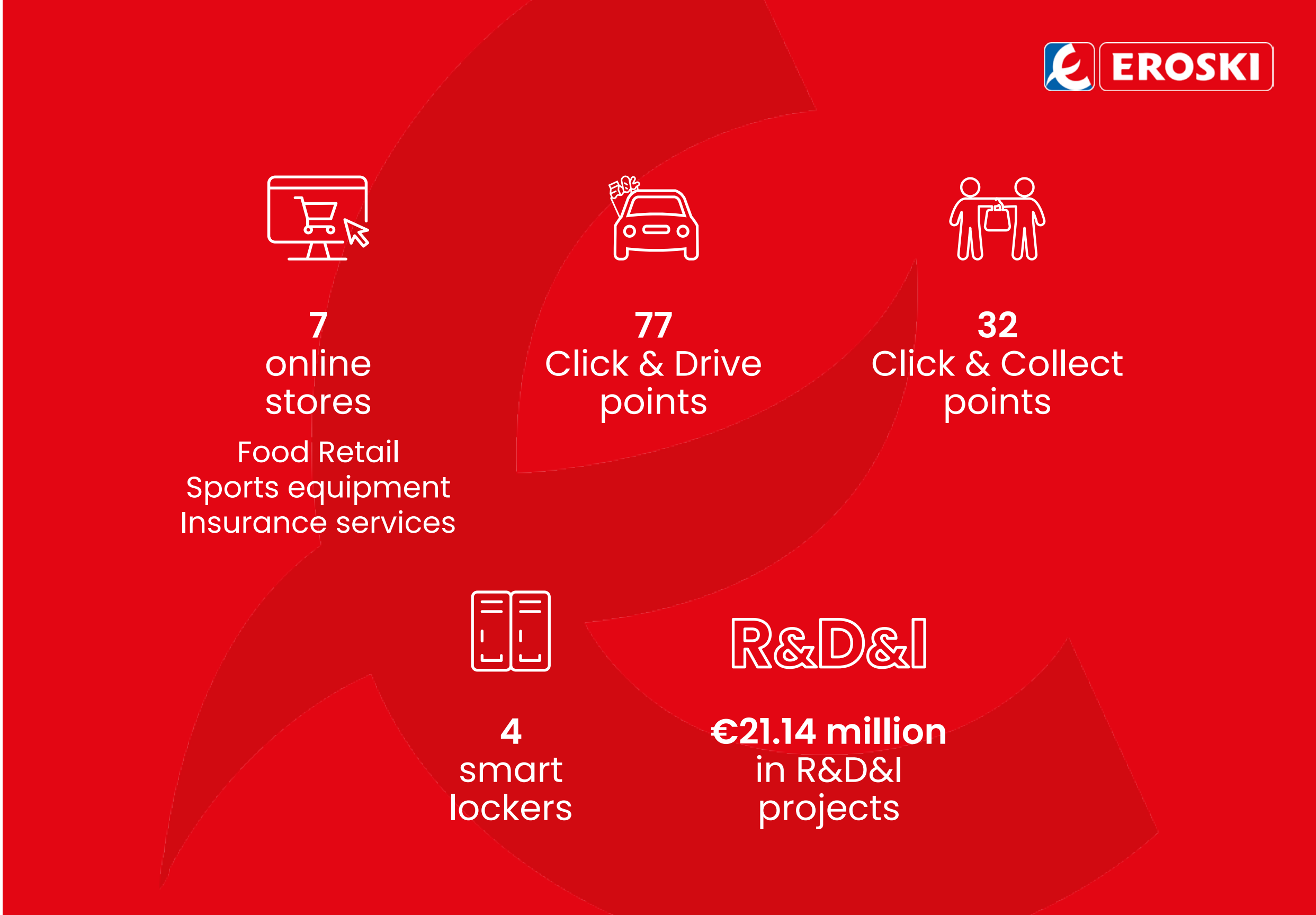
350,000
m² of warehouse
space
Capacity to distribute
1 million boxes a day



Business *model*

Connecting experiences,
making shopping easier:
Omnichannel

We remain firmly committed to our omnichannel strategy, striving to provide customers with a **unique and differentiated shopping experience** across every channel. We are continually enhancing our digital services to make them more accessible, intuitive and convenient, removing barriers between physical and digital retail environments.



Our commitments

Commitments that Guide our Actions

Our commitments reflect the way we do business and are structured around five key areas of action. **Five commitments** guide our decisions and support our progress towards a business model that is closer to people, more participatory and increasingly responsible.

We are committed to *promoting* healthy eating



We are committed to *generating* local value and social impact in our communities



We are committed to *supporting* Employee satisfaction and development



We are committed to *listening to and informing* our customers



We are committed to *improving* environmental sustainability



We are committed to promoting *Healthy Eating*

01
We offer a broad range of healthier choices, with a strong focus on fresh produce, while helping customers maximise value for money.

02
Our own-brand ranges provide enhanced product information and strong nutritional credentials.

03
We support educational initiatives aimed at preventing childhood obesity.

04
We share practical advice and information to help consumers make informed food choices.



We are committed to promoting *Healthy Eating*

“

Because we are a network of retail outlets committed to offering quality products and supporting healthier eating among our customers.

”

€435 million

savings passed on to customers

+31,000

People benefiting from our EKILIBRIA nutritional information service

+29,000

analytical tests conducted, including chemical, physical, microbiological and genetic controls

65%

of our own-brand range has been awarded a Nutri-Score rating of A, B or C

+230,000

schoolchildren have participated in our Educational Programme on Food and Healthy Habits (PEAHS).

We are committed to generating *Local Value and Community Support*

01

We promote a wide range of local products, particularly from small and medium-sized enterprises.

02

We support producer families in improving efficiency and sustainability.

03

We promote social action initiatives that foster solidarity and social inclusion.

04

We return part of our business results to society through the EROSKI Foundation.



We are committed to generating

Local Value and Community Support

“

Because we care about the society of which we are part, from small agri-food producers to people in need of support.

”

+1,150

products with quality labels such as Eusko Label, Reyno Gourmet or Tierra de Sabor

2,315

local producers

1,218

newly listed local products

+€25 million

allocated to social initiatives

+280,000

beneficiaries

We are committed to supporting *Employee* satisfaction and Development

01

We offer programmes to support wellbeing, addressing both physical and mental health.

02

We create spaces for meaningful participation through shared leadership.

03

We offer opportunities to grow and learn.

04

We ensure equal opportunities and non-discrimination, supporting inclusion in the workplace.



We are committed to supporting *Employee* satisfaction and Development

“

Because we care about the wellbeing of our workers.
Participation in the business and the continuous
improvement of working conditions guide and inspire us.

”

+28,200
professionals

+298,000
training
hours

76%
women
in the workforce

74%
positions of responsibility
held by women

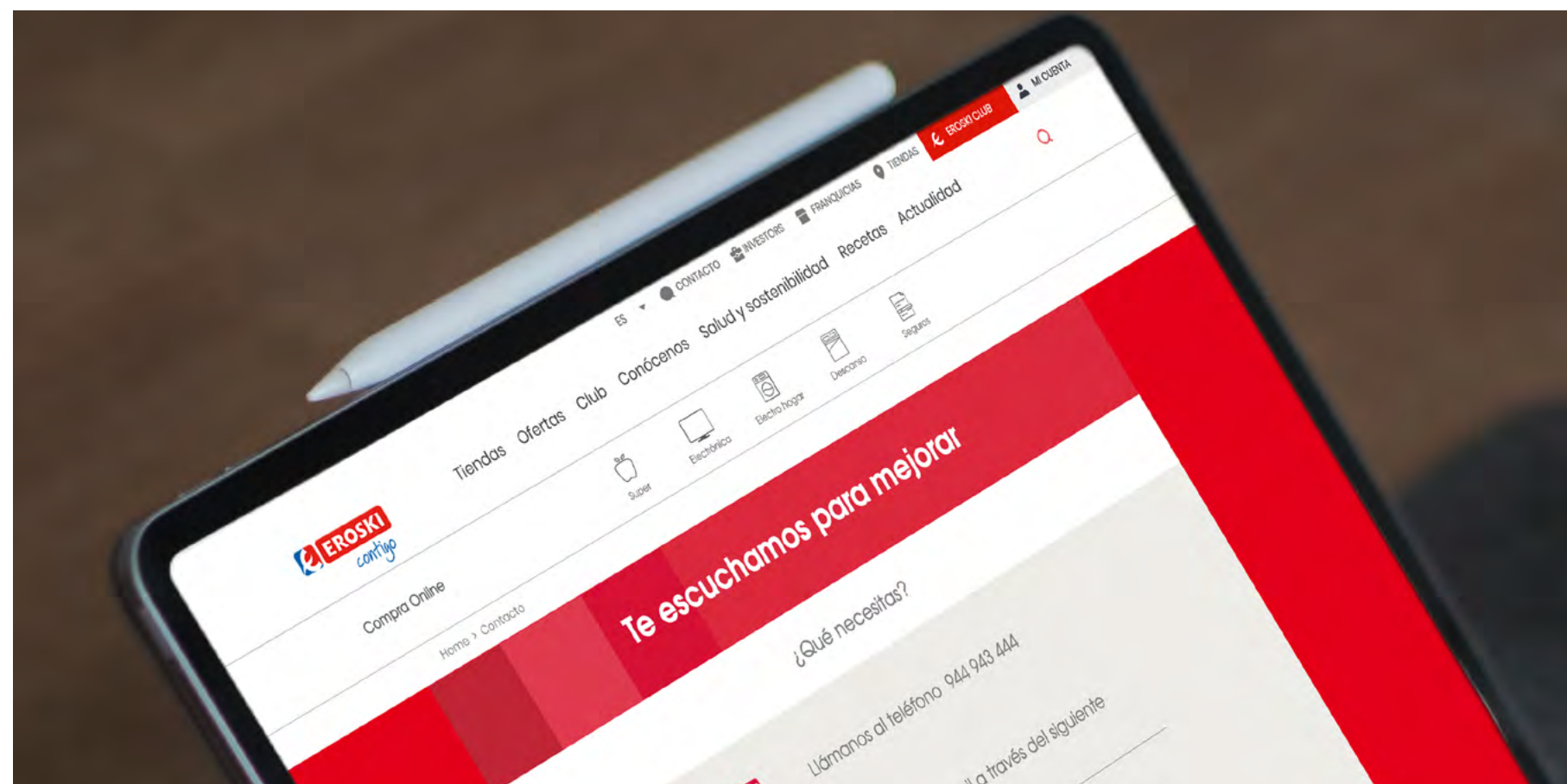
We are committed to listening to and informing our *Customers*

01 We provide information to support healthy eating and responsible consumption, reducing technological barriers.

02 We maintain continuous dialogue to understand customer needs.

03 We act with transparency and ethics, supported by sound governance practices.

04 We deliver the best service to our customers across all channels.



We are committed to listening to and informing our *Customers*

“

Because we do business together with our customers.
Providing information helps them make better decisions,
and listening helps us improve.

”

+250,000

readers of Consumer
magazine

1.3 million

followers across our
social media channels

+6 million

members of our
loyalty programme

+455,000

participants in
listening activities

We are committed to improving *environmental sustainability*

our commitments

02

03

01 We eco-design our packaging to improve circularity.

02 We reduce CO₂ and other greenhouse gas emissions.

03 We reduce food waste through prevention, donation and surplus recovery.

04 We advance animal welfare certification, with a focus on our own-brand products.



We are committed to improving
environmental sustainability

“

Because we care about the future of the planet, we work
to improve the sustainability of our value chain.

”

-27%

carbon
footprint
since 2023

800

eco-designed
products
in 2025

+3,200

own-brand products
with sustainability
certification



Signatory to the
United Nations
Global Compact

01

02

03

Recognition of our Work

Recognition of our Work

The excellence of EROSKI's work across a wide range of areas has been recognised in recent years through numerous awards, including:



Retailer of the Year Award



InfoRetail Best People Management Award



Best Customer Service Award



Fundación Integra Carbon Footprint Award



