Eroski, S.Coop. and its subsidiaries

Audit report, Consolidated Annual Accounts and
Consolidated Directors' Report
for the year ended 31 January 2025

"This version of our report is a free translation of the original, which was prepared in Spanish. All possible care has been taken to ensure that the translation is an accurate representation of the original. However, in all matters of interpretation of information, views or opinions, the original language version of our report takes precedence over this translation."

Independent auditor's report on the consolidated annual accounts

To the shareholders of Eroski, S.Coop.

Report on the consolidated annual accounts

Opinion

We have audited the consolidated annual accounts of Eroski, S.Coop. (the Parent company) and its subsidiaries (the Group), which comprise the statement of financial position as at 31 January 2025, and the income statement, statement of comprehensive income, statement of changes in equity, cash flow statement and related notes, all consolidated, for the year then ended.

In our opinion, the accompanying consolidated annual accounts present fairly, in all material respects, the equity and financial position of the Group as at 31 January 2025, as well as its financial performance and cash flows, all consolidated, for the year then ended, in accordance with International Financial Reporting Standards as adopted by the European Union (IFRS-EU) and other provisions of the financial reporting framework applicable in Spain.

Basis for opinion

We conducted our audit in accordance with legislation governing the audit practice in Spain. Our responsibilities under those standards are further described in the *Auditor's responsibilities for the audit of the consolidated annual accounts* section of our report.

We are independent of the Group in accordance with the ethical requirements, including those relating to independence, that are relevant to our audit of the consolidated annual accounts in Spain, in accordance with legislation governing the audit practice. In this regard, we have not rendered services other than those relating to the audit of the accounts, and situations or circumstances have not arisen that, in accordance with the provisions of the aforementioned legislation, have affected our necessary independence such that it has been compromised.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Key audit matters

Key audit matters are those matters that, in our professional judgment, were of most significance in our audit of the consolidated annual accounts of the current period. These matters were addressed in the context of our audit of the consolidated annual accounts as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on these matters.

Key audit matters	How our audit addressed the key audit matters
Recoverability of goodwill As indicated in notes 2.c) and 9 of the attached consolidated financial statements, as of January 31, 2025, there is goodwill amounting to 818,625 thousand euros. The Group's management has estimated the recoverable amount of this goodwill (see note 2.c of the attached consolidated financial statements) based on its allocation among different groups of Cash Generating Units (CGUs). For the calculations of the recoverable amount of goodwill, the Group's management used cash flow projections based on the strategic plan, which required making significant judgments and estimates. These include, among others, the average growth rate of EBITDA (earnings before interest and taxes, net of depreciation and impairment of non-current assets), as well as discount and long-term growth rates. The most significant assumptions used by the Group's management and the sensitivity analyses conducted are summarized in note 9.3 of the attached consolidated financial statements. As a result of the analysis performed, it was not necessary to record any impairment. Variations in these variables and management's estimates can lead to significant changes in the calculations performed and, therefore, in the goodwill recovery analyses. This situation, along with the significance of this item, has prompted it to be a key matter in our audit.	As a starting point for our procedures, we have gained an understanding of the processes and relevant controls related to the Group management's assessment of goodwill impairment, including those related to budget preparation and the analysis and monitoring of projections, which form the basis of the key judgments and estimates made by the Group's management. We have reviewed the strategic plan approved by management and, concerning the estimated cash flows, we have analyzed the calculation methodology used, compared the annually projected cash flows with those actually achieved during the current fiscal year, and verified the key assumptions considered against historical results, available comparables, relevant industry factors, and other external sources. For this, we have relied on valuation experts from our firm. Additionally, we have assessed the reasonableness of the sensitivity analyses outlined in the notes to the attached consolidated annual accounts. As a result of the analyses performed, we consider that the conclusions reached by the Group's management regarding the estimates made, as well as the information disclosed in the attached consolidated annual accounts, are consistent with the information obtained during the course of our work.

Key audit matters	How our audit addressed the key audit matters
Recognition of deferred tax assets	
As of January 31, 2025, the attached consolidated financial statements reflect deferred tax assets totaling 238,695 thousand euros and deferred tax liabilities amounting to 140,884 thousand euros. The recovery of deferred tax assets depends on the generation of positive taxable bases in Corporate Income Tax in future years (see notes 3.18 and 14 of the attached consolidated financial statements), in accordance with the applicable tax regulations. Additionally, note 14 of the attached consolidated financial statements details the unrecognized tax credits due to not meeting recognition requirements. The recognition of these deferred tax assets is analyzed by the Group's management through the estimation of taxable bases for upcoming years, based on the business plans of the various companies within the Group. Consequently, the conclusion regarding the recognition of deferred tax assets shown in the attached consolidated balance sheet is subject to significant judgments and estimates by the Group's management, both regarding future fiscal results and the applicable tax regulations in the different jurisdictions where it operates. Given the significance of the recognized and pending amount, the significant judgments required, and the necessary estimates for the calculation of future taxable bases, the recognition of deferred tax assets has been a key matter in our audit.	Firstly, we undertook to understand and assess the criteria used by the Group's management for estimating the likelihood of utilization and recovery of deferred tax assets in subsequent years, according to the approved business plans. We compared the annually projected cash flows in the business plans with those actually achieved in the current year and verified the key assumptions, estimates, and calculations made for their preparation. This involved comparing them against historical performance, available comparables, industry-relevant factors, and other external sources. As part of the analyses, we also evaluated the tax adjustments considered for estimating taxable bases, the applicable tax regulations, as well as the decisions regarding the potential use of tax benefits corresponding to the various companies within the Group. The calculations and estimates made by the Group's management, as well as the conclusions reached regarding the recognition of deferred tax assets, are consistent with the information obtained during the course of our work.

Other information: Consolidated management report

Other information comprises only the consolidated management report for the year ended in 31 January 2025, the formulation of which is the responsibility of the Parent company's directors and does not form an integral part of the consolidated annual accounts.

Our audit opinion on the consolidated annual accounts does not cover the consolidated management report. Our responsibility regarding the consolidated management report, in accordance with legislation governing the audit practice, is to:

a) Verify only that the consolidated statement of non-financial information, certain information included in the Annual Corporate Governance Report and the Annual Report on Directors' Remuneration, as referred to in the Auditing Act, have been provided in the manner required by applicable legislation and, if not, we are obliged to disclose that fact.

b) Evaluate and report on the consistency between the rest of the information included in the consolidated management report and the consolidated annual accounts as a result of our knowledge of the Group obtained during the audit of the aforementioned financial statements, as well as to evaluate and report on whether the content and presentation of this part of the consolidated management report is in accordance with applicable regulations. If, based on the work we have performed, we conclude that material misstatements exist, we are required to report that fact.

On the basis of the work performed, as described above, we have verified that the information mentioned in section a) above has been provided in the manner required by applicable legislation and that the rest of the information contained in the consolidated management report is consistent with that contained in the consolidated annual accounts for the year ended in 31 January 2025 financial year, and its content and presentation are in accordance with applicable regulations.

Responsibility of the directors and the audit and compliance comittee for the consolidated annual accounts

The Parent company's directors are responsible for the preparation of the accompanying consolidated annual accounts, such that they fairly present the consolidated equity, financial position and financial performance of the Group, in accordance with IFRS-EU and other provisions of the financial reporting framework applicable to the Group in Spain, and for such internal control as the aforementioned directors determine is necessary to enable the preparation of consolidated annual accounts that are free from material misstatement, whether due to fraud or error.

In preparing the consolidated annual accounts, the Parent company's directors are responsible for assessing the Group's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the aforementioned directors either intend to liquidate the Group or to cease operations, or have no realistic alternative but to do so.

The Parent company's audit and compliance comittee is responsible for overseeing the process of preparation and presentation of the consolidated annual accounts.

Auditor’s responsibilities for the audit of the consolidated annual accounts

Our objectives are to obtain reasonable assurance about whether the consolidated annual accounts as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion.

Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with legislation governing the audit practice in Spain will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these consolidated annual accounts.

As part of an audit in accordance with legislation governing the audit practice in Spain, we exercise professional judgment and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the consolidated annual accounts, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Group's internal control.

- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the Parent company's directors.

- Conclude on the appropriateness of the Parent company's directors' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Group's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the consolidated annual accounts or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Group to cease to continue as a going concern.

- Evaluate the overall presentation, structure and content of the consolidated annual accounts, including the disclosures, and whether the consolidated annual accounts represent the underlying transactions and events in a manner that achieves fair presentation.

- Plan and perform the group audit to obtain sufficient appropriate audit evidence regarding the financial information of the entities or business units within the Group as a basis for forming an opinion on the consolidated annual accounts. We are responsible for the direction, supervision and review of the audit work performed for purposes of the group audit. We remain solely responsible for our audit opinion.

We communicate with the Parent company's audit and compliance comittee regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide the Parent company's audit and compliance comittee with a statement that we have complied with ethical requirements relating to independence and we communicate with the aforementioned those matters that may reasonably be considered to threaten our independence and, where applicable, the safeguards adopted to eliminate or reduce such threat.

From the matters communicated with the Parent company’s audit and compliance comittee, we determine those matters that were of most significance in the audit of the consolidated annual accounts of the current period and are therefore the key audit matters.

We describe these matters in our auditor’s report unless law or regulation precludes public disclosure about the matter.

Report on other legal and regulatory requirements

European single electronic format

We have examined the digital files of the European single electronic format (ESEF) of Eroski, S.Coop. and its subsidiaries for the year ended in 31 January 2025 financial year that comprise an XHTML file which includes the consolidated annual accounts for the financial year and XBRL files with tagging performed by the entity, which will form part of the annual financial report.

The directors of Eroski, S.Coop. are responsible for presenting the annual financial report for the year ended in 31 January 2025 financial year in accordance with the formatting and markup requirements established in the Delegated Regulation (EU) 2019/815 of 17 December 2018 of the European Commission (hereinafter the ESEF Regulation).

Our responsibility is to examine the digital files prepared by the Parent company's directors, in accordance with legislation governing the audit practice in Spain. This legislation requires that we plan and execute our audit procedures in order to verify whether the content of the consolidated annual accounts included in the aforementioned digital files completely agrees with that of the consolidated annual accounts that we have audited, and whether the format and markup of these accounts and of the aforementioned files has been effected, in all material respects, in accordance with the requirements established in the ESEF Regulation.

In our opinion, the digital files examined completely agree with the audited consolidated annual accounts, and these are presented and have been marked up, in all material respects, in accordance with the requirements established in the ESEF Regulation.

Report to the audit and compliance comittee of the Parent company

The opinion expressed in this report is consistent with the content of our additional report to the audit and compliance comittee of the Parent company dated 6 May 2025.

Appointment period

The General Assembly held on 25 May 2023 appointed us as auditors of the Group for a period of three years, as from the year ended 31 January 2025.

Services provided

Services provided to the Group for services other than the audit of the accounts are disclosed in note 29 to the consolidated annual accounts.

PricewaterhouseCoopers Auditores, S.L. (S0242)

Original in Spanish signed by Jon Toledano Irigoyen (24518)

6 May 2025

Eroski. S. Coop. and subsidiary companies

Consolidated financial statements and consolidated management report for the year ended 31.01.2025

Free translation from the original in Spanish. In the event of discrepancy, the Spanish-language version prevails

EROSKI, S. COOP. AND SUBSIDIARIES

Consolidated Statement of Financial Position at the end of the fiscal year ended January 31, 2025
(Expressed in thousands of euros)

Assets	Note	31.01.2025	31.01.2024
Property, plant and equipment	6	631,517	699,049
Investments properties	7	147,094	30,190
Rights of use	10	693,983	798,875
Goodwill and other intangible assets	8	854,440	850,004
Investments accounted for using the equity method	11	7,296	7,837
Trade and other receivables	13	7,698	9,517
Financial assets	12	140,248	154,511
Deferred tax assets	14	238,695	271,590
Uncalled members' contributions		213	477
Total non-current assets		**2,721,184**	**2,822,050**
Inventories	15	400,517	428,659
Financial assets	12	8,290	20,112
Trade and other receivables	13	180,361	160,507
Current tax assets		4,549	9,472
Unpaid calls on members' contributions	16	3,818	2,500
Cash and cash equivalents		167,163	167,729
Non-current assets held for sale	5	-	13,640
Total current assets		**764,698**	**802,619**
Total assets		**3,485,882**	**3,624,669**

Equity	Note	31.01.2025	31.01.2024
Capital	16	317,185	324,804
Share premium		3,808	3,808
Capitalized funds	16	95,525	95,525
Other comprehensive income		30,795	27,925
Retained earnings	16	(156,436)	(196,148)
Interim dividend paid during the year	16	(6,560)	(6,341)
Equity attributable to equity holders of the parent company		**284,317**	**249,573**
Non-controlling interests	16	**294,475**	**289,290**
Total equity		**578,792**	**538,863**
Liabilities	**Note**	**31.01.2025**	**31.01.2024**
Financial liabilities	17	1,569,744	1,719,060
Provisions	22	31,696	28,810
Other non-current liabilities	19	13,034	13,839
Deferred tax liabilities	14	140,884	158,156
Total non-current liabilities		**1,755,358**	**1,919,865**
Financial liabilities	17	249,297	225,800
Trade and other payables	19	892,685	932,177
Current tax liabilities		9,750	7,964
Total current liabilities		**1,151,732**	**1,165,941**
Total liabilities		**2,907,090**	**3,085,806**
Total equity and liabilities		**3,485,882**	**3,624,669**

The accompanying notes to the consolidated financial statements are an integral part of the consolidated financial statements.

EROSKI, S. COOP. AND SUBSIDIARIES

Consolidated Income Statement for the year ended January 31, 2025
(Expressed in thousands of euros)

	Note	31.01.2025	31.01.2024
Continuing operations			
Ordinary income	*24*		
Ordinary income from sales		*5,335,007*	*5,185,562*
Revenue from the rendering of services		224,807	212,299
Other income	*24*	14,700	28,692
Self-constructed non-current assets		519	347
Cost of goods sold	15	(3,896,151)	(3,781,708)
Personnel expenses	26	(736,503)	(709,013)
Amortization and depreciation expense	6, 7, 8 and 10	(277,493)	(272,420)
Impairment of non-current assets	6, 7 and 8	(7,872)	(7,267)
Other expenses	25	(412,287)	(401,651)
Profit before interest and taxes		**244,727**	**254,841**
Financial income	27	11,182	9,873
Financial expenses	27	(128,731)	(162,632)
Share of net profit/(loss) of investments accounted for using the equity method	11	27	1,439
Profit before income tax		**127,205**	**103,521**
Income tax revenue/(expense)	14	(45,507)	5,036
Profit/(Loss) for the year		**81,698**	**108,557**
Profit/(Loss) for the year attributable to equity holders of the Parent Company	16	41,268	47,067
Profit/(Loss) for the year attributable to non-controlling interests		40,430	61,490

The accompanying notes to the consolidated financial statements are an integral part of the consolidated financial statements.

EROSKI, S. COOP. AND SUBSIDIARIES

Consolidated statement of comprehensive income for the year ended January 31, 2025
(Expressed in thousands of euros)

	31.01.2025	31.01.2024
Benefit from the exercise	81,698	108,557
Other comprehensive income		
Items not to be reclassified in profit or loss		
Changes in fair value of equity investments at fair value with changes in other comprehensive income	2,909	1,692
Tax effect	(14)	(1)
Other comprehensive income for the year	2,895	1,691
Total comprehensive income for the year	84,593	110,248
Total comprehensive income attributable to:		
Equity holders of the Parent Company	44,138	48,754
Non-controlling interests	40,455	61,494

The accompanying notes to the consolidated financial statements are an integral part of the consolidated financial statements.

EROSKI, S. COOP. AND SUBSIDIARIES

Consolidated Statement of Changes in Equity for the year ended January 31, 2025
(Expressed in thousands of euros)

	Equity attributable to equity holders of the parent company									
	Capital	Share premium	Capitalized funds	Capitalized funds acquired	Equity instruments measured at fair value	Retained earnings	Interim dividend	Total	Non controlling interests	Total Equity
Balance as of January 31, 2024	324,804	3,808	125,372	(29,847)	27,925	(196,148)	(6,341)	249,573	289,290	538,863
Total comprehensive income	-	-	-	-	2,870	41,268	-	44,138	40,455	84,593
Distribution of results										
To dividends	-	-	-	-	-	(6,341)	6,341	-	(15,400)	(15,400)
New contributions	4,442	-	-	-	-	1,198	-	5,640	-	5,640
Withdrawal of members	(12,061)	-	-	-	-	2,480	-	(9,581)	-	(9,581)
Interim dividend	-	-	-	-	-	-	(6,560)	(6,560)	(20,000)	(26,560)
Other movements	-	-	-	-	-	1,107	-	1,107	130	1,237
Balance as of January 31, 2025	317,185	3,808	125,372	(29,847)	30,795	(156,436)	(6,560)	284,317	294,475	578,792

The accompanying notes to the consolidated financial statements are an integral part of the consolidated financial statements.

EROSKI, S. COOP. AND SUBSIDIARIES

Consolidated Statement of Changes in Equity for the year ended January 31, 2024
(Expressed in thousands of euros)

	Equity attributable to equity holders of the parent company									
	Capital	Share premium	Capitalized funds	Capital	Share premium	Capitalized funds	Capital	Share premium	Capitalized funds	Capital
Balance as of January 31, 2023	332.939	3.808	125.372	(29.847)	26.238	(309.871)	(2.206)	146.433	213.025	359.458
Adjustments (Note 2.b)	-	-	-	-	-	65.740	-	65.740	(65.740)	-
Balance as of February 1, 2023	332.939	3.808	125.372	(29.847)	26.238	(244.131)	(2.206)	212.173	147.285	359.458
Total overall result of the exercise	-	-	-	-	1.687	47.067	-	48.754	61.494	110.248
Distribution of results										
To dividends	-	-	-	-	-	(2.206)	2.206	-	(21.300)	(21.300)
New contributions	2.681	-	-	-	-	662	-	3.343	-	3.343
Withdrawal of members	(10.816)	-	-	-	-	2.951	-	(7.865)	-	(7.865)
Interim dividend	-	-	-	-	-	-	(6.341)	(6.341)	(18.000)	(24.341)
Transfers (note 17)	-	-	-	-	-	-	-	-	120.221	120.221
Other movements	-	-	-	-	-	(491)	-	(491)	(410)	(901)
Balance as of January 31, 2024	324.804	3.808	125.372	(29.847)	27.925	(196.148)	(6.341)	249.573	289.290	538.863

The accompanying notes to the consolidated financial statements are an integral part of the consolidated financial statements.

EROSKI, S. COOP. AND SUBSIDIARIES

Consolidated Statement of Cash Flows (indirect method) for the years ended January 31, 2025 and 2024
(Expressed in thousands of euros)

	Note	31.01.2025	31.01.2024
Cash flows from operating activities			
Profit for the year before taxes		127,205	103,521
Adjustments for :			
Amortization and depreciation	6,7,8 and 10	277,493	272,420
Impairment loss/(reversal)	5,6,7 and 8	8,205	12,489
Change in provisions		5,517	798
Financial income		(10,656)	(9,147)
(Income)/expense from exchange differences		(2)	29
Financial expenses		127,875	156,243
Share of net profit/(loss) of investments accounted for using the equity method	11	(27)	(1,439)
Proceeds from sale of property, plant and equipment, investment properties and other intangible assets		5,952	5,193
Proceeds from loss of control of subsidiaries		(3)	(8,351)
Proceeds from disposal of financial instruments		15	(726)
Proceeds from non-current assets held for sale		418	-
Grants recognized in the income statement		(934)	(1,053)
Other income and expenses		4,075	(601)
		545,133	529,376
Changes in working capital			
Increase/Decrease in trade and other receivables		(28,337)	(22,467)
Increase/Decrease in inventories		(1,108)	(25,923)
Increase/decrease in trade and other payables		(50,096)	(59,920)
Increase/Decrease in provisions		(2,407)	(148)
Increase/Decrease in Other non-current assets and liabilities		(273)	1,254
Cash generated from operations		462,912	422,172
Income tax collected/(paid)		(15,901)	(21,214)
Net cash flows from operating activities		447,011	400,958
Cash flow from investing activities			
Proceeds from sale of property, plant and equipment		9,131	46,412
Proceeds from sale of intangible assets		2	31
Proceeds from the sale of investment properties		16,473	-
Proceeds from the sale of non-current assets held for sale		13,832	-
Proceeds from the sale of financial assets		14,444	27,445
Dividends received		1,359	-
Interest collected		9,342	7,996
Proceeds from the sale of subsidiaries net of cash and cash equivalents		-	9,321
Acquisition of property, plant and equipment		(114,407)	(95,098)
Acquisition of intangible assets		(15,359)	(14,220)
Acquisition of Investments properties		(937)	(345)
Acquisition of non-current assets held for sale		-	(512)
Payments for investments in associates and joint ventures		(1)	(2,850)
Payments for the acquisition of subsidiaries net of cash and cash equivalents		(31)	-
Acquisition of other financial assets		(2,548)	(14,164)
Net cash flows from investing activities		(68,700)	(35,984)
Cash flow from financing activities			
Proceeds from the issues of capital		4,293	3,201
Redemption of own shares and other equity instruments		(7,774)	(5,568)
Payments for the adquisition of non-controlling interests		(45)	-
Proceeds from grants		1,119	938
Proceeds from issuance of bonds and other marketable securities	17	73,100	500,000
Proceeds from the collection from credit institutions	17	312	197,846
Proceeds from other financial liabilities	17	161	8,442
Payments from bonds and other marketable securities	17	(39,500)	-
Payments of debts with credit institutions	17	(55,763)	(796,310)
Payments of other financial liabilities		(4,447)	(1,373)
Payments of lease liabilities	10	(188,104)	(179,873)
Interest paid	10	(121,270)	(103,939)
Dividends paid		(40,959)	(36,642)
Net cash flows from financing activities		(378,877)	(413,278)
Net increase (decrease) in cash and cash equivalents		(566)	(48,304)
Cash and cash equivalents at February 1		167,729	216,033
Cash and cash equivalents as of January 31		167,163	167,729

The accompanying notes to the consolidated financial statements are an integral part of the consolidated financial statements.

(1) Nature, Activities and Composition of the Group

Parent company

Eroski, S. Coop. (hereinafter the Company or Eroski), the parent company of the Eroski Group (hereinafter the Group or the Eroski Group), was incorporated in Spain on August 11, 1969, for an indefinite period of time. It has its registered office and tax domicile at Barrio San Agustín, s/n with post code 48230 in Elorrio (Bizkaia), Spain. Eroski, S. Coop. is the parent company of the Group and has the status of a specially protected cooperative. In turn, Eroski, S. Coop. is the ultimate controlling party of the group.

Since the end of the previous fiscal year, January 31, 2024 (fiscal year 2023), Eroski, S. Coop. has not made any changes to its corporate name.

The corporate purpose of the Company, developed in Spain, is to provide members and their families with goods and services under the best possible conditions of quality, information and price. These goods and services may be acquired by the Company from third parties or produced by the Company itself and be grouped as follows:

a) Supply of consumer goods, clothing, furniture and other household goods.

b) Sundry services, such as restaurants, transportation, hospitalization and other similar services.

c) Supplies, services and activities for cultural development.

Likewise, the purpose of the Company is to develop the necessary activities for a better promotion and defense of the legitimate interests of consumers, as well as to procure the creation of jobs, developing a cooperative labor organization within the Company. In order to achieve the aforementioned purposes, the Company has established cooperation and participation agreements with other companies.

The Group's main activity is the retail trade of all kinds of consumer goods through its commercial network in Spain, which as of January 31, 2025 comprises 36 Eroski Hypermarkets, 476 Eroski Supermarkets (Eroski/Center, Eroski/City and Eroski/Merca), 78 Familia stores, 170 Caprabo stores, 39 Eroski gas stations, 1 Caprabo gas station, 48 Forum Sport stores, 17 Dooers stores, 16 Cash & Carry stores and 604 franchised stores.

In addition, the Group carries out real estate development activities, and the operating cycle of this activity normally exceeds twelve months.

Subsidiaries

Subsidiaries are all entities over which the Group has or may have, directly or indirectly, control, understood as the power to govern the financial and operating policies of a business so as to obtain economic benefits from its activities. In assessing whether the Group controls another entity, the existence and effect of potential voting rights that are currently exercisable or convertible are considered. Subsidiaries are consolidated from the date on which control is transferred to the Group, and are excluded from consolidation on the date on which control ceases.

The information relating to the Company's subsidiaries is shown in Appendix I attached hereto, which forms an integral part of this note. None of the Parent Company's subsidiaries are listed on the stock exchange.

Associated companies

Associates are all entities over which one of the companies included in the consolidation exercises significant influence. Significant influence is understood to exist when the Group has an interest in the company and the power to intervene in its financial and operating policy decisions, without having control.

The information relating to the Company' associated companies is shown in Appendix II attached hereto, which forms an integral part of this note. None of the Parent Company's investees are listed on the stock exchange.

Changes in the scope of consolidation

During the twelve-month period ended January 31, 2025, changes in the consolidation perimeter correspond to:

- Increase in the percentage of ownership held in Desarrollos Comerciales de Orense, S.A. by 2%, from 98% to 100%. This change in the scope of consolidation has not entailed a change in the consolidation method of this company.

- Increase in the percentage of ownership interest held in Desarrollos Comerciales y de Ocio Algeciras, S.L. by 50% (from 50% to 100%) and in Llanos de San Julián, S.A. by 50.5% (from 49.5% to 100%).

- Registration of the merger deed dated November 7, 2024 of Cecosa Hipermercados, S.L. with the previously mentioned companies (Desarrollos Comerciales de Ocio e Inmobiliarios de Orense, S.A., Desarrollos Comerciales y de Ocio Algeciras, S.L. and Llanos de San Julián, S.A.), being Cecosa Hipermercados, S.L. the absorbing company, and the rest, the absorbed companies. This project was approved by the Universal and Extraordinary General Shareholders' Meeting on July 22, 2024.

On the other hand, during fiscal year 2023 the merger by absorption of the company Grupo Inmobiliaria Recaré, S.A. by Cecosa Hipermercados, S.L. was carried out, which was approved at the Extraordinary General Shareholders' Meeting of Cecosa Hipermercados, S.L. on October 2, 2023. Additionally, on December 29, 2023, Jactus Spain, S.L.U. was liquidated. The impact of these transactions was not significant at the consolidated level.

Also, on February 28, 2023, the former subsidiary Viajes Eroski S.A. was sold to a third party. The impact of the sale gave rise to a net gain of 8,351 thousand euros, recorded under Other Income in the consolidated income statement as of January 31, 2024 (Note 24). The transaction did not qualify as a discontinued operation as the effects were not significant.

(2) Basis of presentation

(a) True and fair view and basis of presentation

The consolidated financial statements have been prepared on the basis of the accounting records of Eroski, S.Coop and the companies included in the Group. The consolidated financial statements for the year ended 31 January 2025 have been prepared in accordance with International Financial Reporting Standards as adopted by the European Union (EU-IFRS) and other applicable provisions of the regulatory financial reporting framework, in order to present fairly the consolidated equity and consolidated financial position of the Eroski Group at 31 January 2025 and its consolidated financial performance, consolidated cash flows and changes in consolidated equity for the year then ended.

The Group first adopted EU-IFRS as of February 1, 2006 and applied IFRS 1 "First-time Adoption of International Financial Reporting Standards" as of that date.

The consolidated financial statements have been prepared on the historical cost basis with the following exceptions:

- Financial assets at fair value through profit or loss and financial assets at fair value through other comprehensive income.
- Non-current assets and disposal groups held for sale are recorded at the lower of carrying amount and fair value less costs of disposal.

The Directors of the Parent Company consider that the consolidated annual accounts for the year ended January 31, 2025, which were signed on April 29, 2025, will be approved by the General Assemby without any changes. Likewise, the consolidated annual accounts will be deposited in the Commercial Registry of Bizkaia and in the Basque Cooperative Registry.

(b) Comparison of information

In accordance with IFRS 15, the Group has revalued the accounting treatment of the recognition of revenue from the rendering of services to its suppliers for redemptions as they do not correspond to distinct services. As a result of this revaluation, an amount of 54,506 thousand euros has been reclassified to the income statement for the year ended January 31, 2024 as a reduction in the cost of goods sold.

Likewise, in accordance with IFRS 10, the Group has revalued the accounting record of the non-controlling interests of Supratuc2020, S.L. subgroup. This revaluation has revealed a difference in the goodwill assigned to this subgroup at the time of its sale to a third party without loss of control. Consequently, a decrease of 65,740 thousand euros was recorded under "Non-controlling interests" and an increase of same amount was recorded under "Retained earnings".

The consolidated financial statements present for comparative purposes, with each of the items of the Consolidated Statement of Financial Position, the Consolidated Income Statement, the Consolidated Statement of Comprehensive Income, the Consolidated Statement of Cash Flows, the Consolidated Statement of Changes in Shareholders' Equity and the explanatory notes to the consolidated financial statements, the consolidated figures for the year ended January 31, 2025, the figures for the previous year ended January 31, 2024 approved by the General Assemby on May 30, 2024 and considering the consolidated figures for the previous year ended January 31, 2024, in addition to the consolidated figures for the year ended January 31, 2025, those corresponding to the previous year ended January 31, 2024 approved by the General Assemby held on May 30, 2024 and considering the modifications indicated in the two preceding paragraphs.

(c) Critical aspects of uncertainty assessment and estimation

The preparation of the consolidated financial statements requires the use by the Group of certain estimates and judgments regarding the future that are continually evaluated and are based on historical experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances.

The resulting accounting estimates, by definition, will rarely equal the corresponding actual results. Estimates and judgments that have a significant risk of resulting in a material adjustment to the carrying amounts of assets and liabilities within the next financial year are explained below.

I. Relevant accounting estimates and assumptions

Estimated impairment loss on non-current assets

If the evaluation of the aforementioned assets reveals the possibility of impairment, the Group estimates the recoverable amounts based on value in use calculations. Management periodically performs the calculation and analysis of impairment tests on the net assets as a whole. To this end, it performs these impairment tests based on models and a series of assumptions. These calculations require the use of estimates and sensitivity analysis of the most relevant variables considered in these current estimates.

Estimated impairment loss on goodwill

The Group tests goodwill for impairment in accordance with the accounting policy in Note 3.9. The recoverable amounts of the Cash Generating Units (CGU) have been determined based on value in use calculations. These calculations require the use of estimates (Note 9).

Evaluation of future application of capitalized tax credits and deductions

The Group has a significant position of tax assets originating mainly from tax credits pending application. The Group only recognizes assets up to the limit of the estimated generation of future taxable income; these calculations require the use of estimates and sensitivity analysis of the most relevant variables considered in such estimates.

The most relevant estimates are those derived from the use of tax loss carryforwards and deductions. These are analyzed by the Group's Management based on its experience, as well as on current and expected market circumstances. This analysis includes the future prospects of the business from a prudent point of view.

The term of the leases considered in the valuation of the right-of-use assets, as well as the incremental rate of indebtedness

The most relevant estimates in relation to the accounting records of leases are included in Notes 3.6 and 10.

II. Relevant judgments in the application of accounting policies

On September 7, 2021, the Eroski Group became a 50% shareholder of the Supratuc2020, S.L. (Supratuc) subgroup, compared to its previous 100% shareholding.

The directors, after a detailed assessment, taking into account the requirements of IFRS 10 and specifically what is indicated in sections B2 and B3 of that standard, conclude that, based on the main agreements reached in relation to the management of the aforementioned subgroup, the Eroski Group maintains control.

This assessment has taken into account, on the one hand, that it is the Eroski Group that manages the relevant activities of Supratuc, in the sense and terms in which these are specified in IFRS 10, in particular from the composition of the management team and its belonging to Eroski, the centralization of the purchasing and supply function, the corporate economic-financial functions, the use of the brand and the customer club.

In addition, since the Board of Directors of Supratuc has the power to make decisions regarding the most significant aspects affecting Supratuc, the Chairman of the Board, appointed by Eroski, holds the casting vote in the Board of Directors. It should be noted that if certain decisions on relevant issues are made with the opposition of all directors appointed by the minority shareholder, and by using the aforementioned casting vote, the minority shareholder may exercise a put option on its shareholding. The directors have determined that this option does not affect their voting ability and, therefore, consider it a substantive right. In any case, this analysis will be conducted at the end of each year.

The use of the casting vote is optional for the Eroski Group, and it has an unconditional right to prevent the exercise of the put option by the Shareholder. Therefore, there is no obligation to repurchase its own equity instruments until Eroski decides to use, if at all, the casting vote. In other words, as of now, the Shareholder does not have a right that can be exercised against the Eroski Group until the Group, if desired, activates it. The Shareholder has no possibility of obliging Eroski to activate the casting vote.

The option granted to the minority shareholder does not meet the definition of a financial liability, as its exercise is subject to a condition controlled by Eroski: that the Eroski Group itself makes a decision in the Board of Supratuc regarding the reserved matters subject to the Chairman of the Board’s casting vote. If this condition is not met, there is no contractual obligation to deliver cash to the investor.

In addition, paragraph 25 of IAS 32 regulates contingent settlement clauses, defining them as those that require the entity to deliver cash in the event of the occurrence of an uncertain future event, being those that are beyond the control of both parties to the contract.

The option granted to Supratuc is not contingent on an uncertain future event outside the control of the parties, as meeting the exercise condition is within the control of the Eroski Group. It will depend on whether or not the Eroski Group exercises its right to a casting vote on Supratuc’s Board of Directors, and the exercise of that right is unconditional. It is important to emphasize that the analysis of power over a company under IFRS 10 is based on the ability of an entity to direct the relevant activities of that company, rather than on the practical and effective exercise of that ability.

In short, the Eroski Group has an unconditional right to avoid exercising the put option and therefore to avoid the delivery of cash.

As of January 31, 2023, the Governing Council decided to recognize a financial liability amounting to 117,521 thousand euros following the suggestion of the Spanish National Securities Market Commission (CNMV). The Shareholders' Agreement governing the management of the Group company Supratuc 2020, S.L. (hereinafter Supratuc), in which the Eroski Group holds a 50% interest, included a clause stating that both parties agreed to vote in favor of distributing a dividend of 90% of Supratuc's profit, provided there was sufficient cash and it was compatible with the cash needs of the company and its subsidiaries as established in the latest business plans and budgets approved by Supratuc's Board of Directors. The intention behind this clause was not to set a minimum dividend or create an obligation to distribute dividends, but rather to establish a dividend policy aimed at maximizing the distribution of surplus cash under the control of the Board of Directors, which approves business plans and annual budgets.

This interpretation, endorsed by both partners of Supratuc, led the Directors to consider that the minority interest was not a compound instrument but an equity instrument, thus making it inappropriate to record a financial liability in the 2021 consolidated financial statements. However, after several meetings with the CNMV, and considering their suggestion that the wording of the clause could be interpreted as an obligation to distribute a dividend, a financial liability was recorded for the estimated fair value as of January 31, 2023, amounting to €117,521 thousand.

On April 25, 2023, the shareholders of Supratuc2020, S.L. amended the Shareholders' Agreement to clarify that the distribution of dividends was intentional and not obligatory, leading to the transfer of the financial liability, which was valued at 120,221 thousand euros at that date, to the non-controlling interests.

Additionally, the Directors have conducted the same analysis for the Vegalsa Group. The Eroski Group considers that, despite holding a 50% interest in the mentioned group, it maintains control over it and, therefore, consolidates it through full integration. This is because the Eroski Group is the entity that directs Vegalsa's relevant activities, in the sense and terms specified by IFRS 10. This is particularly evident through the composition of the management team, which belongs to Eroski, the centralization of purchasing and procurement functions, corporate financial functions, the use of the brand, and the customer loyalty program. Additionally, the Chairman of the Board, appointed by Eroski, holds the casting vote on relevant matters.

I. Changes in estimates

Likewise, although the estimates made by the Parent Company's Directors have been calculated based on the best information available at January 31, 2025, it is possible that events that may occur in the future may require their modification in future years. The effect on the consolidated financial statements of any changes arising from the adjustments to be made in future years would be recorded prospectively.

II. Fair value determinations

IFRS 13 *"Fair value measurement"* explains how to measure at fair value when required by other IASs. The standard establishes the disclosures about fair value measurements that are also applicable to non-financial assets and liabilities.

IFRS 13 establishes fair value as the value that would be received or paid for an asset or liability in an orderly transaction at the measurement date, whether observable or estimated using a valuation technique. For this purpose, inputs are selected that are consistent with the characteristics that market participants would take into account in the transaction.

IFRS 13 maintains the principles of the other standards but establishes the complete framework for fair value measurement when it is mandatory under other IFRSs and establishes the additional disclosures required for fair value measurements.

The requirements of IFRS 13 are met by the Group in the fair value measurement of its assets and liabilities when such fair value is required by other IFRS.

Based on IFRS 13 and in accordance with IFRS 7 on financial instruments measured at fair value, the Group reports the fair value estimate by levels according to the following hierarchy:

- Quoted prices (unadjusted) in active markets for assets or liabilities (Level 1).
- Inputs other than quoted prices included in Level 1, which are observable, either directly (e.g., reference prices) or indirectly (e.g., derived from prices) (Level 2).
- Inputs for the asset or liability that are not based on observable market data (unobservable inputs) (Level 3).

Specific valuation techniques for financial instruments include:

- Quoted market prices or prices established by financial intermediaries for similar instruments.
- Other techniques, such as discounted cash flow analysis, are used to analyze the fair value of other financial instruments.

Financial instruments in level 1

The fair value of financial instruments traded in active markets is based on quoted market prices at the reporting date. A market is considered active when quoted prices are readily and regularly available from an exchange, financial intermediary, industry institution, pricing service or regulatory agency, and those prices reflect current market transactions that occur on a regular basis, between parties acting at arm's length. These instruments are included in level 1.

The Group has no financial instruments at this level

Financial instruments in level 2

The fair value of financial instruments that are not quoted in an active market is determined using valuation techniques. Valuation techniques maximize the use of available observable market data and rely as little as possible on entity-specific estimates. If all significant inputs required to calculate the fair value of an instrument are observable, the instrument is included in level 2.

The Group has no financial instruments at this level.

Financial instruments in level 3

If one or more of the significant inputs are not based on observable market data, the instrument is included in level 3.

The Group holds financial instruments in level 3, such as holdings in unlisted equity instruments, as detailed in note 12.1 and investment property, for breakdown purposes, as detailed in note 7.

(d) Changes in accounting policies and disclosures

List and summary of standards, amendments to standards and interpretations published to date:

(a) Mandatory standards, amendments and interpretations for all years beginning on or after January 1, 2024.

- IFRS 16 (Amendment) " Lease liability on a sale and leaseback ": IFRS 16 includes requirements on how to account for a sale and leaseback on the date on which the transaction takes place. However, it did not specify how to record the transaction after that date. This amendment explains how a company should account for a sale and leaseback sale after the date of the transaction.

  This standard approved by the European Union for application on January 1, 2024 has had no material impact on the Eroski Group's consolidated financial statements.

- IAS 1 (Amendment) "Classification of liabilities as current or non-current" and IAS 1 (Amendment) "Non-current liabilities with conditions": The amendments, adopted simultaneously by the European Union, clarify that liabilities are classified as current or non-current, depending on the rights that exist at the end of the reporting period. The classification is not affected by the entity's expectations or events after the reporting period end date (e.g., receipt of a waiver or a breach of the agreement).

  The amendment also clarifies what IAS 1 means when it refers to the "settlement" of a liability.

  Additionally, the amendment is intended to improve the information provided when the right to defer payment of a liability is subject to the fulfillment of conditions ("covenants") within twelve months after the reporting period.

This amendment is effective for periods beginning on or after January 1, 2024, and is applied retrospectively in accordance with IAS 8 "Accounting policies, changes in accounting estimates and errors". Early adoption is permitted.

This standard approved by the European Union for application on January 1, 2024 has had no material impact on the Eroski Group's consolidated financial statements.

- IAS 7 (Amendment) and IFRS 7 (Amendment) "Supplier financing arrangements ("confirming")": The IASB has amended IAS 7 and IFRS 7 to improve disclosures about vendor financing arrangements ("confirming") and their effects on a company's liabilities, cash flows and exposure to liquidity risk. The amendment responds to investor concerns that some companies' vendor financing arrangements are not sufficiently visible.

  This amendment is effective for fiscal years beginning on or after January 1, 2024. Early application of the amendment is permitted.

  The Group has adopted this amendment in the preparation of its consolidated financial statements (Note 19)

b) Standards, interpretations and amendments to existing standards that have not entered into force but may be adopted in advance.

- Amendments to IAS 21 - "Lack of Interchangeability" (effective for annual periods beginning on or after January 1, 2025).

  The Group has not opted for early application and is analyzing these amendments, although it does not consider that their future application will have a significant impact on the Group.

(c) Standards, interpretations and amendments to existing standards that cannot be adopted in advance or have not been adopted by the European Union.

At the date of preparation of these consolidated financial statements, the IASB and the IFRS Interpretations Committee have published the following standards, amendments and interpretations, which are pending adoption by the European Union:

- IFRS 10 (Amended) and IAS 28 (Amended) "Sale or contribution of assets between an investor and its associates or joint ventures".

- IFRS 18 "Presentation and disclosure in the financial statements.

- IFRS 19 "Subsidiaries without public accountability: Disclosures".

- Amendments to IFRS 9 and IFRS 7 "Amendments to classification and measurement of financial instruments".

- Annual Improvements to the IFRS Accounting Standard. Volume 11:
  - IFRS 1: "First-time adoption of IFRS";
  - IFRS 7 "Financial Instruments: Disclosures";
  - IFRS 9 "Financial instruments";
  - IFRS 10 "Consolidated Financial Statements"; and
  - IAS 7 "Statement of Cash Flows".

- Amendments to IFRS 9 and IFRS 7 "Contracts that refer to electricity that depends on nature".

The Group is currently analyzing the impact that the adoption of these new pronouncements will have on its consolidated financial statements at the time of initial application.

In particular, IFRS 18 will replace IAS 1 Presentation of Financial Statements, and introduces, among others, new requirements for presentation within the income statement, including new totals and subtotals. In addition, all income and expenses must be classified by category: operating, investing, financing, income taxes and discontinued operations, of which the first three are new.

All entities will be affected by these new requirements. IFRS 18 and all amendments derived from it are effective for periods beginning on or after January 1, 2027, with retrospective application required. The Group is currently working to identify the impacts that these new criteria will have on the main financial statements and the notes to the financial statements.

Our preliminary analysis suggests that the adoption of IFRS 18 will mainly affect the presentation of items in the income statement, without causing changes in their recognition or valuation.

(3) Accounting principles

3.1. Subsidiaries

I. Control acquisition

The acquisition by the parent company (or another Group company) of control of a subsidiary is a business combination accounted for using the acquisition method. This method requires the acquiring company to account, at the acquisition date, for the identifiable assets acquired and liabilities assumed in a business combination, as well as, if applicable, the related goodwill or negative goodwill. Subsidiaries are consolidated from the date on which control is transferred to the Group, and are excluded from consolidation on the date on which control ceases.

The acquisition cost is determined as the sum of the acquisition-date fair values of assets delivered, liabilities incurred or assumed and equity instruments issued by the acquirer and the fair value of any contingent consideration that depends on future events or the fulfillment of certain conditions, which should be recorded as an asset, liability or equity according to their nature.

Expenses related to the issuance of the equity instruments or financial liabilities delivered do not form part of the cost of the business combination and are recorded in accordance with the rules applicable to financial instruments. Fees paid to legal advisors or other professionals involved in the business combination are expensed as incurred.

The cost of the combination does not include the expenses generated internally for these items, nor those incurred by the acquired entity, if any.

The excess, at the acquisition date, of the cost of the business combination over the proportionate share of the value of the identifiable assets acquired less the value of the liabilities assumed representing the equity interest in the acquired company is recognized as goodwill. In the exceptional case that this amount exceeds the cost of the business combination, the excess is recognized in the consolidated income statement as income.

II. Staged control acquisition

When control over a subsidiary is acquired through several transactions carried out on different dates, goodwill is obtained by the difference between the cost of the business combination, plus the fair value at the acquisition date of any previous investment of the acquiring company in the acquired company, and the value of the identifiable assets acquired less the value of the liabilities assumed.

Any gain or loss arising as a result of the valuation at fair value on the date on which control of the acquirer's previous interest in the acquiree is obtained is recognized in the income statement. If, previously, the investment had been measured at fair value, the valuation adjustments pending to be charged to profit or loss for the year are transferred to the income statement.

III. Consolidation method

The assets, liabilities, income, expenses, cash flows and other items in the financial statements of the Group companies are included in the Group's consolidated financial statements using the full consolidation method. This method requires the following:

1. Time homogenization. The consolidated financial statements are prepared as of the same date and for the same period as the financial statements of the company required to be consolidated. The inclusion of companies whose year-end is different from that of the consolidated company is made by means of interim financial statements as of the same date and for the same period as the consolidated financial statements.

2. Valuation homogenization. The assets and liabilities, income and expenses and other items in the financial statements of the Group companies have been valued using uniform methods. Those asset or liability items, or those items of income or expenses that have been valued according to non-uniform criteria with respect to those applied in consolidation have been revalued, making the necessary adjustments, for the sole purpose of consolidation.

3. Aggregation. The different items of the individual financial statements previously homogenized are aggregated according to their nature.

4. Elimination of investment-equity. The book values representing the equity instruments of the subsidiary held, directly or indirectly, by the parent company are offset against the proportional part of the equity items of the aforementioned subsidiary attributable to such holdings, generally on the basis of the values resulting from applying the acquisition method described above.

   In consolidations subsequent to the year in which control was acquired, the excess or deficit of equity generated by the subsidiary since the date of acquisition that is attributable to the parent company is presented in the Consolidated Statement of Financial Position under reserves or adjustments for changes in value, depending on their nature. The portion attributable to minority interests is included under "Non-controlling interests".

5. Non-controlling interests. Non-controlling interests are valued on the basis of their effective interest in the net equity of the subsidiary after incorporating the above adjustments. The excess between the losses attributable to minority shareholders of a subsidiary and their proportionate share of equity is attributed to them, even if this results in a debit balance in that item.

6. Eliminations of intra-group items. Receivables and payables, income and expenses and cash flows between Group companies are eliminated in full. Likewise, all the results produced by internal operations are eliminated and deferred until the transaction is carried out with third parties outside the Group.

IV. Change in shareholding without loss of control

Once control over a subsidiary has been obtained, subsequent transactions that give rise to a change in the parent company's interest in the subsidiary, without resulting in a loss of control over the latter, are treated in the consolidated financial statements as a transaction involving equity securities, and the following rules are applied:

1. There is no change in the amount of goodwill or negative difference recognized, nor in the amount of other assets and liabilities recognized;

2. The profit or loss that would have been recognized in the individual accounts is eliminated, in consolidation, with the corresponding adjustment to the reserves of the company whose shareholding is reduced;

3. The amounts of "adjustments for changes in value" are adjusted to reflect the participation in the subsidiary's capital held by Group companies;

4. The interest of minority shareholders in the net equity of the subsidiary is shown on the basis of the percentage interest held by third parties outside the Group in the subsidiary after the transaction, which includes the percentage interest in the goodwill recorded in the consolidated financial statements associated with the change that has taken place; and

5. The necessary adjustment resulting from items 1, 3 and 4 above will be recorded in reserves.

V. Loss of control

When control of a subsidiary is lost, the following rules apply:

1. The profit or loss recognized in the individual financial statements is adjusted for consolidation purposes;

2. If the subsidiary is classified as an associate, it is consolidated or the equity method is initially applied, considering the fair value of the retained interest at that date for purposes of its initial valuation;

3. The equity interest in the subsidiary retained after the loss of control and which does not belong to the consolidation perimeter is valued in accordance with the criteria applicable to financial assets, considering as initial valuation the fair value at

the date on which it ceases to belong to the aforementioned perimeter;

4. An adjustment is recognized in the consolidated income statement to show the share of minority interests in the income and expenses generated by the subsidiary in the year up to the date of loss of control, and in the transfer to the income statement of the income and expenses recognized directly in equity.

3.2. Associated companies

I. Equity method

Associated companies are included in the consolidated accounts using the equity method.

When the equity method is applied for the first time, the interest in the company is valued at the amount that the percentage of investment of the Group companies represents of its net equity, after adjusting its net assets to their fair value at the date of acquisition of significant influence.

The difference between the net book value of the interest in the individual accounts and the amount mentioned in the preceding paragraph constitutes goodwill, which is recorded under "Investments accounted for using the equity method".

In the exceptional case that the difference between the amount at which the investment is recorded in the individual accounts and the proportional part of the fair value of the net assets of the company is negative, in which case this difference is recorded in the income statement, after reassessing the allocation of fair values to the assets and liabilities of the associated company.

In general, unless a negative difference arises on the acquisition of significant influence, the investment is initially measured at cost.

The results generated by the company under the equity method are recognized from the date on which significant influence is acquired.

The book value of the shareholding is modified (increased or decreased) in the proportion corresponding to the Group companies, by the changes in the equity of the investee since the initial valuation, after eliminating the proportion of unrealized results generated in transactions between the investee and the Group companies.

The increase in value attributed to the investment as a result of the application of the acquisition method and the amount of the implicit goodwill is reduced in subsequent years with a charge to consolidated income or to another equity item as the related assets and liabilities are depreciated, derecognized or disposed of to third parties. Similarly, a charge is made to consolidated income when previously recognized impairment losses occur on assets and liabilities of the investee, up to the limit of the goodwill assigned to those assets and liabilities at the date of first application of the equity method.

Changes in the value of the investment corresponding to the results for the year of the investee form part of the consolidated results, appearing under the heading "Share in profits (losses) of companies consolidated by the equity method". However, if the associated company incurs losses, the reduction of the account representing the investment will be limited to the book value of the shareholding calculated by the equity method. If the shareholding has been reduced to zero, the additional losses and the corresponding liability will be recognized to the extent that legal, contractual, implicit or tacit obligations have been incurred, or if the Group has made payments on behalf of the investee company.

Changes in the value of the shareholding corresponding to other changes in equity are shown under the corresponding equity captions according to their nature.

The valuation and timing homogenization is applied to associated investments in the same way as for subsidiaries.

II. Modification of participation

In a reduction of the investment with a decrease in the shareholding but without loss of significant influence, the new investment is valued at the amounts corresponding to the percentage of the shareholding retained.

III. Loss of associated company status

Any interest in the net equity of a company that is maintained after the loss of its status as an associated company is valued in accordance with the accounting policies applicable to financial instruments, considering their initial cost to be the consolidated book value on the date on which they cease to belong to the consolidation perimeter.

If the associated company becomes a subsidiary, Note 3.1 applies.

3.3. Non-controlling interests

Non-controlling interests in subsidiaries acquired on or after January 1, 2004, are recorded at the acquisition date at the percentage interest in the fair value of the identifiable net assets. Non-controlling interests in subsidiaries acquired prior to the transition date were recognized at the percentage interest in the equity of the subsidiaries at the date of first consolidation.

Non-controlling interests in subsidiaries acquired on or after January 1, 2010 are recorded at fair value at the date of acquisition.

Non-controlling interests are presented in consolidated equity separately from equity attributable to shareholders of the Parent Company. Non-controlling interests in the consolidated results for the year and in the consolidated total comprehensive income for the year are also presented separately in the consolidated income statement.

The share of the Group and non-controlling interests in the consolidated results for the year (total consolidated comprehensive income for the year) and in the changes in equity of subsidiaries, after considering adjustments and eliminations arising from consolidation, is determined on the basis of the ownership interests at the end of the year, without considering the possible exercise or conversion of potential voting rights. However, the Group's interest and non-controlling interests are determined by considering the possible exercise of potential voting rights and other derivative financial instruments that, in substance, currently grant access to the returns associated with ownership in the subsidiaries.

The excess of losses attributable to non-controlling interests generated prior to January 1, 2010, which are not attributable to them because they exceed the amount of their share in the equity of the subsidiary, is recorded as a decrease in equity attributable to the shareholders of the Parent Company, except in those cases in which the non-controlling interests have a binding obligation to assume part or all of the losses and have the capacity to make the necessary additional investment. Profits obtained in subsequent years are allocated to equity attributable to equity holders of the Parent Company, until the amount of losses absorbed in prior accounting periods corresponding to non-controlling interests is recovered.

As of January 1, 2010, the results and each component of other comprehensive income are allocated to equity attributable to equity holders of the Parent Company and to non-controlling interests in proportion to their ownership interest, even if this results in a debit balance of non-controlling interests.

The increase and reduction of non-controlling interests in a subsidiary while maintaining control is recognized as a transaction with equity instruments. Therefore, no new acquisition cost arises on increases and no gain or loss is recognized on reductions, but the difference between the consideration given or received and the carrying amount of the non-controlling interests is recognized in reserves of the investing company, without prejudice to reclassifying consolidation reserves and reallocating the other comprehensive income between the Group and the non-controlling interests.

When the Group's interest in a subsidiary decreases, non-controlling interests are recognized at their share of consolidated net assets, including goodwill.

3.4. Property, plant and equipment

Items of property, plant and equipment are recognized at acquisition or production cost less accumulated depreciation and accumulated impairment losses.

The amount of work carried out by the company for its own property, plant and equipment is calculated by adding to the purchase price of consumables, the direct or indirect costs attributable to such goods.

The costs of expansion, modernization or improvement of property, plant and equipment are capitalized as an increase in the value of the asset only when they represent an increase in its capacity, productivity or useful life, and provided that it is possible to know or estimate the book value of the items that are removed from the inventory because they have been replaced.

Relevant repair costs are capitalized and amortized over their estimated useful lives, while recurring maintenance costs are charged to the income statement in the year in which they are incurred.

Depreciation of property, plant and equipment, except for land, which is not depreciated, is calculated systematically on a straight-line basis over its estimated useful life, taking into account the depreciation actually incurred in its operation, use and enjoyment.

The estimated useful lives are as follows:

	Years of estimated useful life
Buildings and other constructions	10 - 50
Technical installations and machinery	5 - 12
Other facilities, tools and furniture	4 - 16
Transport elements	4 - 10
Information processing equipment	4
Other property, plant and equipment	4 - 10

The residual values and useful lives of assets are reviewed, and adjusted if necessary, at the end of each reporting period.

When the carrying amount of an asset exceeds its estimated recoverable amount, its value is written down immediately to its recoverable amount.

The Group evaluates and determines impairment losses and reversals of impairment losses on property, plant and equipment in accordance with the criteria mentioned in note 3.9.

Gains and losses on the sale of property, plant and equipment are calculated by comparing the proceeds from the sale with the book value and are recorded in the income statement.

Investments in leased premises

Permanent investments made in properties leased to third parties are recognized using the same criteria as those applied to property, plant, and equipment. These investments are depreciated over the shorter period of either their useful lives or the term of the lease contract. For this purpose, the determination of the lease term aligns with the criteria established for lease classification

3.5. Investments properties

The Group classifies under this caption properties intended, in whole or in part, to earn rentals, for capital appreciation or both, rather than for use in the production or supply of goods or services, or for the Company's administrative purposes or for sale in the ordinary course of business.

The items included in this caption are stated at acquisition cost less accumulated amortization and any impairment losses.

The criteria used by the Group for the subsequent valuation of such investment property are detailed in note 7.

The useful life of buildings classified as investment property ranges from 10 to 50 years.

In the real estate segment, the CGU's identified correspond to each of the properties in operation. Given the current situation of the real estate sector, it is understood that there may be signs of impairment, and therefore, in order to determine the recoverable value, appraisals are periodically requested from independent experts.

3.6. Right-of-use assets

The Group assesses at the inception of a contract whether it contains a lease. A contract is or contains a lease if it grants the right to control the use of the identified asset for a period of time in exchange for consideration. The period of time during which the Group uses an asset includes consecutive and non-consecutive periods of time. The Group only re-evaluates the terms and conditions when there is a change in the contract.

I. Lessee's accounting

The Group actively manages a large number of lease contracts. The leases in which the Group acts as lessee primarily involve the premises where its stores are located.

For contracts that qualify as leases, the Group recognizes a liability for the present value of lease payments to be made over the lease term, known at inception, and an asset for the right to use the underlying asset during that term.

Right-of-use assets are measured at cost, which includes any initial direct costs incurred and lease payments made prior to or at the inception of the lease, less any incentives received. They are subsequently reduced by accumulated amortization and impairment losses and adjusted for any remeasurement of lease liabilities. Amortization of right-of-use assets is calculated on a straight-line basis over the lease term.

The right-of-use asset is presented under the 'Rights of use' line in the Consolidated Statement of Financial Position.

Lease liabilities are initially measured at the present value of the lease payments, excluding those made before or at the lease's inception. The present value of these liabilities is calculated using an appropriate incremental borrowing rate, unless the lessor's implicit interest rate can be reliably determined.

Lease payments included in liabilities comprise:

- Fixed payments (including those that are substantively fixed), less any lease incentives receivable.
- Variable lease payments that depend on an index or rate.
- Amounts expected to be paid by the lessee under residual value guarantees.
- The exercise price of a purchase option if the lessee is reasonably certain to exercise that option.
- Penalty payments for terminating the lease, if the lease term reflects that the lessee will exercise an option to terminate the lease.

Variable lease payments not dependent on an index or rate are not included in the measurement of the lease liability or the right-of-use asset; if incurred, they are recorded as an operating expense as they accrue.

Contingent rent, common expenses, and other lease-related costs are excluded from the determination of the lease liability and the right-of-use asset, and are recognized as an expense in the income statement on an accrual basis.

The lease liability is presented as two separate lines in the Consolidated Statement of Financial Position: 'Long-term lease liability,' included within "Financial liabilities" for amounts to be settled in more than 12 months, and 'Short-term lease liability,' included within "Financial liabilities" for amounts to be settled within the next 12 months.

After the commencement date, the lease liability is adjusted to increase its carrying amount to reflect interest on the lease liability and decrease it to reflect lease payments made.

The Group recalculates the lease liability (and makes a corresponding adjustment to the right-of-use asset) when:

- There is a change in the lease term or a significant change in facts and circumstances that affects the assessment of an extension option. In this case, the lease liability is remeasured by discounting the revised lease payments at the new discount rate.
- Future lease payments change due to an adjustment in an index or expected amounts payable under a residual value guarantee. Here, the lease liability is remeasured using the discount rate prior to the change.
- A lease is modified and such modification does not qualify as a separate lease. In this case, the lease liability is remeasured by discounting the revised lease payments using a revised discount rate.

The Group applies the low-value asset exemption, recognizing lease payments for such contracts as an operating expense over the lease term.

IAS 36 is used to determine if there is an impairment of the right-of-use asset, following procedures in the 'Impairment of Non-Current Assets' section (Note 3.9). Specifically, a right-of-use asset from a lease is treated as an increase in the value of the cash-generating unit it belongs to.

Applying IFRS 16 involves significant judgments regarding key estimates, such as determining the lease term and the discount rate.

Lease contract terms vary widely, but the Group's policy is always to seek maximum flexibility with short or non-existent mandatory periods and extensive unilateral extension options.

The Group initially values lease contracts based on the mandatory compliance period. If contracts allow termination without penalty, they are valued for a term of five years, as the Group considers itself capable of making reliable projections for that period.

For contracts with an initial term of less than five years but likely to be extended, the Group also considers a five-year term.

The Group conducts a contract-by-contract analysis to determine the lease term of each lease.

The present value of the lease liability is determined using the lease's implicit interest rate, or if it cannot be determined, the lessee's incremental borrowing rate. Given the difficulty of determining the implicit rate for each lease, the Group uses its incremental borrowing rate based on the type of leased assets and the prevailing economic conditions.

The Group actively manages its leasing agreements, which results in frequent additions, terminations, and modifications, introducing further variability to its results.

There are no significant commitments by the Group as lessee for leases not yet commenced or for residual value guarantees.

Generally, leases do not contain restrictions or covenants with lessors beyond standard contractual provisions.

II. Lessor's accounting

The Group classifies as finance leases those contracts that at inception substantially transfer the risks and rewards incidental to ownership of the assets to the lessee. Otherwise, they are classified as operating leases.

The Group recognizes income from operating leases as revenue on a straight-line basis over the lease term, unless another systematic basis of allocation is more representative because it more appropriately reflects the pattern in which the benefit from the use of the asset diminishes.

III. Subleases

The Group classifies a sublease as an operating lease if the head lease is a short-term lease. Otherwise, the Group classifies the sublease as operating or finance by reference to the right-of-use asset of the head lease and not by reference to the underlying asset.

IV. Sale and leaseback transactions

The Group applies the revenue recognition criteria for contracts with customers to assess whether the sale of the asset should be recognized.

If the criteria for recognition of the sale are met, the Group recognizes the right-of-use asset arising from the leaseback as a proportion of the previous carrying amount of the asset related to the part held. Therefore, the Group only recognizes a gain or loss on the rights transferred to the buyer. The Group determines the portion of the right of use held by multiplying the proportion represented by the expected lease payments, discounted at the lease discount rate to the fair value of the underlying asset, by the carrying amount of the underlying asset.

If the lease payments include variable payments, these are considered for the purpose of determining the proportion indicated above and for recognizing the lease liability. Subsequently, the lease liability is reduced by considering the variable payments initially considered. If there is a change in the lease term or a modification of the lease, the Group re-estimates the variable payments at that date.

If the fair value of the consideration for the sale is not equivalent to the fair value of the asset or if the lease payments do not reflect market rents, the Group recognizes any below-market terms as a lease prepayment and any above-market terms as additional financing.

If the criteria for recognition of the sale are not met, the Group continues to record the asset and recognizes a financial liability for the consideration received applying the criteria indicated in the accounting policy for financial instruments.

In sale and leaseback contracts in which the Group acts as lessee and obtains control of the asset, the criteria indicated above are applied. If the Group does not obtain control of the asset, it recognizes a receivable for the amount of the consideration paid, applying the criteria indicated in the accounting policy for financial instruments.

3.7. Intangible assets

I. Goodwill

Goodwill represents the excess of the cost of acquisition over the fair value of the Group's share of the identifiable net assets of the subsidiary or associate acquired at the acquisition date. Goodwill related to the acquisition of subsidiaries is included under 'Goodwill and Other Intangible Assets'. Goodwill from the acquisition of associates is included in Investments accounted for using the equity method' and is tested for impairment alongside the associate's total balance.

Goodwill recognized separately is tested for impairment annually and measured at cost less accumulated impairment losses. Gains and losses from the sale of an entity include the carrying amount of goodwill related to the entity sold.

Upon acquiring an entity, the Group recognizes the identifiable assets acquired and liabilities assumed at their fair values as of the acquisition date. The non-controlling interest is measured exclusively at its proportionate share of the net fair values of these assets and liabilities. Goodwill is calculated as the difference between the business combination amount (i.e., the price paid for the acquired interest) and the net fair value of the identifiable assets acquired and liabilities assumed, taking into account the non-controlling interest.

Goodwill is allocated to cash-generating units (CGUs) for impairment testing. The allocation is made to those CGUs expected to benefit from the business combination that gave rise to the goodwill.

II. Concessions

Administrative concessions are shown in assets at cost less amortization and the accumulated amount of recognized impairment losses.

Concessions are amortized on a straight-line basis over the concession period.

III. Computer applications

Software licenses acquired from third parties are capitalized on the basis of the costs incurred to acquire and prepare them for use of the specific software. These costs are amortized over their estimated useful life. They are recorded in assets at cost less amortization and the accumulated amount of impairment losses recognized.

Expenses related to software maintenance are recognized as an expense when incurred. Costs directly related to the production of unique and identifiable software controlled by the Group, and which are likely to generate economic benefits in excess of costs for more than one year, are recognized as intangible assets. Direct costs include the costs of the personnel who develop the software and an appropriate percentage of overheads.

Computer software development costs recognized as assets are amortized over their estimated useful lives.

IV. Transfer rights

Transfer rights include the amounts paid for the lease rights of the establishments which are amortized on a straight-line basis over ten years, or over the term of the lease contract for such premises, whichever is shorter. When an establishment is closed, the amount of unamortized transfer rights is written off.

V. Industrial Property

Industrial property is stated at cost less accumulated amortization and recognized impairment losses. Amortization is calculated using the straight-line method to allocate the cost of patents, licenses and trademarks over their estimated useful lives.

VI. Useful life and depreciation

Intangible assets are amortized by distributing the depreciable amount systematically over their useful lives by applying the following criteria:

	Amortization method	Years of estimated useful life
Licenses	Linear	7
Computer applications	Linear	3-6
Transfer rights	Linear	5-20
Industrial Property	Linear	3-10
Other intangible assets	Linear	5-20

The Group reviews the residual value, useful life and amortization method of intangible assets at the end of each year. Changes in the initially established criteria are recognized as a change in estimate.

3.8. Non-current assets held for sale and discontinued operations

I. Non-current assets held for sale

Non-current assets or disposal groups whose carrying amount will be recovered principally through a sale transaction rather than through continuing use are classified as non-current assets held for sale. To classify non-current assets or disposal groups as held for sale, they must be available for disposal in their present condition, subject only to terms that are usual and customary for sales transactions, and it is also necessary that derecognition of the asset is considered highly probable.

Non-current assets or disposal groups classified as held for sale are not depreciated and are measured at the lower of carrying amount and fair value less costs to sell.

The Group recognizes initial and subsequent impairment losses on assets classified in this category with a charge to profit or loss from continuing operations in the consolidated statement of comprehensive income, unless it is a discontinued operation. Impairment losses of CGUs are recognized by reducing, where appropriate, the value of the goodwill assigned to the CGU and then the value of the other assets of the CGU.

II. Discontinued operations

A discontinued operation is a component of the Group that has either been disposed of or classified as held for sale and is classified as discontinued:

- represents a line of business or a geographic area of the operation that is significant and can be considered separate from the rest;

- is part of an individual and coordinated plan to divest or otherwise dispose of a line of business or geographic area of the operation that is significant or can be considered separate from the rest; or

- is a subsidiary acquired exclusively for the purpose of being sold.

A component of the Group comprises activities and cash flows that can be distinguished from the rest from both an operational and a financial reporting point of view.

3.9. Impairment losses on non-financial assets

The Group follows the criterion of evaluating the existence of indications that could indicate the potential impairment of non-financial assets subject to amortization or depreciation, in order to verify whether the book value of such assets exceeds their recoverable value.

Likewise, regardless of the existence of any indication of impairment, the Group tests, at least on an annual basis, the potential impairment that could affect goodwill.

The recoverable amount of assets is the higher of their fair value less costs to sell and their value in use. The determination of the asset's value in use is based on the expected future cash flows that will result from the use of the asset, expectations about possible variations in the amount or timing of the cash flows, the time value of money, the price to be paid for bearing the uncertainty related to the asset and other factors that market participants would consider in the valuation of future cash flows related to the asset.

Negative differences resulting from the comparison of the carrying amounts of assets with their recoverable amounts are recognized with a charge to the consolidated income statement.

The recoverable amount is calculated for each individual asset, unless the asset does not generate cash inflows that are largely independent of those corresponding to other assets or groups of assets. If this is the case, the recoverable amount is determined for the Cash Generating Unit (CGU) to which it belongs.

Losses related to the impairment of CGUs are initially allocated to reduce, if applicable, the value of goodwill distributed to the CGU and then to the other assets of the CGU, pro rata based on the book value of each asset, with the limit for each asset being the higher of fair value less costs to sell, value in use and zero.

The Group assesses at each reporting date whether there is any indication that the impairment loss recognized in prior years no longer exists or may have decreased. Impairment losses for goodwill are not reversible. Impairment losses on other assets are only reversed if there has been a change in the estimates used to determine the recoverable amount of the asset.

The reversal of the impairment loss is recorded with a credit to the consolidated income statement. However, the reversal of the loss cannot increase the carrying amount of the asset above the carrying amount it would have had, net of depreciation, had the impairment not been recorded.

3.10. Financial instruments

I. Recognition and classification of financial instruments

Financial instruments are classified upon initial recognition as a financial asset, a financial liability or an equity instrument, in accordance with the economic substance of the contractual arrangement and the definitions of a financial asset, financial liability or equity instrument developed in IAS 32 "Financial Instruments: Presentation".

Financial instruments are recognized when the Group becomes an obligated party to the contract or legal transaction in accordance with the provisions thereof.

For valuation purposes, the Group classifies financial instruments into the categories of financial assets and liabilities at fair value through profit or loss, separating those initially designated from those held for trading or mandatorily measured at fair value through profit or loss, financial assets and liabilities measured at amortized cost and financial assets measured at fair value through other comprehensive income, separating equity instruments designated as such from other financial assets. The Group classifies financial assets, other than those designated at fair value through profit or loss and equity instruments designated at fair value through other comprehensive income, according to the business model and the characteristics of the contractual cash flows.

The Group classifies financial liabilities as measured at amortized cost, except those designated at fair value through profit or loss and those held for trading.

The Group classifies a financial asset or liability as held for trading if:

- It is acquired or incurred principally for the purpose of sale or repurchase in the immediate future;

- At initial recognition it is part of a portfolio of identified financial instruments that are managed together and for which there is evidence of a recent pattern of short-term profit taking;

- It is a derivative, except a derivative that has been designated as a hedging instrument and qualifies as an effective hedging instrument and a derivative that is a financial guarantee contract or

- It is an obligation to deliver financial assets borrowed that are not owned.

The Group classifies a financial asset at amortized cost if it is held under a business model whose objective is to hold financial assets to obtain contractual cash flows and the contractual terms of the financial asset give rise, at specified dates, to cash flows that are solely payments of principal and interest on the principal amount outstanding (UPPI).

The Group classifies a financial asset at fair value through other comprehensive income if it is held within the framework of a business model whose objective is achieved by obtaining contractual cash flows and selling financial assets and the contractual terms of the financial asset give rise, on specified dates, to cash flows that are UPPI.

The business model is determined by the Group's key personnel and at a level that reflects the way in which they jointly manage groups of financial assets to achieve a specific business objective. The Group's business model represents how the Group manages its financial assets to generate cash flows.

The Group assesses whether an embedded derivative should be separated from a host contract not included in the financial instruments standard or from a financial liability only at the time the Group becomes a party to the contract or in a subsequent period in which there has been a modification of the contractual terms that significantly affects the expected cash flows associated with the embedded derivative, the host contract or both compared to the original expected cash flows.

The embedded derivative shall be accounted for as such and the host contract shall be accounted for in accordance with the relevant recognition and measurement standard. If the requirements listed above for separate recognition and measurement of the embedded derivative and the host contract are not met, the Company shall apply the general recognition and measurement criteria to the hybrid contract as a whole.

II. Financial assets and liabilities at amortized cost

Financial assets and liabilities at amortized cost are initially recognized at fair value, plus or minus transaction costs incurred, and are subsequently measured at amortized cost using the effective interest method.

<u>Other financial liabilities from issuance of debentures and marketable securities (bonds)</u>

In November 2023, the Group registered a debenture issue (bond). This bond includes an early cancellation option with compensation that varies depending on when the option is exercised. Such a compensation structure is typical in corporate debt issues and does not introduce elements that change the fundamental nature of the instrument as a conventional loan.

After analysis, it was concluded that this option does not require separate accounting treatment.

In accordance with applicable regulations, the Group conducted the SPPI (Solely Payments of Principal and Interest) test, which requires that the contractual cash flows of the financial instrument are solely payments of principal and interest. This interest must reflect the time value of money, the credit risk of the borrower, other risks associated with the basic loan instrument, and a reasonable profit margin. If the instrument includes a prepayment compensation option, it should be assessed whether the amount paid upon early repayment substantially covers the face value and interest, plus reasonable compensation.

In the issued bond, the prepayment compensation (premium) aligns with this definition, and its structure—where the premium is calculated by discounting future interest flows using the yield of a sovereign bond with similar maturity as a benchmark—ensures that the bondholder does not incur an economic loss on early redemption, maintaining equivalence with expected contractual payments.

Consequently, the bond is classified as a financial liability at amortized cost, with no requirement to separately account for or value the early cancellation option.

III. Financial assets measured at cost or at fair value through other comprehensive income

Investments in equity instruments for which there is insufficient information to be valued or those for which there is a wide range of valuations and the derivative instruments that are linked to them and that must be settled by delivery of such investments, are valued at cost.

However, if a reliable valuation of the asset or contract is available to the Group at any time, the asset or contract is recognized at fair value at that time, with gains or losses recognized in profit or loss or in other comprehensive income, if the instrument is designated at fair value through other comprehensive income.

IV. Impairment

The Group recognizes in income a valuation adjustment for expected credit losses on financial assets measured at amortized cost and assets under contract.

At each reporting date, the Group measures the valuation adjustment at an amount equal to the expected credit losses in the following twelve months for financial assets for which the credit risk has not increased significantly since the date of initial recognition or when it considers that the credit risk of a financial asset has no longer increased significantly.

Notwithstanding the foregoing, the Group recognizes the expected credit loss over the life of the instrument for trade receivables or contract assets.

V. Confirming

The Group has contracted reverse factoring transactions with various financial institutions to manage payments to suppliers. Trade liabilities arising from ordinary purchases of goods and services, whose settlement is managed by financial institutions, are shown under "Trade and other payables" in the consolidated statement of financial position until they are settled, cancelled or expire.

In addition, debts owed to financial institutions as a result of the sale of trade liabilities are recognized in trade and other payables in the consolidated statement of financial position.

However, in those cases in which there is a modifying or extinguishing novation of the original financial liability and not the mere subrogation of the liability with a new creditor, the original financial liability with the trade creditors is derecognized and a new financial liability with the financial institutions is recognized.

VI. Disposals and modifications of financial instruments

The Group derecognizes a financial asset or liability or a portion thereof when it has fulfilled the obligation contained in the liability or has completed the right contained in the asset or is legally released from the primary liability contained in the liability either by virtue of legal process or by the creditor.

The exchange of debt instruments between the Group and the counterparty or substantial modifications of initially recognized liabilities are accounted for as a cancellation of the original financial liability and the recognition of a new financial liability, provided that the instruments have substantially different terms.

The Group considers the terms to be materially different if the present value of the discounted cash flows under the new terms, including any fees paid net of any fees received, and using the original effective interest rate for discounting, differs by at least 10 percent from the discounted present value of the cash flows still remaining on the original financial liability.

If the exchange is recorded as a cancellation of the original financial liability, the costs or commissions are recognized in profit or loss as part of the result of the exchange. Otherwise, the modified flows are discounted at the original effective interest rate, with any difference with the previous carrying amount recognized in profit or loss. Likewise, the costs or commissions adjust the book value of the financial liability and are amortized by the amortized cost method over the remaining life of the modified liability.

If the entity revises its estimates of payments or receipts of financial liabilities, the amount of the amortized cost of the financial liability is adjusted to reflect the revised estimated contractual cash flows. The entity recalculates the amortized cost of the financial liability as the present value of the future contractual cash flows discounted at the original effective interest rate, recognizing the adjustment as income or expense in profit or loss.

VII. Issuance and acquisition of equity instruments and financial instruments and recognition of dividends

In the issuance of financial instruments composed of liabilities and equity, the Group determines the equity component at the residual amount obtained after deducting the amount of the liability component from the fair value of the instrument as a whole. The liability component is valued at the fair value of a similar instrument that does not have an associated equity component. The financial liability component is subsequently classified at amortized cost.

3.11. Inventories

The Group has two types of inventories depending on the business segment: real estate and other segments. Consequently, land and other properties held for sale in the ordinary course of business and not for future appreciation or rental are considered inventories.

Inventories of real estate are valued at the lower of cost, which includes all expenditures incurred in their acquisition and transformation and the direct and indirect costs incurred to bring them to their present location and condition, and net realizable value. The net realizable value of inventories is understood to be the estimated price of their disposal in the ordinary course of business, less the estimated costs to complete their production and those necessary to carry out their sale.

The costing formula used for each type of inventory is as follows:

- Land and plots of land: At acquisition cost increased by the costs inherent to their acquisition.

- Work in progress and buildings under construction: At land acquisition cost, increased by construction costs incurred. Building costs are considered to be those corresponding to work certifications issued by contracted construction companies, direct costs attributable to the project and attributable interest costs.

Both write-downs and, if applicable, subsequent recoveries of the net realizable value of inventories are recognized in the consolidated income statement for the year in which they occur.

The realization period of real estate inventories, due to the nature of the business, normally exceeds twelve months.

Food segment inventories and, in general, commercial inventories are valued at the lower of cost and net realizable value.

The cost of inventories comprises all costs related to their acquisition, as well as other costs incurred to bring them to their present condition and location, including those incurred until the inventories are located at the points of sale.

Volume discounts granted by suppliers are recognized when it is probable that the conditions for granting them will be met as a reduction in the cost of commercial inventories. Discounts on purchases for prompt payment are recognized as a reduction of the cost value of the inventories acquired.

The cost value of inventories is adjusted against income in those cases in which their cost exceeds their net realizable value, by creating a provision for inventory write-downs, if such write-down is reversible (Note 15). If the decrease is irreversible, the acquisition or production cost of the inventories is written off.

Inventories are classified as current considering that they are expected to be realized in the normal operating cycle, for inventories related to the real estate segment it is more than one year and for inventories of the other operating segments it is less than one year.

3.12. Cash and cash equivalents

Cash and cash equivalents include cash on hand and demand deposits with banks and credit institutions. Other short-term highly liquid investments are also included under this caption, provided that they are readily convertible to known amounts of cash and are subject to an insignificant risk of changes in value. For these purposes, investments with maturities of less than three months from the date of acquisition are included.

The Group classifies cash flows corresponding to interest paid as financing activities and interest and dividends received as investing activities.

3.13. Equity of the Parent Company

I. Accounting treatment of specific funds and instruments issued by the Cooperative

Contributions to capital stock whose repayment in the event of cancellation may be unconditionally refused by the Board of Directors or the General Assembly, as established by applicable law and the Company's bylaws, are classified as shareholders' equity, provided that they do not oblige the Company to pay a mandatory remuneration to the shareholder or participant and the return is discretionary.

A portion of the contributions made by new members is recorded in the Mandatory Reserve Fund (Reserves), since these contributions are not recoverable by the members at the time of termination.

Contributions or dues required for the purpose of offsetting all or part of the Cooperative's losses are shown under the heading Reserves. Contributions or dues intended directly to increase the Cooperative's reserve funds are shown under the corresponding reserves caption.

Reserve funds are also classified as shareholders' equity. If they are classified as shareholders' equity, allocations are made through the distribution of income.

II. Contribution for Cooperative Education and Promotion and other Purposes of Public Interest

In compliance with the accounting standards for Cooperative Societies, the available surpluses, i.e., after deducting from the net surpluses the amounts allocated to offset losses from previous years and to pay taxes, at least 10% will be allocated annually as Contribution for Cooperative Education and Promotion and other Purposes of Public Interest (COFIP), formerly known as Education, Training and Promotion Fund. These allocations are recorded as an expense and affect the income for the year.

It is quantified on the basis of the corresponding legal percentage (10%) and based on the profit for the year, after deducting interest on contributions to capital stock and other funds, and prior to the available surplus. In 2024 an expense related to this provision of 3,932 thousand euros has been recorded (Note 16). In 2023 no expenses related to this provision were recorded as there were no surpluses available due to the existence of uncompensated losses from previous years.

3.14. Employee benefits

I. Other long-term employee benefits

In accordance with the Collective Bargaining Agreement, employees of certain Group companies who take early retirement will receive a bonus, the amount of which is established on the basis of the wages and salaries they receive at the date on which they request the exercise of this right and their age at that time. The annual accounts include the corresponding provision.

II. Termination benefits

Severance indemnities paid for termination of employment that are not related to restructuring processes in progress are recognized when the Group is demonstrably committed to discontinue the employment relationship prior to the normal retirement date.

III. Short-term employee benefits

The Group recognizes the expected cost of short-term compensation in the form of paid leave whose rights accrue as employees render the services that entitle them to receive it. If the leave is not accrued, the expense is recognized as the leave is taken.

3.15. Provisions

Provisions are recognized when the Group has a present legal or constructive obligation as a result of a past event; it is more likely than not that an outflow of resources embodying economic benefits will be required to settle the obligation and a reliable estimate can be made of the amount of the obligation.

The amounts recognized in the Consolidated Statement of Financial Position correspond to the best estimate at the closing date of the disbursements required to settle the present obligation, after taking into account the risks and uncertainties related to the provision and, when significant, the financial effect of discounting, provided that the disbursements to be made in each period can be reliably determined.

The financial effect of provisions is recognized as financial expenses in the consolidated income statement.

Provisions are reversed against income when it is less likely than not that an outflow of resources will be required to settle the obligation. The reversal is made against the consolidated income statement caption in which the related expense was recorded and the excess, if any, is recognized under other income in the consolidated income statement.

3.16. Revenue recognition from contracts with customers

I. Ordinary income from sales

Revenue is recognized when control of the goods or services is transferred to customers. At that point, revenue is recorded at the amount of consideration the Group expects to be entitled to in exchange for transferring the committed goods and services from contracts with customers, as well as other revenue from the Group's ordinary business that does not arise from contracts with customers.

The recorded amount is determined by deducting discounts, returns, price reductions, incentives, or rights granted to customers from the consideration for the transfer of goods or services related to the Group's ordinary activities. It also deducts value-added tax and other directly related taxes that must be passed on.

The Group primarily operates a chain of retail stores selling various types of food and general consumer products. Sales of goods are recognized when a product is sold to the customer. Collection of the transaction price is generally due immediately when the customer makes a purchase and picks up the item at checkout. These retail sales are typically collected in cash or via credit card.

The Group operates a loyalty program where retail customers accumulate points and balances for purchases made. A decrease in sales and a liability are recognized at the time the points are issued. These liabilities are settled when the points are redeemed.

Discounts granted to customers are recognized as a reduction of sales revenue once the conditions for granting the discount are fulfilled.

II. Other income related to the activity

The Group receives revenue from advertising services negotiated with suppliers, which complement merchandise sales and are primarily related to the placement of displays at points of sale, inclusion of suppliers' products in the company's own advertising brochures, expansion of new product references for sale, etc. This revenue is recognized at the point when the service is provided.

Through its marketing department, the Group manages the optimization of store space by offering these advertising services to suppliers in a distinctive manner.

Negotiations with suppliers occur periodically and are documented formally. At the end of the fiscal year, all recorded revenue corresponds to formal agreements with suppliers and services rendered during the fiscal year, regardless of the timing of billing and/or settlement.

III. Sales to franchisees

The Group maintains collaboration agreements with its franchisees recognizes sales revenue when control of the merchandise is transferred at the time it is made available to the franchisee.

In addition to the sale of merchandise and associated discounts and incentives, the amounts invoiced as a percentage of the sales figure to the franchisee, for licensed rights and ancillary technical and commercial assistance services, are recorded in other income related to the activity.

IV. Asset sales

The recognition of the sale of assets, such as real estate inventories, takes place when control of the assets is transferred, which normally consists of the delivery of the asset and the execution of the public deed of sale.

3.17. Cost of goods sold and supplier discounts

As a consequence of the commercial terms agreed with each supplier, discounts and rebates are accrued during the fiscal year, which reduce the cost of goods sold and the value of the inventory. These adjustments can be fixed or variable, with their application subject to the accumulated volume of purchases or sales over a contractually established period.

Negotiations with suppliers occur annually and are formally documented in commercial templates. At the end of the fiscal year, all registered discounts and procurement rebates are linked to formal agreements with suppliers, accrued within the year regardless of the timing of billing and/or settlement.

Additionally, the Group records other income referred to as redemptions, which do not correspond to distinctive services and are therefore recognized as a reduction in the cost of goods sold.

3.18. Income tax

Income tax expense or income comprises both current tax and deferred tax.

Current income tax assets or liabilities are measured at the amounts expected to be recovered or paid from the tax authorities, using tax rates and regulations that are enacted or substantively enacted at the balance sheet date.

Current or deferred income tax is recognized in profit or loss, unless it arises from a transaction or economic event that has been recognized in the same or a different period, against equity or from a business combination.

The Group recognizes deductions by applying the recognition and measurement criteria for current or deferred tax assets, unless they are in the nature of a grant. If the deductions are in the nature of a grant, they are recognized, presented and valued applying the corresponding accounting policy. For these purposes, the Group considers that those deductions whose application is independent of the existence of positive taxable income and which have substantive operating conditions additional to the realization or maintenance of the investment are considered to be in the nature of a grant.

Current tax is the amount of income tax payable or recoverable on the consolidated taxable profit or loss for the year. Current income tax assets or liabilities are measured at the amounts expected to be paid to or recovered from the tax authorities, using tax rates and regulations that are enacted or substantively enacted at the balance sheet date.

Deferred tax liabilities are the amounts payable in the future for corporate income tax related to taxable temporary differences, while deferred tax assets are the amounts to be recovered for corporate income tax due to the existence of deductible temporary differences, tax loss carryforwards or deductions pending application. For these purposes, a temporary difference is understood to be the difference between the book value of assets and liabilities and their tax base.

I. Recognition of deferred tax liabilities

The Group recognizes deferred tax liabilities in all cases except that:

- Arise from the initial recognition of goodwill or an asset or liability in a transaction that is not a business combination and at the date of the transaction affects neither accounting profit nor taxable income;

- Correspond to differences associated with investments in subsidiaries and joint ventures over which the Group has the ability to control the timing of their reversal and it is not probable that their reversal will occur in the foreseeable future.

II. Recognition of deferred tax assets

The Group recognizes deferred tax assets provided that:

- It is probable that sufficient future taxable profit will be available for offset or when tax legislation provides for the possibility of future conversion of deferred tax assets into a receivable from the tax authorities. However, assets arising from the initial recognition of assets or liabilities in a transaction that is not a business combination and at the date of the transaction affects neither accounting profit nor taxable income are not recognized.

- Correspond to temporary differences associated with investments in subsidiaries and joint ventures to the extent that the temporary differences will reverse in the foreseeable future and are expected to generate future positive taxable income to offset the differences.

In this sense, assets that could be classified as uncertain are not recognized because their realization depends on uncertain and very long-term future events, such as the obtainment of results or that could depend on future actions of the Group, which are not currently foreseen or contemplated. However, to the extent that the Group companies are generating taxable income on a recurring basis, and the realization of the asset does not depend on future actions to be taken that are not contemplated and it is not reasonable to believe that they will be taken, there would be no time limitations on the recognition of deferred assets beyond those imposed by current tax legislation.

The Group recognizes the conversion of a deferred tax asset into a receivable from the tax authorities, when it is enforceable under current tax legislation. For these purposes, the deferred tax asset is derecognized with a charge to the deferred income tax expense and the account receivable with a credit to current income tax.

It is considered probable that the Group has sufficient taxable profits to recover the deferred tax assets, provided that there are sufficient taxable temporary differences, related to the same tax authority and referring to the same taxpayer, whose reversal is expected in the same tax year in which the deductible temporary differences are expected to reverse or in years in which a tax loss arising from a deductible temporary difference can be offset against earlier or later taxable profits.

In determining future taxable profits, the Group takes into account tax planning opportunities whenever it intends to adopt or is likely to adopt them.

III. Valuation

Deferred tax assets and liabilities are measured at the tax rates that will apply in the years in which the assets are expected to be realized or the liabilities are expected to be settled, based on tax regulations and rates that have been enacted or substantively enacted, taking into account the tax consequences that will follow from the manner in which the Group expects to recover the assets or settle the liabilities.

The Group reviews the carrying amount of deferred tax assets at year-end to reduce such amounts to the extent that it is not probable that sufficient future taxable income will be available to offset them.

Deferred tax assets that do not meet the above conditions are not recognized in the Consolidated Statement of Financial Position. The Group reconsiders at year-end whether the conditions for recognizing previously unrecognized deferred tax assets are met.

IV. Compensation and classification

The Group only offsets current income tax assets and liabilities if it has a legal claim against the tax authorities and intends either to settle the resulting liabilities on a net basis or to realize the assets and settle the liabilities simultaneously.

The Group only offsets deferred income tax assets and liabilities if there is a legal right of set-off against the tax authorities and those assets and liabilities relate to the same tax authority and the same taxpayer, or to different taxpayers that intend to settle or realize the current tax assets and liabilities on a net basis, or realize the assets and settle the liabilities simultaneously, in each of the future periods in which significant amounts of deferred tax assets or liabilities are expected to be settled or recovered.

Deferred tax assets and liabilities are recognized on the acquisition of assets and liabilities that generate temporary differences at the time of acquisition. When the acquisition of such assets simultaneously generates deferred tax assets and liabilities of equal amount, the recognition is recorded with a net zero impact on the income statement, adequately reflecting the offsetting nature of these items. The valuation is based on the tax rates that are expected to be applicable in the period in which the asset is realized or the liability is settled.

Deferred tax assets and liabilities are recognized in the Consolidated Statement of Financial Position as non-current assets or liabilities, regardless of the expected date of realization or settlement.

3.19. Segment reporting

An operating segment is a component of the Group that engages in business activities from which it may earn revenues and incur expenses, whose operating results are regularly reviewed by the Group's chief operating decision maker (the Board of Directors) to decide on the resources to be allocated to the segment in assessing its performance and for which discrete financial information is available.

3.20. Environment

The Group carries out operations whose main purpose is to prevent, reduce or repair damage to the environment as a result of its activities

The Group is a member of the Integrated Waste Management System for used containers and packaging, managed by Ecoembalajes España, S.A. (ECOEMBES), which allows it to use the "El Punto Verde" logo and trademark on its products.

The Group is also a member of the Integrated System for the Management of Waste Electrical and Electronic Equipment, of which the Ecotic Foundation is the manager, and through which it complies with the necessary measures to ensure that the waste electrical and electronic equipment it places on the market is collected selectively and is correctly managed environmentally.

The Group is also a member of the Integrated Management System for waste lamps included in category 5 of Annex I of Royal Decree 208/2005, of February 25, 2005, managed by the Ambilamp Association.

The Group is also a member of the Integrated Management System for waste batteries and accumulators, managed by the Ecopilas Foundation, through which it complies with the obligations imposed on battery and accumulator producers in relation to the selective collection and correct management of waste batteries and accumulators generated after the use or consumption of the products placed on the domestic market.

Finally, the Group is a member of the Integrated Management System for Used Oils (SIGAUS), through which it complies with the obligations imposed on manufacturers of industrial oils to ensure the collection and proper management of used oils generated after the use or consumption of oils placed by the Company for the first time on the domestic market.

In this way and through these Integrated Systems, it contributes to the selective collection and correct environmental management of the waste derived from the products it sells.

Expenses accrued each year for participation in the aforementioned management systems are charged to Other operating expenses in the year in which they are incurred.

Provisions of an environmental nature include, where appropriate, those environmental expenses which at the closing date are probable or certain but uncertain as to their exact amount or as to the date on which they will be incurred. Consequently, the amount of such provisions, if any, corresponds to the best possible estimate that can be made on the basis of the information available at the closing date.

Items of property, plant and equipment acquired for the purpose of being used on a lasting basis in its activity and whose main purpose is the minimization of environmental impact and the protection and improvement of the environment, including the reduction or elimination of future pollution from the Group's operations, are recognized as assets by applying valuation, presentation and disclosure criteria consistent with those mentioned in section 3.4. of this note.

3.21. Classification of assets and liabilities between current and non-current

The Group presents the Consolidated Statement of Financial Position classifying assets and liabilities as current and non-current. For these purposes, current assets or liabilities are those that meet the following criteria:

- Assets are classified as current when they are expected to be realized or are intended to be sold or consumed in the course of the Group's normal operating cycle, are held primarily for the purpose of trading, are expected to be realized within twelve months after the reporting date or are cash or cash equivalents, except when they cannot be exchanged or used to settle a liability for at least twelve months after the reporting date.

- Liabilities are classified as current when they are expected to be settled in the Group's normal operating cycle, are held primarily for trading, are due to be settled within twelve months from the reporting date or the Group does not have an unconditional right to defer settlement of the liabilities during the twelve months following the reporting date.

- Financial liabilities are classified as current when they are due to be settled within twelve months after the reporting date, even if the original term is for a period longer than twelve months and there is a refinancing or restructuring agreement for long-term payments that was concluded after the reporting date and before the consolidated financial statements are authorised for issue

- The operating cycle for the real estate segment normally exceeds a twelve-month period.

Liabilities are classified as current or non-current, depending on the rights that exist at the end of the reporting period. The classification is not affected by the entity's expectations or events after the reporting date.

(4) Financial information by segment

The Group reports internally by operating segments, some of which are not sufficiently relevant to be reported separately in these consolidated financial statements. Practically all sales are made in the domestic market. Details of the financial information by segments are shown in Appendix III, which forms an integral part of this note. The Group identifies the operating segments according to the different products or services. The main operating segments of the Eroski Group are as follows:

- Food: includes the distribution business of consumer products through supermarkets, hypermarkets and gas stations in Spain.

- Real estate: includes the development of real estate projects for the sale and/or operation of shopping centers.

- Other Businesses: integrates other businesses such as the sale of sports equipment and other minor businesses.

Inter-segment sales prices are established following the normal commercial terms and conditions that are available to unrelated third parties.

(5) Non-current assets held for sale

As of January 31, 2025, the Group has not recorded any balance as held for sale

As of January 31, 2024, the balance of Non-current assets held for sale included a hypermarket with a price (previously classified as property, plant and equipment), net of selling costs, of approximately 4 million euros which, according to agreement, has been delivered at the end of 2024. This transaction did not generate any capital gains during the year.

In addition, at January 31, 2024, a logistics platform whose sale was formalized on February 20, 2024 (previously classified as property, plant and equipment) was recorded as a non-current asset held for sale for an amount of approximately 10 million euros. Its classification as a non-current asset held for sale did not result in any impairment as the carrying amount was lower than the fair value less estimated costs to sell and the impairment loss generated in the year is not significant (418 thousand euros) (note 25).

(6) Property, plant and equipment

The composition and movement in the accounts included in property, plant, and equipment for the years ended January 31, 2025, and 2024 are presented in Appendix IV attached hereto, which forms an integral part of this note.

The main additions in 2024 and 2023 relate to technical installations and machinery, buildings, other facilities, tools, and furniture required for the opening and remodeling of various centers.

Regarding disposals, it should be noted that:

- The main disposals in fiscal year 2024 primarily involved store closures, resulting in net write-offs of 5.7 million euros. The net loss from these disposals amounted to 2.4 million euros (4.9 million euros net loss as of January 31, 2024) (Notes 24 and 25).

In 2023, disposals occurred for two reasons:

- Disposals amounted to approximately 13 million euros related to the sale and leaseback of 10 supermarkets and their accompanying premises to a third party for a total of 18.5 million euros. The profit generated by this transaction was not significant.

  These supermarkets will remain under lease for an initial period of 8 years, which is obligatory for both parties, with the option to extend for five consecutive 5-year periods, always at the lessee's discretion.

  The clauses established in the lease agreements are generally those customary in the market and do not include the transfer of property ownership to the Group upon lease termination. Additionally, the Group does not provide any guarantee to the purchasers regarding potential losses from early contract termination or fluctuations in the residual value of the properties. Furthermore, the estimated economic life of the assets subject to these contracts is significantly longer than the contractually established lease periods, and the present value of the minimum lease payments does not substantially equate to the fair value of the leased assets in any of the cases.

The derecognition of these assets resulted in a subsequent addition to rights-of-use assets (see Note 10).

- Disposals also arose from the sale of 2 gas stations and the properties housing 5 hypermarkets, which were operated commercially by a third party under another brand, including their corresponding premises of Cecosa Hipermercados to a third party for a total of 23 million euros. The loss from this transaction, based on the difference between the transaction's fair value and the book value of the disposed items, amounted to 1,671 thousand euros.

During the years ended January 31, 2025, and 2024, no financial expenses were capitalized in the cost of property, plant, and equipment. The total accumulated amount capitalized as of January 31, 2025, and 2024 was 9,703 thousand and 10,825 thousand euros, respectively.

6.1. Property, plant and equipment subject to guarantees

As of January 31, 2025 and 2024, the Group does not have any mortgaged property, plant and equipment as collateral.

6.2. Insurance

The Group has contracted several insurance policies to cover the risks to which its property, plant and equipment are subject. The coverage of these policies is considered sufficient.

6.3. Fully depreciated assets

At January 31, 2025, this includes fully depreciated assets, mainly buildings, machinery, plant and equipment for information processing, the cost of which amounts to approximately 1,393 million euros (1,350 million euros at January 31, 2024).

6.4. Commitments

At January 31, 2025, there are commitments to purchase property, plant and equipment amounting to euro 5,502 thousand (euro 8,372 thousand at January 31, 2024).

6.5. Impairment

The Eroski Group has management systems that enable it to obtain the results or profitability obtained at store level, understanding that there are indications of impairment whenever its operating margin is negative. The operating margin is understood to be the result obtained by deducting from the income, the cost of sales of the commercial inventories and the operating expenses of each store.

The information obtained by the management systems is periodically reviewed by a performance monitoring committee in order to take appropriate measures for stores whose performance is not in line with expected profitability levels and to make the necessary provisions if necessary.

The most important non-current assets allocated at the store level correspond to the land and buildings in property and plant assigned to the Group's points of sale. In this way, in the event of having to allocate provisions in any store, the discounted values of the estimated cash flows are used.

In no case are the appraisals performed older than 8 months . The main assumptions used in the appraisals are detailed in note 7.

The remaining amount recorded has been valued internally taking into account the following:

- EBITDA calculated individually by store for the forecast period
- Growth rate, being 1.5% (1.5% in fiscal year 2023).
- Discount rate depending on different types of business and geography, ranging from 8.02% to 9.92% (discount rate between 9.57% and 11.47% in fiscal year 2023).

In this regard, in the year ended January 31, 2025, impairment charges 7,998 thousand euros (impairment charges of 5,986 thousand euros at January 31, 2024) were recorded under the heading of impairment of non-current assets (Appendix IV).

(7) Investments properties

The composition of and changes in the accounts included in investment property during the years ended January 31, 2025 and January 31, 2024 were as follows:

	Thousands of euros				
	31.01.2024	Additions	Disposals	Transfers	31.01.2025
Cost	81,752	938	(31,422)	250,928	302,196
Amortization	(9,492)	(1,459)	8,838	(41,225)	(43,338)
Impairment losses	(42,070)	(7)	2,516	(72,203)	(111,764)
	30,190	**(528)**	**(20,068)**	**137,500**	**147,094**

	Thousands of euros				
	31.01.2023	Additions	Disposals	Transfers	31.01.2024
Cost	81,248	345	-	159	81,752
Amortization	(9,117)	(375)	-	-	(9,492)
Impairment losses	(40,782)	(1,288)	-	-	(42,070)
	31,349	**(1,318)**	**-**	**159**	**30,190**

The detail of the cost of investment property as of January 31, 2025 and 2024 is as follows:

	Thousands of euros	
	31.01.2025	31.01.2024
Land	198,028	60,787
Construction and installations	104,168	20,965
	302,196	**81,752**

In fiscal year 2024, the disposals mainly refer to the sale of a commercial property by Cecosa Hipermercados for 12,897 thousand euros. The net loss from this transaction amounted to 3,105 thousand euros.

In 2024, transfers amounted to 277,695 thousand euros in cost (159 thousand euros in 2023) and 137,500 thousand euros in net book value.

These transfers arose from the net reclassification of certain elements of property, plant, and equipment (86,326 thousand euros) as investment properties due to their specific characteristics, being assets classified as those intended to generate passive income rather than being used in normal business operations.

Similarly, net transfers occurred from the real estate inventory heading amounting to 51,174 thousand euros following the merger mentioned in Note 1.

In 2024, an impairment loss of 7 thousand euros was recognized (1,288 thousand euros in 2023). The amount of direct expenses associated with the operation of leased real estate assets, as well as direct expenses on real estate assets that were not leased during the current and previous fiscal years, is not significant.

There are no contractual obligations for repair, construction, or development of the leased real estate assets.

The market value of the Group's investment properties was 157,052 thousand euros as of January 31, 2025, and 30,190 thousand euros as of January 31, 2024. In this context, a change in the relevant assumptions of the valuations performed would not lead to additional impairment losses beyond those already considered.

The valuations of these real estate assets have been conducted under the market value hypothesis. This market value is calculated based on evaluations carried out by independent experts not affiliated with the Group.

Market value is defined as the estimated amount for which an asset should be exchanged on the valuation date, between a willing seller and buyer, after a reasonable marketing period, where both parties have acted knowledgeably, prudently, and without compulsion.

The valuation methodology adopted by the independent valuers for determining fair value has been, for land classified as investment properties, the residual dynamic method, and for operating assets, the discounted cash flow (DCF) method, along with the comparable method as a reference for determining the final value.

To determine the value of a property using the discounted cash flow (DCF) method, an estimate of property expenses, contracted rents, and estimated market rent for vacant space was made. For tertiary land classified as investment properties, estimates were made for the rents that could be obtained once the property is developed.

The updating of expenses, rents, and future sales value is done using an internal rate of return (IRR) as the discount rate. This method allows calculating the market value of a property by conducting a market study that provides a set of comparables. A comparable is understood as one with the same building typology and use, located in the immediate or nearby area of the valuation object. If exact comparables are not available, those in other locations similar in terms of socioeconomic level, communications, level of equipment, and services, etc., will be used. Comparables should be primarily based on recent transactions of properties similar to the valuation object.

All fair value estimates resulting for investment properties are included in level 3.

As of January 31, 2025, and 2024, the Group has not acquired purchase commitments related to investment properties.

As of January 31, 2025, the Group recorded rental income from investment properties amounting to 12,289 thousand euros (13,377 thousand euros as of January 31, 2024), recorded under the 'Ordinary Revenue' heading in the consolidated income statement.

During the years ended January 31, 2025, and 2024, no financial expenses were capitalized in the cost of investment properties.

As of January 31, 2025, and 2024, there are no investment properties mortgaged as collateral for bank loans obtained by Group companies.

(8) Goodwill and other intangible assets

The composition and movement in the accounts included in intangible assets is shown in Appendix V attached hereto, which forms an integral part of this note to the consolidated financial statements.

(9) Impairment losses and allocation of goodwill

9.1. Evaluation of goodwill impairment loss

The Group has established that for the purposes of impairment testing of the most significant goodwill acquired in business combinations, the distribution among the groups of Cash Generating Units (CGU) is as follows:

	Thousands of euros	
	Food	
	31.01.2025	31.01.2024
Eroski CGU	391,584	391,584
Supratuc CGU	273,262	273,262
Vegalsa CGU	153,779	153,779
	818,625	**818,625**

The recoverable amount is determined using the value in use, based on cash flow projections derived from financial budgets approved by the Directors for a five-year period. Cash flows beyond this period are extrapolated using the estimated growth rates outlined in Section 9.2. These growth rates do not exceed the long-term average growth rate for the industry in which each management unit operates, as specified in Section 9.2.

The carrying value of the assets, grouped together to determine the recoverable amount of goodwill attributable to the Eroski, Supratuc, and Vegalsa management units, primarily includes amounts related to store assets, mainly involving land and construction of owned premises, as well as logistics platform assets.

For the purpose of the impairment calculation methodology, current assets necessary for the development of the Group's business operations are also included.

9.2. Key assumptions used in value-in-use calculations

The recoverable amount is determined based on the value in use of each company comprising the CGU based on cash flow projections based on financial budgets approved by the directors covering a five-year period.

Its detail is as follows:

	31.01.2025	31.01.2024
Eroski CGU		
Average EBITDA growth (CAGR)	0.05%	1.10%
Growth rate	1.50%	1.50%
Discount rate	8.02% - 9.92%	9.57% - 11.47%
Supratuc CGU		
Average EBITDA growth (CAGR)	3.8%	8.50%
Growth rate	1.50%	1.50%
Discount rate	8.02% - 8.27%	9.57% - 9.82%
Vegalsa CGU		
Average EBITDA growth (CAGR)	0.8%	4.10%
Growth rate	1.50%	1.50%
Discount rate	8.02%	9.57%

(*) EBITDA is defined as profit before interest and taxes, excluding depreciation, amortization, and impairment of non-current assets.
(*) CGU, or Cash-Generating Unit, is defined as the smallest identifiable group of assets within the Eroski Group that has a distinct management and internal reporting structure.

9.3. Sensitivity

In relation to the goodwill allocated to each CGU, a sensitivity analysis was performed on key assumptions, which include sales, EBITDA, the discount rate (WACC), and the perpetual growth rate (g) generated by each investee company. The analysis involved sensitizing EBITDA between -/+2% and -/+10%, the perpetual growth by 0.2 percentage points, and the discount rate by 0.5 percentage points, none of which resulted in any impairment.

The changes in discount rates and perpetual growth rates used in the sensitivity analyses correspond to those changes that Eroski Group management considers reasonably possible. Management at Eroski has determined that a sensitivity of 2% and 10% on EBITDA is reasonable. The actual EBITDA obtained in 2024 for each of the CGUs exceeded the projections made for that year.

Management determines budgeted EBITDA based on past performance and its expectations for market development. The weighted average growth rates align with forecasts included in industry reports. The discount rates used are net of tax and reflect specific risks related to the relevant segments

(10) Rights-of-use assets and lease liabilities

10.1. Right-of-use assets

The composition of and changes in rights-of-use assets during fiscal years 2024 and 2023 were as follows:

	Thousands of euros			
	31.01.2024	Additions	Disposals	31.01.2025
Cost				
Constructions	1,494,612	102,345	(50,793)	1,546,164
Technical installations and machinery	6,484	404	(4,134)	2,754
Transport elements	2,697	-	(2,005)	692
Total cost	1,503,793	102,749	(56,932)	1,549,610
Accumulated depreciation				
Constructions	(696,659)	(182,895)	26,787	(852,767)
Technical installations and machinery	(5,816)	(533)	4,135	(2,214)
Transport elements	(2,443)	(206)	2,003	(646)
Total accumulated depreciation	(704,918)	(183,634)	32,925	(855,627)
	798,875	(80,885)	(24,007)	693,983

	Thousands of euros			
	31.01.2023	Additions	Disposals	31.01.2024
Cost				
Constructions	1,584,347	98,659	(188,394)	1,494,612
Technical installations and machinery	6,118	366	-	6,484
Transport elements	2,697	-	-	2,697
Total cost	1,593,162	99,025	(188,324)	1,503,793
Accumulated depreciation				
Constructions	(535,689)	(179,452)	18,482	(696,659)
Technical installations and machinery	(4,909)	(907)	-	(5,816)
Transport elements	(2,126)	(317)	-	(2,443)
Total accumulated depreciation	(542,724)	(180,676)	18,482	(704,918)
	1,050,438	(81,651)	(169,912)	798,875

The Eroski Group has leases subject to IFRS 16 mainly for commercial premises. These contracts generally provide for the payment of a fixed monthly rent, which can be reviewed annually using the consumer price index. Generally, the contracts entered into by the Group do not include clauses referring to variable amounts based on sales figures or contingent installments.

Additions in fiscal year 2024 include both new contracts and contract renegotiations:

- Additions amounting to 61,381 thousand euros (80,939 thousand euros as of January 31, 2024) arising from changes in the estimated future cash flows from various contract renegotiations in which the lease term has been increased and/or rental amounts have been adjusted.

- Additions in the amount of 41,369 thousand euros for new contracts signed by the Group for openings, primarily of food stores (18,086 thousand euros as of January 31, 2024).

In 2023, approximately 6 million euros corresponded to contracts signed by the Group for the sale and leaseback of 10 supermarkets along with their ancillary premises (see Note 6). In the current year, there have been no asset sales with leaseback contracts.

Similarly, the terminations in fiscal year 2024 and the remaining terminations in fiscal year 2023 include both contract terminations and terminations resulting from changes in estimates regarding the length of stay and renegotiations of lease amounts in supermarkets and hypermarkets:

- Disposals amounting to 40,816 thousand euros due to contract terminations (20,055 thousand euros as of January 31, 2024).

- Disposals amounting to 16,116 thousand euros due to changes in estimates concerning the length of stay and changes in rental amounts in supermarkets and hypermarkets (168,269 thousand euros as of January 31, 2024).

Certain leases with a term of less than 12 months or involving assets valued at less than 5,000 euros, for which the expense for the year was 34,889 thousand euros (35,350 thousand euros in 2023), are outside the scope of IFRS 16 (see Note 25).

10.2. Lease liabilities

The changes in lease liabilities during 2024 and 2023 were as follows:

	Thousands of euros	
	31.01.2025	31.01.2024
Balance as of February 1 (note 17)	831,973	1,083,349
Additions	102,748	99,025
Disposals	(19,718)	(170,528)
Financial expenses (note 27)	14,907	19,106
Payments	(203,011)	(198,979)
	726,900	**831,973**

The detail of the caption " Lease liabilities " according to their maturity is as follows:

	Thousands of euros	
	31.01.2025	31.01.2024
Less than one year	176,939	168,019
1 to 5 years	377,655	472,985
More than five years	172,306	190,969
	726,900	**831,973**

The contractual amounts payable for leases without considering the effect of the discount according to their timing are as follows:

	Thousands of euros	
	31.01.2025	31.01.2024
Less than one year	188,117	182,248
1 to 5 years	394,129	496,510
More than five years	181,203	200,471
Financial expenses	(36,549)	(47,256)
	726,900	**831,973**

In relation to existing operating leases at January 31, 2025, future minimum non-cancellable payments amount to 45,039 thousand euros, of which 13,800 thousand euros correspond to the short term

10.3. Lease and sublease income

As of January 31, 2025 and 2024, the Group has assigned the right to use certain shopping centers and premises to third parties under operating lease agreements (Note 7).

The Group has income from leases and subleases of certain commercial premises. The income recognized in the year for this item under ordinary income amounts to 27,697 thousand euros (27,105 thousand euros in 2023).

The minimum future non-cancelable collections are as follows:

	Thousands of euros	
Expiration	31.01.2025	31.01.2024
Up to one year	7,435	8,575
Between one and five years	17,437	25,583
More than five years	2,709	8,418
	27,581	**42,756**

(11) Investments accounted for using the equity method

The changes in investments accounted for by the equity method during the years ended January 31, 2025 and 2024 were as follows:

	Thousands of euros	
	31.01.2025	31.01.2024
Opening balances	7,837	6,398
Additions / (Retirements)	22	-
Dividend distribution	(590)	-
Participation in results	27	1,439
Closing balances	**7,296**	**7,837**

Details of investments accounted for using the equity method are included in Appendix II.

The detail of the main amounts of investments accounted for using the equity method is as follows:

	Thousands of euros	
	31.01.2025	31.01.2024
Assets	141,742	174,313
Liabilities	206,539	262,333
Net worth	**(64,797)**	**(88,020)**
Ordinary income	31,377	36,993
Income for the year	(5,058)	(5,762)
Participation in the result	**27**	**1,439**

Those associated companies that have negative equity basically include land and the liabilities are debts with the partners of those companies. In these cases, the Group applies the criterion of zeroing the value of the Investments accounted for using the equity method, impairing the loans granted to such companies, until the net value corresponding to the value of the assets held by the associate for the % held by the Group in the same is reached (note 12.3).

(12) Financial assets

Details of current and non-current financial assets as of January 31, 2025 and 2024 are as follows:

	Thousands of euros			
	31.01.2025		31.01.2024	
	Non-current	Current	Non-current	Current
Financial assets at fair value with changes in other comprehensive income				
Unlisted equity instruments				
Caja Laboral Popular, Coop. de Crédito	45,912	-	43,076	-
Other investments	2,171	-	2,157	-
Financial assets at cost				
Unlisted equity instruments				
MCC Inversiones S.P.E., S. Coop.	33,968	-	33,968	-
Other participations	1,664	472	1,897	23
Total	**83,715**	**472**	**81,098**	**23**
Financial assets at amortized cost				
Loans and other accounts receivable (Note 12.3)	2,187	1,602	11,720	7,012
Loans to associated companies and joint ventures (Note 28)	33,574	117	52,955	33,938
Interest accrued on loans to associated companies (Note 28)	2,623	3,683	2,623	5,685
Receivables from sales of non-current assets (Note 12.3)	580	1,348	677	182
Bonds and deposits posted (Note 12.3)	40,967	1,993	40,014	15,754
Other financial assets	168	1,288	168	338
Total	**80,099**	**10,031**	**108,157**	**62,909**
	163,814	**10,503**	**189,255**	**62,932**
Impairment of loans and other receivables (Note 12.3)	(932)	-	(9,163)	(6,992)
Impairment of loans to associated companies (Note 12.3)	(22,634)	(2,213)	(25,581)	(35,828)
Total financial assets	**140,248**	**8,290**	**154,511**	**20,112**

12.1. Financial assets at fair value with changes in other comprehensive income

The caption 'Financial assets at fair value through other comprehensive income' includes the following investments:

- Caja Laboral Popular Coop. de Crédito: Incorporated on July 16, 1959, with its registered office in Mondragón (Gipuzkoa). Its corporate purpose is to serve the financial needs of its members and third parties by engaging in activities inherent to credit institutions. This holding is valued based on the accumulated value of the rights acquired by Eroski S. Coop. in this cooperative. These shares have a restricted market, limited to Caja Laboral's cooperative members, and in transactions between cooperative members, the sale value used is the original contribution value plus accumulated returns up to the sale date.

  The net change in the value of this investment in 2024 amounted to 2,836 thousand euros and was recognized directly in equity under recognized income and expense (2,367 thousand euros in 2023). Additionally, in 2023, an amount of 726 thousand euros was reclassified to profit or loss following the sale of the ownership interest held by Viajes Eroski.

- A series of minority investments made by several of the Group's companies.

12.2. Financial assets at cost

The caption "Financial assets at cost" includes the following investments:

- MCC Inversiones S.P.E. S. Coop. was incorporated on April 28, 1998. Its registered office is in Mondragón (Gipuzkoa). Its corporate purpose and main activity consists of the promotion and development of companies. The Eroski Group's investment in the total of Mondragón Inversiones S.P.E. S. Coop. amounts to 16.56% at January 31, 2025 (17.18% at January 31, 2024).

- A series of minority investments made by several of the Group's companies.

- Minority fixed-income investments made by several Group companies.

12.3. Financial assets at amortized cost

I. Loans and other receivables and receivables from sales of non-current assets

Loans and other receivables and receivables from sales of non-current assets correspond to transactions with third parties that accrue variable annual market interest.

There are no significant differences between the carrying value and fair value.

II. Impairment of loans and other receivables and receivables from sales of non-current assets

Impairment losses are mainly based on estimates of cash flows to be generated by the sale of real estate assets (appraisals) held by associated companies.

Below is a detail of the movement in loans granted by the Group to associated companies and their impairment provisions. The retirements correspond to the acquisition of control of the remaining interest in the companies mentioned in note 1, which has led to a reclassification of the net receivables of the previous year to investment property, as the land held by these companies has been acquired.

	31.01.2024	Additions	Perimeter change	Disposals	31.01.2025
Cost					
Short-term loans to associates and joint ventures	33,938	-	(33,800)	(21)	117
Long-term loans to associates and joint ventures	52,955	-	(19,381)	-	33,574
Total cost	**86,893**	**-**	**(53,181)**	**(21)**	**33,691**
Interests					
Interest accrued on short-term loans to affiliated companies	5,685	1,223	(3,222)	(3)	3,683
Interest accrued on long-term loans to affiliated companies	2,623	-	-	-	2,623
Total interest	**8,308**	**1,223**	**(3,222)**	**(3)**	**6,306**
Impairment of receivables					
Short-term loans to associates and joint ventures	(35,828)	-	33,590	25	(2,213)
Long-term loans to associates and joint ventures	(25,581)	(92)	3,039	-	(22,634)
Total loan impairment	**(61,409)**	**(92)**	**36,629**	**25**	**(24,847)**

	31.01.2023	Additions	Disposals	31.01.2024
Cost				
Short-term loans to associates and joint ventures	31,938	2,000	-	33,938
Long-term loans to associates and joint ventures	52,105	850	-	52,955
Total cost	**84,043**	**2,850**	**-**	**86,893**
Interests				
Interest accrued on short-term loans to affiliated companies	4,788	897	-	5,685
Accrued interest on long-term loans to affiliated companies	2,623	-	-	2,623
Total interest	**7,411**	**897**	**-**	**8,308**
Impairment of receivables				
Short-term loans to associates and joint ventures	(31,794)	(4,034)	-	(35,828)
Long-term loans to associates and joint ventures	(23,814)	(1,767)	-	(25,581)
Total loan impairment	**(55,608)**	**(5,801)**	**-**	**(61,409)**

(13) Trade and other receivables

Details of current and non-current trade and other receivables as of January 31, 2025 and 2024 are as follows:

	Thousands of euros			
	31.01.2025		31.01.2024	
	Non-current	Current	Non-current	Current
Customers for sales and services rendered	-	60,478	-	58,850
Rebates and other contributions receivable promotional	-	75,098	-	67,924
Advances to suppliers	4,199	4,634	5,675	1,699
Advances and loans to employees	-	187	-	214
Advances with group companies and associates (Note 28)	-	-	-	304
Accounts receivable from group companies and associates (Note 28)	-	341	-	226
Sundry accounts receivable	3,499	39,609	3,842	29,977
Debtor public administrations	-	14,175	-	16,232
	7,698	194,522	9,517	175,426
Valuation adjustments for uncollectibility	-	(14,161)	-	(14,919)
Total	7,698	180,361	9,517	160,507

At the end of each year, the Group analyzes the delinquency of overdue balances of customers and debtors, recording a provision in those cases that exceed 6 months, as well as provisioning the total balance in those cases identified as having a collection risk.

The balances receivable from public authorities are as follows:

	Thousands of euros	
	31.01.2025	31.01.2024
Treasury, debtor for various concepts		
For VAT	13,099	14,150
By subsidies	1,019	1,461
Other concepts	57	621
	14,175	**16,232**

The changes in valuation adjustments for uncollectibility are as follows:

	Thousands of euros	
	31.01.2025	31.01.2024
Balances at beginning of year	(14,919)	(22,655)
Impairment losses (Note 25)	(5,536)	(11,614)
Impairment reversals (Note 24)	4,351	10,397
Cancellations	1,943	8,953
Balances at the end of the year	**(14,161)**	**(14,919)**

(14) Income tax

Details of deferred tax assets and liabilities by type of asset and liability as of January 31, 2025 and 2024 are as follows:

	Thousands of euros					
	Assets		Liabilities		Net	
	31.01.2025	31.01.2024	31.01. 2025	31.01.2024	31.01.2025	31.01.2024
Property, plant and equipment	409	1,229	(3,033)	(3,035)	(2,624)	(1,806)
Rights of use and liabilities for lease (Note 10)	125,613	142,196	(120,518)	(137,594)	5,095	4,602
Goodwill and intangible assets	1,079	1,075	(12,106)	(12,279)	(11,027)	(11,204)
Inventories	71	266	-	(21)	71	245
Provisions	5,577	5,225	(3,258)	(3,258)	2,319	1,968
Financial assets	1,877	1,891	(1,969)	(1,969)	(92)	(79)
Others	10,287	6,577	-	-	10,287	6,577
	144,913	**158,459**	**(140,884)**	**(158,156)**	**4,029**	**303**
Credits for losses to be offset	78,153	90,493	-	-	78,153	90,493
Fees for deductions and bonuses	15,629	22,638	-	-	15,629	22,638
Net assets and liabilities	**238,695**	**271,590**	**(140,884)**	**(158,156)**	**97,811**	**113,434**
Movements of the year					**(15,623)**	

The Group's directors estimate that the reversal or realization of most deferred tax assets and liabilities will occur in more than twelve months, except for approximately 8.5 million euros of tax loss carryforwards and deductions, which are expected to be recovered in the short term (approximately 8.1 million euros in 2023).

The Parent Company's profits, as determined in accordance with tax legislation, are subject to a tax rate of 20% on general taxable income. Pursuant to the provisions of Provincial Regulation 6/2018, of December 12, regarding the tax regime for cooperatives in the Historical Territory of Bizkaia (although it has been mandatory since the fiscal year commencing on or after January 1, 2009, following the amendment of Provincial Regulation 9/1997), the Parent Company must differentiate between two types of taxable income in its Corporate Income Tax: general taxable income and special taxable income.

The special taxable income of the Parent Company is made up of all the full income from movable capital received by the Cooperative, except for returns not subject to withholding and dividends entitling to the application of the dividend exemption of 100% of the taxable income, provided that the payer thereof is a related person or entity. This part of the taxable income is taxed at the rate of 19%.

The rest of the companies included in the scope of consolidation are taxed at a tax rate of 25% (under State legislation) and 24% (under Bizkaia legislation). In addition, certain Group companies are taxed under the consolidated tax regime in Spain.

Certain deductions for investments and expenses can be taken from the resulting tax payable. Eroski, S. Coop., as a specially protected cooperative, has a series of tax benefits applicable to the Company, which are basically as follows in relation to Corporate Income Tax:

a) The taxable income will be reduced by 50% of the portion of the results that are obligatorily allocated to the Mandatory Reserve Fund.

b) Among others, the mandatory amounts that cooperatives allocate to the Contribution for Cooperative Education and Promotion and other Public Interest Purposes and the interest accrued by the members for their contributions to the share capital within certain limits established in the Foral Regulation 6/2018, of December 12, on the Tax Regime of Cooperatives will be considered deductible expenses.

c) The amounts contributed by the Company to the Intercooperative Cooperation Institutions previously recognized as such by the Tax Administration and which are destined to financial reorganization or to the promotion and development of cooperatives or new activities will also be considered deductible expenses.

d) The Cooperative, being specially protected, enjoys a deduction of 50% of the net quota.

On March 27, 2018, Provincial Regulation 2/2018 of March 21 was published, introducing several amendments to the Provincial Regulation on Corporate Income Tax, the Cooperative Tax Regime, and other tax regulations in Bizkaia, applicable to fiscal years beginning on or after January 1, 2018. Among the approved measures, the application of negative taxable income was limited to 50% of taxable income, and the limit for certain deductions was reduced to 35% of taxable income, with the time limit for application extended to 30 years for years starting on or after January 1, 2014. Additionally, a minimum taxation of 4.5% is maintained for Eroski, S.Coop.

The Group recognizes tax loss carryforwards, tax credits, and tax relief whenever it is probable they will be realized or applied in the future. For this purpose, management uses prudent estimates approved by the Directors that reflect 0% growth for years exceeding the budgeting period of its business (5 years). In addition, all existing tax limits are considered based on tax regulations in force at the end of each fiscal year.

In 2023, deferred tax assets not recognized in prior years were acknowledged in the amount of 35 million euros, partly due to the Constitutional Court ruling of January 2024, which declared the unconstitutionality of certain provisions in the Spanish corporate income tax regulations that limited the offsetting of tax losses and the application of double taxation deductions from previous years.

On December 21, 2024, Law 7/2024 was published in the Official State Gazette (BOE), once again incorporating limitations on the offsetting of tax loss carryforwards and the application of double taxation deductions in the state corporate income tax regulations, resulting in the deactivation of deferred tax assets in the Group in 2024 amounting to 11 million euros.

Additionally, the Group conducted a sensitivity analysis using a differential criterion with variations between -2% and -10% in the key assumption of EBITDA evolution, verifying that there are no significant differences.

The detail of the income tax expense is as follows:

	Thousands of euros	
	31.01.2025	31.01.2024
Current tax		
From the exercise	29,842	24,192
From previous years	(58)	(905)
	29,784	**23,288**
Deferred taxes		
Origin and reversal of temporary differences	(2,151)	(4,113)
Impairment of tax credits	12,425	340
Tax credits not recognized in prior years	-	(35,495)
Tax credits applied	5,523	10,600
Deferred from prior years	(74)	345
	15,723	**(28,324)**
	45,507	**(5,036)**

The reconciliation between income tax expense and income from continuing operations is as follows:

	Thousands of euros	
	31.01.2025	31.01.2024
Income for the year before taxes of continuing operations, general basis	121,984	98,776
Pre-tax profit for the year of continuing operations, special basis	5,221	4,745
	127,205	103,521
Tax calculated at the current tax rate of each company	34,413	27,568
Non-taxable income	(887)	(256)
Non-deductible expenses	1,341	1,236
Tax credits not capitalized	(1,284)	2,796
Impaired tax credits	12,425	340
Activation of tax credits from prior years	-	(35,544)
Deductions generated and applied in the fiscal year	(815)	(621)
Equity in income of associates by method of allocation in equivalence	372	(43)
Differences from prior years	(58)	(512)
Income tax expense/(income) tax expense	**45,507**	**(5,036)**

In accordance with the provincial and state corporate income tax regulations applicable to the companies subject to them, if, by virtue of the rules applicable to the determination of the taxable income, it is negative, the amount may be offset (i) with a time limit of 30 years from its generation, starting to be computed from the year commencing on or after January 1, 2014 with respect to tax losses generated in years prior to that date for companies taxed under the provincial regime (Bizkaia), (ii) with no time limit for companies taxed under the ordinary regime, although in both cases -foral and state- respecting the quantitative limits established in the current corporate income tax regulations. The offsetting will be carried out at the time of filing the corporate income tax return, without prejudice to the powers of verification that correspond to the tax authorities.

According to the income tax returns filed or to be filed, at January 31, 2025 and January 31, 2024, the companies comprising the Group have the following accumulated tax loss carryforwards to be offset against possible future taxable income.

Ex.	Compensable up to		Compensable up to		Total 31.01.2025	Compensable up to		Compensable up to		Total 31.01.2024
2001	2044	-	unlimited	8,170	8,170	2044	-	unlimited	8,170	8,170
2002	2044	3,602	unlimited	42,025	45,627	2044	4,966	unlimited	42,024	46,990
2003	2044	3,664	unlimited	49,414	53,078	2044	3,665	unlimited	49,413	53,078
2004	2044	1,156	unlimited	77,742	78,898	2044	1,157	unlimited	77,741	78,898
2005	2044	875	unlimited	20,803	21,678	2044	1,391	unlimited	20,804	22,195
2006	2044	10,471	unlimited	27,275	37,746	2044	10,470	unlimited	51,477	61,947
2007	2044	11,184	unlimited	120,052	131,236	2044	11,184	unlimited	120,052	131,236
2008	2044	19,205	unlimited	226,116	245,321	2044	21,005	unlimited	226,147	247,152
2009	2044	13,499	unlimited	148,440	161,939	2044	13,695	unlimited	149,135	162,830
2010	2044	17,520	unlimited	229,495	247,015	2044	17,522	unlimited	230,629	248,151
2011	2044	54,864	unlimited	163,452	218,316	2044	54,864	unlimited	165,560	220,424
2012	2044	56,661	unlimited	70,435	127,096	2044	56,661	unlimited	72,815	129,476
2013	2044	165,616	unlimited	38,572	204,188	2044	206,438	unlimited	39,713	246,151
2014	2044	280,377	unlimited	43,578	323,955	2044	280,377	unlimited	43,578	323,955
2015	2045	34,845	unlimited	6,026	40,871	2045	34,845	unlimited	6,026	40,871
2016	2046	20,320	unlimited	60,369	80,689	2046	20,320	unlimited	60,369	80,689
2017	2047	22,471	unlimited	143,400	165,871	2047	22,472	unlimited	143,399	165,871
2018	2048	16,216	unlimited	72,479	88,695	2048	16,216	unlimited	72,196	88,412
2019	2049	283,277	unlimited	44,091	327,368	2049	283,278	unlimited	44,538	327,816
2020	2050	867,930	unlimited	18,807	886,737	2050	870,882	unlimited	19,057	889,939
2021	2051	86,572	unlimited	22,114	108,686	2051	86,572	unlimited	17,271	103,843
2022	2052	4,455	unlimited	10,486	14,941	2052	4,455	unlimited	3,069	7,524
2023	2053	17,577	unlimited	232	17,809	2053	17,617	unlimited	232	17,849
2024	2054	5,225	unlimited	1,260	6,485	2054	-	unlimited	-	-
		1,997,582		1,644,833	3,642,415		2,040,052		1,663,415	3,703,467

(*) *In accordance with the tax regulations applicable in the Autonomous Community, the compensation period is 30 years from the date of entry into force of the corresponding regulations, with the quantitative limits applicable where applicable.*

In accordance with current tax legislation in common territory, tax loss carryforwards do not have a time limit for application, although quantitative limits are applicable where applicable.

In 2024, Eroski S.Coop. applied tax loss carryforwards that it had not capitalized amounting to 40,532 thousand euros (47,833 thousand euros in 2023).

In 2024, due to the exclusion from the scope of consolidation of Desarrollos Comerciales de Orense, S.A., the tax loss carryforwards decreased by 10,019 thousand euros (47,475 thousand euros in 2023 due to the exclusion of Viajes Eroski, S.A. and Jactus Spain, S.L.).

As of January 31, 2025, the amount of tax credits capitalized for tax loss carryforwards amounted to 78,153 thousand euros (90,493 thousand euros as of January 31, 2024).

As of January 31, 2025, for the tax loss carryforwards included in the tax returns filed (or to be filed), no deferred tax assets have been recognized for tax loss carryforwards amounting to 660,367 thousand euros (656,730 thousand euros as of January 31, 2024).

The Company and certain Group companies have deductions for investments and expenses pending application as follows

Exercise of origin	Double Taxation	Investments	R + D + I	Other	Total
1998	-	2,224	-	-	2,224
1999	-	1,479	-	-	1,479
2000	-	2,444	-	-	2,444
2001	-	10,565	-	-	10,565
2002	-	2,590	-	917	3,506
2003	-	1,450	213	1,040	2,703
2004	-	1,232	390	218	1,840
2005	-	1,778	100	364	2,242
2006	24	3,099	170	713	4,007
2007	65	11,844	-	79	11,987
2008	166	4,070	-	172	4,407
2009	228	22	54	57	360
2010	232	-	69	37	338
2011	227	-	46	95	368
2012	184	-	85	84	354
2013	587	-	136	51	774
2014	49	-	120	1,014	1,183
2015	46	-	106	1,098	1,250
2016	41	-	62	1,357	1,461
2017	10	2,134	332	2,126	4,603
2018	12	2,259	303	1,344	3,918
2019	12	2,864	216	158	3,250
2020	14	2,328	234	170	2,745
2021	-	2,772	1,458	215	4,445
2022	-	2,442	1,925	220	4,587
2023	-	3,816	2,144	225	6,186
2024	-	-	-	-	-
	1,896	61,412	8,162	11,755	83,225

Deductions pending at January 31, 2025 and 2024 due to maturity:

Ex.	Compensable up to		Compensable up to		Compensable up to		Compensable up to		Compensable up to		Total
1998	2044	2,224	2016	-	2013	-	2008	-	unlimited	-	2,224
1999	2044	1,479	2017	-	2014	-	2009	-	unlimited	-	1,479
2000	2044	2,444	2018	-	2015	-	2010	-	unlimited	-	2,444
2001	2044	10,565	2019	-	2016	-	2011	-	unlimited	-	10,565
2002	2044	3,506	2020	-	2017	-	2012	-	unlimited	-	3,506
2003	2044	2,703	2021	-	2018	-	2013	-	unlimited	-	2,703
2004	2044	1,840	2022	-	2019	-	2014	-	unlimited	-	1,840
2005	2044	2,242	2023	-	2020	-	2015	-	unlimited	-	2,242
2006	2044	4,007	2024	-	2021	-	2016	-	unlimited	-	4,007
2007	2044	11,987	2025	-	2022	-	2017	-	unlimited	-	11,987
2008	2044	4,309	2026	-	2023	-	2018	-	unlimited	99	4,408
2009	2044	245	2027	-	2024	-	2019	-	unlimited	116	361
2010	2044	115	2028	69	2025	-	2020	-	unlimited	154	338
2011	2044	175	2029	46	2026	-	2021	-	unlimited	147	368
2012	2044	176	2030	85	2027	-	2022	-	unlimited	92	353
2013	2044	106	2031	136	2028	-	2023	-	unlimited	532	774
2014	2044	150	2032	20	2029	-	2024	1,006	unlimited	6	1,182
2015	2045	117	2033	43	2030	-	2025	1,006	unlimited	85	1,251
2016	2046	111	2034	-	2031	-	2026	1,147	unlimited	203	1,461
2017	2047	2,480	2035	-	2032	-	2027	1,919	unlimited	203	4,602
2018	2048	2,576	2036	-	2033	-	2028	1,205	unlimited	137	3,918
2019	2049	3,112	2037	-	2034	-	2029	-	unlimited	138	3,250
2020	2050	2,573	2038	-	2035	-	2030	-	unlimited	172	2,745
2021	2051	4,078	2039	154	2036	-	2031	20	unlimited	193	4,445
2022	2052	4,334	2040	49	2037	-	2032	10	unlimited	193	4,586
2023	2053	5,976	2041	-	2038	-	2033	17	unlimited	193	6,186
2024	2054	-	2042	-	2039	-	2034	-	unlimited	-	-
		73,630		602				6,330		2,663	83,225

As of January 31, 2025, the amount of unused tax credits capitalized amounted to 15,629 thousand euros (22,638 thousand euros as of January 31, 2024). Eroski S.Coop. and its subsidiaries have applied tax credits capitalized amounting to 5,523 thousand euros in the estimated tax expense for 2024.

In accordance with current legislation, taxes cannot be considered definitively settled until the returns filed have been inspected by the tax authorities or the four-year statute of limitations period has elapsed since the corresponding tax assessments were filed. As of January 31, 2025, the Company and its subsidiaries generally have all taxes open for inspection since January 1, 2021, except for corporate income tax, which has been open since January 1, 2020.

In July 2023, several Group companies received notifications from the Tax Agency - Tax and Customs Control Unit - informing them of the commencement of verification and investigation proceedings in relation to the main tax items applicable to them, for the years 2018 to 2020 in the case of Corporate Income Tax and from August 2019 to December 2021 in the case of VAT and Withholdings.

Since the audit has not been completed, there are no conclusions on the procedure. The directors of the companies do not consider that there is any risk of possible tax contingencies arising as a result of the inspection.

14.2. Complementary tax (Pillar Two)

On December 15, 2022, the Economic and Financial Affairs Council of the European Union (ECOFIN) approved Council Directive (EU) 2022/2523, commonly known as the Pillar Two Directive. This directive aims to ensure a minimum overall taxation level of 15% for multinational corporate groups and large domestic groups with a turnover of more than 750 million euros. Member States are obliged to transpose its content into national law.

At the national level, Law 7/2024, enacted on December 20, approves the Minimum Complementary Tax (Pillar Two), including the modality of the National Complementary Tax. This regulation will have retroactive effects for tax periods beginning on or after December 31, 2023, and will apply for fiscal years starting on or after that same date.

On December 30, 2024, the Official Gazette of the Historical Territory of Bizkaia published Provincial Regulation 4/2024, dated December 27, 2024, approving tax measures in Bizkaia for 2024 and 2025, aligning with the Common Territory's application of the new tax, effective from the publication date (December 30, 2024). The Complementary Tax accrues for tax periods commencing from December 31, 2023.

The Complementary Tax has been agreed as a direct tax of autonomous regulation in the Joint Commission of the Economic Agreement on December 23, 2024. The Spanish Parliament must approve the respective law amending the Law of the Economic Agreement to introduce this new competence.

Given that the first Complementary Tax accrued on December 31, 2024, closely following the approval of Law 7/2024, the Treasury Department of Biscay could not exercise its regulatory capacity in this matter. For this reason, Provincial Regulation 4/2024 approves the Complementary Tax by referring to the State Law's regulations until integration into the Economic Agreement.

The Third Transitional Provision of Law 7/2024 determines an initial exclusion phase whereby the supplementary tax is zero for the first five years for large domestic groups exceeding 750 million euros in annual income, effective from February 1, 2024. Consequently, the current year's income statement does not reflect any impact from this regulation.

The Eroski Group, as a large national group, is assessing the potential impacts of Pillar Two, taking into account Law 7/2024, the EU Directive, and OECD administrative guides. The evaluation is ongoing, and the Group has not yet estimated accounting impacts from the future application of the Complementary Tax, nor has it reflected estimates in the annual accounts.

Additionally, the Eroski Group has availed itself of the exception for recognizing deferred tax assets and liabilities from Pillar Two, in line with the amendment to IAS 12 by the IASB in May 2023, integrated into Spanish accounting regulations via Law 7/2024, affecting Royal Decree 1514/2007 and Royal Decree 1159/2010 on financial statement preparation.

Law 7/2024 provides a transitional regime for deferred tax assets and liabilities during the transition period. The provision establishes that the tax rate in each jurisdiction during the transition, considered the first tax period of application, will account for all deferred tax assets and liabilities in the financial statements of jurisdictional constituent entities at the transition period's start.

To apply this transitional regime effectively, each Eroski Group company's annual accounts detail all deferred tax assets and liabilities by tax attributes existing at the transition period's start on February 1, 2024. Deferred tax assets and liabilities are shown in two contexts: for corporate income tax at the end-2024 rate and under a possible Pillar Two scenario at a 15% tax rate.

(15) Inventories

The detail of inventories is as follows:

	Thousands of euros	
	31.01.2025	31.01.2024
Commercials	387,038	386,740
Real Estate		
Land and lots	11,433	37,205
Buildings under construction	2,046	4,415
Total commercial and real estate inventories	**400,517**	**428,360**
Advances on real estate inventories	-	299
Total inventories	**400,517**	**428,659**

The marketing period for real estate inventories as of January 31, 2025, and 2024, is expected to exceed 12 months. During 2024 and 2023, no interest expenses have been capitalized on real estate inventories.

The net realizable value has been estimated using appraisals conducted by independent experts and/or fair values derived from signed purchase and sale contracts. These valuations are all less than 12 months old and are adjusted for estimated costs to sell.

The consumption for the years ended January 31, 2025 and 2024 was as follows:

	Thousands of euros	
	31.01.2025	31.01.2024
Net purchases	3,894,974	3,810,047
Change in stocks	2,351	(25,990)
Depreciation (Reversal) of Inventories	(1,174)	(2,349)
	3,896,151	**3,781,708**

During the years ended January 31, 2025 and 2024, the change in inventories compared to the previous year is as follows:

	Thousands of euros
Inventories as of January 31, 2023	**400,556**
Change in commercial inventories	25,055
Change in real estate inventories	935
(Depreciation)/Reversal of inventories	2,349
Transfer to Property, plant and equipment	(236)
Inventories as of January 31, 2024	**428,659**
Change in commercial inventories	(876)
Change in real estate inventories	(1,475)
(Depreciation)/Reversal of inventories	1,174
Business combination	24,208
Transfer to Investment Properties	(51,173)
Inventories as of January 31, 2025	**400,517**

The figure for net purchases at January 31, 2025 includes 6,879 thousand euros corresponding to the purchases made in currencies other than the euro (10,888 thousand euros at January 31, 2024).

15.1. Insurance

The Group companies have contracted several insurance policies to cover the risks to which inventories are subject. The coverage of these policies is considered sufficient.

15.2. Inventories subject to guarantees

As of January 31, 2025 and 2024, there are no inventories subject to guarantees.

15.3. Purchase commitments

As of January 31, 2025 and 2024, there are no commitments to purchase real estate inventories.

(16) Equity

The composition and movement of shareholders' equity are presented in the statement of changes in shareholders' equity.

16.1. Cooperative subscribed capital

The detail as of January 31, 2025 and 2024 of the cooperative capital stock is as follows:

	Thousands of euros	
	31.01.2025	31.01.2024
Mandatory contributions		
Working partners	315,422	323,100
Consumer partners	1,763	1,704
	317,185	**324,804**

The capital stock consists of mandatory and voluntary contributions made by both working and consumer members, cooperative returns from the distribution of profits, capitalization of interest on contributions, and capitalization of revaluation reserves covered by revaluation laws when available. Each year, the General Assembly of Members approves the amount of mandatory contributions to be subscribed by new working partners. As of January 31, 2025, an amount of 3,818 thousand euros in capital stock is pending payment (2,500 thousand euros as of January 31, 2024).

For each fiscal year, the General Assembly decides whether or not to pay interest on the contributions of working members, determining the applicable annual interest rate, which may not exceed 7.5% gross annual interest, nor a percentage of the gross ordinary income figure if the cooperative complies with certain ratios established in the Bylaws. In any case, remuneration will not exceed legal limits and may be set at a lower interest rate. The remuneration of members' contributions is contingent upon the existence of positive net results or sufficient unrestricted reserves to satisfy them. For consumer members, the mandatory contribution is set at 1.20 euros.

Contributions are transferable between members of the same status through inter vivos acts in accordance with conditions established by the Board of Governors and by succession mortis causa.

In the event of loss of membership, the member or their beneficiaries can request reimbursement of their contribution. The contribution's value is calculated based on the balance sheet of the year in which the request is made. However, the Board of Governors may decide to reduce mandatory contributions by a certain percentage depending on the reason for membership loss. The General Assembly will decide whether or not to reimburse the contributions of members who have left the association.

If the General Assembly does not approve the reimbursement of the total contributions for which reimbursement has been requested, the following obligations are established:

- Allocate half of the Cooperative's available income to the Mandatory Reserve Fund.
- No remuneration may be offered for the capital contributions of working partners.
- The Cooperative may not approve any returns to working members.
- If there are available net results (after offsetting past losses) or sufficient available reserves, and the Cooperative agrees to accrue a remuneration lower than the legal interest of money for contributions whose reimbursement is not approved by the Assembly, the nominal value of these contributions must be increased by an amount equal to the difference between this interest and that accrued before any remuneration of the working members' capital stock contributions. A similar adjustment will occur if no resolution is adopted in this respect.

In line with the General Assembly's decision on reimbursement of contributions for members who have left, the payment term will be set by the Board of Governors, not exceeding five years from the date of the reimbursement agreement of the General Assembly, with the unpaid contribution entitled to accrue interest at the legal money interest rate.

16.2. Capitalized funds

The entirety of this corresponds to Eroski's Subordinated Financial Contributions (AFSE). On July 9, 2007, and in accordance with Article 60.6 of Law 11/2019 of December 20, 2019, on Cooperatives in the Basque Country (as amended by Law 1/2000 of June 29, 2000), the Cooperative issued AFSEs totaling a nominal amount of 300,000 thousand euros, divided into 12,000,000 securities with a nominal value of 25 euros each. The cash payment of interest on this issue includes these conditions:

- Cash payment will be made if remuneration for certain items is paid to Eroski's working partners in the financial year prior to the interest accrual.
- If the conditions in the previous section are not met, Eroski's General Shareholders' Meeting has the unconditional power to choose between delivering the corresponding remuneration in cash (in whole or in part) to the AFSE holders, or increasing the nominal amount of the AFSEs by the same amount.

Due to the subordination characteristics of the AFSEs and the interest settlement conditions described above, these financial instruments are classified as equity instruments.

According to Article 60.6 of the Cooperative Law of the Basque Country, the amortization of the AFSEs will occur upon approval of the Cooperative's liquidation. Notwithstanding, after at least five years from the disbursement date, Eroski's General Assembly may agree to the full or partial amortization of the AFSEs by reducing their nominal value.

The financial restructuring framework agreement signed on January 15, 2015, established a commitment to present the option to exchange AFSEs for a countervalue consisting of a cash payment of 15% of the nominal value of the contributions, plus a bond with a nominal value equal to 55% of the exchanged contributions. This bond is a subordinated instrument maturing in 12 years, renewable for an additional 5 years at the holder's discretion, bearing interest at Euribor plus 300 basis points.

On January 14, 2016, Eroski filed the prospectus for the AFSE Exchange Offer and simultaneous Public Offering for Subscription of Eroski Subordinated Bonds 2016 ("OSE"), and on February 1, 2016, exchanged 63.59% of the AFSEs from issues between 2002 and 2004 to third parties (registered as liabilities), and 60% of the 2007 issue to third parties (registered as equity).

The effect of the exchange on January 31, 2016, involved the redemption by exchange of Subordinated Financial Contributions amounting to 162 million euros of equity and 218 million euros of liabilities.

As of January 31, 2025, the 2007 AFSEs accrue annual interest at one-year Euribor plus two and a half percentage points. The annual interest rate applied was 6.053% (5.868% as of January 31, 2024). In 2024, an interim dividend of 6,560 thousand euros was recorded against the year's profit for accrued interest, paid on January 31, 2025 (6,341 thousand euros paid on January 31, 2024). A portion of this interest was received by a subsidiary, thereby reducing the consolidated equity's reflection of the interim dividend.

The AFSEs are considered negotiable marketable securities, freely transferable and represented by book entries in a single series. Since issuance, they have been listed on the AIAF market, and on July 6, 2012, were incorporated into the SEND trading platform per the recommendation of the Securities Market Regulatory Body, following the practices of fixed-income securities issuers targeting retail investors. The listing price of AFSEs may change according to market conditions. As of January 31, 2025, the listing price was 30.75% of the nominal value (33.00% as of January 31, 2024).

Details as of January 31, 2025 and 2024 of these equity instruments are as follows:

	Thousands of euros	
	31.01.2025	31.01.2024
Equity instruments issued	125,372	125,372
Own equity instruments acquired	(29,847)	(29,847)
	95,525	**95,525**

The Group's primary objective in managing capital and all equity components is to provide a solid foundation, alongside the securing of external financing, to enable the Group to conduct its business activities within a framework of reasonable financial balance. The issues of Eroski Subordinated Financial Contributions (AFSE) are considered part of this strategy, regardless of their accounting classification as equity or liabilities, because their perpetual and subordinate characteristics allow them to serve the same purpose.

Additionally, Note 16.7 details the liabilities contributed by subsidiaries, which include minority interests, as well as the contribution of the 'Non-controlling interests' caption to shareholders' equity. This complements the information provided in the attached table.

The capital management strategy aims to maintain a shareholder equity to total liabilities ratio greater than 0.20.

As of January 31, 2025 and 2024 the ratio has been determined as follows, in thousands of euros:

	Thousands of euros	
	31.01.2025	31.01.2024
Equity	578,792	538,863
AFSE in financial liabilities	124,752	124,752
Shareholders' equity considered	**703,544**	**663,615**
Total liabilities (net of AFSE and lease liabilities)	**2,055,439**	**2,129,081**
Ratio of shareholders' equity/Total liabilities	**0.34**	**0.31**

16.3. Retained earnings

The detail of retained earnings is as follows:

	Thousands of euros	
	31.01.2025	31.01.2024
Parent company reserves		
Transitional reserves	22,766	22,766
Results of prior years	(145,451)	(218,494)
Other reserves		
Mandatory reserve fund	20,435	19,236
Statutory reserves	34,204	34,204
Merger reserves	109	109
Other reserves	2,633,882	2,720,255
Reserves in companies consolidated by global integration	(2,769,081)	(2,826,458)
Reserves in companies consolidated by the equity method	5,432	5,167
Income for the year attributable to equity holders of equity instruments of the dominant	41,268	47,067
	(156,436)	(196,148)

16.4. Mandatory reserve fund and statutory reserves

In accordance with the contents of Law 11/2019 of December 20, 2009, on Cooperatives in the Basque Country, net surpluses—after deducting amounts used to offset prior years' losses and cover taxes—will constitute the available surpluses. Each year, at least thirty percent of these available surpluses must be allocated to the Compulsory Reserve Fund (FRO) and to the Contribution for Cooperative Education and Promotion and other Purposes of Public Interest (COFIP), with a minimum of ten percent allocated to the COFIP and twenty percent to the FRO. As long as the Mandatory Reserve Fund does not reach fifty percent of the capital stock, the minimum allocation to COFIP may be reduced by half.

The Mandatory Reserve Fund, designated for the consolidation, development, and guarantee of the cooperative, is indivisible among members, except in cases expressly provided for in Law 11/2019. According to the previous section, the percentage of available surpluses established by the General Assembly must be allocated to the Mandatory Reserve Fund, along with deductions on mandatory contributions to share capital during member cancellations and non-refundable entry fees.

As of January 31, 2025, the balance of the Mandatory Reserve Fund amounted to 20,435 thousand euros (19,236 thousand euros as of January 31, 2024). The increase of 1,199 thousand euros in the Fund corresponds to non-refundable entry fees paid by new members. When prior years' negative results are offset, available surpluses from the current year's results will be allocated to the Mandatory Reserve Fund.

As of January 31, 2025 and 2024, legal and statutory reserves totaled 34,204 thousand euros. There has been no change in these reserves since the previous year's results were used to offset negative results from prior years.

Both the Mandatory Reserve Fund and statutory reserves are not freely distributable.

16.5. Distribution of results of the Parent Company

The distribution of income for the year ended January 31, 2024, in accordance with the regulations applicable to Cooperatives and as approved by the General Assembly on May 30, 2024, was as follows:

	Thousands of euros
Basis of delivery:	
Income for the year	78,532
Endowment to the Contribution for Education and Promotion Cooperative and Other Public Interest Purposes	-
Result of the Cooperative	**78,532**
Distribution:	
Interest on Eroski Financial Contributions 2007	8,093
Mandatory Reserve Fund	-
Voluntary Reserves	-
Negative results from previous years	70,439
	78,532

The proposed distribution of income for the year ended January 31, 2025, formulated by the Directors in accordance with the regulations applicable to Cooperatives, and pending approval by the General Assembly, is as follows::

	Thousands of euros
Basis of delivery:	
Income for the year	137,490
Endowment to the Contribution for Education and Promotion Cooperative and Other Public Interest Purposes	(3,932)
Result of the Cooperative	**133,558**
Distribution:	
Endowment to the Contribution for Education and Promotion Cooperative and Other Public Interest Purposes	3,932
Interest on Eroski Financial Contributions 2007	8,371
Mandatory Reserve Fund	19,661
Voluntary Reserves	15,729
Negative results from previous years	89,797
	137,490

16.6. Statement of Directors' liability

Pursuant to Article 8 of Royal Decree 1362/2007, all members of the Governing Board declare and sign, to the best of their knowledge, that the consolidated financial statements for the 2024 financial year, prepared at the meeting held on April 29, 2025, have been crafted in accordance with applicable accounting principles. They present a true and fair view of the net worth, financial position, and results of Eroski, S. Coop. and the companies included in the consolidation as a whole. Furthermore, the consolidated management report for the 2024 financial year includes a faithful analysis of the business performance and results, the position of Eroski, S. Coop. and the companies within the consolidation, alongside a description of the main risks and uncertainties they face.

16.7. Non-controlling interests

The caption "Non-controlling interests" in shareholders' equity of the Consolidated Statement of Financial Position consists mainly of:

	Thousands of euros	
	2024	2023
Supratuc2020, S.L.	231.064	231.866
Vegonsa Agrupación Alimentaria, S.A.	59.725	53.665
Other minors	3.686	3.759
	294.475	**289.290**

Summarized financial information on the main non-controlling interests is disclosed below:

	January 31, 2025				
	Assets	Liabilities	Result	Cash flows	Dividends
Supratuc2020, S.L.	957,371	495,458	28,727	4,985	-
Vegonsa Agrupación Alimentaria, S.A.	431,564	312,100	52,091	16,174	40,000

	January 31, 2024				
	Assets	Liabilities	Result	Cash flows	Dividends
Supratuc2020, S.L.	1,001,069	537,552	78,161	16,132	30,800
Vegonsa Agrupación Alimentaria, S.A.	418,331	311,001	50,115	(30,754)	36,000

The liabilities of the CGUs described above correspond mainly to trade liabilities (suppliers) and lease liabilities.

The changes in this caption in the Consolidated Statements of Financial Position during fiscal years 2024 and 2023 are detailed below:

	Thousands of euros	
	31.01.2025	31.01.2024
Opening balance	**289,290**	**213,025**
Adjustments (Note 2b)	-	(65,740)
Dividends	(15,400)	(21,300)
Interim dividends	(20,000)	(18,000)
Share in comprehensive income	40,455	61,494
Transfers (Note 2.c)	-	120,221
Other movements	130	(410)
Ending balance	**294,475**	**289,290**

(17) Current and non-current financial liabilities

The detail of current and non-current financial liabilities as of January 31, 2025 and 2024 is as follows:

	Thousands of euros			
	31.01.2025		31.01.2024	
	Non-current	Current	Non-current	Current
Financial liabilities from issuance of bonds and marketable securities AFSE (note 17.1)	124,752	-	124,752	-
Financial liabilities from issuance of bonds and marketable securities (OSE) (note 17.1)	191,069	13,732	187,303	13,308
Other financial liabilities from issuance of debentures and marketable securities (bonds) (note 18)	493,722	9,002	492,614	9,297
Promissory notes (note 17.2)	-	33,331	-	-
Financial liabilities for debts with entities (Note 18)	153,492	10,766	188,456	28,576
Of debts for loans with third parties	28,622	4,343	32,046	5,478
Lease liabilities (Note 10)	549,961	176,939	663,954	168,019
Payable to associated companies (Note 28)	-	-	623	-
Other debts (Note 17.3)	27,393	1,184	28,579	1,122
Other financial liabilities	733	-	733	-
Total	1,569,744	249,297	1,719,060	225,800

These financial liabilities are measured at amortized cost.

17.1. Financial liabilities from issuance of debentures and marketable securities

I. Subordinated financial contributions

This caption includes part of the Eroski Subordinated Financial Contributions (AFSE) issued by the Company during the 2002-2004 period.

In 2002-2004, the Company issued three AFSEs totaling a nominal amount of 360,000 thousand euros, divided into 14,400,000 securities with a par value of 25 euros each.

According to the regulations applicable to the Group, the AFSEs will be redeemed upon the approval of the liquidation of the Cooperative. Nonetheless, Eroski, S. Coop.'s General Meeting may agree to the total or partial redemption of the AFSE issue by reducing the nominal value of all issued AFSEs.

Considering the provisions of IAS 32, these AFSEs are classified as financial liabilities and are thus recorded in non-current liabilities in the accompanying Consolidated Statement of Financial Position.

The AFSEs accrue daily from the date of disbursement until redemption, if applicable, an annual interest not conditioned on profit generation, calculated on their nominal amount, equivalent to the one-year Euribor interest rate plus three percentage points. For the fiscal year ended January 31, 2025, an amount of 8,175 thousand euros was accrued, equivalent to a 6.553% annual interest, recorded under 'Financial Expenses of Subordinated Financial Contributions Debts' in the accompanying income statement (an amount of 7,944 thousand euros, equivalent to a 6.368% annual interest at January 31, 2024). This interest, along with interest accrued on AFSEs classified as equity, was paid on January 31, 2025 (interest for 2023 was also paid on January 31, 2024) (see note 27).

These three AFSE issues are considered negotiable marketable securities, freely transferable, and are represented by book entries in a single series. Since issuance, they have been listed on the AIAF market and, on July 6, 2012, were included in the SEND trading platform in accordance with guidance from the Securities Market Regulatory Body, following practices used by fixed-income security issuers targeting retail investors. As of January 31, 2025, the listing price was 33.02% of the nominal value (39.997% as of January 31, 2024).

II. Subordinated debentures

On January 14, 2016, Eroski filed the prospectus for the Eroski Subordinated Financial Contributions Exchange Offer ('AFSE') and simultaneous Public Offering for Subscription of Eroski Subordinated Bonds 2016 ('OSE'), and on February 1, 2016, Eroski exchanged 63.59% of the AFSEs issued between 2002 and 2004 to third parties.

Consequently, the effect of the exchange as of January 31, 2016, implied a derecognition of the AFSEs exchanged for debt amounting to 218 million euros, leaving a balance of 142,103 thousand euros. The offsetting entry for the exchange of these AFSEs and those recorded as equity for 162 million euros was recorded as Debt for the Subordinated Debentures (OSE), issued for a nominal amount of 209 million euros, which was recorded at a fair value of 157 million euros.
The OSEs, maturing on February 1, 2028, accrue daily interest from the date of disbursement until redemption, if applicable, calculated on the nominal amount at an annual interest rate equivalent to the one-year Euribor plus three percentage points. On February 3, 2025, an amount of 13,732 thousand euros was paid, equivalent to a 6.553% rate, and financial expenses recorded an amount of 17,498 thousand euros (on February 1, 2024, an amount of 13,308 thousand euros was paid, equivalent to 6.368%, and financial expenses recorded an amount of 17,627 thousand euros), corresponding to the effective interest rate of 9.6% (9.6% in 2023). As of January 31, 2025, the listed price amounted to 78.03% of the nominal value (64.312% as of January 31, 2024).

17.2. Promissory notes

On June 5, 2024, the Incorporations and Suspensions Committee of the Alternative Fixed Income Market (MARF) agreed to incorporate the basic information document for the incorporation of promissory notes of Eroski, S. Coop., called "Commercial Paper Programme Eroski 2024", with a maximum outstanding balance of 100 million euros and expiring on June 5, 2025, without prejudice to the annual renewals that may be added to this programme. At January 31, 2025, the outstanding balance issued under the aforementioned program was 33,331 thousand euros, with a maximum maturity of 5 months. The interest rate varies for each issue; during 2024 the range was between 4.09% and 5.33%.

17.3. Other debts

In 2020, a financial liability was recognized arising from the agreement entered into by the Group in respect of a contract for the sale and leaseback of 27 supermarkets with a third party for an initial amount of 32,955 thousand euros, the balance of which at January 31, 2025 amounted to 28,577 thousand euros (29,701 thousand euros at January 31, 2024). This liability is included under "Other Payables". The final maturity of this liability, coinciding with the expiration of the term of the lease agreements entered into, will be October 30, 2040. The interest rate is fixed at 5.54%.

17.4. Net debt reconciliation

This section contains an analysis of net debt and changes in net debt for each of the years presented:

	31.01.2025	31.01.2024
Cash and cash equivalents	167,163	167,729
Financial debt	(1,092,141)	(1,112,887)
Lease liabilities	(726,900)	(831,973)
Net debt	**(1,651,878)**	**(1,777,131)**

	Financial debt	Lease	Subtotal	Cash	Total
Net debt as of February 1, 2023	(1,272,324)	(1,083,349)	(2,355,673)	216,033	(2,139,640)
Debt movement	91,395	179,873	271,268	-	271,268
Interest paid	84,833	19,106	103,939	-	103,939
Dividends paid	36,642	-	36,642	-	36,642
Financing cash flows	212,870	198,979	411,849	-	411,849
New leases	-	(18,086)	(18,086)	-	(18,086)
Changes in fair values	-	(80,939)	(80,939)	-	(80,939)
Lease disposals other than payments	-	170,528	170,528	-	170,528
Dividends generated	(45,641)		(45,641)	-	(45,641)
Interest expense	(137,138)	(19,106)	(156,244)	-	(156,244)
Transfers (note 2.c)	120,221	-	120,221	-	120,221
Dividends payable	9,000	-	9,000	-	9,000
Other movements	125	-	125	-	125
Variation in cash	-	-	-	(48,304)	(48,304)
Net debt as of January 31, 2024	(1,112,887)	(831,973)	(1,944,860)	167,729	(1,777,131)
Debt movement	26,137	188,104	214,241	-	214,241
Interest paid	106,363	14,907	121,270	-	121,270
Dividends paid	40,959	-	40,959	-	40,959
Financing cash flows	173,459	203,011	376,470	-	376,470
New leases	-	(41,368)	(41,368)	-	(41,368)
Changes in fair values	-	(61,381)	(61,381)	-	(61,381)
Lease disposals other than payments	-	19,718	19,718	-	19,718
Dividends generated	(41,960)	-	(41,960)	-	(41,960)
Interest expense	(112,968)	(14,907)	(127,875)	-	(127,875)
Dividends payable	1,000	-	1,000	-	1,000
Other movements	1,215	-	1,215	-	1,215
Variation in cash	-	-	-	(566)	(566)
Net debt as of January 31, 2025	(1,092,141)	(726,900)	(1,819,041)	167,163	(1,651,878)

(18) Financial liabilities due to debt with credit institutions and Other financial liabilities for issuance of bonds and marketable securities

Details of bank borrowings as of January 31, 2025 and 2024 are as follows:

	Thousands of euros			
	31.01.2025		31.01.2024	
	Non-current	Current	Non-current	Current
Other financial liabilities from issuance of debentures and marketable securities (bonds)	493,722	9,002	492,614	9,297
	493,722	**9,002**	**492,614**	**9,297**
Debts with credit institutions				
Syndicated loans Framework Agreement	67,326	2,656	95,848	20,921
Other bank loans and credits	34,506	7,789	41,749	7,645
Remaining bank loans and credits	51,660	321	50,859	10
	153,492	**10,766**	**188,456**	**28,576**

In July 2019, the Eroski Group entered into a framework restructuring agreement with a group of creditor financial institutions, extending the maturities of its financial debt for a total amount of 1,503 million euros. This amount increased in 2019 due to the crystallization of guarantees amounting to 28 million euros that the group provided to related and unrelated companies.

The agreement divided the nominal debt of the Eroski Group into two tranches. One tranche amounted to approximately 1,022 million euros with an interest rate of Euribor + 2.5%, and the other tranche amounted to approximately 509 million euros at a fixed interest rate of 0.5% until July 31, 2024.

Eroski, S.Coop. was initially the debtor for both tranches. For the second tranche, and conditioned only by compliance with the repayment scheduled for December 2021, the contract stipulated that an amount of 200 million euros would accrue 0% interest from that payment date in December 2021. Additionally, it was established that the subsidiary Cecogoico S.A.U. would be the debtor of this sub-tranche.

The syndicated loan agreement also provided for two reductions in the nominal debt amount, totaling approximately 300 million euros, subject to certain conditions met in the 2022 and 2023 fiscal years. This amount was previously considered when determining the fair value of the syndicated loan and, consequently, had no impact on the results for the year ended January 31, 2024.

During the 2023 fiscal year and until the cancellation date of the syndicated loan, the effective interest rate was 6%.

On November 30, 2023, the Eroski Group fully repaid the outstanding debt on that date of the syndicated loan, which required a disbursement of 703 million euros plus accrued interest up to that date.

To secure the necessary funds for this payment, the following financing arrangements were made by the Company:

- Bond Issue: Nominal amount of 500 million euros, maturing on April 30, 2029, with a fixed interest rate of 10.625%, payable semi-annually. This bond is recorded under "Bonds and other marketable securities". The effective interest rate is estimated at 10.907%. The bond issuance conditions establish the payment of a premium on the nominal value in the event of early redemption (Note 3.10), which decreases progressively until disappearing in 2027. As of January 31, 2025, unpaid accrued interest on this instrument is included as current liabilities.

  Since December 27, 2023, the bonds have been traded on the Euro MTF market (Luxembourg), under Reg S and Rule 144A. As of January 31, 2025, the listed prices were 109.045% and 109.000% respectively of nominal value (107.11% and 107.00% on January 31, 2024).

  As of January 31, 2025, the amortized cost of the bond amounted to 502.724 thousand euros, of which 493.722 thousand euros are long-term and 9.002 thousand euros are short-term interest (501.911 thousand euros as of January 31, 2024, of which 492.614 thousand euros are long-term and 9.297 thousand euros are short-term interest).

- TLA Loan: Registered as a Framework Agreement, granted in the amount of 113 million euros. This loan comprises three tranches (tranche A of 4.5 million euros, tranche B of 100 million euros, and tranche C of 8.5 million euros), with partial quarterly repayments and final maturities on July 31, 2024 (tranche A), April 30, 2029 (tranche B), and October 31, 2027 (tranche C).

  The applicable interest rate for each interest period is the annual Euribor plus a 2.5% margin, payable quarterly. The effective interest rate as of January 31, 2025, is 5.244% (6.347% as of January 31, 2024).

  The loan amortized 36 million euros during the 2024 fiscal year (4 million euros amortized from the granting of the loan to January 31, 2024).

  As of January 31, 2025, the amortized cost of the TLA loan is 70.0 million euros, with 67.3 million euros long-term and 2.7 million euros short-term (103.9 million euros as of January 31, 2024, with 83.1 million euros long-term and 20.8 million euros short-term).

- Bridge Loan: Registered as a Framework Agreement, amounting to 35 million euros, payable at maturity on May 30, 2025, with an interest rate linked to the semi-annual Euribor plus a 2.5% margin until May 30, 2024, 3.250% from May 30, 2024, to November 30, 2024, and 4% from November 30, 2024, until maturity, payable quarterly. The effective interest rate is 7.905% as of January 31, 2025 (7.905% as of January 31, 2024). This loan was amortized by 12.3 million euros during the year (22.5 million euros amortized in 2023).

- This loan is fully amortized as of January 31, 2025 (as of January 31, 2024, the amortized cost was 12.5 million euros, of which 12.2 million euros were long-term and 0.3 million euros were short-term).

The cancellation of the syndicated loan resulted in cancellation costs of approximately 27 million euros. Non-incremental transaction costs of the new financing recognized in the second half of the year ended January 31, 2024, amounted to 11 million euros.

Additionally, the repayment of this financing (loans and bonds), unlike the previous syndicated loan canceled on November 30, 2023, is not secured by mortgage guarantees on certain property, plant, and equipment, investment property, and non-current assets held for sale owned by various Group companies.

However, they are secured by pledge rights over the Parent Company's shareholdings in the main entities, credit rights derived from insurance policies, and bank accounts of several Group companies.

In addition to the aforementioned agreements, on November 30, 2023, certain Group companies subscribed to confirming, guarantee, and "comex" lines, with a total limit of 243 million euros (of which 153 million euros are confirming) and an initial maturity on November 16, 2026, extendable until November 16, 2028. These lines complement those subscribed by other Group companies for equivalent items, with a limit of 34 million euros (of which 25 million euros are confirming) maturing on July 31, 2025. Additionally, lines with automatic renewal for 31 million euros (of which 19 million euros are confirming).

On January 15, 2024, a bank loan formalized on December 1, 2023, was drawn down, recorded under "Other bank loans and credits", maturing on April 29, 2029, amounting to 50 million euros, and at an interest rate tied to the annual Euribor plus a 2.5% margin, payable annually. The effective interest rate as of January 31, 2025, is 6.829% (7.327% as of January 31, 2024).

As of January 31, 2025, the amortized cost of this loan is 42.3 million euros, with 34.5 million euros long-term and 7.8 million euros short-term (49.4 million euros as of January 31, 2024, with 34.5 million euros long-term and 7.6 million euros short-term).

In "Remaining bank loans and credits," the amortized cost of a subordinated loan agreement signed in January 2016 with several financial institutions is also recorded, intended to cover the cash payment offered in the AFSE swap, accounted for at fair value for 43 million euros. The nominal amount outstanding as of January 31, 2025, is 57 million euros (57 million euros as of January 31, 2024). Until November 2023, interest was being capitalized. The syndicated loan agreement of 2019 stipulated that upon cancellation of the syndicated loan, this loan would lose its subordinated nature, and capitalized interest up to that date would become due. This loan matures in February 2028 and accrues interest at Euribor + 3%.

No amounts have been amortized since the loan was drawn down. As of January 31, 2025, these loans have an amortized cost of 51.6 million euros, all of which are long-term (50.9 million euros as of January 31, 2024, all long-term).

Finally, in the "Remaining bank loans and credits" section, a credit facility agreement signed on February 7, 2024, for 8 million euros with Caja Rural (Cajamar) is recorded, maturing in 12 months with a fixed interest rate of 5% for the first three months and an interest rate of Euribor plus 1.250 percentage points quarterly. The amortized cost of the credit facility agreement amounts to 0.3 million euros as of January 31, 2025.

Lastly, it should be noted that each of the aforementioned financing arrangements could mature early on July 31, 2027, if the SBIs are not refinanced or amortized by that date, except for the financing related to the payment of the AFSE swap and the prior credit facility agreement (see note 14).

Additionally, certain bank loans include early maturity clauses calculated considering the Net Debt/EBITDA ratio. As of January 31, 2025, and 2024, these are comfortably met.

(19) Trade and other payables

Details of trade and other payables as of January 31, 2025 and 2024 are as follows:

	Thousands of euros			
	Non-current		Currents	
	31.01.2025	31.01.2024	31.01.2025	31.01.2024
Suppliers	-	-	560,682	592,245
Payable to group companies and associates (Note 28)	-	-	1,094	964
Revenues to be distributed	1,319	596	-	-
Creditors, provision of services	-	-	109,287	126,443
Customer advances	-	-	36,035	33,758
Other debts:				
Remunerations pending payment	-	-	33,583	39,697
Public administrations	-	-	45,053	35,941
Suppliers of fixed assets	-	-	71,231	71,872
Contribution for cooperative education and promotion and other short-term public interest purposes	-	-	3,932	-
Other debts	8,829	9,364	7,940	7,902
Accruals and deferrals	-	-	6,946	9,798
Dividend payable	-	-	10,000	9,000
Debts with partners	2,768	3,769	6,902	4,557
Other long-term creditors	118	110	-	-
	13,034	13,839	892,685	932,177

As indicated above, some group companies have contracts with various financial institutions for managing payments to suppliers. Trade liabilities whose settlement is managed by these financial institutions are recorded under "Trade and Other Payables" until they are settled, canceled, or expired.

The Group utilizes these contracts as a payment mechanism, and the financial institutions may offer suppliers financing options through these contracts without extending the maturity of the debt. As far as the Eroski Group is concerned, invoices are paid when they are due. Therefore, reverse factoring is not considered a financing instrument since the payment terms remain unchanged.

The payment terms for suppliers and creditors for services rendered, managed through confirming, do not differ significantly from those not subject to this agreement.

The Group has confirming lines with a maximum limit of 198,993 thousand euros, of which 5,487 thousand euros were drawn down as of January 31, 2025.

The balances payable to public authorities are as follows:

	Thousands of euros	
	31.01.2025	31.01.2024
Treasury, creditor for tax items		
For VAT	10,736	3,869
For withholdings made	15,452	13,518
For other items	8,395	8,122
Social Security agencies, creditors	10,470	10,432
	45,053	35,941

Debts with current and non-current members, corresponds to the capital of members who have terminated their membership in the cooperative and which is repaid to them within a term of up to 5 years from the moment in which the termination is approved. The outstanding capital accrues interest at 3.25% payable annually.

Contribution for Cooperative Education and Promotion and other Purposes of Public Interest

The Contribution Fund for Cooperative Education and Promotion and other Purposes of Public Interest (COFIP) is non-seizable. It shall be constituted with the percentage of net surplus of each fiscal year in accordance with the aforementioned, with the fines and sanctions imposed by the Company on its members through disciplinary proceedings, as well as with the amounts that, charged to the available surpluses, the General Assembly may decide at its discretion.

The allocations to the Contribution for Cooperative Education and Promotion and other Purposes of Public Interest shall be destined, among other purposes, to the training and education of its members and workers in the cooperative principles and values or in matters related to work and other cooperative activities, to the promotion of inter-cooperative relations and to the cultural, professional and welfare promotion, as well as the dissemination of cooperativism.

As indicated in Note 16.5, the proposed distribution of income pending approval by the General Shareholders' Meeting provides for a contribution of 3,932 thousand euros to this fund, which was allocated in 2024 (with no movement in 2023).

The amount of this fund that has not been applied must be transferred, within the fiscal year following that in which the endowment was made, to non-profit entities to be used for the public interest purposes established for this contribution.

(20) Information on deferrals of payments made to suppliers

Information on the average supplier payment period is presented below:

	Days	
	2024	2023
Average supplier payment period	45	48
Ratio of paid operations	46	50
Ratio of operations pending payment	33	33
	Amount (thousands of euros)	
Total payments made	4,897,786	4,818,728
Total outstanding payments	458,010	482,732

The information on invoices paid within the period established in the late payment regulations is as follows:

	2024	2023
Monetary volume paid (thousands of euros)	3,700,088	3,374,963
Percentage of total monetary payments to suppliers	75.55	70.04
Number of invoices paid	1,465,421	1,422,987
Percentage over the total number of invoices paid to suppliers	79.89	75.25

(21) Policy and risk management

The Group's activities are exposed to various financial risks: market risk (including foreign exchange risk, interest rate risk, and price risk), credit risk, and liquidity risk. The Group's comprehensive risk management program focuses on the uncertainties of financial markets and seeks to minimize potential adverse effects on its financial performance.

Financial Management-related risks are controlled by the Group's Economic-Financial Department, which identifies, evaluates, and hedges financial risks in accordance with policies approved by the Board of Directors. The Board has established necessary mechanisms to control exposure to changes in interest rates and exchange rates, along with credit and liquidity risks. The main financial risks affecting the Company in 2024 are indicated below:

21.1 Market risk

I. Exchange rate risk

The Eroski Group only operates in Spain and does not make significant purchases in currencies other than the euro, and therefore it is not exposed to variations in the exchange rates of its functional currency against other currencies.

The Group does not maintain accounts in foreign currencies.

II. Cash flow interest rate risk and fair value risk

Interest rate risk stems from both long-term and short-term borrowings. Borrowings issued at floating rates expose the Group to cash flow interest rate risk, while borrowings at fixed rates expose the Group to fair value interest rate risk.

When external financing is necessary, the Group follows an established policy to first evaluate whether the financing can be sourced from within the Group or requires external resources.

Notably, with the issuance of bonds at a fixed rate during the fiscal year 2023, this risk has been significantly mitigated.

The Group has not contracted interest rate hedging instruments, but it should be noted that a significant portion of its exposure to this variable is at a fixed rate.

An increase in applicable interest rates would lead to a higher cost of such financing.

For instance, a 50 basis point rise in Euribor would result in an increase of 3.3 million euros in annual interest expense (an increase of 3.4 million euros in annual interest expense in 2023).

21.2 Credit risk

The Eroski Group does not have a significant credit risk, since most of its transactions are collected in cash, and payment is made either in cash or by credit card.

The existing credit risk derives basically from rental income from premises located in commercial galleries, either owned or subleased, which is not a relevant figure. The Group analyzes the delinquency of overdue balances, recording a provision in those cases in excess of 6 months.

21.3 Liquidity risk

The Group manages liquidity risk prudently by maintaining an adequate level of cash, marketable securities, and access to financing through a sufficient amount of committed credit facilities and the capacity to liquidate market positions as needed.

Typically, the Group's working capital—which is defined as the difference between current assets and current liabilities (with maturities of less than 12 months for both)—is negative. This situation arises from normal business operations, as the average life cycle of accounts receivable is shorter than that of accounts payable, which is a common scenario in the industry where the Group operates.

In this regard, Appendix VI presents a table analyzing the Group's financial liabilities by maturity, detailing the terms outstanding at year-end until the contractually stipulated maturity date, including interest not accrued at that date but that will become payable.

Additionally, note 27 outlines the annual interest expense attributable to the principal debt instruments, such as the bond, the OSEs, and the financial contributions (AFSEs). This interest is payable annually until the maturity of these instruments.

Looking forward, it is anticipated that operating cash flow generated over the coming years will suffice to meet the commitments undertaken, supplemented as necessary by third-party financial resources.

Considering this, along with the improvement in cash levels in recent years, as of January 31, 2025, the Group believes it maintains a strong financial position, and thus, the financial statements have been prepared under a going concern basis.

(22) Provisions

The detail of other provisions is as follows:

	Thousands of euros	
	Non-current	
	31.01.2025	31.01.2024
Provision for liabilities	19,848	16,765
Provision for risks	6,350	6,350
Provision for employee benefits	5,498	5,695
Total	**31,696**	**28,810**

The changes in current and non-current provisions during the years ended January 31, 2025 and 2024 are as follows:

	Thousands of euros					
	31.01.2024	Additions	Reversions	Applications	Other movements	31.01.2025
Provisions for liabilities	16,765	5,292	(68)	(2,141)	-	19,848
Provision for risks	6,350	-	-	-	-	6,350
Provision for benefits to the employees	5,695	559	(266)	(266)	(224)	5,498
Total	**28,810**	**5,851**	**(334)**	**(2,407)**	**(224)**	**31,696**

	Thousands of euros					
	31.01.2023	Additions	Reversions	Applications	Other movements	31.01.2024
Provisions for liabilities	15,916	829	(243)	(82)	345	16,765
Provision for risks	6,350	-	-	-	-	6,350
Provision for benefits to the employees	4,865	278	(66)	(66)	684	5,695
Total	**27,131**	**1,107**	**(309)**	**(148)**	**1,029**	**28,810**

The amount recorded as "Provisions for Contingencies" represents the Group's best estimate of a potential payment related to the sale of a subsidiary in previous years.

The amount recorded under "Provisions for Liabilities" as of January 31, 2025, and 2024, pertains to provisions established to cover potential risks across various items, based on the best estimates made by the Company's directors and those of its subsidiaries.

Finally, the amount recorded under "Provision for Employee Benefits" corresponds to pension plans maintained by the Group within certain subsidiaries.

(23) Environmental information

During the year ended January 31, 2025, the Group incurred expenses of 1,562 thousand euros to minimize environmental impact and enhance environmental protection and improvement (compared to 1,289 thousand euros on January 31, 2024). Investments as of January 31, 2025, totaled 24,228 thousand euros (20,388 thousand euros on January 31, 2024).

In the years ended January 31, 2025, and 2024, the Group did not receive any grants or income related to environmental initiatives.

As of January 31, 2025, and 2024, the Group has not recorded any provision for potential environmental risks, as it estimates there are no significant contingencies related to litigation, indemnities, or other items.

As mandated by Law 11/2018 of December 28, Eroski, S.Coop. is required to issue, alongside the Management Report, a Statement of Non-Financial Information. Eroski, S.Coop., as the parent company of the consolidated group Eroski, S.Coop. and Subsidiaries, includes in its consolidated financial statements the Statement of Non-Financial Information and Consolidated Sustainability Information.

As detailed in the Sustainability Report for fiscal 2024, the Corporate Sustainability Reporting Directive (EU) 2022/2464 (CSRD) was followed, verified under limited assurance. For the first time, a Dual Materiality Analysis was conducted in collaboration with stakeholders to identify the significant issues across the three key dimensions of sustainable development: Environment, Social, and Governance.

The Eroski Group actively mitigates negative environmental impacts, promotes sustainable behavior throughout the value chain, and develops products and packaging that reduce adverse effects.

To support this, the Sustainability Committee was established in July 2024 as the key executive body responsible for driving and overseeing the definition, monitoring, and implementation of policies, strategies, objectives, and legislative compliance regarding environmental, social, and governance sustainability.

The EROSKI Group has consistently advanced efforts to reduce greenhouse gas (GHG) emissions, reflecting its values of environmental, economic, and social responsibility, and its 10 Commitments to Health and Sustainability. Various goals have been established related to climate change mitigation and adaptation.

In 2021, the Group committed to achieving carbon neutrality by 2050, aligned with the Sustainable Development Goals enacted by the United Nations (UN) in 2015, in concordance with the UN Global Compact principles and adherence to the European Union Code of Responsible Conduct for Marketing and Food Business Practices. To establish intermediate targets aligned with the Paris Agreement, a comprehensive organizational footprint calculation was undertaken in 2024. Prior estimates included scopes 1 and 2, and a portion of scope 3, showing a 36% reduction in GHG emissions since 2017, mainly due to energy efficiency initiatives.

The goal is to achieve a minimum 90% reduction in emissions by 2050 relative to the base year 2023, prior to offsetting remaining emissions.

These targets were ratified by the EROSKI Group's Board of Directors in 2024, with plans in 2025 to specify actions aligning with this Transition Plan to assure organizational resilience against related risks.

Further efforts in 2025 aim to advance decarbonization of the Group's value chain, focusing on encouraging product suppliers to measure and disclose their footprint, and setting science-based targets aligned with the 1.5ºC global warming limit.

Additionally, the climate resilience analysis performed within the EROSKI Group identifies, evaluates, and manages climate-related risks and opportunities using a robust, structured approach to assess their impact on the Group's strategy, governance, supply chain, and operations.

(24) Revenues

24.1. Ordinary income

Details of ordinary income as of January 31, 2025 and 2024 are as follows:

	Thousands of euros	
	31.01.2025	31.01.2024
Ordinary income from sales	**5,335,007**	**5,185,562**
Revenue from the rendering of services		
Operating lease and sublease income	15,408	13,728
Income from promotional contributions	155,856	153,997
Income from home delivery service and commissions from service	4,715	4,553
Other current management income	48,928	40,021
Total revenues from services rendered	**224,807**	**212,299**

Until the previous year, Operating lease and sublease income, Income from promotional contributions, Income from home delivery Service and commissions from Service, and other current management income were considered in the scope of “Other current income”. Nevertheless, during the year which ended January 31st, 2025 and according to the NIIF16 application, the Eroki Group has classified this income as “Ordinary income”. Therefore the classification of the previous year has been modified to facilitate the comparability.

24.2. Other income

Details of other ordinary income as of January 31, 2025 and 2024 are as follows:

	Thousands of euros	
	31.01.2025	31.01.2024
Insurance compensation income	476	656
Government grants	934	1,053
Gains on sale of property, plant and equipment	8,616	8,169
Gains on the sale of investment properties	54	-
Gain on sale of subsidiaries (note 1)	3	8,351
Reversals of impairment losses and uncollectibility of trade and other receivables (note 13)	4,351	10,397
Excess of provisions not used for their intended purpose	266	66
	14,700	**28,692**

(25) Other expenses

The detail of other expenses as of January 31, 2025 and 2024 is as follows:

	Thousands of euros	
	31.01.2025	31.01.2024
Operating lease expenses (note 10)	34,889	35,350
Research and development expenses	287	183
Repairs and maintenance	56,232	54,118
Independent professional services	63,301	62,461
Transportation	20,107	19,332
Insurance premiums	5,457	5,777
Banking and similar services	3,829	3,669
Advertising and publicity	43,705	41,424
Supplies	59,481	59,387
Other services	78,693	77,789
Tributes	14,272	14,221
Losses on sale of property, plant and equipment	10,968	13,064
Losses on disposal of other intangible assets	22	298
Losses on sale of investment property	3,633	-
Loss on sale of non-current assets held for sale	418	-
Impairment and uncollectibility losses of trade and other receivables (note 13)	5,536	11,614
Allocation to the education and promotion fund	3,932	-
Other expenses	7,525	2,964
	412,287	**401,651**

(26) Personnel expenses

Details of employee compensation expenses for the years ended January 31, 2025 and 2024 are as follows:

	Thousands of euros	
	31.01.2025	31.01.2024
Wages, salaries and similar	529,924	514,985
Indemnifications	2,624	3,706
Contributions to defined contribution plans	559	278
Social charges and taxes	203,396	190,044
	736,503	**709,013**

The average number of employees of the consolidated Group maintained during the years ended January 31, 2025 and 2024 was as follows

	Average number of employees	
Professional category	31.01.2025	31.01.2024
Managers	75	75
Managers	287	282
Controls	1,099	1,111
Professionals	22,981	22,770
Responsible	2,626	2,651
Technicians	1,095	1,080
	28,163	**27,969**

The gender distribution at the end of fiscal years 2024 and 2023 of the Group's personnel is as follows:

	31.01.2025		31.01.2024	
	Men	Women	Men	Women
Managers	52	23	53	24
Managers	150	138	152	129
Controls	349	737	365	735
Professionals	5,014	17,464	4,824	17,415
Responsible	484	2,108	515	2,133
Technicians	477	629	466	615
	6,526	**21,099**	**6,375**	**21,051**

The average number of employees with a disability equal to or greater than 33%, distributed by category, is as follows:

Professional category	31.01.2025	31.01.2024
Managers	-	-
Managers	2	2
Controls	8	11
Professionals	310	316
Responsible	17	19
Technicians	6	5
	343	353

(27) Financial income and expenses

The detail of financial income and expenses is as follows:

	Thousands of euros	
Financial income	31.01.2025	31.01.2024
Interest on loans granted	3,466	4,808
Other financial income	3,127	2,181
Financial income from financial assets measured at fair value with changes in other comprehensive income	4,063	2,158
Transfer from other comprehensive income for changes in the fair value of financial assets at fair value reasonable with changes in other comprehensive income	-	726
Gains on sale of financial assets	82	-
Exchange differences	3	-
Reversals for impairment of financial assets	441	-
Total financial income	11,182	9,873

	Thousands of euros	
Financial expenses	31.01.2025	31.01.2024
Interest expense on syndicated loan 2019 and loan 15 with credit institutions (note 18)	15,872	39,405
Financial expenses of new debt with credit institutions (note 18)	-	1,576
Expenses related to debt cancellation (Note 18)	-	27,141
Refinancing expenses (Note 18)	-	11,088
Interest expense on loan debt with others	3,495	3,515
Interest expense on subordinated financial contribution debts (note 17)	8,175	7,944
Bond interest (Note 18)	53,938	9,297
OSE interest (note 17)	17,498	17,627
Interest on promissory notes (Note 17)	792	-
Losses on sale of financial assets	97	-
Interest expense on lease liabilities (note 10)	14,907	19,106
Interest expense on dividend liability (note 17)	-	2,700
Other financial expenses	13,198	16,845
Impairment losses on assets (note 12)	758	6,359
Negative exchange differences	1	29
Total financial expenses	128,731	162,632

(28) Balances and transactions with related parties

The Group carries out transactions generally on market conditions with some of the companies in which it has equity interests.

28.1. Balances and transactions with group companies

The Group's balances with related parties are as follows:

Fiscal year 2024

	Thousands of euros	
	Currents	
	Balances receivable (Note 13)	Credit balances (Note 19)
Commercials		
Air Miles España, S.A.	341	1,094
	341	**1,094**

	Thousands of euros			
	Non-current		Currents	
	Credit balances (Note 17)	Debit balances (Note 12)	Credit balances (Note 17)	Debit balances (Note 12)
Financial				
Desarrollos Comerciales y de Ocio Algeciras, S.L.	-	-	-	-
Unibail Rodamco Benidorm, S.L.	-	36,197	-	3,615
Artunzubi, S.L.	-	-	-	185
Llanos San Julián, S.A.	-	-	-	-
	-	**36,197**	**-**	**3,800**

Fiscal year 2023

	Thousands of euros	
	Currents	
	Balances receivable (Note 13)	Credit balances (Note 19)
Commercials		
Llanos de San Julian, S.A.	304	-
Air Miles España, S.A.	226	964
	530	**964**

	Thousands of euros			
	Non-current		Currents	
	Credit balances (Note 17)	Balances receivable (Note 12)	Credit balances (Note 17)	Debit balances (Note 12)
Financial				
Desarrollos Comerciales y de Ocio Algeciras, S.L.	-	11,395	-	35,533
Unibail Rodamco Benidorm, S.L.	-	36,197	-	2,391
Artunzubi, S.L.	-	-	-	210
Llanos San Julián, S.A.	623	7,986	-	1,489
	623	**55,578**	**-**	**39,623**

In 2024, the most significant transactions relate to advertising and advisory expenses totaling 5,502 thousand euros with Air Miles España, S.A. (compared to 7,363 thousand euros in 2023).

28.2. Information relating to the Parent Company's management and key management personnel of the Group

During the fiscal years ended January 31, 2025, and January 31, 2024, the Directors or members of the Governing Board of the Parent Company received no remuneration for their role. However, as working members, they received remuneration in the form of consumption advances amounting to 514 thousand euros during the fiscal year ended January 31, 2025 (472 thousand euros during the fiscal year ended January 31, 2024). Additionally, they received allowances totaling 2 thousand euros (3 thousand euros as of January 31, 2024).

Moreover, the members of the Management Committee who are working members received remuneration in the form of consumption advances totaling 1,527 thousand euros during the fiscal year ended January 31, 2025 (1,456 thousand euros during the fiscal year ended January 31, 2024). As of January 31, 2025, and January 31, 2024, the Management Committee consisted of 10 members, 7 of whom are men and 3 are women.

The Governing Board of the Parent Company is composed of 12 members, with the composition as of January 31, 2025, including 9 women, of whom 4 are consumer members and 5 are working members, and 3 men, of whom 2 are consumer members and 1 is a working member (as of January 31, 2024, the Governing Board of the Parent Company comprised 7 women, with 3 as consumer members and 4 as working members, and 5 men, with 3 as consumer members and 2 as working members).

As of January 31, 2025, and January 31, 2024, the Group had no balances with the members of the Governing Board.

As of January 31, 2025, and January 31, 2024, the Group had no pension or life insurance obligations with respect to current or former members of the Company’s governing body, nor had it assumed any obligations on their behalf as guarantees.

During 2024 and 2023, no civil liability insurance premiums were paid to the members of the Governing Board of the Parent Company for damages caused by acts or omissions in the performance of their duties.

28.3. Transactions outside the ordinary course of business or under conditions other than market conditions carried out by the Directors of the Parent Company or its key management personnel.

During the years ended January 31, 2025 and 2024, neither the members of the Parent Company's Board of Directors nor its key management personnel have carried out transactions with the Parent Company or with the rest of the Group's companies outside the ordinary course of business or under conditions other than market conditions.

(29) Audit fees

The fees corresponding to the services rendered by the auditing firm, PricewaterhouseCoopers Auditores, S.L., to the Group during the year ended January 31, 2025 (fees of the auditing firm, KPMG Auditores, S.L. during the year ended January 31, 2024):

	Thousands of euros	
	31.01.2025	31.01.2024
For audit services	464	492
For other verification services	75	328
	539	**820**

Other verification services in 2024 and 2023 include those related to limited reviews and agreed-upon procedures. In 2023, in addition, the Group's auditor billed for work related to the comfort letter for the issuance of securities.

In addition, fees accrued in 2024 by other companies affiliated with PwC for other services rendered to the Group amounted to 149 thousand euros (279 thousand euros billed by entities affiliated with KPMG in 2023).

In addition, other auditors have billed the Group during the years ended January 31, 2025 and 2024, fees and expenses for professional services, as follows:

	Thousands of euros	
	31.01.2025	31.01.2024
For audit services	62	63
For other services	9	4
	71	**67**

(30) Subsequent events

From January 31, 2025 to the date of preparation of these consolidated financial statements, there have been no significant subsequent events that require disclosure.

EROSKI, S. COOP. AND SUBSIDIARIES

Details of Subsidiaries
January 31, 2025 and 2024

	Percentage of participation						Equity	
	31.01.2025		31.01.2024					
Investments in group companies	Direct	Indirect	Direct	Indirect	Registered Office	Activity	31.01.2025	31.01.2024
Cecosa Hipermercados Subgroup								
Cecosa Hipermercados, S.L	60.00%	40.00%	60.00%	40.00%	Madrid	(v)	89,346	88,939
Desarrollos Inmobiliarios Los Berrocales, S.L.	-	60.00%	-	60.00%	Madrid	(iii)	(2,914)	(3,195)
Desarrollos Comerciales de Ocio e Inmobiliarios de Orense S.A.	-	(*)	-	98.00%	Madrid	(iii)	(*)	(7,439)
Equipamiento Familiar y Servicios, S.A.	-	100.00%	-	100.00%	Elorrio (Vizcaya)	(i)	27,877	29,438
Cecosa Diversificación Subgroup								
Cecosa Diversificación, S.L.	100.00%	-	100.00%	-	Elorrio (Vizcaya)	(ii)	28,885	27,849
Cecosa Institucional Subgroup								
Cecosa Institucional, S.L.	100.00%	-	100.00%	-	Elorrio (Vizcaya)	(ii)	60,343	57,093
Aportaciones Financieras Eroski, S.A.	-	60.00%	-	60.00%	Elorrio (Vizcaya)	(iv)	2,508	2,502
Gestión de participaciones Forum, S.C.P.	-	69.78%	-	68.41%	Basauri (Vizcaya)	(ii)	9,186	9,156
Cecogoico Subgroup								
Cecogoico, S.A.U.	100.00%	-	100.00%	-	Elorrio (Vizcaya)	(ii)	1,014,849	907,099
Newcobeco, S.A.U.	-	100.00%	-	100.00%	Elorrio (Vizcaya)	(ii)	858,924	798,863
Sociedad Franquicias Eroski Contigo, S.L.U.	-	100.00%	-	100.00%	Elorrio (Vizcaya)	(i)	39,309	30,105
Forum Sport, S.A.	-	96.07%	-	95.89%	Basauri (Vizcaya)	(i)	68,070	67,061
Peninsulaco, S.L.U.	-	100.00%	-	100.00%	Madrid	(v)	84,467	80,419
Supratuc2020, S.L.	-	50.00%	-	50.00%	Elorrio (Vizcaya)	(ii)	399,975	478,139
Cecosa Supermercados, S.L.U.	-	50.00%	-	50.00%	Palma de Mallorca	(v)	232,316	256,621
Caprabo, S.AU.	-	50.00%	-	50.00%	El Prat de Llobregat	(i)	83,004	75,345
Vegonsa Agrupación alimentaria, S.A.	-	50.00%	-	50.00%	Vigo (Pontevedra)	(i)	40,418	37,766
Vego Supermercados S.A.U.	-	50.00%	-	50.00%	Vigo (Pontevedra)	(i)	88,526	81,033
Mercash-Sar, S.L.U.	-	50.00%	-	50.00%	Vigo (Pontevedra)	(i)	21,838	20,122
Eroski Hipermercados, S. Coop. in liquidation)	94.86%	5.14%	94.86%	5.14%	Madrid	(vii)	20,471	20,928

(i) Distribution and sale of goods and services
(ii) Participation in companies engaged in the distribution and sale of goods and services.
(iii) Real estate holdings.
(iv) Purchase and sale and holding of real estate securities and other financial assets for its own account and asset management.
(v) Distribution and sale of goods and services and direct and indirect exploitation of gasoline, automotive diesel or similar fuels.
(vi) Management of companies and promotion, development and exploitation of the activity of distribution of goods and services.
(vii) Placement services and personnel supply.

(*) Companies merged with Cecosa Hipermercados, S.L. in fiscal year 2024.

This Appendix forms an integral part of note 1 to the consolidated financial statements for the year ended January 31, 2025, together with which it should be read.

EROSKI, S. COOP. AND SUBSIDIARIES

Detail of Associated Companies
January 31, 2025 and 2024

Investments in affiliated companies	Percentage of participation 31.01.2025 Direct	Percentage of participation 31.01.2025 Indirect	Percentage of participation 31.01.2024 Direct	Percentage of participation 31.01.2024 Indirect	Registered Office	Activity	Equity 31.01.2025	Equity 31.01.2024
Artunzubi, S.L.	35.00%	-	35.00%	-	Bilbao (Vizcaya)	(i)	179	132
Inmobiliaria Armuco, S.L.	45.00%	-	45.00%	-	Bilbao (Vizcaya)	(i)	1,807	1,816
Inmobiliaria Gonuri Harizartean, S.L.	45.00%	-	45.00%	-	Lejona (Vizcaya)	(i)	565	565
Cecosa Hipermercados Subgroup								
Air Miles España, S.A.	20.97%	7.03%	20.42%	6.25%	Alcobendas (Madrid)	(ii)	15,088	18,985
Llanos San Julián, S.A.	-	(*)	-	49.50%	Torremolinos (Málaga)	(i)	(*)	(120)
Desarrollos Comerciales y de Ocio Algeciras, S.L.	-	(*)	-	50.00%	Madrid	(i)	(*)	(32,173)
Unibail Rodamco Benidorm, S.L.	-	29.19%	-	29.19%	Madrid	(i)	(82,436)	(77,225)

(i) Real estate holdings.
(ii) Establishment and management of a loyalty program.

(*) Companies merged with Cecosa Hipermercados, S.L. in fiscal year 2024.

This Appendix forms an integral part of note 1 and note 11 to the consolidated financial statements for the year ended January 31, 2025, together with which it should be read.

EROSKI, S. COOP. AND SUBSIDIARIES

Financial Information by Segment
January 31, 2025 and 2024
(Expressed in thousands of euros)

	Food		Real Estate		Other Business		Other operations (*)		Consolidated	
	31.01.2025	31.01.2024	31.01.2025	31.01.2024	31.01.2025	31.01.2024	31.01.2025	31.01.2024	31.01.2025	31.01.2024
Segment assets										
Property, plant and equipment	592,710	652,600	8,113	12,154	17,414	20,439	13,280	13,856	631,517	699,049
Rights of use	581,798	679,979	88,776	93,485	23,392	25,332	17	79	693,983	798,875
Goodwill	818,625	818,625	-	-	1,215	1,215	-	-	819,840	819,840
Other intangible assets	9,379	10,400	-	-	1,266	1,289	23,955	18,475	34,600	30,164
Other non-current assets	18,931	-	124,639	26,696	3,524	3,494	-	-	147,094	30,190
Inventories	344,306	344,887	13,478	41,919	42,733	41,853	-	-	400,517	428,659
Trade and receivables (both long and short)	206,953	190,395	1,041	627	38,196	34,595	(58,131)	(55,593)	188,059	170,024
Total segment assets	**2,572,702**	**2,710,525**	**236,047**	**174,881**	**127,740**	**128,217**	**(20,879)**	**(23,183)**	**2,915,610**	**2,976,801**
Non-current assets classified as as held for sale	-	**13,639**	-	-	-	-	-	-	-	**13,639**
Investments accounted for by using the equity method	-	-	-	-	-	-	-	-	**7,296**	**7,837**
Undistributed assets	-	-	-	-	-	-	-	-	**562,976**	**626,390**
Total assets									**3,485,882**	**3,624,667**
Segment liabilities										
Trade and other payables accounts payable	(883,255)	(926,517)	(5,574)	(8,025)	(40,703)	(32,078)	36,847	34,443	(892,685)	(932,177)
Other liabilities	(41,853)	(40,439)	(1,753)	(1,752)	(1,401)	(743)	277	285	(44,730)	(42,649)
Total segment liabilities	**(925,108)**	**(966,956)**	**(7,327)**	**(9,777)**	**(42,104)**	**(32,821)**	**37,124**	**34,728**	**(937,415)**	**(974,826)**
Financial liabilities		-		-		-		-	**(1,819,041)**	**(1,944,858)**
Undistributed liabilities		-		-		-		-	**(150,634)**	**(166,120)**
Total liabilities									**(2,907,090)**	**3,085,804**

(*) Other Operations include assets and liabilities mainly from the Group's structure that are not assigned to any specific segment, as well as inter-segment eliminations.

This Appendix forms an integral part of note 4 to the consolidated financial statements for the year ended January 31, 2025, and should be read in conjunction with it.

EROSKI, S. COOP. AND SUBSIDIARIES

Financial Information by Segment
January 31, 2025 and 2024
(Expressed in thousands of euros)

	Food		Real Estate		Other Business		Other operations (*)		Consolidated	
	31.01.2025	31.01.2024	31.01.2025	31.01.2024	31.01.2025	31.01.2024	31.01.2025	31.01.2024	31.01.2025	31.01.2024
Ordinary income										
Ordinary income from sales	5,98,517	5,050,573	12,893	12,313	123,583	122,662	14	14	5,335,007	5,185,562
Revenue from the rendering of services	218,101	206,027	4,384	4,303	2,322	2,069	-	-	224,807	212,299
Total revenues from external customers	**5,416,618**	**5,256,600**	**17,277**	**16,516**	**125,905**	**124,731**	**14**	**14**	**5,590,814**	**5,397,861**
Group / intersegment revenues	**-**	**-**	**-**	**-**	**15**	**161**	**(15)**	**(161)**	**-**	**-**
Total revenues	**5,416,618**	**5,256,600**	**17,277**	**16,516**	**125,920**	**124,892**	**(1)**	**(147)**	**5,590,814**	**5,397,861**
Consumption of inventories, raw materials and consumables	**(3,880,205)**	**(3,703,798)**	**(1,080)**	**1,634**	**(80,105)**	**(79,800)**	**239**	**256**	**(3,896,151)**	**(3,781,708)**
Other income	7,033	9,483	6,121	465	28,169	100,564	(26,623)	(81,820)	14,700	28,692
Work performed by the company for non-current assets	-	-	-	-	-	-	519	347	519	347
Employee compensation expenses	(662,329)	(636,880)	-	(3)	(18,354)	(18,047)	(55,820)	(54,083)	(736,503)	(709,013)
Amortization expense	(247,381)	(243,127)	(9,006)	(9,952)	(12,445)	(12,458)	(8,661)	(6,883)	(277,493)	(272,420)
Impairment losses/(losses) reversals of goodwill and non-current assets	(8,916)	(4,673)	1,267	(2,796)	(223)	202	-	-	(7,872)	(7,267)
Other expenses	(439,000)	(430,282)	(15,026)	(10,260)	(49,020)	(103,566)	(90,759)	142,457	(412,287)	(401,651)
Total other distributed income and expenses	**(1,350,593)**	**(1,035,479)**	**(16,644)**	**(22,546)**	**(51,873)**	**(33,305)**	**174**	**18**	**(1,418,936)**	**(1,361,312)**
Segment results	**250,820**	**247,323**	**(447)**	**(4,396)**	**(6,058)**	**11,787**	**412**	**127**	**244,727**	**254,841**
Operating Profit/ (Loss)										
Net financial costs									**(117,549)**	**(152,759)**
Share in profit/(loss) for the year of associates accounted for by the equity method participation									27	1,439
Profit/(Loss) before taxes of continuing operations									127,205	103,521
Income tax revenue /(expense)									(45,507)	5,036
Profit after tax from operations continued									**81,698**	**108,557**
After-tax profit from operations interrupted										-
Benefit from the exercise									**81,698**	**108,557**

(*) Other Operations include revenues and expenses mainly from the Group's structure that are not allocated to any specific segment, as well as inter-segment eliminations.

EROSKI, S. COOP. AND SUBSIDIARIES

Financial Information by Segment
January 31, 2025 and 2024
(Expressed in thousands of euros)

The following table shows the breakdown of the Group's revenues by geographic market and type of service, as well as a reconciliation of the disaggregated revenues with the Group's segments:

Thousands of euros	Segments									
	Food		Real Estate		Other Business		Other operations		Consolidated	
Main geographic markets	31.01.2025	31.01.2024	31.01.2025	31.01.2024	31.01.2025	31.01.2024	31.01.2025	31.01.2024	31.01.2025	31.01.2024
Basque Country	1,771,386	1,733,067	784	798	76,738	74,703	(1)	(147)	1,848,907	1,808,421
Galicia	1,331,589	1,258,122	2,316	2,159	1,241	1,078	-	-	1,335,146	1,261,359
Catalonia	691,211	699,586	23	45	2,275	2,243	-	-	693,509	701,874
Balearic Islands	616,451	578,686	-	-	-	-	-	-	616,451	578,686
Navarra	336,222	327,318	1,628	1,412	8,203,	8,260	-	-	346,053	336,990
Rest	669,759	659,821	12,526	12,102	37,463	38,608	-	-	719,748	710,531
	5,416,618	5,256,600	17,277	16,516	125,920	124,892	(1)	(147)	5,559,814	5,397,861

EROSKI, S. COOP. AND SUBSIDIARIES

Details and Movement in Property, plant and equipment
for the years ended
January 31, 2025 and 2024
(Expressed in thousands of euros)

	31.01.2023	Additions	Disposals	Transfers	Transfers to assets held for sale	31.01.2024	Additions	Disposals	Transfers	31.01.2025
Cost										
Land	228,287	2,258	(29,191)	225	-	201,579	2,763	(7,025)	(101,774)	95,543
Constructions	724,076	26,324	(45,061)	(134)	(11,261)	693,944	27,741	(7,624)	(94,933)	619,128
Technical installations and machinery	1,131,575	47,442	(51,361)	(20)	-	1,127,636	52,504	(9,327)	(1,267)	1,169,546
Other facilities, tools and furniture	475,597	16,588	(20,388)	5	-	471,802	22,282	(5,059)	(20)	489,005
Information processing equipment	213,917	7,653	(12,307)	1	-	209,264	8,549	(1,901)	-	215,912
Transport elements	5,803	59	(2,194)	-	-	3,668	40	(352)	-	3,356
Other property, plant and equipment	13,385	-	(53)	-	-	13,332	-	(76)	2,880	16,136
	2,792,640	**100,324**	**(160,555)**	**77**	**(11,261)**	**2,721,225**	**113,879**	**(31,364)**	**(195,114)**	**2,608,626**
Accumulated depreciation										
Constructions	(351,829)	(19,792)	19,840	1	1,519	(350,261)	(18,256)	4,947	40,523	(323,047)
Technical installations and machinery	(925,998)	(35,952)	47,846	2	-	(914,102)	(37,319)	7,851	704	(942,866)
Other facilities, tools and furniture	(389,500)	(17,292)	19,413	(3)	-	(387,382)	(17,732)	4,699	(2)	(400,417)
Information processing equipment	(196,252)	(8,228)	11,817	-	-	(192,663)	(7,946)	1,878	1	(198,730)
Transport elements	(5,427)	(126)	2,194	-	-	(3,359)	(115)	345	-	(3,129)
Other property, plant and equipment	(16,108)	-	53	-	-	(16,055)	-	76	-	(15,979)
	(1,885,114)	**(81,390)**	**101,163**	**-**	**1,519**	**(1,863,822)**	**(81,368)**	**19,796**	**41,226**	**(1,884,168)**
Accumulated impairment losses										
Land	(116,930)	(2,950)	8,322	-	-	(111,558)	(198)	4,656	60,468	(46,632)
Constructions	(34,088)	409	2,568	-	-	(31,111)	(4,512)	885	7,070	(27,668)
Technical installations and machinery	(9,570)	(2,994)	1,523	-	-	(11,041)	(2,096)	249	24	(12,864)
Other facilities, tools and furniture	(2,914)	44	494	-	-	(2,376)	(1,202)	39	-	(3,539)
Information processing equipment	(1,245)	(258)	381	-	-	(1,122)	365	23	-	(734)
Other property, plant and equipment	(909)	(237)	-	-	-	(1,146)	(358)	-	-	(1,504)
	(165,656)	**(5,986)**	**13,288**	**-**	**-**	**(158,354)**	**(8,001)**	**5,852**	**67,562**	**(92,941)**
	741,870	**12,948**	**(46,104)**	**77**	**(9,742)**	**699,049**	**24,510**	**(5,716)**	**(86,326)**	**631,517**

This Appendix forms an integral part of note 6 to the consolidated financial statements for the year ended January 31, 2025, and should be read in conjunction with it.

EROSKI, S. COOP. AND SUBSIDIARIES

Details and Movement in Goodwill and other intangible assets
for the years ended January 31, 2025 and 2024
(Expressed in thousands of euros)

	31.12.2023	Additions	Disposals	31.01.2024	Additions	Disposals	31.01.2025
Cost							
Goodwill	819,626	214	-	819,840	-	-	819,840
Development expenses	1,940	-	-	1,940	-	-	1,940
Administrative concessions	7,035	-	(18)	7,017	-	-	7,017
Patents, trademarks and trade names	95,361	58	(17)	95,402	84	-	95,486
Transfer rights	2,079	25	(40)	2,064	34	-	2,098
Computer applications	220,723	13,922	(4,345)	230,300	15,240	(128)	245,412
Other intangibles	89,805	-	-	89,805	-	-	89,805
Total cost	1,236,569	14,219	(4,420)	1,246,368	15,358	(128)	1,261,598
Accumulated depreciation							
Development expenses	(1,940)	-	-	(1,940)	-	-	(1,940)
Administrative concessions	(5,877)	(61)	18	(5,920)	(60)	-	(5,980)
Patents, trademarks and trade names	(94,972)	(77)	17	(95,032)	(74)	-	(95,106)
Transfer rights	(1,854)	(31)	40	(1,845)	(35)	-	(1,880)
Computer applications	(195,618)	(9,812)	3,957	(201,473)	(10,862)	107	(212,228)
Other intangibles	(89,805)	-	-	(89,805)	-	-	(89,805)
Total accumulated depreciation	(390,066)	(9,981)	4,032	(396,015)	(11,031)	107	(406,939)
Accumulated impairment loss							
Administrative concessions	-	-	-	-	-	-	-
Patents, trademarks and trade names	-	-	-	-	-	-	-
Transfer rights	-	-	-	-	-	-	-
Computer applications	(417)	8	60	(349)	123	7	(219)
Total accumulated impairment loss	(417)	8	60	(349)	123	7	(219)
Total goodwill and other intangible assets	846,086	4,246	(328)	850,004	4,450	(14)	854,440

This Appendix forms an integral part of note 8 to the consolidated financial statements for the year ended January 31, 2025, and should be read in conjunction with it.

EROSKI, S. COOP. AND SUBSIDIARIES

January 31, 2025
Liquidity risk exposure
(Expressed in thousands of euros)

Fiscal year 2024	2025	2026	2027	2028	2029	Subsequent years	Total
Financial liabilities from issuance of bonds and marketable securities (AFSE) (note 17.1) (note 17.1)	11,357	11,031	11,320	11,518	11,641	11,764	68,630
Financial liabilities from issuance of bonds and marketable securities (OSE) (note 17.1)	10,679	10,386	10,645	208,977	-	-	240,688
Other financial liabilities from issuance of debentures and marketable securities (bonds 2024) (note 18)	53,125	53,125	53,125	53,125	513,281	-	725,781
Promissory notes (note 17.2)	34,173	-	-	-	-	-	34,173
Financial liabilities for debts with entities (Note 18)	18,421	38,503	39,240	88,111	10,046	-	194,321
Financial liabilities for loans with third parties	4,162	4,058	3,986	2,792	611	663	16,072
Trade and other payables	892,685	-	-	-	-	-	892,685
	1,024,602	117,104	118,316	364,522	535,580	12,228	2,172,351

Fiscal year 2023	2024	2025	2026	2027	2028	Subsequent years	Total
Financial liabilities from issuance of debentures and marketable securities (AFSE) (note 17.1)	14,523	13,704	13,781	14,111	14,419	13,429	83,966
Financial liabilities from issuance of bonds and marketable securities (SBI) (note 17.1)	13,521	12,785	12,854	13,151	208,977	-	261,289
Other financial liabilities from issuance of debentures and marketable securities (bonds 2024) (note 18)	53,125	53,125	53,125	53,125	53,125	513,281	778,906
Financial liabilities for debts with entities (Note 18)	40,489	47,718	40,235	40,665	88,422	10,056	267,585
Financial liabilities for loans with third parties	3,944	4,275	4,188	4,036	2,994	959	20,395
Trade and other payables	932,177	-	-	-	-	-	932,177
	1,057,779	131,607	124,182	125,088	367,936	537,725	2,344,318

This Appendix forms an integral part of note 21 to the consolidated financial statements for the year ended January 31, 2025, and should be read in conjunction with it.

Eroski. S. Coop. and subsidiary companies

Consolidated Management Report for the year ended 31.01.2025

Economic Balance

The consolidated financial statements have been prepared in accordance with International Financial Reporting Standards as adopted by the European Union

The volume of business in fiscal year 2024 increased by 2.88% compared to the previous year, ordinary sales revenues for the year amounting to 5,335 million euros, 149 million euros more than in the previous year.

We have continued to invest to reduce the pressure on households by limiting price increases for customers and adjusting margins. The improvement in price competitiveness resulting from this containment of price increases, together with the promotion of personalized promotions and the advance of the own brand, have led to a significant growth in the volume of activity, which has had a positive impact on results; it is also worth mentioning the success of the operating cost control and efficiency measures, which have made it possible to limit the impact of inflation on growth.

With respect to the resources generated during the year, the following table shows, in thousands of euros, their comparative evolution with respect to the previous year.

CONCEPT	31/01/2025	31/01/2024	Evolution
PROFIT BEFORE FINANCIALS AND TAXES	**244,727**	**254,841**	**(10,114)**
Impairment of non-current assets, gains and losses on sale of assets (notes 6, 7, 8, 24 and 25)	(14,239)	(4,113)	(10,126)
Operating profit	**258,966**	**258,954**	**12**
Ordinary income from sales	**5,335,007**	**5,185,562**	**149,445**
Operating Profit/Operating Income	**4.85**	**4.99**	**(0.01)**

The ordinary activity shows a current operating profit of 259 million euros, repeating the figures of the previous year. Operating profit was 4.85% of sales, slightly lower than the ratio for 2023, down 0.01 points.

The financial result shows a loss of 117.5 million euros, which, in addition to the financial costs derived from the debt, includes those corresponding to the remuneration of the Subordinated Financial Contributions (AFS) issued in 2003 and 2004 and the Subordinated Bonds (OS) issued in 2016. During this fiscal year, debt in the amount of €56 million was repaid, of which €15 million corresponds to a voluntary early repayment made by the Group. As of January 31, 2025, the amounts corresponding to financial instruments pending redemption total €616 million.

Income before taxes reflects a gain of 127 million euros, exceeding the 2023 result by 24 million euros.

During the 2024 financial year, the Eroski Group has continued with the actions aimed at improving its commercial proposal, from the customer shopping experience, the investment in prices, the own brand assortment, the focus on fresh products and, undoubtedly, the promotion of local and healthy products, all of this in a renewed and updated commercial network. These actions are described in more detail in the report published on the EROSKI Group's corporate website https://corporativo.eroski.es/.

Policy and Risk Management

Risk management in the Eroski Group is a process that aims to reasonably ensure the achievement of the objectives set, identifying the factors that may affect their possible non-fulfillment and establishing, where appropriate, the mechanisms to redirect their effects.

The description of the risk management system implemented in the Eroski Group is included in the Risk Control and Management Systems section of the Good Governance Code, Risk Control and Management Systems and the financial risks are described in detail in Note 21 Risk Policy and Management in the Notes to the Financial Statements of Eroski, S.Coop. and Subsidiaries for the year ended January 31, 2025.

Acquisition of Own Shares

Eroski, S. Coop. does not have shares as such, but it does have equity instruments called Aportaciones Financieras Subordinadas Eroski (AFSE), issued on July 9, 2007 for a total nominal amount of 300,000 thousand euros, which after the exchange carried out in January 2016 was reduced to 125,372 thousand euros. As part of the liquidity commitments acquired at the time of the issue, through the subsidiary AFERSA, AFSE were acquired for an accumulated amount of 29,847 thousand euros.

In relation to the different outstanding AFSE issues, and as has been the case during all the years since their issuance, the holders of these issues received on January 31, 2025 the payment of the interest corresponding to the year 2024 for a gross amount of 14.7 million.

Average Payment Period

The Group's average payment period is 45 days.

Organization

In terms of institutional organisation and strategic development, the Eroski Group is part of one of the four MONDRAGON Areas, specifically leading the Distribution Area. The Corporation is structured around the Finance, Industry, Distribution and Knowledge Areas. Membership of the Corporation is voluntary and is decided by the competent bodies of each of the cooperatives, in the case of Eroski, S. Coop. by its General Assembly. Among other aspects and in general, this membership is specified in the participation of the cooperatives in certain entities through which the common activities of the Corporation are carried out.

R&D&I Projects

In 2024, we can highlight mainly 16 projects related to innovation in packaging, circularity and waste management. There has also been a continuity in the investigation of all that artificial intelligence can offer us, both in its traditional and generative AI aspects. We have also analyzed trends related to the digitalization of services, innovation in new, healthier and more sustainable products, the strengthening of supply chains and the preference for fresh and local products, promoting km0 consumption.

To channel these trends and demands, we have the EKINN model, a set of methodologies, tools and dynamics in the key of innovation integrated into the organization to promote the evolution of its differential positioning. Along the same lines, we promote open innovation as one of the main drivers of change in the organization and collaboration with startups, technology centers, universities, suppliers and customers is a fundamental axis of our way of doing things.

Thus, in 2024 we have allocated more than 15.06 million euros to innovation and development projects and Technological Innovation, (IT), participated in 30 collaborative innovation initiatives, 11 of them in European collaborative projects with technology centers, universities and startups across the continent.

Social Responsibility

The EROSKI Group and the EROSKI Foundation have continued for yet another year to carry out actions either on their own initiative or through the establishment of collaboration agreements with third parties for the social and cultural development of our environment.

In 2024 we have allocated 26,440 thousand euros to social purposes together with our stakeholders. 35.8% of this amount comes from contributions from EROSKI and EROSKI Foundation, 15.4% from contributions from our customers (through solidarity actions organized in the stores), and the remaining 48.9% from institutions and administrations (through product purchases to guarantee the food needs of people in vulnerable situations).

In 2024, the permanent donation program Céntimos Solidarios launched in November 2020, through which we facilitate the solidarity of our customers on a daily basis in our stores, stands out once again. Through this program, EROSKI and CAPRABO customers can make a small donation to the charitable cause in progress at any given moment when paying for their purchase with a card or cell phone. The contribution, always voluntary and confidential, is a small symbolic amount of 10 cents for purchases between 5 and 30 euros, and 20 cents for purchases over 30 euros, which EROSKI complements with its own contribution.

In 2024, EROSKI and its customers donated 1,268 thousand euros thanks to 8.4 million Céntimo Solidarios donations. These contributions have helped more than 140,000 people through 56 social entities. The money donated has financed projects to help children in our environment and in developing countries, environmental conservation and animal protection, the fight against cancer, the elderly, people at risk of social exclusion, people with disabilities, degenerative illnesses, mental illnesses or rare diseases, and victims of gender violence.

In addition, throughout 2024, we have prepared the Solidarity Plan for 2025 based on the listening to 3,732 people among customers, employees and citizens in general, and on the assessment of the 562 projects submitted by 352 social entities. The selection of those chosen to receive the Céntimo Solidarios donations in 2025 has taken into account the preferences of causes and location of the initiatives collected in this exercise of citizen participation. In addition, an Advisory Committee made up of NGOs, consumers and partners validated the project proposals for each month of the year.

On the other hand, in 2024 we responded immediately to the flood emergency in Valencia. To this end, we have launched an emergency campaign in our stores in which our customers have been able to make a voluntary donation at the checkout line for the desired amount. EROSKI has supplemented its contributions with an additional donation of its own, reaching 539 thousand euros channeled through the Red Cross to the victims.

EROSKI has also reinforced its solidarity initiatives so that the people who need it most have their basic nutritional and hygiene needs covered. Thus, we have maintained our food collections in favor of FESBAL, which have allowed us to donate 1,510 tons of food, equivalent to more than 6 million meals, and to help 1.655 families during the year; our purchase card for social purposes, which allows us to channel in a dignified and inclusive way the assistance aid of public and social entities to citizens and families in emergency situations, exceeding in 2024 the equivalent of 28.7 million meals channeled through this card from 146 entities; or our Zero Waste program, through which we donated 2,600 tons of food and basic products, equivalent to 10 million basic meals for people at risk of social exclusion.

Our campaigns also respond to the needs of people outside our borders. Thus, we have continued one more year with international cooperation actions, such as the agreement with UNRWA to allocate 15 thousand euros of immediate food aid for the Palestinian refugee population in Gaza or the donation of non-food consumer items (toys, footwear, clothing, school supplies and optical products, among others) to children in Latin America through the Children of the World Federation, an organization that works for sustainable human development. In 2024, these in-kind donations reached a value of 75.6 thousand euros.

These are just a few examples of the many initiatives we carry out as part of our social commitment to our environment, which also include causes related to helping people with illnesses or disabilities, supporting local culture and environment, training and informing consumers to develop healthier and more responsible lifestyles, and environmental protection and awareness, among others. The Statement of Non-Financial Information and Information on Sustainability 2024 contains further information in this regard.

Code of Good Governance, Control and Risk Management Systems

Pursuant to the Seventh Additional Provision of Royal Legislative Decree 4/2015, of October 23, which approves the revised text of the Securities Market Law, the provisions of Article 540 of the Consolidated Text of the Capital Companies Law, approved by Royal Legislative Decree 1/2010, of July 2, shall not apply to entities other than listed public limited companies that issue securities traded on regulated markets that are domiciled or operate in a Member State. It will be sufficient for these entities to include in the management report a reference, if applicable, to the code of good governance followed by the entity, with an indication of the recommendations thereof that are not followed and a description of the main characteristics of the internal control and risk management systems in relation to the process of issuing information. For this reason, the Company includes in this Management Report the corresponding information in compliance with the aforementioned standard.

EROSKI follows the recommendations of the Good Corporate Governance Code for listed companies, revised by the CNMV in June 2020.

The cooperative nature of Eroski, S. Coop. makes it difficult to follow some of the recommendations of the Good Corporate Governance Code. With regard to the type of directors, all of them are members, and therefore have the status of proprietary directors, although none of them has a significant shareholding in the capital. On the other hand, this significant shareholding is not permitted by the cooperative regulations or the Company's bylaws.

However, in application of the principles of corporate governance, the directors originating from the community of consumer members meet the requirements established for their status as independent directors in accordance with article 529 duodecies of the Capital Companies Act. It is the Appointments Committee that qualifies the status of the directors in accordance with the principles of Corporate Governance reflected in the articles of the Capital Companies Act, (applied where permitted by the cooperative regulations of the Company), and the Board Committees are composed and the positions are distributed among them in accordance with the established rules.

Despite the fact that Eroski is a co-operative company governed by the specific system applicable to it, it has continued to make further efforts to adapt its corporate governance system, in line with the recommendations established. In this respect, as well as having the different committees required (Audit and Compliance Committee and the Appointments and Remuneration Committee), or a reinforced risk control, certain corporate governance initiatives have been carried out, voluntarily assumed by Eroski.

In this regard, it is worth highlighting the analysis and adjustment for the implementation of operating methods in order to conform as closely as possible to the recommendations of both the Technical Guide for Appointments Committees and the Technical Guide for Audit Committees, prepared by the CNMV, the latter updated in 2024.

The following is a summary of the state of the company's situation in terms of Corporate Governance, with the following sections:

- Social Capital
- The General Assembly
- The company's administration: the Board of Directors
- Committees of the Board of Directors
  - Appointments and Remuneration Committee
  - Executive committee
  - Audit and Compliance Committee
- Related party and intragroup transactions
- Risk management and control system
- Internal control and risk management systems in relation to the financial reporting process (ICFR).
- Risk assessment of financial information
- Code of Conduct and Internal Reporting Channel
- The Web page.

Capital Stock.

The policies and rules related to corporate governance are intended to regulate the structure and ensure the correct functioning of the main corporate bodies, the direction and management of the Company and, in general, the development of the business, all in accordance with current legislation.

The uniqueness of the Corporate Governance in Eroski, S. Coop. is due, among other things, to the fact that the parent company is a consumer cooperative. For this reason, both consumers and workers participate in the company and in its management and decision making.

The capital of the Cooperative society is constituted by the contributions made by the members, whether obligatory or voluntary. They are credited in nominative titles. By statutory restriction, no member may hold more than 25% of the Cooperative's capital stock.

There is no restriction on voting rights arising from the amount of capital stock held by the members, since each member is entitled to one vote. However, the Basque Cooperative Law provides for the possibility of suspending this right in exceptional circumstances, which are specified in the Bylaws:

- The member in default (Article 36).
- In the event of a sanction agreed by the Governing Council and the Appeals Committee, in the event of proceedings for social and/or labor offenses (Article 21, 26 et seq.).

Within the framework of the Basque Cooperative Law, Article 35 of the Bylaws establishes the general limitation whereby no member may own more than 25% of the capital stock, and Article 40 establishes the minimum conditions for the transfer of capital among members:

- Transfers shall be between members of the same status.
- The transferring member must have at least the current minimum contribution.
- The amount transferred may not be used to materialize the mandatory contribution to the capital of the newly incorporated members.

The Governing Council approved in 2008 and updated in 2018, a regulation on the transfer of capital between working partners, also requiring that:

- Only an amount of capital that is not guaranteeing the payment of a loan may be transferred.
- The minimum amount to be transferred shall be 300 euros.
- The acquiring member shall not request the reimbursement of the transferred contribution during a period equivalent to that foreseen for the transferor to have reached the minimum age for early retirement, or after a period of 10 years from the date of the sale and purchase.

The transfer of corporate contributions by succession "mortis causa" is also allowed, provided that the acquirer meets the other statutory requirements for acquiring the status of shareholder (Articles 10 and 11).

The amount of contributions to the capital stock of new members is agreed upon annually by the General Assembly of members of the cooperative.

The highest governing body of the Cooperative is the General Assembly, which is validly constituted, at first call, when more than half of the social votes are present or represented and, at second call, when at least 10% or 100 social votes are present or represented. The aforementioned regime does not differ from the minimum regime provided for in Law 11/2019 of

Cooperatives of the Basque Country.

The company also has Aportaciones Financieras Eroski (AFSE), which is an EROSKI financial product subject to Stock Market regulations and which has been listed since July 2012 on the SEND trading platform.

Also, in 2016, EROSKI launched a Universal and voluntary exchange offer of the AFSE for newly issued Eroski Subordinated Debentures (OSE) with a maturity of 12 years. On the occasion of this issue, a syndicate of bondholders was formed, although no meeting of this syndicate has been held, in accordance with the terms established in the Capital Companies Act. Given the characteristics of the Subordinated Financial Contributions issued, and effective in 2022, no syndicates of holders of these securities have been formed.
And in November 2023 EROSKI issued 10% Senior Secured Bonds maturing in 2029, listed on the Luxembourg market.

The General Assembly

Article 52.8 of the Company's Bylaws establishes that the General Assembly shall adopt resolutions by more than half of the votes validly cast, blank votes and abstentions not being computable for these purposes. A two-thirds majority of the votes present and represented shall be necessary to adopt resolutions to amend the Bylaws, merger, spin-off, transformation and dissolution, provided that the number of votes present and represented is less than 75% of the total number of delegates to the General Assembly. More than half of the votes validly cast shall be sufficient to demand new mandatory contributions to the capital stock and to establish or modify the amount of the admission or periodic fees.

The aforementioned majority regime does not differ from the minimum regime provided for in Law 11/2019 of Cooperatives of the Basque Country.

Voting shall be by secret ballot when the purpose is the election or revocation of the members of the corporate bodies or the resolution to exercise the liability action against the members of the corporate bodies, as well as to compromise or waive the exercise of the action. A resolution on any item on the agenda shall also be adopted by secret ballot when requested by 10% of the votes present and represented.

Article 52.7 of the Company's Bylaws establishes that voting at the General Assembly may be delegated. Each attendee may hold only two proxy votes, in addition to his or her own proxy. The delegation of vote must be made in writing or by notarial act or by appearance before the Secretary of the Cooperative or by legitimizing the firma of the delegation document before any competent authority or in any other reliable manner. The delegation of vote may only be made for a specific Meeting. The Supervisory Committee shall be responsible for deciding on the suitability of the document accrediting the proxy.

The amendment of the Articles of Incorporation (Art. 8) must be agreed by the General Assembly with the concurrence of the following requirements:

a) That the Board of Governors, as the case may be, 10% of the Delegates to the General Assembly or 500 members, formulate a written report with a detailed justification of the proposal.
b) That the notice of meeting should clearly state the points to be modified.
c) The notice of the call shall state the right of all members and associates to examine

the full text of the proposed amendment and the report on the same at the registered office.

d) That the resolution be adopted by the General Assembly by a two-thirds majority of the votes present and represented.

e) The agreement to change the name, the domicile or the corporate purpose shall also be announced in a newspaper of wide circulation in the historical territory of Biscay, prior to its registration.

The agreement, with the approved text, will be converted into a public deed, which will be registered in the Basque Cooperative Registry.

When the modification consists of a change in the Cooperative's class, the members who have not voted in favor of the agreement shall have the right to withdraw from the Company, their withdrawal being considered as justified. This right may be exercised by the affected members until one month has elapsed from the date of registration of the agreement in the Register of Cooperatives.

There have been no situations in which the shareholders have not approved some of the items on the Agenda of the General Assembly or equivalent body in fiscal year 2024, nor in the Ordinary Assembly held in May 2024, all of whose resolutions were adopted by majority vote.

The Company's administration: the Board of Governors

The Board of Governors is made up of 12 members, which corresponds to the number of members established in the Company's bylaws. The members are as follows:

Name or corporate name of director/ member of the administrative body	Last date of appointment	Rating
MRS. MARIA ASUNCIÓN BASTIDA SAGARZAZU	26/05/2022	Other external
MAITE LEGARRA EIZAGIRRE	30/05/2024	Independent
AMAIA RAMOS ROMEO	30/05/2024	Independent
MR. CARMELO LECUE ALBERDI	30/05/2024	Other external
MRS. ANA ISABEL ZARIQUIEGUI ASIAIN	30/05/2024	Other external
MRS. MARIA VICTORIA FERNÁNDEZ GÓMEZ	26/05/2022	Other external
MR. MIKEL GANTXEGI GANTXEGI	23/01/2024	Independent
OLAIA BETANZOS CHERTUDI	30/05/2024	Other external
DON EDUARDO HERCE SUSPERREGUI	26/05/2022	Independent
MRS. ZULIMA VALDIVIELSO MARTÍNEZ	26/05/2022	Other external
DOÑA LEIRE MUGERZA GARATE	26/05/2022	Other external
OLGA DE MIGUEL HERNÁNDEZ	30/05/2024	Independent

None of them assume the position of director or representative of directors or executives in other entities that are part of the Group or of the Company and none of them is considered an executive director.

Of the 12 members, nine are women. The evolution in recent years has been as follows:

	Number of female directors							
	Fiscal year 2025		Fiscal year 2024		Fiscal year 2023		Fiscal year 2022	
	Number	%	Number	Number	Number	%	Number	%
Board of Directors	9	75%	7	58%	7	58%	6	5.,00
Nominating Committee	5	83.3%	3	50%	3	50%	3	60.00
Executive Committee	4	100%	4	100%	4	100%	2	50.00
Audit and Compliance Committee	3	60%	3	60%	3	60%	2	40.00

At EROSKI we consider equal opportunities between women and men as a basic and strategic principle of the organization's management. Putting an end to inequality involves a process of change directly related to our cooperative and egalitarian culture. In this respect, EROSKI is governed by the principle of non-discrimination already provided for in its founding statutes, not only in relation to gender, but also to race, sexual orientation, religious beliefs, political opinions, nationality, social origin , disability or any other characteristic that could give rise to it. EROSKI has an Equality, Diversity and Inclusion Policy, approved in February 2025.

The main objective of the 2023-2027 Equality Plan, published in the national register in December 2023, is to guarantee real and effective equality between women and men in the EROSKI Group and thus avoid any type of labor discrimination between them.

To this end, since 2005 we have had the Equality Observatory, a tool to ensure compliance with this principle throughout the organization. And, in 2023, with the approval of the EROSKI Group's Equality Plan, we have set up an Equality Committee for all the companies that make up the Group.

We also have an Internal Information Channel with a protocol against sexual harassment at work in the cooperative that offers a confidential advisory service to prevent possible cases and channel any incident.

Since 2023, we have also had an Equality Committee, responsible for carrying out and periodically updating EROSKI's Diagnosis and Plan for the Equality of Women and Men, and the Equality Observatory, a tool to ensure compliance with this principle throughout the organization.

In 2024, we have continued to carry out a periodic follow-up review of the Equality Plan, which includes the following pillars and actions highlighted this year:

- Awareness campaigns on March 8, International LGTBI Pride Day and Gender Violence Day.
- Communication without bias. The guide to egalitarian communication is reissued, with a scope that goes beyond inclusive language.
- Actions in favor of work-life balance and co-responsibility, organizing workshops on co-responsibility and approving the digital disconnection and five-day workday regulations.

- Support for women victims of gender-based violence, with a commitment to job placement, a solidarity campaign through the solidarity cents donation program and the creation of a specific campaign on gender-based violence and a reminder of the Group's existing action protocol for the protection of these victims.
- Approval and communication of the sexual harassment protocol.
- Various trainings on equality
- Actions in the area of occupational health and safety.
- Actions to balance female representation such as the visibility of women who are promoted within the Eroski Group and training programs as a source of promotion to positions of responsibility.

Likewise, the Appointments and Remuneration Committee, and approved by the Board of Governors, include among its recommendations for the election of candidates to corporate bodies, the presence of women on these bodies, and the absence of discrimination of any kind. The members of the Board of Governors are not remunerated for their function as Board Members, beyond covering the expenses that this function causes them, such as per diems and travel expenses.

The Committees of the Board of Governors

The Board of Governors is assisted by the following three Committees:

- Appointments and Remuneration Committee.
- Executive Committee.
- Audit and Compliance Committee.

Appointments and Remuneration Committee:

Nominating Committee		
Name	Cargo	Category
DOÑA OLGA DE MIGUEL HERNÁNDEZ	CHAIRWOMAN	Independent
DOÑA LEIRE MUGERZA GARATE	SECRETARY	Other External
MRS. MARIA ASUNCIÓN BASTIDA SAGARZAZU	VICE PRESIDENT	Other External
MRS. ANA ISABEL ZARIQUIEGUI ASIAIN	VOCAL	Other External
MR. MIKEL GANTXEGI GANTXEGI	VOCAL	Independent
MRS. MARIA VICTORIA FERNÁNDEZ GÓMEZ	VOCAL	Other external

Of executive directors	0.00
% Of proprietary directors	0.00
Of independent directors	33.30
From other external	66.70
Number of meetings	5

The Nominating Committee met five times in fiscal year 2024. Its Internal Regulations approved at its meeting held on January 19, 2017 and updated on June 30, 2022, state that the Committee shall meet at least two (2) times a year and whenever it is appropriate for the proper performance of its functions, in the opinion of the Chairman. The Committee shall be validly constituted when more than half of its members attend the meeting in person and its resolutions shall be adopted by absolute majority of the members present at the meeting. The average attendance at the meetings was 83.3%.

The most relevant actions to be highlighted in fiscal year 2024 are the following:

- Qualification of directors pursuant to article 529 duodecies of the Capital Companies Act.
- Performance Evaluation of the Board of Governors and its delegated committees. After verifying the independence of the consultant, the Committee analyzed the results of the performance evaluation at its meeting of May 6, 2024. At this meeting, the strengths and weaknesses of the evaluation were analyzed, with a high evaluation of its performance. Once the analysis was completed, the Action Plans for the year 2024 were discussed and, after a favorable report by the Committee, it was agreed to transmit the proposal to the Board of Governors for approval. Subsequently, compliance with the established action plans was monitored. At the December 19 meeting, a new performance evaluation tool was validated, which aims to provide greater clarity in the questions and to encourage qualitative responses that will allow the establishment of action plans to respond to them. The tool was approved by the Board of Governors in February 2025 and will be the basis for the 2024 evaluation, which will be carried out in March 2025.
- Proposal of appointments of directors in different companies of the Group, based on the established appointment criteria, as well as on criteria of suitability and dedication to the position. This has been carried out in two of the four sessions.
- At its meeting held on March 13, 2024, the Committee agreed on its content plan scheduled for fiscal year 2024. In fiscal year 2024, each and every one of the established objectives has been addressed, meeting all the milestones set forth therein.
- At the meeting held on March 13, 2024, the Committee submitted its activity report for the 2023 fiscal year to the Board of Governors, in accordance with the provisions of Article 10 of the Committee's Regulations, which was approved by the latter.
- After the Board of Governors proclaimed the candidacies to the corporate bodies, pursuant to Article 7 d) of the Commission's Regulations, at its meeting of May 6, 2024, it informed the Board of Governors of the candidacies presented, both new and those presented for reelection, ensuring that they meet the established criteria of suitability and that there are no causes of incompatibility or conflict of interest.
- In this session, the suitability of the candidates for the Board of Governors and the Resources Committee was discussed. In addition, the possible existence of causes of incompatibility or conflict of interest was analyzed, concluding the absence of such causes and therefore the suitability of the candidates.
- Evaluation of the management team. At the May 6, 2024 session, the evaluation of the management team was analyzed, adopting the lines of improvement required in the management team evaluation system itself.
- Organizational structure of senior management and its Management Committees: At its meeting of March 13, 2024, the Committee was informed of the composition and main variations in the members of the different Management Committees of the organization that report directly to senior management, as well as their complete organizational structure and the composition of the cross-cutting forums that support the different strategic challenges.
- Evaluation of the competencies, knowledge and experience required in the Board of Governors. A complex analysis is carried out with a short and long term view, which offers the recommendations of profiles and knowledge needed in the Board of Governors. These recommendations are disseminated among all the members in order to know the needs of the body and to guide their choice based on objectivity

and the necessary knowledge and composition of the body. Due to the modification of the composition of the Board of Governors, the Appointments Committee analyzed, in its meetings of March 13 and May 6, 2024, the necessary and suitable profiles for the different existing Committees. In addition, at its meeting of December 19, the Committee began to analyze the profile of the bodies to be renewed in 2025, in order to remind the members of the profiles and needs to be covered.

- Succession Plan for the General Management and Chairmanship of the Board of Governors. At its meeting held on December 19, 2024, the Committee reviewed the succession plan for the Company's General Management and the Chairmanship of the Board of Governors in order to verify their status. The Committee made contributions that completed the succession plans. Likewise, at this meeting, the succession plans of the first executive of the Group companies, Caprabo S.A., Vegonsa Agrupación Alimentaria S.A., and Cecosa Supermercados, S.L., were reviewed.
- Remuneration matters. In fiscal year 2024, the Committee supervised compliance with the Group's compensation policy in matters within its competence.
- At the December 19, 2024 session, a space was dedicated to present the gender obligations and recommendations in the Boards of Directors, derived from the content of Organic Law 2/2024 of August 1, on equal representation and balanced presence of women and men. It was agreed to work during 2025 on the establishment of the necessary mechanisms to comply with the regulation.

Executive committee:

Executive Committee		
Name	Cargo	Category
DOÑA LEIRE MUGERZA GARATE	CHAIRWOMAN	Other External
MRS. MARIA ASUNCIÓN BASTIDA SAGARZAZU	VICE PRESIDENT	Other External
MS. MAITE LEGARRA EIZAGIRRE	SECRETARY	Independent
MRS. ANA ISABEL ZARIQUIEGUI ASIAIN	VOCAL	Other external

Of executive directors	0.00
% Of proprietary directors	0.00
Of independent directors	25.00
From other external	75.00
Number of meetings	0

The Executive Committee is empowered to permanently exercise each and every one of the powers attributed to the Board of Governors and which have been delegated to it by law or the Company's bylaws. During fiscal year 2024, the Executive Committee did not meet on any occasion.

Audit and Compliance Committee:

Audit and Compliance Committee		
Name	Cargo	Category
MS. MAITE LEGARRA EIZAGIRRE	CHAIRWOMAN Appointment: 11/07/2024	Independent
MRS. AMAIA RAMOS ROMEO	VOCAL	Independent.
DON EDUARDO HERCE SUSPERREGUI	VICE PRESIDENT	Independent
DOÑA LEIRE MUGERZA GARATE	SECRETARY	Other external
MR. CARMELO LECUE ALBERDI	VOCAL	Other external

Of executive directors	0.00
% Of proprietary directors	0.00
Of independent directors	60.00
From other external	40.00
Number of meetings	6

Ms. Legarra was appointed on the basis of her expertise. Likewise, Ms. Ramos, Ms. Mugerza and Mr. Herce have experience in these matters.

Among the functions of the Audit Committee, its Regulations establish the following:

a) In the External Audit area, it is responsible for the criteria for hiring and proposing the appointment, dismissal and re-election of the auditor and the auditor of sustainability information, ensuring their independence, evaluating the results of the audit and the internal implementation of the recommendations for improvement, and serving as a channel of communication with the Board of Governors

b) As regards Internal Audit, it reports to the Board of Governors on the proposal for the selection, appointment and removal of the Head of Internal Audit, ensures its independence, objectivity and efficiency, supervises and guides its activities, and verifies the degree of implementation of its recommendations in the organization.

c) With regard to the supervision of the Internal Control over Financial Reporting Systems (ICFR), it supervises the preparation and presentation process and its integrity, reviews the content of the financial information to be published, ensures that the half-yearly report is prepared using the same criteria as the annual report, ensures the correct application of accounting principles and ensures the appropriate delimitation of the scope of consolidation.

d) In the area of Risk Management, it supervises the effectiveness of this system, analyzing the significant weaknesses of the internal control system for the identification of risks, for its periodic reporting to the Board, and ensures that the risk policies allow and ensure the identification of the different types of risk, the criteria for the preparation of the risk map and its review, as well as the acceptable risk levels, the implementation of the measures planned to mitigate the risks and the internal systems used to manage and control the risks and their impact on the accounts.

e) Regarding Corporate Governance, it designs and proposes the structure of the organization's corporate governance system, and supervises the content of the Annual Corporate Governance Report to be approved by the Board, as well as the adequate information and operation of the website.

f) In relation to the Compliance Program, it oversees its development, implementation, dissemination, operation and effectiveness in the organization, supervising and guaranteeing the operation of the whistle-blowing channel, by means of periodic reports to the Board of Governors.

It also reports to the Board on possible conflicts of interest with third parties, managers or directors, submits an annual report to the Board on its activities and supervises information related to the CNMV.

Although Article 19 of its Operating Regulations establishes a minimum number of four meetings per year, the Audit Committee met six times in fiscal year 2024, with an average attendance of 88%. In all the meetings, except for one, the company's auditing firm, among others, was invited as a guest.

The Audit Committee is validly constituted when more than half of its members attend the meeting in person and resolutions are adopted by a majority of the members present at the meeting. In the event of a tie, the chairman, who is an independent director, has the casting vote.

In general, during fiscal year 2024, the Audit and Compliance Committee has carried out all the functions delimited in its scope of action, highlighting, for example:

- External Audit Supervision: the audit of the 2023 annual accounts and the auditors' independence report have been carried out. In addition, internal control improvement reports have been prepared, a limited review of the interim financial statements has been carried out and an audit work plan for fiscal year 2024 has been completed.

- Work Plan 2024. At its March session, the Commission approved its work plan and prepared a progress report on its objectives, which has been reported at its July, September and January sessions.

- Regarding the economic-financial information, the execution/validation of the critical controls of the ICFR, as well as its supervision plan, has been carried out. The session that reported on them was held in March, regardless of their follow-up within the Internal Audit objectives.

- The action plans for internal control improvement recommendations were also followed up during the March and July sessions.

- Internal control and risk management: in this area, the corporate Risk Map has been updated and a half-yearly release has been carried out in October, including the economic quantification, which is reported directly to the Board of Governors at the May meeting.

- In the area of Corporate Governance, the Corporate Governance release has been prepared in addition to the Report on Non-Financial Information. Likewise, we continued with the preparation and execution of ESEF for the presentation of the annual accounts corresponding to fiscal year 2023. Likewise, we have complied with the communication obligations in financial matters, this includes the 2023 annual information in May 2024 and the 2024 half-yearly information in September 2024, as well as the non-financial information, and other relevant information.

The Committee has analyzed the new technical guide for Audit Committees, and derived from it, has approved in its January 2025 session, the modification of the texts of the Regulations of the Board of Governors the Regulations of the Audit and Compliance Committee, and the Internal Audit Statute, including among other issues, the status of the verifier of sustainability information.

- In the area of training, financial and sustainability training was provided to members of the Audit and Compliance Committee and the Supervisory Committee in October, spread over two days.
- Progress has been made in the integration of sustainability issues in the company's governance, setting up an internal Sustainability Committee, in order to comply with the requirements of EU Directive 2022/2464, the Corporate Sustainability Reporting Directive (CSRD).
- Finally, in the last part of the year, work has been carried out on the preparation of various policies derived from the requirements of the CSRD (Corporate Sustainability Reporting Directive), with the Committee having validated various policies prior to their approval by the Board of Directors in January 2025:
- In the area of compliance, the Committee approved the Compliance work plan at its March meeting and monitored its evolution at the following meetings, except in the month of November. The head of the Regulatory Compliance Committee attended five of the six meetings of the Audit Committee, at which she made a timely discharge of the matters discussed in the Regulatory Compliance Committee.

  The Committee has supervised the communication of the internal information system to the workers' collective through different training pills in comic and tik tok format.

  On the other hand, in five of the six meetings of the Audit Committee, the communications received, either through the internal information channel or by other means, have been discharged and the appropriate follow-up has been carried out until their resolution. Likewise, an action protocol has been drawn up with respect to communications of a social nature received through the information channel. At the January 2025 meeting, the creation of the Independent Authority for the Protection of Whistleblowers was reported.

  Cases of harassment processed by the Social Department throughout the year have been monitored.

  In addition, in five of the Committee's sessions, the Committee has been discharged in matters related to Data Protection and Money Laundering.

  As usual, the 2023 version of the Eroski Group's criminal risk prevention plan and the program for the prevention of money laundering and terrorist activity was reviewed.

The Commission has fully complied with the content plan for fiscal year 2024 and has prepared the Activity Report for fiscal year 2024.

Although the Board of Governors is the highest body responsible for the preparation of the accounts, mechanisms are established through the Audit Committee to prevent the individual and consolidated accounts it prepares from being presented to the General Assembly with qualifications in the audit report. To this end, Article 6 e) of the Committee's Regulations (approved by the Governing Council), is concerned with the audit process of the annual accounts, ensuring the identification, assessment and correct action in relation to the accounting and control aspects identified by the auditors in the course of their audit, with the ultimate aim of improving the quality of the information and the favorable opinion of the external auditor in its audit reports, and that the Governing Council formulates the accounts without any qualification whatsoever.

Additionally, the Internal Audit function has established in its Operating Statute (approved by the Audit and Compliance Committee), that among its objectives is the supervision of the financial information, through an analysis of the processes of preparation of such information, its risks and specific controls, as well as the coordination work in this regard with external auditors of the parent company and the Group companies. In this way, the Internal Audit function will ensure the integrity of the information issued and compliance with the law.

To this end, both the Audit and Compliance Committee and the Internal Audit function meet periodically with both the internal heads of the financial information preparation process and the external auditor, in order to ensure adequate information on the criteria for preparing the financial statements, and thus obtain quality financial information that is not qualified by the auditor.

The Company also establishes mechanisms to prevent the independence of the external auditor and to this end, the Audit and Compliance Committee's main functions include ensuring the independence of the external auditor, and to this end, it ensures that the Company, its group and the External Auditor comply with the rules in force on the provision of non-audit services, the limits on the concentration of the External Auditor's business and, in general, the other rules established to ensure the independence of the External Auditors, by means of an annual request for a written confirmation from the External Auditors, as well as any other information or documentation required by the regulations in force.

Article 6 c) of the Audit Committee Regulations, regulates the relations with the External Auditor to receive information on those issues that may jeopardize the independence of the latter, and any others related to the process of development of the accounts audit, as well as those other communications provided for in the accounts auditing legislation and in the technical auditing standards, with the finding of the independence of the External Auditor and, to that effect:

- Ensure that the Company, its group and the External Auditor comply with the rules in force on the provision of non-audit services, the limits on the concentration of the External Auditor's business and, in general, the other rules established to ensure the independence of the External Auditors, annually requesting written confirmation from the External Auditors, as well as any other information or documentation required by the regulations in force.
- To examine, in the event of resignation of the External Auditor, the circumstances that may have caused it. On the other hand, and taking into account the nature of the securities issued by Eroski, S. Coop., no additional specific mechanisms have been foreseen to preserve the independence of financial analysts, investment banks and rating agencies.

Related party and intragroup transactions

No transactions have been carried out between the entity or entities of its group and the shareholders, cooperative members, since Eroski is a consumer cooperative and as such, it habitually carries out commercial transactions (sales transactions) with its consumer members. These transactions are carried out at market prices.

In addition, the working partners provide services, classified in the individual annual accounts as Acquisition of services derived from work.

No transactions have been carried out between the entity or entities of its group, and the directors or members of the administrative body, or managers of the entity, since the directors and managers of the group are working partners or consumer partners, can also carry out the transactions mentioned in the preceding paragraph and under market conditions.

The detail of the most significant intragroup transactions is as follows:

Related party	Brief description of the operation	Amount (€'000)
Air Miles España, S.A.	Advertising and consultancy expenses	5.502

In order to mitigate the possible conflicts of interest that could arise between the company or its group and its directors or members of the administrative or management body, in accordance with Article 67 of the Company Bylaws, the General Assembly must authorise any transaction by virtue of which Eroski is obliged to any member of the Board of Governors, the Supervisory Committee, managers or their relatives up to the second degree of consanguinity or affinity, with the exception of relationships arising from the fact of being a shareholder or worker of Eroski. The persons involved in this situation of conflict will abstain from taking part in the deliberations. In this respect, in the 2024 financial year, the Board of Governors has approved the Policy for the Prevention and Management of Conflicts of Interest.

Any contract or transaction made without the prior authorization of the General Assembly will be null and void, with the exception of rights acquired by third parties in good faith, and will give rise to the automatic dismissal of the director or manager in question, who will also be liable for any damages suffered by Eroski for this reason. Likewise, among the powers attributed to the Audit Committee is that of informing the Board of Governors of any situations of conflict of interest in which directors and executives may be involved.

In addition to the Corporate Code of Conduct, since 2004 Eroski has had an Internal Code of Conduct that applies to its Executives, Appointments and Directors, which establishes the rules of conduct and principles of action that must govern transactions and contracts with third parties. These guidelines have been periodically reviewed and updated, and as a result of these reviews, a new Contracting Procedure for the Eroski Group was approved by the Governing Board at its meeting in July 2016, the latest revision of which was carried out on September 29, 2022, which establishes the principles and procedure to be followed in contracting with third parties, Articles 7 and 13 include the obligation to report any infringement, as well as any situation of conflict of interest in transactions with third parties, as well as the general duty not to take advantage of the operations that may be carried out on behalf of the company for their own benefit.

In addition, since 2003 Eroski has had a Management Charter, the content of which was updated in 2013 and signed by all the organization's management body. This document reflects the basic principles and values of Eroski, as well as the specific commitments to promote and set an example in the organization with their actions and ethical behavior, assuming the responsibility of disseminating, monitoring and supervising the development and compliance with the Corporate Code of Conduct in place since 2011, and updated in 2024, including those situations of conflict of interest of which they may be aware.

Risk Management and Control System

Risk management in the Eroski Group is a process that aims to ensure reasonably the achievement of the objectives set, identifying the factors that may have a bearing on their possible non-compliance, and establishing, where appropriate, the mechanisms to redirect their effects.

The methodology used for risk management in the Eroski Group is based on the COSO report, a method published by the Committee of Sponsoring Organizations of the Treadway Commission and generally accepted worldwide, which establishes a general framework for comprehensive risk management, the key components of which are as follows:

- identification and classification of risks that may hinder the achievement of the Group's strategic objectives.
- assessment of risks based on their probability of occurrence and the impact associated with the materialization of the risk
- definition of risk response.
- monitoring of key risks
- regular reporting systems both internally and externally

Everyone in the Eroski Group has some responsibility in the management of corporate risks. However, the task of promoting and encouraging this management is basically the responsibility of the Board of Directors, which is supported by the Risk Analysis Committee. The task of supervising management falls to the Audit and Compliance Committee, which is basically supported in these matters by the Internal Audit function.

The system established in the Eroski Group involves the preparation and periodic updating of the Risk Map, on the basis of which the appropriate action plans are re-evaluated to bring the organization back on the path to achieving the strategic objectives. The Risk Map is updated annually, although it is expected to be updated more frequently whenever any internal or external event occurs that could have a significant impact on the organization.

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The bodies responsible for the development and implementation of the Risk Management System are as follows:

- Board of Directors: executive body ultimately responsible for the management of impacts, risks and opportunities, which assumes its ownership. This body carries out an important supervision of corporate risk management and of the processes and control mechanisms implemented. It monitors the evolution of risks, in accordance with the risk levels accepted by the organization.
- Risk Analysis Committee: this is the specialist-technical body appointed by the Board of Directors to update the Risk Map.
- The Board of Governors of Eroski, Sociedad Cooperativa: approves the impact, risk and opportunity management processes implemented, among which is the specific process for drawing up and updating the Risk Map.

- Audit and Compliance Committee: supervises the effectiveness of the risk management system in place. In its internal operating regulations, updated by the Eroski Board of Governors on 28/01/2025, the following functions related to this matter are established (Chapter II, Article 9):

In relation to internal control and risk management systems, the main functions of the Committee shall be as follows:

a. Supervise the effectiveness of the Company's internal control system and the risk, impact and opportunity management systems, as well as analyze, together with the auditors and verifiers, the significant weaknesses of the internal control system detected, if any, during the audit and verification process, in order to identify and analyze the main risks, impacts and opportunities, and inform whoever the Committee deems appropriate.
b. Ensure that the policy for control and management of risks, impacts and opportunities identifies at least:
   (i) The different types of risks, impacts and opportunities faced by the Company and its group, including financial or economic, non-financial and sustainability risks.
   (ii) The establishment and review of the map of risks, impacts and opportunities, the valuation scales and the acceptable risk levels that the Company and the group consider acceptable in accordance with the Company's internal rules.
   (iii) The measures planned to mitigate the impact of the risks identified, should they materialize.
   (iv) The information and internal control systems used to control and manage the above risks, impacts and opportunities, including contingent liabilities or off-balance sheet and sustainability risks.

- Internal Audit Function: performs responsibilities for supporting and supervising the risk identification and management process. The Internal Audit Charter defines the purpose, authority and responsibility of the Internal Audit activity, and establishes in its mission (Article 5): "The mission of the Internal Audit function is to help the organization to meet its objectives, providing Eroski's Senior Management and Board of Governors, through its Audit and Compliance Committee, with a systematic and disciplined approach to independent assessment and improvement of the effectiveness and efficiency of risk management processes, impacts and opportunities, internal control systems and governance."

Likewise, the identification, evaluation and management of economic, environmental and social impacts, risks and opportunities correspond mainly to the Audit and Compliance Committee and, in the case of criminal risks, to the Internal Control Body (OCI) until July 2021 and, as of that date, to the Regulatory Compliance Committee - CCN. This compliance body assumes, in addition to the competencies in criminal compliance, matters relating to money laundering, data protection, harassment and equality and information channel. It is a committee set up for integral compliance in protocolized matters and other compliance programs that may be developed in the future. These are responsible for timely reporting to the Board of Governors, through the Audit Committee, which is ultimately responsible for ensuring compliance with the internal rules relating to the management of all risks that may threaten the organization. The Board of Governors is the executive body ultimately responsible for risk management.

With regard to the main risks that could affect the achievement of the business objectives, it should be pointed out that The Eroski Group's main businesses are carried out in the large-scale distribution sector, which facilitates the application of a top-down approach, which is more simplified when it comes to identifying the main risks that could affect the achievement of the objectives. In this respect, many of the risks identified have slight variations depending on the specific business concerned, but can be included in a general risk designation. Other risks, specific to complementary or ancillary businesses, are identified specifically, depending on their relevance or relative weight.

The Eroski Group classifies or groups risks by origin/typology and by strategic initiative affected, beyond the standard classification defined in COSO (strategic, operational, reporting and compliance risk) because it considers that greater alignment with strategic objectives and challenges facilitates the management and integration of these risks in the existing process of setting/monitoring objectives and assigning functions and roles.

The Eroski Group has defined a classification of risks according to their origin in order to have an overall view of their dispersion/concentration, as well as the typology that identifies them. The classification used is as follows:

- External risks: these are risks whose origin is outside the organization itself, but which have a negative impact on the achievement of the strategic objectives and which may come from different areas:
    - Economic
    - Social
    - Competition
    - Disasters
    - Suppliers/Creditors
- Internal risks: originated within the organization.
    - Strategy
    - Integrity
    - Compliance
    - Information systems / processes
    - Operational
    - Financial Management
    - Persons

The procedure for drawing up the Risk Map defines the different stages of generating and updating the Risk Map, as well as the criteria and scales established and reviewed annually by the Board of Directors to assess the probability of a risk materializing and the impact derived from it on the company's objectives.
Likewise, the Eroski Group prioritizes its risks taking into consideration:

- its assessment through impact and probability of occurrence metrics carried out during the preparation of the risk map by the Risk Analysis Committee and subsequently approved by the Board of Directors,
- the degree to which the possible materialization of the risk could affect strategic objectives.

The result of this prioritization is crossed with the level of risk tolerance defined by the Board of Directors, the body with the highest executive responsibility for risk, and acts accordingly, activating the appropriate mitigation plans. By combining the balance between the creation of

value and the effective management of uncertainty and its associated risks, risk tolerance is determined at the corporate level.
In addition, and as far as possible, impact metrics are referenced in economic terms (EBITDA, net turnover, impact on the income statement, etc.). When this is not possible, qualitative indicators are used.
The risks classified as critical whose materialization during the year had the greatest impact were as follows:

1.- Risks derived from the current economic and geopolitical situation.

- During 2024, inflation has moderated and stabilized substantially, both in general terms and in the distribution sector.
- The current geopolitical context is marked by volatility and this could result in increases in the cost of certain raw materials that could lead to inflationary pressures, which, however, are not currently projected.
- Interest rates are also expected to be lowered, which there is a consensus that this will occur, but could be threatened by this volatility.
- Finally, the upheaval of the geopolitical context could have a negative impact on macroeconomic fundamentals. In any case, the forecasts of the main national and international organizations predict a solid economic context in the main geographic markets in which the Group operates.

Financial Risks

- No financial risks have materialized and the Group has a stable capital structure and a solid liquidity position.
- However, the geopolitical risk referred to above, if it materializes to an extreme degree, could result in higher financing costs and/or restrictions on access to liquidity. At present, this risk is not expected to materialize.

The control system established in the Eroski Group takes as its starting point the identification and permanent updating of the risks that threaten the achievement of objectives, according to its appetite for risk, and is complemented with their assessment using impact and probability of occurrence metrics, the periodic monitoring of the indicators associated with each of the risks (KRI's), the implementation of the appropriate contingency plans when necessary, i.e., the application of the crisis management protocols that correspond in each case, as well as the clear establishment of the responsibilities assumed by each body in this process.

During fiscal year 2024, as in previous years, the risk assessment process has been delegated to the executive risk committee ("Risk Analysis Committee"), responsible for the preparation and updating of the Risk Map, and the Board of Directors and the Audit and Compliance Committee have been assigned different roles in the ratification of the criteria used and results obtained, as well as in the supervision of the established process.

As a result of the Risk Map and its integration and cross-referencing with the 2023-2026 strategic initiatives and annual objectives, systems and mechanisms are activated to mitigate or reduce the impact of risks on the achievement of the objectives, especially for those risks of high criticality and potential significant impact.

Internal Control and Risk Management Systems in Relation to the Financial Information Process (SCIIF)

The Board of Governors of Eroski S. Coop is the maximum responsible for the existence and maintenance of an adequate and effective ICFR. During the 2011 financial year it approved the Framework Policy aimed at establishing roles, main responsibilities and methodology applied in the identification of the main financial information risks, the establishment of controls and the mechanisms for supervising the process.

The Audit and Compliance Committee, formed within the Board of Governors, since 2011 has been the body in charge of supervising the ICFR and, as stated in its operating regulations, is responsible for supervising the process of preparation and presentation and integrity of the financial information.

In addition, the Board of Directors is involved in the process and, as established in the Framework Policy, the Board of Directors, through the Economic-Financial Department, is responsible for the design, implementation and operation of the ICFR.

Likewise, the Corporate Internal Audit Function is responsible for preparing and executing an annual plan to evaluate the eficiency of the SCIIF. Among the functions included in its Internal Audit Charter is the supervision of the financial information reliability and in particular of its internal control systems (ICFR), through an analysis of the processes of preparation and presentation of such information, its risks and its specific controls.

Eroski's Board of Governors is responsible for approving the structure and powers of the Board of Directors, at the proposal of the Chairman of the company, authorizing each director to set up the organizational structure of his collaborators that will enable him to comply with the objectives and responsibilities entrusted to him.

The organization chart of the organizational structure up to store manager level is published on the Group's Intranet. At each organizational change, internal and external communication mechanisms are established, aimed, among others, at ensuring the continuity and reliability of the financial information generated at each location.

Likewise, there is a detailed description of the job positions, their functions and responsibilities, from professional to managerial levels.

There are also training plans in place at Eroski for the personnel involved in the preparation of financial information, which include specific aspects such as attendance at seminars aimed at updating their knowledge and skills in these matters.

The SCIIF project developed foresees the adaptation of some of the job definitions including the roles and tasks performed in the specific area of Internal Control Systems of Financial Information.

In relation to the process of preparing the economic-financial information, the Audit and Compliance Committee, with the close collaboration of the Internal Audit Manager, has the following main functions under Article 8 of its Regulations:

a. Supervise the preparation and presentation process, as well as the integrity of the economic-financial and sustainability information relating to the Company and its consolidated group, as well as the correct delimitation of the latter.
b. Review the financial and sustainability information that the Company must periodically and/or mandatorily provide to the markets and their supervisory bodies, with the necessary depth to verify its correctness, reliability, sufficiency and clarity.
c. Ensure that the periodic financial information is prepared under the same accounting criteria as the annual financial information and, to this end, consider the appropriateness of a limited review or agreed-upon procedures of different scope by the External Auditor.
d. To ensure compliance with legal requirements and the correct application of generally accepted accounting principles, and to inform the Board of Governors of any significant change in accounting criteria.
e. Ensure that the information on sustainability is formulated in accordance with the established legal criteria and ensure compliance with these and inform the Board of any significant change in criteria.
f. To ensure that the scope of consolidation is adequately defined and that accounting criteria are correctly applied.

Financial information risk assessment

During the 2011 fiscal year, the Audit Committee, at the proposal of the Economic and Financial Management Committee, documented and approved the procedure for identifying risks on financial information.

Broadly speaking, the procedure describes in detail 5 steps:

1. Collection of financial information relevant to the analysis.
2. Classification of financial captions/processes by materiality/impact.
3. Classification of headings/processes by inherent risk/ probability of occurrence.
4. Prioritization of the criticality of the headings/processes
5. Identification of the key processes for the preparation of financial information and specific risks.

The results of the first systematic risk identification process conducted in 2011 served as the basis for documenting in detail 15 critical financial reporting processes, identifying the activities that constitute them, drawing the flujograms, and identificating the specific risks and the controls in place to mitigate them.
This procedure specifically covers the risks that threaten the objectives of financial reporting (existence and occurrence; completeness; valuation; presentation, disclosure and comparability; and rights and obligations) and resulted in 2011 in the first Group financial reporting risk map.

This procedure for the identification of risks was used until 2015 and from 2017 a procedure based on a proposal from external auditors began to be used which, pursued the same objective, but through a more agile methodology, which basically consists of, starting from the financial information and, based on the materiality, to perform a quantitative and qualitative analysis of the headings that makes it possible to prioritize the criticality of the same and, therefore, to identify the risks that require greater attention, which, necessarily, must be associated with the necessary controls to mitigate them.

The Finance Department determines Eroski's scope of consolidation, guaranteeing, as part of the closing process, the corporate map with the composition of the companies in the group and the percentages of shareholdings.

The identification procedure is applicable to all the risks on financial information that affect or may affect Eroski in all its centers, investee companies and areas, whether they originate in its environment or in its activities. Therefore, the process takes into account the effects of other types of risks covered by Eroski's comprehensive risk system, insofar as they affect its financial statements.

The governing body that oversees the risk identification process is the Audit and Compliance Committee, as stated in the financial information risk identification procedure document.

In addition, and in order to better supervise the process, the established internal control system over financial information is computerized, identifying the evidence justifying the execution of the necessary controls to mitigate financial information risks by process, as well as the schedules and roles of each of the persons involved.

With respect to control activities, throughout 2011 and within the framework of the ICFR project, Eroski documented the 15 critical financial information processes according to its risk map, establishing for each one of them a complete documentation describing the activities, flujograms and risk/control matrices, as well as the corresponding recommendations for improvement.

One of the critical processes identified is Closing, Consolidation and Reporting. This process is monthly, although with more complex requirements on a half-yearly basis due to the publication of half-yearly consolidated information and individual and Consolidated Annual Accounts to the markets.

In the case of the half-yearly and annual financial information, in addition to the usual supervision and review controls carried out by the Administration Management, the Economic-Financial Management and the Board of Directors, it is submitted to the Audit and Compliance Committee for validation. In these sessions of presentation of results, the Audit and Compliance Committee is provided with the assessments and reports made by the external auditors.

With regard to the relevant judgments, estimates and projections, there is continuous supervision by the Economic-Financial Management and the General Management of the Eroski Group of the assumptions made in the financial statements. Likewise, the Audit and Compliance Committee, prior to the preparation of the half-yearly and annual accounts by the Board of Governors, analyzes the relevant assumptions used in these closings and holds specific sessions with the members of the Economic-Financial Management and/or external and internal auditors to obtain first-hand knowledge of their assessments of the assumptions made.

Regarding the description of the ICFR, this document is prepared at the proposal of the Economic-Financial Management and after a presentation to the Audit and Compliance Committee, which supervises the complete content to be reported in the Management Report of the annual accounts.
Eroski has defined and implemented a series of policies to guarantee the maintenance and development of the systems, as well as the continuity and security of the activity:

- Access security: there is a procedure that is reviewed periodically, which regulates the roles of the different persons responsible for security, establishing the obligations of the personnel for the proper use of the information system, the policies for accessing the programs, as well as the physical and logical security of the systems.

- Change Control: A methodology based on ITIL has been developed and implemented that formalizes the steps to be followed for the request, approval and life cycle of a change in terms of development. On the other hand, there is an explicit technical change control policy (infrastructures) managed by the operations manager and supervised by them in order to ensure that all technical changes include a rollback plan, an appropriate window and a limited impact on the activity, preventing incompatible changes from being planned. With respect to the development cycle, secure solution and application development process management (s-SDLC) has been defined and implemented.
- Operations: to guarantee the correct execution of operations, there is continuous monitoring (24x7x365) supported by an automated alarm management system, which makes it possible for incidents to be immediately escalated to the corresponding department in the event of any type of contingency. Alerts are reviewed for content and effectiveness on an ongoing basis. In any new project, we evaluate whether it is necessary to monitor events to detect anomalies or situations of compromise.
- Segregation of Duties: access to the Information Systems is defined on the basis of a series of perfiles that establish the functionalities to which the user can have access in each of the systems and in accordance with the job responsibilities of the users. A series of controls and procedures related to the most sensitive information of the organization have been implemented, in addition to entering into a PDCA cycle of continuous improvement in this regard.
- Business Continuity: A Contingency Plan for the Data Processing Center is in place to ensure the continuity of services in the event of serious breakdowns and natural disasters. A crisis committee reference document was approved in 2024, and in 2025 a system of drills will be defined for different cyber-crisis scenarios. In 2024, the Disaster Recovery Plan documentation was updated and some documented scenarios were simulated. Finally, in 2024 the backup system has been renewed technologically and comprehensively.
- Training and awareness-raising: On a recurring basis, training and awareness-raising actions are carried out annually for different groups, ranging from monthly cybersecurity pills, phishing simulation campaigns with associated training, webinars and talks to different internal groups and online training with different topics depending on the target group.

Eroski has no relevant activities subcontracted to third parties that could affect its financial information in relation to its preparation.
Regarding valuations, judgments or calculations performed by third parties, for the services of independent experts in valuations or calculations that may materially affect the financial information (mainly appraisals), the Economic-Financial Management supervises the services rendered and the quality of the information provided.

The Corporate Administration Department is responsible for standardizing and keeping the accounting policies up to date and resolving any doubts as to their interpretation. Throughout the 2011 financial year, the Eroski Accounting Policies Manual was published, as a compilation of the instructions and indications on accounting treatment that had been produced to date and as a complete reference guide. This document was distributed to the financial departments of all the companies that make up the Eroski Group.

The centralization carried out in recent years of the economic and financial departments of some of the Group's companies has made it possible to homogenize and standardize criteria, as well as to achieve greater fluidity when transmitting accounting procedures and changes.

The Group has a corporate accounting information system, common to most of the subsidiaries. Its existence facilitates the control and supervision of accounting and financial information by the Administration and Tax Department, which integrates it into the consolidation tool.

In addition, there are regular coordination meetings with the main decentralized administrations of the Group to work on common criteria and problems.

Likewise, for the half-yearly closings, there is an IFRS financial information reporting package that is completed by each of the Eroski Group's financial departments and supervised and controlled by the Administration and Tax Department in its Consolidation function.
The supervision of the ICFR is one of the competencies of the Audit and Compliance Committee, which monitors the process of preparation and presentation and integrity of the economic-financial information of Eroski and its group.

To this end, the Corporate Internal Audit function reports hierarchically to Eroski's Economic and Financial Management and functionally to the Audit and Compliance Committee and its functions include, among those set out in the Audit Statute, updated in January 2025, the supervision of the financial information and, in particular, its internal control systems (SCIIF), the supervision of the reliability of the financial information and in particular of its internal control systems (ICFR), through an analysis of the processes of preparation and presentation of such information, its risks and specific controls, as well as the coordination work in this respect with external auditors of the parent company and the Group companies.

Derived from the SCIIF, it also incorporates the specific role of being responsible for preparing and executing an annual plan to evaluate its effectiveness oriented to the risks on financial information identified and evaluated by the Economic-Financial area and to periodically inform the Audit and Compliance Committee about possible weaknesses detected during the execution of the work and the schedule for following up on the recommendations.

During fiscal year 2024 the supervision of the process has consisted of the presentation to this Committee of the results of the audits carried out on the design of the controls and tests on their effectiveness for 3 of the documented processes.
The content plan for the Audit and Compliance Committee meetings is approved at the first meeting of the year, at which time a proposal is also made for those attending the meetings.

The Audit and Compliance Committee is attended by the Head of Internal Audit and the Board's Legal Advisor at all its meetings. Likewise, the Director of the Administration area is invited for the presentation of closing financial information and ICFR and, on at least four occasions, prior to the sessions of the Board of Governors for the formulation of accounts and half-yearly, the external auditors are invited to communicate directly to the Committee the conclusions of their review work and the main significant aspects of the period analyzed, as well as the internal control weaknesses detected. Additionally, upon request, the Compliance and Innovation and Systems Directors attend the meeting.

Likewise, throughout the meetings of the fiscal year, the degree of progress with respect to the internal control weaknesses detected by the external auditors is monitored, as well as the main recommendations issued by the Internal Audit function.

Throughout the year, the Corporate Internal Audit function is expected, among the contents to be dealt with in this Committee, to report on the progress made in the area of ICFR Supervision.

In addition, the external auditors have permanent communication with the Economic-Financial Management, the Administration Management and Corporate Internal Audit.

Code of Conduct and Information Channel

Eroski's Corporate Code of Conduct was approved by the Board of Governors in 2011 and was updated in 2012 and 2017. The last update took place on November 25, 2024. Its purpose is to synthesize the behavioral guidelines that should guide the daily work of its administrators and workers, whatever their responsibility, position in the organization, type of employment contract or place where they carry out their activities and it exceeds a set of operating regulations, codes and previous declarations of different scope and dimension.

Thus, the Code of Conduct consolidates the principles contained in various documents and reinforces new areas, such as those related to ICFR or the reform of the Spanish Criminal Code. The Code of Conduct determines the behavior expected from people in those ethical matters, related to the commitments of the organization in this area or to the applicable regulations, which are more relevant given its activities and characteristics. As mentioned above, section 4 includes a specific principle of conduct relating to internal control over financial information, with Eroski assuming the principle of transparency and fitability of the same.

The dissemination of the Code of Conduct throughout the organization is carried out with the support of the internal communication area, and taking advantage of the existing corporate communication supports, as well as the corporate channel, so that the Code of Conduct is effectively known by the interested parties. In November 2022, the relaunch of the Code of Conduct and the whistleblowing channel was carried out, thus carrying out a new training and reminder of the contents of both texts to all partners and workers of the Eroski Group.

The Code of Conduct is also available in the Corporate Governance section of the company's website and on the intranet.

The Audit and Compliance Committee assumes from Eroski's Bylaws (Article 58, Committees of the Governing Council, paragraph 1) the competence, among others, to supervise the cooperative's corporate governance system and in particular the corporate governance and compliance policies and internal codes of conduct. Furthermore, the Regulations approved by the Board of Governors of Eroski, S. Coop. include these functions in Article 10, Functions relating to Corporate Governance.

There is a Regulatory Compliance Committee in the organization, responsible for ensuring the proper functioning of the internal information channel procedure as well as the dissemination of the new Corporate Code of Conduct. It is also responsible for keeping the Board of Directors regularly informed about the performance of its functions, through the Audit and Compliance Committee.

There is a confidential Information Channel available to Eroski's administrators and workers, which complies with the requirements of Law 2/2023 of 20 February, which regulates the protection of people who report breaches of regulations and the fight against corruption. The way to make these notifications is included in the Information Management Procedure, approved by the Audit and Compliance Committee on June 13, 2023 and subsequently ratified by the Board of Governors at its meeting of June 29, 2023, modifying the previous one approved in September 2022.

The Information System Regulations establish the available supports, which are as follows:

- Written communication: An online form available on the Prisma intranet, Nexo Eroski and on the websites of Eroski, Forum Sport and Caprabo.

- Verbal communication: Additionally, if the reporting person so wishes, he/she shall have the option of requesting a meeting in person or by videoconference (MS Teams application or similar) to provide the information to the delegate of the Internal Information System or to the person responsible for the Compliance Office. The maximum period within which such meeting must take place is seven (7) days from the request of the reporting person.

All persons who can make use of the procedure have access to the aforementioned media or, at least, to some of them.

In general, communications received through the consultation and notification procedure go through the following steps:

- The person will choose one of the channels made available to him/her
- Within a maximum period of seven working days, the Regulatory Compliance Committee acknowledges receipt of the consultation and determines its admissibility.
- Once the communication has been received and classified as admissible, the Regulatory Compliance Committee shall open a file for the investigation of the reported facts, which may request the collaboration of the different areas or departments of the organization it deems appropriate, as well as request additional resources or that the investigation be undertaken by an expert in the event that, due to the characteristics of the facts, the investigation exceeds its capabilities or resources.

Website

On the corporate page www.eroski.es, (http://www.eroski.es/) at the bottom, a corporate menu is displayed which, among others, offers the following sections with information on corporate governance:

- Who we are.
- Corporate Social Responsibility.
- Eroski Foundation.
- Report 2023.
- Information for investors.
- Corporate Governance.
- Real estate.
- Press room.
- Work with us.
- Investor

The Corporate Governance section (http://www.eroski.es/gobierno-corporativo/) contains information related to:

- ORGANIZATIONAL STRUCTURE:
  - Bylaws.
  - Internal Cooperative Regulations.

- INTERNAL HIERARCHICAL STRUCTURE:
  - Board of Directors

- CORPORATE GOVERNANCE STRUCTURE:
  - EROSKI Board of Governors: Composition
  - EROSKI Audit and Compliance Committee: Composition and Operating Regulations.
  - EROSKI Appointments Committee: composition and Operating Regulations.
  - General Assembly of Delegates (notice, agenda and proposed resolutions) current and previous fiscal years.
  - Proxy voting (procedure).
  - Exercise of the right to information.
  - Requests for information.
  - Summary information on the development of the General Assembly.
  - Surveillance Committee
  - Resources Committee
  - Social Council
  - Consumer Council

- REGULATORY COMPLIANCE:
  - Corporate Code of Conduct

Statement of Non-Financial Information and Sustainability Report

In accordance with compliance with Law 11/2018 of December 228 regarding non-financial information and diversity, the Statement of Non-Financial Information is included.

EROSKI Group

Statement of Non-Financial Information and Sustainability Information 2024

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Letter from the CEO, Rosa Carabel

We are pleased to share our 2024 ESG report, reflecting a year shaped by meaningful progress and the successful navigation of key challenges. Our sustained growth in sales highlights our continued competitiveness in the market, with particularly strong performance in key regions such as Galicia and the Balearic Islands. The positive trajectory of our market share in the final quarter of the year across the entire food business reinforces our outlook for the year ahead. Furthermore, the consolidation of our EBITDA—matching our performance from 2020 and 2023—demonstrates the robustness of our operational and strategic management, laying a solid foundation for long-term sustainable growth.

2024 marked a transformative year for our company, one defined by strong progress, and meaningful contributions to society and the environment. We exceeded our debt reduction goals for the year and launched our Investor Office following a successful bond issuance in November 2023, reflecting a growing confidence in our results and our evolution. Operational efficiency improved despite inflationary pressures, allowing us to continue restoring and strengthening our business and social assets. Without a doubt, 2024 will be remembered as the year we changed course, moving away from talking about compensation to starting to focus on strengthening and growth from a property and wealth standpoint.

We expanded our commercial network through 7 new stores and 53 franchise openings, reinforcing our presence in the market. We remain deeply committed to addressing consumer needs—placing them, alongside our workers, at the heart of our decisions. In response to inflation's impact on household spending, we've reinforced strategies that ensure sustainable price competitiveness. Through continued investment, we've passed savings on to consumers while upholding our commitment to quality, health, and sustainability, with a strong focus on local products and producers.

In line with our commitment to inclusive growth, we extended our Supplier Support Program to new regions, such as Aragon, Galicia and Navarra, promoting better environmental, social, and governance practices across the agri-food value chain. In 2024, we shared our strategic roadmap for the next three years through regional meetings with suppliers, institutions, and stakeholders. These engagements allowed us to reflect on our journey and reaffirm our mission to "Create and Grow" toward a sustainable and prosperous future—balancing business performance with environmental stewardship, consumer satisfaction, and the promotion of healthy eating.

At the organizational level, we have strengthened our internal governance by expanding the IMPACTO program—a multidisciplinary initiative designed to drive positive impact through collaboration and expertise. With nearly 300 team members now involved, the program plays a key role in advancing our commitment to meeting consumer expectations in a meaningful and differentiated way.

Additionally, in 2024, we proudly marked key milestones—Caprabo's 65th anniversary and the 50th anniversary of EROSKI Consumer—underscoring our long-standing commitment to responsible, people-centred commerce.

VEGALSKA-EROSKI achieved a significant sustainability milestone by becoming the first Galician retailer certified for food waste prevention, recognizing the effectiveness of our systems in minimizing waste across the value chain. We also strengthened our social impact initiatives like Solidarity Cent program, which channels collective generosity toward meaningful causes. Notably, our fundraising campaign for communities affected by the DANA storm, in partnership with the Red Cross, raised over half a million euros—thanks to the overwhelming support of our customers and the Group's contribution. We extend our heartfelt appreciation to all who participated and a message of support to those still affected.

Looking ahead to 2025, we reaffirm our commitment to innovation, sustainability, proximity to consumers and worker satisfaction. Guided by our adherence to the UN Global Compact, we continue to embed the Sustainable Development Goals into our strategy and operations. Despite ongoing global uncertainties, geopolitical tensions and increasing regulatory demands—particularly in sustainability—our priorities remain steadfast: price competitiveness, tailored promotions, and a strong own-brand offering. We will continue to promote fresh, local products, strengthen ties with agri-food suppliers, and grow our commercial presence through modernized stores and franchise expansion. Advancing digitalization and analytics remains key to enhancing efficiency and delivering an improved customer experience across all our stores and channels.

Finally, as we look ahead to 2025, we do so with renewed optimism and determination to make it a truly transformative year for everyone involved in this shared journey. We are closing a pivotal chapter one that has tested and ultimately affirmed our resilience, commitment, and the strength of our unique cooperative socio-business model. These qualities have laid the foundation for a new era focused on inclusive growth, innovation, and people-centric leadership. As we enter this next strategic cycle, our focus will remain on fostering a culture that prioritizes worker well-being, strengthens our cooperative identity, and drives meaningful change.

I extend my heartfelt gratitude to all members of the EROSKI Group for their dedication and unwavering effort. United by our shared purpose, I am confident that we will continue to build a more sustainable, equitable, and inclusive future—for our organization, the communities we serve, and society as a whole. At the core of this vision is a commitment to putting people's well-being first, ensuring that our evolution benefits all.

Rosa Carabel

CEO of the EROSKI Group

Letter from the Governing Council of the EROSKI Group

As we reflect on 2024, we do so with pride in the progress made and confidence in our cooperative model as a sustainable, people-centred approach to doing business. This year has reaffirmed that it is possible to grow competitively while remaining committed to social values.

The positive economic performance achieved over recent years—and reinforced in 2024—has not only strengthened our market position but also enabled us to reclaim key milestones on our cooperative journey. Among the most meaningful developments is the opportunity to begin addressing the impacts of past challenges that were collectively shouldered by our worker-members. This renewed momentum reflects the essence of our cooperative identity: mutual responsibility in times of adversity and fair value distribution when conditions improve. It marks a pivotal step toward greater resilience, long-term stability and a future built on shared success.

Our cooperative values of mutual support and shared responsibility are powerfully embodied in the ERLAN Solidarity Fund—an internal mechanism designed to provide structured and sustainable assistance to members facing complex personal challenges. Funded through voluntary contributions, ERLAN stands as a meaningful expression of our collective spirit and a hallmark of the solidarity that defines our organization. It exemplifies how a committed community can respond compassionately and effectively to the needs of its members.

Building on the positive momentum of recent years, we have also strengthened the COFIP fund, which continues to support social and cooperative initiatives central to our mission. In line with the updated Cooperative Law of the Basque Country, we have expanded the fund's scope to respond to emerging societal and environmental challenges. This solid foundation empowers us to move forward with confidence—committed to creating lasting positive impact and generating shared value for the communities we serve.

We have grown our commercial footprint through new stores and franchises and welcomed new talent into the organization. Our consumer membership has surpassed 1.4 million, and with it, greater engagement through governance and participatory channels.

This milestone year also marked the anniversaries of Caprabo (65 years) and EROSKI Consumer (50 years), celebrating our legacy of service and consumer education. Half a century accompanying and informing the public, which today translates into initiatives such as the revitalisation of consumer committees and the constant work of the EROSKI Foundation's Food School reaching more than 2.1 million students since its inception in 2012.

In response to economic pressures, we invested over 50 million Euros in the last two years to deliver meaningful savings to our consumers—demonstrating our responsibility to improve access to quality, affordable, and sustainable products.

In 2024 alone, over 26 million was channelled through social impact initiatives such as the Solidarity Cent, supporting +300 social organizations, alongside emergency aid efforts with the Red Cross for communities affected by the DANA.

As we look ahead to 2025, we do so with confidence in our cooperative model as a meaningful and transformative approach. At EROSKI Group, we believe that sustainable growth is possible—by remaining competitive to ensure our economic viability while staying true to our values of solidarity, responsibility, and people-centred approach.

This message marks more than the close of a financial year; it affirms that our mission to "Create and Grow" remains fully alive and relevant. Every day, we strive to enhance the well-being of our consumer-members and workers, generating shared value through a participatory and collaborative management model that defines us as a cooperative.

Leire Mugerza

Consumer Partner and Chair of the Governing Council of EROSKI, S.Coop.

1 Overview

1.1 ESRS 2 – General Disclosures

1.1.1 Basis for Preparation (BP)

1.1.1.1 General basis for the preparation of the sustainability statement (BP-1)

This Sustainability Statement is prepared in accordance with the regulatory framework established by Commission Directive (EU) 2022/2464 of 14 December 2022, known as the Corporate Sustainability Reporting Directive (CSRD), and Commission Delegated Regulation (EU) 2023/2772, which supplements Directive (EU) 2013/34 by adopting the European Sustainability Reporting Standards (ESRS). EROSKI Group adheres to the application requirements stipulated in these regulations. Additionally, this report fulfils the obligations of Directive (EU) 2014/95 of 22 October 2014, the Non-Financial Reporting Directive (NFRD), as transposed into Spanish law through Law 11/2018 on Non-Financial Information and Diversity. To ensure compliance with both frameworks, the Annex to this Sustainability Statement provides a mapping of the indicators required by Law 11/2018 and their correspondence with the CSRD requirements.

This report encompasses all information mandated by Article 262 of the Capital Companies Act, which specifies the content of the Management Report prepared in conjunction with the Consolidated Annual Accounts of Eroski, S.Coop. and Subsidiaries for the fiscal year ended as of 31st January 2025.

The EROSKI Group's Non-Financial Information Statement (NFRD) and Sustainability Information for the 2024 financial year, hereinafter referred to as the "Sustainability Statement", has considered the Group's Consolidated Financial Statements, as well as the rest of the content of the consolidated Management Report not included in this section. information that is public and can be consulted in its entirety on the *corporate website* of the EROSKI Group https://corporativo.eroski.es/.

In the preparation of this Sustainability Statement, the reporting boundary considered is consistent with that of the 'Eroski, S.Coop. Consolidated Annual Accounts, and subsidiaries corresponding to the year ended 31st January 2025' of which this Sustainability Statement forms an integral part. The companies for which data is reported here in are those subject to the provisions of Law 11/2018. Specifically, these include the 20 companies listed in Annex I of the aforementioned consolidated annual accounts. Where the scope of the reported information does not fully align with the reporting boundary, the report will explicitly indicate the reason for the deviation and specify the company or group of companies that are not included in the scope.

The associated companies were excluded from the Sustainability Statement's scope because their investments, accounted for using the equity method in the EROSKI Group's consolidated accounts, total €7,296 thousand, representing 0.21% of total assets. Additionally, their profit of €27 thousand constitutes 0.03% of the consolidated profit. Given that most of these companies have neither workers nor direct operations, their non-financial information has been assessed as neither quantitatively nor qualitatively material or relevant

Throughout the report, data from the year 2024 and the previous reporting year are provided to enable a clear understanding of the EROSKI Group's performance.

In cases where a specific indicator does not cover 100% of the defined reporting boundary, this will be explicitly noted in the relevant section. Of the Sustainability Report.

EROSKI Group companies and their activity as of 31st January 2025

Companies	Activity
EROSKI, S.COOP. *	Distribution and sale of goods and services, and participation in companies engaged in the distribution and sale of goods and services.
CECOSA HIPERMERCADOS, S.L. *	Distribution and sale of goods and services and direct and indirect exploitation of petrol, automotive diesel or similar fuels.
EQUIPOS FAMILIAR Y SERVICIOS, S.A.*	Distribution and sale of goods and services.
CECOSA DIVERSIFICACIÓN, S.L.	Participation in companies engaged in the distribution and sale of goods and services.
CECOSA SUPERMERCADOS, S.L. *	Distribution and sale of goods and services and direct and indirect exploitation of petrol, automotive diesel or similar fuels.
FORUM SPORT, S.A. *	Distribution and sale of goods and services.
CAPRABO, S.A.U. *	Distribution and sale of goods and services.
EROSKI *CONTIGO* FRANCHISE COMPANY, S.L.U.	Distribution and sale of goods and services.
EROSKI HIPERMERCADOS, S.COOP. in clearance	Placement and supply services
CECOSA INSTITUCIONAL, S.L.	Participation in companies engaged in the distribution and sale of goods and services.
MANAGEMENT OF SHARES FORUM, S.C.P.	Participation in companies engaged in the distribution and sale of goods and services.
FINANCIAL CONTRIBUTIONS EROSKI, S.A.	Purchase, sale and holding of real estate securities and other financial assets and asset management.
DESARROLLOS INMOBILIARIOS LOS BERROCALES, S.A.	Ownership of real estate.
VEGONSA AGRUPACIÓN ALIMENTARIA, S.A. * (VEGALSA-EROSKI Group)	Distribution and sale of goods and services.
VEGO SUPERMERCADOSS.A.U. * (VEGALSA-EROSKI Group)	Distribution and sale of goods and services.
MERCASH SAR, S.L.U. * (VEGALSA-EROSKI Group)	Distribution and sale of goods and services.
CECOGOICO, S.A.	Participation in companies engaged in the distribution and sale of goods and services.
NEWCOBECO, S.A.	Participation in companies engaged in the distribution and sale of goods and services.
PENINSULACO, S.L.U.*	Distribution and sale of goods and services and direct and indirect exploitation of petrol, automotive diesel or similar fuels.
SUPRATUC2020, S.L.	Participation in companies engaged in the distribution and sale of goods and services.

*Companies with direct workers.

The company Viajes Eroski, S.A. ceased to be part of the EROSKI Group's consolidation following its sale to the Iberostar Group on 28th February 2023. As a result, it is excluded from the reporting boundary of this Sustainability Report. Where any reported indicators include data from Viajes, S.A., this will be clearly indicated in the corresponding section.

Composition of the EROSKI Group

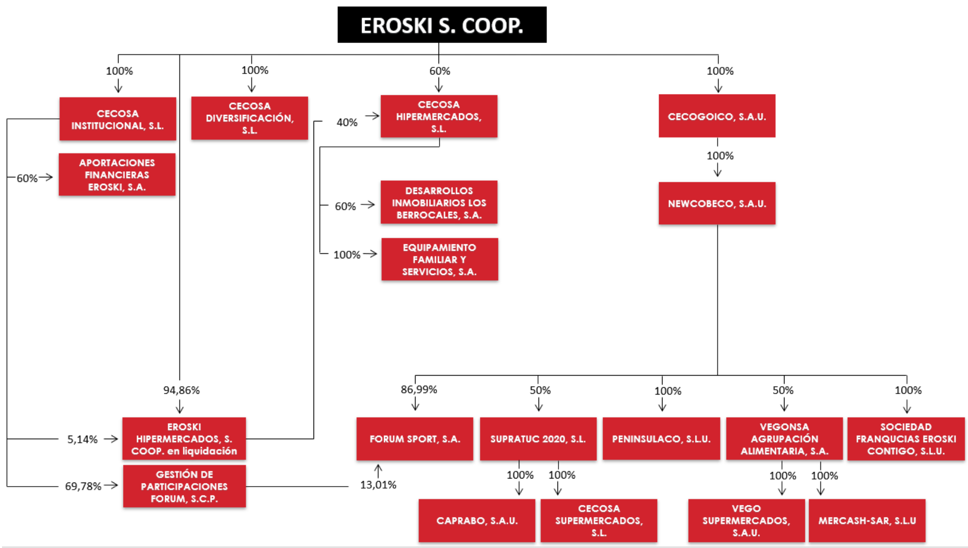
EROSKI, S.COOP. is the parent company of the EROSKI Group, headquartered in Elorrio, Bizkaia. As a cooperative, it operates across three core areas: distribution company, consumer organization, and cooperative organizational model. It is structured into two corporate communities, representing its worker and consumer members:

- 1,403,036 consumer members (compared to 1,382,173 in 2023)
- 8,491 workers members as of 31st January 2025 (compared to 8,989 as of 31st January 2024)

Both communities contribute to achieving the Group's objectives and jointly participate in its governance and management through established social governance bodies.

Our governance and decision-making model mean that the management of the commercial network is carried out through the parent cooperative and its 19 consolidated subsidiaries, which collectively form the EROSKI Group and are included in the consolidated financial statements.

Organisational chart of the 20 companies of the EROSKI Group



Companies that own establishments by business

Companies	Hypermarkets	Supermarkets	Diesel/Petrol	Leisure and sport	Optical	Online store
EROSKI, S.COOP.	✓	✓			✓	✓
CAPRABO, S.A.U.		✓	✓			✓
CECOSA HIPERMERCADOS, S.L.	✓		✓		✓	
CECOSA SUPERMERCADOS, S.L.		✓	✓			
EQUIPOS FAMILIAR Y SERVICIOS, S.A.		✓				
FORUM SPORT, S.A.				✓		✓
PENINSULACO S.L.		✓				
MERCASHAR, S.L.U.		✓				
VEGO SUPERMERCADOS, S.A.U.	✓	✓	✓			✓

In addition to information on the operations of the consolidated entities the EROSKI Group's Sustainability Statement covers the material impacts, risks, and opportunities across its upstream and downstream value chain.

For the value chain assessment, the EROSKI Group applied a risk- and impact-based approach, focusing primarily on direct suppliers, both local and international, as well as franchise partners given their strategic importance in relation to Environmental, Social, and Governance (ESG) considerations.

Furthermore, in the preparation, presentation and assurance processes of this report, the EROSKI Group has not applied disclosure exemptions for classified information, intellectual property, or information related to innovation, as no such exclusions were deemed necessary within the boundary of our operations.

The EROSKI Group has not applied the disclosure exemption provided under Articles 19 bis (3) and 29 bis (3) of Directive 2013/34/EU, which allows for the omission of information related to imminent events or matters under negotiation.

As a result, this report encompasses all relevant information, with no omissions resulting from the application of such disclosure exemptions.

Tax Information

As indicated in the 'Consolidated Financial Statements of Eroski, S.Coop. and subsidiaries in the Consolidated Income Statement for the year ended 31st January 2025', the EROSKI Group has obtained a profit in 2024 of €81,698 thousand (€108,557 thousand in 2023), with all earnings derived exclusively from operations in Spain.

In terms of economic and social contribution, during the 2024 financial year, the consolidated Group recorded an expense of €45,507 thousand (5,036 thousand income in 2023) in income tax in Spain. In addition, as indicated in note 24 of the 'Consolidated Financial Statements of Eroski, S.Coop. and subsidiaries for the year ended 31st January 2025', we have obtained subsidies amounting to €934 thousand during 2024 (€1,053 thousand in 2023). The Group's Consolidated Income Statement is presented below:

Consolidated Income Statement of the EROSKI Group

	2024	2023
Revenue	5,559,814	5,397,861
Ordinary revenue from sales	5,335,007	5,185,562
Ordinary revenue from the provision of services	224,807	212,299
Other revenue	14,700	28,692
Profit Before Financial Expenses and Taxes	244,727	254,841
Financial results	(117,549)	(152,759)
Share of profit/loss from investments using the equity method	27	1,439
Income tax	(45,507)	5,036
Profit	81,698	108,557

1.1.1.2 Disclosures in relation to specific circumstances (BP-2)

The following are the main considerations for a proper reading and interpretation of the EROSKI Group's Sustainability Report, considering the circumstances followed in the disclosure of the information:

Time horizons

The information presented in this Sustainability Statement has been developed in accordance with the time horizons recommended by the Corporate Sustainability Reporting Directive (CSRD), defined as follows:

- Short term: up to 1 year.
- Medium term: from 1 year to 5 years.
- Long term: more than 5 years.

These time horizons align with those used for the preparation of the EROSKI Group's financial information.

For the purposes of ESRS E1 (Climate Change), the defined time horizons deviate from standard criteria due to the need to analyse long-term trends in climate variables, as well as the impacts of policies and market dynamics on climate-related issues. These require extended timeframes beyond those typically applied in routine strategic management to adequately assess and address climate-related risks, opportunities, and impacts. Further details are provided in the section '2.2.3.1 Description of processes for identifying and assessing climate-related material impacts, risks and opportunities (IRO-1) of chapter 2.2 ESRS E1 – Climate change.'

Sources of estimation and uncertainty of the result

In preparing this Sustainability statement, the EROSKI Group has applied a series of estimates, assumptions, and forward-looking assessments in accordance with the relevant ESRS standards. These estimations relate to specific disclosures where uncertainty exists, and the corresponding ESRS sections transparently indicate which data points are estimated and the underlying assumptions applied. A non-exhaustive summary of such estimates is outlined below:

Chapter '1.1 ESRS 2 - General disclosures':

- Estimation of potential environmental, social and governance impacts, risks and opportunities

Chapter '2.2 ESRS E1 – Climate change':

- Assessment of climate-related risks and future scenarios based on projections provided by the International Energy Agency (IEA).
- Calculation of Scope 3 carbon emissions covering upstream and downstream phases of the value chain.

The estimates made by the EROSKI Group, which are subject to uncertainty, have been calculated based on the best available information as of 31st January 2025. Future events may necessitate adjustments to these estimations in subsequent reporting periods.

Changes from the Previous Reporting Period

As outlined in section '1.1.1.1 General basis for the preparation of the sustainability statement (BP-1) of this chapter', the reporting scope for the current reference period has changed compared to the prior year. This change is due to the divestment of VIAJES EROSKI, S.A., which was formally completed on 28th February 2023. Consequently, this entity is no longer part of the EROSKI Group's consolidation and has been excluded from the boundary of this Sustainability Statement. No data pertaining to this entity is included in the disclosures presented herein.

In 2023 Non-Financial Information Statement. , the Group has identified three instances of previously published errors. Specifically, on page 84, the second paragraph contains an inaccuracy: it references textile and non-food suppliers located in Asia but incorrectly includes a supplier whose production facility is based in Kenya.

Published paragraph and table:

We closely monitor high-risk suppliers, particularly those in the textile sector and non-food product suppliers based in Asia. Ensure compliance with fundamental principles, in 2023, we reviewed 40 active audits through our purchasing offices in these countries for our highest-risk suppliers, based on BSCI (39) and ICS (1) standards. All audited companies passed the audits in 2023, with no critical non-conformities identified. However, areas for improvement were noted, requiring the development and implementation of action plans. Specifically, improvements were requested in worker health and safety (3), social management systems (4), worker protection (1), and working hours (24), with implementation and follow-up scheduled for 2024.

	2023	2022
China	25	32
Pakistan	4	1
Bangladesh	3	2
Vietnam	6	9
Turkey	1	1
Kenya	1	0
India	0	1
Indonesia	0	1
Total	40	47

Corrected paragraph and table:

We closely monitor high-risk suppliers, particularly those in the textile sector and non-food product suppliers based in Asia. To ensure compliance with fundamental principles, in 2023, we reviewed 39 active audits through our purchasing offices in these countries for our highest-risk suppliers, based on BSCI (38) and ICS (1) standards. All audited companies passed the audits in 2023, with no critical non-conformities identified. However, areas for improvement were noted, requiring the development and implementation of action plans. Specifically, improvements were requested in worker health and safety (3), social management systems (4), worker protection (1), and working hours (24), with implementation and follow-up scheduled for 2024.

	2023	2022
China	25	32
Pakistan	4	1
Bangladesh	3	2
Vietnam	6	9
Turkey	1	1
India	0	1
Indonesia	0	1
Total	39	47

Secondly, in the table 'Waste by type and treatment method (tonnes)' on page 204, the amount of hazardous waste destined for recycling or recovery is 35 and not 7.

Published table:

	2023	2022	Variation 2022-2023 (%)
Waste sent for Disposal	380	1,086	-65%
Hazardous	21	57	-64%
Non-hazardous	359	1,028	-65%
Waste sent for recycling or recovery	38,825	35,880	8%
Hazardous	7	31	-77%
Non-hazardous	38,817	35,849	8%
Total	39,204	36,966	-7%

Corrected table:

	2023	2022	Variation 2022-2023 (%)
Waste sent for Disposal	380	1,086	-65%
Hazardous	21	57	-64%
Non-hazardous	359	1,028	-65%
Waste sent for recycling or recovery	38,852	35,880	8%
Hazardous	35	31	12%
Non-hazardous	38,817	35,849	8%
Total	39,232	36,966	6%

In the 2023 Non-Financial Information Statement (NFRD), specifically on page 213 of section 6.1 (Scope), and in the accompanying table listing the companies comprising the EROSKI Group, it was incorrectly stated that the Group consisted of 20 companies, whereas the accurate number is 22 companies. This error occurred because the VEGALSA-EROSKI Group was mistakenly treated as a single entity, when in fact it comprises three distinct companies.

Published paragraph:

The entities included in the scope of this Sustainability Statement are those subject to Law 11/2018. These comprise the 20 companies listed in Annex I of the Consolidated Financial Statements with full integration, with their respective activities specified. The relevance of their impact on non-financial matters varies based on these activities. For instance, only companies marked with an asterisk (*) have workers, as the others are managed by one of these entities.

Corrected paragraph:

The entities included in the scope of this Sustainability Report are those subject to Law 11/2018. These comprise the 22 companies listed in Annex I of the Consolidated Financial Statements with full integration, with their respective activities specified. The relevance of their impact on non-financial matters varies based on these activities. For instance, only companies marked with an asterisk (*) have workers, as the others are managed by one of these entities.

Information derived from other regulations or legislation

This report has been prepared in accordance with the regulatory frameworks detailed outlined in section '1.1.1.1 General basis for the preparation of the Sustainability Statement (BP-1) of this chapter ESRS 2 – General disclosures'.

Additionally, this Statement includes information relating to taxonomically eligible and/or aligned exposures in compliance with EU Taxonomy Regulation 2021/2178.

Incorporation of information by reference

The following details information referenced from other documents, providing access to supplementary data that expands on the information presented in this report.

Disclosure Requirement	Reference to financial statements
ESRS 2 BP-1	Companies included in the scope of the Report: Appendix I of the 'Consolidated Financial Statements of Eroski, S.Coop. and its subsidiaries' which details the entities included in the consolidation scope for the financial year ended 31st January 2025'
E1-6	Net revenue used to calculate GHG intensity: Refer to the "Net Sales" figure disclosed in the Consolidated Income Statement within the 'Consolidated Annual Accounts of Eroski, S. Coop. and its subsidiaries' for the financial year ended 31st January 2025.
S1-17	Fines, penalties and compensation related to legal claims: See Note 25: Other Expenses in the Consolidated Financial Statements of Eroski, S.Coop. and its subsidiaries for the financial year ended 31st January 2025, which includes disclosures on material legal provisions, fines, and related settlements.
SBM-1	Strategy, business model and value chain: Refer to Note 4: Segment Reporting in the_Consolidated Financial Statements of Eroski, S.Coop. and its subsidiaries for the year ended 31st January 2025', which provides insight into the Group's strategic segmentation and business model.

Where additional information beyond this Sustainability Statement is required, references to other EROSKI Group public documents will include direct access to those documents.

Phased in reporting requirements

In accordance with the regulatory framework under which this report is presented, Directive (EU) 2022/2464 of 14 December 2022 on Corporate Sustainability Reporting (CSRD), Annex II ,includes a detailed overview of the disclosure requirements that the EROSKI Group has opted to introduce progressively in future reporting periods, as permitted by the directive.

1.1.2 Governance (GOV)

1.1.2.1 The role of Administrative, Management and Supervisory bodies (GOV-1)

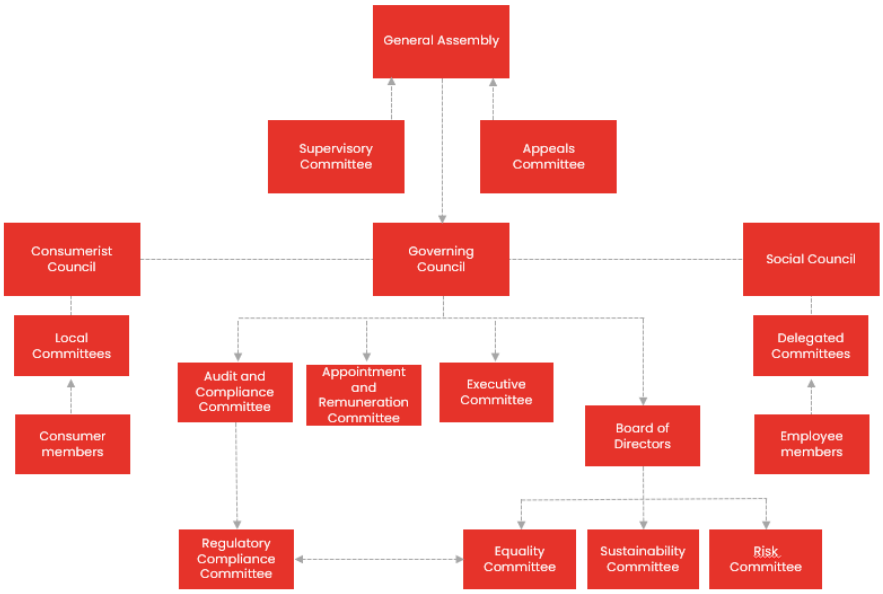
The EROSKI Group's governance model is characterized by a clearly defined and distinct decision-making structure, ensuring effective management through coordinated efforts among all relevant bodies. The General Assembly serves as the supreme decision-making authority of the cooperative, while the Governing Council is the primary supervisory and control body. The Board of Directors, as the highest management body, handles matters delegated by the Governing Council, among other responsibilities.

All the companies within the EROSKI Group adhere to the Corporate Governance guidelines, S.COOP.

The Bylaws, last updated and approved in July 2020, outline provisions such as the incompatibilities of the members of the Governing Council and the Board of Directors and are publicly available on the corporate website, which also provides detailed information on the governance structure: https://corporativo.eroski.es/quienes-somos/gobierno-corporativo/.

Governance structure in the EROSKI Group

In the EROSKI Group's governance model comprising the following administrative, management, and supervisory bodies, led by the Governing Council:



Governing Council

The Governing Council is responsible for governing, managing, and representing the cooperative. It approves and makes strategic decisions related to sustainability, guided by the general policies set by the General Assembly, and delegates relevant functions to the Board of Directors. The Governing Council and Board of Directors convene monthly to address significant environmental, social, and governance (ESG) matters affecting the Group.

The Council consists of 12 members (six consumer members and six worker members) elected by the General Assembly:

- No members are executive directors (i.e., part of the Senior Management), as Article 66 of the Bylaws prohibits holding both roles simultaneously.
- Six members (50%) are worker members.
- Five members (42%) are independent directors, as defined by Article 529 of the Capital Companies Act, with seven members (58%) classified as other external directors.

50% of members (full and alternate) are elected biennially for four-year terms, with the possibility of re-election.

	Consumer members	Working members
President	Leire Mugerza Garate	-
Vice President	-	María Asunción Bastida Sagarzazu
Secretary	Maite Legarra Eizaguirre	-
Board Members	Amaia Ramos Romeo Mikel Gantxegi Gantxegi Olga de Miguel Hernández Eduardo Herce Susperregui	María Victoria Fernández Gómez Olaia Betanzos Chertudi Ana Isabel Zariquiegui Asiain Carmelo Lecue Alberdi Zulima Valdivielso Martínez
Total	6	6

The Governing Council holds ultimate responsibility for strategic sustainability decisions within the EROSKI Group. It is tasked with approving the Strategic Plan and the Annual Management Plan, which establish priority initiatives in the social, environmental, and governance domains, particularly in relation to key identified risks. The Council exercises periodic oversight of these plans to ensure alignment with the Group's overall objectives. Council members maintain a proactive approach to monitoring the organization's most pressing issues by staying informed on business performance, internal developments, and evolving market conditions. Depending on the matters under discussion, relevant executives from across the Group are invited to contribute their expertise during Council sessions. This decision-making process is further supported by periodic reports and information flows from specialized Committees, which conduct detailed analyses and propose actions ahead of Council deliberations.

The Governing Council's key competencies and functions include:

- Presiding over the General Assembly.
- Approving the Group's vision, mission, values, and ethical management framework.
- Making decisions on cooperative strategy, management actions, and all ESG-related matters.
- Appointing of Senior Management.
- Establishing Internal Regulations.
- Approving major contracts and investments.
- Managing impacts, risks, and opportunities, including internal controls.
- Ensuring accountability to the General Assembly.
- Approving policies.

The Governing Council facilitates information exchange on sustainability and other matters with members, workers, and consumers through:

- Social Council: An advisory body comprising 16 worker members, which channels information through Delegated Commissions, representing all worker members. Delegates hold monthly Centre Meetings to share corporate updates and gather feedback, concerns, or suggestions from worker members.
- Consumerist Council: An advisory body for consumer-related matters, receiving and sharing input via Local Committees, which represent consumer members and advise the Consumerist Council.

There are also Permanent Council Committees, established by the Governing Council to enhance efficiency and transparency, these include:

- Audit and Compliance Committee: Oversees the effectiveness of internal control systems, risk and opportunity management, and mitigation measures for identified risks, as well as corporate governance and compliance policies. It collaborates with external auditors and sustainability verifiers to address significant internal control weaknesses. Functions related to impacts, risks, and opportunities are outlined in Article 22 of the Governing Council Regulations, with internal control and risk management duties specified in Article 9 of the Audit and Compliance Committee Regulations. Articles 10 and 11 cover Corporate Governance and the Compliance Program, respectively.
- Appointments and Remuneration Committee: Supervises the selection and evaluation of Governing Council and Senior Management members, ensures appropriate remuneration policies, manages conflicts of interest, and addresses gender diversity in administrative and management bodies.
- Executive Committee: Handles all delegated functions of the Governing Council, except non-delegable matters, and acts on urgent decisions, subsequently reporting to the Governing Council.

Board of Directors

The Board of Directors advises the General Management of the Cooperative and meets monthly with the Governing Council. It promotes sustainability-focused management, validates the Strategic Plan for sustainability for Governing Council approval, and authorizes related actions, delegating their execution to the Sustainability Committee.

The Board monitors sustainability information submits proposals to the Governing Council or Audit and Compliance Committee as appropriate and determines key sustainability criteria.

It also proposes the Group's risk map, prepared by the Risk Analysis Committee, to the Governing Council or Audit and Compliance Committee.

Since 2022, the Board of Directors has comprised 10 members (30% women, 70% men), led by Rosa Carabel since 1st February 2021. This Board, has maintained its composition until the end of the 2024 financial year:

- Rosa Carabel Di Paola. (General director)
- Javier España Martin. (Real Estate Development and Services Management)
- Javier Amezaga Salazar. (Corporate Management)
- Iñigo Eizaguirre Illarramendi. (Social Management)
- Iñigo Arias Ajarrista. (Hypermarkets & Online Management)
- Alberto Madariaga Pérez. (Supermarkets and Processes Management)
- Eva Ugarte Arregui. (Strategic Marketing and Customer Management)
- Beatriz Santos Vesga. (Commercial Management)
- Enrique Monzonis Leno. (Innovation, ICT and Logistics Management)
- Josu Mugarra Urrutia. (Economic-Financial Management)

As of 1st February 2025, a new organisational structure will eliminate the Corporate Management division, with its functions integrated into other divisions. The Board of Directors will consist of 9 members, with 33.3% women.

All the members of the Board of Directors are executive members as they form part of the Senior Management, in accordance with Appointments and Remuneration Committee Regulations, which define Senior Management as the chief executive officer and dependent directors on the Board.
Key functions and competencies of the Board of Directors include:

- Drafting of Strategic Plans and Management Plans.
- Approving and developing execution plans.
- Monitoring and controlling worker actions.
- Negotiation alliances.
- Embedding cooperative culture in the organization.

All Board members possess expertise in the retail sector, the market in which the Group operates, and the specific characteristics of our product offerings, with specialized knowledge in their respective areas. Sustainability expertise is limited to the scope of each director's role, such as fluorinated gases or renewable energy in the Development Directorate, or sustainable fishing in the Commercial Directorate.

Other governing bodies

General Assembly

The General Assembly is the supreme decision-making body of the cooperative, representing the collective will of its members. It comprises 500 delegates, equally divided between representatives of worker members and consumer members. Additionally, the Governing Council, Supervisory Committee, and Appeals Committee participate with voting rights. The General Management and the Presidency of the Social Council attend with speaking rights but no voting rights.

Delegates are elected through the respective Preparatory Boards for Consumer Affairs and Labour, serving a three-year term.

The General Assembly convenes annually in ordinary session, with its primary functions including:

- Approval of financial statements.
- Presentation and approval of profit distribution.
- Establishment of the cooperative's general policies and, where applicable, amendments to the Bylaws.
- Election of Governing Council members.

Supervisory Committee

The Supervisory Committee oversees financial reporting, electoral processes, and other functions of corporate bodies, as mandated by the Basque Cooperatives Law, the Bylaws, and its Operating Regulations.

It consists of three members (one worker member and two consumer members), elected by the General Assembly, with full renewal every two years. The Committee meets five times annually, attending the Audit and Compliance Committee as guests and participating in the General Assembly.

Key Responsibilities include:

- Control and monitoring of electoral processes.
- Other functions specified in the Bylaws such as: Supervision of the EROSKI Group's financial statements, urging the Governing Council to convene the Ordinary General Assembly if delayed beyond the legal period, requesting Extraordinary General Assemblies, proposing agenda items, or challenging General Assembly decisions that violate the law or Bylaws.

Appeals Committee

The Appeals Committee resolves appeals filed by worker members against decisions of the Governing Council and other matters specified in the Bylaws. It comprises five members (three worker members and two consumer members), elected by the General Assembly, and convenes only when appeals are received to address and resolve them.

Risk Analysis Committee

The Risk Analysis Committee initiates the process of identifying, analysing, evaluating, managing, and controlling the EROSKI Group's impacts, risks, and opportunities. Comprising six Senior Management members, it collaborates across business lines, submitting findings to the Audit and Compliance Committee and the Governing Council for review and approval.

Equality Committee

Established in 2023, the Equality Committee is responsible for defining, monitoring, evaluating, and updating the EROSKI Group's Equality Plan and related diagnostics. It consists of 18 members: nine from the business side (representatives from each Group company) and nine from the social side (representatives from the three major unions—UGT, CCOO, and FETICO—based on their representation percentage).

The Committee meets annually in June and extraordinarily as needed, convened by the Head of Social Management, who oversees the Equality Plan's implementation.

The individuals appointed to oversee equality within each Group company, and who report to the respective Social or Human Resources departments, are responsible for executing the equality action plans established by the Equality Committee at each entity level.

Since 2005, under the framework of the Group, EROSKI, S. Coop., the cooperative's Equality Plan has been implemented through the "Observatory for Equality." This body, led by the Head of Social Management, is composed of voluntary cooperative members who participate independently of hierarchical structures.

Its main objectives include:

- Understanding the realities of women within the EROSKI Group.
- Eliminating workplace gender inequalities.
- Creating a professional environment aligned with women's aspirations, talents, and needs.

The members of the Observatory for Equality meet at least twice a year. Currently, focusing on areas such as egalitarian culture, equality management, safe workplaces, responsible Work-Life balance, and social responsibility.

Sustainability Committee

The Sustainability Committee, established in July 2024, is the executive body in charge of driving and ensuring the definition, monitoring and implementation of policies, strategies, objectives and legislative compliance in environmental, social and governance sustainability. It reports to the Board of Directors at least monthly providing information, advice, and proposals, where applicable, to the Audit and Compliance Committee.

The Committee proposes and advises on the development of Strategic Plans for sustainability, integrating stakeholder contributions and overseeing practices to identify ESG impacts, risks, and opportunities, which are relayed to the Risk Analysis Committee.

It coordinates the execution of Strategic Plans, setting specific goals and milestones for Group areas, monitors progress, reports deviations to the Board of Directors and Audit and Compliance Committee, and suggests improvements.

Progress on Strategic Plan goals is communicated to the Governing Council via the Board of Directors through biannual updates, monthly scorecards, or dedicated monitoring sections, with reviews conducted once or twice annually.

The Committee also advises on the preparation of the Sustainability Statement and related regulatory compliance.

Regulatory Compliance Committee

Established in 2021, the Regulatory Compliance Committee (CCN) is dependent on the Audit and Compliance Committee. It is responsible for the development, implementation, and monitoring of the EROSKI Group's regulatory compliance programmes, policies and protocols, (excluding VEGALSA-EROSKI, which has its own Compliance Committee). These cover criminal risk prevention, money laundering, data protection, harassment, equality, and future compliance programs.

As an internal, permanent body with budgetary autonomy and independence, its primary mission is to promote awareness and adherence to the Corporate Code of Conduct and related policies, fostering a culture of integrity, honesty, loyalty, and ethics across the Group.

Composition of the main governance bodies

Below is a summary of the composition of the members of the management bodies:

	2024							
	General Assembly		Executive Committee		Governing Council		Social Council	
By gender								
Women	323	73,20%	302	87,30%	9	75,00%	12	75,00%
Men	177	26,80%	44	12,70%	3	25,00%	4	25,00%
By age								
< 30 years	6	1,20%	3	0,90%	0	0,00%	0	0,00%
30 – 50 years	258	51,60%	184	53,20%	4	33,30%	4	25,00%
> 50 years	236	47,20%	159	46,00%	8	66,70%	12	75,00%
Total	500		346		12		16	

	2023							
	General Assembly		Executive Committee		Governing Council		Social Council	
By gender								
Women	326	74,40%	304	87,60%	7	58,30%	12	75,00%
Men	174	25,60%	43	12,40%	5	41,70%	4	25,00%
By age								
< 30 years	8	1,60%	5	1,40%	0	0,00%	0	0,00%
30 - 50 years	273	54,60%	208	59,90%	2	16,70%	8	50,00%
> 50 years	219	43,80%	134	38,60%	10	83,30%	8	50,00%
Total	500		347		12		16	

Skills and knowledge on sustainability matters

The Governing Council maintains a knowledge and skills matrix, developed by the Appointments and Remuneration Committee, to ensure a diverse range of expertise, skills, and gender representation among its members and Senior Management.

The matrix details each member's experience and core competencies in areas such as retail sector knowledge, strategy, human resources, sustainability, digital transformation, finance, risk management, leadership, cooperative principles, auditing, and accounting. It also includes complementary expertise in areas like commercial operations, operational management, and proficiency in the Basque language, alongside personal data such as gender and tenure. The CVs of Governing Council members are publicly accessible on the EROSKI Group website.

Using this matrix, the Appointments and Remuneration Committee establishes guidelines for the election of worker members, who select half of the directors, ensuring candidates possess the necessary knowledge and experience.

Prior to issuing suitability reports for candidates to the Governing Council, the Committee evaluates factors such as expertise, training, and gender diversity. However, final candidate selection is determined by electoral votes, taking into account the Committee's recommendations on optimal candidate profiles and board composition.

The Governing Council includes directors with deep knowledge of the retail sector, the Group's operating market, and the specific characteristics of our product offerings, ensuring informed decision-making.

A training program, regularly updated, has been established for Governing Council members and Senior Management to enhance their understanding of economic, environmental, and social issues. In the 2024 financial year, targeted sustainability training was conducted to align with the Council's responsibilities in this area. This training supports the identification of initiatives related to impacts, risks, and opportunities in the Management Plan and Strategic Plan, along with relevant monitoring indicators. Additionally, the Sustainability Committee provides specialized guidance on applicable sustainability regulations, aiding the development of an implementation roadmap.

The Governing Council and its Committees conduct self-evaluations through individual questionnaires with qualitative questions, enabling comprehensive insights and the formulation of improvement proposals. The Appointments and Remuneration Committee analyses these results and proposes action plans, which the Governing Council approves and implements to enhance governance effectiveness. In line with the CNMV Code of Good Governance, every three years, the Governing Council's performance, along with that of its members and committees, is evaluated by an independent external consultant. In 2023, an external diagnosis led to action plans to strengthen governance. In 2024, the Appointments and Remuneration Committee approved a new performance evaluation tool to streamline the self-assessment process, fostering qualitative contributions and new action plans.

Additionally, each company within the EROSKI Group maintains its own governance structure:

Governance structure of the VEGALSA-EROSKI Group

Vegonsa *Agrupación Alimentaria*, S.A. (hereinafter VEGALSA-EROSKI) is a company jointly owned (50%) by the González family and the EROSKI Group, resulting in a distinct corporate governance model for certain aspects. Integrated into the EROSKI Group since 1998, VEGALSA-EROSKI is a leading player in commercial distribution in Galicia, with operations extending to the neighbouring regions of Asturias and Castilla y León.

VEGALSA-EROSKI adopts the EROSKI Group's good governance model, complemented by its own responsibilities and competencies, as agreed with the Group and executed through its dedicated governance bodies.

Board of Directors

It is the highest decision-making body of VEGALSA-EROSKI, comprising four members:

- Javier Amezaga Salazar. (President)
- Rosa Carabel Di Paola. (Member)
- José Alonso Lago. (Member)
- Vegonsa 1939, S.L. Represented by Jorge González Iglesias. (Member).

On 1st February 2025, following the departure of Javier Amézaga Salazar from the EROSKI Group, Josu Mugarra Urrutia, from the Group's Economic and Financial Management team, joined the Board of Directors as a member. Rosa Carabel Di Paola was appointed as the new Chair of the Board.

Regarding composition and diversity, two of the four directors are executive members, as they form part of the Senior Management of the EROSKI Group's parent company, per Article 529 duodecies of the Capital Companies Act. The Board consists of 25% women and 75% men.

The Board meets monthly in ordinary sessions, with key responsibilities including:

- Approving the company's general policies and strategies.
- Approving Strategic Plans.
- Approving Annual Management Plans.
- Appointing and dismissing General Management of VEGALSA-EROSKI and its management team dependent on it.
- Authorizing significant store openings, closures and transfers.
- Approving major investments and contracts.

Management Committee

The Management Committee oversees the operational and strategic management of VEGALSA-EROSKI. As of 31st January 2025, it comprises fourteen members, with an Expanded Management Committee of seventeen members. Since 1 February 2024, José Manuel Ferreño has served as the General Manager of VEGALSA-EROSKI.

The Committee convenes on a biweekly basis in ordinary sessions. Its key roles and responsibilities include:

- Handling matters delegated by the Board of Directors
- Drafting Strategic and Management Plans.
- Approving and overseeing the execution of operational plans.
- Monitoring and control of actions.
- Promoting the corporate culture in the organization.

Governance structure of SUPRATUC2020 S.L.

SUPRATUC2020, S.L.U. (hereinafter SUPRATUC) is a company equally owned (50%) by EROSKI NEWCOBECO, S.L.U. (an EROSKI Group company) and EP BidCo, A.S., resulting in a distinct governance model for certain aspects.

SUPRATUC holds 100% ownership of CECOSA *Supermercados*, S.L.U. (operating in the Balearic Islands) and CAPRABO, S.A.U. (primarily operating in Catalonia). SUPRATUC implements the EROSKI Group's good governance model, supplemented by its own responsibilities and competencies, as agreed with the Group and executed through its governance bodies.

Board of Directors

It is the highest decision-making body of SUPRATUC and adheres to the same Code of Conduct that governs the EROSKI Group. As of 31st January 2025, it is composed of four members:

- Javier Amezaga Salazar. (President)
- Rosa Carabel Di Paola. (Member)
- Lubos Koucky. (Secretary)
- Roman Silha. (Member)

Effective 1st February 2025, following the departure of Javier Amézaga from the EROSKI Group, Josu Mugarra Urrutia, Head of Economic and Financial Management of the Group, was appointed Chairman of the Board.

Regarding composition and diversity, two of the four directors are executive members, as they are part of the Senior Management of the EROSKI Group's parent company, per Article 529 of the Capital Companies Act. The Board consists of 25% women and 75% men.

The Board meets monthly in ordinary sessions, with key responsibilities including:

- Approving the company's general policies and strategies.
- Approval of Strategic Plans.
- Approving Annual Management Plans.
- Authorizing decisions relating to the opening, closure, and transfer of commercial establishments.
- Approving significant investments and contracts.
- Approving changes in the management team.

CAPRABO and CECOSA *Supermercados*, both wholly owned by SUPRATUC, operate under a single-person administrative body, with the General Management of EROSKI, S.COOP. serving as the sole administrator for both companies.

Board of Directors

The Board of Directors of SUPRATUC operates in coordination with the General Managers of CAPRABO and CECOSA *Supermercados*, as well as the EROSKI Group's Board of Directors. SUPRATUC also maintains a dedicated Financial Directorate to support its operations.

Governance structure of FORUM SPORT, S.A.

FORUM SPORT, S.A. (hereinafter "FORUM") is a subsidiary in which EROSKI NEWCOBECO S.L.U., a Group company, holds an 86.99% ownership interest. The remaining 13.01% is held by *Gestión de Participaciones* FORUM, S.C.P., a company jointly owned by FORUM workers (33.4%) and CECOSA INSTITUCIONAL, S.L.U. (66.60%), another entity within the EROSKI Group.

At FORUM we implement the EROSKI Group's good governance model, which it combines with its own responsibilities and competencies, agreed with the Group and developed through its own management bodies.

Board of Directors

The Board of Directors is the highest decision-making body of FORUM and adheres to the EROSKI Group's Code of Conduct. As of 31 January 2025, it comprises four members:

- Javier Amezaga Salazar. (President)
- Ibone Amorrortu Goitia. (Member)
- Daniel Lacruz Echepare. (Member)
- Manuela Morote Moreno. (Member)

Effective 1st February 2025, following Javier Amezaga Salazar's departure from the EROSKI Group, Iñigo Arias Ajarrista (Hypermarkets and Online Management, EROSKI Group) joined the Board and assumed the role of Chairman.
Regarding composition and diversity, one of the four directors is an executive member, as they are part of the Senior Management of the EROSKI Group's parent company, per Article 529 duodecies of the Capital Companies Act. The Board is gender-balanced, with 50% women and 50% men.

The Board meets quarterly in ordinary sessions. Its key roles and responsibilities include:

- Approving the company's general policies and strategies.
- Approving Strategic Plans.
- Approving company's Annual Management Plans.
- Authorizing decisions relating to the opening, closure and transfer of commercial establishments.
- Approving significant investments and contracts.
- Approving changes in the management team.

Management Committee

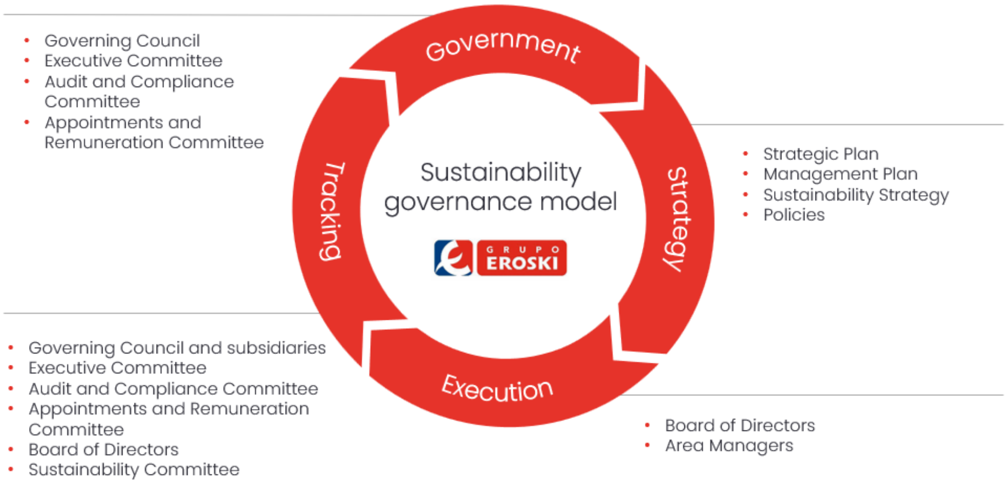
The Management Committee is responsible for the operational management of FORUM. As of 31 January 2025, it comprises seven members, led by Diego Llorente, who serves as the General Manager of FORUM.

The Committee's key functions and responsibilities include:

- Handling matters delegated by the Governing Body.
- Drafting Strategic Plans and Management Plans.
- Approving and executing implementation plans.
- Monitoring and control of actions.
- Promoting the corporate culture in the organization.

1.1.2.2 Information provided to the company's Administrative, Management, and Supervisory Bodies and Sustainability Matters Addressed by them (GOV-2)

Sustainability Governance Model



The administrative, management and supervisory bodies, including relevant committees, described in section '1.1.2.1 The role of the administrative, management and supervisory bodies (GOV-1) of this chapter ESRS 2 – General disclosures', are regularly informed about the material impacts, risks and opportunities linked to sustainability matters.

These updates encompass progress on due diligence implementation, as well as the outcomes and effectiveness of policies, actions, metrics, and targets associated with identified material impacts, risks, and opportunities.

The process of identifying and prioritising sustainability-related impacts, risks, and opportunities is formally reported to the Board of Directors twice a year through the Audit and Compliance Committee. Each year, the Committee undertakes a comprehensive assessment to prioritise these risks based on their likelihood of occurrence and potential level of impact. Additionally, an annual quantification of each identified risk is conducted to support strategic decision-making. Currently, the Audit and Compliance Committee oversees the Internal Control over Financial Reporting (ICFR), and it plans to extend its oversight to include the Internal Control over Sustainability Information (ICSI) in the upcoming year.

The identified impacts, risks, and opportunities are integrated into the goals and objectives set out in the Strategic and Management Plans of the Group's companies. These plans are monitored monthly at the level of EROSKI Group and with greater frequency in other entities within the Group, both by the Board of Directors and the respective management bodies. Furthermore, the directors of the Board of Directors provide biannual updates on the progress of their respective objectives to the Governing Council, a cadence that is similarly followed across the Group's companies.

Policy monitoring is conducted in accordance with the specific governance arrangements established for each policy. Some are subject to annual review by the Board of Directors, while others follow a more frequent review cycle, depending on the oversight and approval schedule defined by the Governing Council.

A comprehensive list of the material risks, impacts, and opportunities addressed by the Sustainability Committee, executive management, and supervisory bodies during the reporting period is available in section '1.1.2.5 Risk management and internal controls of sustainability disclosures (GOV-5) of this chapter ESRS 2 – General disclosures'

The Governing Council of the EROSKI Group is responsible for the approval of the 2024 Consolidated Statement of Non-Financial Information (NFRD) and Sustainability Information, which was prepared on 29 April 2025 and is scheduled for final approval by the General Assembly of Members on 2nd June 2025.

1.1.2.3 Integration of sustainability-related performance in Incentive schemes (GOV-3)

As a cooperative, the EROSKI Group applies a unique remuneration model designed not only to attract, retain, and motivate talent but also to reflect and reinforce the organisation's cooperative values and principles. This model establishes a remuneration framework that defines both upper and lower limits of compensation for each standard position. Importantly, no variable remuneration or incentive schemes are in place for any role within the Group.

The Governing Council, upon the proposal of the Appointments and Remuneration Committee, approves the EROSKI Group's Remuneration Policy, oversees its implementation, and ensures its ongoing development. It also approves company-specific regulations and serves as an appellate body for job evaluation decisions.

The Board of Directors proposes amendments to the Remuneration Policy to the Governing Council, approves technical enhancements to the remuneration model, and issues reports on the application and development of regulations across Group companies. The Social Management team proposes improvements and tools for the remuneration model to the Board of Directors.

The administrative bodies of each Group company are responsible for approving and applying the remuneration model within their scope. These bodies may propose updates to the model to the Group's Social Area and determine the annual salary increases for their respective companies. Each entity may also implement additional remuneration mechanisms as needed to align with the overall Group policy.

Although there is no Incentive Remuneration Policy linked to achieving sustainability or other performance targets, the administrative, management, and supervisory bodies are subject to compliance objectives and indicators. These are monitored by both the General Management and the Governing Council. All workers undergo a qualitative and quantitative evaluation at year-end; however, this assessment does not affect compensation or result in additional remuneration. The members of the Governing Council, including worker-members, do not receive incentive-based pay. Worker-members continue to receive their standard compensation for their roles, independent of their position on the Council. The role of Director within the Governing Council is non-remunerated and is subject to annual oversight by the

Appointments and Remuneration Committee. This policy extends across the Board of Directors and all other governance bodies of the EROSKI Group.

1.1.2.4 Statement on Due Diligence (GOV-4)

The EROSKI Group recognizes respect for human rights as fundamental to its operations, reflecting our commitment to sustainable and ethical development. We view human rights not only as a legal obligation but also as an opportunity to create shared value and contribute to a fairer, more sustainable society.

Accordingly, the EROSKI Group commits to respecting, protecting, and promoting all internationally recognized human rights—as set out in the Universal Declaration of Human Rights, the International Covenants on Civil and Political Rights and on Economic, Social and Cultural Rights, and the ILO Fundamental Conventions, among others. This commitment is embedded in our internal framework (e.g., Code of Ethics and Conduct, Human Rights Policy). For a full list of Group-wide policies addressing material sustainability matters, see section '1.1.4.3 Policies adopted to manage material sustainability matters (MDR-P) of this chapter ESRS 2 – General disclosures'

The EROSKI Group adopts due diligence as an ongoing process to identify, prevent, mitigate, and account for negative impacts across our operations and value chain. Key elements of our due diligence framework are detailed in relevant sections of this Sustainability Statement, ensuring alignment with ESRS requirements for transparent and accountable sustainability governance:

Essential elements of due diligence	Sections of the Sustainability Statement
Integrating due diligence into governance, strategy, and business model	GOV-2: Information Provided to the Administrative, Management and Supervisory Bodies and Sustainability matters addressed GOV-3: Integration of Sustainability-related Performance in Incentive Schemes SBM-3: Material Impacts, Risks and Opportunities and their Interaction with Strategy and Business Model
Collaboration with affected stakeholders at all stages of due diligence	GOV-2: Information provided to Administrative, Management and Supervisory Bodies and Sustainability matters Addressed SBM-2: Interests and Views of Stakeholders IRO-1: Description of the Process to Identify and Assess Material Impacts, Risks and Opportunities MDR-P: Policies adopted to manage material sustainability matters S1-1: Policies related to Own Workforce S1-2: Processes for Engaging with Own workforce and Workers' Representatives about Impacts S1-3: Processes to Remediate Negative Impacts and Channels for Own Workforce to Raise Concerns S2-1: Policies related to Value Chain Workers S2-2: Processes for Engaging with Value Chain Workers about Impacts S2-3: Processes to Remediate negative impacts and channels for Value Chain Workers to voice concerns S4-1: Policies related to Consumers and End Users S4-2: Processes for engaging with Consumers and End-Users on Impact

Essential elements of due diligence	Sections of the Sustainability Statement
	S4-3: Processes to Remediate negative impacts and channels for Consumers and End-users to Voice Concerns G1-1: Business Conduct Policies and Corporate Culture G1-2: Management of Relationships with Suppliers G1-5: Political Influence and lobbying activities G1-6: Payment Practices
Identification and assessment of negative impacts	SBM-3: Material Impacts, Risks and Opportunities and their Interaction with Strategy and Business Model IRO-1: Description of the process to identify and assess Material Impacts, Risks and Opportunities E1 IRO-1: Description of the process to identify and assess Material Climate- related Impacts, Risks and Opportunities E3 IRO-1: Description of the process to identify and assess Material Water and Marine Resources-related impacts, risks and opportunities E5 IRO-1: Description of processes to identify and assess material resource use and the circular economy-related impacts, risks and opportunities
Taking action to address negative impacts	MDR-A: Actions and Resources in relation to Material Sustainability Matters E1-1: Transition Plan for Climate Change Mitigation E1-3: Actions and Resources in relation to climate change policies S1-4: Taking action on Material Impacts on Own workforce, and approaches to mitigating force, and effectiveness of those actions S2-4: Taking action on Material impacts on Value chain workers, and approaches to mitigating Material Risks and pursuing Material Opportunities related to Value chain workers, and effectiveness of those action S4-4: Taking action on Material Impacts on Consumers and End-users, and approaches to Mitigating Material Risks and pursuing Material Opportunities related to Consumers and End-users and Effectiveness of those actions G1-1: Business Conduct policies and Corporate culture G1-2: Management of Relationships with Suppliers G1-3: Prevention and detection of corruption and bribery G1-5: Political influence and lobbying activities G1-6: Payment Practices
Monitoring the effectiveness of these efforts and communication	MDR-M: Metrics in Relation to Material Sustainability Matters MDR-T: Tracking Effectiveness of Policies and Actions through Targets E1-3: Actions and Resources in relation to Climate change Policies, Metrics and Targets E1-4: Targets related to Climate change Mitigation and Adaptation E1-5: Energy Consumption and Mix E1-6: Gross Scope 1, 2 and 3 GHG Emissions and Total GHG Emissions S2-4: Taking action on Material impacts on Value chain workers, and approaches to managing Material Risks and pursuing Material Opportunities related to Value chain workers, and effectiveness of those action.

Essential elements of due diligence	Sections of the Sustainability Statement
	S1-5: Targets related to Managing material Negative Impacts, Advancing Positive Impacts, and Managing Material Risks and Opportunities S1-6: Characteristics of the company's workers S1-7: Characteristics of non-salaried workers in the company's own personnel S1-8: Coverage of collective bargaining and social dialogue S1-9: Diversity Metrics S1-10: Adequate wages S1-12: Persons with disabilities S1-13: Training and Skill Development Metrics S1-14: Health and Safety Metrics S1-15: Work-Life balance Metrics S1-16: Compensation Metrics (pay gap and total compensation) S1-17: Incidents, Complaints and Severe Human Rights Impacts S2-4: Taking action on Material impacts on Value chain workers, and approaches to managing Material Risks and pursuing Material Opportunities related to Value chain workers, and effectiveness of those action S4-4: Taking action on Material Impacts on Consumers and End-users, and approaches to Mitigating Material Risks and pursuing Material Opportunities related to Consumers and End-users and Effectiveness of those actions G1-3: Prevention and Detection of Corruption and Bribery G1-5: Political Influence and Lobbying Activities G1-4: Confirmed Cases of Corruption or Bribery G1-6: Payment Practices

1.1.2.5 Risk management and internal controls over sustainability Reporting (GOV-5)

Risk management within the EROSKI Group is a process designed to reasonably ensure the achievement of established objectives. To achieve this, potential factors that could impact the successful attainment of these objectives are identified, and, where necessary, mechanisms are implemented to mitigate or redirect any adverse effects.

The EROSKI Group's risk management methodology is based on the COSO framework, developed by the Committee of Sponsoring Organizations of the Treadway Commission. This globally recognized framework provides a comprehensive approach to enterprise risk management, encompassing the following key components:

- Identification and classification of risks that may hinder the achievement of the Group's strategic objectives.
- Assessment of risks according to their likelihood of occurrence and the impact associated with their materialisation.
- Definition of the response to risks.

- Monitoring of key risks.
- Periodic reporting systems both internally and externally.

The system implemented within the EROSKI Group involves the creation and regular updating of the Risk Map, which serves as a basis for reevaluating action plans aimed at keeping the organization on track toward achieving its strategic objectives. The Risk Map is updated annually, but more frequent updates are expected whenever any internal or external event occurs that could significantly impact the Group. Additionally, the Risk Map incorporates the risks and opportunities identified through the Double Materiality Assessment process. A detailed list of these can be found, in section '1.14.1. Description of the process for determining and assessing material impacts, risks and opportunities (IRO-1) of this ESRS 2 - General disclosures chapter, the list can be found in detail.

The bodies responsible for the preparation, execution and supervision of the Risk Management System are the following:

- Governing Council: The council holds the ultimate oversight responsibility for the Risk Management System, including the approval of risk-related governance policies, procedures, and processes.
- Board of Directors: The Board of Directors is the primary executive body accountable for the risk management system. It conducts strategic oversight of all corporate risks, including those related to processes and controls. The Board monitors risk management in alignment with the organization's accepted risk thresholds.
- Risk Analysis Committee: Designated by the Management Board as the technical advisory body, the CAR is responsible for maintaining and updating the Risk Map.
- Sustainability Committee: The Sustainability Committee identifies sustainability-related impacts, risks, and opportunities arising from the undertaking's activities, in collaboration with relevant business units. The Committee communicates these findings to the Risk Analysis Committee (CAR) for management.
- Audit and Compliance Committee: This Committee oversees the effectiveness of the implemented risk management system. Its internal regulations, updated by the EROSKI Group's Governing Council on 28th January 2025, outline its duties, including supporting and supervising the identification and management of risks, impacts, and opportunities. The Internal Audit Statute defines the purpose, authority, and responsibility of Internal Audit activities, with a mission to assist the organization in achieving its objectives. It does so by providing the Governing Council, through the Audit and Compliance Committee, with a systematic and disciplined approach to independently evaluate and improve the effectiveness and efficiency of risk management, impact and opportunity management, internal controls, and governance practices.

In addition, the identification, assessment, and management of economic, environmental, social, and governance - impacts, risks, and opportunities fall primarily within the remit of the Audit and Compliance Committee. This Committee is supported by the Risk Analysis Committee and the Sustainability Committee, and, in the case of criminal risks, by the Regulatory Compliance Committee (CCN). The CCN oversees not only criminal compliance matters but also areas such as Anti-money laundering, data protection, non-discrimination, diversity and inclusion, and the internal grievance and whistleblowing channels. It is a Committee established to ensure comprehensive compliance with protocolized matters and other compliance programs that may be developed in the future. These Committees regularly report to the Governing Council through the Audit and Compliance Committee. Ultimately, the Governing Council is the body responsible for ensuring compliance with internal regulations concerning the management of all risks that may pose a threat to the organization.

The EROSKI Group classifies risks according to their origin, type, and the strategic initiatives they impact, extending beyond the standard COSO classification (strategic, operational, reporting, and compliance risks). This approach aligns risk classification with strategic objectives and initiatives, enhancing risk management by integrating it into the processes for setting and monitoring objectives and assigning roles and responsibilities.

In the process of developing the Risk Map, the EROSKI Group defines clear stages for generating and updating the map, alongside criteria and scales annually reviewed by the Board of Directors to evaluate the probability of risk materialization and its impact on the company's objectives. Where feasible, impact metrics are quantified in economic terms (e.g., EBITDA, net turnover, or income statement effects). When economic metrics are not applicable, qualitative indicators are utilized. This approach ensures alignment with the European Sustainability Reporting Standards (ESRS), promoting transparent and robust risk management practices.

Similarly, within the EROSKI Group, the prioritization of risks is conducted considering the following elements:

- Its assessment based on impact severity and likelihood of occurrence, as determined during the preparation of the risk map by the Risk Analysis Committee and subsequently approved by the Board of Directors.

- The extent to which the potential materialization of a risk could adversely affect the achievement of the Group's strategic objectives.

The outcomes of this prioritisation process are cross-referenced against the risk tolerance thresholds defined by the Board of Directors, which retains the highest executive responsibility for risk oversight. Based on this analysis, appropriate mitigation measures are taken. Risk tolerance is determined at the corporate level, by combining the balance between value creation and the effective management of uncertainty and its associated risks.

A report on critical risks is prepared semi-annually, validated by the Management Board, and reviewed by the Audit and Compliance Committee, which acts under delegation from the Governing Council.

The Sustainability Committee, in coordination with relevant business units, identifies all material sustainability-related impacts, risks, and opportunities (IRO) and communicates them to the Risk Analysis Committee (CAR). The Committee reports monthly to the Board of Directors to enable continuous monitoring, and reports to the Audit and Compliance Committee on matters falling within its scope, ensuring alignment with the organization's sustainability governance structure.

EROSKI Group is progressively advancing the development of an internal control framework for sustainability information, aimed at ensuring the reliability and integrity of sustainability disclosures. This framework includes: (1) The definition of the processes and activities that are included in each of the management areas, (2) the identification of the risks and opportunities associated with these processes and (3) the implementation of controls to mitigate the identified risks.

Key risks identified and strategies to mitigate them, including related controls

Based on the analysis outlined in the previous section and following the prioritization exercise conducted by the Risk Analysis Committee, the following table presents the EROSKI Group's ten principal impacts, risks, and opportunities. It also details the mitigation strategies and control mechanisms established to address them:

Risk	Description	Mitigation strategies and control mechanisms
Economic		
Evolution of the economy and the market	Adverse trends in macroeconomic indicators – such as unemployment, consumer spending, CPI, interest rates, exchange rates, etc., along with geopolitical instability due to electoral outcomes and especially the ongoing conflicts in Ukraine and Gaza, impacting energy price volatility, raw material costs, supply availability (potential supply chain disruptions), private consumption, and company sales. In the current inflationary environment, price continues to gain importance in consumer purchasing decisions. Changes in commercial strategies of major manufacturers and competitors. Inefficient management of (limited) resources leading to surplus and food waste. Significant downsizing potentially affecting relevance and financial results.	▪ Strengthening the relationship with customers, through the loyalty programs and the assortment of Own Brands ▪ Enhancing operational efficiency through automation and strategic partnerships Continuous quality monitoring, advertising, market research
Operational		
Product quality, food safety, and health	Risk to consumer health or safety from consumption of own-brand or third-party products in suboptimal conditions, with particular focus on fresh products, possibly affecting consumer trust. Enhanced product standards could also impact cost structures and sales performance.	▪ Robust quality management system (analytical controls, audits at the point of sale and logistics platforms, supplier audits, etc.)
Compliance		
Compliance and Regulatory Requirements	Legislative changes and new regulatory requirements in areas such as sustainability (GHG emissions, impact on natural resources like water, protected areas, waste management/recycling), transparency, data protection, labour (violence or harassment cases, inequality, etc.), and Anti-money laundering, fraud, corruption, false advertising, etc.	▪ Regulatory framework (Codes of Conduct, Criminal Risk Prevention Plans, etc.) ▪ Active policies on various matters (Human Rights, Climate Change Mitigation and Adaptation, Circular Economy, etc.) ▪ Customer complaint channels (EROSKI, CAPRABO, FORUM) to identify and manage potential incidents

Risk	Description	Mitigation strategies and control mechanisms
	Regulatory non-compliance could erode consumer trust and loyalty and result in penalties.	
Workers health and safety	\Risks associated with not providing a safe working environment and a culture of health and safety that reduces business-related occupational risks.	▪ Occupational Risk Prevention Service and Management System (ORP) ▪ Monitoring of accident and occupational disease indicators ▪ Employee Training in Occupational Risk Prevention
Disasters		
Climate change impacts on the value chain (and vice versa)	Natural disasters, environmental accidents (water, soil contamination, etc.), or rising temperatures that could lead to raw material or resource shortages (e.g. water), difficulties accessing fresh products, supply restrictions, or temporary store closures—ultimately increasing costs.	▪ Assessment of climate change risks and opportunities ▪ Transition plan for Climate Change Mitigation ▪ Promotion of local sourcing strategies ▪ Process and infrastructure adaptation for improved eco-efficiency and use of renewable energy
People		
Responsible workforce management and labour conditions	Need to ensure decent working conditions (stability, Work-Life balance, etc.), with special focus on equal opportunities and non-discrimination to attract and retain talent.	▪ Regulatory Framework (Codes of Conduct) ▪ Business conduct policies and corporate culture, including Equality Plan and Talent Attraction and Retention Plan ▪ Internal reporting channels
Human rights in the value chain	Risk of human and labour rights violations within the Group's supplier network, including labour abuses and unethical practices.	▪ Supplier contracts include clauses related to Compliance and Criminal Risk Prevention Plans ▪ Anti-corruption regulations for supplier and contractor management ▪ Policies related to workers in the value chain
Information Systems / Processes		
Digitalization	Rapid growth in customer demand through digital channels and the need to adapt. Remote working adoption is further accelerating this trend. System and data security to prevent business disruption and data loss.	▪ Omnichannel strategy to improve our customers' shopping experience (Eroski App, *Click & Drive*, *Click& Collect* or smart lockers) ▪ Online new ranges of non-food products, as well as a virtual assistant ▪ Innovation projects in new digital channels (quick-commerce) ▪ Information Security Policy ▪ Security measures: enhanced security operations, multifactor

Risk	Description	Mitigation strategies and control mechanisms
		authentication protocols, cybersecurity training, protection mechanisms across digital channels, cybersecurity insurance

1.1.3 Strategy (SBM)

1.1.3.1 Strategy, Business Model and Value Chain (SBM-1)

The EROSKI Group is the leading cooperative retail distribution group for consumer goods and services in Spain. Established more than 50 years ago through the union of seven small cooperatives, it now holds a prominent position in the northern Spanish market, particularly in the Basque Country, Galicia, Navarre, and the Balearic Islands. This geographical diversity enables the Group to tailor its range of products and services to meet the specific needs of each market, with a focus on local products.

The Group's social commitment and the unique characteristics of its commercial activities are reflected in a business model that prioritizes excellence in quality and customer service. Efforts are focused on strengthening the supply of local products, promoting healthy and sustainable food at affordable prices, and contributing to the wealth and social development of the communities in which the Group operates.

In 2024, aiming to offer a broad selection of quality products at competitive prices, the Group continued with a policy of price reductions, which, combined with its efficiency plan, contributed to improved results. EROSKI Group's net distribution sales amounted to €5,335,007 thousand, reflecting a growth of 2.9% compared to the previous year.

The breakdown of total revenues by segments is provided in Note 4 of the Consolidated Annual Accounts of Eroski, S. Coop. and its subsidiaries for the year ended 31st January 2025. Some operating segments are not sufficiently significant to be reported separately in the consolidated financial statements. Nearly all sales are made within the domestic market. The operating segments of the EROSKI Group are identified according to the different products and services offered, including the following:

- Food Retail: Distribution of consumer products through supermarkets, hypermarkets, and petrol stations across Spain. Revenues from fossil fuel-related activities amounted to €155,133 thousand, representing 2.64% of the Group's total turnover.
- Real estate: Involves the development of real estate projects for the sale and/or operation of shopping centres.
- Other businesses: Includes various businesses such as the sale of sporting equipment and other smaller-scale activities.
- Apart from the segments detailed above, the EROSKI Group does not engage in activities such as the production of chemical products, weapons, or the cultivation and production of tobacco.

Income for the period (thousands of euros)

	2024	2023
Food Retail	5,198,517	5,050,573
Real Estate	12,893	12,313
Other businesses	123,583	122,823
Other Operations	14	(147)
Total	5,335,007	5,185,562

In 2024, the Group undertook a comprehensive refresh of its mission, vision, and values to align them with the development of the 2024–2026 Strategic Plan.

Mission

We are a collective of food shops dedicated to generating current and future business results by:

- Creating wealth in the environment
- Ensuring the well-being and satisfaction of consumers and workers.
- Promoting Healthy Nutrition.

Guided by cooperative principles, we champion participatory management and collaborative teamwork.

Vision

Our vision is to become the preferred supermarket of choice for consumers, workers, and local communities.

Values

- Economic, Social, and Environmental Responsibility: We prioritize generating results to sustain our socio-business model and contribute to wealth creation in each community. We are committed to solidarity and environmental sustainability.
- Commitment to Consumers: We pledge to serve and satisfy not only our consumer members but also the broader consumer community. Our commitment involves offering quality products at fair prices and actively listening to feedback for continuous improvement.
- Participation: We view participation as both a right and an obligation of our partners. It entails active engagement in business and social management, implying self-demand, co-responsibility, and the pursuit of continuous improvement based on self-management.
- Trust: We prioritize cultivating relationships based on honesty and simplicity. Transparency serves as the cornerstone of our interactions.
- Innovation: We embrace a mindset of openness to change, continually striving for improvement. Our commitment to innovation lies in our relentless pursuit of meeting customer needs and advancing both within the company and society at large.

Strategy

At the Group, we update our strategy (and therefore also the role of Sustainability in it) with each strategic cycle. In the current strategic cycle (2024-2026), Sustainability stands out as one of the most important pillars shaping our desired strategic position, alongside other key initiatives focused on product, pricing, customers, and workers.

Group's aim is to promote healthy food and lifestyles while generating local wealth through a personalized experience and a quality product range at affordable prices. This is all supported by people-centred business model.

Aligned with the Group's overarching vision and longstanding commitment to community well-being, a key strategic priority is to distinguish its offering by ensuring access to safe, healthy, and sustainable food for all consumers. To operationalize this commitment, since 2018 the EROSKI Group has implemented a structured framework titled the "10 Commitments to Health and Sustainability", which encompass specific and measurable goals across the following key areas:

Commitments to Health and Sustainability	Sustainable Development Goals	Aspirations of the Code EU Conduct
1. We are committed to food safety. We are committed to food safety, through a preventive quality management plan, product traceability controls, and maintaining the cold chain for fresh products.		1. Healthy diets 4.Efficient and circular value chain
2. We promote a balanced diet. We promote consumption of the necessary and appropriate foods for a balanced diet. We reduce nutrients whose excessive consumption can be damaging to health in our own-brand products, and we improve the quality of saturated fats.		1. Healthy diets 4. Efficient and circular value chain 7. Sustainable sourcing
3. We address childhood obesity. We work to prevent childhood obesity, promoting and facilitating a balanced diet for children, prioritizing the nutritional quality of our products and aiming to train two million children and their families in healthy lifestyle habits by 2025.		1. Healthy diets 6. Cooperation
4. We cater to specific nutritional needs. We work to ensure that people with specific dietary requirements can find everything they need for their food in our stores, expanding the diversity of the offer (gluten-free, lactose-free, vegetarian and vegan, organic, etc.) and offering alternatives such as our order service or our *online store.*		1. Healthy diets 6. Cooperation

Commitments to Health and Sustainability	Sustainable Development Goals	Aspirations of the Code EU Conduct
5. We promote responsible consumption. We facilitate sustainable food consumption by reducing the environmental impact of our processes, stores, and products. Our products support a circular economy (eco-designed packaging, food waste reduction, enhanced recycling) and decarbonization across our supply chain. We also promote organic products, sustainable production practices, reduced artificial additives, and animal welfare.	2, 1, 6, 7, 12, 11, 13, 14, 15, 17	1. Healthy diets 2. Prevention of food waste 3. Climate neutrality in the value chain 4. Efficient and circular value chain 6. Cooperation 7. Sustainable sourcing
6. We offer more local products. We support the social and economic development of our store communities and promote local culture through culinary events, production site visits, support for traditional celebrations, and by channelling resources into social and solidarity projects.	10, 12, 13, 17	3. Climate neutrality in the Value chain 4. Efficient and circular value chain 5. Economic growth 6. Cooperation 7. Sustainable sourcing
7. We make healthy eating affordable We improve the affordability of the products necessary to have a balanced and responsible diet and we develop personalized savings proposals for our Customer Partners.	8, 11, 12, 17	1. Healthy diets
8. We act by listening, with clarity and transparency. We commit to acting transparently and inclusively, involving Members, workers, customers, and other stakeholders. We ensure clarity and transparency in product labelling and communication.	16	1. Healthy diets 6. Cooperation

Commitments to Health and Sustainability	Sustainable Development Goals	Aspirations of the Code EU Conduct
9. We take care of our Workers. We promote training on health, wellness and responsible consumption with the aim of improving the quality of life of our workers, offering training, advice, activities, programmes and tools for our staff and their families.		5. Economic growth
10. We promote a healthier lifestyle. We foster quality information on health and sustainability through channels like EROSKI Consumer and www.consumer.es. We also offer personalized advice programs to Members of Club EROSKI.		1. Healthy diets 6. Cooperation

Business model

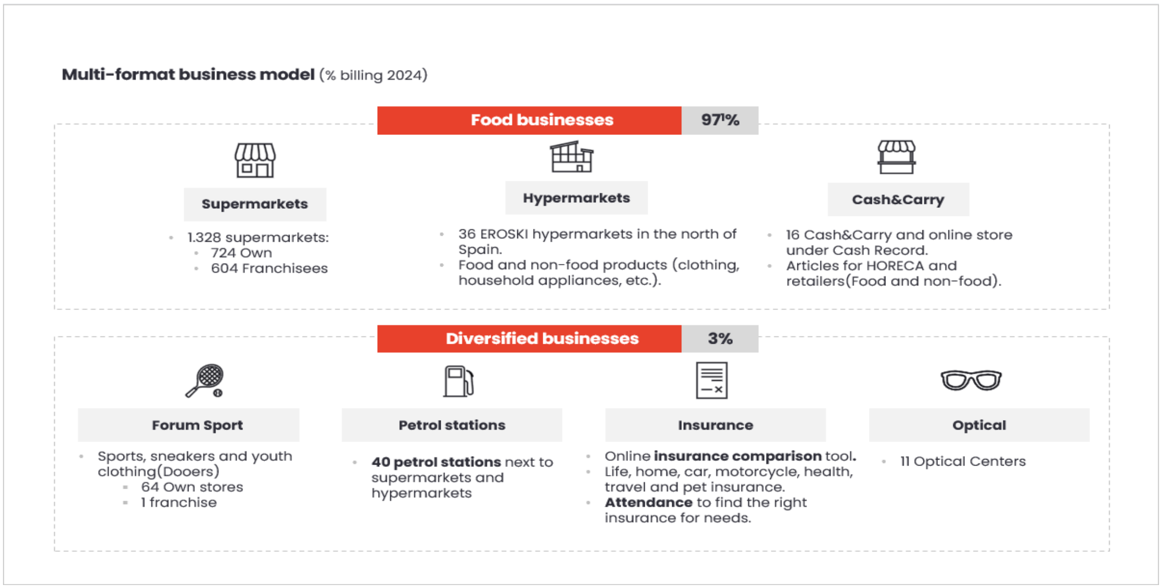
The Group operates under a multi-format and omnichannel business model, strategically designed to meet the varied preferences and needs of its customer base. This model integrates a wide range of product and service offerings that extend beyond the core food retail sector to include petrol stations, sporting goods stores, opticals, and insurance services.

As of the reporting period, the Group operates a comprehensive commercial network consisting of 1,485 physical retail stores, which collectively span a total commercial area of approximately 1.13 million square meters. In addition, the Group manages six online stores, providing customers with a seamless digital shopping experience and enhancing its market reach through omnichannel accessibility.

The Group's portfolio is further diversified through a range of business lines, brand identities, and retail formats, which are strategically adapted to local market dynamics and regional consumer preferences. This geographic and operational flexibility enhances its capacity to deliver personalized value propositions across the Spanish territory.

The business operations are structured into two principal segments:

- Food Businesses
- Diversified Businesses



In its food business, the Group offers a comprehensive selection of food products—both fresh and packaged—sourced from reliable local, national, and international suppliers. This is complemented by a wide array of drugstore and perfumery items, as well as bazaar goods, household appliances, electronics, stationery, toys, and textiles. EROSKI Group supermarkets operate under several banners, including EROSKI City, EROSKI Center, ALIPROX, FAMILIA, ONDA, Rapid, and CAPRABO.

In its diversified business segment, the Group manages FORUM sports stores and DOOERS sneaker stores. It also provides services through an online insurance comparison platform, optical centers, and fuel stations.

Across all retail formats, the Group aims to meet a wide spectrum of consumer needs—from everyday essentials to non-food items—by offering products that combine competitive pricing, quality, authenticity, and superior service. A multi-brand strategy ensures a broad selection between manufacturer brands and the Group's own brand. There is a strong commitment to promoting local products within the regions of operation. The own-brand portfolio embodies the Group's values, offering high-quality items with a focus on health, sustainability, and support for local producers, while catering to diverse customer budgets.

Business model '*Contigo*'

Guided by values that epitomize our unwavering cooperative ethos, we believe in the possibility of conducting business differently, rooted in principles of participation and collaboration as the cornerstone of progress. With the overarching mission of championing wholesome food, fulfilling the needs of consumers and workers, and fostering continued growth while enriching our surroundings, we have crafted our '*Contigo*' business model.

Our aspiration is to be the preferred supermarket for consumers, workers, and the communities we serve. We provide a diverse and superior product selection without burdening the budget. To achieve this, we consistently strive to offer products from trusted brands at competitive prices, encompassing both our proprietary brands and offerings from esteemed manufacturers. Our extensive product array is underpinned by our support for local production and our commitment to promoting healthy eating through fresh, quality produce. Moreover, we prioritize delivering a superior customer experience characterized by convenient locations, personalized service, and compelling savings propositions.

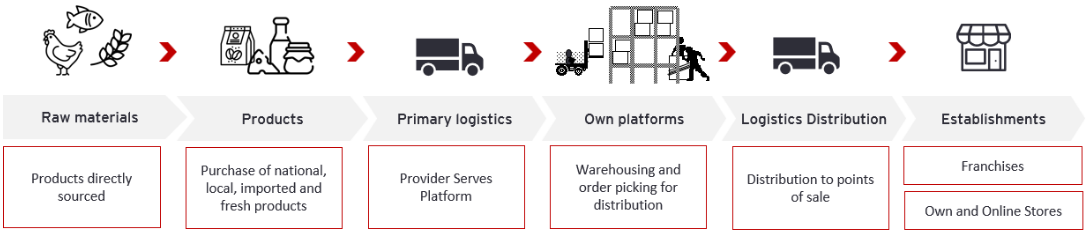
This strategic model incorporates the Group's vision and commitments across all business units and stakeholder relationships. In 2024, progress continues along the strategic positioning axes that define the core of the business model, reinforcing alignment with long-term goals and stakeholder expectations.:

Positioning axes	Description	ESRS mapping
Differentiation		
▪ Local Sourcing and Regional Value Chains ▪ Nutrition and Public Health	Differentiation will be driven by a focus on locally sourced products and health-promoting food offerings, enhancing transparency and stakeholder trust through proactive communication and value demonstration.	S-2
Advanced / Hygienic		
▪ Customer-Centric Experience and Accessibility ▪ Sustainability ▪ Responsible Innovation	The Group will uphold inclusive and responsive customer service as a core value, while maintaining environmental stewardship and forward-looking innovation as standard ESG commitments.	S-4 E-1 / E-3 / E-5 G-1
Playing field		
▪ Product Diversity ▪ Product Quality Assurance ▪ Affordability and Responsible Pricing	Strategic investments will prioritize a comprehensive and inclusive product assortment, assured quality, and pricing strategies aligned with economic accessibility and consumer well-being.	S-4 G-1
DNA		
▪ Social Impact and Cooperative Governance	The Group will reinforce its cooperative identity and community-centred governance model, underlining its long-standing commitment to social equity, stakeholder participation, and shared value creation.	S-1

Value chain

The business model described above is designed to be viable not only for the EROSKI Group's internal operations but also for the stakeholders across its entire value chain. The Group seeks to optimize its value chain to meet consumer demand for quality food at accessible prices. This spans upstream activities (e.g., relationships with producers and suppliers), internal operations across various business lines, and downstream activities involving value delivery to customers and engagement with franchisees.

Accordingly, this Sustainability Statement covers the impacts, risks, and opportunities not only within the Group's own operations but also throughout the upstream and downstream segments of the value chain.



Upstream Value Chain Stages

In the early stages of the value chain, EROSKI Group engages with a wide network of suppliers and service providers:

- Commercial suppliers: In 2024, the Group collaborated with 3,859 producers and suppliers, nurturing long-term, stable relationships with partners of varied profiles. This includes suppliers of international and national branded products, private-label manufacturers, local producers, cooperatives, and farmers who directly supply EROSKI stores. Additionally, suppliers of operational and administrative goods and services play a vital role. Supplier agreements are typically renewed periodically. This network facilitates efficient distribution to end consumers.
- Service providers: The Group's logistics infrastructure is a critical enabler of business performance. A robust logistics network ensures product freshness, maintains quality control standards, and enhances customer satisfaction. The Group operates advanced distribution and transportation systems designed to improve competitiveness.

All suppliers are selected based on rigorous criteria including product quality, delivery punctuality, and compliance with social and environmental standards. Partnerships are built with responsible suppliers who share EROSKI Group's commitment to sustainable development and work to reduce environmental impact across the value chain—from sourcing and processing to in-store operations.

Own operations

The Group's operational footprint includes corporate headquarters, owned facilities, and commercial establishments, where its principal business activities are executed:

Food Businesses:

- Hypermarkets: Group operates a network of 36 hypermarkets of varying sizes across northern Spain, particularly concentrated in the Basque Country. These hypermarkets offer a comprehensive range of both food and non-food items, including footwear, apparel, home textiles, kitchenware, automotive supplies, DIY tools, books and stationery, sports goods, toys, electronics, household appliances, and jewellery.
- Supermarkets: The Group manages 1,328 supermarkets, consisting of 724 owned and 604 franchised stores. These operate under several commercial banners adapted to local market preferences and regional identities. The current distribution includes 623 EROSKI City, 281 CAPRABO, 185 EROSKI Center, 106 ALIPROX, 78 FAMILIA, 1 ONDA, and 54 Rapid stores.
- Cash & Carry: Through the VEGALSA-EROSKI partnership, the Group runs 16 Cash & Carry stores under the Cash Record brand, complemented by a dedicated online store. These

stores serve the hospitality (HORECA) and retail food sectors, offering a wide assortment of food products, personal care items, kitchen supplies, beverages, and a selection of non-food products.

Diversified Businesses:

- Fuel stations: The Group operates 40 service stations, strategically located adjacent to EROSKI supermarkets and hypermarkets. These stations offer competitive fuel pricing, multiple payment options, and discount benefits, reinforcing the Group's value proposition for customers.
- Leisure and sport: EROSKI Group manages 65 stores, including 64 owned and 1 franchised, across 11 autonomous communities. These stores cater to active and lifestyle-oriented consumers with a broad range of sports equipment. The *Dooers* brand stores focus on youth-oriented footwear and apparel.
- Opticals: The Group offers optical services through 11 in-store centers providing prescription glasses, sunglasses, contact lenses, and accessories. These services are integrated into select hypermarkets, delivering convenience, affordability, and quality to customers without requiring standalone stores.
- Insurance: EROSKI Group offers digital insurance comparison and brokerage through its online platform https://eroskiasegura.es. This service helps customers identify suitable life, health, home, auto, motorcycle, travel, and pet insurance options based on their specific needs, promoting financial well-being and security.

Number of stores as of 31st January 2025

	2024			2023		
	Own	Franchises	Total	Own	Franchises	Total
Hypermarkets	36	0	**36**	36	0	**36**
Supermarkets	724	604	**1,328**	725	628	**1,353**
Cash & Carry	16	0	**16**	17	0	**17**
Fuel stations	40	0	**40**	41	0	**41**
Leisure and sport	64	1	**65**	65	1	**66**
Total	880	605	1,485	884	629	1,513

Distribution of physical establishments by autonomous community and business

	2024										
	Own Establishments						Franchised Establishments				
	Food Business			Diversified Businesses		Own total	Food Business		Diversified Businesses	Total, franchises	Total
	Hypermarkets	Supermarkets	Cash&Carry	Fuel stations	Leisure and sport		Hypermarkets	Supermarkets	Leisure and sport		
Andalusia	2	0	0	1	0	3	0	64	0	64	67
Andorra	0	0	0	0	0	0	0	5	0	5	5
Aragon	0	36	0	1	2	39	0	28	0	28	67
Asturias	0	13	1	2	7	23	0	2	0	2	25
Cantabria	1	8	0	1	5	15	0	7	0	7	22
Castilla y León	1	21	0	1	11	34	0	19	1	20	54
Castilla-La Mancha	0	0	0	0	0	0	0	7	0	7	7
Catalonia	0	170	0	1	1	172	0	115	0	115	287
Ceuta	0	0	0	0	0	0	0	2	0	2	2
Community of Valencia	0	0	0	0	2	2	0	10	0	10	12
Extremadura	0	0	0	0	0	0	0	4	0	4	4
Galicia	7	143	15	5	2	172	0	79	0	79	251
Gibraltar	0	0	0	0	0	0	0	5	0	5	5
Balearic Islands	0	109	0	4	0	113	0	71	0	71	184
Canary Islands	0	0	0	0	0	0	0	0	0	0	0
La Rioja	1	10	0	1	3	15	0	7	0	7	22
Madrid	0	0	0	0	0	0	0	25	0	25	25
Melilla	0	0	0	0	0	0	0	0	0	0	0
Murcia	0	0	0	0	0	0	0	0	0	0	0
Navarre	2	54	0	4	6	66	0	36	0	36	102
Basque Country	22	160	0	19	25	226	0	118	0	118	344
Total	36	724	16	40	64	880	0	604	1	605	1,485

In 2024, the EROSKI Group's network was expanded with the opening of 60 physical stores (7 owned and 53 franchised), while 79 stores (11 owned and 68 franchised) were closed to realign the business structure with evolving market requirements.

During the same period, the commercial network continued its transformation to the new-generation model, designed to elevate the customer experience and respond to societal priorities in sustainability and digitalization. These innovative formats blend self-service with personalized, approachable assistance and place a strong emphasis on local and fresh products. Moreover, renovated stores achieve up to 35% reductions in electricity consumption compared with conventional supermarkets. By year-end, 36 additional stores had been converted, bringing the total of new-generation stores to 1,111.

Workers are fundamental to the Group's strategic success. Maintaining a workforce of the right size and capabilities is essential to effectively serve customer needs. For further details on worker demographics and distribution by region, see section '3.1.3.2 Characteristics of the company's workers (S1-6) of chapter ESRS S1 – Own workforce'

Downstream Value Chain Steps

The subsequent phase of the value chain involves distributing products to the EROSKI Group's owned and franchised establishments, ensuring their availability to customers:

- Service providers: The distribution of products to both owned and franchised stores is managed through an integrated logistics network, combining both in-house logistics capabilities and external service providers. These partners ensure the timely transportation of products to sales points and facilitate the delivery of both in-store and online orders to collection points or directly to customers. The efficiency and smooth operation of our supply chain are crucial, particularly for ensuring the freshness and quality of food products.

- Franchises: In 2024, EROSKI continued to expand its franchise network, opening 53 new franchised supermarkets. Since 2015, EROSKI Group has been pioneering inclusive employment through the operation of stores managed by people with disabilities. This initiative has grown across several regions, with the following expansions:
  - Basque Country (in partnership with GUREAK, a social enterprise dedicated to creating and managing employment opportunities for people with disabilities): 4 inclusive stores launched in 2015, 2017, 2018, and 2022.
  - Castilla y León (in collaboration with SOLTRA, a leading social-economy organisation committed to social and labour inclusion for persons with disabilities): 4 centres inaugurated in 2019 and 2023, plus 2 additional openings in 2024.
  - Cataluña (together with AMPANS and ENTREM, organisations that enhance employability for individuals with intellectual disabilities, mental health challenges, and social vulnerability in the *Penedès* region): 2 centres opened in 2019 and 2023.

  With the 2 additional openings in 2024, facilitated by SOLTRA, the supermarket network now comprises 10 centers operated under this inclusive employment model, collectively employing 100 individuals. This approach continues to be strengthened through partnerships aimed at expanding equitable and socially inclusive job opportunities.

- Customers and End-users: EROSKI Group categorizes its customers based on membership in the Members Club, allowing for more personalized customer engagement and tailored risk management:

- Members Club Customers: This group includes customers whose age, purchase habits, and preferences are known, enabling EROSKI Group to offer personalized marketing, customized offers, and better management of customer needs and risks.
- Non-Members Club Customers This group consists of customers for whom specific data is not available, limiting the ability to segment or personalize their service offerings and risk management.

More details on this stakeholder can be found in section '3.3.1.2. Material impacts, risks and opportunities and their interaction with the strategy and business model (SBM-3) relating to the ESRS S4-Consumers and end users':

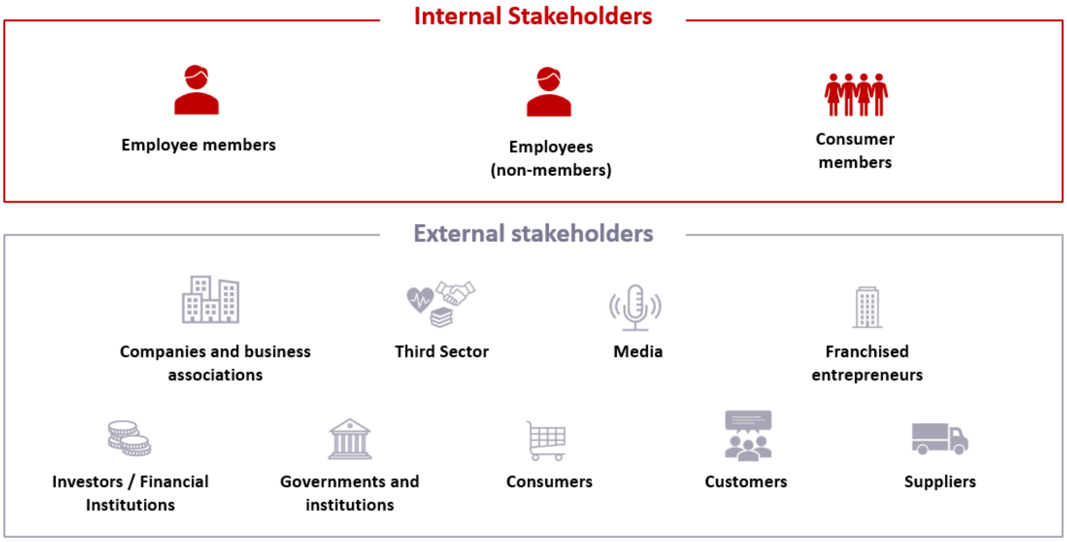
1.1.3.2 Interests and views of stakeholders (SBM-2)

EROSKI Group's operations are designed to generate a positive impact within the regions where business activities are conducted. Achieving this goal requires maintaining strong, collaborative relationships with stakeholders. Continuous engagement and mutual cooperation with individuals, groups, communities, and organizations have been cultivated and strengthened over time.

To support this engagement, mechanisms have been implemented to involve stakeholders in both operational and strategic decision-making processes—an essential component of advancing social responsibility and effectively managing social impacts. Understanding stakeholders' expectations, interests, and concerns is a central focus, reinforcing a commitment to addressing their needs.

In 2024, in accordance with the Corporate Sustainability Reporting Directive, key stakeholders relevant to the EROSKI Group were identified. Beyond ongoing communications and partnerships, stakeholders were engaged through the Due Diligence process (see section '1.1.2.4 Due Diligence Statement (GOV-4) of this chapter ESRS 2 - General disclosures'), stakeholder input played a critical role in the Double Materiality Assessment process, helping identify and prioritize issues of greatest significance. These insights have informed strategic planning and the business model of the EROSKI Group, ensuring that stakeholder concerns are adequately addressed and integrated into decision-making processes. Further details on this process can be found in section '1.1.4.1 Description of the process for determining and evaluating the material impacts, risks and opportunities (IRO-1) of this chapter ESRS 2 - General disclosures'

Stakeholders



Through various communication channels, knowledge, concerns, and interests are shared, enabling a deeper understanding of stakeholder needs and facilitating their integration through the Sustainability Committee. The EROSKI Group has established communication and collaboration mechanisms to identify key matters and concerns for each stakeholder group, along with the corresponding outcomes resulting from these engagements:

Stakeholder Group	Communication and collaboration mechanism	Key matters and concerns	Collaboration Outcomes
Customers	Customer Service (in-store, phone, and website). Customer satisfaction surveys. Customer feedback programs. Promotional brochures. Consumer-specific mechanisms. Exclusive for loyal customers: EROSKI App. Newsletters. EROSKI Club Magazine. CAPRABO Sabor Magazine.	Product quality and affordability. Innovation. Regulatory compliance. Socially responsible company. Customer health and safety. Data protection. Product traceability. Market competitiveness. Food waste.	Improved products and services. Healthier product ranges. Adapted marketing campaigns. Informed consumers. Enhanced point-of-sale processes.
Consumers	Consumer EROSKI Magazine, *consumer* www.consumer.es website and its social media profiles. Tria Bo Food School and Project, Tria Sa (at CAPRABO). Awareness campaigns (health, solidarity, and environment).	Value for money. Customer service. Competitiveness in the market. Health and safety of customers. Promotion of healthy and sustainable consumption habits.	Improved products and services. Healthy product ranges. Adaptated marketing campaigns. Improved labelling. Informed consumers. Enhanced point-of-sale processes.

Stakeholder Group	Communication and collaboration mechanism	Key matters and concerns	Collaboration Outcomes
	Collaboration with public institutions and organisations that look after the interests of consumers (*Kontsumobide*, Council of Consumers and Users, AESAN, etc.). Notes and press conferences. Eroski.es website Caprabo.com website Forumsport.com website	Socially responsible company. *Marketing* and labelling. Food waste. Product traceability.	
Workers	Nexo publication, intranets (Prisma, Forum Net), meeting minutes, communications at headquarters. Performance Evaluation interviews. Workplace culture surveys. Audits. Internal Reporting Channels.	Regulatory Compliance. Data protection. Health and Safety at work. Health and Safety of customers. Employment. Conciliation. Anticorruption. Ethical and responsible management.	Updated internal regulations. Improvement plans. Improved working conditions. Improved communication.
Worker members	Corporate participation bodies. Reception manual. Mechanisms specific to workers.	Issues inherent to workers.	Updated internal regulations. Improvement plans. Improved working conditions. Improved communication.
Consumer members	Corporate participation bodies. *Newsletters*. Mechanisms specific to consumer.	Issues inherent to consumer members	Improved products and services. Healthy product ranges. Adaptated marketing campaigns. Labelling improvements
Suppliers	Supplier Customer Service. Publications: Nexo Logística EROSKI. Agreements with SMEs. Collaboration agreements. Sectoral roundtables. Promotional campaigns for local products. Audits (Quality Control.). Permanent and occasional forums.	Anticorruption. Regulatory Compliance. Product traceability. Economic performance. Unfair competition. Competitiveness in the market.	Building strong relationships. Regular monitoring of relevant KPIs. Improvement in processes and best practices. Joint plans for waste reduction and environmental impact at the operational level. Collaborative management in the face of projects or service crises.
Financial institutions and Investors	Corporate Governance Report. Report on Consolidated Financial Statements. Notes and press conferences.	Innovation. Climate change. Ethical and responsible management. Customer service. Employment.	Improved transparency and rigour in reporting. Implementation of best practices in corporate governance and risk control.

Stakeholder Group	Communication and collaboration mechanism	Key matters and concerns	Collaboration Outcomes
	Website of the CNMV and EROSKI.		Long-term trust-based relationships Open, transparent and close dialogue.
Franchise Partners	'*Contigo*' franchise program. Direct communications with the staff of the Franchise Directorate of the General Directorate of Network.	Competitiveness in the market. Promotion of local suppliers. Customer service. Social and economic development of the environment. Product traceability. Regulatory Compliance	Building strong relationships. Improved transparency and rigour in reporting. Improve products and Services.
Governments and the business community	Collaboration agreements and conventions. Meetings with public representatives. Business associations and consumer cooperatives (ACES, ANGED, AECOC, HISPACOOP, etc.). Other companies.	Ethical and responsible management. Climate change. Gender equality and diversity. Employment. Occupational Health and Safety.	Adherence to legal, compliance, and respect for the regulations. Advisory and collaboration with institutions. Good corporate Governance practices.
Third sector and other social agents	Meetings with representatives of the different organizations. Scientific Committee of the EROSKI Foundation. Universities: agreements, scholarships. NGOs: collaboration agreements, sponsorships, conferences, stands.	Accessibility. Regulatory Compliance. Food waste. Social action and solidarity. Socially Responsible Company. Employment.	Improved transparency and rigour in reporting. Open, transparent and close dialogue.

Each year, during the preparation of the annual budget and the development of the Strategic Plan, the Sustainability Committee reviews proposals received from various stakeholders. Based on this analysis, the Committee recommends improvement objectives for approval by the Board of Directors.

Notably, EROSKI Group ensures the active integration of the views and interests of key stakeholders—particularly consumer-members—into corporate decision-making processes. Consumer input is gathered through structured participation in corporate channels such as Consumer Committees and the Consumer Council. Their perspectives are also directly represented within the highest governing bodies of the cooperative, namely the Governing Council and the General Assembly, where consumer-members hold 50% representation. This structure ensures that stakeholder interests are directly conveyed and integrated into strategic and operational decisions.

1.1.3.3 Material impacts, risks and opportunities and their Interaction with strategy and business model (SBM-3)

Following the double materiality assessment outlined in section '1.1.4.1 Description of the process for determining and evaluating material impacts, risks and opportunities (IRO-1)' of chapter ESRS-2 General disclosures, the EROSKI Group has identified the following ESRS standards as material for the 2024 financial year, with disclosures provided in this report:

- E1 – Climate Change
- E3 – Water and marine resources
- E5 – Resource use and Circular economy
- S1 – Own Workforce
- S2 – Workers in the Value Chain
- S4 – Consumers and End-Users
- G1 - Business Conduct

For each of these ESRS standards, positive and negative impacts, as well as material risks and opportunities have been identified, considering their effects on people or the environment and the time horizon in which their impact is most likely to materialize from EROSKI Group or its value chain perspective.

Material impacts, risks and opportunities

			Time horizon			Value chain		
Topic	IRO	Type of IRO	Short	Medium	Long	Upstream	Own operations	Downstream
Environment								
E1 - Climate Change								
Climate Change Mitigation	**CO2 eq. emissions from fuel consumption (scope 1 and 2):** Direct GHG emissions, primarily from transportation and facility maintenance, contributing to global warming.	IN	X			X	X	
	CO2 eq. emissions from customers and suppliers (scope 3): Scope 3 emissions of the EROSKI Group, mainly related to business travel and fuel consumed in transportation.	IN	X			X		X
	Penalty for excess emissions: As environmental regulations become stricter, GHG emissions may result in financial penalties if the EROSKI Group fails to comply with the regulations.	R		X		X	X	X
	Costs for emission allowances: due to indirect emissions, the EROSKI Group may incur additional	R		X			X	

Topic	IRO	Type of IRO	Time horizon			Value chain		
			Short	Medium	Long	Upstream	Own operations	Downstream
	cost for emission allowances, impacting profitability and competitiveness in the market.							
Climate Change adaptation	**Climate change adaptation measures:** Implementing measures to enhance resilience of facilities, can reduce in operational costs.	O	X				X	
Energy	**Volatility in the prices of energy resources:** Rising operational cost due to energy price volatility, potentially reduce profit margins and increasing sales prices, affecting competitiveness and demand.	R		X		X	X	X
	Use of renewable energy: Utilizing renewable energies in across operational sites can reduce energy costs.	O		X			X	X
E3 - Water and Marine Resources								
Water	**Change in the natural course of water:** the Intensive use of water and its resource extraction (e.g. fishing) by the EROSKI Group or our suppliers may negatively impact the natural courses of water and inhabiting species.	R	X			X	X	
E5 - Resource use and circular economy								
Resource inflows, including resource utilization	**Increased cost of raw materials:** loss of revenue due to the decrease in the variety of products and the increase in sales prices, caused by the increase in the costs of raw materials reducing competitiveness and demand in the market.	D & R		X		X	X	
Resource outflows related to products and services	**Use of single-use plastic:** Contribute to pollution and waste generation due to improper management of non-reusable material packaging. It also presents a risk due to the growing regulatory pressure to reduce its use and growing environmental awareness among consumers, etc.	NI & R	X			X	X	X
Waste	**Inorganic waste management practices:** Enhance the management of inorganic waste by implementing more efficient and sustainable practices to reduce the environmental impact of the company. This will also generate cost savings in waste disposal, remediation costs, and potential penalties for regulatory violations, while improving the reputation of the EROSKI Group as a company committed to sustainability and social responsibility.	O	X				X	

Topic	IRO	Type of IRO	Time horizon			Value chain		
			Short	Medium	Long	Upstream	Own operations	Downstream
	Products surplus: May lead to financial losses due to discounts or promotions to sell excess stock, additional storage and handling costs, and negative brand image from poor inventory management and waste generation.	NI & R						
	Food waste: increase in food surpluses implies the non-sale of products, generating direct economic losses. It also indicates inefficient resource use, negatively impacting brand image due to poor resource management.	NI & R	X				X	X
Social								
S1 - Own Workforce								
Working conditions	**Work-Life balance measures for workers:** the implementation of Work-Life balance measures, such as Work-Life balance policies, additional leave and flexible hours, improves workers' well-being and promotes a more productive work environment and greater satisfaction for customers.	PI & O	X				X	
	Growth in occupational diseases: The management and treatment of occupational diseases can increase operating expenses due to medical expenses, sick leave and possible penalties.	R		X			X	
	Promoting a safe and healthy work environment: The benefits of having a safe and healthy work environment, such as the reduction of occupational accidents and diseases, can outweigh the initial costs, leading to a reduction in operating costs.	O			X		X	
	Job instability due to temporary and discontinuous contracts: the high turnover of temporary workers lead to a constant cycle of hiring and training, which significantly increases operating costs in the long term.	R			X		X	
	Inadequate working conditions in own workforce: can result in an increase in the number of leaves, increasing operating costs due to the constant need to hiring and training new workers.	R	X				X	
	Diversity of roles, schedules and onsite requirements: the diversity of roles and schedules in the EROSKI Group, which includes office, warehouse, logistics and supermarket workers, presents a significant risk in the	R	X				X	

Topic	IRO	Type of IRO	Time horizon: Short	Time horizon: Medium	Time horizon: Long	Value chain: Upstream	Value chain: Own operations	Value chain: Downstream
	implementation of Work-Life balance policies due to perceived unfairness							
	Workforce optimization during peak demand: Hiring temporary workers during peak demand seasons can provide employment opportunities to people who need and/or are looking for temporary work. Likewise, by having the right staff during peak demand, the EROSKI Group can offer better customer service, which can translate into greater customer satisfaction and loyalty.	PI & O	X				X	
	Quality employment policies: Creating a positive image through quality employment policies and diversity can strengthen customer loyalty that values corporate social responsibility, resulting in increased revenue.	O	X				X	
	Competitive salaries: Offering good salaries at all levels can improve worker retention, reducing the costs associated with hiring and training new workers.	O	X				X	
	Effective dialogue with workers: Effective social dialogue can improve cooperation and efficiency in the workplace, reducing labour conflicts and improving productivity, which can decrease operating costs in the long run.	O	X				X	
Equal treatment and opportunities for all	**Employment opportunities for people with disabilities and groups at risk of exclusion:** progressive incorporation of people with disabilities, solidarity contributions to various companies in the field of disability, and collaboration in occupational training programmes for unemployed young people and people at risk of social exclusion.	PI		X			X	
	Measures against violence and harassment in the workplace: cases of violence or harassment due to discrimination (racial, gender or sexual) in company facility	NI	X				X	
	Creating a respectful and diverse work environment: policies and measures that ensure non-discrimination, fostering an inclusive environment of respect and collaboration.	PI & O	X				X	
	Loss of key Talent: the loss of key profiles and the difficulty in attracting new talent can result in high turnover, which increases the costs of hiring and training new workers, directly affecting operational costs.	R	X				X	

Topic	IRO	Type of IRO	Time horizon			Value chain		
			Short	Medium	Long	Upstream	Own operations	Downstream
	Investment in worker development: Investing in worker professional development can improve talent retention, reducing the costs associated with hiring and training new workers, and improving the quality of service.	O	X				X	
S2 - Workers in the Value Chain								
Working conditions	**Engaging suppliers, contractors and franchisees to improve their environmental and social performance:** raising awareness and training the supply chain with the aim of meeting the organization's objectives in environmental and social matters, or the legal requirements established in these areas.	PI		X		X	X	X
	Contribute to burnout, reduced job satisfaction and increased health risks in the value chain: implementation of excessively long working hours, without adequate breaks or rest periods in companies in the value chain, leading to burnout, reduced job satisfaction and an increase in health risks for suppliers.	NI		X		X	X	X
S4 - Consumers and End Users								
Information-related impacts for consumers or end users	**Clear and transparent information:** clearly advertising product information, including ingredients and origin, not only strengthens consumer trust and loyalty, but also differentiates the EROSKI Group as a company committed to transparency and responsibility. By providing detailed and accessible information, the EROSKI Group can attract consumers who are aware of and concerned about the quality and origin of products, improving reputation and boosting sales.	O		X				X
Social inclusion of consumers or end users	**Failure to meet quality and price expectations:** if the EROSKI Group's products do not meet quality expectations and have higher prices than those of its competitors, customers will actively seek out cheaper options. This may lead to a decrease in sales for the EROSKI Group.	NI	X				X	X
	Unsatisfactory customer service: loss of trust with the customer due to poor customer service management can lead to lost sales due to lack of consumer trust in the company.	R		X			X	X
	Consumer staples at affordable prices: selling staples at low prices can attract a larger number	O			X			X

Topic	IRO	Type of IRO	Time horizon			Value chain		
			Short	Medium	Long	Upstream	Own operations	Downstream
	of customers, increasing sales volume and generating a higher revenue stream.							
	Increase purchase frequency and basket size: Targeted promotions and incentives can attract new customers interested in taking advantage of offers, thereby increasing sales and customer base.	PI & O	X					X
	Positive customer experience: Improving the shopping experience and offering a wide variety of options through digital channels can significantly improve the company's reputation, attracting more customers and increasing sales.	O	X				X	X
Personal Safety of Consumers or End Users	**Products in poor condition:** Distributing products in suboptimal conditions can erode consumer trust in the brand, leading to a significant decrease in revenue.	R	X			X	X	X
Governance								
G1 - Business Conduct								
Animal welfare	**Intensive production practices:** the acquisition of products of animal origin from breeding and slaughter systems that do not include animal welfare standards with respect to what is required by law can damage the reputation of the EROSKI Group, as well as cause a loss of consumer confidence.	NI & R	X			X	X	
Animal welfare	**Promoting animal welfare:** promoting animal welfare and sustainable production practices can improve the company's reputation and attract consumers who value ethics and sustainability, increasing sales.	O	X			X	X	X
Corruption and bribery	**Building a Zero-tolerance environment:** The Anti-Corruption Policy, based on zero tolerance towards any form of corruption, promotes integrity and transparency in all operations.	PI		X		X	X	X
Corporate culture	**Integration of new technologies** in various areas of the company, especially with regard to confidentiality and privacy of data provided by its customers and suppliers, guaranteeing their privacy through the Data Protection System.	PI	X				X	
Corporate culture	**Communication with key stakeholders:** encouraging stakeholder participation through multiple communication channels in the company.	PI	X			X	X	
Corporate culture	**Social commitment to the community:** development of local communities generating	PI	X				X	X

Topic	IRO	Type of IRO	Time horizon: Short	Time horizon: Medium	Time horizon: Long	Value chain: Upstream	Value chain: Own operations	Value chain: Downstream
	employment, community well-being and economic growth.							
	Improved competitiveness: the EROSKI Group's commitment to innovation can have a positive impact on society by offering improved products and services, promoting local economic development and creating new employment opportunities.	PI	X				X	X
	Promotion of local products: the distribution and promotion of local products, highlighting their unique characteristics, encourages the consumption of fresh, healthy and quality food, benefiting both local producers and consumers.	PI		X		X	X	X
	Market position: the improvement in the profitability and financial solvency of the EROSKI Group strengthens its position in the market, benefiting society by ensuring job stability, promoting local economic development and supporting sustainable initiatives.	PI & O	X			X	X	X
	Improving the shopping experience through digital channels: developing the shopping experience and being able to choose from a wide variety of options through the digital channels as a part of digital strategy.	PI	X				X	X
	Cyberattack and data loss: The loss of personal or business data due to a cyberattack or internal misuse can significantly erode the trust of customers and suppliers, reducing sales and damaging the company's reputation.	R	X			X	X	X
	Geopolitical instability: different global factors, such as a war or internal political problems, can lead to an increase in the cost of products, as well as a decrease in the quantity of the product, forcing the EROSKI Group to look for new suppliers, which implies greater investment and increased operating costs.	R	X			X	X	X
	Raising standards for product composition/ingredients: Implementing higher standards in product composition can raise product costs and prices, making them unaffordable for low-income consumers and resulting in a decrease in customer base and sales.	R			X	X	X	X
	Promotion of healthy habits: the promotion of healthy habits and sustainable practices can strengthen the reputation of the EROSKI Group as	O	X				X	X

Topic	IRO	Type of IRO	Time horizon: Short	Time horizon: Medium	Time horizon: Long	Value chain: Upstream	Value chain: Own operations	Value chain: Downstream
	a responsible company committed to the well-being of its customers, attracting more consumers and increasing sales.							
	Good governance practices: transparent governance ensures ethical decision making that avoid possible sanctions and reputational issues	O		X			X	
	Lack of transparency in internal communication: internal communication failures can generate a bad work environment, increasing sick leaves and resignations.	R	X				X	X
	Promotion of internal communication: the promotion of communication with workers improves the work environment by reducing turnover and associated new hiring and training cost.	O	X				X	
	Optimal customer service: commercial strategy aimed at achieving maximum customer satisfaction and maintaining a relationship of mutual trust through an expert workforce, human treatment, high quality, personalized service, efficiency and a strong commitment to sustainability.	PI	X				X	X
Political Engagement	**Collaboration with public administrations:** collaboration with public administrations as a key interest group for achieving the improvement of services for communities.	PI	X			X	X	X
Supplier relationship management, including payment practices	**Improvement in quality and safety standards:** carrying out audits of suppliers to ensure compliance with quality and safety standards, promoting better production and product handling practices, which has a positive impact on the safety and well-being of both workers and customers.	PI	X			X	X	X
	Collaborative relationship with suppliers: supplier relationship based on objectivity, transparency and non-discriminatory fair treatment. leads to improvement in the conditions of the agreements, reflecting better prices and better qualities.	PI & O	X			X	X	
	Support for local suppliers: establish and strengthen alliances with local producers and launch community development programs. By promoting regional products in its stores and supporting local initiatives, the EROSKI Group will not only boost the local economy and create	PI & O	X				X	X

Topic	IRO	Type of IRO	Time horizon: Short	Time horizon: Medium	Time horizon: Long	Value chain: Upstream	Value chain: Own operations	Value chain: Downstream
	jobs but will also contribute to the creation of wealth in society.							
	Support for SMEs: Agreements with SMEs may lead to improve pricings, quality, or product exclusivity leads to increase in sales and revenue.	PI & O		X		X	X	X
	Supply chain instability: The absence of adequate controls in the EROSKI Group's supply chain could result in practices that cause significant environmental damage and encourage violations of basic labour rights by suppliers. This risk can lead to serious consequences, such as legal penalties, loss of consumer trust, damage to the company's reputation. In addition, a lack of controls can lead to operational inefficiencies and associated additional costs crisis management and correction of non-compliance.	NI & R	X			X	X	X

NI: Negative Impact / **PI:** Positive Impact
R: Risk / **O:** Opportunity / **D:** Dependence
Impact on human rights

Current and expected financial effects of material IRO

With regard to the material impacts, risks, and opportunities (IRO) identified through the Double Materiality assessment, no current material financial effects have been identified. Similarly, no significant future financial adjustments are currently anticipated, and therefore no amounts have been estimated or reflected in the EROSKI Group's financial statements.

Nonetheless, the IRO matrix is scheduled to be reviewed and updated annually to monitor any potential financial implications that may arise over time and to ensure they are appropriately reflected in future financial reporting.

Strategy and business model resilience

The EROSKI Group's strategy and business model are structured to ensure resilience in a dynamic and evolving environment. This approach integrates financial stability, proactive risk management, and a strong commitment to sustainability. A comprehensive review of the strategy is conducted annually, considering both short- and long-term horizons, to support informed and adaptive decision-making.

Currently, the EROSKI Group maintains a solid financial position across key indicators of profitability, liquidity, and solvency, with plans to sustain this stability over the remaining period of the current four-year Strategic Plan. Notably, the equity-to-liabilities ratio consistently exceeds 20%, as reported annually in the Eroski Consolidated Annual Accounts, S. Coop. and subsidiaries for the year ended 31st January 2025, reflecting a strong solvency position. Liquidity sources are also deemed sufficient to support ongoing operations. Furthermore, EBITDA as a percentage of sales has remained stable at approximately 6% in recent years, indicating operational efficiency.

This resilience is supported by a robust governance and risk management framework, described in section '1.1.2.5 - Risk management and internal controls for the disclosure of information on sustainability (GOV-5) of this chapter ESRS-2 General Reporting'. The framework comprehensively addresses various risk categories, ensuring prudent activity management and enabling agile adaptation to regulatory or market changes. It is closely integrated with the Double Materiality assessment to ensure strategic alignment with identified sustainability-related IRO.

Changes in material IRO compared to the previous reference period

In the 2023 Non-Financial Information Statement, a basic materiality assessment was carried out, as financial materiality had not yet been integrated into the analysis. Consequently, material impacts, risks, and opportunities were neither identified nor evaluated at that time.

In 2024, as part of the EROSKI Group's alignment with the Corporate Sustainability Reporting Directive (CSRD), the Double Materiality concept was formally introduced. This included the identification and assessment of sustainability-related IRO, as detailed in section '1.1.4.1 Description of the process for determining and assessing material impacts, risks and opportunities (IRO-1) of this chapter ESRS-2 General disclosures'.

As this Sustainability Report is the first to incorporate disclosures on material impacts, risks, and opportunities in accordance with Delegated Regulation (EU) 2023/2772, the key change compared to the 2023 Non-Financial Information Statement lies in the updated Double Materiality process, which now includes, for the first time, the identification and assessment of material IRO.

1.1.4 Impact, Risk and Opportunity Management (IRO)

1.1.4.1 Description of the process to identify and assess material Impacts, Risks, and Opportunities (IRO-1)

Double Materiality Assessment

In 2024, despite the pending approval of the draft law transposing Directive (EU) 2022/2464 of the European Parliament and of the Council of 14 December 2022 on corporate sustainability reporting, the EROSKI Group has proactively aligned with the guidelines outlined in the joint statement issued by the National Securities Market Commission (CNMV) and the Institute of Accounting and Auditing (ICAC) on 27 November 2024. This statement recommended preparing the Sustainability Report for the 2024 financial year in accordance with Law 11/2018, while incorporating the new framework of the Corporate Sustainability Reporting Directive (CSRD, EU 2022/2464) and the European Sustainability Reporting Standards (ESRS), including methodological aspects defined by the European Financial Reporting Advisory Group (EFRAG).

The EROSKI Group has adopted the Double Materiality Assessment as a fundamental requirement to identify material sustainability matters. This analysis considers both - the Group's impacts on people, society, and the environment (impact materiality) and the effects on the Group's financial performance and development (financial materiality). The process involved assessing impact materiality and financial materiality, identifying positive and negative, actual and potential impacts for each material matter, as well as associated risks and opportunities.

The identified impacts, risks, and opportunities (IRO) from the materiality assessment were evaluated through consultations with stakeholders and experts, following EFRAG's methodology and criteria:

- For impacts, the assessment considered severity (scale, scope, and irremediability) and likelihood of occurrence.
- For risks and opportunities, the assessment focused on financial effects and likelihood of occurrence.

The outcome of this assessment defines the material matters based on the EROSKI Group's impacts on the economy, society, and environment, as well as the material matters that generate financial risks or opportunities affecting the Group's value. These findings form the foundation for the Group's sustainability strategy.

The Double Materiality Assessment is conducted annually, led by the Sustainability Committee, which includes key organizational areas to oversee the process. Upon completion, the Sustainability Committee, in collaboration with the Risk Analysis Committee, validates the results and monitors material matters, impacts, risks, and opportunities. Once approved, the prioritized material issues are integrated into the Group's management processes and strategic framework.

In line with EFRAG's methodology and guidance, the EROSKI Group's process for identifying, assessing, prioritizing, and managing impacts, risks, and opportunities on people and the environment incorporates due diligence as a core component. This process can be summarized in the following key phases:

Phase 1: Defining the scope of assessment

This initial phase aims to define the framework and scope of the Double Materiality assessment. As a starting point, we begin the identification of the potentially material matters for the EROSKI Group by considering all the activities carried out by the Group in all geographical areas, based on different sources of information with a global focus, covering:

- The CSRD standards outlined in AR16.
- Previous materiality assessments carried out by the Group, based on an analysis of global and sector trends, including reference standards such as the GRI standards, the United Nations Global Compact principles, Law 11/2018, on Non-Financial Reporting and Diversity, and the *Sustainability Accounting Standards Board* (SASB).
- Material matters of leading companies in the sector with a similar or higher market share, or those with a high degree of advancement in environmental, social and governance terms.

As a result of this identification of matters after an internal analysis with the Sustainability Department, a list of potentially material matters for Double Materiality assessment was created and grouped into the categories of environment, social and governance. This list of potentially material topics was mapped to the sustainability matters listed in AR 16 of Appendix A of the section 'ESRS 2 – General disclosures' of Delegated Regulation (EU) 2023/2772, which establishes the sustainability matters to be considered for the materiality assessment, to align the assessment with the regulatory guidelines.

CSRD	EROSKI Group Topic
Environment	
E1 - Climate Change	
Climate Change Adaptation / Climate Change Mitigation	Climate change adaptation and mitigation
Energy	Energy and decarbonization of energy sources
E2 – Pollution	
Air / Water / Soil / Living organisms and food resources / Substances of concern / Substances of very high concern / Microplastics	Contamination (water, soil, etc.)
E3 – Water and marine resources	
Water	Included in "Responsible management of resources (raw materials and water)"
Marine resources	
E4 – Biodiversity	
Direct impact drivers of biodiversity loss / Impacts on the state of species / Impacts on the extent and condition of ecosystems / Impacts and dependencies on ecosystem services	Protection of biodiversity and ecosystems in their operations
E5 – Resource use and Circular Economy	
Resource inflows, including resource use	Responsible management of resources (raw materials and water)
Resource outflows related to products and services	Sustainable packaging
Waste	Food waste and waste management

CSRD	EROSKI Group Topic
Social	
S1 - Own Workforce	
Working conditions	Work-Life Balance
	Stable, quality employment with a living wage
	Occupational health and safety
Equal treatment and opportunities for all	Attracting, training and professional development of workers
	Diversity, Equity, and Inclusion
S2 – Workers in the Value Chain	
Working conditions / Equal treatment and opportunities for all / Other work-related rights	Included in "Responsible Value Chain"
S4 – Consumers and End Users	
Information-related impacts for consumers or End-users	Responsible Marketing Practices
Social inclusion of consumers or End-users	Access to products that are competitive in quality and price
	Customer experience and loyalty
Personal Safety of Consumers or End Users	Food and product and facility safety
Governance	
G1 - Business Conduct	
Animal welfare	Respect for animal welfare
Corporate culture	Promotion of the local agri-food sector
	Profitability and financial solvency
	Innovation
	Digital transformation
	Promotion of healthy and responsible products and lifestyle habits
	Good governance and business ethics
	Internal Corporate Communication
	Cybersecurity
	Social impact on the community
Management of relationships with suppliers including payment practices	Responsible value chain
	Fair treatment of suppliers
Political engagement and lobbying activities	Participation in the public debate on the sector
Corruption and bribery	Fight against corruption and unfair practices
Protection of whistleblowers	Dialogue with external stakeholders

Stakeholders to be involved in the exercise and their prioritization

The stakeholders involved in the impact assessment process is those defined by the EROSKI Group in its stakeholder relationship strategy, as identified by the Strategic Marketing Department. To ensure comprehensive inclusion, we cross-referenced our stakeholder composition with those identified by other leading companies in the sector. See section '1.1.3.2. Stakeholder Interests and Views (SBM-2) of this chapter ESRS 2 - General disclosures', for details of the stakeholders included.

Internal Stakeholders	External stakeholders
▪ Worker members ▪ Consumer members ▪ Workers ▪ Executives and other key people	▪ Companies and business associations ▪ Third sector ▪ Media ▪ Franchised entrepreneurs ▪ Investors and financial institutions ▪ Governments and institutions ▪ Consumers ▪ Customers ▪ Suppliers

To balance the results, equal weight was assigned to internal and external stakeholder groups, 50% to each group. Within each group, weight was determined based on influence (the ability to shape or alter the Group's decision-making) and relevance (the relative significance of each stakeholder group within the whole)

Two primary direct engagement channels were identified as most suitable to facilitate stakeholder participation:

- Online questionnaire, designed to maximize accessibility for all stakeholder groups, and
- Interviews with selected key stakeholders, where their perspectives and insights were gathered on an individual basis to go deeper into the issues addressed.

Phase 2: Impact materiality and financial materiality assessment

Impact materiality

To evaluate the materiality of the EROSKI Group's impacts on the environment across its operations or its value chain, stakeholder consultations were conducted during the first half of 2024. These consultations focused on identifying both positive and negative effects related to the potentially relevant sustainability issues outlined in the previous phase.

As previously noted, an online survey was distributed to the identified stakeholders, with active monitoring of response rates to ensure broad participation and representativeness. A total of 2,146 responses were received. Additionally, in-depth interviews were held with all members of the Board of Directors to further explore the topics covered in the consultation.

Impact Materiality assessment focused on identifying and assessing impacts associated with the sustainability matters identified previously. The following characteristics were considered:

- Positive or negative: Depending on whether the impact on the environment is beneficial or harmful.
- Actual or potential: Depending on whether the impact has already occurred or is likely to occur in the short, medium or long term.
- Human Right Impacts: For negative and potential impacts, whether materialization, would result in a violation of human rights.
- Origin: Where the impact occurs, whether in the company's own operations, upstream or downstream in the value chain.

The impact materiality assessment adhered to the guidelines required in section '3.4. Relative importance in terms of impacts' of ESRS 1 of Delegated Regulation (EU) 2023/2772 and the recommendation in the "EFRAG IG 1: Materiality assessment implementation guidance". Impact materiality was measured based on two main dimensions: severity and likelihood. The former, severity comprises:

- Scope: Defined by internal experts of the EROSKI Group for each pillar on 4-level scales, considering the impact's effect on the stakeholders or its geographical extension.
- Remediability: Defined by internal experts of the EROSKI Group for each pillar on 4-level scales, considering the reversability of adverse effects in terms of resources and efforts required by the EROSKI Group.
- Scale or magnitude: Evaluated based on severity of the impacts, with percentage weights assigned to stakeholder opinions

In the case of positive impact assessment, only scope and remediability were considered.

For potential impacts, likelihood of occurrence was analysed across short, medium, and long-term horizons using a probability scale. For potential negative impacts affecting human rights, severity takes precedence over likelihood, and such impacts are considered material if confirmed.

Based on the result of the previous calculation, impacts exceeding the defined materiality threshold defined were deemed material.

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Financial materiality

The financial materiality assessment followed the process specified in ESRS 1 sections 3.5 and Appendix AR 13, 14 and 15, as well as notes of EFRAG methodology. Risks and opportunities relevant to the Group were identified based on the impacts and dependencies across the value chain, determining whether they stem from direct impact or Group dependencies.

Financial materiality was evaluated for each time horizons based on two perspectives: probability of occurrence and financial effects of the risks and opportunities associated with the ESG topics previously defined:

- Financial effects: Impact on future cash flows quantified on scale from 1 to 4 aligned with the corporate risk assessment process, based on the percentage effect on the defined materiality threshold for the current consolidated financial year.
- Likelihood: Probability of occurrence of an event is determined for each time horizons in which the risk or opportunity may. The likelihood of occurrence scored on 1 to 4 scale based on the EROSKI Group's internal risk management methodology.

Once both the impact and probability were assessed across the various time horizons defined in section '1.1.1.2. Specific Circumstances Information (BP-2) of this ESRS-2 General disclosures' chapter, the time horizon with the highest combined score (impact × probability) was selected. This approach ensures that the assessment reflects the maximum potential effect, thereby providing a representative view of the most significant risks and opportunities.

Members of the Group's Risk Analysis Committee participated in the review and evaluation of each identified risk and opportunity from a financial standpoint, across all ESG topics considered material. From this perspective, an issue is deemed financially material if it may lead to risks or opportunities that impact, or are likely to impact, future cash flows in the short, medium, or long term—yet are not captured in the financial statements as of the reporting date. Only those risks and opportunities exceeding the internally defined materiality threshold have been classified as material.

Phase 3: Consolidation of results

The entire process of adapting to the new CSRD requirements within the EROSKI Group, as outlined above, has been overseen and validated by the Sustainability Committee, the Board of Directors, and the Governing Council. This process has also involved the active participation of key departments, including Social Affairs, Sustainability, Corporate Development, Legal Advisory, Commercial, Economic and Financial areas, as well as the Risk Analysis Committee.

The results of the Double Materiality Assessment for the general topics of the ESRS are summarized below. The summary distinguishes between material topics—those exceeding the defined materiality threshold—and non-material topics—those falling below it. This thematic overview consolidates the impacts, risks, and opportunities (IRO) identified under each sub-topic established by the standard. Detailed information on each can be found in section '1.1.3.3. Material impacts, risks and opportunities and their interaction with the strategy and business model (SBM-3) of this chapter ESRS-2 General disclosures':

Results of the Double Materiality Assessment

	Impact materiality	Financial materiality	Double Materiality
Environment			
E1 - Climate Change			
Climate Change Adaptation	Material	Material	Material
Climate Change Mitigation	Material	Material	Material
Energy	Non-material	Material	Material
E2 - Pollution			
Air Pollution / Water / Soil / Living Organisms and Food Resources / Substances of Concern / Substances of Very High Concern / Microplastics	Non-material	Non-material	Non-material
E3 – Water and marine resources			
Water (water consumption, water withdrawals, etc.)	Non-material	Material	Material
Marine resources (extraction and utilization of marine resources)	Non-material	Material	Material
E4 – Biodiversity and Ecosystems			

	Impact materiality	Financial materiality	Double Materiality
Factors that have a direct impact on biodiversity loss / Impacts on the status of species / Impacts on the extent and status of ecosystems / Impacts on ecosystem services and dependencies on these services	Non-material	Non-material	Non-material
E5 – Resource use and Circular Economy			
Resources inflows, including resource use	Non-material	Material	Material
Resource outflows related to products and services	Material	Material	Material
Waste	Non-material	Material	Material
Social			
S1 - Own Workforce			
Working conditions	Material	Material	Material
Equal treatment and opportunities for all	Material	Material	Material
Other work-related rights	Material	Material	Material
S2 – Workers in the value chain			
Working conditions	Material	Material	Material
Equal treatment and opportunities for all	Material	Material	Material
Other work-related rights	Material	Material	Material
S3 – Affected communities			
Economic, social and cultural rights of communities	Non-material	Non-material	Non-material
Civil and political rights of communities	Non-material	Non-material	Non-material
Rights of indigenous peoples	Non-material	Non-material	Non-material
S4 – Consumers and End Users			
Impacts related to information for consumers and end users	Material	Material	Material
Social inclusion of consumers and end users	Material	Material	Material
Personal Safety of Consumers and End Users	Non-material	Material	Material
Governance			
G1 - Business Conduct			
Animal welfare	Material	Material	Material
Corporate culture	Material	Material	Material
Supplier relationship management, including payment practices	Material	Material	Material
Political engagement and lobbying activities	Non-material	Non-material	Non-material
Anti-corruption and Anti-bribery	Material	Non-material	Material
Whistleblower protection	Non-material	Material	Material

Monitoring and integration of results

As outlined in section '1.1.3.3. Material impacts, risks and opportunities and their interaction with the strategy and business model (SBM-3) of this chapter ESRS-2 General disclosures', the EROSKI Group updated the results of the 2023 Materiality Analysis in 2024. This year marks the first application of the Double Materiality Assessment, as introduced by the CSRD.

The Sustainability Committee, based on the results obtained from the Double Materiality Assessment, analyses and, where appropriate, proposes specific action plans and identifies approaches that are directly integrated into the strategic positioning axes of the EROSKI Group, as described in section '1.1.3.1. Strategy, Business Model and Value Chain (SBM-1) of the ESRS-2 General disclosures chapter'. This integration ensures that the Sustainability Strategy, which serves as the conceptual framework for sustainability, effectively addresses the three key dimensions of sustainable development: Environmental, Social, and Governance. It thereby enables coherent alignment between strategic decision-making at the Group level and the expectations of stakeholders.

1.1.4.2 Disclosure requirements set out in the ESRS covered by the company's sustainability statement (IRO-2)

After the assessment carried out, the ESRS considered material on which the information required based on the new regulatory context of the CSRD standard is disclosed in this 2024 Sustainability Statement is indicated below:

- E1 – Climate Change
- E3 – Water and marine resources
- E5 – Resource use and Circular economy
- S1 – Own Workforce
- S2 –Workers in the Value Chain
- S4 – Consumers and End Users
- G1 - Business Conduct

As described in section '1.1.4.1 Description of the process for identifying and assessing material impacts, risks and opportunities (IRO-1) of this ESRS-2 General disclosures chapter', the following topics did not exceed the established materiality threshold based on the assessment conducted in collaboration with stakeholders and expert judgment. Consequently, they have been deemed non-material:

- E2 – Pollution
- E4 – Biodiversity & Ecosystems

Additionally, the ESRS S3 – Affected Communities standard has been excluded from the scope of material topics due to its low relevance and limited materiality in the context of the EROSKI Group's operations. This conclusion is based on the following considerations:

- No identifiable impacts on affected communities, such as indigenous peoples, resulting from EROSKI Group's operations or value chain.
- The geographic locations and specific characteristics of EROSKI Group's business model.
- A review of sectoral trends and benchmarks, including sustainability strategies and reports of leading companies in the sector, which similarly do not identify the S3 standard as material to their operations or sustainability impact.

The index presented below indicates the location of the relevant information in the EROSKI Group's 2024 Sustainability Report:

Chapter	Standard	Disclosure Requirement
Overview		
Basis for Preparation	ESRS 2	BP-1, BP-2
Governance	ESRS 2	GOV-1, GOV-2, GOV-3, GOV-4, GOV-5
Strategy	ESRS 2	SBM-1, SBM-2 SBM - 3
Impact, risk and opportunity management	ESRS 2	IRO-1, IRO-2, MDR - P, MDR-A
Metrics and targets	ESRS 2	MDR-M, MDR-T
Environmental pillar		
Taxonomy	-	-
E1 - Climate Change		
Governance	E1	GOV-3
Strategy	E1	E1-1, SBM-3
Impact, risk and opportunity management	E1	IRO-1, E1-2, E1-3
Metrics and targets	E1	E1-4, E1-5, E1-6, E1-7, E1-8
E3 - Water and Marine Resources		
Impact, risk and opportunity management	E3	IRO-1, E3-1, E3-2
Metrics and targets	E3	E3-3, E3-4, E3-5
E5 – Resource use and Circular Economy		
Impact, risk and opportunity management	E5	IRO-1, E5-1, E5-2
Metrics and targets	E5	E5-3, E5-4, E5-5, E5-6
E4 – Biodiversity and Ecosystems	-	-
Social pillar		
S1 - Own Workforce		
Strategy	S1	SBM-2 SBM-3
Impact, risk and opportunity management	S1	S1-1, S1-2, S1-3, S1-4
Metrics and targets	S1	S1-5, S1-6, S1-7, S1-8, S1-9, S1-10, S1-12, S1-13, S1-14, S1-15, S1-16, S1-17
S2 – Workers in the value chain		
Strategy	S2	SBM-2 SBM-3
Impact, risk and opportunity management	S2	S2-1, S2-2, S2-3, S2-4
Metrics and targets	S2	S2-5
S4 – Consumers and End Users		
Strategy	S4	SBM-2 SBM-3
Impact, risk and opportunity management	S4	S4-1, S4-2, S4-3, S4-4
Metrics and targets	S4	S4-5
Development of the environment	-	-
Governance Pillar		
G1 - Business Conduct		
Governance	G1	GOV-1
Impact, risk and opportunity management	G1	IRO-1, G1-1, G1-2, G1-3
Metrics and targets	G1	G1-4, G1-5, G1-6

1.1.4.3 Policies adopted to manage material sustainability matters (MDR-P)

Below is a set of policies that are included in what we call the EROSKI Group's Sustainability Policy, which address the different pillars of Environment, Governance and Social.

Environment Scope:

- Climate Change Mitigation and Adaptation Policy
- Water and Marine Resources Management Policy
- Circular Economy Policy
- Sustainable Fishing and Aquaculture Policy

Social Scope:

- Equality, Diversity and Inclusion Policy
- Occupational Risk Prevention Policy
- Human Rights Policy
- Remuneration Policy

Governance Scope:

- Business Conduct and Corporate Culture Policy
- Anti-Corruption Policy
- Internal Reporting system and Whistleblower protection Policy
- Animal Welfare Policy
- Payment Policy
- Corporate Governance Policy
- Corporate Code of Conduct

All policies have been approved by the Governing Council of EROSKI, S. COOP. and apply uniformly across all Group companies, their businesses, and to every Board member, worker, partner, and manager, irrespective of location. In non-controlled invested companies where these policies are not yet in force, alignment with Group standards will be promoted via their representatives on local governing bodies.

Oversight of policy implementation and evolution rests with the Governing Council, and all policies are accessible to stakeholders via the corporate website and on the EROSKI Group's intranet.

Within the governance domain, three additional policies—each internally disseminated and ratified by the appropriate management functions—are in effect:

Governance Scope

- Policy for the Prevention and Management of Conflicts of Interest
- Criminal Compliance Policy
- Information Security Policy

This section presents the policies adopted by the EROSKI Group to manage the material sustainability matters that are reported throughout, as well as the impacts, risks and opportunities related to them:

Climate Change Mitigation and Adaptation Policy

The purpose of this policy is to establish the guiding principles and framework that govern the Group's climate change mitigation and adaptation strategy. It addresses the identification, assessment, management, and remediation of material impacts, risks, and opportunities related to climate change mitigation and adaptation, energy efficiency, deployment of renewable energy technologies, among other areas.

The Audit and Compliance Committee oversees the effectiveness of the internal control and risk management systems related to these objectives.

The Sustainability Department will manage implementation and ensure compliance with this policy in collaboration with the departments responsible for achieving its objectives and goals, reporting directly to the Sustainability Committee.

The EROSKI Group is committed to becoming carbon neutral by 2050. The targets set out in this policy will be reviewed annually during the Management Plan approval process by the governing body, and progress will be disclosed in the Sustainability Report, as regulated by Directive 2022/2464.

Water and Marine Resources Management Policy

This policy aims to establish the general principles and define the framework that will guide the strategy for water and marine resource management. It also addresses the identification, assessment, management, or remediation of material impacts, risks, and opportunities related to water and marine resource issues.

The responsibility for overseeing the performance of objectives included in the Management and Strategic Plans regarding water and marine resources lies with the governing body of the company and its Group entities.

The Sustainability Committee is responsible for proposing and advising the Management Board on the development and adoption of objectives related to water and marine resources.

The principles and commitments guiding this policy are as follows:

Within our value of chain:

- Use water more efficiently, minimizing the water footprint.
- Use fertilizers and phytosanitary products responsibly to reduce water pollution.
- Comply with our sustainable fishing and aquaculture policy (see Sustainable Fishing and Aquaculture Policy).

Within our operations:

- Manage water resources responsibly and efficiently.
- Comply with current water legislation.
- Periodically analyse the water stress and risk levels at each site.
- Convene the Water Risk Analysis Committee when facilities are identified in high-risk or high-stress water zones.
- Comply with the specific procedure related to wastewater analysis and the maintenance of activities such as fuel stations.

- Monitor water consumption to detect leaks or improper usage.
- Facilitate the management of water-related incidents.
- Promote awareness and internal training for Group workers on water consumption.

Regarding product use:

- Comply with current legislation on microplastics.
- Promote responsible water consumption habits among consumers.

Circular Economy Policy

This policy aims to establish the general principles and define the foundations that must guide the EROSKI Group's circular economy strategy. It also seeks to align actions with the Group's Purpose and Values and follow the guidelines contained in the other standards of the Governance and Sustainability System. Additionally, it addresses the identification, assessment, management, or remediation of material impacts, risks, and opportunities related to resource use and the circular economy.

The oversight of performance on the objectives outlined in the Management and Strategic Plans related to the circular economy falls under the responsibility of the governing body of the Company and the Group entities. The Sustainability Committee is responsible for proposing and advising the Management Board on the development and adoption of objectives linked to the circular economy.

The guiding principles and commitments of this policy include:

Packaging:

- Promote the sale of fresh produce in bulk.
- Offer reusable packaging options to consumers.
- Collaborate with suppliers to eco-design own-brand packaging to improve recyclability.
- Implement reusable packaging solutions as established by legislation.

Food waste prevention:

- Adjust orders and stock levels to match demand and minimize food surpluses.
- Tailor product formats to different consumer segments.
- Improve the cold chain to extend the shelf life of food and reduce waste.
- Conduct campaigns to offer "imperfect" fruits and vegetables that are suitable for consumption despite their appearance.
- Promote the sale of food products that are approaching their expiration or sell-by date but are still safe and suitable for consumption.
- Donate food surpluses to people in vulnerable situations or, if not possible, for animal feed.

Waste management:

- Advancing the digitization of consumer communications to minimize paper consumption, promoting resource efficiency and environmental sustainability.
- Implementing reverse logistics systems to facilitate the effective reuse and recycling of organic and inorganic waste, supporting circular economy principles.

- Annually reporting packaging, electrical appliances, batteries, oils, and luminaires to Collective Extended Producer Responsibility Systems (SCRAP), ensuring responsible waste recovery and management.
- Providing accessible clean points in stores for consumers to dispose of various waste types, fostering community engagement and responsible waste disposal.

Other actions:

- Engage the value chain and promote knowledge on circular economy, with special support for smaller suppliers.
- Collaborate with NGOs, manufacturers, technology centers, public administrations, and other stakeholders to promote and implement innovation projects that support the circular economy.
- Promote internal awareness and training among Group workers on circular economy practices.
- Promote circular consumption habits among consumers.
- To offer consumers products aligned with current and future design regulations related to their circularity.

Sustainable Fishing and Aquaculture Policy

This Sustainable Fishing Policy sets out the principles and operational criteria for seafood products (fish and shellfish, both fresh and frozen, as well as canned fish), as well as for farmed seafood (aquaculture) that are marketed under any of EROSKI's private labels across our commercial retail network.

This Policy should be considered as complementary to the Animal Welfare Policy as far as farmed fish (aquaculture) is concerned.

The governing body is responsible for promoting and ensuring compliance with this policy by integrating it as a working framework for the relevant teams, primarily within the Commercial Area, including those responsible for affected products in Logistics, Transport, and Retail Stores.

The principles and commitments that govern this policy are:

- Ensure the sustainability of our commercial seafood offerings
- Do not sell products sourced from illegal fishing
- Respect minimum catch sizes
- Promote the use of sustainable fishing methods gear
- Encourage the sale of certified and sustainable products
- Strengthen relationships with local suppliers
- Minimize the environmental impact of commercial fishing distribution activities
- Ensure transparency in labelling and communication with consumers
- Collaborate with stakeholders in the fishing industry
- Actively support consumer education and awareness

Equality, Diversity and Inclusion Policy

This Policy aims to establish a clear and committed framework to ensure equality and diversity in all aspects of the organization. This includes the prohibition of any form of discrimination, the promotion of equal opportunities and inclusion, and the establishment of procedures to prevent, mitigate and address any cases of discrimination that may arise.

The governing bodies shall serve as the highest authority responsible for the Equality, Diversity, and Inclusion Policy. The representation of workers and cooperative members will participate within the competencies and powers granted to them by law.

It is the responsibility of Management to ensure the implementation and enforcement of the plans and measures established in each case, guaranteeing the necessary resources for their execution. Management must also carry out oversight and follow-up responsibilities regarding these matters.

At the EROSKI Group we are committed to:

- Promoting effective equal opportunities in recruitment, hiring, training, professional development, and internal promotion processes.
- Advancing gender-balanced representation at all organizational levels and ensuring equitable participation in decision-making.
- Encouraging the inclusive hiring of individuals with diverse abilities and ensuring accessible working conditions.
- Maintaining a safe and respectful work environment through the implementation of confidential and effective mechanisms for reporting and managing complaints (via Internal Reporting Channels).
- Supporting work-life balance by establishing measures that promote harmony between professional, personal, and family life.
- Ensuring pay equity and eliminating any unjustified wage gaps.
- Implement awareness and training programs for all staff, focused on promoting diversity, equality, and inclusion.
- Collaborating with suppliers and partner organizations that share our commitment to equality, diversity, and inclusion.
- Conducting regular evaluations of policies and actions implemented in the area of equality, diversity, and inclusion, and making necessary improvements to ensure their effectiveness.

Occupational Risk Prevention Policy

This policy aims to establish the principles and guidelines for effectively preventing occupational risks within the organization. The primary goal is to ensure proper risk management, the effectiveness of preventive measures, and the identification of deficiencies that may lead to new risks.

The governing bodies will be responsible for overseeing the implementation of the Occupational Health and Safety Policy. Worker representatives, through the relevant Health and Safety Committees, will participate within the scope of their legally granted powers and responsibilities.

The Social Management team will oversee the implementation and compliance with the preventive measures outlined in the policy, ensuring that the necessary resources are allocated. Additionally, it is responsible for monitoring and ensuring the effectiveness of these measures.

Human Rights Policy

The Human Rights Policy outlines the EROSKI Group's commitment to respecting and promoting the human rights of all stakeholders, in line with the principles set out in our Codes of Conduct. It details the governance structure for overseeing compliance with these commitments, as well as the key control measures put in place to prevent and address any potential negative impacts related to human rights.

The EROSKI Group also encourages its business partners and collaborators to conduct their operations in a way that ensures the respect of human rights, following applicable international regulations and agreements, as well as the provisions set out in this Policy.

The Governing Council, as the highest authority, is ultimately responsible for ensuring that the necessary control measures are in place to uphold human rights standards.

The EROSKI Group is committed to the following principles to promote and respect human rights for all individuals, especially for our workers, workers in the value chain, indigenous communities, and consumers:

- Ensure non-discrimination, foster inclusion, and promote equal opportunities.
- Maintain safe, healthy, and dignified working conditions.
- Protect freedom of association and uphold collective bargaining rights.
- Prevent all forms of forced labour, slavery, and child labour.
- Safeguard privacy and ensure data protection.
- Promote sustainable and ethical business practices.
- Respect the cultural values, rights, and traditions of local communities.
- Offer safe, healthy, and responsibly sourced products.
- Prevent corruption and money laundering through robust controls.
- Ensure fair competition and transparent market practices.
- Uphold tax responsibility and contribute to public value.

Remuneration Policy

This policy sets the guiding principles for compensation within the EROSKI Group, defining compensation in accordance with the Group's Valuation Model. It includes the regulatory framework for implementation and the annual review mechanism.

The policy reflects the Group's strategic direction and organizational model, ensuring consistency and alignment across all levels.

The Governing Council is responsible for overseeing the long-term application of the policy, approving implementation standards for each entity, and acting as the final body for job valuation decisions.

This policy is governed by the following principles or commitments:

- Internal Equity: establishing a clear, understandable and widely accepted relationship between the organisational content of job positions and the compensation associated with them.
- Pay solidarity: Maintain a narrower pay range between the highest and lowest responsibility roles than is typical in the market
- External competitiveness: Compensation should take into account the most common pay levels in companies within the sector in order to attract and retain the necessary human resources.
- Differential contribution: Compensation should recognize each individual according to their contribution to the welfare and development of the company.
- Flexibility: Compensation must be adaptable and flexible to the legal context and organizational development of the Group, as well as to potential changes in the sector and the environment.

Business Conduct and Corporate Culture Policy

This Policy establishes the principles and elements necessary to build a solid and common culture throughout the EROSKI Group.

It should be understood and read in conjunction with the corporate frameworks and other applicable conduct regulations within the Group, with special attention to the Codes of Conduct, which define the behaviours and values that all members of the Group must follow.

The Corporate Culture is nurtured by shared values and ethical standards in line with our Codes of Conduct, to gain the trust of members, workers, customers, and society in general as a whole.

The promotion of this culture must be driven by the highest levels of leadership within the organization. These bodies are therefore primarily responsible for ensuring the internal and external dissemination of the corporate culture, in collaboration with other governance bodies.

The management body, among others, especially disseminates the mission, vision and values of the company among all workers through the established communication channels and disseminates the results of possible culture surveys in order to address the impacts, risks and material opportunities related to company's culture.

Our corporate culture is based on the following cooperative values such as:

- Personal and professional development of workers.
- A sense of belonging to the company's vision and mission.
- Transparency through participation in internal communication processes.
- Dynamism and adaptability to change across all organizational practices.
- Customer orientation as a central focus.
- Quality of life, with high standards for general working conditions.
- Social responsibility towards the local community, promoting the consumption of local products, and being active contributors to the social and economic development of the regions where we operate, while also encouraging a sustainable supply chain.
- Professionalism across all levels of the organization.

Anti-Corruption Policy

This policy is intended to promote a zero-tolerance approach to all unlawful acts and unethical conduct among all directors, executives, workers, and third parties interacting with the EROSKI Group. It reflects the Group's commitment to eliminating such behaviour in all its activities. This policy also applies to supplier companies and other business partners.

The Regulatory Compliance Committee is the collegiate body responsible for overseeing and implementing this Anticorruption Policy. It regularly evaluates the policy's effectiveness and addresses any questions, suggestions, or interpretative doubts that may arise in its application, with the support of the Compliance Office.

To prevent all forms of corruption, the EROSKI Group commits to conducting all its activities in full compliance with applicable laws and in accordance with the spirit and intent of its Codes of Conduct. The Group follows these general principles:

- Comply with all applicable laws, strictly following both internal policies and external regulations relevant to our operations and activities.
- Demonstrate honesty, integrity, and loyalty in every business interaction and decision within the organization.
- Adhere to the standards of behaviour outlined in the applicable Codes of Conduct across all functions.
- Maintain an effective, independent, and robust compliance system that enables all personnel to report concerns, primarily through the designated Internal Reporting Channel.
- Prevent corruption and unethical practices by implementing clear policies and procedures to detect, address, and sanction fraud and bribery.
- Foster a culture of transparency and open communication throughout the organization to reinforce ethical conduct.
- Ensure a responsible supply chain by applying due diligence processes and oversight aligned with the organization's goals and legal obligations regarding environmental protection, human rights, and labour practices, including raising awareness and providing relevant training to partners.

In compliance with current regulations, it is prohibited for the EROSKI Group or its members on behalf of the EROSKI Group to make any type of donation or contribution, regardless of its amount and form, to a political party, federation, coalition or group of voters, as well as to foundations and companies linked to political parties or dependent on them under the terms provided for in the seventh additional provision of Organic Law 8/ 2007, of 4 July, on the Financing of Political Parties.

Internal reporting system and Whistleblower Protection policy

This Policy complies with the provisions of Law 2/2023, of 20 February, on the protection of individuals who report regulatory infringements and the fight against corruption. It also reflects the ethical values of the EROSKI Group and its strong commitment to legal compliance and regulatory integrity.

Internal communication and reporting channels are key tools for preventing misconduct or violations within organizations. To ensure their effectiveness, these channels must be governed by clear rules and principles that guarantee non-retaliation for those who report concerns in good faith.

Accordingly, this Policy, approved by the EROSKI Group, defines the framework of integrity, transparency, legitimacy, and corporate responsibility under which any individual with access to the Internal Reporting Channel may report, with full assurance of protection against retaliation, any information related to potential misconduct or legal violations occurring within the organization.

The Regulatory Compliance Committee is responsible for implementing and overseeing the correct functioning of the internal reporting system, as outlined in this Policy.

The Regulatory Compliance Committee has delegated the management and handling of investigation cases to one of its members, referred to as the Delegate. The appointment and, where applicable, dismissal of this Delegate will be communicated to the Independent Whistleblower Protection Authority or to the equivalent body designated by the relevant Autonomous Community.

This Policy applies to individuals providing services in both the public and private sectors, as well as to all workers within EROSKI Group's value chain.

The Internal Reporting System covers disclosures made through the established Internal Reporting Channel that relate to the following:

- Actions or omissions that may violate the EROSKI Group's Codes of Conduct-
- Actions or omissions that contravene the Group's Criminal Risk Prevention Programme and/or internal compliance protocols.
- Actions or omissions that may constitute a criminal offense or serious administrative violation, particularly those causing financial harm to the Public Treasury or Social Security.
- Actions or omissions that may constitute infringements of labour law in the field of occupational safety and health.
- Actions or omissions that may constitute infringements of European Union law if they either affect the financial interests of the European Union or have an impact on the internal market, under the terms established in Article 2.1 (a) of Law 2/2023, of 20 February, regulating the protection of persons who report regulatory breaches and the fight against corruption.
- Any other infringement or non-compliance provided for in article 2.1 (a) of Law 2/2023, of 20 February, regulating the protection of persons who report regulatory infringements and the fight against corruption.

VEGALSA-EROSKI has its own Internal Reporting and Whistleblower Protection Policy.

The Internal Reporting System at VEGALSA-EROSKI comprises mechanisms that enable the confidential and retaliation-free reporting of criminal or regulatory breaches within the organization, by individuals with a professional or work-related connection. The system includes an Internal Reporting Channel and a Reporting Management Procedure.

Its main objectives are to:

- Detect and address non-compliance as early as possible.

- Protect workers or third parties who use the internal channel.
- Promote a culture of legal and ethical compliance throughout the company.
- Encourage internal communication.

For the communication of these criminal practices or infractions, VEGALSA-EROSKI has an internal reporting channel, known as Compliance Channel.

The VEGALSA-EROSKI Compliance Channel, allows secure and protected reporting by individuals who, in a work or professional context, have obtained information about violations, including:

- Current or former workers of the company.
- Self-employed workers.
- Shareholders, partners, and members of VEGALSA-EROSKI's administrative or governing bodies, including non-executive members.
- Persons working for or under the supervision of contractors, subcontractors, or suppliers of the organization.
- Volunteers, interns, and trainees at the company.

Animal Welfare Policy

This Policy sets out the principles and criteria for ensuring and upholding animal welfare in relation to the conditions in which animals live and, where applicable, are slaughtered. Animal welfare encompasses the physical and psychological well-being of animals, ensuring that their basic needs are met in an ethical and responsible manner. It requires that animals involved throughout the supply chain are treated with respect and dignity at all times.

The principles established in this Policy apply across the entire supply chain and are fully adopted by EROSKI Group's suppliers for all relevant products.

The management body is responsible for driving and ensuring compliance with this Policy by integrating its provisions as a working framework, particularly for Commercial Area teams responsible for the relevant product categories, as well as for Logistics, Transport, and Retail operations.

This Policy should be considered complementary to the Sustainable Fishing and Aquaculture Policy with regard to farmed fish (aquaculture).

The principles outlined herein are translated into operational guidelines primarily based on the adoption of the Welfair® animal welfare certification, the European Chicken Commitment (ECC), and the GlobalG.A.P. standards for aquaculture.

Payment Policy

The purpose of this policy is to establish the general principles and foundations that must govern the payment criteria to all suppliers and creditors of the EROSKI Group, ensuring the proper fulfilment of obligations and compliance with the provisions of Law 15/2010, dated July 5th.

The Economic-Financial Department of the Group oversees the implementation of this policy in collaboration with the Commercial Department and other relevant departments involved in negotiations with third parties.

Principles governing this policy:

- Payments for fresh food products and perishables will not exceed thirty days from the date of delivery and receipt of goods.
- For other food and mass consumption products, the payment period will not exceed sixty days, unless explicitly agreed upon, with a maximum period of ninety days.
- For non-perishable, non-food, or non-mass consumption products, payment terms will be negotiated between the suppliers and the EROSKI Group.

Corporate Governance Policy

This Policy defines the overarching strategy and commitments for corporate governance across the Company and all Group entities. It is built upon the highest ethical standards, adherence to governance best practices, and the core values of the EROSKI Group. The Policy establishes the criteria and guidelines for structuring and operating the governing bodies of both the Company and the Group, in compliance with applicable laws and recognized best practices.

The Audit and Compliance Committee of the Governing Council of EROSKI, S. COOP., is responsible for regularly supervising and reviewing this Policy. In fulfilling these duties, the Committee will submit any observations or proposed amendments to the Governing Council. The Committee will also conduct an annual evaluation of the Policy's effectiveness by measuring key elements, including the formalization of governance, the definition of roles for the Governing Council and Executive Management, board composition, diversity and performance, development of member/shareholder rights, audit practices, and standards of transparency and disclosure.

All information regarding the development, compliance, and effectiveness of this Policy will be reported to the Governing Council, ensuring full transparency and proper oversight.

Our Corporate Governance System is structured around the following core principles and commitments:

- Promotion of the interest of the Company and the Group.
- Compliance with best corporate governance practices.
- Legal compliance and ethical commitment.
- Acting with integrity, honesty and loyalty in front of the organization.
- Strengthening of the administrative body and the management team.
- Effectiveness of the compliance system.
- Promotion of diversity and inclusion in the management body.
- Transparent communication with worker members and the market.
- Effective communication across the organization.
- Promote long-term sustainability.
- Promotion of the culture of innovation.

Corporate Code of Conduct

The purpose of the Code of Conduct is to outline the behavioural guidelines that should govern the daily work of all administrators and workers, regardless of their role, position within the organization, type of employment contract, or location of activity. It defines the expected behaviours related to ethical matters, the organization's commitments in this area, or applicable regulations, which are most relevant given the nature and characteristics of their activities. VEGALSA-EROSKI has its own Code of Conduct.

The Code identifies the main principles and commitments and highlights the due diligence principle applied by the organization in ethics and integrity to prevent, detect, and eliminate irregular behaviours, irrespective of their nature.

The conduct principles outlined in the Code of Conduct are mandatory for all administrators and workers performing their duties within the EROSKI Group, including EROSKI, S.COOP. and all entities or organizations, cooperatives, or other legal structures controlled by EROSKI, S.COOP. or where EROSKI, S.COOP. holds, directly or indirectly, more than 50% of voting rights.

The Audit and Compliance Committee is responsible for ensuring the knowledge, understanding, and compliance with the Code of Conduct, as well as overseeing the effective functioning of the safeguarding mechanisms established by the EROSKI Group. The Committee is also tasked with monitoring compliance with the Code within the organization and providing periodic reports to the Governing Council.

Policy for the Prevention and Management of Conflicts of Interest

A conflict of interest is deemed to exist in situations outlined by law, particularly when the personal interests of individuals, whether for their own benefit or that of others, directly or indirectly conflict with the collective interests of the companies within the EROSKI Group.

This conflict of interest arises when it affects senior management, representatives, or individuals with significant ties to the organization.

The management of conflict of interest will be governed by the following rules:

- Obligation to avoid situations of conflict of interest.
- Obligation to communicate and abstain.
- Exemption regime.
- Resolution of conflicts of interest.
- Procedure for intra-group transactions subject to conflict of interest.

The Regulatory Compliance Committee will ensure that this Policy is disseminated and known among the subject persons.

Criminal Regulatory Compliance Policy

This policy forms part of the EROSKI Group’s corporate governance framework and is rooted in the commitment of all Group entities to the values and principles set forth in the Corporate Code of Conduct. It conveys a zero-tolerance stance against any illicit acts or behaviours that violate the Group’s policies, values, or legal obligations, addressing administrators, executives, workers, and governance bodies alike.

The Criminal Compliance Policy has a dual purpose: first, to reinforce the EROSKI Group’s dedication to sound corporate governance; and second, to establish rigorous oversight over the Group’s governing bodies, management, partners, and staff, thereby minimizing the risk of misconduct or regulatory breaches in all business activities.

Responsibility for ensuring effective implementation of this policy—and for preventing, detecting, and managing any violations—rests with the Regulatory Compliance Committee.

Information Security Policy

This policy articulates the EROSKI Group's management commitment to information security and defines the objectives and responsibilities required to protect information assets. It ensures appropriate levels of confidentiality, integrity, and availability, in compliance with applicable laws and the detailed directives, standards, and procedures set out in supporting documentation.

The Security Committee is responsible for approving this policy and overseeing its effective implementation across the organization.

This policy applies to all workers of EROSKI Group companies who access the organization's information systems, as well as to users from collaborating external entities.

The objectives are aimed at:

- Identify organizational security risks across the entire attack surface.
- Ensure service continuity for systems hosted in data centers, third-party environments, or cloud platforms.
- Maximize the level of protection of information and assets specified in the scope of the Information Security Management System.
- Minimize the impact caused by internal or external risks on the organization's assets and processes.

This policy is complemented by the security manual, with the specific security regulations (audit and review, access control, document management, user management, security governance, security management indicators, system configuration, network security, physical security, remote access security) and with the list of security indicators.

1.1.4.4 Actions and resources in relation to material sustainability matters (MDR-A)

Information on the actions and resources that have been put in place in relation to each material sustainability matter is disclosed in the context of each of the thematic standards throughout the report.

1.1.5 Metrics and Targets (MT)

1.1.5.1 Metrics in relation to material sustainability matters (MDR-M)

Information on the target that have been set in relation to each material sustainability matters disclosed in the context of each of the thematic standards throughout the report.

1.1.5.2 Tracking effectiveness of policies and actions through targets (MDR-T)

Information on tracking effectiveness of policies and actions through targets that have been set in relation to each material sustainability matters is disclosed in the context of each of the thematic standards throughout the report.

2. Environmental pillar

2.1 Sustainable Finance Taxonomy

Pursuant to the provisions of Regulation (EU) 2020/852 of the European Parliament and of the Council on the establishment of a framework to facilitate sustainable investments (hereinafter, the 'Taxonomy Regulation'), the EROSKI Group, in its capacity as a consolidated non-financial information reporting entity, prepares this report with the aim of complying with the provisions contained in Article 8 of that Regulation.

The European Union's Taxonomy of Sustainable Finance is based on this Taxonomy Regulation, which establishes a classification system for environmentally sustainable economic activities, with the aim of redirecting capital flows towards environmentally responsible investments.

This section of the report provides detailed information on how and to what extent the EROSKI Group's economic activities are aligned with the criteria set out in the European Taxonomy, further developed by Delegated Regulation (EU) 2021/2178 and supplemented by Delegated Regulations (EU) 2021/2139, 2022/1214, 2023/2485 and 2023/2486.

In accordance with current regulations, we have identified the entity's economic activities that are eligible under the Taxonomy framework, determining their degree of alignment with the following six environmental objectives established in Article 9 of the Taxonomy Regulation:

- Climate change mitigation.
- Climate change adaptation.
- Sustainable use and protection of water and marine resources.
- Transition to a circular economy.
- Pollution Prevention & Control.
- Protection and restoration of biodiversity and ecosystems.

In accordance with the provisions of Delegated Regulation (EU) 2021/2178, for an economic activity to be considered environmentally sustainable, it must comply with the following requirements:

- Substantial contribution to at least one of the environmental objectives mentioned above.
- Do no significant harm (DNSH) to any of the other environmental objectives.
- Comply with the minimum social safeguards set out in the OECD Guidelines for Multinational Enterprises and the UN Guiding Principles on Business and Human Rights.
- Comply with the technical screening criteria established by the European Commission.

2.1.1 Eligible activities of the EROSKI Group

As part of the assessment of the applicability of the EU Taxonomy Regulation, the EROSKI Group conducted an internal review of the economic activities performed across the organization to identify those that are eligible under the current regulatory framework.

This assessment enabled the Group to determine which activities meet the eligibility criteria defined in the Taxonomy Regulation. These eligible activities were subsequently assessed for their alignment with the technical screening criteria and other requirements necessary for classification as environmentally sustainable.

As a result of this process, the following economic activities carried out by the EROSKI Group during the 2024 financial year have been identified as potentially eligible under the EU Taxonomy:

Eligible Activity	Description of the EROSKI Group's activity	Objective to which it contributes
4.16 Installation and operation of electric heat pumps.	Renovation of air conditioning in new store openings.	Climate change mitigation.
5.1 Repair, Refurbishment and Remanufacturing.	Repair, refurbishment and remanufacturing of goods, particularly FORUM's sports equipment repair services, such as ski goods, cycling, snowshoes, weight machines, backpacks, glasses, and watches.	Transition to a circular economy.
5.2 Sale of spare parts.	Sale of spare parts for sports equipment at FORUM, such as cycling components or tennis accessories.	Transition to a circular economy.
5.5 Collection and transport of non-hazardous waste in source segregated fractions.	Collection and transport of waste for recycling and reuse, such as plastic and cardboard waste from commercial packaging, as well as by-products and organic waste.	Climate change mitigation.
6.5 Transport by motorcycles, passenger cars and light commercial vehicles.	Rental of vehicles for worker mobility.	Climate change mitigation.
7.3 Installation, maintenance and repair of energy efficiency equipment.	Installation, maintenance and repair of LED lighting, insulation, heating, ventilation and air conditioning systems with high energy efficiency technologies.	Climate change mitigation.
7.4 Installation, maintenance and repair of charging stations for electric vehicles in buildings.	Installation, maintenance and repair of charging points for electric vehicles in buildings.	Climate change mitigation.
7.5 Installation, maintenance and repair of instruments and devices to measure, regulate and control the energy efficiency of buildings.	Installation and maintenance of equipment to measure electricity and water consumption, including pulse analysers/concentrators.	Climate change mitigation.

Eligible Activity	Description of the EROSKI Group's activity	Objective to which it contributes
7.6 Installation, maintenance and repair of on-site renewable energy technologies,	Photovoltaic systems installations.	Climate change mitigation.
8.1 Data Processing, Hosting, and Related Activities.	Migration to cloud-based systems, outsourcing platforms for personalized promotions and virtual wallet system	Climate change mitigation.
9.3 – Consultancy for climate-related risk assessment and adaptation	Analysis of risks associated with climate change.	Climate change adaptation

Eligible 2024 activities not included in the prior year's fiscal year are:

- 5.1. Repair, refurbishment and remanufacturing.
- 5.2. Sale of spare parts.
- 7.6. Installation, maintenance, and repair of renewable energy technologies, on-site.
- 9.3. Consultancy for the management of and adaptation to physical climate risks.

2.1.2 Alignment Assessment

After determining the eligibility of different activities, an alignment assessment was performed, considering technical screening criteria for each activity, in accordance with Article 3 of Regulation 2020/852, specifically developed in Delegated Regulations 2021/2139 and 2023/2486.

The EROSKI Group designed a questionnaire to assess the alignment of each activity, including the technical screening criteria (hereinafter TSC) of substantial contribution and Do No Significant Harm (DNSH). This assessment was complemented by an organizational analysis to ensure compliance with minimum social safeguards.

2.1.2.1 Assessment of substantial contribution and do no significant harm criteria

For the substantial contribution assessment, the questionnaire was completed at the activity and society level. Department heads responsible for eligible activities validated the TSC requirements with technical detail of the project. The main conclusion is that the following activities meet the criteria:

- 5.5 Collection and transport of non-hazardous waste in fractions segregated at source.
- 7.3 Installation, maintenance and repair of energy efficiency equipment.
- 7.4 Installation, maintenance and repair of charging stations for electric vehicles in buildings.
- 7.5 Installation, maintenance and repair of instruments and devices to measure, regulate and control the energy efficiency of buildings.
- 7.6 Installation, maintenance and repair of onsite renewable energy technologies.
- 9.3 Consultancy for Climate-Related Risk Assessment and Adaptation.

To comply with the DNSH principle across all environmental objectives, the EROSKI Group has developed a strategic framework based on the implementation of specific policies aimed at protecting and promoting sustainability, as detailed in section '1.1.4.3. Policies adopted to manage material sustainability matters (MDR-P)' of the ESRS2 - General Disclosures. In this sense, the relevant Policies for this alignment assessment are:

- Circular Economy Policy.
- Water and Marine Resources Management Policy.
- Climate Change Mitigation and Adaptation Policy.
- Sustainable Fishing and Aquaculture Policy.

Additionally, to meet with the Climate Change Adaptation criteria, the analysis of climate-related risks and opportunities are detailed in section '2.2.3.1 Description of the processes for determining and evaluating climate-related impacts, risks and material opportunities (IRO-1)' of chapter ESRS E1 - Climate change has been taken into account.

Consequently, all activities meeting the criteria of substantial contribution and also complying with the DNSH criteria are aligned with the EU Taxonomy.

2.1.2.2 Assessment of Minimum social safeguards

In accordance with Article 18 of Regulation (EU) 2020/852 of the European Parliament and of the Council, Minimum Social Safeguards refers to the procedures implemented by an entity carrying out an economic activity to ensure compliance with the OECD Guidelines for Multinational Enterprises and the United Nations Guiding Principles on Business and Human Rights. These procedures also ensure respect for the principles and rights enshrined in the eight fundamental conventions of the International Labour Organization (ILO) and adherence to the International Bill of Human Rights.

The EROSKI Group has developed an internal regulatory framework comprising various corporate policies aligned with international standards on human rights, good governance and regulatory compliance, as detailed in section '1.1.4.3. Policies adopted to manage material sustainability matters (MDR-P)' of ESRS 2-General disclosures. Relevant policies and documents for these minimum social safeguards analysis include:

- Human Rights Policy.
- Anti-Corruption Policy.
- Equality, Diversity and Inclusion Policy.
- Compliance and Criminal Risk Prevention Plans.
- Codes of Conduct.
- Internal Regulations.
- Collective Bargaining agreements.
- Equality Plan 2023-2026.

Additionally, the EROSKI Group has implemented two Internal Reporting Channels, accessible to both workers and stakeholders, to ensure the secure and confidential reporting of potential irregularities in terms of human rights and regulatory compliance.

The Codes of Conduct serve as the primary instrument of corporate due diligence, enable the prevention, detection and eradication of any irregular conduct that could violate the principles of human rights and current regulations. This instrument ensures that business operations are carried out in strict compliance with applicable laws and regulations.

Likewise, the EROSKI Group has a Criminal Risk Prevention Plan, through which risks inherent to business activity are identified and mitigated, ensuring the implementation of appropriate internal controls and the development of effective criminal risk management strategies and processes.

For all these reasons, the assessment of the minimum social safeguards within the EROSKI Group confirms the full alignment of the entity with international standards.

2.1.3 Calculation of indicators

Following the eligibility and alignment assessment, key performance indicators (KPIs) were calculated to provide the information required by Article 8(2)(a) of Regulation (EU) 2020/852 of the European Parliament and of the Council, 18 June 2020.

To ensure accuracy and reliability, measures were taken to eliminate double counting in the allocation of figures included in the numerator of the KPIs. A criterion to avoid duplications was adopted, prioritising a single sustainability objective when activities could be linked to multiple environmental objectives defined in the Taxonomy Regulation, ensuring consistency in the identification of Taxonomy aligned activities and avoid inflated indicators. As per the accounting standards, all companies and entities included in the EROSKI Group were considered, ensuring compliance with sustainability and transparency requirements.

2.1.3.1 Calculation of the percentage of eligible and aligned turnover

Turnover refers to the net income earned by a company through the sale of products or the provision of services during a given period, after deduction of discounts, returns and other adjustments. In the context of Regulation (EU) 2020/852, the proportion of turnover aligned with the taxonomy is calculated in accordance with Article 8(2)(a). This calculation is based on the fraction of net turnover generated from economic activities considered environmentally sustainable according to the criteria set out in the EU Taxonomy.

Consistent with the previous year, revenue from the activity '5.5 Collection and transport of non-hazardous waste in fractions segregated at is not included in the total turnover , as it is classified as 'Other Income' in the 'Consolidated Annual Accounts of Eroski, S.Coop. and subsidiaries corresponding to the year ended 31 January 2025', given it is not the core activity of the EROSKI Group.

As a result of this calculation, the degree of alignment and eligibility of this indicator is 0% as in the previous year.

2.1.3.2 Calculating the percentage of eligible and aligned CapEX

Capital expenditure or CapEx comprises investments in tangible and intangible fixed assets that the company makes to acquire, improve, or maintain capital goods, such as infrastructure, equipment, technology, and other assets necessary for its long-term operations.

To determine the proportion of CapEx attributable to environmentally sustainable economic activities, the provisions of Annex I, section 1.1.2, of Commission Delegated Regulation (EU) 2021/2178 of 6 July 2021, supplementing the Taxonomy Regulation on the disclosure of sustainability information, are followed.

The calculation is made by dividing the value of the numerator by the value of the denominator, as specified below.

The numerator includes investments in fixed assets related to economic activities aligned with the EU Taxonomy. Specifically, the activities included are:

- 7.3 Installation, maintenance, and repair of energy efficiency equipment.
- 7.4 Installation, maintenance, and repair of charging stations for electric vehicles in buildings.
- 7.5 Installation, maintenance and repair of instruments and devices to measure, regulate and control the energy efficiency of buildings.
- 7.6 Installation, maintenance, and repair of onsite renewable energy technologies.

All of them are presented in relation to their substantial contribution to climate change mitigation.

Compared to previous year, activity 7.6 was included due to the installation, maintenance, and repair of renewable energy technologies. On the other hand, Activities with no fixed asset investments were excluded

Regarding the denominator, for the EROSKI Group—as a non-financial entity applying International Financial Reporting Standards (IFRS)—the indicator's basis must include all investments, acquisitions, or increases that are recognized in the financial statements:

- IAS 16 Property, plant and equipment: €113,877 thousand.
- IAS 38 Intangible assets: €15,358 thousand.
- IAS 40 Real estate investments: €3,185 thousand.
- IFRS 16 Leases: €102,747 thousand.

Consequently, the degree of eligibility for this indicator is 6.4%, compared to the 3.7% in the previous year. On the other way, the degree of alignment of this indicator is 3.2%, compared to 3.7% obtained the previous year.

2.1.3.3 Calculating the percentage of eligible and aligned OpEx

Operating expense, or OpEx, includes recurring costs incurred by the company during its normal operating activities. These can encompass expenses on maintenance, repairs, operating leases, utilities, energy, third-party services, and other costs necessary for the day-to-day operation of the business.

The proportion of OpEx aligned with the Taxonomy is calculated in accordance with Annex I, section 1.1.3 of Delegated Regulation (EU) 2021/2178. The calculation is made by dividing the operating expense associated with sustainable activities by the total relevant OpEx, as specified below.

The numerator includes operational expenses related to activities aligned with the Taxonomy, specifically:

- 5.5 Collection and transport of non-hazardous waste insource segregated fractions.
- 7.5 Installation, maintenance and repair of instruments and devices to measure, regulate and control the energy performance of buildings.
- 9.3 Consultancy for Climate-Related Risk Assessment and Adaptation.

All of them are presented in relation to their substantial contribution to climate change mitigation.

Compared to previous year, activity 9.3 was included due to the 2024 analysis of climate-related impacts, risks and opportunities have been carried out with specialised external support.

Likewise, regarding the denominator, in the basis of the operating expenses indicator, which amounts to €91,408 thousand, all non-capitalized management costs for the year have been included in relation to:

- Research and development: 287 thousand euros.
- Short-term lease: 34,888 thousand euros.
- Maintenance and repairs: 56,232 thousand euros.

As a result, the degree of eligibility for this indicator is 5.2%, compared to 5.9% in the previous year. The degree of alignment of this indicator is 0.4% compared to 2.8% in the previous year.

2.1.4 Key Performance Indicators (KPIs)

In accordance with Article 2(2) of Delegated Regulation (EU) 2021/2178 on the way in which information is to be presented, templates for key performance indicators for non-financial undertakings are presented:

2.1.4.1 Turnover (net sales) under the Green Taxonomy

				Substantial contribution criteria						Criteria of absence of significant harm ('Does not cause significant harm')									
Economic activities	Codes	Turnover (Thousands of €)	Share of Turnover (%)	Climate change mitig tion (Y; N; N/EL)**	Climate change adaptation (Y; N; N/EL)**	Water (Y; N; N/EL)**	Pollution (Y; N; N/EL)**	Circular economy (Y; N; N/EL)**	Biodiversity (Y; N; N/EL)**	Climate Change Mitigation (Y/N)	Climate Change Adaptation (Y/N)	Water and marine resources (Y/N)	Circular economy (Y/N)	Pollution (Y/N)	Biodiversity and ecosystems (Y/N)	Minimum Safeguards(Y/N)	Taxonomy-alligned share of Turnover (%)	Facilitative activity category (f)	Economic activities
A. TAXONOMY-ELIGIBLE ACTIVITIES																			
A.1. Sustainable environmental activities (in line with the taxonomy)																			
Turnover of environmentally sustainable activities (in line with the taxonomy) (A.1)		0,0	0,0														0,0		
Of which: facilitating activities		0,0	0,0														0,0		
Of which: transitional activities		0,0	0,0														0,0		
A.2 Activities eligible under the taxonomy, but not environmentally sustainable (activities that do not conform to the taxonomy)																			
				(EL; N/EL)***	(EL; N/EL)***	(EL; N/EL)***	(EL; N/EL)***	(EL; N/EL)***	(EL; N/EL)***										
Turnover from activities eligible according to the Taxonomy, but not environmentally sustainable (activities that do not comply with the Taxonomy) (A.2)		0,0	0,0														0,0		
Total (A.1 + A.2)		0,0	0,0														0,0		
B. ACTIVITIES NOT ELIGIBLE UNDER THE TAXONOMY																			
Turnover from activities not eligible according to Taxonomy (B)		5.335.007,5	100																
Total (A + B)		5.335.007,5	100																

(**) Y: Yes, taxonomy-eligible activity that is taxonomy-compliant in relation to the relevant environmental objective; N: No, an activity that is eligible, but does not conform to the taxonomy in relation to the relevant environmental objective; and N/EL: not eligible, activity not eligible under the taxonomy for the relevant environmental objective.

2.1.4.2 Investments (CapEx) under the Green Taxonomy

				Substantial contribution criteria						'Do no significant harm criteria									
Economic activities	Codes*	CapEx (Thousands of €)	CapEx Ratio (%)	Climate change mitigation (Y; N; N/EL)**	climate change adaptation (Y; N; N/EL)**	Water (Y; N; N/EL)**	Pollution (Y; N; N/EL)**	Circular economy (Y; N; N/EL)**	Biodiversity (Y; N; N/EL)**	Climate Change Mitigation (Y/N)	Climate Change Adaptation (Y/N)	Water and marine resources (Y/N)	Circular economy (Y/N)	Pollution (Y/N)	Biodiversity and ecosystems (Y/N)	Minimum Safeguards (Y/N)	Taxonomy-Aligned CapEx Proportion (%)	Facilitative activity category (F)	Transition activity category (T)
A. TAXONOMY-ELIGIBLE ACTIVITIES																			
A.1. Sustainable environmental activities (in line with the taxonomy)																			
Installation, maintenance and repair of energy efficient equipment	CCM 7.3. / CCA 7.3.	6.678,8	2,8	Y	N/EL						Y			Y		Y	2,8	F	
Installation, maintenance and repair of charging stations for electric vehicles in buildings	CCM 7.4. / APPROX. 7.4.	1,9	0,0	Y	N/EL						Y					Y	0,0	F	
Installation, maintenance and repair of instruments and devices to measure, regulate and control the energy efficiency of buildings	CCM 7.5. / APPROX. 7.5.	146,1	0,1	Y	N/EL						Y					Y	0,0	F	
Installation, maintenance and repair of renewable energy technologies	CCM 7.6. / APPROX. 7.6.	695,8	0,3	Y	N/EL						Y					Y	0,0	F	
CapEx of environmentally sustainable activities (in line with the Taxonomy) (A.1)		7.522,6	3,2	3,2	0,0			0,0			Y			Y		Y	2,9		
Of which: facilitating activities		7.522,6	3,2	3,2	0,0			0,0			Y			Y		Y	2,9		
Of which: transitional activities		0,0	0,0														0,0		
A.2 Activities eligible under the Taxonomy but not environmentally sustainable (activities that do not conform to the Taxonomy)																			
				(EL; N/EL)***	(EL; N/EL)***	(EL; N/EL)***	(EL; N/EL)***	(EL; N/EL)***	(EL; N/EL)***										
Installation and operation of electric heat pumps	CCM 4.16. / APPROX. 4.16.	472,2	0,2	THE															
Collection and transport of non-hazardous waste in fractions segregated at source	CCM 5.5. / CE 2.3.	45,9	0,0	THE															
Installation, maintenance and repair of energy-efficient equipment	CCM 7.3 /CCA 7.3	6.977,4	3,0	THE															
CapEx of activities eligible under the Taxonomy, but not environmentally sustainable (activities that do not conform to the Taxonomy) (A.2)		7.495,5	3,2	3,2													0,0		
Total (A.1 + A.2)		15.824,1	6,4	6,4													2,9		
B. ACTIVITIES NOT ELIGIBLE UNDER THE TAXONOMY																			
CapEx of activities not eligible under Taxonomy (B)		220.151,6	93,6																
Total (A + B)		235.169,7	100																

(*) CCM: Climate Change Mitigation; CCA: Climate change adaptation and CE: Circular economy.

(**) Y: Yes, taxonomy-eligible activity that is taxonomy-compliant in relation to the relevant environmental objective; N: No, an activity that is eligible, but does not conform to the taxonomy in relation to the relevant environmental objective; and N/EL: not eligible, activity not eligible under the taxonomy for the relevant environmental objective.

(***) EL: taxonomy-eligible activity for the relevant objective, and N/EL: non-taxonomy-eligible activity for the relevant objective.
In accordance with Annex II to Delegated Regulation (EU) 2021/2178, an activity may meet several environmental objectives for which it is eligible. The most relevant environmental objective for the calculation of key performance indicators is indicated in bold to avoid double counting.

	Ratio of total CapEx/CapEx Total	
	that fits the taxonomy by objective	eligible according to the taxonomy by objective
CCM	3.20%	3.20%
CCA	-	-
WTR	-	-
CE	-	-
PPC	-	-
BIO	-	-

2.1.4.3 Expenditure (OpEx) under the Green Taxonomy

Economic activities	Codes	OpEx (thousands of €)	OpEx Ratio (%)	Substantial contribution criteria: Climate change mitigation (Y; N; N/EL)	Climate change (Y; N; N/EL)	Water (Y; N; N/EL)	Pollution (Y; N; N/EL)	Circular economy (Y; N; N/EL)	Biodiversity (Y; N; N/EL)	Criteria of absence of significant harm ('Do not cause significant harm'): Climate Change Mitigation (Y/N)	Climate Change Adaptation (Y/N)	Water and marine resources (Y/N)	Circular economy (Y/N)	Pollution (Y/N)	Biodiversity and ecosystems (Y/N)	Minimum Safeguards (Y/N)	Taxonomy-Aligned OppEx Proportion (%)	Facilitative activity category	Transition activity category
A. TAXONOMY-ELIGIBLE ACTIVITIES																			
A.1. Sustainable environmental activities (in line with the taxonomy)																			
Collection and transport of non-hazardous waste in fractions segregated at source	CCM 5.5. / CCA 5.5.	320,2	0,4	Y	N/EL						Y		Y			Y	2,8		T
Installation, maintenance and repair of instruments and devices to measure, regulate and control the energy efficiency of buildings.	CCM 7.5. / APPROX. 7.5.	12,8	0,0	Y	N/EL						Y					Y	0,0	F	
Consultancy for the management of and adaptation to physical climate risks	CCA 9.3.	14,9	0,0	N/EL	Y					Y						Y		F	
OpEx of environmentally sustainable activities (in line with the Taxonomy) (A.1)		347,9	0,4	0,4	0,0					Y	Y		Y			Y	2,8		
Of which: facilitating activities		27,7	0,4	0,4	0,0						Y					Y	2,8		
Of which: transitional activities		320,2	0,4																
A.2 Activities eligible under the Taxonomy, but not environmentally sustainable (activities that do not conform to the Taxonomy)																			
				(EL; N/EL)***	(EL; N/EL)***	(EL; N/EL)***	(EL; N/EL)***	(EL; N/EL)***	(EL; N/EL)***										
Repair, Refurbishment & Remanufacturing	EC 5.1.	61,0	0,1	N/EL				THE											
Spare parts sales	EC 5.2.	66,4	0,1	N/EL				THE											
Collection and transport of non-hazardous waste in fractions segregated at source	CCM 5.5.	507,5	0,6	THE															
Transport by motorcycles, passenger cars and light commercial vehicles	CCM 6.5.	2.226,1	2,4	THE															
Installation, maintenance, and repair of energy-efficient equipment	CCM 7.3.	38,0	0,0	THE															
Data processing, hosting, and related activities	CCM 8.1.	1.483,5	1,6	THE															
OpEx of activities eligible under the Taxonomy, but not environmentally sustainable (activities that do not conform to the Taxonomy) (A.2)		4.382,5	4,8	4,8	0,0			0,0									0,0		
Total (A.1 + A.2)		4.730,4	5,2	5,2	0,0			0,0									2,8		
B. ACTIVITIES NOT ELIGIBLE UNDER THE TAXONOMY																			
OpEx of activities not eligible under Taxonomy (B)		86.667,6	94,8																
Total (A + B)		91.408,0	100																

(*) CCM: Climate Change Mitigation; CCA: Climate Change Adaptation and CE: Circular economy.
(**) Y: Yes, taxonomy-eligible activity that is taxonomy-| in relation to the relevant environmental objective;
N: No, an activity that is eligible, but does not conform to the taxonomy in relation to the relevant

environmental objective; and N/EL: not eligible, activity not eligible under the taxonomy for the relevant environmental objective.
(***) EI: taxonomy-eligible activity for the relevant objective, and N/EL: non-taxonomy-eligible activity for the relevant objective.
In accordance with Annex II to Delegated Regulation (EU) 2021/2178, an activity may meet several environmental objectives for which it is eligible. The most relevant environmental objective for the calculation of key performance indicators is indicated in bold to avoid double counting.

	OpEx/Total OpEx ratio	
	Taxonomy-Aligned for the relevant objective	Taxonomy-Eligible for the relevant objective
CCM	0.40%	4.60%
CCA	-	-
WTR	-	-
THAT	-	0.20%
PPC	-	-
BIO	-	-

2.2 ESRS E1 - Climate Change

2.2.1 Governance (GOV)

2.2.1.1 Integrating Sustainability-Related Performance in Incentive Systems (GOV-3)

The section '1.1.2.3 Integration of sustainability-related performance in incentive systems (GOV-3)' of chapter ESRS-2 General disclosures details that in our remuneration model there is no variable remunerate on in any position, so the administrative, management and supervisory bodies of the EROSKI Group do not have incentive systems for sustainability matters, including those related to climate change, or for other matters or objectives.

2.2.2 Strategy (SBM)

2.2.2.1 Transition Plan for Climate Change Mitigation (E1-1)

The EROSKI Group has been making progress for years in reducing greenhouse gas (GHG) emissions in our operations, in line with our values of environmental, economic and social responsibility, and our 10 Commitments to Health and Sustainability. Thus, specific targets have been defined, as mentioned in section '2.2.4.1 Targets related to climate change mitigation and adaptation (E1-4)' of this chapter.

In 2021, we advanced our sustainability journey by committing to achieve carbon neutrality by 2050. This long-term ambition aligns with the United Nations Sustainable Development Goals (SDGs), reflects our commitment to the principles of the UN Global Compact, and demonstrates our adherence to the European Union's Code of Conduct on Responsible Food Business and Marketing Practices.

In 2024, the EROSKI Group achieved a significant milestone by completing the comprehensive calculation of its organizational carbon footprint for the first time, encompassing Scopes 1, 2, and 3. Previously, reporting was limited to Scopes 1 and 2, with a partial inclusion of Scope 3, primarily upstream transportation. Based on this data, we achieved a 36% reduction in greenhouse gas (GHG) emissions compared to the 2017 baseline, driven primarily by the implementation of energy efficiency measures across our operations.

Building on this progress, in 2024, we adopted a more ambitious decarbonization target aligned with the Science Based Targets initiative (SBTi) methodology, ensuring our goals support limiting global warming to 1.5°C as outlined in the Paris Agreement. Our long-term commitment is to achieve a minimum 90% reduction in GHG emissions by 2050, using 2023 as the baseline year, before offsetting residual emissions. As an interim target, we aim to reduce emissions across Scopes 1, 2, and 3 by 42% by 2030, also relative to the 2023 baseline.

These targets were formally approved by the EROSKI Group's Board of Directors in 2024, reinforcing our commitment to science-based climate action. In 2025, we will focus on developing a detailed Climate Transition Plan, outlining specific actions to achieve these decarbonization goals. This plan will enhance organizational resilience against climate-related risks and ensure alignment with our sustainability commitments.

Key actions and resources deployed to mitigate climate change are detailed in section '2.2.3.3 Actions and resources in relation to climate change policies (E1-3)' These initiatives are categorized by their contribution to reducing emissions in Scopes 1, 2, and 3, reflecting a comprehensive approach to addressing our carbon footprint.

Climate Change Mitigation Levers

Lever	Description of the actions deployed
Scopes 1 and 2	
Energy efficiency	Implementation of the new energy model in the EROSKI Group's stores and platforms, incorporating LED lighting, closing of refrigerated cabinets, CO2 refrigeration system and advanced measurement and control systems.
Less polluting refrigerants	Gradual replacement of current refrigerants with others with lower global warming potential, aligned with the F-gas standard.
Use of renewable energies	Installation of photovoltaic panels in Group facilities.
Scope 3	
Energy efficiency	Optimization of the efficiency of transport operations and incorporation of vehicles with lower consumption per kilometre transported.
Fuel substitution	Incorporation of natural gas vehicles in upstream transport.
Electrification	Installation of electric charging points at Group facilities, as well as electric charging stations at our fuel stations. Incorporation of electric vehicles in last-mile distribution.
Sustainable mobility	Implementation of measures such as hybrid work models to reduce worker commuting.
Reduction in the use of resources and circular economy measures	Eco-design of containers and packaging, use of digital solutions to reduce paper consumption, improvements in efficiency in water consumption, prevention of food waste and circular waste management by promoting reverse logistics.
Awareness and training of stakeholders	Awareness-raising and training measures for workers and consumers to implement responsible consumption habits. Incorporation of environmental labelling on products that favour more sustainable purchasing choices.
Decarbonization of the supply chain	Inclusion into the product range with sustainability certifications. Actions to accompany suppliers, especially the smallest ones, to help them in their training and continuous improvement.

In addition to ongoing climate mitigation efforts, the EROSKI Group is intensifying its commitment to renewable energy adoption to achieve our 2030 emissions reduction targets for Scopes 1 and 2. In the medium to long term, we plan to procure Guarantees of Origin (GoO) to certify the renewable energy used in our operations, further aligning with our science-based decarbonization goals.

In 2025, we will prioritize the development of a comprehensive plan to decarbonize our value chain, given that the "Goods and Services" category (Scope 3.1) accounts for 66% of our greenhouse gas (GHG) emissions. This category is critical to achieving our climate objectives. To this end, we will collaborate closely with our product suppliers, encouraging them to measure and report their carbon footprints and to establish science-based targets aligned with limiting global warming to 1.5°C, in accordance with the Science Based Targets initiative (SBTi).

Regarding residual GHG emissions in Scopes 1 and 2, the primary source stems from refrigerant systems in our facilities. We are progressively replacing these with less carbon-intensive alternatives. However, as these emissions constitute a minimal portion of our total carbon footprint, they are not considered materially significant.

Once finalized, our Climate Change Mitigation Transition Plan will be submitted for approval by the relevant governing bodies, as outlined in section '1.1.2 Governance (GOV)' of chapter ESRS 2 - General disclosures, This plan will be fully integrated into the EROSKI Group's strategic framework, ensuring alignment with our broader sustainability and resilience objectives.

It should be noted that the EROSKI Group is currently not included in the EU benchmarks harmonized with the Paris Agreement. We remain committed to aligning our climate strategy with global and regional standards to support the transition to a low-carbon economy.

2.2.2.2 Material Impacts, Risks and Opportunities and Their Interaction with Strategy and Business Model (SBM-3)

The climate-related impacts, risks and opportunities identified as material according to the Double Materiality Assessment are detailed in section '1.1.3.3. Material impacts, risks and opportunities and their interaction with the strategy and business model (SBM-3) of chapter ESRS 2 - General disclosures'. Specifically, the two material risks identified under climate change mitigation - penalties for exceeding emission limits and costs associated with emission allowances - are classified as transition risks. These stem from the potential stricter regulatory changes that could impact the Group's profitability and competitiveness in the market. In addition, energy-related risks, particularly price volatility, have also been assessed as material and are similarly categorized as transition risks, given their potential to impact operational costs and financial performance.

Climate resilience analysis

The EROSKI Group has undertaken a comprehensive climate resilience analysis to identify, assess, and manage climate-related risks and opportunities through a robust and structured methodology. The objective of this analysis is to determine how climate change may impact the Group's overall strategy, governance, supply chain, and operations.

Assessment of climate risks and opportunities

The identification and prioritisation of climate-related risks and opportunities have been carried out in alignment with the IFRS S2 standard issued by the International Financial Reporting Standards Foundation. A detailed description of the processes followed is provided in section '2.2.3.1 Description of the processes for determining and assessing climate-related material impacts, risks and opportunities (IRO-1)' of this chapter. This includes an explanation of the climate scenarios and time horizons considered.

For physical climate risks, the analysis has examined the trajectory of climate variables to estimate the probability of adverse weather events at the locations of our facilities. For instance, trends such as increases in average temperature, precipitation, or wind speeds at specific sites may elevate the likelihood of extreme weather events, posing significant operational risks by potentially impacting both infrastructure and customers.

For climate transition risks and opportunities, the analysis has assessed technological and market-related factors, including changes in customer behaviour patterns and projected fluctuations in commodity prices driven by climate action initiatives. This enables the Group to gain a comprehensive understanding of regulatory, market, and technological dynamics that may influence our performance and competitive positioning, either directly or through impacts along the value chain, thereby supporting informed and proactive strategic planning.

In both cases, the subsequent prioritisation of identified risks and opportunities has been based on an assessment of severity, considering the magnitude of potential impacts on the locations where EROSKI operates and on the organisation. This approach allows the Group to map its baseline vulnerability and quantify potential adverse effects, thereby strengthening its resilience to climate-related challenges.

Based on this prioritization by probability and severity, the most significant climate risks and opportunities for the organization have been determined, which are detailed below.

Transition risks:

- TR-1: New climate regulation. The implementation of carbon targets, carbon pricing and other stricter environmental regulations may result in additional costs and modify the Group's operating parameters. Key areas of impact include operational changes, sustainability investments, and adaptation to new market expectations.
- TR-2: Increase in the price of raw materials. Climate change can have a significant impact on the prices of the products that commercialized by the EROSKI Group, primarily due to the reduction in agricultural productivity caused by rising temperatures, extreme whether events such as droughts and floods, and the migration of pests, which generates shortages and makes key products such as fruit and vegetables more expensive. In addition, water scarcity due to extreme weather conditions could raise its price and restrict its use, increasing the company's operating costs. Likewise, the energy transition and climate regulations may raise the price of energy, impacting the EROSKI Group's logistics and operating costs.

Physical risks:

- PR-2: Heavy rainfall and storms. Heavy rainfall and storms can have a considerable financial impact on the EROSKI Group, especially in areas with high exposure to flooding. Key effects include damage to store infrastructure, which could involve costly repairs and downtime; interruptions in the electricity supply that affect the conservation of perishable products, generate economic losses; supply chain delays due to flooding on transport routes, which can lead to shortages and affect sales; operational risks at fuel stations and logistics platforms due to damage to critical infrastructure; and a reduction in overall customer traffic, with an impact on profitability and the fulfilment of business objectives.

Climate opportunities:

- O-1a: Improvement of the energy efficiency of the facilities. Investment in clean technologies, such as renewable energies, energy storage and energy efficiency solutions, presents a significant opportunity for the EROSKI Group. As the prices of these technologies continue to decline and supportive government policies expand, we at the Group can benefit from higher returns on our long-term investments.

Once the significant climate-related risks and their potential impacts — whether direct to our operations or indirect through effects on the value chain — have been identified and classified, the EROSKI Group has initiated an analysis of the potential financial impacts associated with their materialisation. This analysis also encompasses the economic benefits linked to the climate-related opportunities identified.

Both the direct and indirect effects of each priority risk or opportunity have been assessed across the defined climate scenarios and time horizons. The quantitative analysis focuses on the residual risk and potential benefit, offering a realistic and updated view of the organisation's exposure following the implementation of mitigation measures or the realisation of opportunities.

The results of this analysis are currently presented on a qualitative basis. In future reporting cycles, the Group aims to progressively incorporate the quantitative financial impacts of material climate-related impacts, risks, and opportunities (IRO) into its disclosures.

Potential financial impacts from climate risks and opportunities

Areas of impact	Assets	Expense	Revenue
TR-1: New climate regulation			
Loss of Revenue	Restrictions on the use of fossil fuels such as gasoline and diesel, reducing demand for these products.	Increase in operating costs when looking for sustainable alternatives, such as diversification towards complementary services for sustainable mobility.	Decrease in revenues due to reduced demand for fossil fuels.
Increased operational expenses	-	Investments in sustainable refrigeration technologies, closer supplier collaborations and strategies to reduce single-use plastic packaging or improve its selective collection.	Increased operational costs related to sustainability management and regulatory compliance.
Capital Investments	-	Significant investments to diversify offering towards more sustainable solutions. This includes the installation of charging points for electric vehicles and the development of complementary services that meet the needs of sustainable mobility.	-

Areas of impact	Assets	Expense	Revenue
Strategic and reputational impacts	-	Internal capacity building and audits to properly manage sustainability data.	Risk of loss of trust by customers and strategic partners due to non-compliance with regulations, affecting reputation and, consequently, sales.
TR-2: Increase in the price of raw materials			
Increase in operational costs	Restrictions on the use of fossil fuels such as gasoline and diesel, reducing demand for these products.	Increase in operating costs when looking for sustainable alternatives, such as diversification towards complementary services for sustainable mobility.	Decrease in revenues due to reduced demand for fossil fuels.
Pressure on profit margins	-	Need for closer partnerships with suppliers and strategies to reduce the use of plastic packaging, as well as investments in sustainable refrigeration technologies.	Effect on price competitiveness in the market due to the transfer of increased costs to price.
Supply chain impact	-	Increased costs in the value chain due to reduced efficiency from chronic physical risks that limit production, delay the delivery of products and complicate the quality and conservation of perishable products.	Loss of revenue due to product unavailability.
PR-2: Heavy rainfall and storms			
Damage to infrastructure in stores	Structural damage and recovery of affected stores.	Increase in operational expenses for repairs.	Decreased revenue due to loss of operability during shutdown periods
Power supply disruption	Loss of temperature-sensitive inventories due to lack of adequate refrigeration.	Increased costs for temporary solutions, such as renting generators.	Reduction in sales due to the inability to maintain products in optimal condition.
Supply chain delays	-	Increased logistics costs due to alternative routes or temporary solutions for supply.	Loss of revenue due to stock-shortages in stores, which affects sales and customer satisfaction.

Areas of impact	Assets	Expense	Revenue
Operational risks in Fuel stations and logistics platforms	Structural damage to critical infrastructure, such as fuel stations and logistics centres.	Increased operational costs due to repairs and loss of efficiency.	Possible reduction in sales due to the inability to operate in these facilities.
Reduced customer traffic in stores	-	-	Decrease in sales revenue due to lower customer footfall during extreme weather events.
O-1a: Improving the energy efficiency of facilities			
Reduced operational costs	-	Significant decrease in operational costs due to energy optimization and the adoption of renewable energy, such as solar panels, reducing reliance on expensive energy sources.	Possible revenue from selling surplus energy.
Improving sustainability and brand reputation	-	-	Increased revenues due to a strengthened sustainable brand image, attracting customers committed to environmental practices.
Increasing operational resilience	More efficient and sustainable facilities and systems.	-	-

Integration of climate resilience into corporate strategy

This comprehensive approach to the assessment of climate-related risks and opportunities provides the EROSKI Group with a detailed and structured view of the potential challenges and benefits facing the organisation. By enabling informed and strategic decision-making, it supports the effective management and mitigation of risks, while facilitating the sustainable realisation of identified opportunities.

It is important to acknowledge that, although climate scenario analysis is a valuable tool for strategic planning, its application inherently involves a degree of uncertainty. The principal source of uncertainty stems from the unpredictability of global policy developments and the pace of the energy transition, both of which directly influence the viability and accuracy of each scenario. Climate scenarios are constructed based on assumptions regarding future policy decisions, societal behaviours, and technological advancements — variables that may evolve differently in practice.

Moreover, while global scenarios provide broad projections on climate change impacts and resource availability, local conditions may vary significantly. Regional disparities introduce an additional layer of uncertainty, particularly regarding the localised effects of climate change on key resources such as water and energy, which may not be fully captured by global models.

In light of these considerations, the EROSKI Group is committed to maintaining a flexible and adaptive strategy, with regular updates to its plans informed by evolving climate, economic, and regulatory developments.

Following the identification and prioritisation of climate-related risks and opportunities under current scenario analyses, the EROSKI Group is developing adaptation and mitigation strategies. These will serve as actionable plans to address climate risks and optimise the realisation of climate-related opportunities, as outlined in section '2.2.3.3 Actions and resources in relation to climate change policies (E1-3)' of this chapter.

Accordingly, the EROSKI Group has commenced the progressive integration of climate resilience into its corporate strategy, ensuring that climate-related risks and the need for long-term adaptation are embedded into both strategic and operational decision-making processes. Climate resilience considerations have been incorporated into the Group's governance structures and sustainability policies, as detailed in chapter '1.1.2. Governance (GOV)' and '1.1.4.3. Policies adopted to manage material sustainability issues (MDR-P)' of the ESRS-2 General disclosures'.

Climate risk and opportunity management mechanisms

Description of the risk or opportunity	Potential impact on the EROSKI Group	Management mechanisms
Acute physical risks		
PR-2: Heavy rainfall and storms	▪ Deterioration of infrastructures and structural damage. ▪ Power supply disruptions ▪ Increased repair and maintenance costs. ▪ Logistical and transport difficulties ▪ Flooding of facilities. ▪ Reduction of customer traffic due to access obstruction.	▪ Water stress and risk analysis, with management through Water Risk Committee in alert situations. ▪ Omnichannel strategy to ensure customer purchasing options.
Transition risks		
TR-1: New climate regulation	▪ Increased operational costs from adapting to and complying with new climate regulations. ▪ Strategic and reputational impacts due to non-compliance with regulations. ▪ Transportation difficulties and loss of revenues at fuel stations due to restrictions on the use of fossil fuels.	▪ Installation of electric vehicle charging stations Optimization of logistics and transportation operations. ▪ Gradual renovation of refrigeration systems. ▪ Eco-design in containers and packaging. ▪ Food Waste Prevention Plan. ▪ Circular waste management. ▪ Regulatory compliance framework.

Description of the risk or opportunity	Potential impact on the EROSKI Group	Management mechanisms
TR-2: Increase in the price of raw materials	▪ Increase in operational costs due to rise in raw material and energy prices. ▪ Reduction of resources and production capacity in the value chain (potential supply shortages). ▪ Reduced profit margin. ▪ Reputational impacts from passing increased costs to consumers.	▪ Improving efficiency via automation, managing agreements at appropriate prices, participating in strong partnerships. ▪ Diverse supply chain with a strong presence of local suppliers. ▪ Support for local suppliers to improve their sustainability. ▪ Incorporation of products with external sustainability certifications, which can be more resilient to climate change.
Opportunities		
O-1a: Improving the energy efficiency of facilities	▪ Reduced operational costs ▪ Improved Sustainability and Brand reputation ▪ Process optimization ▪ Increasing operational resilience	▪ Adaptation of processes and facilities for greater eco-efficiency and use of renewable energies

2.2.3 Impact, Risk and Opportunity Management (IRO)

2.2.3.1 Description of Processes to Identify and Assess Material Climate-Related Impacts, Risks and Opportunities (IRO-1)

The EROSKI Group employs a systematic process to identify and assess material impacts, risks and opportunities (IRO), including those associated with climate. This process is described in section '1.1.4.1 Description of the process for identifying and assessing material impacts, risks and opportunities (IRO-1) of chapter ESRS 2 - General disclosures'. Within this Double Materiality assessment process, which includes the identification and evaluation of IRO, the affected stakeholders have been engaged through consultations, as also described in the same section.

Analysis of Climate Risks and Opportunities in Accordance with IFRS S2

In addition to this process of identifying IRO carried out with Double Materiality assessment, the EROSKI Group has conducted a specific analysis of the climate risks and opportunities, following leading voluntary standards. Specifically, the Recommendations of the Task Force on Climate-related Financial Disclosures (TCFD) and the new standard of the International Financial Reporting Standards, IFRS S2, which integrates these recommendations and serves as the global standard for climate-related financial disclosures. In addition, it complies with the criteria of Do no significant harm (DNSH) related to climate adaptation, established in Appendix A of Delegated Regulation (EU) 2021/2139, in relation to the European Taxonomy.

Scope and time horizons

The climate risk and opportunity analysis conducted focuses on our direct operations, key suppliers and geographic regions of all our sites from the previous year. In addition, it covers a time frame divided into three phases:

- Short term (0-3 years): the choice of this horizon responds to the need to manage immediate and recurring climate risks that can disruptively impact operations. Extreme weather events (droughts, floods, heat waves) are already increasing in frequency and intensity, directly affecting the production, transport and storage of key materials. In addition, emerging climate regulations often have tight implementation timelines, requiring swift action to ensure regulatory compliance.
- Medium term (4-10 years): this horizon has been selected due to the expected consolidation of international and regional regulations related to climate change, such as the Carbon Border Adjustment Mechanism (CBAM), which will directly affect the costs of production and export of products with a high carbon footprint. In addition, stricter emissions standards will necessitate significant structural changes to production processes to maintain competitiveness.
- Long-term (more than 10 years): the choice of this horizon is motivated by scientific projections on climate change that foresee irreversible impacts on weather patterns and the availability of resources. The scarcity of natural resources (water, fossil fuels) and the sustained increase in the costs associated with carbon represent structural risks for the viability of the traditional business model. In addition, international regulations are expected to evolve towards climate neutrality, requiring the adoption of disruptive technologies, such as carbon capture and storage (CCS), to mitigate residual emissions that cannot be eliminated with other measures.

These time horizons are commonly used for climate-related risk and opportunity analyses and differ from those presented for the rest of the report in section '1.1.1.2 Specific Circumstances Information (BP-2)' of ESRS-2 General disclosures, where the long term covers more than 5 years. This disparity of criteria is due to the fact that an analysis of the evolution of climate variables and the effects of policies and the market on the climate requires longer timeframes than standard strategic management of an organization. A five-year climate analysis would not adequately represent the risks from global warming or suffice a robust climate resilience analysis.

Climate scenarios used

At the EROSKI Group we have adopted the use of the SSP1-2.6 (Sustainability), SSP2-4.5 (Intermediate Stability) and SSP5-8.5 (High Development with Emissions) climate scenarios as a basis for planning our long-term business strategy. These shared socio-economic trajectories (SSPs) describe alternative futures of economic development until 2100 based on different climate policy evolutions and levels of mitigation achieved. The characteristics of the selected scenarios are outlined below.

Climate scenario	SSP1-2.6 (Sustainability)	SSP2-4.5 (Intermediate stability)	SSP5-8.5 (High emissions)
Temperature increase to 2100	1.5ºC	1.7 - 3ºC	4 - 5ºC
Global policies and actions against climate change	They are oriented towards sustainability, social equity and environmental conservation	Moderate. There is a balance between economic growth and environmental concerns	Limited.
Impact	Rapid adoption of clean technologies, greater energy efficiency and significant changes in consumption patterns.	Gradual shift towards cleaner technologies	Significant increase in GHG emissions from rapid economic growth and high energy demand, driven by the intensive use of fossil fuels

These three scenarios, developed based on scientific research and supported by international organizations, cover a wide spectrum of possibilities, providing a comprehensive and diverse view of possible global futures in terms of policies, technology and sustainability, in order to have robust planning in the face of climate change. Thus, the SSP1-2.6 scenario aligns with the Paris Agreement, while the SSP2-4.5 reflects the current state of climate policies and is most aligned with the IFRS S2 standard requirements. For transition risk assessments, we also considered:

- The transitional scenarios of the World Energy Outlook (WEO), to assess the probability of an increase in energy costs associated with the transition to clean energy sources.
- The scenarios of the Network for Greening the Financial System (NGFS), to assess the likelihood of facing a stricter regulatory framework on climate change.
- The projections of the International Institute for Applied Systems Analysis (IIASA), to assess exposure to risks arising from the scarcity of key resources, such as water and energy, in a context of energy transition.
- The International Energy Agency's (IAE) Net-Zero scenario, to assess the likelihood of facing risks associated with stricter decarbonization policies.

Identification of risks and opportunities

Determining the probability of occurrence

The preliminary identification of risks and opportunities is conducted by analysing their likelihood, considering the type of activity of the EROSKI Group and its geographical distribution. This process adopts a dual approach that differentiates between physical risks and transitional risks & opportunities, as they require different methodologies.

- Physical risks (acute and chronic): based on the 29 relevant physical risks detailed in Appendix A of the European Taxonomy Regulation, we have conducted a detailed analysis of the evolution of climate variables each operational location. Using geographic information systems (GIS) software, fed with data from the maps of the Intergovernmental Panel on Climate Change (IPCC) maps for the climate scenarios described in the previous section in the short, medium and long term. From these variables, we have developed hypotheses based on comparisons between global averages with historical location-specific data. This enables calculation of the risk likelihood through the analysis of individual or combined climate variables, facilitating an accurate assessment based on each time horizon.

- Transitional risks and opportunities: we conducted thorough analysis of current and emerging climate regulation and assessed its potential impact on the Group across short, medium and long term. In addition, trends in sustainability and climate action were examined, both globally and within the sector. As a result, 9 potential transitional risks and 8 opportunities have been identified. Based on this qualitative analysis, we extrapolated qualitative evaluations into numerical estimates to identify risks and opportunities with a higher or lower likelihood of materialization. The valuations were weighted based on the carbon price, to incorporate climate scenarios perspective.

Based on this assessment, we have applied a first selection criterion to focus on those risks and opportunities with a moderate to high likelihood. Subsequently, 2 physical risks, 3 transitional risks and 8 opportunities were prioritized based on the severity of their potential impact on the organization.

Determining the severity of the impact

Prioritization was conducted through an evaluation by representatives from affected business units and areas of the EROSKI Group. The potential financial impact of inherent risks was considered, excluding current or future mitigation or adaptation measures. The interdisciplinary team assessed only the potential impact a risk would have on specific facilities or the business as a whole. In addition to severity, prior instances of risk materialization and applied response/mitigation measures were considered to analyse the residual risk of the most significant inherent risks.

This process has been carried out through questionnaires and interviews with this interdisciplinary working group, which assigned a quantitative level of severity to climate risks and opportunities, following criteria established to minimize subjectivity:

- Assess the direct impact of risks. For example, damage to facilities or interruptions in production.
- Consider indirect effects, such as changes in commodity prices or resource availability.
- Analyse how risks can affect the long-term business strategy.

Finally, climate risks and opportunities are classified using heatmap based on likelihood and the severity of impact enabling informed decision-making for their management. With all this, we have identified a physical risk, two transitional risks and an opportunity as priorities, as detailed in the section '2.2.2.2 Material impacts, risks and opportunities and their interaction with the strategy and business model (SBM-3)' of this chapter.

Financial Impact Assessment

The EROSKI Group's risk and opportunity assessment process aim to understand their potential impact on the organisation and, particularly across its business units. It focuses on identifying risks that could threaten the company's operational and financial stability, and on highlighting opportunities that could generate benefits. Two complementary approaches are used: a qualitative assessment to hypothesize potential impact and a quantitative evaluation that, where feasible, provides more detailed financial analysis.

- Qualitative assessment: This phase establishes a detailed hypothesis about how each risk or opportunity might impact the business, identifying potential effects on various organizational areas. It examines financial and operational consequences, building a scenario that provides a comprehensive view of impacts without requiring precise calculations. This phase is critical to anticipate key effects and facilitate strategic decision-making on risk mitigation and opportunity realization.
- Quantitative assessment: This phase involves deeper analysis of potential financial impacts from risk materialisation economic benefits derived from the opportunities, considering direct and indirect value chain effects across defined scenarios and time horizons. The quantitative assessment focuses on residual risk and potential benefit, providing a realistic analysis that reflects the company's situation after the implementation of mitigation measures or opportunity realization. Note that quantitative assessment is not mandatory under IFRS S2 unless necessary data and information are available.

The results of the qualitative financial impact analysis are presented in section '2.2.2.2 Material impacts, risks and opportunities and their interaction with the strategy and business model (SBM-3)' of this chapter, and include the possible effects on the organization's operations due to the materialization of the risks and opportunities identified in its supply chain and customer base.

2.2.3.2 Policies related to climate change mitigation and adaptation (E1-2)

The EROSKI Group's corporate culture is embodied in a set of practices and policies fostering a responsible and compliant environment across the organization. A comprehensive overview of these policies is provided in section1.4.1.3 Policies adopted to manage material sustainability matters (MDR-P) of chapter ESRS 2-General disclosures,. This section summarizes the key aspects of our Climate Change Mitigation and Adaptation Policy, aligned with the Sustainable Development Goals (SDGs), especially Affordable and Clean Energy (SDG 7), Industry, Innovation and Infrastructure (SDG 9), Responsible Production and Consumption (SDG 12) and Climate Action (SDG 13).

Climate Change Mitigation and Adaptation Policy

At the EROSKI Group, we believe that protecting our natural environment is essential to our business success. Recognizing our responsibility toward the environment, we aim to promote this commitment across our value chain. In line with this, we have set a goal to become carbon neutral by 2050 and established our Climate Change Mitigation and Adaptation Policy. Its principles according to the following areas:

- Climate change mitigation: We are committed to defining and evaluating emission reduction targets aligned with the goals of the Paris Agreement and based on future science-based updates, alongside developing a transition plan to achieve them We will advance the replacement of high-global-warming-potential refrigerants, renew our transport fleet with lower-emission vehicles, and implement circular waste management. Additionally, we will promote innovation in efficient, low-GHG technologies and progressively integrate them into our facilities.
- Climate change adaptation: we are committed to integrating climate change into internal strategic planning and decision-making processes, as well as into the analysis, management, and reporting of climate risks, according to reference

standards such as IFRS S2. In this regard, we will establish an environmental management system for the EROSKI Group that facilitates the assessment, analysis, management and reduction of environmental risks, resource optimization and enhance investments and costs efficiency by incorporating the relevant climatic variables. In addition, we want to contribute to climate change awareness and training among our stakeholders, both workers and supplier and society in general, to promote climate change mitigation and adaptation across the value chain.

- Energy efficiency: we promote the efficient and responsible use of energy, as well as habits that support this practice, involving stakeholders. Thus, we will continue to make progress in the installation of LED lighting and the implementation of automatic energy consumption control systems.
- Deployment of renewable energies: we are committed to continuing transition of renewable energy sourcing, either through supplied energy or by installing photovoltaic panels and other renewable sources.

It is also worth highlighting the Resource Use and Circular Economy Policy, which is detailed in section '2.4.1.2. Policies related to resource use and the circular economy (E5-1)' of chapter ESRS-E5 Resource uses and the circular economy and Sustainable Water and Marine Resources and Fisheries and Aquaculture Policies, which are detailed in section '2.3.1.2 Policies related to water and marine resources (E3-1)' of chapter ESRS-E3 Water and marine resources, as they include commitments that contribute to climate change mitigation.

2.2.3.3 Actions and Resources in relation to climate change policies (E1-3)

Climate change mitigation

The EROSKI Group has long pursued carbon footprint reduction targets, driven by our participation in the *Lean & Green* initiative of the Association of Manufacturers and Distributors AECOC, our 10 Commitments to Health and Sustainability and, our recent 2050 carbon neutrality goal. These are detailed in section '2.2.4.1 Targets related to climate change mitigation and adaptation (E1-4)' of this chapter. Our extensive experience includes energy efficiency measures and optimisation of logistics and transport activities, achieving 36% reduction in our carbon footprint in 2023 compared to 2017. primarily from scope 1 and 2 and upstream transportation and distribution from category 4 of scope 3, In 2024, we calculated our full carbon footprint for the first time and chosen 2023 as the base year for our science-based reduction targets. The reductions achieved in 2024, included in the section '2.2.4.3 Gross scope 1, 2 and 3 GHG emissions and total GHG emissions (E1-6)', show a 9% reduction compared to 2023.

In 2025, the EROSKI Group will continue to implement its Transition Plan for climate change mitigation, enhancing the processes to track progress and deploying new actions to meet our target. We will also advance adaptation measures included in our Policy.

Below are the key decarbonization levers we are implementing:

Energy efficiency

Innovative and eco-efficient stores

After the opening of the Zero CO2 Emissions store in Oñati in 2012, certified with ISO 50001 for energy efficiency, and the Zizur energy sustainable store in 2020, we opened the Lakua-Arriaga supermarket (Vitoria-Gasteiz) in 2021, the first of the EROSKI Group's new energy model. We have defined a new energy model with four focus areas: refrigeration, lighting, HVAC, and monitoring. Prioritized actions for 2024 and the medium term include:

- Closed Refrigeration Units: These units feature innovative, low-thermal-conductivity, frameless doors that minimize cold air loss, significantly reducing energy consumption, enhancing food preservation, and improving customer comfort with clear product visibility. Currently implemented in 90% of stores, up 3% from 2023.
- CO2 Refrigeration Systems: Utilizing natural CO2 refrigerant, these systems improve refrigeration efficiency, lower energy costs, and reduce climate impact while being non-flammable and non-toxic. Despite high investment costs, they are installed in 16% of stores, a 4% increase from 2023, with gradual rollout planned.
- LED lighting: This technology cuts lighting energy use by approximately 50% compared to traditional systems and has a longer lifespan, reducing environmental impact. It is deployed in 97% of stores, with 100% coverage in sales areas (pending in non-sales areas like locker rooms and offices). Natural light regulation further optimizes energy use where applicable.
- Automated Management Systems: These systems control major energy consumers, such as lighting, ovens, and HVAC, by disabling them outside operating hours. They are operational in 63% of stores, up 3% from 2023.
- Submetering: This system monitors key electricity consumption areas, including general operations, industrial refrigeration, and HVAC, enabling precise tracking and control of energy trends. It is implemented in 70% of stores.

Collectively, these measures have achieved a 72% implementation rate for the new energy model in 2024, a 9% improvement from 2023, supporting the Group's decarbonization goals.

In 2024, the EROSKI Group finalized a collaboration agreement with Iberdrola collaboration agreement with Iberdrola to analyse and explore various energy efficiency project alternatives across its facilities. These projects are expected to generate additional savings through the Energy Savings Certificates (CAES) system, which will be managed and processed by Iberdrola.

Logistics and transport activities

The improvement of energy efficiency in our logistics activity focuses on three main lines of action:

- More efficient platforms: similar to store initiatives, we implement measures such as LED lighting, presence detectors, temperature robots and natural light utilization. Notably, our new ZAL Port platforms in El Prat de Llobregat (Barcelona) in Barcelona and Júndiz-Berria (Vitoria-Gasteiz) have achieved LEED Gold certification, ensuring eco-efficiency in their construction.

- Optimisation of transport processes: we seek to minimise the distances travelled and the number of trucks needed for transporting products between suppliers, platforms, and stores. Key actions include:
  - Logistics Reorganization: In 2024, we adapted to the closure of our fresh produce platform in San Agustín de Guadalix (Madrid) in January to deliver fresher products more efficiently.
  - Enhanced Truck Load Efficiency: Measures to increase truck load factors and reduce empty kilometres include using double-height vehicles for long-distance routes and SPACE-INVADER solutions for optimized pallet stacking. These initiatives increased the truck load factor by 7% in 2024, reaching over 76%.
  - Collaboration with Logistics Operators and Suppliers: Joint efforts to optimize routes.
  - Last-Mile Route Optimization: Systems to improve delivery efficiency.
- More efficient vehicles: we incorporate vehicles with lower fuel consumption per kilometre and pallet transported. Our actions in this regard are:
  - Fleet Renewal: Phasing out older trucks and adopting Euro6 vehicles, with 82% of kilometres driven by Euro6 vehicles in 2024, an 11% increase from 2023.
  - Duo-Trailer Trucks: Used for inter-platform transport, emitting less CO2e than separate trucks.

Refrigerants with lower global warming potential

As part of our energy efficiency efforts, we are progressively replacing highest global warming potential refrigerants in refrigeration systems with less polluting ones. This significantly reduce GHG emissions from leaks and ensures with the European F-gas regulation.

Fuel substitution

We are incorporating alternative fuel vehicles such as liquefied and compressed natural gas into our freight transport activities.

Use of renewable energies

We are installing photovoltaic panels in facilities where roofing is suitable, although it is not a primary focus due to the technical restrictions involved.
In 2024, 16 plants were installed, providing a total capacity of 3.59 MW. Over the next few years, further installations are planned for stores and logistics platforms.

Electrification

Innovative and eco-efficient stores

To promote sustainable mobility, and meet customer demands, the EROSKI Group is installing electric vehicle chargers across our facilities. As of 2024, we have 54 operational charging spaces, 62 spaces awaiting energization, and 289 spaces under contract for future installation, with 141 of these being high-power chargers (>50kW). Over the next year we will continue to expand the availability of charging spaces at our stores and fuel stations. In 2024, we entered into framework agreement with Iberdrola to respond to this need, enabling the installation of

1,000 charging points for electric vehicles, powered by 100% renewable energy with guarantee of origin (GoO) certificate across 300 sites.

Charging stations

In alignment with our commitment to sustainable mobility and compliance with European and national regulations, the EROSKI Group is installing charging stations in our fuel station business.

Logistics and transport activities

Electrification in logistic primarily focuses on last-mile delivery, with a gradual integration of electric vehicles. We currently operate two electric trucks for these deliveries, one in Pamplona since 2022 and another in Bilbao since 2024. These efforts contribute to the improvement of urban logistics by reducing not only GHG emissions, but also air pollution and noise. Additionally, we have delivery protocols with several municipalities, including the validation of authorizations to ensure efficient and compliant operations.

Sustainable mobility of workers

To reduce the carbon footprint of worker commuting (Scope 3) and support work-life balance, we have implemented hybrid work arrangements at our headquarters. Other measures include expanding bicycle parking, providing electric vehicle charging points, and promoting car-sharing initiatives to encourage sustainable transport options for workers.

Resource Use Reduction and circular economy measures

In section '2.4.1.3 Actions and resources related to the use of resources and the circular economy (E5-2)' of the ESRS-E5 chapter Use of resources and circular economy , our actions to reduce Scope 3 impacts include:

- Eco-design of packaging and wrapping.
- Prevention of food waste.
- Reduction of paper consumption.
- Reuse and repair of products we sell.
- Circular waste management, promoting the use of reverse logistics.

Likewise, in the section '2.3.1.3 Actions and resources related to water and marine resources (E3-2)' of the ESRS-E3 chapter Water and marine resources We describe actions related to the reduction of water consumption in our operations.

Decarbonization of the supply chain

Our carbon footprint is significantly influenced by the environmental impact of the products we sell, as detailed in the section '2.2.4.3 Gross scope 1, 2 and 3 GHG emissions and total GHG emissions (E1-6)' of this chapter. Consequently, decarbonization of our supply chain is a critical priority.

To date, we have implemented various initiatives to enhance sustainability of our products. These include incorporating specific requirements for production systems and external sustainability certifications into the purchasing criteria for some of our own brands, and other products in our commercial offer. The most significant advances in this area are included in section '2.4.1.3 Actions and resources related to the use of resources and the circular economy (E5-2)' of chapter ESRS-E5 Use of resources and circular economy.

Furthermore, we support local producers, who are often smaller and have limited resources to transition to lower-carbon products. We provide them with training programs and opportunities to participate in innovation projects to strengthen their sustainability efforts, such as, measuring and reducing their carbon footprint and adopting best practices in food production. More information on our Local Supplier Support Programme is detailed in section '3.2.2.2 Processes for collaborating with workers in the value chain in terms of impacts (S2-2) of the ESRS-S2 Value Chain Workers' chapter.

As part of our Decarbonisation Plan detailed in the section '2.2.2.1 Climate Change Mitigation Transition Plan (E1-1)' we aim to intensify these efforts to secure science-aligned commitments across our value chain. To this end, in 2025, we will focus on developing targeted engagement plans for high-impact suppliers to significantly reduce their contribution to our footprint.

Awareness and training of workers and consumers

We aim to raise societal awareness of climate change, its impacts and possible solutions, emphasizing the urgency of action. Initiatives include generating knowledge and promoting climate action our annual participation in WWF's Earth Hour. Some of our actions in this area carried out through the EROSKI Foundation or in collaboration with leading companies are detailed in sections '3.3.2.4 Adoption of measures related to material impacts on consumers and end users, approaches to manage material risks and take advantage of material opportunities related to consumers and end users and the effectiveness of such actions (S4-4) of chapter ESRS-S4 Consumers and end users' and '3.4.5 Contributions to foundations and non-profit entities',

To empower consumers to make responsible purchasing decisions, we are committed to providing clear, accurate information through environmental labelling compliant with new EU transparency regulations. More information on this is included in the section '2.4.1.3 Actions and resources related to the use of resources and the circular economy (E5-2)' of the ESRS-E5 chapter on the use of resources and the circular economy.

Adaptation to climate change

In 2024 we have made progress in integrating climate change into internal strategic planning and decision-making processes, as well as incorporating climate change risks into the organization's overall risk analysis. This process, which we will culminate in 2025, seeks to promote greater resilience of the company in the face of the adverse effects of climate change.

In the coming years, we will also work, in line with our Climate Change Mitigation and Adaptation Policy, to establish an environmental management system (EMS) for the EROSKI Group, which facilitates the assessment, analysis, management and reduction of environmental risks, as well as the improvement of resource management and the optimisation of investments and costs. incorporating the relevant climatic variables.

Other environmental improvement actions

In connection with the previously outlined energy efficiency and transportation initiatives, the EROSKI Group also contributes to minimizing light pollution and noise pollution through these efforts and additional measures, as described below.

Noise pollution

To address noise pollution, we have incorporated measures such as night-time distribution with eco-efficient trucks in the areas of Madrid, Mallorca and Catalonia. These vehicles reduce both greenhouse gas emissions and noise levels. In Zaragoza, we have added assistants to streamline deliveries. As mentioned, electric vehicles for last-mile deliveries in Pamplona or Bilbao further minimize noise and emissions.

To ensure that nighttime distribution is as environmentally friendly as possible and complies with local noise restrictions, the EROSKI Group has implemented several measures across our facilities in phased approaches. Firstly, we ensure that each location is equipped with optimal closing systems, sectorized alarms, and soundproofing to minimize noise. Additionally, we utilize essential equipment such as silent pallet trucks and curb guards to reduce sound emissions. Lastly, to address any deviations, we have established internal audit processes to identify issues and ensure adherence to established operational protocols.

Light pollution

To reduce light pollution and improve energy efficiency, we turn off external lighting after store closure, except in 44 of 1,485 stores where lighting is maintained for security, vandalism prevention, or 24-hour services.

Resources allocated to minimizing environmental impact

As reported in note 23 Environmental information in the "Consolidated Annual Accounts of Eroski, S.Coop. and subsidiaries for the year ended 31 January 2025", during the year ended 31st January 2025 the EROSKI Group incurred €1,562 thousand in expenses to minimise its environmental impact and to enhance environmental protection, an increase from €1,239 thousand as of 31stJanuary 2024. an increase from €1,239 thousand as of 31 January 202431st January 2025

As of 31st January 2025, and 2024, the Group has not recorded any provision for environmental risks as it deems there are no significant contingencies related to potential litigation, compensation or other liabilities.

The Group maintains an Environmental Liability policy with an annual aggregate limit of 10 million euros and per claim limit of 5 million euros for all coverages.

2.2.4 Metrics and Targets (MT)

2.2.4.1 Targets related to climate change mitigation and adaptation (E1-4)

Below is a description of the parameters used to monitor our actions in relation to climate change policies detailed in the previous section.

Metric	Methodology and Key assumptions
% progress in the implementation of the new store energy model	For each of the priority lines of action, a completion percentage is calculated based on the number of facilities where it has been implemented. For the overall calculation of progress considers the total actions to be implemented across all facilities, i.e. the indicator is not weighted, but gives each action assigned equal weight.
Number of Photovoltaic Panel Installed and Installed Capacity	It corresponds to the number of photovoltaic panel installations implemented at our facilities. The installed capacity is calculated based on the sum of the capacities of each plant.
No. of electric charging points installed	It corresponds to the number of electric vehicles charging point installed at our facilities.
% of kilometres travelled with Euro6 vehicles.	Represent the total kilometres travelled by meeting the European Euro6 emissions standard relative to the total kilometres travelled.
% Truck load factor	Represent average volume occupied in the trucks relative to the total space available in them.

The EROSKI Group is committed to achieving carbon neutrality by 2050, targeting a minimum 90% reduction in emissions across Scopes 1, 2, and 3 compared to the 2023 baseline. As an intermediate milestone, we have the goal of achieving a 42% reduction in our emissions by 2030 in scopes 1, 2 and 3, compared to the base year 2023. These targets are aligned with the Science Based Targets initiative (SBTi) methodology, which ensures that global warming is limited to 1.5ºC. This commitment reflects our Climate Change Mitigation and Adaptation Policy, which pledges to set emission reduction targets aligned with the Paris Agreement and adapt to future science-based updates.

Additionally, we aim to achieve the third Lean & Green star for achieving a 35% reduction in GHG emissions from our logistics activity compared to 2015. We already have the recognition of two stars for having achieved a 30% reduction in 2022. This initiative promoted by AECOC in Spain has a presence in 17 countries and more than 600 member companies, being a leading community in sustainable logistics.

The EROSKI Group has not defined additional quantifiable targets related to climate change IRO. However, we are committed to defining such targets in the future, with oversight and promotion by the Sustainability Committee In the meantime, the EROSKI Group monitors the effectiveness of its policies and actions related to sustainability impacts, risks and opportunities through the qualitative and quantitative indicators, as detailed in this chapter and subsequent sections. This monitoring is carried out in the terms indicated in section 1.1.2.2 Information provided to the company's administrative, management and supervisory bodies and sustainability matters addressed by them (GOV-2) of chapter ESRS 2 – General disclosures.

2.2.4.2 Energy consumption and mix (E1-5)

The EROSKI Group consume energy from various sources across its operations. Natural gas, propane and diesel are used for heating, catering and generator sets, while electricity powers our facilities.

The breakdown of electricity sources, based on the generation mix of our electricity retailer, is derived from data published by the National Securities Market Commission (CNMC) for 2023, as the data for 2024 were not available at the time of this report's closure.

The total energy consumption data for the EROSKI Group's primary activities is obtained from the billing data. The conversion factors applied to convert litres and kilograms of fuels into kWh and gigajoules are as follows:

- Conversion from kilowatt hour to megajoule: 1 kWh = 3.6 MJ.
- Conversion of diesel, propane and kerosene activity units (kilograms or litres) to kWh:
    - Fuel Density and Lower Calorific Value: Emission Factors. Carbon footprint registration, offsetting and carbon dioxide absorption projects. MAPAMA, 2023
    - Toe to kWh conversion: Conversion factors in the calculation of energy savings and CO2 emission reduction. MOVES 2021. IDAE.

Energy consumption and mix of own activities

	2024	2023	% 2024/2023
Fossil Sources			
Consumption of fuel from coal and its derivatives (MWh)	0	0	-
Fuel consumption from crude oil and petroleum products (propane, diesel B, diesel C). (MWh)	2.819	1.166	142%
Fuel consumption from natural gas (MWh)	4.042	4.976	-19%
Fuel consumption from other fossil sources (MWh)	0	0	-
Consumption of purchased or acquired electricity, heat, steam and cooling from fossil sources (MWh)	90.168	90.732	-1%
Total energy consumption from fossil sources (MWh) (calculated as the sum of the above indicators)	97.029	96.874	0,2%
Share of fossil sources in total energy consumption (%)	23%	23%	0,4%
Nuclear sources			
Consumption of energy from nuclear sources (MWh)	81.192	81.700	-1%
Share of nuclear sources in total energy consumption (%)	20%	20%	-0,4%
Renewable sources			
Fuel consumption by renewable source, such as biomass (which also includes industrial and municipal waste of biological origin, biogas, renewable hydrogen, etc.) (MWh)	0	0	-
Consumption of purchased or acquired electricity, heat, steam and cooling from renewable sources (MWh)	206.856	208.149	-1%
Consumption of self-generated renewable energy not used as fuel (MWh)	2.188	1.328	65%
Total energy consumption from renewable sources (MWh)	209.043	209.477	-0,2%
Share of renewable sources in total energy consumption (%)	50%	50%	0,03%
Other non-renewable sources (cogeneration, high efficiency)			
Energy consumption from other non-renewable sources (high efficiency cogeneration)	29.784	29.970	-1%
Share of other non-renewable sources in total energy consumption (%)	7%	7%	-0,4%
Total energy consumption (MWh)	417.048	418.021	-0,2%

It is worth noting the increase in the consumption of fuel from crude oil and petroleum products in 2024 due to the use of generator sets in some centres that suffered from a lack of electricity supply.

On the other hand, we report information relating to energy intensity, while the EROSKI Group carries out its primary activities within the CNAE classification 'G - Wholesale and retail trade'. The ratio has been calculated based on the total energy consumption in own operations and Ordinary revenue from sales, as indicated in the Consolidated Financial Statements of the 'Consolidated Financial Statements of Eroski, S.Coop. and subsidiaries for the year ended 31st January 2025'. (€5,335,007 thousand in 2024 and €5,185,562 thousand in 2023).

Energy intensity (MWh/ thousands €)

	2024	2023	%2024/2023
Energy intensity	0,078	0,081	-3%

2.2.4.3 Gross Scope 1, 2 and 3 GHG emissions and total GHG emissions (E1-6)

The carbon footprint calculation is carried out under the reference framework The Greenhouse Gas Protocol, a Corporate Accounting and Reporting Standard (GHG Protocol), developed by the World Business Council for Sustainable Development. The calculation of scope 3 emissions follows the methodology established in The Corporate Value Chain (Scope 3) Accounting & Reporting Standard published in 2011 by the World Resources Institute (WRI) and the World Business Council for Sustainable Development (WBCSD). This standard classifies scope 3 emissions into 15 categories, allowing the relevance of each of them to be determined in the calculation.

As outlined in section '1.1.1.1 General basis for the preparation of the sustainability statement (BP-1) of chapter ESRS 2 - General disclosures' the carbon footprint reported in this Sustainability Report encompasses the companies listed in Annex I with global integration of the 'Consolidated Annual Accounts of Eroski, S.Coop. and subsidiaries corresponding to the year ended 31st January 2025'. In 2024, there were no significant changes to the definition of the EROSKI Group and the upstream and downstream phases of our value chain that would impact the comparability of current GHG emissions between 2023 and 2024.

For emissions consolidation, we apply the operational control approach, which stipulates that an organization with control over an operation, either directly or through a subsidiary, must account for 100% of the operation's emissions. Accordingly, we report the total emissions of the aforementioned companies as a single entity, irrespective of ownership percentage. The following scopes are included:

- Scope 1: direct GHG emissions that are controlled by the EROSKI Group.
- Scope 2: indirect GHG emissions associated with the electricity consumption of the facilities or services.
- Scope 3: indirect GHG emissions resulting from the organization's activities but generated from sources owned or controlled by other organization, such as, franchises, manufacturing of marketed products, maritime transport, home services and other indirect activities, as defined by The Corporate Value Chain (Scope 3) Accounting and Reporting Standard.

GHG emissions included in the carbon footprint and sources of origin

It includes the quantification of direct GHG emissions for CO2, CH4, N2O and HFCs, grouped in tonnes of CO2 equivalent. Due to their sectors of activity, emissions of PFCs, SF6 and NF3 have been excluded from the calculation, as they are considered not relevant to the sector. The scopes and categories considered in the carbon footprint are described below.

Scope	Description of the category and calculation methodology
Scope 1	
Stationary combustion	It includes emissions associated with the consumption of natural gas and propane in boilers and the consumption of diesel in generator sets. The activity data sourced from invoices, in facilities where the latest invoices are not available, it is estimated based on the consumption of the previous year for that month.
Mobile combustion	The EROSKI Group does not have its own fleet of vehicles. Emissions from rented vehicles are included in Scope 3 Category 8. The activity data sourced from invoices. in facilities where the latest invoices are not available, it is estimated based on the consumption of the previous year for that month.
Fugitive Emissions	It includes emissions associated with the recharging of refrigeration equipment at the EROSKI Group's facilities. Fugitive emissions derived from the maintenance of fire extinguishers are excluded, as they are insignificant. The activity data comes from invoices, in facilities where the latest invoices are not available, it is estimated based on the consumption of the previous year for that month.
Scope 2	
Electricity consumption	It includes emissions associated with the electricity consumption of the EROSKI Group's facilities. The activity data sourced from invoices, in facilities where the latest invoices are not available, it is estimated based on the consumption of the previous year for that month.
Scope 3	
1. Purchased Goods and Services	It includes emissions derived from water consumption, product purchases (including products and fuels sold by the EROSKI Group) and other goods and services. Emissions are calculated based on kilogram of purchased products and the euros spent on the contracted services.
2. Capital Goods	It includes emissions associated with the purchase of capital goods such as buildings and construction sites, transport equipment, electronic and computer equipment, installations, machinery, furniture and tools. Emissions are calculated based on euros spent.
3. Fuel and energy-related activities (not included in scopes 1 or 2)	It includes upstream emissions from electricity consumed, associated with the extraction, production and transport of fuels and electricity as well as emissions from transmission and distribution losses. Emissions are calculated using scope 2 data.

Scope	Description of the category and calculation methodology
4. Upstream transportation and distribution	It includes emissions associated with the transport and distribution of products purchased by the EROSKI Group between suppliers and the organisation, as well as other transport between the company's facilities and to customers, when transport costs are borne by the Group and vehicles are not owned. Part of the logistics emissions associated with road transport are calculated based on the litres of fuel consumed, the rest based on euros spent on transportation. Maritime transport emissions are provided directly by the supplier.
5. Waste generated in operations	It includes emissions associated with the treatment of waste generated by the EROSKI Group's activity. Emissions are calculated based on kg of waste managed.
6. Business travel	It includes emissions associated with the travel of workers linked to the organisation's activity, in vehicles that are not owned or controlled by the EROSKI Group. Emissions are calculated based on the estimated km.
7. Workers Commuting	It includes emissions associated with the *commuting* of the employees: from their home to the workplace. Emissions are calculated based on the mobility survey carried out in the Basque Country.
8. Upstream Leased Assets	It includes GHG emissions, scope 1 and 2, caused by the operation of assets owned by the EROSKI Group (lessor) but leased to a third party. Emissions are estimated based on square meters
9. Downstream Transportation and distribution	It includes emissions from downstream transport and distribution of products where shipping costs are not covered by the EROSKI Group. Emissions derived from home delivery service are included, as well as those associated with the conservation of products in the HORECA channel. These emissions are included to align the EROSKI Group's GHG inventory with the SBTi methodology, requires emissions from the cooling or heating of products in retail, hotels, restaurants, pharmacies or hospitals should be included in this category. Emissions are calculated based on euros spent.
10. Processing of sold products	The EROSKI Group does not process the products it sells, only purchasing and selling finished products, so this category generates no emissions. .
11. Use of sold products	Includes emissions derived from the use of goods and services sold by the EROSKI Group. Emissions are estimated based on the use of products sold that require direct energy consumption. Emissions from the use of household appliances, coal and firewood, fuels (diesel and petrol) and additives (AdBlue) are included.
12. End-of-life treatment of sold products	It includes emissions derived from the disposal and treatment of products sold by the EROSKI Group at the end of their life cycle. Emissions from household packaging waste and food waste are included. Emissions are calculated based on packaging and food waste data.
13. Downstream Leased Assets	It includes scope 1 and 2 emissions derived from the assets leased by the EROSKI Group (lessee) but owned by the leasing company. Emissions are estimated based on square meter.
14. Franchises	It includes Scope 1 and 2 emissions derived from the EROSKI Group's franchises. Emissions are estimated based on square meter.

Scope	Description of the category and calculation methodology
15. Investments	The EROSKI Group's main investments are for purchasing goods and products, which are included in category 3.2 (Capital goods). Since the EROSKI Group is not a financial entity nor make capital investments, this category is not relevant according to its commercial activity.

The emission factors used for the calculation are also included in the following table.

Source of the emission factor	Scope and category
Carbon footprint registry, offset and Co2 absorption projects. Carbon Footprint Calculator for Organizations 2007-2023 (v29) MITECO.	Scope 1: Energy. Scope 2 Scope 3: ▪ 3.4. Upstream transportation and distribution: B7 diesel and compressed natural gas (CNG). ▪ 3.8. Upstream leased assets: leased assets. ▪ 3.9. Downstream transportation and distribution. ▪ 3.11. Use of sold products: household appliances. ▪ 3.13. Downstream leased assets. ▪ 3.14. Franchises.
IPCC Sixth Assessment Report. 100-year GWP values with own calculations for mixtures.	Scope 1: Refrigerants
Catalan Office for Climate Change (OCCC) | GHG calculator for calculation 2023, version 2024 (16/06/2024).	Scope 3: ▪ 3.1. Purchased goods and services: water. ▪ 3.5. Waste generated in operations ▪ 3.11. Use of sold products: charcoal, firewood and briquettes. ▪ 3.12. End of life treatment of sold products: food waste.
Ecoinvent 3.9.1 (Simapro).	Scope 3: 3.1. Purchased goods and services: products.
DEFRA Input-Output 2024.	Scope 3: ▪ 3.1. Purchased goods and services: services. ▪ 3.2. Capital goods. ▪ 3.9. Downstream transportation and distribution: *Cash & Carry* business distribution.
DEFRA 2024 UK Government GHG Conversion Factors for Company Reporting.	Scope 3: ▪ 3.3. Fuel and energy-related activities: natural gas, propane and diesel. ▪ 3.4. Upstream transportation and distribution: Well-to-Tank Diesel B7 and Well-to-Tank CNG3.5. Business travel. ▪ 3.7. Employee commuting. ▪ 3.8. Upstream Leased Assets: vehicle leasing. ▪ 3.11. Use of sold products: diesel and petrol.

Source of the emission factor	Scope and category
IEA (2024), Emission Factors (WTT Generation; (T&D + WTT T&D). Value for Spain 2024.	Scope 3: 3.3. Fuel and energy-related activities: purchased electricity.
Own calculations based on the national electricity mix of 2023 and an average power of 1.46 kW/100km.	Scope 3: 3.7. Employee commuting: electric scooter.
Ecoinvent 3.10 (Simapro).	Scope 3: 3.12. End-of-life treatment of the sold products: packaging, textiles and appliances.

The following data represent the consolidated organizational carbon footprint for the entire EROSKI Group. It should be noted that variations in Scope 1 and Scope 2 emissions reported in this year's table, compared to those disclosed in the 2023 Non-Financial Information Statement, result from aligning our calculations with the GHG Protocol methodology.

GHG emissions by source (tonnes CO2 eq.)

	Retrospective				Milestones and target years	
	Base Year 2023	2024	2023	% 2024 / 2023	2030	2050
Scope 1						
Gross GHG emissions	61.398	60.567	61.398	-1%	35.611	6.140
Gross GHG emissions from regulated emissions trading schemes (%)	-	-	-	-	-	-
Scope 2						
Location-based	114.809	106.080	114.809	-8%	66.589	11.481
Market-based	111.149	98.142	111.149	-12%	64.466	11.115
Scope 3						
1. Purchased Goods and Services	6.056.325	5.023.036	6.056.325	-17%	3.512.669	605.633
2. Capital Goods	33.656	39.049	33.656	16%	19.520	3.366
3. Fuels and energy-related activities (not included in scopes 1 or 2) location based	20.710	20.131	20.710	-3%	12.012	2.071
3. Fuel and energy-related activities (not included in scopes 1 or 2) market-based	20.686	20.108	20.686	-3%	11.998	2.069
4. Upstream transportation and distribution	323.119	292.207	323.119	-10%	187.409	32.312
5. Waste generated in operations	4.358	8.259	4.358	90%	2.528	436
6. Business travel	1479	1346	1479	-9%	858	148
7. Employee Commuting	105.965	95.988	105.965	-9%	61.460	10.597
8. Upstream Leased Assets	7.399	3.051	7.399	-59%	4.291	740
9. Downstream Transportation and distribution	21.432	29.139	21.432	36%	12.431	2.143

	Retrospective				Milestones and target years	
	Base Year 2023	2024	2023	% 2024 / 2023	2030	2050
10. Processing of sold products	-	-	-	-	-	-
11. Use of sold products	1.401.392	1.726.653	1.401.392	23%	812.805	140.139
12. End-of-life treatment of sold products	77.423	106.264	77.423	37%	44.905	7.742
13. Downstream Leased Assets	65.647	49.895	65.647	-24%	38.075	6.565
14. Franchises	40.820	43.871	40.820	7%	23.675	4.082
15. Investments	-	-	-	-	-	-
Total GHG emissions						
Location-based	8.335.931	7.606.538	8.335.931	-9%	4.834.840	833.593
Market-based	8.332.248	7.597.577	8.332.248	-9%	4.832.704	833.225

To quantify biogenic emissions from fuel consumption, we utilized the total volume of fuel sold (diesel and petrol) by the EROSKI Group, measured in litters. Notably, the substantial increase in biogenic emissions in 2024 is attributed to heightened commercial activity in the 'Garden and Beach' category, which saw a significant surge in sales of briquettes, charcoal, pellets, and firewood for barbecues.

Biogenic emissions (outside scope 3 of our carbon footprint) (tonnes CO2 eq.)

	2024	2023	%2024/2023
Emissions from diesel and petrol combustion	17,776	15,033	18%
Emissions from burning wood and briquettes	1,569	959	64%
Total	19,345	15,992	21%

The emissions intensity ratio was calculated using total GHG emissions and net revenue from sales data, as reported in the 'Consolidated Financial Statements of Eroski, S.Coop. and Subsidiaries' for the year ended 31st January 2025 (€5,335,007 thousand in 2024 and €5,185,562 thousand in 2023).

GHG intensity by revenue (tonnes CO2 eq./thousands of €)

	2024	2023	%2024/2023
Total GHG emissions (location-based) per net revenue	0.0014	0.0016	-11%
Total GHG emissions (market-based) per net revenue	0.0014	0.0016	-11%

2.2.4.4 GHG removals and GHG mitigation projects financed by carbon credits (E1-7)

The EROSKI Group is committed to achieving carbon neutrality by 2050. In alignment with the Science Based Targets initiative (SBTi), we are actively working to reduce our carbon footprint, as outlined in section '2.2.2.1 Transition Plan for Climate Change Mitigation (E1-1)' of this chapter. Upon achieving a 90% reduction in emissions, we will address residual emissions by implementing GHG absorption measures within our operations and value chain or by leveraging other available technologies to achieve neutralization. Currently, we are exploring collaborative absorption projects with other companies within the Mondragon Corporation and the broader sector to support our long-term goal of carbon neutrality by 2050. A more detailed roadmap for these efforts is not yet defined.

2.2.4.5 Internal Carbon Pricing System (E1-8)

At the EROSKI Group, we do not currently apply internal carbon pricing systems.

2.3 ESRS E3 - Water and marine resources

2.3.1 Impact, Risk and Opportunity Management (IRO)

2.3.1.1 Description of Processes to Identify and Assess Material Water and Marine Resources-related Impacts, Risks and Opportunities (IRO-1)

At the EROSKI Group, we employ a systematic approach to identify and assess the impacts, risks and opportunities (IRO) associated with water resources and marine environments. This process forms part of the Group's broader double materiality assessment, as outlined in section '1.1.4.1 Description of the process for identifying and assessing material impacts, risks and opportunities (IRO-1)' of chapter ESRS 2 - General disclosures, and includes active engagement with affected stakeholders through targeted consultations.

The material impacts, risks, and opportunities identified are further detailed in section '1.1.3.3. Material impacts, risks and opportunities and their interaction with strategy and business model (SBM-3)' of chapter ESRS 2 - General disclosures. Complementary information on broader risk factors, including regulatory and market developments that could influence water and marine resource management, is covered in '1.1.2.5. Risk Management and Internal Controls of Sustainability Information Disclosure (GOV-5) of ESRS-2 General disclosures' Climate-related water risks are also cross-referenced in'1.1.3.3. Material impacts, risks and opportunities and their interaction with strategy and business model (SBM-3)' of chapter ESRS-E1 Climate change, where overlapping IRO are addressed.

At the EROSKI Group, we have assessed our operations to identify how our activities impact water resources, particularly in areas of water stress and risk. Regarding our own operations, we have categorised our sites according to their level of water stress and risk using the World Resources Institute's (WRI) 'Aqueduct' platform.

Below is the geographical distribution of our sites located in areas of high and very high-water stress, as well as in areas of medium-high- and high-water risk, including drought and both fluvial and coastal flooding. We have 368 sites in areas of very high- or high-water stress, over 68% of which are located in the Balearic Islands and Catalonia. In addition, 420 sites are situated in areas of high or medium-high fluvial flood risk, with 80% of these in Galicia and the Basque Country. A further 205 sites are in areas of medium-high drought risk, 59% of which are in the Balearic Islands. Only two sites are located in areas identified as having medium-high coastal flood risk.

Geographical distribution of centres in areas of high and very high-water tension, and in areas of medium-high- and high-water risk

	No. of Centers							
	Water tension			Water risks				
				River flood risk		Coastal flood risk	Drought risk	Total
	Very high	High	Total	High	Medium-high	Medium-high	Medium-high	
Andalusia	6	0	6	0	0	0	6	6
Aragon	4	8	12	0	22	0	33	55
Asturias	0	0	0	3	10	0	0	13
Cantabria	0	0	0	0	13	0	0	13
Castilla y León	16	11	27	0	16	0	24	40
Castilla-La Mancha	3	0	3	0	0	0	3	3
Catalonia	105	27	132	3	3	2	1	9
Community of Valencia	2	0	2	0	1	0	3	4
Extremadura	0	0	0	0	0	0	0	0
Galicia	0	1	1	0	134	0	0	134
Balearic Islands	121	0	121	0	0	0	121	121
Canary Islands	0	0	0	0	0	0	0	0
La Rioja	0	15	15	0	0	0	1	1
Madrid	4	0	4	0	0	0	4	4
Murcia	4	0	4	0	4	0	4	8
Navarre	0	10	10	0	0	0	5	5
Basque Country	0	31	31	0	211	0	0	211
Total	265	103	368	6	414	2	205	627

2.3.1.2 Policies related to water and marine resources (E3-1)

The values and principles of our corporate culture are embodied in a set of practices and policies that foster an environment of responsibility and regulatory compliance throughout the EROSKI Group. The range of policies in our organisation can be found in the section '1.4.1.3 Policies adopted to manage material sustainability matters (MDR-P)' of chapter ESRS-2 General disclosures. Below is a summary of the issues addressed by our Water and Marine Resources Management Policy and our Sustainable Fisheries and Aquaculture Policy, applicable to the entire EROSKI Group and all its sites. These policies are aligned with the Sustainable Development Goals on Clean Water and Sanitation (SDG 6), Responsible Production and Consumption (SDG 12) and Life Below Water (SDG 14).

Water and Marine Resources Management Policy

The EROSKI Group's Water and Marine Resources Management Policy outlines our commitments across the value chain. This policy supports the responsible use, protection, and sustainable management of freshwater and marine ecosystems. Key areas of focus include:

- Water usage and supply within own operations. The Group is committed to efficient and responsible management of water resources, which includes systematic monitoring of water consumption to detect leaks or improper use, deploying internal systems for incident management and raising awareness through worker training on water conservation practices.
- The prevention and reduction of water pollution. We comply with applicable water legislation and have adopted specific procedures for monitoring discharges and maintaining petrol station infrastructure to minimise risks to water quality. Additionally, we engage with suppliers to promote the responsible use of fertilisers and phytosanitary products to mitigate water pollution risks in the value chain.
- Sustainable design of products and services. Through our Sustainable Fisheries and Aquaculture Policy, we apply clear sourcing criteria for seafood and aquaculture products. We also comply with regulatory requirements related to microplastics and aim to reduce potential environmental contamination through product use and design.
- Water stress and risk mitigation across the value chain. The Group regularly assesses water stress and risk levels at its facilities using recognised tools and methodologies. In regions where water scarcity or flood risk is identified, our internal Water Risk Committee is convened to determine appropriate mitigation actions. We also support improved water efficiency practices among upstream suppliers—especially small-scale farmers and livestock producers—and conduct awareness campaigns targeting consumers to foster responsible water use.

Sustainable Fishing and Aquaculture Policy

As part of our commitment to responsible business conduct and in line with our identity as a consumer-focused and socially responsible retail organisation, the EROSKI Group has established a Sustainable Fishing and Aquaculture Policy. This policy supports the conservation of marine biodiversity and the sustainable use of ocean resources. The policy outlines the standards applied to the design, sourcing, and marketing of seafood and aquaculture products—including fresh, frozen, and canned fish—sold under the Group's own brands. This policy is detailed in section '1.1.4.3 Policies adopted to manage material sustainability matters (MDR-P) of ESRS 2 – General disclosures'.

2.3.1.3 Actions and resources related to water and marine resources (E3-2)

The EROSKI Group implements a range of actions and allocates resources to manage material impacts, risks, and opportunities related to water and marine resources. These initiatives align with our policy commitments and contribute to both the prevention and mitigation of identified risks.

Efficient use of water resources

Own operations

The EROSKI Group's own activity does not involve intensive water consumption, as this is mainly limited to the ice used to preserve the fresh products sold at the fishing counters, cleaning and sanitary services. For this reason, the efficiency actions carried out are voluntary and focused on minimising wastage of water due to leaks or improper use and the optimization of our own operations. These actions include periodic monitoring of water consumption. to identify deviations and apply corrective actions. The procedure for measuring water consumption is detailed in section '2.3.2.1. Water and marine targets (E3-3)' . We have also installed water meters in remote sites (12 centres as of 2024). Use of an internal incident management system for quick detection and response to irregular consumption.

As outlined in section '2.3.2.2 Water consumption (E3-4)' , the total water consumption by 11% in 2024 compared to the previous year.

Value chain

Recognising that water use in the supply chain is more significant, especially for food production, EROSKI promotes water-efficient practices through certification requirements (e.g. GlobalG.A.P. and Integrated Production) for fresh produce under the Natur brand, technical training and diagnostics under the Local Supplier Support Programme, which is detailed in section '3.2.2.2 Processes for collaborating with workers in the value chain in terms of impacts (S2-2)' of chapter ESRS-S2 Workers in the value chain, and consumer engagement through initiatives such as the EROSKI Consumer Project and Educational Programme on Food and Healthy Habits (PEAHS), promoting water-saving habits at home. These actions are detailed in section '3.3.2.4 Adoption of measures related to material impacts on consumers and end-users, approaches to manage material risks and take advantage of material opportunities related to consumers and end-users and the effectiveness of such actions (S4-4)' of ESRS-S4 Consumers and end-users.

Prevention and reduction of water pollution

Own operations

Water used across our facilities—including retail stores, logistics platforms, and corporate offices—is sourced from municipal drinking water supply networks, which oversee its extraction and purification. Similarly, wastewater generated from our operations is managed by local municipal sanitation services. The volume of wastewater discharged is broadly equivalent to the volume consumed, and its quality is consistent with typical commercial and household use standards.

We implement targeted measures to prevent and mitigate the risk of fuel leaks, accidental discharges, and spills within our petrol station operations—an activity recognized for its potential environmental impact. To ensure compliance and environmental integrity, we follow a structured environmental monitoring and control procedure.

Our approach aligns with all applicable legal and regulatory requirements, including adherence to the Industry Instruction MI-IP04. Preventive maintenance is carried out by certified technicians and includes routine inspections, the proactive replacement of aging infrastructure, and biannual servicing of hydrocarbon separators. Additionally, we perform pipeline leak tests every three years and annual checks on the leak detection systems, all of which returned satisfactory outcomes in 2024.

Beyond mandatory regulatory obligations—currently applicable to three sites—we voluntarily conduct annual water discharge quality analyses at all Group-operated fuel stations. These samples, taken downstream of hydrocarbon separators, are tested by accredited external laboratories for key water quality parameters. The results are evaluated against discharge thresholds established by relevant Water Authorities, Consortiums, or local municipalities. Where gas stations are not subject to site-specific limits, compliance with general municipal discharge standards is ensured. All results are systematically documented in discharge analysis reports and submitted to relevant authorities as required. If any exceedances are detected, immediate remedial actions—including inspection and maintenance of the hydrocarbon separator—are taken to restore discharge quality to acceptable levels and prevent environmental contamination. Notably, all discharge analyses conducted across our network in 2024 confirmed compliance with applicable thresholds.

The Group continues to implement long-term soil and groundwater remediation plans at selected fuel station sites where past contamination was identified. Since 2021, active restoration efforts have been underway at the Usurbil and Abadiño fuel stations. In March 2022, remediation works also resumed at the Jaca site, following authorization from the Ebro Hydrographic Confederation. Completion of these remediation efforts is scheduled for 2025 in Abadiño and 2026 in Usurbil and Jaca. Upon completion, each site will undergo a two-year Monitoring and Control Plan to ensure sustained recovery and compliance with environmental quality standards for both soil and groundwater.

In relation to a fuel spill incident at the Lugo fuel station in 2023, where 3,200 litres of product were released (with 600 litres recovered to the storage tank and the remainder safely retained and managed in collaboration with the fuel distributor), the Group promptly notified the relevant environmental authorities. As part of the response plan, the installation of three monitoring piezometers for soil quality sampling was proposed and formally approved. Implementation of this corrective measure is planned for 2025. No leakages or accidental discharges were reported across the Group's fuel station network during the 2024 reporting period.

Value chain

In alignment with our water stewardship commitments, the Group actively engages with suppliers and consumers to promote not only efficient water use but also the protection of water quality across the value chain. A key initiative includes the requirement to eliminate, with limited and justified exceptions, the use of post-harvest phytosanitary treatments on fresh fruits and vegetables marketed under the *EROSKI Natur* private label. Additionally, through our Supplier Accompaniment Programme, we deliver targeted training to value chain partners on the responsible use of fertilizers and phytosanitary products to help reduce chemical runoff and associated water pollution risks.

Reduction of water use in water stressed and high-water risk areas

To strengthen reduce water consumption in areas exposed to high water stress, the Group systematically assesses the water risk profile of all operational sites using the World Resources Institute (WRI) Aqueduct Tool. As detailed in section '2.3.1.1 Description of the processes for determining and assessing the impacts, risks and material opportunities related to water and marine resources (IRO-1) of this chapter', when a facility is identified as operating in an area under water stress, a dedicated Water Risk Committee is convened. This committee is responsible for evaluating the local context and implementing mitigation measures tailored to reduce water use in order to mitigate the identified risk.

During the 2024 reporting period, the Group undertook targeted efficiency improvements in high-risk regions such as Catalonia, including the installation of water-saving devices (aerators on taps and showers), the deployment of dual-flush toilet systems, and a reduction in the use of ice at fresh seafood counters. Similar initiatives were also rolled out in the northern region, where aerators and dual-flush cisterns were installed in bathrooms and changing areas across seven hypermarkets, contributing to tangible water savings.

Conservation and sustainable use of marine resources

As part of our ongoing commitment to the conservation and sustainable use of marine ecosystems, the EROSKI Group implements the principles outlined in its Sustainable Fisheries and Aquaculture Policy through a set of targeted actions and controls. In 2024, key achievements include:

We successfully passed annual audits for the Marine Stewardship Council (MSC) Chain of Custody and GlobalG.A.P. aquaculture certification, maintaining our position as the first major Spanish retail group with certified fresh fish counters. A total of 425 stores and 7 logistics platforms are now certified, supported by 2,530 trained workers across retail, logistics, and headquarters to ensure daily compliance with certification requirements.

We reached a total of 5,464 tonnes of seafood with sustainability certification, representing an 18% increase over 2023. This includes 2,636 tonnes of MSC and ASC-certified wild-caught and farmed fish, 1,439 tonnes certified under the GlobalG.A.P. GGN label and 1,389 tonnes carrying the Responsibly Fished Tuna (APR) seal.

In addition to the certified volumes, we sourced 4,203 tonnes of canned tuna caught using selective and low-impact fishing methods (e.g., pole-and-line, APR, non-FAD, MSC, and FIP-certified fisheries). As a result, 90% of our canned tuna under the EROSKI brand now originates from responsibly managed and traceable sources.

Our approach to bonito and tuna is guided by enhanced requirements. Since 2016, we have prioritized pole-and-line caught albacore tuna, recognized as one of the most sustainable fishing methods. Furthermore, we maintain active collaboration with the International Seafood Sustainability Foundation (ISSF) and align our practices with its rigorous sustainability standards.

In 2024, we marketed 235 product references bearing sustainability credentials across various categories, including fresh, frozen, canned fish, and pet food.

2.3.2 Metrics and Targets (MT)

2.3.2.1 Targets related to water and marine resources (E3-3)

Reduction of water use through efficiency measures

While the EROSKI Group has not established a general quantitative target for reducing water consumption, the current monitoring and control measures aim to maintain water use values at levels similar to those of the previous year.

Metric	Methodology and Key assumptions
Water consumption within the organization	This metrics calculated based on the actual water consumption of the centres and the estimated average cost in each autonomous community according to a sample of representative centres, called 'control centres'. A documented internal procedure outlines the methodology applied for consistency and comparability.

For suppliers, particularly under the EROSKI Natur private label for fruit and vegetable products, external certifications such as GlobalG.A.P., Integrated Production, or Organic Agriculture are mandatory. For other suppliers, while no specific water consumption targets have been set, the Group promotes progress through capacity-building initiatives and voluntary adoption of more water-efficient production systems. Indicators tracked include the number of suppliers engaged in the Local Supplier Support Program, described in section '3.2.2.2 Processes to collaborate with workers in the value chain in terms of impacts (S2-2) of chapter ESRS-S2 Workers in the value chain', or the number of private-label products certified under environmental or sustainable agriculture standards, detailed in section '2.4.2.2 Resource input (E5-4) of chapter ESRS-E5 Resource Use and Circular Economy'.

As part of the Group's commitment to promote responsible practices, consumer-oriented educational initiatives are in place to promote responsible water use at the household level. Targets and performance metrics relating to consumer awareness and training are detailed in section '3.3.2.4 Adoption of measures related to material impacts on consumers and end users, approaches to manage material risks and take advantage of material opportunities related to consumers and end-users and the effectiveness of such actions (S4-4) of chapter ESRS-S4 Consumers and end-users'.

Prevention and reduction of water pollution

The Group implements targeted actions to prevent and reduce water pollution, particularly in relation to fuel storage, handling and accidental spills at petrol stations—operations identified as having potential environmental risks. These preventive measures are designed to ensure that infrastructure components (e.g., discharge nozzles, pumps, hydrocarbon separators, and leak detection systems) function effectively and are maintained in compliance with regulatory requirements. A key objective is to ensure that 100% of wastewater potentially contaminated with hydrocarbons is treated through hydrocarbon separators and discharged in accordance with applicable legal discharge authorisations and quality thresholds. Performance is monitored using indicators such as the number of leaks or anomalies detected, outcomes of the three-year leak tests, and results of discharge water quality analyses. These outcomes are documented in the gas station discharge analysis reports and assessed against the reference limits for relevant water quality indicators.

Regarding remediation activities underway, the Group remains committed to fulfilling all remediation obligations agreed upon with competent authorities. The aim is to restore soil and groundwater quality to acceptable standards. Monitoring efforts focus on project implementation progress and the results of soil and water analyses at project sites.

In relation to the value chain, similar commitments apply. The Group monitors the adoption of environmentally responsible agricultural practices, including the eradication of post-harvest phytosanitary treatments on fresh fruit and vegetables sold under the Natur private label except in cases where such treatment is technically infeasible and duly justified.

Reduction of Material Water Consumption in Areas of Water Risk and Water Stress

Our objective in regions identified as having high water stress and water risk is to ensure the minimum water supply necessary for the continuity of our commercial activities. In cases where the Water Risk Committee defines specific measures to safeguard the viability of operations, the implementation of such measures is systematically monitored.

Metric	Key Methodology and Assumptions
Centres located in areas of high-water risk or stress	We identify the centres in areas of risk or water stress through WRI's 'Aqueduct' platform. We consider that centres that require special vigilance are those located in areas with a medium-high or high level of water risk, and a high or extremely high level of water stress.

Conservation and sustainable use of marine resources

Aligned with our Sustainable Fisheries and Aquaculture Policy, we maintain voluntary monitoring goals and indicators to strengthen our contribution to marine resource conservation. We work annually to maintain the chain of custody certification for the sale of fresh fish certified with the MSC seals for extractive fishery products and GlobalG.A.P. for farmed fish. In addition, we monitor the compliance of our own brand suppliers with the requirements included in our Policy such as minimum sizes, the type of fishing gear for canned bonito (it must be 100% pole-picked), fish species marketed, etc. In the case of EROSKI Natur, we include the requirement that 100% of the fish marketed under this brand have a sustainability certificate such as MSC or GlobalG.A.P. of aquaculture.

We also actively engage with recognized organizations including MSC, the International Seafood Sustainability Foundation (ISSF), AZTI, MRAG, and WWF to support the continuous improvement of sustainable fisheries practices.

We have the following parameters related to the conservation and sustainable use of marine resources:

Metric	Key Methodology and Assumptions
Number of stores and logistics platforms certified with MSC and Global G.A.P. chain of custody standards.	This metric tracks the number of EROSKI Group stores and logistics centres holding external chain-of-custody certifications, verified through third-party audits.
Workers trained in MSC and GlobalG.A.P. chain of custody standards aquaculture	Workers managing fresh fish products in stores, platforms, and headquarters must complete specific training programs on chain-of-custody standards. Training records are maintained to monitor coverage.
Number of products with external sustainable fishing certificates	The census of certified products is carried out by the EROSKI Group's Commercial Area based on the technical data sheet of the products in the case of the own brand and the information provided by the suppliers, for other brands.
Tons of products with external sustainable fishing certificates	Purchase records from our internal systems are used to calculate the total tonnage of certified sustainable seafood products

In the EROSKI Group we have not defined additional quantifiable targets related to the IRO of water and marine resources. However, we are committed to setting these goals in the future, with the Sustainability Committee being in charge of overseeing and promoting this process. Meanwhile, at the EROSKI Group we monitor the effectiveness of our policies and actions related to sustainability impacts, risks and opportunities through the qualitative and quantitative indicators and parameters explained previously throughout this chapter. This monitoring is carried out in the terms indicated in section '1.1.2.2 Information provided to the company's administrative, management and supervisory bodies and sustainability matters addressed by them (GOV-2) of chapter ESRS 2 - General disclosures'.

2.3.2.2 Water consumption (E3-4)

Water consumption across the Group's operations is sourced from municipal potable water supply networks. The methodology applied for the calculation of water consumption is outlined in section '2.3.2.1 Targets related to water and marine resources (E3-3) '. Water is stored on-site in various systems including domestic hot water (DHW) tanks, cisterns, firefighting water reservoirs, wells, and cooling towers. For DHW storage volumes, estimates were derived through consultation with site maintenance managers at most locations. These estimations will be verified through on-site assessments during the 2025 reporting cycle.

Water consumption (m3)

	2024	2023	% 2024/2023
Total water consumed	979,508	1,095,253	-10.6%
Total water recycled and reused	0	0	-
Total water stored and changes in storage	14,709	14,690	0.1%

The water intensity ratio has been calculated by dividing the total volume of water consumed by the Group's ordinary revenue from sales, as reported in the Consolidated Annual Accounts of Eroski, S.Coop. and subsidiaries for the Year Ended 31 January 2025. This results in a revenue figure of €5,335,007 thousand for 2024 and €5,185,562 thousand for 2023.

Water intensity (m3/million euros)

	2024	2023	% 2024/2023
Water consumption per million euros of income	183,6	211,2	-13.1%

Water consumption in areas identified as water-stressed or exposed to water-related risks has been estimated based on per-centre consumption methodologies detailed previously, and geo-referenced using the World Resources Institute (WRI) *Aqueduct* platform. For this analysis, only sites classified under "high" or "extremely high" water stress and those falling within "medium-high" or "high" water risk categories have been included. The assessment of water risks encompasses exposure to riverine and coastal flooding, as well as drought vulnerability.

Water risks and water stress (m3)

	2024	2023	% 2024/2023
River flood risk (Total)	457,862	505,091	-9.4%
Elevated (6 in 1,000 to 1 in 100)	3,937	4,285	-8.1%
Medium – high (2 in 1,000 to 6 in 1,000)	453,925	500,806	-9.4%
Coastal flood risk (Total)	449	722	-37.8%
Medium – high (7 in 100,000 to 3 in 10,000)	449	722	-37.8%
Drought risk (Total)	164,137	215,641	-23.9%
Medium – high (0.6-0.8)	164,137	215,641	-23.9%
Water Tension (Total)	338,419	385,021	-12.1%
Very high (>80%)	224,859	295,347	-23.9%
High (40-80%)	113,560	89,674	26.6%

2.4 ESRS E5 - Resource Use and Circular Economy

2.4.1 Impact, Risk and Opportunity Management (IRO)

2.4.1.1 Description of the processes to identify and assess material resource use and circular economy-related impacts, risks and opportunities (IRO-1)

The EROSKI Group employs systematic process to identify and assess the impacts, risks and opportunities related to resource use and the circular economy. This process is described in section '1.1.4.1 Description of the process for identifying and assessing material impacts, risks and opportunities (IRO-1) of chapter ESRS 2 - General disclosures'. This process, part of our Double Materiality Assessment, includes stakeholder consultations to evaluate IRO, as further described in the same section.

Material IRO are outlined in section '1.1.3.3. Material impacts, risks and opportunities and their interaction with the strategy and business model (SBM-3) of chapter ESRS 2 - General disclosures'. Additionally, section '1.1.2.5. Risk Management and Internal Controls of Sustainability Information Disclosure (GOV-5) of Chapter ESRS-2 General disclosures' summarizes general organizational risks arising from regulatory or market changes that may impact resource use and circular economy practices. In addition, the IRO of these topics that are also climate-related are detailed in section '1.1.3.3. Material impacts, risks and opportunities and their interaction with the strategy and business model (SBM-3) of chapter ESRS-E1 Climate change'.

2.4.1.2 Policies related to resource use and circular economy (E5-1)

The EROSKI Group's corporate culture, rooted in responsibility and regulatory compliance, is reflected in a comprehensive set of policies and practices that promote sustainable resource use and circular economy principles across the Group. A complete list of these policies is available in section 1.4.1.3 Policies adopted to manage material sustainability matters (MDR-P) of chapter ESRS 2-General disclosures. Relevant information on resource use, such as energy and water, is reported in chapters '2.2 ESRS-E1 Climate change' and '2.3 ESRS-E3 Water and marine resources' This section summarizes the key elements of our Circular Economy Policy, which aligns with the Sustainable Development Goals (SDGs), particularly SDG 9 (Industry, Innovation, and Infrastructure) and SDG 12 (Responsible Consumption and Production).

Circular Economy Policy

In response to global challenges such as resource scarcity and environmental degradation, the EROSKI Group is committed to business practices that align with the waste hierarchy of current regulations, prioritizing resource efficiency, waste reduction, reuse, and recycling. Our Circular Economy Policy supports a transition away from virgin raw materials toward recycled and renewable resources, fostering a sustainable supply chain. The policy's principles are structured according to the European Commission's Categorization System for the Circular Economy:

- Circular design and production: We promote the sale of bulk fresh products to reduce single-use packaging and collaborate with suppliers to eco-design own-brand containers and packaging, enhancing recyclability and prioritizing renewable or recycled materials. We support our value chain, particularly smaller suppliers, through training and initiatives to adopt circular production systems. Our aim is to offer eco-designed products compliant with current and future circularity regulations. To achieve this, we train workers on circular economy principles and engage with stakeholders in innovation and development projects to explore solutions using renewable or recycled resources. Additionally, we optimize processes to prevent food waste by aligning orders and stock with demand, improving cold chain management, and implementing commercial strategies to minimize surpluses. We also leverage digital solutions, such as electronic tickets, brochures, and magazines, to reduce paper consumption.

- Circular use: We provide reusable packaging options in our bulk fresh produce sections and are preparing to implement reuse and packaging refill solutions as mandated by regulations. We actively raise awareness and educate consumers on circular consumption habits. Furthermore, we ensure that food surpluses suitable for human consumption are donated to social organizations.
- Circular recovery: We implement reverse logistics in our facilities to facilitate the reuse, recycling, or recovery of commercial packaging and organic and inorganic waste. We participate in Extended Producer Responsibility Systems (SCRAP) to ensure proper management and recovery of waste from marketed products. Additionally, we provide clean points in our stores to support consumer recycling efforts.

2.4.1.3 Actions and resources related to resource use and circular economy (E5-2)

The EROSKI Group's initiatives on resource use and the circular economy are designed to fulfil the commitments outlined in our Circular Economy Policy and to address the identified impacts and risks in this area. The methodology for calculating the indicator used to report the outcomes of these initiatives is defined in section '2.4.2 Parameters and targets' of this chapter.

Product improvement with our supplier companies

To advance our sustainability commitments, we prioritize collaboration with responsible suppliers aligned with our principles, enhancing the environmental performance of our product offerings. We focus on reducing the environmental impact of production processes—from raw material sourcing to processing, handling, and waste management—in line with the eco-design requirements for sustainable products under new European regulations. Our goal is to minimize resource consumption, promote renewable and less polluting alternatives, extend product shelf life, and ensure circular waste management for both operational activities and post-consumer waste.

As an example of this, we highlight, among other actions, the eradication of post-harvest phytosanitary treatments in the EROSKI Natur brand, the certification of our fishmongers with sustainability seals, the control of the use of antibiotics in meat products, the incorporation of practices that guarantee animal welfare, the promotion of local products near our stores or the promotion of organic ranges. In this sense, we rely on various certifications, labels and marks that guarantee productions that are more respectful of the environment, animal welfare and terrestrial and marine biodiversity.

Some of the most relevant achievements in 2024 in this area, in addition to those already presented in chapter '2.3 ESRS-E3 Water and marine resources', are:

- More than 1,000 organic products within our commercial offer.
- 512 products with animal welfare certifications such as Welfair® or Eusko Label and INTIA's own certifications.
- 399 products from our EROSKI Natur brand that include certifications such as GlobalG.A.P., Integrated Production or animal welfare.
- 384 products with FSC,® PEFC, or SFI seal.
- 28 belle NATURAL products are COSMOS Natural certified by ECO-CERT.

In total, we have more than 2,200 references in our range of products with an external sustainability certification.

We also support local producers, often smaller entities with limited resources, to transition to more circular products compliant with new regulations. Through our Local Supplier Support Programme, we provide diagnostics of strengths and areas for improvement, offer training, and facilitate participation in innovation projects focused on eco-design of packaging and food waste prevention. Further details are available in section '3.2.2.2 Processes for collaborating with workers in the value chain in terms of impacts (S2-2) of the ESRS-S2 Value Chain Workers' chapter.

Consumers play a pivotal role in driving a more sustainable value chain through their purchasing decisions, influencing distributors and manufacturers to enhance product offerings. To support informed and responsible choices, we provide transparent information on the environmental and nutritional profiles of our products, as detailed in section '3.3.2.4 Adoption of measures related to material impacts on consumers and end users, approaches to manage material risks and take advantage of material opportunities related to consumers and end users and the effectiveness of such actions (S4-4)' of the chapter ESRS S4 Consumers and end users,

Thus, in 2020 we were pioneers with the publication of the Environmental Product Declaration for eggs and milk from the Basque Country EROSKI. In 2022 we incorporated a new labelling to all our own-brand chicken meat references that helps to recognise the characteristics of its breeding. And, that same year, we became the first distribution company in Spain to communicate a new environmental label, the Planet-Score, which seeks to inform in a simple way the global impact of food on the environment, and which in 2023 we included in the packaging of six products. Currently, we are closely following the progress in the regulation of environmental claims at European level and initiatives such as Foundation Earth, an organisation that is working to define a common labelling based on the European Commission's product environmental footprint methodology, to define the next steps in these transparency actions towards the consumer that promote more responsible consumption.

Eco-design of our containers and packaging

The EROSKI Group pursues two primary objectives in improving containers and packaging: enhancing circularity for reuse or recycling and minimizing plastic pollution. We adopt a holistic approach, applying the waste hierarchy (prioritizing prevention and reuse) across checkout bags, in-store packaging, and own-brand packaging, while promoting renewable or recycled materials and improving recyclability.

Box Bags

To encourage the reuse of checkout bags, the EROSKI Group has implemented several initiatives. Since 2010, we have charged for single-use bags, and since 2013, we have offered solidarity cloth bags. In 2019, we introduced large-capacity, multi-use bags made from recycled plastic and expanded our range of sustainable alternatives to conventional plastic shopping bags. These include Bags containing over 55% recycled plastic, FSC®-certified paper bags, 100% recyclable.

Compostable bags made from renewable plant-based materials, reusable as organic waste bags. In 2024, 63% of checkout bag materials were composed of bioplastic (2%), renewable materials (3%), or recycled materials (58%).

These efforts resulted in a 21% reduction in bags marketed compared to 2018, equivalent to 702 tonnes less material annually. Conventional plastic use has halved since 2018, avoiding 976 tonnes of plastic per year.

In-store packaging

We facilitate the use of reusable packaging in fresh produce sections, allowing customers to use their own containers (e.g., lunchboxes) in butcher, delicatessen, and fishmonger sections, and offering reusable mesh bags for bulk fruit and vegetable purchases, provided free to EROSKI Club Gold Members at launch and available in all stores.

Since 2018, the EROSKI Group has implemented eco-design measures for in-store packaging to enhance sustainability. These include replacing polyethylene bags with compostable bags.

Using paper envelopes as an alternative to plastic, Incorporating up to 80% recycled plastic in packaging trays for bread, pastries, and other products. These initiatives have achieved a 56% reduction in packaging units served and a 69% reduction in conventional plastic tonnage since 2018. In 2024, 80% of in-store packaging materials were sourced from renewable origins (34%), bioplastic (29%), or recycled materials (17%).

Own-brand packaging

Since establishing our own brand, we have prioritized packaging improvements. In 2013, we joined the Basque Ecodesign Center (BEC), a public-private initiative with the Basque Public Society for Environmental Management (Ihobe), the University of the Basque Country (UPV/EHU), and international knowledge centers, to advance eco-design innovation.

In 2018, we launched an eco-design project for own-brand packaging for fresh products, dry food, drugstore, perfumery, and hygiene items, aligning with global goals to reduce single-use packaging (particularly conventional plastics) and enhance post-use circularity, per the 2022 Spanish packaging regulations and the 2024 European packaging regulation. Specific targets are outlined in section 2.4.2.1 Targets related to resource use and the circular economy (E5-3)' of this chapter.

The EROSKI Group prioritizes packaging elimination as a primary measure to enhance sustainability, promoting the sale of bulk fresh products. Approximately 60% of fruits and vegetables and over 85% of fishmonger products are sold without packaging, significantly reducing material use.

Since 2020, the EROSKI Group has collaborated with suppliers to build a database of 3,547 own-brand packaging references from 409 suppliers, enabling the assessment of their plastic footprint and recyclability to inform targeted eco-design actions. These actions include eliminating unnecessary packaging elements that do not contribute to food safety or consumer functionality, optimizing material-to-container ratios, incorporating renewable or recycled materials, and redesigning packaging to align with recyclability guidelines, such as using single materials per component and lighter colours. To support these initiatives, we have trained workers responsible for selecting and designing own-brand products.

In 2024, the EROSKI Group eco-designed 216 own-brand packages, contributing to a total of 617 since 2020. These efforts have reduced the conventional plastic ratio per unit of own-brand packaging by 13.8% compared to 2020, avoiding 1,008 tonnes of conventional plastic annually. Currently, 27% of own-brand packaging materials are sourced from renewable (20%) or recycled (17%) origins.

Additionally, we have improved the average recyclability of own-brand packaging by 4.2 percentage points since 2020, reaching 68.7%, a 6.5% improvement. To further enhance packaging circularity, we participate in several national and European innovation projects, including:

- ENVASES ARTZAI GAZTA-IDIAZABAL: Development of biodegradable packaging for cheese.
- InformPack (2nd Edition): EIT Food project of public commitment and co-creation of a European ecosystem for more sustainable food packaging.
- SISTERS: Green Deal project to improve the sustainability of packaging used to preserve food and reduce its negative impacts.
- REDYSING: Horizon Europe project that seeks to promote efficient and innovative processes in the use of resources for the production and circularity of cellulose packaging for fresh food.
- BOTTLE4FLEX: Development of a *flexible sustainable* film.
- MOEBIOS: Development of biodegradable and recyclable packaging.
- CLEAN ALGAE2VALUE: Development of biomaterial packaging from algae.
- INSOSTPACK: Development of packaging from insect chitin.

Ecodesign indicators

	2024	2023	% 2024/2023	% 2024/2020
Number of accumulated eco-designed references	617	401	54.0%	-
% recyclability	68.7%	68.4%	0.4%	6.5%
Ratio of grams of conventional plastic marketed per unit of sale	6.26	6.28	-0.3%	-13.8%

Logistics packaging

We collaborate with its value chain to enhance the sustainability of commercial and transport packaging. We prioritize reusable logistics packaging, which is returned to our platforms via reverse logistics. In 2024, we reused approximately 50 million containers, including 5,241,677 pallets and 44,433,939 plastic boxes.

Food Waste Action Plan

Recognizing the global social and economic challenges of food waste, the EROSKI Group implements a comprehensive Food Waste Action Plan based on the waste hierarchy to minimize food surpluses in our stores and ensure circular management of unavoidable surpluses. Since 2023, VEGALSA-EROSKI has been certified by Bureau Veritas for Food Waste Management System standard, reflecting our commitment to effective waste management.

Prevention of food surplus generation

To prevent food surpluses, we implemented the following initiatives:

- Optimal procurement: Utilizing tools to align orders and stock with demand, minimizing excess inventory.
- Improvement of the cold chain: Upgrading facilities and cold chain systems to extend food shelf life and reduce spoilage at points of sale.
- Ugly fruit and vegetables: Conducting campaigns to sell aesthetically imperfect but fully consumable produce. In 2024, we marketed 631 tonnes of such products, earning a finalist nomination for the European Week for Waste Reduction Awards, to be decided in 2025.
- Promotion of Near-Expiry Products: Offering discounts on products nearing their best-before or expiry dates. In 2024, we sold 14,725 tonnes of discounted products.
- Product packs with Too Good To Go: This App offers the possibility for consumers to purchase product packages at reduced prices, with a wide variety of foods that are about to reach their best-before date or expiry date. In 2024, we have managed to market 417,098 packages, which is equivalent to preventing more than 417 tons of food from being wasted.

Donation of food surplus to vulnerable population or animal feed

For many years, the EROSKI Group has donated surplus food that remains suitable for human consumption but is removed from shelves due to our commitment to freshness or minor packaging/labelling issues. To facilitate this, we have implemented an alarm system to identify products nearing their expiry or best-before dates and established a collection and delivery protocol across our store network and logistics platforms, adhering to strict food safety standards. We have trained thousands of store workers and collaborate with social organizations and public entities to design efficient collection routes, providing technical support (e.g., equipment to maintain the cold chain) when needed. In 2024, we donated 2,600 tonnes of food annually through hundreds of social organizations. For products unsuitable for human consumption but suitable for animals, we have agreements with zoos and shelters to ensure responsible donation.

Transformation of By-Products

Through reverse logistics or authorized managers, we collect solid by-products (e.g., meat, fish, bread) from stores for use as raw materials in animal meal, oils, and feed production. In 2024, we repurposed 6,211 tonnes of organic by-products, giving them a second life.

Composting and recovery of biowaste

Biowaste is managed through municipal systems (e.g., brown containers) or via reverse logistics and authorized managers, who collect organic waste for composting or biogas generation. In 2024, we processed 1,919 tonnes of biowaste through our management systems.

Innovation to prevent food waste

We participate in European innovation projects with companies and research centers to find circular solutions for food waste prevention, such as developing new foods or packaging from organic waste. Key projects include stores:

- ZeroW: Green Deal project to implement new Systemic Innovation Living Labs (SILL) in the value chain to achieve long-term environmental and economic sustainability.
- FOODRUS: Horizon 2020 project to find circular solutions for resilient food systems.
- ToNoWaste: Horizon Europe project aimed at fostering a new zero-food waste mindset based on the holistic approach.
- UPCYCLE: Development of biodegradable packaging from food surpluses not suitable for human or animal consumption.

Household awareness

The EROSKI Group actively educates consumers on preventing household food waste by providing guidance on purchase planning, proper food storage to extend shelf life, and creative uses for food scraps in recipes. Additionally, we participate annually in the AECOC Week Against Food Waste, delivering awareness-raising and educational campaigns through social media.

Digitalization to reduce paper consumption

Since 2019, we have introduced digital receipts accessible via the EROSKI App, enabling customers to access purchase information without paper. We have also advanced the digitization of promotional and informational materials, such as brochures and magazines, to further reduce paper use. As a result, since 2019, we have achieved a 33% reduction in paper consumption across advertising brochures, EROSKI Club, Sabor de CAPRABO, and EROSKI Consumer magazines, purchase receipts, and headquarters operations, avoiding over 1,600 tonnes of paper annually

Additionally, all advertising paper carries the PEFC 70% certification, ensuring it originates from sustainably managed forests. Similarly, paper used in EROSKI Consumer, EROSKI Club, and CAPRABO Sabor magazines is PEFC-certified, and headquarters paper bears the EU Ecolabel with reduced grammage.

Utilization textile surpluses through solidarity

In line with our food surplus donation practices, the EROSKI Group donates non-food items in perfect condition, such as toys, clothing, footwear, and school supplies, which are withdrawn from sale due to seasonal changes. In 2024, we donated 3,780 kg of these products to the Children's Federation of the World for distribution to vulnerable communities globally. Additionally, at FORUM, we donated 1,568 kg of sports clothing and accessories to the Bizkaia Red Cross.

Repair and sale of sports equipment spare parts at FORUM

To extend the lifespan of sports equipment and minimize resource consumption, FORUM offers repair services and sells spare parts for equipment sold in our stores, ensuring high-quality customer service. In 2024, we performed 5,326 repairs in-store and 353 repairs through specialized suppliers, while selling over 20,000 spare parts for cycling and tennis equipment.

Circular waste management

The EROSKI Group implements measures to minimize waste from our operations, including eco-design of own-brand products, promotion of reusable containers and packaging, a comprehensive food surplus reduction plan, and digitized consumer communications. For unavoidable waste, we ensure circular management through targeted actions.

Recycling and recovery of waste from our facilities

We prioritize the proper management and recovery of waste generated at our facilities, emphasizing recycling and reuse within a circular economy framework. Through reverse logistics, we transport waste from stores to platforms and supplier companies, enabling the reuse and recycling of organic and inorganic waste, reducing the need for virgin raw materials, and minimizing transport-related impacts. We manage materials such as cardboard, plastic, paper, and wood, collaborating with Integrated Management Systems (IMS) authorized for treatment. In 2024, we recovered 40,144 tonnes of waste, representing 98.8% of waste managed directly by authorized managers, covering approximately 82% of total waste generated. The remaining waste is handled through municipal waste management services.

Circular waste management from Commercialized Products

The EROSKI Group actively promotes responsible resource use and effective waste management among consumers through initiatives that complement the circular design of our products and packaging. Specifically:

- As producers of own-brand products, we annually declare packaging, electrical appliances, batteries, oils, and luminaires to Collective Systems of Extended Producer Responsibility (SCRAP), such as ECOEMBES, ECOVIDRIO, ECOPILAS, and ECOTIC. These organizations ensure the proper recovery and management of waste generated from our products, enhancing circularity.
- We provide clean points in our stores for consumers to recycle batteries, electrical appliances, lamps, clothing, household oil, toner, and other used products. Notably, in 2019, we became the first supermarket chain to offer collection of coffee capsules of any brand and material. In 2024, we strengthened this service through a collaboration agreement with Circular caps, a non-profit organization comprising 19 coffee manufacturers, to improve accessibility and efficiency for customers.
- Since well before the 2025 regulatory mandate, our own-brand product packaging has included pictograms indicating proper waste separation methods, empowering consumers to manage waste responsibly.
- Beyond food waste prevention initiatives, the EROSKI Group and the EROSKI Foundation foster consumer awareness and training on resource use and circular economy challenges, best practices, and solutions. We achieve this through awareness campaigns and by publishing educational content on our web platforms and other

media, emphasizing the collective societal role in achieving global environmental goals. Key programs include the EROSKI Consumer project, featuring a dedicated environmental content channel, and the Educational Programme on Food and Healthy Habits (PEAHS), which includes a training module developed with WWF. These initiatives are detailed in section '3.3.2.4 Adoption of measures related to material impacts on consumers and end-users, approaches to manage material risks and take advantage of material opportunities related to consumers and end-users and the effectiveness of such actions (S4-4)' of the ESRS-S4 chapter Consumers and end-users. Additionally, we collaborate with organizations like WWF for campaigns such as Earth Hour and the Artigas School of Sustainability and Bizkaia Centre for Environmental Education on Waste to support their educational efforts. Further details are provided in section'3.4.5. Contributions to foundations and non-profit companies of chapter 3.4. Development of the environment.

2.4.2 Metrics and Targets (MT)

2.4.2.1 Targets related to resource use and the circular economy (E5-3)

Below is a description of the parameters used to monitor our actions in relation to the use of resources and the circular economy that have been detailed in the previous section.

Metric	Key methodology and assumptions
Product improvement with suppliers	
Number of products with external sustainability certificates	The Commercial Area of the EROSKI Group compiles a census of products with sustainability certificates, using technical data sheets for own-brand products and supplier-provided information for other brands.
Eco-design of containers and packaging	
Number of box bag units marketed	The data is obtained from the information recorded in the organization's sales systems.
Tons of materials used in box bags	Calculated based on the composition information provided by the manufacturer and the number of box bag units marketed.
Percentage of recycled, bioplastic or renewably sourced material in the box bags	Determined from the tons of materials used, with paper/cardboard classified as renewable and recycled plastic/paper/cardboard as recycled materials.
Tons of conventional plastic avoided per year due to improved checkout bags	Calculated as the difference in conventional plastic used in box bags between 2024 and 2018 (preceding the range change).
Percentage reduction in the number of box bags sold per year	Calculated based on the number of box bag units sold in 2024 compared to 2018 (preceding the range change).
Number of in-store packaging used	Derived from packaging purchase data in the organization’s systems, including greengrocer bags, sachets, trays, film, and other in-store packaging for various counters and sections.
Tons of materials used in store packaging	Calculated using manufacturer-provided composition data and the number of in-store packaging units used.

Metric	Key methodology and assumptions
Percentage of recycled, bioplastic or renewably sourced material in in-store packaging	Determined from the tons of materials used, with paper/cardboard as renewable and recycled plastic/paper/cardboard as recycled materials.
Tons of conventional plastic avoided in in-store packaging	Calculated as the difference in conventional plastic used in in-store packaging between 2024 and 2018 (preceding the range change).
Percentage reduction in the number of n-store packaging units	Calculated based on the number of in-store packaging units in 2024 compared to 2018, aligned with the goal of reducing conventional plastic by 21% by 2021 (exceeded in 2020).
Number of own-brand product packaging units sold	Sourced from sales system data for own-brand fresh, dry food, drugstore, perfumery, and hygiene products (3,547 references in the eco-design database).
Tons of materials used in own-brand packaging	Calculated using supplier-provided composition data and the number of own-brand product units sold.
Percentage of recycled, bioplastic or renewable-origin material in own-brand packaging	Determined from the tons of materials used, with paper/cardboard as renewable and recycled plastic/paper/cardboard as recycled. Recycled glass data is unavailable, so it is excluded, understating the total recycled material.
Ratio of grams of conventional plastic marketed per unit sold in own-brand packaging	Calculated as the ratio of grams of conventional plastic per unit sold in 2024 compared to 2020, including packaged and unpackaged products to reflect bulk promotion.
Percentage reduction in conventional plastic in own-brand packaging	Calculated as the percentage decrease in the ratio of grams of conventional plastic per unit sold between 2024 and 2020.
Tonnes of conventional plastic avoided per year due to the eco-design of own-brand packaging	Determined by the difference in kg of plastic per unit sold annually, multiplied by the number of own-brand units sold in 2024.
Number of eco-designed own-brand packaging	Identified in the eco-design database, marked as eco-designed if it shows environmental improvement (e.g., reduced materials, sustainable materials, or enhanced circularity) compared to the previous version.
Percentage of recyclability of own-brand packaging	Calculated using a methodology based on ECOEMBES recycling design criteria and packaging composition data. Recyclability is assessed per packaging element, adjusted for design factors (e.g., colour, multilayer materials), and weighted by units sold. The methodology is under review to align with EU Regulation 2025/40 on packaging recyclability.
Number of reused logistics containers	Data provided by logistics packaging pools collaborating with the Group.
Food Waste Action Plan	
Tons sold with discounts due to near expiry	Obtained from sales systems, based on kilograms of products sold with fast-consumption discounts.
Tons of ugly fruits and vegetables sold	Sourced from sales systems, based on kilograms sold from the ugly fruit and vegetable range in two annual campaigns.
Packages delivered with the *Too Good To Go App*	Provided by the Too Good To Go company, based on data registered in their systems for the EROSKI Group.

Metric	Key methodology and assumptions
Tons of food that have been avoided from waste through *Too Good To Go App*	Estimated at 1 kg per package delivered, using the conversion provided by Too Good To Go based on package sales and reference weight.
Tons of food donated	Estimated using the RRP of donated products in the control system, converted at 1.75 euros = 1 kg, as provided by the Spanish Federation of Food Banks (FESBAL).
Tons of processed by-products	Data from Integrated Waste Management Systems, based on quantities delivered for transformation into oils, animal meals, and feed.
Tonnes of biowaste recovered	Data from Integrated Waste Management Systems, based on quantities delivered for composting or biogas production.
Digitization to reduce paper consumption	
Tons of paper consumed in cash receipts, advertising brochures, magazines and headquarters	Data for brochures and magazines (EROSKI Consumer, EROSKI Club, CAPRABO Sabor) provided by the printing service provider. Receipt paper is calculated from purchasing system data and manufacturer weight information. Headquarters paper is calculated similarly for the Elorrio headquarters.
Percentage reduction in paper consumption in cash receipts, advertising brochures, magazines and headquarters	Calculated as the ratio of paper consumed in 2024 compared to 2019 (year of digital receipt implementation in the EROSKI App).
Tons of paper avoided in cash receipts, advertising brochures, magazines and headquarters	Calculated as the difference in paper consumption between 2024 and 2019.
Harnessing textile surpluses through solidarity	
Tons of textile surplus donated	Estimated based on the number of boxes delivered to the NGO, with an assumed weight of 15 kg per box.
Repair and sale of sports equipment spare parts at FORUM	
Number of repairs and sales of sports equipment spare parts	Recorded in FORUM's information systems based on service sales.
Circular waste management	
Tons of waste from our facilities	Provided by Integrated Waste Management Systems through direct measurement. Further details on waste classification and treatment are in section '2.4.2.3. Resource Outputs (E5-5)' of this chapter.
Tons of waste collected from customers	Provided by SCRAPs and authorized managers collecting waste from recycling points in stores.

The parameters for monitoring actions related to consumer education, training, and support for local supplier companies are detailed in the relevant sections of this report.

The EROSKI Group has set specific public targets for resource use and the circular economy, focusing on enhancing containers and packaging to reduce plastic pollution in marine and terrestrial ecosystems and improve circularity for reuse at the end of their lifecycle. These voluntary targets include:

- Achieve a 20% reduction in conventional plastic contained in our own-brand packaging by 2025 compared to 2018.
  This target, based on the best practices in the distribution sector at the time of its definition (2018) rather than conclusive scientific evidence, requires collaboration with our value chain, as the EROSKI Group selects products from suppliers rather than manufacturing or packaging them. It is also contingent on the availability of secondary or renewable materials from packaging manufacturers.
- To make our own-brand packaging 100% recyclable by 2025.
  The target to achieve 100% recyclability of own-brand packaging by 2025 was set in 2018, advancing the EU requirement for all packaging to be recyclable by 2030 by five years. This ambition aligns with the best practices in the food manufacturing and distribution sector at the time and depends on collaboration with supplier companies and advancements in Spain's packaging selection and recycling systems. We are currently revising the methodology for calculating recyclability to align with the criteria outlined in EU Regulation 2025/40 on packaging, published in January 2025.

These targets reflect the EROSKI Group's commitment to sustainable development, integral to our organizational mission, and address concerns from customers, the third sector, and society about packaging-related pollution.

Progress on these goals has been described in the section 'Own-brand packaging' included in '2.4.1.3 Actions and resources related to the use of resources and the circular economy (E5-2)' of this chapter.

In the EROSKI Group we do not currently have other public quantitative targets in relation to the rest of the actions described on resource use and the circular economy.

The Sustainability Committee is tasked with overseeing and promoting the development of future targets. In the meantime, we monitor the effectiveness of our policies and actions addressing impacts, risks, and opportunities in resource use and the circular economy using qualitative and quantitative indicators outlined in this chapter. This monitoring supports the Sustainable Development Goals (SDGs) and the Farm to Fork Strategy of the European Green Deal, conducted as described in section '1.1.2.2 Information provided to the company's administrative, management and supervisory bodies and sustainability matters addressed by them (GOV-2)' of chapter ESRS 2 – General disclosures.

2.4.2.2 Resource Inflows (E5-4)

Resources used in our own operations

The primary material resources utilized in our organization's operations are as follows:

- Energy: energy consumption is reported in section '2.2.4.2 Energy consumption and mix (E1-5)' of the ESRS-E1 chapter Climate change.
- Water: water consumption is reported in section '2.3.2.2 Water consumption (E3-4)' of chapter ESRS-E3 Water and marine resources.
- Refrigerants: our refrigeration installations and refrigeration cabinets in stores require refrigerant materials for their operation. The amount reported corresponds to the data provided by the maintainers of the facilities to compensate for the leaks that have

occurred during the year. These leaks are collected as direct emissions (scope 1) of our carbon footprint.

Refrigerants (tons)

	2024	2023	%2024/2023
R-448A	27.12	27.69	-2%
R-449A	3.16	4.08	-23%
Glycol	2.22	0.00	-
R-450A	1.91	1.51	26%
R-442A	1.82	1.96	-7%
Other	4.89	4.85	1%
Total	41.12	40.10	3%

- Paper: we use this material in the purchase receipts of our stores, in advertising brochures, the EROSKI Club, EROSKI Consumer and CAPRABO Sabor magazines, and as office supplies in the headquarters. The calculation of the tonnes of paper has been defined in section '2.4.2 Parameters and targets' of this chapter.

Paper (tons)

	2024	2023	%2024/2023
Advertising brochures	2,701	2,698	0.1%
Purchase receipt	444	436	2%
Magazines	8	16	-50%
Headquarter	242	246	-2%
Total	3,396	3,395	0%

Although the total value of tonnes of paper has increased slightly compared to 2023, mainly due to the increase in consumption for purchase receipts, this is due to the greater commercial activity of the year, as the ratio of total paper consumption to the number of passes per box that has been made is reduced by 3%.

Product Purchases

The EROSKI Group does not manufacture the products or their packaging that it sells. Instead, it is responsible for procuring these goods from upstream suppliers in the value chain and distributing them to consumers and franchised companies.

Due to the lack of centralized data on the quantity and type of materials used in the production of the 112,958 different items marketed, which include manufacturer brands, the information provided reflects the total tonnes of products purchased for commercialization. This impact is accounted for under category 3.1 of Scope 3 emissions in our carbon footprint, as reported in section '2.2.4.3 Gross scope 1, 2 and 3 GHG emissions and total GHG emissions (E1-6) of chapter ESRS-E1 Climate change'. The data corresponds to the total units purchased multiplied by the net weight of each reference, according to data recorded in our information systems.

Products purchased (tons)

	2024	2023	%2024/2023
Foods	2,017,430	1,508,885	34%
Household goods, personal care and hygiene	159,054	123,238	29%
Fuel	106,599	88,390	21%
Consumables	13,449	18,544	-27%
Electrical and electronic equipment	4,482	2,845	58%
Textiles and footwear	2,701	3,311	-18%
Other Products	13,381	13,259	1%
Total	2,317,097	1,758,472	32%

In 2024, the Ingurubel project, part of our Local Supplier Support Program, concluded. This initiative involved seven local suppliers to calculate the environmental footprint of our own-brand products. Funded through the SME Circular 2022 grant program by IHOBE, the Basque Government's Public Environmental Management Company, the project was facilitated by the BASQUE FOOD CLUSTER with AZTI as the expert entity. Such initiatives, combined with increasing reporting requirements for value chain agents, will enable us to progressively enhance data on resource consumption related to our activities.

Containers and packaging

For packaging, we currently have data on box bags, in-store packaging, and packaging for our own-brand products included in our eco-design project. Box bags and in-store packaging are already accounted for in the 'Consumables' section of the 'Purchased Products' table but are detailed here to provide further insight into their composition. The parameters used to quantify containers and packaging are specified in section '2.4.2. Parameters and goals' of this chapter.

Containers and packaging (units)

	2024	2023	Base Year[1]	% 2024/ Base Year
Box Bags	90,275,311	87,163,777	114,454,165	-21%
In-store packaging	299,738,135	293,630,106	673,579,321	-56%
Own-brand packaging	665,264,520	648,574,263	629,992,279	6%
Total	1,055,277,966	1,029,368,146	-	-

[1] 2018 for box bags and store packaging. 2020 for own-brand packaging. That is why the aggregate total is not given.

Containers and packaging (tons)

	2024	%	2023	%2024/2023
Plastic	12,366	41%	11,664	6%
Bioplastic	864	3%	846	2%
Recycled Plastic	3,709	12%	3,342	14%
Conventional plastic	7,793	26%	7,576	3%
Paper/cardboard	6,089	20%	8,259	-26%
Recycled paper/cardboard	2,529	8%	4,071	-38%
Virgin paper/cardboard	3,560	12%	4,187	-15%
Metals	2,551	8%	2,632	-3%
Glasses	9,282	30%	10,063	-8%
Other materials	170	1%	166	2%
Total	30,458	100%	32,784	-7%

Materials used in box bags (tons)

	2024	%	2023	2018	%2024/2023	%2024/2018
Plastic	2,656	98%	2,580	3,418	3%	-22%
Bioplastic	93	4%	89	5	5%	1661%
Recycled Plastic	1,576	58%	1,559	1,449	1%	9%
Conventional plastic	987	36%	932	1,963	6%	-50%
Paper/cardboard	60	2%	37	0,3	63%	17155%
Total	2.716	100%	2.617	3.418	4%	-21%

Store Packaging Materials (Tons)

	2024	%	2023	2018	%2024/2023	%2024/20181
Plastic	1,688	66%	1,584	1,775	7%	-5%
Bioplastic	755	29%	738	0	2%	-
Recycled Plastic	425	17%	258	132	65%	221%
Conventional plastic	508	20%	588	1,642	-14%	-69%
Paper/cardboard	878	34%	964	938	-9%	-6%
Recycled paper/cardboard	0	0%	0	0	-	-
Virgin paper/cardboard	878	34%	964	938	-9%	-6%
Metals	2	0%	3	0	-33%	-
Other materials	0	0%	0	59	-100%	-100%
Total	2,568	100%	2,551	2,713	1%	-5%

Materials used in own-brand packaging (tonnes)

	2024	%	2023	2020	%2024/2023	%2024/2020
Plastic	8,022	32%	7,500	8,229	7%	-3%
Bioplastic	16	0,1%	19	20	-15%	-19%
Recycled Plastic	1,708	7%	1,426	1,257	20%	36%
Conventional plastic	6,298	25%	6,055	6,952	4%	-9%
Paper/cardboard	5,151	20%	7,257	10,383	-29%	-50%
Recycled paper/cardboard	2,529	10%	4,071	5,469	-38%	-54%
Virgin paper/cardboard	2,622	10%	3,186	4,913	-18%	-47%
Metals	2,549	10%	2,630	2,813	-3%	-9%
Glass	9,282	37%	10,063	10,376	-8%	-11%
Other	170	1%	166	218	2%	-22%
Total	25,174	100%	27,616	32,019	21%	-21%

In addition to the above data, logistics packaging has also been reused, avoiding the consumption of raw materials.

Reused logistics packaging (units)

	2024	2023	%2024/2023
Pallets	5,241,677	4,806,218	9%
Plastic boxes	44,433,939	42,671,523	4%
Total	49,675,616	47,477,741	5%

2.4.2.3 Resource Outflows (E5-5)

Products and materials

As we do not maintain significant stock carryover between years, the data on products marketed is equivalent to products purchased, as presented in section '2.4.2.2 Resource entries (E5-4)' of this chapter. Similarly, information on packaging placed on the market is included in the same section. The average recyclability rate of our own-brand packaging (68.7%) is detailed in the own-brand packaging subsection of section '1.3.1.3 Actions and resources related to the use of resources and the circular economy (E5-2)' of this chapter.

Waste

Most of the waste managed by our operations is non-hazardous (99.8%), comprising inorganic materials (80%) and organic waste (20%). Inorganic waste primarily consists of commercial packaging materials such as paper, cardboard, plastic, and wood. Organic waste represents materials not prevented through our Action Plan against Food Waste. A minor portion of waste is hazardous (0.2%), originating from Waste Electrical and Electronic Equipment (WEEE) such as computer equipment, refrigerators, batteries, and fluorescent tubes. Additionally, our petrol station operations generate hazardous waste from cleaning and maintenance activities, including contaminated absorbents, filters, aerosols, workshop oil, and sludge.

Waste (tonnes)

	2024	2023	%2024/2023
Recovered waste (tonnes)			
Non-Hazardous	40,101	39,048	3%
Reused	25	6	349%
Recycled	9,810	8,688	13%
Other operations	30,267	30,354	0%
Recycling preparation operations	29,767	29,902	0%
Other waste recovery operations	500	452	11%
Hazardous	43	35	22%
Reused	0	0	0%
Recycled	3,5	2	92%
Other operations	39,1	33	18%
Recycling preparation operations	37,5	24	58%
Other waste recovery operations	1,6	9	-83%
Total, waste recovered	40,144	39,083	3%
Disposed Waste (tonnes)			
Non-Hazardous	463	359	29%
Incineration	135	0	-
Landfill	305	328	-7%
Other operations	23	31	-26%
Hazardous	21	21	2%
Incineration	0	0	0%
Landfill	0	0	0%
Other operations	21	21	2%
Total waste removed	484	380	27%
Total waste managed (tonnes)	40,628	39,462	3%

[1] Includes the 6,211 tonnes of by-products of animal origin (SANDACH) and other organic by-products (bread, etc.) that have been used for the manufacture of oils and meals of animal origin and feed for animal feed.

Of the 40,628 tonnes of waste directly managed through authorized waste managers in stores or via reverse logistics, 98% was either recycled or subjected to preparation operations for recycling. Of the remaining waste, 1% underwent other recovery operations, such as energy production, and 1% was disposed of. Consequently, waste classified under operations other than 'recycled' in the reference year accounted for 75.8%.

The classification of the treatment of managed waste shown above, which follows the categories specified in the ESRS-E5 standard for Resource Use and Circular Economy, has been carried out according to the information on treatment operations provided by the waste managers with whom we work, considering as "Other operations" what is detailed in the following table.

Classification	Type of treatment considered
Recovery	
Non-hazardous waste	
Other recycling preparation operations	Storage of waste pending any of the operations numbered from R1 to R12 (excluding temporary storage, awaiting collection, at the place where the waste was produced). Exchange of waste to subject it to any of the operations listed from R1 to R11 (this includes operations prior to recovery, including pre-treatment, prior to any of the operations listed from R1 to R11).
Other recovery operations	Mechanical treatment (crushing, fragmentation, cutting, compaction, etc.). Primary use as fuel or other means of producing energy.
Hazardous waste	
Other recycling preparation operations	Storage of waste pending any of the operations numbered from R1 to R12 (excluding temporary storage, awaiting collection, at the place where the waste was produced). Waste storage, in the field of collection. Exchange of waste to subject it to any of the operations listed from R1 to R11 (this includes operations prior to recovery, including pre-treatment, prior to any of the operations listed from R1 to R11).
Other recovery operations	Conditioning of waste to obtain fuel fractions.
Disposal	
Non-hazardous waste	
Other operations	Standby storage of any of the operations numbered D1 to D14 excluding temporary storage awaiting collection at the place where the waste was produced.
Hazardous waste	
Other operations	Standby storage of any of the operations numbered D1 to D14 excluding temporary storage awaiting collection at the place where the waste was produced. Other physicochemical treatments other than those specified in operations numbered D0901 to D0906 Repackaging prior to any of the operations numbered D1 to D13. Physicochemical treatment of liquid, solid and pasty waste by filtration, screening, coagulation/flocculation, oxidation/reduction, precipitation, decantation/centrifugation, neutralization, distillation, extraction. Physicochemical treatment not specified elsewhere in this Annex and resulting in compounds or mixtures that are removed by one of the processes numbered D1 to D12.

2.5 Biodiversity

Our efforts to minimize environmental impact and promote biodiversity preservation include initiatives such as sustainable fishing, detailed in section '2.3.1.3 Actions and resources related to water and marine resources (E3-2)' of the ESRS-E3 chapter Water and marine resources, Since 2007, we have collaborated with environmental conservation organizations, notably the World Wide Fund for Nature (WWF). Key actions in 2024 include updating our Sustainable Fisheries and Aquaculture Policy and renewing our framework collaboration agreement with WWF for the period 2024–2026.

Additionally, through the *Céntimos Solidarios* Programme, we supported the 'Pollinators on Strike' citizen awareness project led by the Aranzadi Science Society and partnered with the Foundation for the Preservation of Menorca to conserve and regenerate the natural environment of the Menorca Biosphere Reserve. VEGALSA-EROSKI participated in the V Great Bottom Clean-up as part of the XI Mar de Mares Festival and the RE-MAR programme, collaborating with the *Amicos* entity to promote environmental education and protect the marine environment of the Galician Atlantic arc by removing beach waste. We also continued to foster responsible consumption through our Food School and the EROSKI Consumer Information Project, as outlined in section '3.3.2.4 Adoption of measures related to material impacts on consumers and end users, approaches to manage material risks and take advantage of material opportunities related to consumers and end users and the effectiveness of such actions (S4-4)' of chapter ESRS-S4 Consumers and end users.

We further strengthen our commitment by promoting certifications, labels, and marks that ensure production methods respect the environment, animal welfare, and terrestrial and marine biodiversity. These efforts are detailed in section '2.4.1.3 Actions and resources related to the use of resources and the circular economy (E5-2)' of the ESRS-E5 chapter Use of resources and circular economy.

Regarding the biodiversity impact of our facilities, all our centers are located in urban areas, outside zones of high biodiversity value. Compliance with environmental legislation concerning the siting of points of sale ensures responsible operations and minimizes negative impacts on wildlife.

As of the end of the 2024 financial year, 116 of our 1,485 stores nationwide are located within protected areas, as defined by relevant designations. The autonomous communities with the highest number of stores in such areas are Galicia, the Basque Country, the Balearic Islands, and Catalonia.

	Shops in protected areas	Red Natura 2000	Protected natural area	Important areas for bird conservation and biodiversity in Spain	Biosphere Reserve	Spanish inventory of wetlands
Andalusia	17	✓	✓	✓	✓	
Aragon	8	✓		✓	✓	
Asturias	0					
Cantabria	2			✓		
Castilla-La Mancha	2			✓	✓	
Castilla y León	7	✓		✓		
Catalonia	12			✓	✓	
Ceuta	0					
C. Valenciana	0					
Extremadura	3			✓		
Galicia	35			✓	✓	✓
Gibraltar	0					
Balearic Islands	13	✓		✓	✓	
Canary Islands	0					
La Rioja	0					
Madrid	4	✓		✓		
Melilla	0					
Navarre	1			✓		
Basque Country	12	✓		✓	✓	
TOTAL	116					

3. Social pillar

3.1 ESRS S1 - Own workforce

3.1.1 Strategy (SBM)

3.1.1.1 Interests and views of stakeholders (SBM-2)

At the EROSKI Group, we engage internal stakeholder groups, including worker partners and workers, among others, in our decision-making processes. This involvement is considered fundamental for developing our Social Responsibility and managing our social impacts. In line with this commitment, we strive to understand the expectations, interests, and opinions of all workers to reinforce our dedication to meeting their needs. To facilitate this, the EROSKI Group identifies specific communication mechanisms to gather and address the key issues and concerns relevant to each stakeholder group. For further details, please refer to '1.1.3.2 Interests and Views of Stakeholders (SBM-2)' in Chapter NEIS 2 – General disclosures.

Stakeholder Group	Communication mechanisms	Key matters and concerns
Employees	Nexo publication, intranets (Prisma, Forum Net), proceedings, communications at headquarters. Performance evaluation interviews. Workplace culture surveys. Audits. Internal reporting Channels.	Regulatory Compliance. Data protection. Health and Safety at work. Workplace condition. Work life balance Anticorruption. Ethical and responsible management.
Worker members	Cooperative participation bodies. Reception manual. Communication mechanisms specific to workers.	Issues inherent to workers.

As described in section '1.1.2.1 The Role of Administrative, Management and Supervisory Bodies (GOV-1) of chapter ESRS 2 – General disclosures', the EROSKI Group has established a body known as the Social Council. This is a consultative body reporting to the Governing Council, composed of sixteen worker-members who both represent and are elected from among the cooperative's worker-members. The Social Council facilitates a two-way flow of information between the Governing Council and the worker-members. It receives and shares relevant corporate information and ensures transparency and engagement within the organization. Additionally, the Social Council maintains regular communication with the Delegate Committees, which convey relevant corporate information to worker-members through Centre Meetings. These meetings also serve as a platform to collect the views, concerns, suggestions, and questions of the workforce on key matters.

All concerns raised by worker-members through these channels are addressed either directly by the Social Council—which informs the Governing Council of its actions on a monthly basis or, when appropriate, by the Governing Council itself, following a formal communication from the Social Council requesting a decision. Depending on the nature and strategic relevance of the matters raised, and to ensure targeted management and continuous follow-up, the Governing Council may choose to incorporate them into the Group's Management Plan or Strategic Plan.

At EROSKI Group, we identify the core workplace values within the framework of our cooperative model. These values are reflected in the Business Conduct and Corporate Culture Policy, which was approved by the Governing Council in February 2025.

Furthermore, we have defined key guiding principles for managing our own workforce such as solidarity in remuneration, equality, and non-discrimination. These principles are embedded in the Remuneration Policy and the Occupational Risk Prevention Policy, both approved by the Governing Council in February 2025. These policies are further detailed in section '1.1.4.3 Policies adopted to manage material sustainability matters (MDR-P) of chapter ESRS 2 - General disclosures'., and reflect our ongoing commitment to fair, inclusive, and safe working conditions.

Within the EROSKI Group, worker participation in the identification of risks and the continuous improvement of working conditions is an integral part of our governance and occupational health and safety framework. Workers can submit proposals and concerns through their direct line managers, corporate representative bodies, or the Health and Safety Committees.

The Health and Safety Committee is a joint body composed of representatives of the workforce (Prevention Delegates) and representatives of the company. This committee plays a critical role in fostering a culture of prevention and continuous improvement. Among its core responsibilities is the promotion of initiatives related to risk prevention methods and procedures, and the proposal of corrective actions or improvements to existing working conditions.

All workers are represented in these committees, ensuring that their voices are heard on matters related to occupational health and safety. The committee operates in accordance with national legislation on occupational risk prevention and addresses several key areas, including the analysis of workplace accidents and incidents, preventive planning and strategy development, training in occupational risk prevention, awareness campaigns, the implementation of new work procedures, and health monitoring and surveillance activities. The structure and functioning of these committees are defined in the Group's Occupational Risk Prevention Plan, which outlines the participation process, committee composition, and the range of issues covered. Currently, the EROSKI Group has 43 Health and Safety Committees, which meet quarterly and additionally whenever either party submits a justified request. This structure ensures proactive engagement, timely response to emerging risks, and a shared responsibility for promoting a safe and healthy working environment...

At the EROSKI Group, we reaffirm our commitment to the respect and promotion of Human Rights across all our activities. This includes adherence to the core conventions of the International Labour Organization (ILO) related to fair labour practices. These commitments are formally set out in the Group's Human Rights Policy, which was approved by the Governing Council in February 2025. Further details can be found in section '1.1.4.3. Policies adopted to manage material sustainability issues (MDR-P)' of the ESRS-2 General disclosures'.

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3.1.1.2 Material Impacts, Risks and Opportunities and their Interaction with Strategy and Business Model (SBM-3)

In line with our commitment to transparency and accurate reporting, we have identified the following categories of workers within the scope of our personnel disclosures:

- Salaried workers: These are individuals who have a direct employment relationship with any of the companies that comprise the EROSKI Group.
- Non-salaried workers: This group includes individuals employed by Temporary Employment Agencies who provide services to the company through availability contracts, in accordance with local labour regulations.

The following section outlines the main types of workers within the EROSKI Group who are affected by the material impacts, risks, and opportunities associated with the Group's operations.

Salaried workers

This category includes the core workforce of the EROSKI Group—individuals who have an employment relationship with any of the companies that form the Group. It encompasses both permanent and temporary staff, as well as worker-members who are part of the parent company of the Group, EROSKI, S.COOP.

Worker-members are individuals who are admitted as such upon meeting the following requirements: they must:

- Be of legal age
- Successfully complete a set probationary period
- Pay the established amount required to acquire member status within the cooperative. Additionally, they must subscribe to the commitments related to contributions, socio-labour conditions, and other complementary responsibilities as outlined in the Statutes and other applicable agreements.

These worker-members, upon meeting the legal, statutory, regulatory, and other relevant agreements that govern the EROSKI Group, enter into a Partnership Agreement, which is equivalent to an employment contract for salaried workers. This agreement, whether full-time or part-time, is formalized for roles within our various retail locations, platforms, or corporate offices.

As of 31st January 2025, the EROSKI Group has a total of 27,625 workers (21,099 women and 6,526 men), of which 8,491 are worker-members (7,001 women and 1,490 men). For further details, please refer to section '3.1.3.2 Characteristics of the Company's Salaried Workers (S1-6) in this chapter'. The workforce is predominantly female, with 76% of workers being women. Most workers are positioned in the lowest professional category, followed by the groups of supervisors and technicians. The executive team accounts for 0.5% of the total workforce. The average age of the cooperative's workforce is 45 years, with an average tenure of 14 years within the organization.

	2024		2023	
	No.	%	No.	%
Worker members	8,491	31%	8,989	33%
Workers covered by collective bargaining agreements	19,134	69%	18,437	67%
Total	27,625	100%	27,406	100%

The percentage of temporary workers represents 13.61% of the total workforce. Although our business model primarily consists of a large network of stores with extended operating hours, which requires scheduling flexibility and, consequently, leads to a tendency for temporary hiring, we maintain a relatively low percentage of temporary workers. This is in line with our management model and our commitment to providing stable and quality employment for our workers

Non-salaried workers

Regarding non-salaried staff, the EROSKI Group exclusively considers individuals provided directly by Temporary Employment Agencies (TEA). These individuals are not part of the company's permanent workforce but are hired through these agencies to meet temporary or specific personnel needs.

As of the end of 2024, we have 32 individuals in our own workforce who are not salaried. The remaining workers from third-party companies, who do not have an employment relationship with the EROSKI Group but are part of our value chain, are included in the ESRS S2 Value Chain Workers category. For further details, please refer to section '3.2.1.2 Material Impacts, Risks and Opportunities and Their Interaction with Strategy and Business Model (SBM-3) in the ESRS S2 chapter'.

At the EROSKI Group, we have assessed the material impacts, risks, and opportunities related to our own workforce, and have applied the double materiality assessment process outlined in section '1.1.4.1 Description of the process to determine and evaluate material impacts, risks and opportunities (IRO-1) of chapter ESRS 2 – General disclosures'.

All individuals in the workforce described above are included within the scope of this report and may be affected by the impacts, risks, and opportunities identified through the double materiality assessment outlined in section '1.1.3.3 Material impacts, risks and opportunities and their interaction with the strategy and business model (SBM-3) of chapter ESRS 2 - General disclosures'.

As indicated in section '1.1.2 Governance (GOV) of chapter ESRS 2 - General disclosures', the Sustainability Committee is responsible for incorporating impacts, risks, and opportunities (IRO) into decision-making processes and into the Group's overall strategy. The Committee also oversees the implementation of monitoring mechanisms for the associated plans and performance metrics.

In this context, the IRO related to the company's own workforce are managed and driven by the Group's Social Area.

The EROSKI Group is not exempt from material negative impacts on its strategy and business model. During the reporting period, while no widespread or systemic material negative impacts were identified, there have been specific and isolated cases.

Positive impacts have also been identified and promoted in relation to the company's own staff. These impacts show how, at the EROSKI Group, we prioritize the well-being of the Group's members and workers as one of the attributes of our internal brand. This is manifested through various activities and programs that benefit the Group's own personnel. These actions are developed in section '3.1.2.4 Taking action on material impacts on own workforce, and approaches to managing material risks and pursuing material opportunities related to own workforce, and effectiveness of those actions (S1-4) '.

In the 2024 financial year, the EROSKI Group achieved the following key milestones related to the identified material impacts, risks, and opportunities (IRO):

- We closed the 2024 financial year with a general medical absenteeism rate of 11.13% across the Group.
- We developed and implemented the Absence Management Plan across the entire Network, with the objective of establishing action plans aimed at monitoring and reducing absenteeism rates.
- We activated a Personalised Psychological Assistance Service for all workers and their family members, providing support and initial care in situations of psychological distress.
- We delivered a total of 53,615 hours of training in occupational risk prevention, reaching 15,914 participants.
- We implemented a comprehensive work plan focused on musculoskeletal health, targeting workers across sales stores, logistics platforms, and headquarters, using the DAVID, Ergoactiv, and Fisify methodologies.
- We published the 2023 Annual Gender Equality Report and are in the process of preparing the 2024 Report, reinforcing our ongoing commitment to fostering an inclusive and equitable work environment.

As explained in section 2.2.2.1 Transition Plan for Climate Change Mitigation (E1-1)', the actions envisaged in the transition plan to achieve the Greenhouse Gas (GHG) reduction targets, do not currently imply significant impacts on the workers of the Eroski Group.

As part of the assessment of material risks and opportunities arising from impacts, the EROSKI Group has considered those affecting specific groups within its own workforce. The following worker groups have been identified as potentially more exposed to negative impacts:

- Logistics and store workers Based on the results of general and ergonomic occupational risk assessments, health surveillance across the workforce, and investigations of workplace incidents, we have identified that workers most exposed to occupational risks are those involved in order preparation in the food and produce areas of our logistics centres, as well as those working in the fruit and fish sections of our retail stores. For these roles, in addition to general actions such as ergonomic workstation design (e.g. height and reach adjustments), automation of processes, and provision of mechanical aids for certain tasks, we have implemented specific musculoskeletal health programmes. These include preventive physiotherapy based on the DAVID methodology and integrated health initiatives based on the Ergoactiv methodology.
- Temporary workers: When assessing risks and opportunities affecting temporary workers within our workforce, it is important to consider the implications of recent labour law

reforms. These changes impose stricter limitations on temporary hiring, which poses challenges to our ability to adapt to fluctuations in demand or specific projects. This regulatory shift directly impacts our workforce planning and employment strategies.

- Pregnant or breastfeeding workers: Through specific risk assessments and procedures for pregnant or breastfeeding workers, the Group applies the relevant protocols in line with Spain's Occupational Risk Prevention Act and the SEGO (Spanish Society of Gynaecology and Obstetrics) Guidelines.
- Underage workers: For workers under the age of 18, we have implemented a specific action protocol as part of our Health Surveillance Procedure, which is integrated into the Group's Occupational Risk Prevention Management System.

At the EROSKI Group, we monitor the effectiveness of actions taken to address risks related to our workforce through internal audits, scheduled inspections, occupational accident investigations, health surveillance, and feedback surveys on musculoskeletal health programmes. These efforts help us identify areas for improvement and ensure continuous enhancement of the working environment.

The EROSKI Group does not conduct operations in any country or geographic region where the application of regulatory frameworks could expose the company to risks related to forced, compulsory, or child labour. All entities within the EROSKI Group operate exclusively in compliance with Spanish Labour Law and European Labour Law.

In 2024, we conducted a comprehensive assessment of our operations and supply chain, which included an analysis of internal labour processes, as well as monitoring and control actions carried out by relevant public bodies. Following this review, we concluded that no material impacts affecting our own workforce related to human rights, forced or compulsory labour, or child labour have been identified. Specifically, we identified:

- Dependence of the EROSKI Group on contingent labour with little to no access to healthcare and health benefits.
- Exploitation of low-skilled workers with minimal protection.
- Non-compliance with established working hours or legal rest periods.
- Undue pressure to accept working conditions.
- Imposition of coercive or irregular contracts (e.g., fake training contracts that restrict labour rights).
- Retention of personal documentation or contractual information.
- Restrictions on freedom of movement during working hours.
- Imposition of undue costs (e.g., mandatory uniforms or training without compensation).
- Exploitation of vulnerable situations through economic pressure or threats to job stability.
- Improper use of temporary contracts for permanent positions and assignment of tasks outside of the contract without proper compensation.

We consider periodic internal audits to be of great importance, as they allow us to identify any irregularities, even those of a minor nature, and ensure that all worker-members and workers comply with the Human Rights Policy and other policies related to the workforce that have been approved by the EROSKI Group. For further details, please refer to section '3.1.2.1 Policies related to own Workforce (S1-1) of this chapter'.

3.1.2 Impact, Risk and Opportunity Management (IRO)

3.1.2.1 Policies related to own Workforce (S1-1)

The values and principles of our corporate culture are embedded in a set of practices and policies that promote a culture of accountability and regulatory compliance across the entire EROSKI Group. The range of existing policies in the EROSKI Group described according to the MDR-P in this chapter can be consulted in section '1.1.4.3 Policies adopted to manage material sustainability matters (MDR-P) of chapter ESRS 2 - General disclosures.

The Group's list of policies relating to its own personnel is as follows:

- Human Rights Policy
- Equality, Diversity and Inclusion Policy
- Occupational Risk Prevention Policy
- Remuneration Policy
- Business Conduct and Corporate Culture Policy
- Anti-Corruption Policy
- Internal Whistleblower Information and Defense System Policy
- Corporate Governance Policy
- Corporate Code of Conduct
- Policy for the Prevention and Management of Conflicts of Interest.
- Criminal Regulatory Compliance Policy
- Information Security Policy

Our commitment to human rights

In line with the policy framework outlined above and as stated in section 1.1.2.4 Statement on Due Diligence (GOV-4) of Chapter ESRS 2 – General disclosures', the EROSKI Group reaffirms its commitment to the protection of human rights, including labour rights. This commitment is embedded in our approach to responsible business conduct and aims to proactively identify, prevent, and eliminate any potential human rights violations. The scope of this commitment specifically applies to all individuals performing duties within the EROSKI Group.

All of our policy framework, as described in section '1.1.4.3. Policies adopted to manage material sustainability matters (MDR-P) of Chapter ESRS-2 General disclosures', is aligned with the OECD Guidelines for Multinational Enterprises and the United Nations Guiding Principles on Business and Human Rights, including the principles and rights enshrined in the eight fundamental conventions of the International Labour Organization (ILO), which are:

- Freedom of association, freedom of association and effective recognition of the right to collective bargaining:
  - Freedom of Association and Protection of the Right to Organise Convention, 1948 No. 87
  - Right to Indication and Collective Bargaining Convention, 1951, No. 98
- Elimination of forced or compulsory labour
  - Forced Labour Convention, 1930, No. 29
  - Abolition of Forced Labour Convention, 1957, No. 105

- Abolition of child labour
    - Minimum Age Convention, 1973, No. 138
    - Worst Forms of Child Labour Convention, 1999, No. 182
- Elimination of discrimination in respect of employment and occupation
    - Equal Remuneration Convention, 1951, No. 100
    - Discrimination (Employment and Occupation) Convention, 1958

These principles are embedded within the following policies:

Human Rights Policy

Aligned with the provisions set out in the EROSKI Group's Corporate Code of Conduct, the Human Rights Policy outlines the Group's commitment to respecting and promoting the human rights of all stakeholders with whom we engage. The policy establishes the governance model for the oversight and supervision of these commitments and details the main internal control mechanisms in place to prevent, mitigate, and manage potential adverse impacts related to human rights across our operations.

Equality, Diversity and Inclusion Policy

The Equality, Diversity and Inclusion Policy sets out a clear and committed framework to ensure equality of treatment and opportunity throughout the organisation. It prohibits all forms of discrimination and promotes an inclusive workplace culture where diversity is respected and valued. The policy also establishes procedures to prevent, mitigate, and respond to any incidents of discrimination, with the aim of fostering equal opportunities for all individuals across the EROSKI Group.

Occupational Risk Prevention Policy

This policy sets out the guiding principles and operational criteria for the effective prevention of occupational risks across the organisation. Its objective is to ensure robust risk control, the efficiency of preventive measures, and the early identification of deficiencies that may give rise to new risks, thereby safeguarding the health and safety of the EROSKI Group's workforce.

Remuneration Policy

The Remuneration Policy defines the guidelines governing compensation, aligned with the EROSKI Group's Valuation Model. It includes the conceptual framework of remuneration, as well as the regulatory framework for its application and annual review. The policy supports principles of equity, internal fairness, and transparency in pay practices.

Business Conduct and Corporate Culture Policy

This policy establishes the core principles and foundational elements necessary to foster a strong, shared corporate culture throughout the EROSKI Group. It promotes ethical conduct, alignment with the Group's values, and a consistent behavioural framework for all workers and worker-members.

Anti-Corruption Policy

The Anti-Corruption Policy aims to instil a zero-tolerance approach to any form of unlawful behaviour or conduct that violates principles of integrity, responsibility, and legality. This policy applies to all members of the EROSKI Group, including directors, managers, workers, and third parties interacting with the Group. It reflects the Group's clear commitment to eradicating corruption in all its activities and extends its applicability to suppliers and other business partners.

Internal Whistleblower Protection and Reporting Policy

This policy is designed to ensure compliance with the provisions of Law 2/2023 of 20 February, regulating the protection of individuals who report regulatory infringements and corruption-related offences. It also reflects the ethical values that guide the EROSKI Group and reinforces its strong commitment to regulatory compliance and adherence to legal obligations. The policy provides a structured framework for safe, confidential, and secure internal reporting of misconduct.

Corporate Governance Policy

The purpose of the Corporate Governance Policy is to define the strategy and overarching commitments of the EROSKI Group in matters of corporate governance. This applies to the parent company and all affiliated entities within the Group. The policy is based on the highest ethical standards and adherence to best practices in governance, while being aligned with the Group's own values. It sets out expected behaviours in ethical matters relevant to the organisation's activities, taking into account roles, responsibilities, contractual arrangements, and geographical location of workers and administrators.

Criminal Regulatory Compliance Policy

This policy forms part of the EROSKI Group's corporate governance framework and reflects its commitment to legality, integrity, and transparency. Rooted in the Group's Code of Conduct, it establishes a clear stance of zero tolerance towards any unlawful behaviour. It applies to all worker-members, workers, management, and governance bodies, reinforcing the Group's commitment to preventing, detecting, and addressing criminal or non-compliant actions across all operations.

Information Security Policy

This policy reflects the EROSKI Group's management position on information security. It establishes the objectives and responsibilities necessary to protect information assets, ensuring appropriate levels of security in terms of integrity, availability, and confidentiality. The policy is designed to comply with applicable legal frameworks and adheres to internal guidelines, rules, and detailed procedures established within the Group.

Policy for the Prevention and Management of Conflicts of Interest

This policy addresses situations that may constitute a conflict of interest, as defined by applicable law. A conflict is deemed to exist particularly when the interests of any covered person, acting on their own behalf or on behalf of a third party, directly or indirectly conflict with the corporate interest of any of the entities comprising the EROSKI Group. The policy provides mechanisms for identifying, disclosing, and mitigating such conflicts.

Our commitment to Occupational Health and Safety

The EROSKI Group maintains an internal Occupational Risk Prevention Service, shared across all Group entities. This service covers key areas such as workplace safety, industrial hygiene, ergonomics, and applied psychosociology. Health surveillance is managed through accredited external service providers.

Each business unit and subsidiary within the Group has defined specific occupational risk prevention policies as part of their respective prevention management systems. These are aligned with the Spanish Law on Occupational Risk Prevention (LPRL) and its implementing Royal Decrees, including relevant amendments.

Our Commitment to Diversity, Equity, and Inclusion

The EROSKI Group operates under a strict non-discrimination principle, originally embedded in its founding statutes and further reinforced through the Group's Codes of Conduct. This commitment embraces cultural, gender, identity, sexual orientation, ability, generational, and other forms of diversity extending not only to internal operations but also throughout the value chain.

To this end, the Group has adopted a dedicated Equality, Diversity and Inclusion Policy, which provides a clear and actionable framework to ensure equality and foster diversity across all levels of the organisation. The policies all form of discrimination, promotes equal opportunities and inclusion, and establishes mechanisms to prevent, address, and remedy any potential discrimination cases.

Through this policy, we commit to:

- Promoting effective equal opportunities in recruitment, hiring, training, professional development, and internal promotion processes.
- Advancing gender-balanced representation at all organizational levels and ensuring equitable participation in decision-making.
- Encouraging the inclusive hiring of individuals with diverse abilities and ensuring accessible working conditions.
- Maintaining a safe and respectful work environment through the implementation of confidential and effective mechanisms for reporting and managing complaints (via Internal Information Channels).
- Supporting work-life balance by establishing measures that promote harmony between professional, personal, and family life.
- Ensuring pay equity and eliminating any unjustified wage gaps.
- Implement awareness and training programs for all staff, focused on promoting diversity, equality, and inclusion.
- Collaborating with suppliers and partner organizations that share our commitment to equality, diversity, and inclusion.
- Conducting regular evaluations of policies and actions implemented around equality, diversity, and inclusion, and making necessary improvements to ensure their effectiveness.

Labour Market Integration and Social Innovation

The EROSKI Group upholds and reinforces its commitment to supporting the inclusion of individuals at risk of social exclusion by facilitating their integration into the labour market. As part of this commitment, collaboration takes place with public employment services and educational centers under the Ministry of Education, promoting vocational training for unemployed young people and individuals in vulnerable situations.

In recent years, collaborations have been established with various associations, including *Cáritas*, ONCE, *Secretariado Gitano*, *Cruz Roja*, and *Gureak*, to address the needs of diverse groups. These partnerships promote social and labour inclusion within the store network for individuals at risk of exclusion, contributing significantly to both the EROSKI Group and society at large.

Throughout 2024, EROSKI, S.COOP. has maintained and strengthened its collaboration with social groups by delivering training courses that include hiring commitments, as well as offering non-work placement opportunities. Specifically, 15 collaborations were carried out with various entities to support professional and social integration.

As part of these initiatives, EROSKI, S.COOP. partnered with *Cáritas* and *Asocolvas* through formal collaboration agreements aimed at fostering the professional and personal development of their beneficiaries. Participants were welcomed for placements within EROSKI's network of stores in the province of Bizkaia. In 2024, a total of 36 individuals from these organizations took part in the program, with 19% successfully transitioning into employment within EROSKI's teams, contributing to the company's commitment to social inclusion and employment generation.

Likewise, in 2024, the company FORUM collaborated with vocational training centres, associations, and foundations to facilitate the employment integration of people in vulnerable situations, including those with intellectual disabilities. More than 40 individuals from Asturias, the Basque Country, Catalonia, Castile and León, and Navarre undertook internships with us, supporting their social inclusion and professional development.

At VEGALSA-EROSKI, several initiatives have been implemented in 2024 to promote employability and foster social inclusion:

- Employability Workshops: Conducted in collaboration with the Chair of Social Commitment, Corporate Reputation and Communication (VEGALSA-EROSKI–UDC), these workshops are specifically designed for individuals with functional diversity and are integrated within the Shared Space Program.
- Employment Workshops: Organized jointly with various partner organizations, including companies and NGOs, these sessions serve both as training platforms and as a channel for recruiting individuals into the organization.
- Labour Market Integration: The company actively receives and considers CVs from vulnerable groups through established partnerships, facilitating their incorporation into the workforce.

Similarly, in CAPRABO and CECOSA SUPERMERCADOS, the following initiatives have been undertaken during the reporting year:

- Job Placement Programs: Multiple ongoing job placement processes have been conducted to integrate individuals from underrepresented or vulnerable backgrounds.
- In-Store Internships: A total of 46 individuals have participated in internship programs at our stores, receiving practical training aimed at easing their entry into the labour market.
- Platform Visit Activities: Educational and familiarization visits to our distribution platforms have been organized to promote awareness of the retail sector and its employment opportunities.

Indicators of labour Inclusion

	2024					2023				
	No. of companies	Number of participants	No. of training hours	No. of contracts	% hiring	No. of companies	Number of participants	No. of training hours	No. of contracts	% hiring
Non-contractual training Placement	20	65	4.736	9	16%	27	149	14.653	66	44,3%
Training programs with hiring commitments	1	22	1.760	17	77%	1	37	4.440	28	75,7%
Training programs for socially vulnerable groups	12	72	5.019	9	19%	0	0	0	0	0%

The EROSKI Group recognizes the importance of identifying and addressing the needs and perspectives of workers from vulnerable or underrepresented groups. In alignment with commitments to Human Rights and Equality, a series of initiatives and mechanisms have been established, focusing on gender equality and non-discrimination. These initiatives are designed to gather insights into the lived experiences of the workforce, detect and eliminate discriminatory practices, and promote a diverse and inclusive work environment.

Our approach to equality and inclusion is embedded in the broader "EROSKI *Contigo*" ("EROSKI With You") strategy, which integrates a comprehensive concept of equality into the Group's operations and corporate culture. A key pillar of this strategy is the promotion of Work-Life balance to reduce inequality and advance workplace equity.

The 2023–2027 Equality Plan, officially registered in the Spanish national equality register in December 2023, constitutes a fundamental component of our efforts in this area. The main objective of the plan is to ensure real and effective equality between women and men throughout the EROSKI Group and to prevent all forms of workplace discrimination. To achieve this, the plan defines specific actions and objectives focused on:

- To promote the principle of equal treatment and opportunities between women and men.
- To achieve a balanced representation of women and men across all areas of the company.
- Ensure the absence of direct or indirect discrimination in the workplace on the grounds of sex, sexual orientation, gender identity, gender expression, or sex characteristics —

especially those related to maternity, paternity, family responsibilities, marital status, or working conditions.
- Guarantee equal access for men and women to company training.
- Prevent sexual harassment and harassment based on sex, sexual orientation, gender identity, gender expression, or sex characteristics; and implement a code of conduct with preventive measures and corrective actions.
- Ensure equal pay between women and men and eliminate any gender pay gaps across all professional categories.
- Promote cultural change through communication and training initiatives on equality, at all organizational levels.
- To Support the work-life balance of all workers, regardless of gender.
- Integrate the gender perspective transversally across all services and management areas.
- To act as a driving force for equality in all stakeholders.

This plan has the following areas of work:

- Actions for follow-up and compliance.
- Actions related to employment, selection and hiring.
- Actions for training and development.
- Actions for professional promotion.
- Actions in the job classification.
- Actions in remuneration policy.
- Actions to promote co-responsibility.
- Actions to address female underrepresentation.
- Actions for the prevention of sexual violence at workplace.
- Actions in the field of occupational health.
- Actions against gender violence and support for victims.
- Actions to ensure inclusive language and communication.

To ensure the consistent application of the principle of equality across the organisation, the EROSKI Group has maintained, since 2005, an Equality Observatory. This internal governance tool plays a critical role in monitoring the application of gender equality principles throughout all areas and levels of the organisation. In alignment with our continued commitment to non-discrimination and equal treatment and following the approval of the EROSKI Group's 2023–2027 Equality Plan, we established a Group-wide Equality Committee. This committee serves all companies within the Group and is tasked with overseeing the implementation and progress of the Equality Plan, promoting diversity, and addressing related challenges across the organisation.

Furthermore, the EROSKI Group maintains an Internal Whistleblowing and Reporting Channel, which is accessible to all workers. As part of our workplace integrity framework, this channel is supported by two specific protocols to prevent and address sexual harassment in the workplace. These protocols ensure a confidential and secure environment for workers to seek guidance, report concerns, and resolve incidents in line with our commitment to a respectful and inclusive work environment.

Remediation measures for human rights impacts

The EROSKI Group maintains a strong commitment to a culture of compliance and ethical integrity. Individuals who report potential irregularities or unlawful behaviour are recognized as key contributors to the detection and prevention of misconduct. Their actions support not only the effective functioning of the EROSKI Group, but also broader societal well-being.

In this context, the Group ensures balanced and effective protection for whistleblowers, while also safeguarding the rights of individuals implicated in submitted reports and any resulting investigations. To facilitate this process, the EROSKI Group has established Internal Reporting Channels, accessible via an online platform available on the corporate website. These channels enable workers to report irregularities and behaviours that are inconsistent with applicable laws, the Codes of Conduct, or the Group's ethical principles and are not otherwise covered within the framework of regulatory compliance.

To encourage the use of the Internal Reporting Channel and to enhance the effectiveness of the Information System, anonymous reporting is permitted. The Group undertakes not to pursue the identity of informants who choose to remain anonymous. In addition, the EROSKI Group ensures that all workers are informed of the Codes of Conduct, as referenced in section '3.1.1.2 Material impacts, risks and opportunities and their interaction with the strategy and business model (SBM-3) of this ESRS-S1 chapter'.

3.1.2.2 Processes for engaging with own workforce and workers' representatives about impacts (S1-2)

As part of the due diligence process described in section 1.1.2.4 Statement on Due Diligence (GOV-4) of chapter ESRS 2 - General disclosures', the EROSKI Group has processes for the participation of workers, including those who are members of the EROSKI cooperative, S.Coop. The highest hierarchical position that is operationally responsible for ensuring that such collaboration of its own personnel takes place, and the results serve as the basis for the company's approach, is the Group's Social Management. In this sense, we identify different models of interaction with workers:

- The EROSKI Group has implemented a structured and ongoing worker listening model that goes beyond traditional hierarchical communication and scheduled meetings. To ensure a deeper and more frequent understanding of worker perspectives, a continuous feedback system has been established, supported by online surveys. This model covers strategic dimensions (such as corporate culture), tactical aspects (such as worker engagement), and operational matters closely related to day-to-day work life (pulse surveys). This approach is aligned with our internal brand positioning and enables us to gather meaningful insights that support the enhancement of worker experience through active participation. In 2024, The Eroski Group conducted a comprehensive Business Commitment survey with the participation of 5,656 workers from all Group companies, excluding VEGALSA-EROSKI and FORUM. In addition, two pulse surveys were carried out, with participation from over 5,000 workers.

- In line with the cooperative principles of the EROSKI Group, particularly those of cooperation and participation, our governance model ensures that workers are involved through structured participation forums at all levels of the organisational structure. This participation operates bidirectionally, enabling dialogue and decision-making both from worker-members to governance bodies and from these bodies back to the workforce. Employee representation within the various companies of the Group is also ensured through established Works Councils. These are present across different operational units, including supermarkets, hypermarkets, distribution platforms, and corporate headquarters, as well as within groups of centres.

- As part of the double materiality assessment process, the EROSKI Group conducted consultations with all relevant stakeholders, including its own workforce, with the objective of capturing their perspectives and insights. The stakeholder group composed of the company's own personnel is therefore considered within the scope of the dissemination of this report, as referenced in section '1.1.3.2. Stakeholder Interests and Views (SBM-2) of this Chapter ESRS-2 General disclosures',

The EROSKI Group has developed and is currently expanding an innovative culture of collaboration and innovation known as IMPACT. This initiative creates spaces and opportunities for all internal staff (both members and workers), facilitating idea generation and collaboration in the development of innovative projects. The methodology is designed to transform traditional ways of working by promoting agility, empowering individuals, and fostering collaboration through the activation of multidisciplinary teams, synergies, and cross-functional approaches across all processes of analysis, evaluation, and problem-solving.

Below, we explain in detail the collaboration processes with worker members, as well as with workers:

Workers (members)

As outlined in section' 1.1.1.1 Interests and views of stakeholders (SBM-2) of chapter ESRS 2 - General disclosures', worker members participate in various bodies within the Cooperative's structure, as specified in the Statutes.

Within this organized and structured framework, the following collaboration forums with worker cooperative members are identified:

- Monthly Centre meetings, where all workers receive information via the Delegates, who in turn collect their opinions, concerns, and suggestions on any area of interest.
- Delegated Committees communicate the issues raised in the Centre meetings to the Social Council.
- The Social Council transfers the topics proposed by the Delegated Committees to the Governing Council.
- The Governing Council, as the highest authority, is responsible for ensuring that the opinions and interests of the worker cooperative members are incorporated into its deliberations.
- The General Assembly is held annually, where issues identified in the Preparatory Meetings of the worker members are discussed. During this meeting, relevant matters from the Preparatory Meetings are shared with the Governing Council. This participatory system is activated in an organized and consistent manner, aimed at gathering the interests of all worker members and ensuring a commitment to both business and social management. It reflects self-demand, co-responsibility, and a continuous improvement approach grounded in self-management.

Worker members are governed by their own Articles of Association, which are further complemented by additional regulations related to internal law, such as policies, procedures, and other governing frameworks.

The Articles of Association serve as the overarching framework that defines the management principles for the individuals within the Cooperative, always ensuring the protection of human rights.

Workers (non-members)

The workers working directly in any of the companies within the EROSKI Group are governed by Spanish labour regulations as the regulatory framework for working conditions. Additionally, all agreements established with the worker representatives, as well as the company's own Collective Bargaining Agreement and the Sectoral Agreement for Large Retailers, stipulate the application of the Universal Declaration of Human Rights within their provisions.

Workers are represented in the different companies of the Group through the existing Employee Committees at various levels: from individual locations (supermarkets, hypermarkets, platforms, headquarters) to groupings of locations (the largest scope being at the provincial level), as specified in the applicable legislation. These Committees also establish Health and Safety Committees for the prevention of occupational risks and the health of workers.

These Committees are renewed every four years, and the number of representatives is adjusted according to the number of workers in the represented scope.

There is also a forum known as the Inter-Center Committee, which represents all smaller worker committees in the supermarket business, attended by the Labour Relations Management.

Meetings between the Employee Committee members and company representatives are held with varying frequencies, typically three or four meetings annually. These meetings are scheduled in advance and structured according to the agenda, ensuring that the concerns and interests of both parties are addressed. Interaction between the company and worker representatives also occurs, as needed, outside of the formal forums.

In addition to the participation and consultation mandated by law between the company and worker representatives, specialized forums or working groups are established for specific topics, such as the evaluation of Personal Protective Equipment (PPE), work tools, compensation systems, management of fixed-discontinuous workers, etc.

Communication channels are established between the company and workers and their representatives to ensure the effective transmission of information on relevant matters, enabling prompt communication and adequate advance notice, as required under applicable legislation.

3.1.2.3 Processes to remediate negative impacts and channels for own workforce to raise concerns (S1-3)

The EROSKI Group maintains a strong commitment to ensuring a safe and healthy working environment and has established procedures to manage and resolve any negative impacts affecting workers at its centers.

Workers may submit complaints or claims to the Social Department, either through their direct supervisor, the Regional People Department, or by contacting the People Administration function.

For issues previously reported concerning non-compliance with the Codes of Conduct, Criminal Risk Prevention Plans, or other internal and external regulations, an online reporting form is available through the organization's intranet and the corporate website (www.eroski.es). Workers may also request a personal interview with the Internal Information System Manager. At VEGALSA-EROSKI, a separate online form is accessible via the corporate website (www.vegalsa.es) and has also been disseminated to workers via QR code by email. This form is available to all stakeholders (including suppliers and contractors), except for customers, who have dedicated mechanisms for submitting complaints or claims. The EROSKI Group also operates an Internal Reporting Channel, accessible through an online platform available on both the intranet and corporate website, allowing any internal or external stakeholder to report irregularities or conduct inconsistent with the Group's ethical principles outside the framework of regulatory compliance. Further details of the Internal Information Channel are outlined in section '4.1.2.2. Business Conduct and Corporate Culture Policies (G1-1) from ESRS-G1 Business Conduct' chapter details of the Internal Reporting Channel are specified.

The Head of the Compliance Office reports complaints received through the Internal Information Channel and the Social Area to the Regulatory Compliance Committee (CCN). The CCN is responsible for managing the Internal Reporting Channel and represents the Group before competent public authorities, supported by the Compliance Office in handling communications. The Channel ensures maximum confidentiality and anonymity of informants, the communicated information, and subsequent actions, utilizing a secure IT system designed to reinforce these guarantees and enable effective monitoring of inquiries and communications. The CCN reports its activities to the Audit and Compliance Committee of the Governing Council. The Audit Committee, in turn, supervises the established procedures for receiving queries and notifications and validates the responses provided.

Incident assessments are conducted in line with the Group's risk assessment procedures, with the participation of affected individuals where necessary, through consultations or interviews, alongside the involvement of relevant departments in the resolution process.

Upon implementation of the proposed resolution, validation of the new situation is carried out through objective means, including measurements, on-site controls, analysis of accident and health surveillance statistics, and direct consultations with affected parties.

Specific protocols are also in place for the prevention of and response to sexual harassment and harassment based on sex. These protocols are activated at the request of the alleged victim, who may approach their supervisor, Regional People Department, or a member of the Social Council. Upon receiving a complaint, an Investigating Commission is formed to conduct a confidential inquiry, culminating in a conclusions report submitted to the Directorate of People for determination of appropriate measures.

Currently, no formal system has been implemented to evaluate worker trust or satisfaction with the Internal Reporting Channel. Nevertheless, ongoing monitoring of its usage is conducted. In 2024, a total of 31 complaints related to Group personnel were registered. The EROSKI Group is considering the implementation of additional evaluation mechanisms, such as user feedback surveys, to better assess worker confidence in the Channel.

3.1.2.4 Taking action on material impacts on own workforce, and approaches to managing material risks and pursuing material opportunities related to own workforce, and effectiveness of those actions (S1-4)

The EROSKI Group acknowledges the critical importance of identifying and proactively addressing factors that may significantly impact its workforce, both positively and negatively. All initiatives and measures outlined below are aligned with the material impacts, risks, and opportunities related to the company's workers, as identified in section '1.1.3.3 Material impacts, risks and opportunities and their interaction with the strategy and business model (SBM-3) of chapter ESRS 2 General disclosures'.

Actions to mitigate and prevent potential negative impacts or risks on the workforce encompass a broad range of issues, from occupational health and safety to professional development and worker well-being. The following measures have been implemented:

Occupational health and safety

- Regular risk assessments and preventive planning to ensure a safe working environment.
- Provision and enforcement of personal protective equipment (PPE).
- Ongoing monitoring of key health and safety indicators, including accident rates and corrective actions. Internal and external audits of Occupational Risk Prevention programs to ensure compliance and continuous improvement.
- Scheduled inspections and emergency drills to maintain readiness for critical situations.
- Health and safety training programs tailored to the specific roles and tasks of employees.
- Awareness campaigns to foster a safety-conscious work culture.
- Preventive consideration of workstation design to minimize physical strain.
- Coordination of preventive health measures across business activities to ensure consistent safety practices
- Health surveillance and wellness programs to monitor worker health.
- Health and wellness programs: ATHLON Preventive Physiotherapy Program (DAVID HEALTH SOLUTIONS Methodology), ERGOACTIV Comprehensive Health Program, Healthy Back Program, SOLUTIA Preventive Physiotherapy Program, Fisify.
- Introduction of medical apps, such as "*Lankit Salud Eroski*" and "*Fem Sentir Caprabo*," to facilitate health monitoring."
- Psychological counselling and work stress management through the STIMULUS program, available to all workers and their families.
- Training initiatives on pelvic floor health and breast cancer detection.
- Collaborative presentations on women's mental health in the workplace with Women Lab.

Work, personal and family reconciliation

- Implementation of a 5-day working week across all locations in the North commercial network (hypermarkets and supermarkets).).
- Hybrid work model at Headquarters, offering workers the option to work remotely up to 30% of the working week within a reference period of three months.

- Organization of the "Accomplices Conference" on co-responsibility, focusing on the equitable distribution of household chores and care, and promoting women's personal and professional growth.
- Adoption of digital disconnection regulations to protect rest periods, leave, and personal privacy.
- Review and update of A5 Permits regulations, exceeding legal requirements to provide additional worker benefits.

Attraction, training and development of workers

- Ongoing training and professional development programs, such as the Fresh Produce School, designed to enhance worker skills and knowledge.
- Launch of the 3rd edition of the School of Command (2024), aimed at developing internal talent for leadership roles.
- Regular performance evaluations (Log) and recognition programs to support worker growth.
- Delivery of specialized training on sexual harassment and gender equality for members of the Equality Commission, Management, and Human Resources departments.
- Promotion of women's career advancement through internal communication channels, highlighting female role models within the organization.
- Career development initiatives, including the Suma Programme, Managers with Potential, and the School of Command, with 69 participants trained in 2024 (64% of whom were women).
- Provision of Cooperative Insertion Training for 540 fixed-term workers in Phase 1 and 171 workers in Phase 2.

Diversity, Equity, and Inclusion

- Commitment to Equal Opportunities through the active implementation of the Equality Plan, valid through 2027.
- Creation of support networks for minority groups, including a partnership with the Red Cross and Fundación Once to provide job opportunities for women victims of gender violence.
- Ongoing review and monitoring of the Equality Plan, including:
    - Awareness campaigns for International Women's Day, LGBTI Pride Day, and Gender Violence Awareness Day
    - Re-launching of the Equalitarian Communication Guide to promote inclusive language and provide guidelines for more egalitarian communication
    - Commitment to the labour market inclusion of women victims of gender violence through national collaboration agreements and solidarity campaigns.
    - Over €133,000 donated through the *Centimos Solidarios* program to support organizations assisting women and children affected by gender violence.
    - Development of specific campaigns focused on gender-based violence, along with communication of protection protocols within the organization.
    - Implementation and dissemination of sexual harassment protocols, demonstrating a zero-tolerance policy for harassment, including gender-based, sexual orientation, or gender identity harassment.

Stable, quality employment with a living wage

- Annual reviews of remuneration to ensure salary increases maintain, and often exceed, workers' purchasing power.
- Employee participation in the company's share capital and performance-based profit-sharing programs, providing a stake in the success of the organization.

Measures against gender-based violence

- Implementation and communication of protocols against sexual harassment
- Provide access to training on comprehensive protection against sexual violence across all levels of the organization.
- Inform and train all the workers, about the risks posed by sexual violence, with particular focus on female workers

To mitigate potential negative impacts or material risks and to capitalize on and amplify the positive impacts or material opportunities identified, the EROSKI Group has implemented a comprehensive set of actions:

Matters to be addressed	Performances	Method
Stable and quality employment with a living wage		
Workers Stability	Offer of Fixed-Term Partner contracts to workers with temporary contracts	Company statutes include the figure of Fixed-Term and Indefinite-Term Partners aligned with national employment stability policies.
Working Time	Implementation of rotating work shifts across various work centers.	Rotating shift schedules established at the group's work centers.
	Advance notification of work schedules.	Provision of work schedules two months in advance.
	Reduction of excessive overtime	Adjustment of excess working hours within two months after they are incurred.
Remuneration	Adherence to sectoral collective bargaining agreements.	Adherence to sectoral collective agreements relevant to the local community where each workplace is located.
	Annual revision of Labour Standards for worker-members.	Annual establishment of proposed Labour Standards for implementation in the following year, subject to evaluation and approval by the Governing Council.
	Participation of worker-members in share capital and business results.	Participation of worker-members in share capital and distribution of results.
Diversity, Equity, and Inclusion		
Worker Information, Consultation, and Participation	Promotion of social dialogue mechanisms.	Existence of the Works Council for Workers
		Preparatory Meetings, Delegate Plenaries, and the General Assembly serve as platforms to inform worker-members about the company's situation, labour

Matters to be addressed	Performances	Method
		policies, and business strategy during the current financial year.
		Availability of Internal Reporting Channels that ensure anonymity for workers when reporting sensitive or difficult situations.
Equality	Measures to ensure equal conditions for workers regardless of their gender.	Implementation and monitoring of the equality plan: verification of the degree of development and compliance with the measures and assessment of results.
		Solidarity Remuneration Policy that reduces the wage gap of different professional categories
Work-Life Balance		
Work-life balance	Extension of eligibility for family leave and flexible working time arrangements	Compendium of leaves included in our statutes that favour conciliation such as leaves of absence, Unpaid Leave (PNR), PNR for the care of children under 8 years of age, among others.
	Implementation of a 5-day work week.	Implementation of the 5-day week (extension in 2025).
	Implementation of hybrid working models at corporate headquarters.	Implementation of hybrid work in the Headquarters.
Occupational health and safety		
Health and safety	Implementation of occupational health and safety management systems.	Conducting periodic risk assessments. Developing and implementing preventive planning measures. Ensuring the proper use of Personal Protective Equipment (PPE). Monitoring key indicators, including accident rates and corrective actions. Performing internal and external audits related to Occupational Health and Safety. Carrying out scheduled workplace inspections. Organizing emergency drills. Providing health and safety training tailored to the specific positions and tasks of workers. Launching awareness campaigns on health and safety practices. Incorporating a preventive approach in the physical design of workstations. Coordinating business activities to ensure compliance with health and safety regulations. Implementing health surveillance and wellness programs.

Matters to be addressed	Performances	Method
Child Labour and forced labour	Implementation of age verification measures and guarantee of free employment consent.	Ensure strict verification processes to prevent the hiring of minors and to confirm compliance with the legal age of majority when recruiting young workers through our recruitment services.
		Implement robust control measures to ensure that neither our centers nor our collaborators' contractual arrangements involve any form of forced labour, while safeguarding the fundamental human rights of all workers.
		Collaborate with support networks and organizations that advocate for and assist minority groups, promoting inclusivity and social integration.
Attraction, training and development of workers		
Training and capacity building	Identification of training needs and provision of reskilling programs.	Fresh Food Schools
		Management Schools
		Vocational Training
		Mentoring Programs
		Business Manager MBAs in collaboration with Enpresagintza-Mondragon University. A learning program about the Keys in Business Management and Management with the aim of better understanding the environment and making faster and more accurate decisions.
		Eroski SUMMA (Ed. No. 5): Autonomous work teams' program
		Employee recognition programs. (Krea Awards)
		Innovation Programs (IMPACTO)
		Performance Evaluation
Measures against gender-based violence		
Measures against gender-based violence	Enhancement of reporting mechanisms, strengthening of sanctions against violence and harassment, and preventive training for management groups.	Existence of a Gender Violence Protocol
		Support through Lagun Aro for protective measures for affected individuals.

With regard to the adoption of additional initiatives or actions implemented with the main objective of generating positive impacts for our own staff, it is worth noting:

Identified facts	Performances	Measures applied
Commercial influence regarding actions related to products and/or services offered	Provide training or capacity building on workers' rights to entities with which the company maintains business relationships	Leverage commercial influence with partners to encourage appropriate training for the development of functions in our centers and promote the use of hiring models aligned with the collective bargaining agreement applicable to their area of operation. Initiatives that promote responsible hiring practices or ensure that workers receive fair and adequate remuneration.
	Promotion of responsible recruitment practices and initiatives that ensure workers receive fair and adequate remuneration.	
Measures to mitigate negative impacts on your own workforce arising from transition stages	Implementation of professional development and retraining programs to support workforce adaptability.	Mandatory training programs to ensure compliance with current regulatory requirements.
	Provision of employment guarantees, including career counselling, guidance services, internal redeployment opportunities, and early retirement schemes, with full disclosure of such measures to workers.	Relocation or alternative employment termination measures in response to reduced activity resulting from various causes.

The EROSKI Group regularly monitors and evaluates the effectiveness of the actions and measures implemented to address material impacts on its workforce. Key mechanisms employed include:

- Internal and external audits or verifications related to quality, Occupational Risk Prevention, and other relevant areas, aimed at improving processes and preventive measures for workers.
- Legal advisory services for procedures and legal resolutions, ensuring compliance with labour reforms and regulations in various contexts.
- Impact evaluations and measurement systems, including stakeholder observations in new processes and pilot programs designed to enhance productivity across different operations.
- Feedback and suggestion mechanisms, enabling the collection and resolution of improvement suggestions from workers.

External performance assessments and benchmarking, gathering customer feedback that allows for improvements within the internal workforce and relative to competitors. The effectiveness of these actions is tracked using detailed parameters outlined in section '3.1.3.1 Goals related to the management of negative material impacts, the promotion of positive impacts and the management of risks and opportunities of materials (S1-5) of this chapter'.

To appropriately determine the necessary actions in response to negative impacts and risks affecting our workforce, the EROSKI Group employs structured processes to identify, assess, and respond effectively. This includes:

- Documenting processes: Creating detailed descriptions of the steps involved, from incident identification to the implementation of solutions.
- Defining criteria: Establishing clear criteria for evaluating the severity of incidents and determining the urgency of response.

- Identifying responsible parties: Clearly assigning responsibilities to individuals or teams involved in decision-making processes.
- Setting timelines: Defining deadlines for each stage of the process, from incident identification to corrective action implementation.
- Incident identification: Incidents are identified through whistleblower channels and regular worker surveys.
- Severity evaluation: The severity of incidents is assessed from both legal and social perspectives, considering impacts on workers, the organization's reputation, and other factors.
- Root cause analysis: A thorough analysis of root causes is conducted, involving affected workers in the process.
- Action definition: A report is generated outlining preventive, corrective, or continuous improvement measures, including disciplinary actions if necessary.
- Implementation and monitoring: A follow-up plan is established to assess the effectiveness of the actions taken.

Special attention is given to the Psychosocial Risk Assessment process and the Internal Whistleblower Channel as key components in the overall approach:

Psychosocial Risk Assessment

Psychosocial risks refer to conditions in the workplace related to work organization, task content, and the social environment, which can adversely affect the health (physical, psychological, or social) of workers. These risks are assessed across the entire workforce every five years, with VEGALSA-EROSKI conducting annual assessments in specific centers based on established risk parameters.

Following the psychosocial risk assessments, the results are presented, along with a general action plan. The methodology used is based on the F-PSICO method from the National Institute for Occupational Safety and Health, which includes a standardized 44-question survey (89 items) completed voluntarily, confidentially, and anonymously by active workers (partners, permanent, and temporary workers). The survey covers nine key areas:

- Working Time (TT)
- Autonomy (AU)
- Workload (CT)
- Psychological Demands (PD)
- Task Variety/Content (VC)
- Participation/Supervision (SP)
- Employee Interest/Compensation (ITC)
- Role Performance (DR)
- Social Relationships and Support (RAS)

Based on the results, each business unit develops specific action plans, including detailed follow-up and communication to workers.

Internal Whistleblower Channel

In compliance with the 2023 Law 2/2023 on the protection of whistleblowers, the EROSKI Group has adapted its existing Whistleblower Channel to align with this new legal framework. The updated channel allows for the anonymous and nominative submission of information and is accessible through both the company intranet (Prisma and Nexo) and the corporate website. It is available to workers and external parties (excluding customers, who have their own communication channels).

The channel is managed by the Compliance Office, which reports to the Compliance Committee and the Audit and Compliance Committee (ACC), a delegation of the Governing Council.

For cases of harassment, the process follows legal requirements and involves reporting the outcomes to the Internal Whistleblower Channel after the corresponding CITSA (Committee for Investigating Harassment). The steps involved in handling a workplace harassment complaint are:

- Receiving the complaint: The complaint is recorded and assigned to a responsible party for CITSA coordination.
- Preliminary investigation: Initial information is gathered to assess the credibility and severity of the complaint.
- In-depth investigation: Interviews are conducted with involved parties, and evidence is collected.
- Analysis of findings: The investigation results are reviewed to determine if company policies have been violated.
- Defining actions: Decisions are made on disciplinary measures for the perpetrator and support measures for the victim, which are documented in an official report.
- Implementing actions: Agreed measures are carried out.
- Follow-up: Ongoing monitoring ensures the effectiveness of the measures and aims to prevent recurrence.

The EROSKI Group is committed to continuously identifying and resolving any material negative impacts on its workforce to prevent such impacts from occurring or worsening. This commitment is rooted in a comprehensive approach that includes health and safety, diversity and inclusion, working conditions, professional development, and compliance with regulations. Specific actions are implemented for each area, encompassing analysis, evaluation, innovation, compliance with regulatory changes, auditing, and corrective measures that evolve in line with the Group's Strategy.

Key actions include:

- In health and safety, implementing management systems for occupational health and safety, conducting regular risk assessments, and providing preventive training.
- In well-being, promoting access to health and wellness programs, stress management, and facilitating family-work reconciliation.
- In worker attraction, training, and development, offering continuous training, specialization programs, internal promotion opportunities, and enhancing employment stability through permanent contracts and more hours of effective work.
- In diversity, equality, and inclusion, supporting a culture of equality, responsible reconciliation, social responsibility, and a safe workplace. Partnerships with organizations like Cruz Roja and Fundación ONCE help provide job opportunities for underrepresented groups.

The importance of participatory principles is reflected in the Group's ongoing efforts to engage workers through formal and informal channels such as the Information Channel, worker evaluations, psychosocial risk assessments, and consultations with worker representatives (Committees, Preparation Boards). Multidisciplinary working groups also facilitate the identification and resolution of potential impacts, fostering innovation and enhancing overall organizational performance.

The EROSKI Group allocates the necessary resources—internal professionals with expertise in labour, legal, health prevention, and training matters, as well as external consultants and legal advisors—to effectively manage the impacts identified

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3.1.3 Metrics and Targets (MT)

3.1.3.1 Targets related to managing material negative impacts, advancing positive impacts, and managing material risks and opportunities (S1-5)

The EROSKI Group has established the following global objectives, detailed by area:

Stable, quality employment with fair wages

In relation to stable employment, parameters and objectives have been established to address inadequate working conditions, worker commitment, productivity and satisfaction, remuneration, and other relevant aspects. The following periodic indicators are used to measure performance against these objectives:

Metric	Methodology and Key Assumptions
Quality employment policies	
Composition of the workforce according to the different territorial areas where it is located.	Analysis of worker perceptions across different zones and groups is conducted through various surveys included in the Listening Model (e.g., Engagement Surveys, Pulse Surveys). This approach aims to capture diverse perspectives based on geographic and demographic segments within the workforce.
Salary competitiveness	
Applicable Salary Scale for the Cooperative's Remuneration System	The salary scale ranges from 1 to 8, representing the ratio between the minimum and maximum remuneration within each company. Compliance with the salary scale is verified annually.
Effective dialogue with workers	
Maintaining Ongoing Social Dialogue	▪ Non-cooperative entities: Reliable, consistent, and trust-based relationships are maintained with major unions (e.g., CCOO, UGT, Fetico), including Compliance with the meetings required by law (Works Councils, Inter-centre Committees, etc.) ▪ Regular meetings with union secretaries and representatives. Maintenance of a consensual structure of Liberated Trade Union Members in accordance with the law. Cooperative entities: Social dialogue is facilitated through cooperative bodies, primarily the Social Council and Delegated

Metric	Methodology and Key Assumptions
	Committees, which participate in discussions on working conditions for worker-members within their competencies.
Job Instability Due to Temporary and Discontinuous Employment	
Number of people with existing temporary contracts each year.	The number of workers with temporary contracts and fixed-discontinuous contracts is analyzed annually by the EROSKI Group.
Inadequate working conditions of own workforce	
Number of voluntary departures that occur in the Group	Employee perceptions of working conditions are assessed annually through surveys within the Listening Model (Engagement, Pulse Surveys, etc.), alongside tracking the number of voluntary departures within the Group.

Diversity, Equity, and Inclusion

The EROSKI Group maintains an ongoing commitment to fostering continuous social dialogue across all its companies, including both non-cooperative entities and cooperatives. In non-cooperative societies, this dialogue has facilitated the successful negotiation of collective processes in recent years — such as company Collective Agreements and Employment Regulation Files — all of which have been concluded with agreements reached with union representatives. Within the cooperative structure, discussions regarding the working conditions of members have been conducted through established internal governance bodies.

As an organization, EROSKI generates employment in rural and diverse communities. Additionally, we actively monitor the representation of women and the integration of socially marginalized groups. To track our progress, we utilize the following key performance indicators:

Metric	Methodology and Key Assumptions
Number of Collaborative Events with Foundations Promoting Social Inclusion	Annual monitoring conducted by each company/business within the Group to track the number of collaborative events held with foundations focused on social inclusion.
Number of Women on the Group's Management Committee Number of Women on the Management Committees of Each Company Wage Gap Between Workers by Each Company	To ensure equal pay, the Remuneration Record Sheet for each company is updated annually, and the Group's Remuneration Audit is updated every four years in compliance with applicable regulations.
Level of Commitment and Well-Being Among the Group's Employees	Employee perceptions of commitment and well-being are analysed through various surveys included in the Listening Model (e.g., Commitment, Pulse Surveys). These surveys aim to identify levers for improving worker commitment and well-being.

Number of People Hired from Vulnerable Groups Percentage of People with Disabilities Number of People from Vulnerable Groups Participating in Occupational Training Programs	These indicators are monitored annually by each company/business within the Group to track hiring and training participation of individuals from vulnerable groups and people with disabilities.

Work, personal and family reconciliation

As part of the objectives to enhance the balance between personal and professional life for EROSKI Group workers, efforts include the communication of existing work-life balance measures (labour standards applicable to member staff and collective agreements applicable to TCA staff), along with the monitoring of the following parameters:

Metric	Methodology and Key Assumptions
Communication of Existing Work-Life Balance Measures (labour standards for members and applicable collective agreements for TCA staff)	Work-life balance measures are communicated and updated through the Employee Portal to ensure accessibility and awareness among workers.
Number and Percentage of Persons Subject to Work-Life Balance Measures	The number of workers benefiting from work-life balance measures and their effectiveness are periodically assessed through surveys included in the Listening Model (e.g., Commitment, Pulse Surveys). These surveys analyse worker perceptions regarding the practical application of work-life balance measures.
Number of People with Temporary Contracts Each Year	Annually, the EROSKI Group analyses the number of workers with temporary contracts and the number of permanent discontinuous workers to monitor employment stability.
5-Day Calendar Pilot Project	A pilot project implementing a 5-day work calendar has been developed in 288 supermarkets, with plans for potential expansion to all centers within the Group. Employee perceptions of this measure's impact on work-life balance are evaluated through surveys in the Listening Model (e.g., Commitment, Pulse Surveys) to assess its practical application and effectiveness.

Health and safety Metrics

The EROSKI Group's health and safety performance is measured using the following key indicators:

Metric	Methodology and Key Assumptions
Development of Internal Criteria and Programs to Improve Physical and Working Conditions: ▪ Internal criteria of limiting the maximum height of pallets (180cm) and maximum weight (15k)	The EROSKI Group has various representative forums (depending on the business), the most important being the Health and Safety Committees and the corporate bodies of Eroski S. Coop.

due to the larger group of women in the company, almost 80%. - Integration of the preventive look in the design of the physical models of the stores. - Musculoskeletal health programs. - Psychological help program. - *Telemedicine* apps.	
Updated Occupational Risk Prevention Management System Integrated at All Hierarchical Levels: - Risk Assessment Procedure. - Preventive Planning Procedure. - Training and Information Procedure. - Personal Protective Equipment Procedure. - Health Surveillance Procedure.	The EROSKI Group has various representative forums (depending on the business), the most important being the Health and Safety Committees and the corporate bodies of Eroski S. Coop. Periodic indicators: - Risk Prevention Audits (internal and external). - Preventive planning. - Accident rate. - Scheduled inspections. - Evacuation drills.

Attraction, training and development of workers

To assess the professional development and training of workers, as well as the investment in their development, along with the distribution of key profiles within positions included in the Board of Directors, the following parameters are used:

Metric	Methodology and Key Assumptions
No. of training hours	Training hours are monitored monthly, alongside key indicators related to training, to assess the scope and effectiveness of worker development programs.
Level of Commitment and Review of Levers for Improving Worker Commitment	Employee perceptions of commitment and well-being are analysed through surveys included in the Listening Model (e.g., Commitment, Pulse Surveys). These surveys aim to identify opportunities and levers for enhancing worker commitment and well-being across the Group.
Review of the overall coverage rate with an emphasis on key positions.	The overall coverage rate is analysed monthly, with specific monitoring of key positions to ensure adequate staffing and operational continuity.

Measures against gender-based violence

In order to effectively reduce and manage cases of violence and harassment, the EROSKI Group has established the following objectives:

Metric	Methodology and Key Assumptions
Communicate protocols against sexual or gender-based harassment	Communication through the internal mechanisms of hierarchical meetings and available on the intranet
Review the results of psychosocial risk assessments related to sexual and gender-based harassment conflicts	For each reported case of sexual or gender-based harassment, a dedicated Committee is established to investigate. Findings are reported to the Equality Plan Monitoring Committee and the EROSKI Group's Regulatory Compliance Committee (CCN). The CCN analyzes cases and types of harassment annually, with quarterly updates, and the Equality Plan Monitoring Committee reviews investigation conclusions to inform ongoing improvements.
Campaigns to Raise Awareness and Prevent Sexual and Gender-Based Harassment	Targeted campaigns are conducted through internal communication channels to raise awareness about behaviors constituting harassment, available reporting channels, and guarantees of confidentiality.
Access to Training for Comprehensive Protection Against Sexual Violence Informing and Training Staff, Especially Female Workers, on Sexual Violence as an Occupational Risk	Periodic communication and training campaigns are implemented for the entire workforce, with a focus on promoting comprehensive protection against sexual violence and fostering a safe, respectful workplace environment, particularly emphasizing the occupational risks for female workers.
Preparation and Approval of Workplace Harassment Protocols for Member Personnel Preparation and Approval of Workplace Harassment Protocols for TCA Personnel	Approval of the Workplace Harassment Protocols

The EROSKI Group has not yet defined additional quantifiable targets related to the Internal Responsible Operations (IRO) for its own workforce. However, the Group is committed to establishing these targets in the future, with the Sustainability Committee responsible for overseeing and driving this process. In the meantime, the EROSKI Group monitors the effectiveness of its policies and actions related to sustainability impacts, risks, and opportunities through the qualitative and quantitative indicators and parameters outlined earlier in this chapter. This monitoring is carried out as specified in the section '1.1.2.2 Information provided to the company's administrative, management and supervisory bodies and sustainability issues addressed by them (GOV-2) of chapter ESRS 2 – General disclosures.'

3.1.3.2 Characteristics of workers in the company (S1-6)

As outlined in section '1.1.3.1 Strategy, business model and value chain (SBM-1) of chapter ESRS 2 – General disclosures' the EROSKI Group's workforce as of 31 January 2025 consists of 27,625 individuals. The following breakdown provides further details regarding the composition of the EROSKI Group's staff as of the end of the 2024 financial year, specifically on 31st January 2025, categorized by their respective characteristics:

Workers by gender

	2024	2023
Man	6.526	6.375
Woman	21.099	21.051
Other	-	-
Total	27.625	27.426

[1] It does not apply since in Spain it is not possible to legally register as belonging to a third gender, often neutral, which is classified as 'other'.
[2] Reference to note 26 on personnel expenses of 'Consolidated Financial Statements of Eroski, S.Coop. and subsidiaries'

Workers by contract type and gender

	2024			2023		
	Women	Men	Total	Women	Men	Total
No. of permanent workers	18.347	5.519	23.866	18.360	5.439	23.799
No. of temporary workers	2.752	1.007	3.759	2.691	936	3.627
Total	21.099	6.526	27.625	21.051	6.375	27.426
Number of workers on zero-hour contracts	-	-	-	-	-	-
No. of full-time workers[1]	13.759	5.595	19.354	13.553	5.522	19.075
No. of part-time workers[1]	7.340	931	8.271	7.498	853	8.351
Total	21.099	6.526	27.625	21.051	6.375	27.426

[1] Disclosure of information on full-time and part-time workers is voluntary

Regarding temporary contracts, it should be noted that, in the current year, 80% are replacement contracts, 11% are contracts for unforeseen events that arise during the year, and the remaining portion consists of one-off contracts for special campaigns throughout the year.

Workers who have left the Group during the reference period

	2024			2023		
	Men	Women	Total	Men	Women	Total
Voluntary resignation	447	840	1.287	451	738	1.189
Dismissal	170	271	441	162	355	517
Retirement	39	108	147	29	74	103
Death	4	5	9	8	7	15
Total	660	1.224	1.884	650	1.174	1.824
Worker Turnover rate	10.11%	5.80%	6.81%	10.20%	5.58%%	6.65%

[1] To calculate the turnover rate, the company will use the total number of workers (voluntary + dismissal + retirement + death) for the numerator of the turnover rate.

Number of dismissals by gender, age and professional category

	2024				2023			
	< 30	> 50	30 - 50	Total	< 30	> 50	30 - 50	Total
Women	50	64	157	271	55	132	145	355
Management Level	-	1	-	-	-	-	-	-
Supervisory Level	-	1	5	6	-	4	4	8
Professional Staff	48	50	128	226	55	112	132	301
Senior Responsible Staff	2	12	24	38	-	15	26	41
Technical Staff	-	-	-	-	-	1	3	5
Men	62	32	76	170	39	37	83	162
Management Level	-	-	-	-	-	2	-	2
Supervisory	1	7	2	10	1	-	3	4
Professional Staff	60	22	64	146	38	27	74	140
Senior Responsible Staff	1	2	7	10	-	5	5	10
Technical Staff		1	3	4	-	3	1	6
Total	112	96	233	441	94	169	248	517

Contract workers and by autonomous community

	2024			2023		
	Permanent	Temporary	Total	Permanent	Temporary	Total
Andalusia	199	19	218	199	19	218
Aragon	859	140	999	809	154	963
Asturias	404	130	534	395	73	468
Cantabria	276	34	310	286	27	313
Castilla y León	553	121	674	545	122	667
Catalonia	4.157	419	4,576	4,346	385	4731
C. Valenciana	20	0	20	16	0	16
Galicia	5,591	1,308	6,899	5,407	1,242	6,649
Balearic Islands	2,475	239	2,714	2,458	270	2,728
La Rioja	273	34	307	272	17	289
Madrid	243	17	260	218	22	240
Murcia	0	0	0	6	0	6
Navarre	1,174	239	1413	1,184	253	1,437
Basque Country	7,642	1,059	8,701	7,658	1,043	8,701
Total	23,866	3,759	27,625	23,799	3,627	27,426

Distribution of workers by professional classification

	2024		2023	
	No.	%	No.	%
Executive Level	75	0.27%	77	0.28%
Management Level	288	1.04%	281	1.02%
Supervisory Level	1,086	3.93%	1,100	4.01%
Professional Staff	22,478	81.37%	22,239	81.09%
Senior Responsible Staff	2,592	9.38%	2,648	9.66%
Technical Staff	1,106	4.01%	1,081	3.94%
Total	27,625	100%	27,426	100%

Annual average by type of contract and age

	2024					2023				
	Type of contract					Type of contract				
	Permanent	%	Temporary	%	Total	Permanent	%	Temporary	%	Total
< 30 years old	2,466	10.3%	2,068	49.5%	4,535	2,361	9.8%	1,892	48.3%	4,253
30 - 50 years old	13,504	56.3%	1,736	41.5%	15,240	14,287	59.4%	1,691	43.2%	15,978
> 50 years old	8,013	33.4%	376	9.0%	8,389	7,405	30.8%	333	8.5%	7,738
Total	23,983	100.0%	4,180	100.0%	28,163	24,053	100.0%	3,916	100,0%	27,969

	2024					2023				
	Working day mode					Working day mode				
	Full-time	%	Part-time	%	Total	Full-time	%	Part-time	%	Total
< 30 years old	2,769	14.1%	1,766	20.8%	4,535	2,579	13.3%	1,673	19.4%	4,253
30 - 50 years old	10,402	52.9%	4,837	57.0%	15,240	10,792	55.7%	5,186	60.3%	15,978
> 50 years old	6,508	33.1%	1,881	22.2%	8,389	5,990	30.9%	1,748	20.3%	7,738
	19,679	100.0%	8,484	100.0%	28,163	19,361	100.0%	8,608	100.0%	27,969

Annual average by type of contract and professional category

	2024					2023				
	Type of contract					Type of contract				
	Permanent	%	Temporary	%	Total	Permanent	%	Temporary	%	Total
Executive Level	74	0.3%	1	0.0%	75	74	0.3%	1	0.0%	75
Management Level	287	1.2%	0	0.0%	287	282	1.2%	0	0.0%	282
Supervisory Level	1,090	4.5%	8	0.2%	1,099	1,104	4.6%	7	0.2%	1,111
Professional staff	18,882	78.7%	4,099	98.0%	22,981	18,940	78.7%	3,830	97.8%	22,770
Senior Responsible staff	2,572	10.7%	54	1.3%	2,626	2,599	10.8%	52	1.3%	2,651
Technical Staff	1,076	4.5%	19	0.4%	1,095	1,054	4.4%	25	0.6%	1,080
	23,982	100.0%	4.180	100.0%	28,163	24,053	100.0%	3.916	100.0%	27,969

	2024					2023				
	Working day mode					Working day mode				
	Full-time	%	Part-time	%	Total	Full-time	%	Part-time	%	Total
Executive Level	74	0.4%	1	0.0%	75	74	0.4%	1	0.0%	75
Management Level	285	1.4%	2	0.0%	287	282	1.5%	1	0.0%	282
Supervisory Level	1,077	5.5%	22	0.3%	1,099	1,087	5.6%	24	0.3%	1,111
Professional staff	14,802	75.2%	8,178	96.4%	22,981	14,489	74.8%	8,281	96.2%	22,770
Senior Responsible staff	2,429	12.3%	197	2.3%	2,626	2,440	12.6%	211	2.4%	2,651
Technical Staff	1,012	5.1%	83	1.0%	1,095	989	5.1%	90	1.0%	1,080
	19,679	100.0%	8,484	100.0%	28,163	19,361	100.0%	8,608	99.9%	27,969

3.1.3.3 Coverage of collective bargaining and social dialogue (S1-8)

100% of the 19.134 workers who are not cooperative members (representing 69% of the total workforce) are based in the European Economic Area (EEA) and are covered by a collective agreement within the EEA. The Eroski Group does not have operations. staff. or subsidiaries in countries outside of Spain.

Numerous Works Councils exist within the various companies of the Eroski Group. some organized by individual work centers (such as hypermarkets. platforms. and headquarters) and others by groups of centers (by province). There is also an inter-centre committee that represents the supermarket business. attended by the Directorate of Labour Relations. It is important to note that the Eroski Group does not meet the criteria for establishing a European Works Council. a Works Council of the European Company (SE). or a Works Council of the European Cooperative Society (SCE). as operations are limited to Spain.

The Eroski Group primarily applies two collective agreements: one for the company and one for the sector. The sector agreement. covering department stores. was updated in 2023 through negotiations with unions from the employers' association. the National Association of Large Distribution Companies (ANGED). facilitating social dialogue. The Eroski supermarket collective agreement. signed in 2023. remains valid until 2027 and covers wages and working hours. This agreement was negotiated between the Directorate of Labour Relations and the unions. with a Joint Commission established to assist in its interpretation during its term.

In general. the process of social dialogue with non-cooperative member workers follows the framework outlined in the Workers' Statute. which governs the negotiation of collective agreements. redundancies. and other matters.

For cooperative member workers. the communication model is defined in the Bylaws and Internal Regulations. as detailed in section '1.1.2 Governance (GOV) in the chapter of the ESRS 2 - General disclosures' of this report.

There is no fixed. general period established for notifications related to operational changes. as the timeframes depend on the nature of the change. However. all deadlines established by legislation are always adhered to. In Spain. notice periods in collective agreements are governed by the Workers' Statute.

The overall percentage of workers. including temporary or casual workers. represented by workers' representatives is 91%.

3.1.3.4 Diversity Parameters (S1-9)

Gender distribution in number and percentage in Senior Management

	2024		2023	
	No.	%	No.	%
Men	35	81%	33	80%
Women	8	19%	8	20%
Total	43	100%	41	100%

Distribution of workers by age group

	2024		2023	
	No.	%	No.	%
< of 30 years	4,091	14.81%	4,240	15.46%
between 30 and 50 years old	14,836	53.70%	14,054	51.24%
> 50 years old	8,698	31.49%	9,132	33.30%
Total	27,625	100%	27,426	100%

3.1.3.5 Adequate wages (S1-10)

The Eroski Group establishes fair and competitive salaries aligned with relevant benchmarks. considering factors such as job function. position. merit. and performance. These remunerations are designed in compliance with applicable regulations. ensuring equality and non-discrimination based on sex, race, or ideology, as well as guaranteeing equal pay for positions of equal value.

3.1.3.6 People with disabilities (S1-12)

As of the end of the 2024 fiscal year, individuals with disabilities represent 1.28% of the workforce at the Eroski Group. The Group has renewed its collaboration agreement with the INSERTA program of ONCE to progressively incorporate more individuals from this group over the coming years. In 2024, VEGALSA-EROSKI continued its collaboration with the Autism Galicia Federation to promote the labour inclusion of individuals with autism spectrum disorder (ASD). Additionally, the Group maintains its partnership with Down Coruña to jointly advance social integration through labour inclusion and the promotion of entrepreneurship for individuals with Down Syndrome.

Moreover, the Eroski Group strives to provide new opportunities for the labour inclusion of people with diverse abilities through its inclusive supermarkets. These are establishments fully managed by people with disabilities. The Group has been expanding this model, which began in 2015 in collaboration with *Gureak*, and further developed in 2017 with *Ampans* at CAPRABO and in 2019 with Soltra at VEGALSA-EROSKI,

The Group also focuses on enhancing social inclusion within its value chain, for this reason, it collaborates with suppliers such as the *Ampans* Foundation in Catalonia, a producer of *Muntanyola* cheeses, which promotes the labour integration of individuals with intellectual disabilities, mental illness, and those in vulnerable situations.

In 2024, FORUM worked closely with various training centers, associations, and foundations aimed at facilitating the labour integration of individuals with intellectual disabilities. Through these collaborations, seven individuals from different regions of Spain, including the Basque Country, Catalonia, and Navarra, were able to join the Group for internships. Their inclusion has supported the advancement of labour inclusion and provided them with new opportunities for professional development, fostering their integration into the workforce.

Throughout 2024, the Eroski Group established partnerships with several associations, including Gureak, Gaude, the Down Syndrome Association of Bizkaia, the Badalona Capac Foundation, and the Talleres *Guinardo* Foundation in Barcelona. These collaborations aim to facilitate the labour integration of individuals with intellectual disabilities, assist in student training, and provide internship opportunities at the Group's centers. Additionally, partnerships were formed with *Eragintza* (Bizkaia) and specifically with an occupational gardening centre.

In the Balearic Islands, the Group collaborated with the Menorca Foundation for People with Disabilities, the coordinating foundation, and the Son *Ferriol* Special Education Center, the collaboration in 2024 involved providing internships at the Group's stores.

Regarding accessibility measures at its establishments, the Eroski Group complies with current regulations. All opening and renovation projects are approved after verification by the competent authorities. Furthermore, the Group's model includes certain improvements for individuals with reduced mobility, such as lower fruit scales, lower-height information counters, and special shopping carts.

Workers with disabilities by professional category

	2024		2023	
	No.	%[1]	No.	%[1]
Executive Level	0	0.0%	0	0.0%
Management Level	3	0.8%	2	0.6%
Supervisory Level	9	2.5%	9	2.6%
Professional Staff	319	92.4%	312	89.7%
Senior Responsible Staff	15	4.2%	18	5.2%
Technical Staff	7	2%	6	1.7%
Total	353	100%	347	100%

[1] Percentage of the total number of people with disabilities.

3.1.3.7 Training and capacity building parameters (S1-13)

The Eroski Group is committed to the development of its professionals across all areas, including stores, structures, platforms, and other diversified businesses. Internal talent development is a key component of the Group's strategy. In 2024, the Group further strengthened its focus on preparing workers to take on higher responsibility roles, with a total of 69 individuals participating in specific talent development plans, building upon the progress made in 2023. This effort has been particularly focused on preparing individuals for leadership positions, with an emphasis on generational succession.

Additionally, the Group has increased its training efforts in management and skills development, particularly among store workers, aiming to provide the best service to customers,

As a result of these initiatives, the Group has invested 45,699 additional training hours, representing a 19% increase in total hours, resulting in a cumulative total of 285,049 training hours.

Workers participated in regular performance evaluations and professional development assessments:

	2024			2023		
	Woman	Man	Total	Woman	Man	Total
Executive Level	20	51	71	18	41	59
Management Level	104	114	218	108	126	234
Supervisory Level	629	289	918	637	318	955
Professional Staff	11,378	2,985	14,363	11,455	2,741	14,196
Senior Responsible Staff	1,423	330	1,753	1,495	354	1,849
Technical Staff	494	345	839	472	356	828
Total	14,048	4,114	18,162	14,185	3,936	18,121

Average number of training hours for workers by gender and professional category

	2024			2023		
	Woman	Man	Total	Woman	Man	Total
Executive Level	14,1	14,6	14,4	40,8	22,9	28,5
Management Level	12,1	6,3	9,1	17,7	10,2	13,7
Supervisory Level	12,5	16,4	13,7	20,2	17,6	19,3
Professional Staff	9,4	11,0	9,8	7,4	7,8	7,5
Senior Responsible Staff	10,0	10,4	10,0	9,4	9,6	9,4
Technical Staff	18,0	20,3	19,0	17,9	18,8	18,3
Total	9,9	11,8	10,3	8,5	9,5	8,7

Total number of training hours by professional category

	2024	2023	%2024/2023
Executive Level	1,083	2,195	49,34%
Management Level	2,617	3,843	68,10%
Supervisory Level	14,931	21,261	70,23%
Professional Staff	219,387	167,279	131,15%
Senior Responsible Staff	26,032	25,017	104,06%
Technical Staff	20,999	19,756	106,29%
Total	285,049	239,351	119,09%

3.1.3.8 Health and Safety Parameters (S1-14)

At the EROSKI Group we are firmly committed to protecting and improving the health of our workers, carrying out proactive work in terms of health and safety.

Own workforce covered by the health and safety management system

	2024	2023
Men	100%	100%
Women	100%	100%
Other	100%	100%
Not notified	100%	100%
Total	100%	100%

[1] In number of people, not in full-time equivalents,

Deaths as a result of work-related injuries and health problems

	2024		2023	
	Women	Men	Women	Men
Number of deaths as a result of work-related injuries and health problems	0	0	0	0

Number and rate of recordable occupational accidents

	2024		2023	
	Women	Men	Women	Men
Total Accidents	**836**	**368**	**835**	**413**
Number of accidents with minor sick leave	833	368	834	413
Number of accidents with serious sick leave	3	0	1	0
Severity Rating 1	1,43	1,28	1,49	1,23
Frequency Index 2	24,66	32,31	24,82	37,04
Number of occupational diseases	39	5	40	5

[1] Days lost * 1,000 / Total hours worked
[2] Accidents with sick leave * 1,000,000 / Total hours worked

Number of hours of absenteeism

	2024	2023
Number of hours of absenteeism	4,485,002,26	4,261,643,65

3.1.3.9 Work-life balance parameters (S1-15)

One of the pillars of our Equality Plan, explained in section '3.1.2.1 Policies related to own staff (S1-1) of this chapter', consists of the reconciliation of personal and professional life. The Eroski Group provides additional leave beyond the statutory requirements and promotes flexible working environments and schedules to support a balanced integration of personal and professional life.

Family leave (% of workers)

	2024		2023	
	Entitled to family leave	Who have taken leave for family reasons	Entitled to family leave	Who have taken leave for family reasons
Men	100%	6.50%	100%	6.24%
Women	100%	16.49%	100%	16.85%
Other	100%	0.00%	100%	0.00%
Not notified	100%	0.00%	100%	0.00%

Workers entitled to family-related leave are those covered by regulations, organizational policies, agreements, contracts, or collective bargaining agreements that grant rights to such leave, and who have notified the company of their entitlement or whose entitlement is recognized by the company.

Distribution of people with reduced working hours according to cause

	2024					
	Woman		Man		Total	
	No.	%	No.	%	No.	%
By legal guardian	1,932	96.55%	69	3.45%	2,001	79.47%
For family care	403	95.50%	19	4.50%	422	16.76%
Voluntary	87	91.58%	8	8.42%	95	3.77%
Total	2,422		96		2,518	
Persons entitled to this permit	21,099	100%	6,526	100%	27,625	100%

	2023					
	Woman		Man		Total	
	No.	%	No.	%	No.	%
By legal guardian	1,714	96.5%	63	3.5%	1,777	82%
For family care	300	94.3%	18	5.7%	318	15%
Voluntary	63	92.6%	5	7.4%	68	3%
Total	2,077		86		2,163	
Persons entitled to this permit	21,051	100%	6,375	100%	27,426	100%

Gender distribution of parental leave

	2024			2023		
	M	H	Total	M	H	Total
Number of people entitled to this permit	21,099	6,526	27,625	21,051	6,375	27,426
% of people entitled to this permit	100%	100%	100%	100%	100%	100%
Number of people who have taken parental leave	280	226	506	317	226	543
Number of people who have returned to work after parental leave in 2024	182	189	371	173	164	337
Rate of return to work after the end of parental leave in 2024	70,98%	84,96%	76,80%	75,50%	89,60%	81,80%
People who continue with the EROSKI Group 12 months after returning from parental leave in 2023	225	192	417	151	121	273

Gender distribution of people on leave according to cause

	2024					
	Woman		Man		Total	
	No.	%	No.	%	No.	%
By legal guardian	248	96,88%	8	3,12%	256	31%
For family care	159	94,1%	10	5,9%	169	20%
Voluntary	316	78,8%	85	21,2%	401	49%
Total	723		103		826	
Persons entitled to this permit	21,099	100%	6,526	100%	27,625	100%

	2023					
	Woman		Man		Total	
	No.	%	No.	%	No.	%
By legal guardian	176	73,6%	63	26,4%	239	19%
For family care	55	75,3%	18	24,7%	73	6%
Voluntary	922	99,5%	5	0,5%	927	75%
Total	1,153		86		1,239	
Persons entitled to this permit	21,051	100%	6,375	100%	27,426	100%

3.1.3.10 Remuneration parameters (pay gap and remuneration) (S1-16)

The EROSKI Group's Remuneration Policy is based on the principles of non-discrimination based on gender, race, or ideology, and equal pay for equal-value positions. In this regard, the reference compensation by professional category at the EROSKI Group is equal between men and women. The evaluation of each role through an international points system determines its corresponding salary level in each entity. The gender pay gap, which is narrow and progressively decreasing, is primarily due to the uneven distribution of women and men across various levels of responsibility within the same professional category and the historical evolution of salaries. It is expected that this gap will gradually narrow, thanks to the natural renewal of the workforce and an increasing presence of women in higher-responsibility roles within the same professional category.

The gender pay gap, calculated according to the methodology outlined in the CSRD regulations, stands at 13.2% in 2024. This figure is based on the total annual compensation (fixed plus target variable remuneration) of all workers of the EROSKI Group in Spain, considering the reference annual working hours.

Wage gap (euros)

	2024		2023	
	Men	Women	Men	Women
Average gross hourly pay	14.17	12.30	14.17	12.52
Wage gap[1]		13.20%		11.70%

[1] ((Average Gross Hourly Earnings for Male Workers - Average Gross Hourly Earnings for Female Workers) / Average Gross Hourly Earnings for Male Workers *100)

The EROSKI Group applies the principle of salary solidarity throughout the organization in alignment with its core values, ensuring that corporate culture is reflected in its daily operations. This results in a narrow salary range between positions with lower responsibility and senior management. Specifically, at EROSKI S.COOP., the salary range in 2024 was 8.14%. As a result, the ratio between the total compensation received by the highest-paid individual and the median compensation of the rest of the workers within the cooperative stands at 6.98. This significantly contrasts with companies listed on the IBEX 35, where, according to 2023 data from the Fundación 1º de Mayo, top executives earn, on average, 89.6 times more than the median salary of the rest of the workforce.

Ratio of the total annual remuneration of the person with the highest salary to the average total annual remuneration of all workers (excluding the highest paid person)

	2024		2023	
	EROSKI Group	EROSKI. S.COOP.	EROSKI Group	EROSKI. S.COOP.
Considering all employees	13.3	11.1	11.5	10.9
Considering only those who have been registered for the entire year	9.0	7.0	7.8	7.3

The Remuneration Committee, appointed by the Management Board and the Social Council, is responsible for defining the remuneration levels within the cooperative, once the tasks to be performed and the required skills and competencies for each position are evaluated. Proposals for salary updates within the cooperative are made by the Social Directorate, which, after presenting them to both the Management Board and the Social Council, are validated by the Management Board and approved by the Governing Council. The Nomination and Remuneration Committee proposes the remuneration policy for senior management to the Governing Council.

In the EROSKI Group, remuneration is public, gender equal, and based on the role rather than factors such as seniority or individual negotiations. To facilitate the recruitment and retention of talent, the external competitiveness principle is applied, adjusting remuneration to the most common levels in the industry. For example, under the supermarket collective agreement, the minimum base salary is 6.75% higher than the statutory minimum wage in Spain.

Externally, remuneration solidarity means that the compensation of the Management Board is between 66% and 75% lower than the market value, In 2024, the total remuneration, comparable to the market, for the General Management and members of the Management Board amounted to €1,104,328, This amount slightly decreased from €1,142,486 in 2023, due to salary adjustments for inflation, the cooperative's results, and a reduction in the CDE. Additionally, the average remuneration of the Management Board members in 2024 was €122,703. This significantly contrasts with publicly listed companies in Spain, where, according to 2022 data from the CNMV, the average compensation for senior management is six times higher than that of the average member of the EROSKI Management Board. The ratio of the average remuneration of the Management Board to that of other workers is 3.5 at EROSKI S. Coop. and 4.1 at the other companies within the Group. In contrast, within the IBEX 35, the ratio of the average remuneration of the board to the average salary of their workers is 19.4, according to 2021 data published by the Fundación 1º de Mayo.

Furthermore, members of the Governing Council, the highest governing body, do not receive any fixed or variable remuneration for their role, except for travel expenses related to attending meetings of this body.

Average remuneration and its evolution disaggregated by gender (euros)

	2024	2023
Women	21.079	20.408
Men	23.249	23.114

Average remuneration and its evolution disaggregated by age (euros)

	2024	2023
<30	19.218	17.821
30-50	21.308	20.722
>50	24.369	23.228

Average remuneration and its evolution disaggregated by professional classification (euros)

	2024	2023
Address	90.513	83.366
Management	56.789	54.363
Command	37.635	34.710
Professional	19.836	18.713
Responsible	24.733	23.334
Technician	36.040	34.826
Total	21.650	21.036

Average remuneration of directors and managers by gender (euros)[1]

	2024	2023
Women	135.615	126.420
Men	116.247	109.032
Total	122.703	114.249

[1] Including variable remuneration, allowances, compensation, payment to long-term savings pension systems and any other perception

3.1.3.11 Human Rights Incidents, Grievances and Serious Incidents (S1-17)

During the reference period, the EROSKI Group submitted 58 communications through the channels provided for its staff to express their concerns: Internal Reporting Channels and other internal channels within the Social Area (line of command).).

Communications received

	2024			2023		
	Internal Reporting Channel	Other internal channels	Total	Internal Reporting Channel	Other internal channels	Total
Harassment	6	13	19	4	8	12
Discrimination	0	0	0	5	0	5
Other reasons	39	0	39	0	0	0
Total	45	13	58	9	8	17

In compliance with applicable regulations, during the reference period, 19 harassment communications were received, of which 3 cases were confirmed. These cases were addressed by the Harassment Inquiry Committee established for this purpose, ensuring confidentiality and protection for those raising concerns. The remaining communications related to other issues such as preferential treatment towards colleagues, disrespectful behaviour, violations of internal protocols, and discrepancies in schedules and clocking-in.

Regarding financial implications, no payments have been made for fines, sanctions, or compensations related to the cases and claims mentioned above. Should any payments be made for these reasons, they would be presented in 'Note 25 Other Expenses in the Consolidated Financial Statements of Eroski. S.Coop. and Subsidiary Companies for the year ending 31st January 2025'. The Eroski group continues to work on improving policies and procedures to prevent future incidents and foster a safe and respectful work environment for all.

The Eroski group has not recorded any cases of severe human rights incidents, such as forced labour, human trafficking, or child labour among its staff during this period. The absence of such cases reaffirms the group's commitment to adhering to the United Nations Guiding Principles on Business and Human Rights, the ILO Declaration on Fundamental Principles and Rights at Work, and the OECD Guidelines for Multinational Enterprises.

3.2 ESRS S2 – Workers in the Value Chain

3.2.1 Strategy (SBM)

3.2.1.1 Stakeholder Interests and Views of Stakeholders (SBM-2)

As outlined in section '1.1.3.2 'Stakeholders' Interests and Perspectives (SBM-2)' of Chapter NEIS-2 General disclosures', the Eroski group promotes interaction and cooperation among individuals, groups, collectives, and organizations that are part of its stakeholder groups, with the aim of integrating their interests, opinions, and rights into its sustainability strategy. To facilitate this, the group employs several communication channels and mechanisms, through which information from different stakeholder groups is received and managed by the Sustainability Committee for evaluation and consideration, as appropriate, within the group's sustainability strategy.

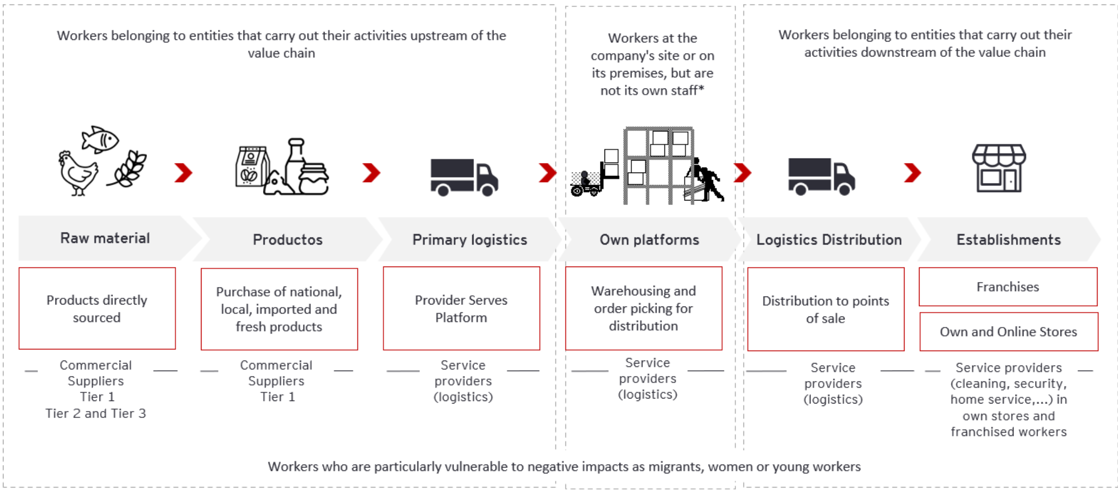
When referring to value chain workers, the Eroski group includes the workers of upstream and downstream agents, as detailed in section workers '1.1.3.1 'Strategy, Business Model, and Value Chain (SBM-1)' of Chapter NEIS-2 General disclosures', and further described in this section, These workers are a key group to consider.

Value chain workers do not participate directly in the definition of the Eroski group's strategy and business model. Current legislation regarding the illegal transfer of workers (Article 43 of the Workers' Statute) stipulates that companies may not establish direct individual contact with workers who do not belong to their own staff. Such contact can only occur through the representative of the supplying company, either during the hiring process or during the execution phase of the contract. The Eroski group establishes a strong contractual relationship with supplier companies, which assume direct responsibility for managing their workers, being obligated, under the environmental and social protection clauses incorporated in the contracts, to comply with these requirements.

The Eroski group has two main channels for collecting information regarding the interests, opinions, and rights of value chain workers. Both initiatives are explained in detail in section '3.2.2.2 Processes for Collaborating with Workers in the Value Chain in Terms of Impacts (S2-2)' of this chapter.

Additionally, the Eroski group has another source for incorporating the interests, opinions, and rights of stakeholders through various consultations carried out during the periodic updates of the Double Materiality Analysis process. The process is described in detail in section '1.1.4.1 Description of the Process for Determining and Assessing Material Impacts, Risks, and Opportunities (IRO-1)' of Chapter NEIS-2 General disclosures'.

3.2.1.2 Material Impacts, Risks and Opportunities and their Interaction with Strategy and Business Model (SBM-3)



As part of its information disclosure scope regarding value chain workers, the Eroski group has considered all Tier 1 supplier companies that may be significantly impacted by the group's activities. Currently, the Eroski group does not have information regarding Tier 2 or Tier 3 supplier companies.

The following outlines the different types of value chain workers potentially impacted, either negatively or positively, by the activities of the Eroski group and its value chain, included within the scope of this report:

Workers operating on the company's premises or facilities but not employed by the EROSKI Group: This includes workers involved in security services, maintenance, cleaning, and logistics

EROSKI Group employs external personnel in our stores and facilities for specialized services such as security, maintenance, and cleaning. These contractors are bound by applicable collective agreements, particularly in the security and cleaning industries, which include clauses that require workers to be subcontracted in the event of a contractor change, In the maintenance sector, we collaborate with around 500 contractors who provide services across our commercial network, covering areas such as refrigeration, climate control, electrical work, civil engineering, locksmith services, store equipment, pest control, and legionella prevention.

Many of these contractors use Coodinaware, a tool that ensures greater visibility for controlling and monitoring documentation related to the Coordination of Business Activities (CBA). This tool allows EROSKI Group to verify the documentation status of contractors and their workers, while tracking the progress of compliance with legal obligations outlined in Article 42 of the Workers' Statute for contractors managed under our centers.

Our logistics network comprises 23 owned platforms and 10 third-party platforms, facilitating the nationwide supply of all EROSKI Group establishments. Aligned with our environmental and social commitments. EROSKI Group collaborates with the Spanish Association of Commercial Coding (AECOC), a major business organization that represents all stages of the value chain, including the primary sector, industry, distribution, and intermediate operators. AECOC conducts an annual benchmarking study on distribution trends, including the human capital of workers in the sector. EROSKI Group is deeply invested in talent management, considering it a key challenge in managing various areas of the supply chain.

The logistics operators collaborating with EROSKI Group operate within Spain, ensuring compliance with current legal provisions, particularly those related to labour rights and safety. These operators also commit to respecting environmental laws aimed at minimizing adverse effects on people and the environment. Additionally, they adhere to the United Nations Convention on the Rights of the Child (1989), which prohibits child exploitation, and strictly refrain from utilizing forced or compulsory labour, as per ILO Convention No. 105 (1957) on the abolition of forced labour.

Workers engaged in earlier stages of the value chain, such as product or logistics suppliers:

This group mainly consists of workers from the Eroski group's Tier 1 product suppliers. The Eroski group acquires and distributes products from these suppliers. Suppliers are categorized as follows:

By location:

- Local suppliers: Small regional producers,
- Suppliers and national creditors: suppliers located in Spain,
- Intra-community suppliers and creditors: suppliers from European Union member countries (Outside Spain),
- Import suppliers and creditors: Suppliers from non-EU countries

By product brand:

- Private Label Suppliers: Suppliers producing products for Eroski group's private labels,
- Manufacturer brand suppliers: Suppliers producing products under their own brands.

Number of suppliers of goods and service creditors by classification

	2024		2023	
	No.	%	No.	%
Domestic suppliers and creditors	9,278	95.80%	9,166	96.10%
Intra-EU suppliers and creditors	300	3.10%	263	2.76%
Import suppliers and creditors	107	1.10%	109	1.14%
Total	9,685	100.00%	9,538	100.00%
Private Label Providers	964	9.95%	986	10.34%
Local suppliers	2,027	20.93%	2,071	21.71%

It is important to highlight that the majority of our suppliers are domestic, and their workforce operates under the Spanish legal framework and its applicable labour regulations.

Further details regarding our engagement with international suppliers are provided in Section '3.2.2.4 Taking measures related to the Material impacts on workers in the value chain, approaches to managing material risks and taking advantage of material opportunities related to workers in the value chain and the effectiveness of such actions (S2-4)' of this chapter.

Workers in Downstream Value Chain Entities (e.g., logistics, distribution or franchise Workers)

At EROSKI Group, we operate a broad network of food business franchises across Spain, Gibraltar, and Andorra. Additionally, we manage a franchise in the leisure and sports sector located in Aranda de Duero, Burgos, under the company FORUM. Detailed information regarding the number of centers, their activities, and locations can be found in the table 'Distribution of physical establishments by autonomous community and business in chapter ESRS 2 - General disclosures'. All of our franchises are governed by a contract known as the 'Integral Franchise Agreement,' which ensures, as the franchisor, that we maintain control over the network's identity and ensure compliance with the agreed-upon conditions.

All franchise operations are governed by a Comprehensive Franchise Agreement, under which the EROSKI Group, as franchisor, exercises oversight to ensure the preservation of brand identity and compliance with stipulated conditions.

Regarding franchise workers, the agreement establishes that franchisees must adhere to the fundamental principles of the International Labour Organization (ILO) and the principles of the United Nations Global Compact, as referenced in Section '3.2.2.1. Policies Related to Value Chain Workers (S2-1)' of this chapter.

Furthermore, the relationship with downstream logistics service providers is described in the section 'Workers who carry out their activity at the company's site or in its facilities, but do not belong to its own personnel: such as security, maintenance, cleaning and logistics service workers.'

Workers particularly vulnerable to negative impacts, such as migrants, women, and young workers

Vulnerable groups, including migrant workers, women, and young workers, are present across all phases of the value chain. In alignment with this reality, the EROSKI Group has established an Equality, Diversity, and Inclusion Policy whose commitments extend throughout the value chain. This policy prohibits all forms of discrimination, promotes equal opportunity and inclusion, and defines procedures for the prevention, elimination, and remediation of any discrimination incidents,

Indirect contributions to inadequate labour conditions in the value chain are recognized as a potential negative impact, particularly among higher-risk suppliers, such as those in the textile sector and non-food product sectors located in Asia, Vulnerable workers—including migrants, women, and young individuals—are particularly at risk, regardless of the phase of the value chain in which they operate, Inadequate labour conditions could generate instability within the value chain of the EROSKI Group, lead to human rights violations with potential sanctions, and result in reputational and brand image damage.

3.2.2 Impact, Risk and Opportunity Management (IRO)

3.2.2.1 Policies related to value chain workers (S2-1)

The values and principles that define the corporate culture of the EROSKI Group are reflected in a comprehensive set of practices and policies designed to foster an environment of responsibility and regulatory compliance across all business activities, These practices are applied throughout the EROSKI Group and, where appropriate, extended across the entire value chain, A full list of existing policies within the EROSKI Group, categorized according to the MDR-P criteria, is available in Section'1,1,4,3 Policies adopted to manage material sustainability matters (MDR-P) of chapter ESRS 2 - General disclosures'.

This chapter specifically identifies and briefly describes the policies applicable to workers within the value chain, recognizing that the EROSKI Group's social and environmental commitments extend to both suppliers and franchisees,

Commitment to human rights

As outlined in section '1,1,2,4 Statement on Due Diligence (GOV-4) of ESRS-2 General Disclosures', The EROSKI Group acknowledges the critical importance of upholding and protecting human rights, This commitment is formally established in the Human Rights Policy, accessible in Section "1,1,4,3 Policies Adopted to Manage Material Sustainability Matters (MDR-P)",

Key internal regulations that directly or indirectly contribute to human rights protection include:

- Code of Conduct,
- Criminal Risk Prevention Plans,
- Anti-Corruption Policy,
- Equality, Diversity, and Inclusion Policy,
- Data protection and privacy regulations,
- Anti-Money Laundering and Counter-Terrorist Financing Manual
- Sexual Harassment Prevention Protocols,
- Policies related to Sustainability and Environmental Protection,
- EROSKI's Health and Sustainability Commitment Decalogue

As a prerequisite for participation in the EROSKI Group's value chain, all suppliers and franchisees must demonstrate responsible workforce management and full legal compliance, Commercial relationships are contingent upon adherence to human and labour rights principles, Supplier contracts include clauses referencing the Compliance and Criminal Risk Prevention Plans, the Code of Conduct, the Summary of the Internal Control Body Regulations, and the Summary of the Whistleblowing Channel Regulations, outlining the fundamental principles governing these matters, Additionally, internal regulations promote anti-corruption measures in supplier and contractor management,

The EROSKI Group's foundational principles are aligned with the requirements of the International Labour Organization (ILO) and the United Nations Global Compact, of which the EROSKI Group has been a signatory since 2002,

Fundamental principles of human and labour rights

- Prohibition of child labour,

- Prohibition of forced or compulsory labour,
- Provision of a safe and healthy working environment,
- Respect for freedom of association and the right to collective bargaining,
- Prohibition of discrimination in any form
- Prohibition of corporal punishment, mental or physical coercion, and verbal abuse
- Compliance with legal standards for working hours and holidays
- Fair remuneration in line with sector regulations, ensuring the coverage of basic needs and some discretionary income,
- Implementation of management systems to ensure internal communication and compliance with these standards
- Promotion of non-discrimination, inclusion, equal opportunities, and professional development
- Assurance of occupational health, safety, and working conditions
- Respect for freedom of association and collective bargaining rights
- Guarantee of privacy and data protection
- Commitment to sustainability and environmental stewardship
- Respect for local communities
- Provision of safe and healthy products
- Active prevention of corruption and money laundering
- Fair competition practices
- Commitment to fiscal responsibility

In 2024, no incidents were reported involving violations or breaches of the United Nations Guiding Principles on Business and Human Rights, nor the ILO Declaration on Fundamental Principles and Rights at Work, among workers within the EROSKI Group's value chain.

Code of Conduct

The purpose of the Codes of Conduct is to summarise the behavioural guidelines that must guide the daily work of directors and workers and the scope of application of the workers who perform functions within the EROSKI Group, The Codes of Conduct state that all persons affected by these Codes must report irregular conduct detected by third parties and, in particular, supplier companies, contractor companies, other commercial partners or external collaborators, therefore, by the Workers in our Value Chain.

The EROSKI Group's activities are carried out with respect for human rights and public freedoms, in accordance with internationally accepted laws and practices, Among the standards that the organization takes as a reference are the International Bill of Human Rights and the fundamental conventions of the International Labour Organization (ILO) on labour practices, and it does not admit practices contrary to these principles, Nor between their supplier companies, contractor companies or, in general, collaborating companies.

In the EROSKI Group, the management of people and relations between workers is always based on scrupulous respect for the dignity and rights of the Group's workers and our value chain.

Anti-Corruption Policy

The Anti-Corruption Policy is intended to establish a zero-tolerance stance toward illicit acts and any conduct that breaches honest, responsible, and lawful behaviour. This policy reflects the

EROSKI Group's commitment to eradicating corruption across all business activities and applies to all Group entities, suppliers, and business partners, including workers within the value chain.

Human Rights Policy

The Human Rights Policy formalizes the EROSKI Group's commitment to respecting and promoting the human rights of all stakeholders engaged with the Group.

The commitments outlined in this Policy guide the decisions and actions of all individuals associated with the EROSKI Group, including commercial partners and external collaborators.

3.2.2.2 Processes for Engaging with Value Chain Workers about impacts (S2-2)

The EROSKI Group is committed to proactively supporting stakeholders across its value chain, contributing actively to the transition toward a resilient, ethical, transparent production system that fosters wealth creation and employment. As part of its ongoing due diligence processes regarding workers within the value chain, the EROSKI Group promotes the creation of collaborative environments—an approach that is deeply rooted in its cooperative origins—and delivers economic, environmental, social, and cultural benefits.

EROSKI Group's participation in associations and sectoral dialogue

The EROSKI Group maintains indirect collaboration through participation in sectoral associations and is an active member of the Sustainability Committee of the Spanish Commercial Coding Association (AECOC), alongside other companies from the food distribution and manufacturing sectors, With a comprehensive view of the value chain from source to consumption and a multisectoral approach, the EROSKI Group works to enhance sustainability and transparency to improve the competitiveness of all agents within the food value chain. Among the key areas of focus is the "Commitment to People and the Community," which addresses topics such as work-life balance, diversity, inclusion, and labour development through social initiatives. In 2024, the Committee conducted a sustainability benchmarking exercise with the support of several non-governmental organizations (NGOs), establishing a foundation for the development of future action plans and projects.

Development of support and collaboration programs with our suppliers

In 2022, the EROSKI Group launched the Local Producers Support Program as part of its commitment to strengthening supplier relationships and fostering local community development. This initiative, grounded in dialogue and continuous improvement, aims to promote the sustainability of the local agri-food sector, with support directed toward smaller producers, The primary objectives of the Program are to:

- Strengthen knowledge-sharing and collaboration with local suppliers of the EROSKI Group,
- Provide training and support across the value chain to facilitate the transition toward more sustainable production systems,
- Guide suppliers toward achieving higher product quality standards
- Enhance transparency with stakeholders, especially consumers, regarding the sustainability practices associated with products and the value chain,

The Program seeks to effectively implement strategies and practices that improve environmental, social, and corporate governance (ESG) performance across the food supply chain.

Through continuous collaboration and dialogue with suppliers, the EROSKI Group has identified the significant challenges faced by many, particularly small and medium-sized enterprises (SMEs), in adapting to evolving regulatory requirements and increasing consumer expectations regarding sustainability, The EROSKI Group aims to serve as a catalyst throughout the supply chain, both upstream, by supporting the adaptation of food production processes toward more sustainable models, and downstream, by providing consumers with relevant sustainability information to enable more informed and responsible purchasing decisions.

The initiative has been structured into distinct phases, beginning with a comprehensive assessment of the current status of participating suppliers. Following this initial diagnosis, the Program offers tailored value-added content designed to strengthen suppliers' knowledge and resources for optimizing processes and products. Participants complete a customized questionnaire that evaluates various dimensions of product and organizational quality, specifically addressing food quality, nutritional standards, commercial practices, environmental and social responsibility and corporate governance.

Food	Nutritional	Commercial	Environmental	Social	Governance
• Security System • External Quality Certifications • HACCP System • Traceability • Material Analysis • Final Product Analysis • Alert Management • Allergen Review • Customer Complaint Management • Legal Compliance (Sanctions)	• Nutritional Balance (AESAN Limits) • Nutritional Labeling (Nutri-score) • Elimination of Controversial Substances	• Origin with differentiated quality (IGP, DOP, C'Alial, Reyno Gourmet, Eusko Label, Galicia Calidade, etc.)	• Seals and certificates • Animal welfare • Eco-design of packaging • Energy and sustainable mobility • Water • Carbon footprint • Biodiversity • Emissions • Food waste and waste • Environmental Compliance	• CSR management systems • Labour rights (health and safety, quality of employment, equality, training) • Social action • Economic development of the environment (hiring, local value chain, growth) • Legal Compliance (Sanctions)	• Transparency of objectives and commitments • Code of conduct or ethics • Criminal risk prevention • Employee training in sustainability

Based on the responses collected, the EROSKI Group prepares personalized reports for each supplier, providing individual assessments alongside sector-wide comparisons, These reports highlight each supplier's strengths, areas for improvement, and contributions to the Sustainable Development Goals (SDGs), In addition, sectoral reports are generated for each Autonomous Community where the Program is active, enabling the identification of priority areas across most companies, This approach informs the development of targeted training content to reinforce key topics, Collaboration with local stakeholders, such as food industry clusters and public sector agencies, is actively sought to support these initiatives.

The Program was launched in 2022 in the Basque Country and has been progressively extended to other regions: Galicia in 2023, and Aragón and Navarra in 2024, To date, more than 350 companies are actively participating in the initiative.

Collaboration with value chain workers

The EROSKI Group is committed to managing information received from stakeholders regarding workers within the value chain, as well as any sustainability-related matters, ensuring that such information is systematically processed and analysed by the Sustainability Committee.

Operational responsibility for collaboration and engagement with value chain workers is distributed according to the specific agent within the chain. The Local Product Commercial Management Division leads collaboration efforts with local suppliers due to its direct relationship with them. In parallel, engagement with workers associated with franchise client companies is governed by the Franchise Division, which oversees all related management activities.

More broadly, the Compliance Committee is responsible for ensuring adherence to the EROSKI Group's Human Rights Policy. As detailed in section ´1.1.4.3 Policies adopted to manage material sustainability matters (MDR-P) of chapter ESRS 2 – General disclosures´. the EROSKI Group also promotes the commitment of its commercial partners and other collaborators to conduct their activities in alignment with international standards and agreements on human rights, as well as the stipulations outlined in the Group's Human Rights Policy.

3.2.2.3 Processes to remediate negative impacts and channels for value chain workers to raise concerns (S2-3)

The EROSKI Group maintains a strong commitment to fostering a culture of compliance and ethical integrity. Recognizing the critical role played by individuals who report potential irregularities or unlawful conduct, the EROSKI Group values their contributions to safeguarding organizational integrity and promoting broader societal well-being. Ensuring balanced and effective protection for whistleblowers, while safeguarding the rights of individuals implicated in reported incidents, is a key priority.

To facilitate this, the EROSKI Group has implemented Internal Reporting Channels, accessible through an online platform available on the corporate website. These channels are designed to allow any worker within the value chain to report irregularities or conduct which breaches legal requirements, Codes of Conduct, or ethical principles upheld by the Group. To encourage usage and enhance system effectiveness, the reporting process allows for anonymity, and the EROSKI Group refrains from conducting inquiries to determine the identity of anonymous whistleblowers. The EROSKI Group disseminates its Code of Conduct through its corporate website (https://corporativo.eroski.es/quienes-somos/gestion-etica-y-responsable/), and makes it available to all supplier companies and franchise partners. This approach promotes a shared understanding of organizational standards and expected interaction norms across all individuals associated with the EROSKI Group. Furthermore, compliance clauses included in contractual agreements bind third parties to the Group's Codes of Conduct and provide access to the Internal Reporting Channels for the submission of complaints and claims by value chain workers.

In 2023, the EROSKI Group aligned its Internal Reporting Channels with the requirements of Law 2/2023 of February 20th, regulating the protection of individuals reporting regulatory violations and combating corruption. This process involved:

- Approval of the Internal Information System and Whistleblower Protection Policies, establishing a framework of integrity, transparency, legitimacy, and corporate responsibility. These policies ensure that anyone with access to the Internal Reporting Channel can report, with appropriate safeguards, any knowledge of legal infringements within the organization

- Development and approval of Information Management Procedures, governing how information submitted through the channels is handled and processed

The Compliance Committee (CCN) and the Compliance Committee of VEGALSA-EROSKI are responsible for managing the Internal Reporting Channels. The Committee's leadership acts as the representative before relevant public authorities and is supported operationally by the Compliance Office and the Compliance Section of the Legal Department. Confidentiality and anonymity of the informants, the information provided, and all associated proceedings are strictly maintained, supported by a secure digital platform designed to enhance protection guarantees and facilitate effective follow-up on submitted communications.

In cases where communications from workers within the value chain are received through the Internal Reporting Channels, these are processed in accordance with the approved information management procedures. Where adverse impacts linked to business activities are identified, the EROSKI Group commits to addressing and remediating them through a consensual process with the affected parties, aiming to achieve effective and satisfactory remediation. This process involves identifying the affected population, assessing the nature and scale of the impacts using internationally recognized methodologies, and proposing remediation measures, which are discussed and agreed upon with the affected stakeholders.

Complaints received from value chain workers

	2024	2023
No. of complaints from value chain workers received through the Internal Reporting Channels	0	0

3.2.2.4 Taking action on material impacts on value chain workers, and approaches to managing material risks and pursuing material opportunities related to value chain workers, and effectiveness of those action (S2-4)

The EROSKI Group implements measures aimed at preventing, mitigating, and remediating negative impacts on workers within the value chain, while also seeking to generate positive outcomes.

Protection and contractual requirements for our value chain Partners

As part of these measures, all contracts entered into by the EROSKI Group with value chain partners include a mandatory clause informing counterparties about the Group's Compliance and Criminal Risk Prevention Plans, the Corporate Code of Conduct, the Internal Control Body Regulations Summary, and the Whistleblowing Channel Regulations Summary. All referenced documents are aligned with the requirements of the International Labour Organization (ILO) and the Principles of the United Nations Global Compact, of which the EROSKI Group has been a member since 2002.

Additionally, for the 19 suppliers of fruits and vegetables under the EROSKI Natur private label, the Group requires certification under the GRASP module of the GlobalG.A.P. standard. This certification ensures adherence to good practices concerning labour and human rights, supplementing the Group's existing requirements related to product quality and environmental stewardship for private label fresh produce.

Controls to ensure stable conditions at higher risk suppliers

In the case of suppliers considered to be at greater risk, particularly import suppliers, the EROSKI Group mandates independent third-party social audits (e.g., BSCI. SMETA), These audits are required to be valid at the time of merchandise acquisition, considering the seasonal nature of many such suppliers. Through these social audits, the EROSKI Group verifies compliance with established standards for respecting human rights within suppliers' operations.

Particular attention is paid to companies internally classified as higher risk, notably those in the textile sector and suppliers of non-food products imported from Asia. In 2024, through the Group's purchasing centres located in those regions, a total of 81 active audits were reviewed across 78 factories operated by 39 of the highest-risk suppliers. Audit standards included BSCI (74 audits), SMETA/SEDEX (5 audits), and ICS (2 audits). All companies successfully passed their audits in 2024, with no critical non-conformities identified. Nevertheless, areas for improvement were noted, requiring the implementation of corrective action plans. Follow-up will be conducted in the next campaign season. Improvement areas identified included: health and safety of workers (27 cases), social management systems (20 cases), worker protection (2 cases), remuneration (4 cases), and working hours (64 cases).

Highest-risk suppliers with human rights audits in force in 2024 (suppliers of goods from Asian countries)

	2024	2023
China	30	25
Pakistan	4	4
Bangladesh	2	3
Vietnam	2	6
Turkey	1	1
Total	39	39

Strengthening local suppliers through support programs

In terms of measures and actions that positively impact workers within the value chain, as detailed in the section '3.2.2.2 Processes to collaborate with workers in the value chain in terms of impacts (S2-2)' of this chapter, the EROSKI Group has implemented the Local Supplier Support Program. This initiative aims to assist suppliers in improving various aspects of their organizations, particularly in relation to sustainability, including people management. Based on responses to a tailored questionnaire from over 350 participating suppliers, the EROSKI Group has identified key areas that require strengthening to meet new regulatory requirements and consumer demands.

To address these topics, the EROSKI Group shares quarterly information with participating suppliers about local training programs offered by organizations such as clusters and public administrations. In 2024, these efforts resulted in a total of eighty training sessions. For example, the EROSKI Group once again offered suppliers the opportunity to participate in the Sustainable Suppliers Program of the United Nations Global Compact, for the second consecutive year. As a result, 33 suppliers expanded their knowledge in areas including human rights, labour standards, environmental protection, anti-corruption, and sustainable development, totalling over 1,000 hours of training delivered. Additionally, the EROSKI Group concluded the *Ingurulabel* innovation project, funded by the Pyme Circular aid from Ihobe, the Basque Environment Agency. Through this initiative, seven suppliers from the Basque Country calculated the environmental footprint of products under the EROSKI private label. The goal of this project was to define improvements in their processes and enhance the communication of their environmental impacts to consumers.

Moreover, the EROSKI Group collaborates with these entities to create a continuous training roadmap throughout the year. In 2024, agreements were reached with the United Nations Global Compact, the Basque Ecodesign Center, the Basque Food Cluster, and *Clusaga*, the food cluster in Galicia, to develop joint training actions for the value chain throughout 2025.

3.2.3 Metrics and Targets (MT)

3.2.3.1 Targets related to managing material negative impacts, advancing positive impacts, and managing material risks and opportunities (S2-5)

The EROSKI Group has established the following metrics related to the material impacts, risks, and opportunities for workers in the value chain, as described in section 1.1.3.3 Material Impacts, Risks and Opportunities and Their Interaction with Strategy and Business Model (SBM-3) of ESRS-2 Chapter Overview.

Metric	Methodology and Key Assumptions
% of Import suppliers that pass the human rights audit	The percentage of import suppliers that pass the human rights audit is measured as the proportion of import suppliers that successfully pass the human rights audit, relative to the total number of import suppliers.
% of supplier contracts with environmental and social protection clauses	Calculated as the proportion of supplier contracts that include clauses safeguarding environmental and social standards, relative to the total number of supplier contracts.

Metric	Methodology and Key Assumptions
Number of local suppliers participating in the programme to support local companies	Number of local suppliers that have completed the diagnostic phase within the Local Supplier Support Programme.
Number of complaints received from value chain workers	Number of complaints received through the Internal Information Channels of Workers in the Value Chain, as well as the timeframe for resolution.
% of franchise contracts with a clause protecting environmental and social requirements	It measures the percentage of franchisee contracts that contain such a clause over the total number of franchise agreements.

The EROSKI Group has not yet defined additional quantifiable targets related to the material impacts, risks, and opportunities (IRO) for workers in the value chain. However, the Group is committed to establishing such targets in the future, with the Sustainability Committee responsible for overseeing and driving this process. In the meantime, the EROSKI Group monitors the effectiveness of its policies and actions related to sustainability impacts, risks, and opportunities through both qualitative and quantitative indicators and parameters, as outlined earlier in this chapter. This monitoring is conducted in accordance with the guidelines specified in section '1.1.2.2 Information provided to the company's administrative, management and supervisory bodies and sustainability issues addressed by them (GOV-2) of chapter ESRS 2 – General disclosures'.

3.3 ESRS S4 - Consumers and End Users

3.3.1 Strategy (SBM)

3.3.1.1 Stakeholder Interests and Views (SBM-2)

The EROSKI Group aims to generate a positive impact in the areas in which it operates. To achieve this, it is considered essential to establish strong and collaborative relationships with its stakeholders. Over the years, the Group has maintained a strengthened interaction and cooperation with these individuals, groups, communities, and organizations.

As part of its stakeholder groups, the EROSKI Group has implemented measures to engage with customers, consumers, and consumption partners in its activities and decision-making processes. During the development of the Double Materiality Analysis, consultations were conducted with the aforementioned groups, who are included within the scope of this report. For further details, please refer to section '1.1.3.2 Stakeholder interests and views (SBM-2) of ESRS chapter 2 – General disclosures'.

In line with this commitment, the EROSKI Group strives to understand their expectations, interests, and opinions in order to enhance its efforts in meeting their needs through the following communication channels:

Interest Group	Communication and collaboration mechanisms	Key issues and concerns
Customers	▪ Customer Service (in-store, telephone and *web*), ▪ Customer satisfaction survey, ▪ Customer Feedback Programs, ▪ Promotional brochures, Mechanisms specific to consumers Exclusive for loyal customers: ▪ App EROSKI, ▪ *Newsletters*, ▪ EROSKI Club Magazine, ▪ CAPRABO Sabor Magazine,	▪ Product quality and Value, ▪ Innovation, ▪ Regulatory Compliance, ▪ Socially responsible company, ▪ Health and safety, ▪ Data protection, ▪ Product traceability, ▪ Competitiveness in the market, ▪ Food waste, reduction
Consumers	▪ Consumer EROSKI Magazine, consumer www.consumer.es *website* and its social media profiles, ▪ Food School of Nutrition www.escueladealimentacion.es and Project Tria Bo, Tria Sa de CAPRABO, ▪ Awareness campaigns (health, solidarity and environment), ▪ Collaboration with public institutions and organisations that look after the interests of consumers (Territorial Consumer Offices, Council of Consumers and Users, AESAN, etc,),	▪ Value for money, ▪ Customer Service, ▪ Competitiveness in the market, ▪ Health and safety, ▪ Promotion of healthy and sustainable consumption habits, ▪ Socially responsible company, ▪ Marketing and labelling, ▪ Food waste reduction ▪ Product traceability,

Interest Group	Communication and collaboration mechanisms	Key issues and concerns
	▪ Press Releases and Media Engagement,	
Consumer members	▪ Corporate participation bodies, ▪ Mechanisms specific to customers and consumers,	▪ Alignment with Customer and Consumer Priorities

On the other hand, as outlined in the section '1.1.2.1 The role of the administrative, management and supervisory bodies (GOV-1) of chapter ESRS 2 – General disclosures', the EROSKI Group has established the Consumer Council, which receives and shares input through the Local Consumer Committees, representative bodies of consumer members. The Consumer Council serves as a consultative body to the Governing Councill.

3.3.1.2 Material Impacts, Risks and Opportunities and Their Interaction with Strategy and Business Model (SBM-3)

As outlined in the section '1.1.3.1 Strategy, business model and value chain (SBM-1) of chapter ESRS 2 – General disclosures', the EROSKI Group classifies its clientele into two categories:

- Clientele belonging to the Members Club: This group includes customer members for whom the EROSKI Group has varying levels of information on age or consumption habits, enabling the group to better address their needs or manage risks through segmented marketing actions. These actions allow the provision of information and the execution of personalized initiatives.
- Customers who do not belong to the Members Club: This group encompasses customers for whom the EROSKI Group does not possess specific information or data that would facilitate segmentation or the ability to address their needs and risks in a personalized manner.

Members Club Holders

	2024	2023
EROSKI Club holders	3,218,632	3,090,727
Club CAPRABO holders	1,054,531	1,269,908
FORUM Club holders	2,096,895	2,249,129
Total	6,370,058	6,609,764

On the other hand, the EROSKI Group considers the general population, i.e. the market, as part of its consumer stakeholder group.

The EROSKI Group strives to understand and respond to the needs of its consumer groups. As outlined in section '1.1.4.1 Description of the process for determining and assessing material impacts, risks and opportunities (IRO-1) of chapter ESRS 2 - General disclosures', the process used to identify the impacts, risks, and opportunities of its activities has considered the clientele and other consumers as a key stakeholder group.

The identified material impacts, risks, and opportunities related to this stakeholder group are detailed in section '11.3.3 Material impacts, risks and opportunities and their interaction with the strategy and business model (SBM-3) of chapter ESRS 2 - General disclosures'.

The EROSKI Group has adapted its strategy to effectively address the risks and opportunities that affect specific consumer and end-user groups, as outlined below:

- Individuals who rely on accurate and accessible information related to the products or services we offer, such as user manuals and product labels, to prevent potentially harmful use of a product or service. In this classification we consider:
  - Elderly people,
- People who are especially vulnerable to potential health issues, such as those with food allergies or intolerances:
  - People with food allergies or intolerances,
- People showing interest in health and healthy eating:
  - People with an interest in health and organic products,
- People who are particularly vulnerable, such as children:
  - Families with young children (0-12 years),
- People who are particularly vulnerable to the impact of marketing and sales strategies. These are financially or legally vulnerable people, such as young minors who cannot or must not access certain products,
  - Young minors,
  - Economically vulnerable people

At the EROSKI Group, we are committed to protecting people by ensuring that our products and services are safe for everyone. Below, we describe how we have adapted our strategy and business model to eliminate the possible negative impact of our activity and to enhance the opportunities identified, placing special focus on the most vulnerable people:

- Elderly people. Older people may have difficulty with products that require complex handling or unclear instructions. This, and confusing advertising, can erode consumer confidence, leading to a decrease in sales and customer loyalty. In the EROSKI Group, we are concerned about the quality of the information we transmit, whether at the point of sale itself, in communicative supports such as environmental signage, on labels or in leaflets. In this respect, the price label is a key aspect, and we are concerned about its correct visibility.
- People living in rural areas. They may have greater difficulty in accessing products and services, so, they may require additional services that allow them to bring the products they need closer to them and make them available to them. For this reason, we have a Home Delivery and Order Service to facilitate and respond to the needs of this group of customers.
- People with food allergies or intolerances. People concerned about their health require clear and precise labelling of the composition and ingredients of products. In the EROSKI Group, the labels of our packaged products have information on ingredients, allergens, traceability and origin. At the EROSKI Group we position ourselves as a company committed to transparency and responsibility, and we provide detailed and accessible information about the quality and origin of our products.
- Families with young children (0-12 years). For families with minor children, having a solid commitment to product quality and safety helps to improve confidence in our organisation. In the EROSKI Group, we also guarantee consumer safety by not allowing

the sale of products that are not suitable for young minors. To this end, we have automatic controls in place at the time of sale to avoid risky situations. At our self-service checkouts, for example, the system requires the assistance of shop personnel and the presentation of an ID card at any time alcoholic beverages are passed through.

- Economically vulnerable people: We make sure that our products are accessible to this group, which is why we promote basic products at affordable prices, offers, promotions and campaigns.

On the other hand, at the EROSKI Group we have a Quality Management Model that guarantees that the final product that reaches people has passed all the food safety controls, If in any case a food alert is detected, at the EROSKI Group we have mechanisms in place for the immediate withdrawal of the product that is the object of the alert throughout its commercial network and logistics platforms, thus, mitigating the risk for people. In addition, there is a mechanism in place to personally alert all customers belonging to the Members' Club who have purchased the product in question.

In any case, the possible negative impacts caused to our consumers are classified according to the typology that originates them, which may be complaints, suggestions or queries. These impacts are also categorised as systematic or one-off, depending on the matrix we have defined within the crisis protocol, which defines the subject matter, the level of repercussion and the number of mentions in networks. From there, we identify whether it is a one-off or systematic case and define whether a Crisis Committee is activated to supervise and manage it.

Thus, if there are complaints related to deficiencies in the quality of the product and its potential impact on the health of consumers. Recall Circulars are issued and executed, which entail collecting the product in the shops themselves, or simply blocking its departure from the platform to our points of sale. One-off negative impacts, which are usually related to the way in which sales services are provided, are resolved through the shop involved in a short period of time. Those relating to data protection security issues, such as that of EROSKI Club members, are managed through the EROSKI Club Department.

3.3.2 Impact, Risk and Opportunity Management (IRO)

3.3.2.1 Policies related to consumers and end users (S4-1)

The values and principles of the EROSKI Group's corporate culture are reflected in a set of practices and policies that foster a responsible and compliant environment, involving the entire EROSKI Group, The range of existing policies at the EROSKI Group is described in the section '1.1.4.3 Policies adopted to manage material sustainability issues (MDR-P) of chapter ESRS 2 – General disclosures', in accordance with the MDR-P guidelines.

The policies applicable to the management of consumers are identified as follows

- Human Rights Policy
- Business Conduct and Corporate Culture Policy
- Equality, Diversity and Inclusion Policy
- Information Security Policy

Respect for the human rights of consumers and end users

As reflected in section '1.1.2.4 Statement of Due Diligence (GOV-4) of chapter ESRS 2 – General disclosures', the EROSKI Group is committed to respecting, protecting and promoting human rights principles, as they are fundamental for sustainable and ethical development. Our Human Rights Policy is aligned with the Universal Declaration of Human Rights and other international agreements such as the United Nations Guiding Principles on Business and Human Rights and the International Labour Organization's Declaration on Fundamental Principles and Rights at Work. It seeks to identify, prevent and mitigate any negative impact on the rights of workers, Customers, supplier companies and communities. In addition, it establishes a governance model to monitor compliance with these commitments and manage potential adverse effects. In the case of consumers, it is the Customer Experience Department itself, through which we ensure the application of this Policy.

As part of the Human Rights Policy, the EROSKI Group guarantees that its products are safe and healthy. The EROSKI Group offers products that meet the highest safety and health standards, protecting the well-being of its consumers and end-users. The EROSKI Group maintains an open and transparent communication approach with its consumers and end-users, providing clear and accurate information about the products offered.

The EROSKI Group ensures the defence of competition, being aware that anticompetitive practices harm the market and the economy, negatively impacting end users, consumers, and other market operators. The EROSKI Group believes that a competitive market benefits all stakeholders and, therefore, prohibits any form of anticompetitive practice.

Collaboration with consumers and end users

In order to implement due diligence in identifying, preventing, mitigating, and resolving potential negative consequences for consumers, the EROSKI Group has established processes for direct collaboration and communication with consumers. These processes allow the collection of feedback, suggestions, Complaints, and other inputs, which are incorporated into the management approach.

For further details on the processes and measures, please refer to section '3.3.2.2. Processes for collaborating with consumers and end-users on impacts (S4-2)'.

Measures to provide or enable redress for human rights impacts

In line with its commitment to the United Nations Guiding Principles on Business and Human Rights, the EROSKI Group has measures in place for prevention, Protection, and remediation of potential human rights violations or impacts on its consumers.

In the event of identifying potential adverse impacts on consumer human rights, the EROSKI Group develops preventive action plans in collaboration with business partners and other stakeholders. Additionally, when prevention is not possible or cannot be immediately implemented, corrective action plans are developed to mitigate the potential adverse effects that have been detected or should have been detected.

The EROSKI Group has an effective incident management system for various types of issues, including those related to human rights. This management is carried out directly through the

Customer Service Department, which is available to consumers both online (via email and website) and by phone.

In cases where a negative impact affecting individuals, communities, or the environment occurs, the EROSKI Group implements remediation plans and, to the extent possible, seeks to influence its business partners and collaborators to repair the adverse impact caused.

As a result of this process, the EROSKI Group's Customer Service Department can manage incidents and ensure that consumers' needs are appropriately addressed and, when necessary, remediated. The process and measures for impact remediation are outlined in section '3.3.2.3. Processes to redress negative impacts and channels for consumers and end-users to voice their concerns (S4-3)'.

3.3.2.2 Processes for Engaging with Consumers and End-Users about Impacts (S4-2)

The EROSKI Group maintains direct collaboration and communication with consumers and end users. To address their concerns and needs, the EROSKI Group articulates its commitment to transparency and maintains communication channels with all stakeholders. These communication channels are described in detail in this chapter under section '3.3.2.3 Processes for redressing negative impacts and channels for consumers and end-users to express their concerns (S4-3)'.

The EROSKI Group strengthens its relationship with consumers and end users through participation in the following collaborative processes:

Listening mechanisms

Through the EROSKI Group's Studies and Listening Department, regular studies are conducted to gather feedback from consumers. These studies collect data on the perceptions and satisfaction of consumers regarding key aspects of their shopping experience, such as price, quality, in-store service, local products, Sustainability, solidarity, and healthy eating. The insights from these market studies assist the Purchasing and Marketing Departments in adjusting product prices to remain competitive while maintaining quality.

In 2024, the EROSKI Group carried out 88 listening initiatives, engaging 370,296 participants, including Club members, consumers, and suppliers. Their feedback, Suggestions, and recommendations are highly valuable for improving aspects such as product offerings and the commercial network. Additionally, 9,343 consumer opinions were collected through in-store listening actions.

The following provides a detailed overview of the number of studies conducted during this period, their frequency, and the number of participants involved:

Listening initiatives in 2024

Study frequency	No. of studies carried out	Number of consumers involved
Annual	13	26,232
Quarterly	3	7,385
Monthly	19	326,611
Weekly	1	5,351
Ad hoc	52	4,717
Total	88	370,296

Social Media

Social media also serves as a channel for collaboration and communication with consumers. The table below outlines the evolution of the number of followers on the social media platforms where the EROSKI Group is present:

Number of followers on social networks

	2024	2023
Twitter	96,166	68,854
Facebook	597,630	290,204
Instagram	318,178	74,718
LinkedIn	133,880	98,587
TikTok	30,543	Not applicable
Pinterest	714	Not applicable

Constructive Engagement Program

In 2024, the EROSKI Group launched the Constructive Participation Program to engage with consumers in a more personalized manner. The participation processes within this program are divided into four groups: Customer Service, personalized listening sessions, formal meetings with corporate bodies, and focus groups or similar dynamics that facilitate debate and collaboration with consumers. This program was initiated in 2024, and the EROSKI Group has begun measuring consumer participation.

Customer Service

Customer Service is the first point of contact and consultation for consumers and end users, Issues are received and logged, and, where possible, resolved at this stage. If resolution is not feasible, the cases are directed to the relevant departments for further management and resolution, Interactions are classified as: suggestions, complaints, inquiries, and compliments, The effectiveness of this collaboration is assessed based on the number of interactions handled by the Customer Service department, Collaboration typically occurs before a purchase (e.g., inquiries about offers, store-related matters) and after a purchase (e.g., complaints, suggestions, compliments).

Personalized listening

Personalized listening sessions are primarily conducted through digital channels. These sessions are topic-focused and occur one or two times per month to gain a deeper understanding of consumer concerns. This collaboration typically takes place after the purchase. The following types of sessions are conducted:

- Healthy Panel: Monthly, aimed at identifying initiatives within product categories that promote healthier eating habits among consumers.
- Ad hoc listening for specific projects: These include evaluations and improvements (e.g., EROSKI Consumer Magazine) or validation (e.g., survey of engaged members on materiality).
- Tactical listening sessions: These focus on in-store experiences and are also conducted digitally.

The effectiveness of this collaboration is measured by the number of participants in the listening sessions. In 2024, 16,197 participants took part in these sessions.

Formal meetings with corporate bodies

In the EROSKI Group's parent company, EROSKI S.COOP., which is a consumer cooperative, informational meetings are held that allow consumer engagement with corporate bodies through structured and formal encounters. These meetings address a wide range of topics beyond commercial matters. As outlined in section '1.1.2.1 The role of the administrative, management and supervisory bodies (GOV-1) of this chapter ESRS 2 – General disclosures' the EROSKI Group has three main bodies with recurrent meetings: the General Assembly, the Consumer Council, and the Local Consumer Committees. These committees, totalling seven, represent consumer members. The purpose of these meetings is diverse, ranging from sharing company information and action plans to discussing improvements and addressing consumer concerns.

The effectiveness of this collaboration is measured through the number of attendees at these meetings. In 2024, 356 individuals participated.

In the other entities within the EROSKI Group, consumer participation is organized through non-corporate mechanisms.

Focus Groups or similar dynamics

The EROSKI Group organizes participatory discussion groups with consumers to collect direct and detailed feedback on various aspects of products and services. This helps identify areas for improvement and develop more effective solutions for consumers. Two types of focus groups are organized: Ad hoc focus groups: These are held to address specific issues (e.g., on-site cooking focus groups) and co-creation project focus groups: These are part of a series of activities with various dynamics to work on specific challenges (e.g., debates, tastings, visits, brainstorming sessions, consumer member days). The effectiveness of this collaboration is assessed through the number of participants in the dynamics requiring interaction with consumers

In addition to the specific indicators for each collaboration process, the EROSKI Group tracks the overall Constructive Participation Program through three main indicators that measure the level of participation among consumer members. These indicators provide insight into the level of collaboration within the program.

Indicators of the Constructive Participation Program

	2024	2023
Number of consumer members of corporate bodies	356	Not applicable
Number of committed consumer members	4,174	Not applicable
Number of interested consumer members	22,065	Not applicable

The EROSKI Group conducts monthly tracking of the number of participatory activities and the number of consumers participating in each of them,

The EROSKI Group places significant importance on its consumer base and final consumers, with the Customer Experience Management ensuring that collaboration with these consumers takes place and that the outcomes of this collaboration inform the company's strategic approach. The Customer Experience Management is part of the Marketing Department and is responsible for delivering "The Voice of the Customer" on a daily basis to executives and managers. This initiative involves an email that highlights the most relevant consumer complaints, ensuring they are communicated to all areas with the aim of focusing attention on resolving these issues. Additionally, monthly reports on Customer Service indicators are presented to the Commercial Management Committee, which includes members of the Executive Board.

We take care of special food needs

The EROSKI Group recognizes the uniqueness of each consumer. Efforts are made to cater to individuals with specific dietary needs, including those affected by illnesses or physical conditions, as well as those requiring attention at different life stages, such as children or elderly individuals. Additionally, the Group considers consumers who follow specific dietary regimes, such as vegetarians and vegans.

Care for people with celiac disease

In its commitment to supporting individuals with special dietary needs, the EROSKI Group has made advancements to offer better service for those with celiac disease.

In 2024, the EROSKI Group renewed collaboration agreements with celiac associations in the Basque Country, La Rioja, Catalonia, Navarra, and the Balearic Islands. A total of 2,669 members from these five associations benefited from these agreements, which include, among other benefits, a 20% discount on over 200 gluten-free products. Additionally, steps have been taken to establish a similar agreement in 2025 with the Celiac Association of Galicia.

Furthermore, the EROSKI Group continues to improve its gluten-free product offerings, both under its own brand and through other manufacturers.

As in previous years, the Group has supported initiatives by associations on International Celiac Disease Day (May 16) and National Celiac Day (May 27), CAPRABO participated in several awareness actions in May with the *Associació Celíacs de Catalunya*, including a gluten-free product giveaway and a social media contest focused on celiac disease and gluten-free nutrition.

Supporting the needs of older people

The EROSKI Group encourages active aging through healthy eating and physical exercise.

For instance, CAPRABO participated in the *FiraGran* 2024, the trade fair for elderly individuals in Catalonia. This event aimed to promote healthy habits among older adults. One of the activities was a large walk for individuals over 60, during which CAPRABO provided water and fruit to participants.

Infant feeding: we take care of the next generations

The EROSKI Group prioritizes balanced nutrition for the population, with a particular focus on children due to their quantitative relevance (there are over 5 million children under 12 in Spain according to the INE) and the qualitative importance of their nutrition in relation to issues such as healthy eating, obesity, and overweight, Childhood obesity and overweight are significant public health concerns for families and society, as highlighted by the EROSKI Foundation's ENPE Study and confirmed by other recent studies. Addressing this issue is critical for future generations. To help children eat healthier and more balanced diets, the EROSKI Group follows several initiatives:

- A content plan specifically targeting young families with children aged 0-12 years, distributed through various communication channels,
- More than 213,000 children are trained annually on responsible habits and healthy eating,
- The organization of cooking workshops for primary school students at EROSKI stores, in collaboration with the Basque Culinary Center, with more than 1,100 children participating,
- Healthy shopping workshops at EROSKI stores, attended by over 10,000 schoolchildren.

3.3.2.3 Processes for addressing negative impacts and channels for consumers and end-users to express their concerns (S4-3)

The EROSKI Group is committed to being close and available to the individuals who place their trust in the company by providing support for their incidents, queries, suggestions, complaints, or inquiries.

The EROSKI Group follows a standardized process to address any incidents or complaints received from consumers. The following steps are followed in this process:

- Collection: The final consumer notifies the EROSKI Group of their incident. The EROSKI Group offers formal channels through which consumers can communicate their concerns and needs directly: directly:
  - EROSKI: telephone: 944 943 444 (Monday to Saturday from 9:00 a.m. to 10:00 p.m.), form in www.eroski,es/contacto,
  - EROSKI ONLINE: telephone: 944 050 514 (Monday to Saturday from 9:00 a.m. to 10:00 p.m.), or via email compraonline@eroski.es,
  - CAPRABO: telephone: 932 616 060 (Monday to Saturday from 9:00 a.m. to 10:00 p.m.), form in www.caprabo.com/es/atencion-cliente/,
  - FORUM: telephone: 944 286 618 (Monday to Saturday from 9:00 a.m. to 10:00 p.m.), e-mail: forumsport@forumsport.es.
- Management: The Customer Service Department commits to providing a response within a maximum of 24 hours, following up on the necessary actions to resolve the issue. The Customer Service team manages the incident and forwards it to the relevant department. Direct customer interactions are handled by contracted companies, with oversight by EROSKI Group personnel.
- Response to consumer: A response is provided to the consumer,
- Reporting: A weekly report is generated and sent to specific individuals within the company, detailing the reason for each incident and its resolution, Additionally, the consumer satisfaction level with the resolution and management of their incidents is reported monthly to the Management Committee,
- Preparation of an action plan: Based on the reported incident, an action plan is developed in collaboration with the relevant departments within the company,
- Implementation and monitoring: subsequently, the action plan is implemented and followed up through coordination between the involved departments.

Consumers are familiar with and trust the processes and mechanisms made available by the EROSKI Group. In 2024, the Group handled 474,739 inquiries, with a satisfactory complaint resolution rate of 90,38%. While some complaints cannot be resolved immediately or require multiple interactions with the customer, 80% of complaints are resolved on the first contact.

Customer Service Indicators

	2024	2023
Number of queries attended	474,739	517,323
Complaint resolution rate1	90,38%	91,00%
First Contact Resolution Rate	80,00%	85,00%

[1] 100% of the complaints have been answered, 90,38% have been satisfactory for the client,

The EROSKI Group is committed to adhering to the criteria for the effectiveness of out-of-court complaint mechanisms as outlined in the United Nations Guiding Principles on Business and Human Rights. To eliminate potential communication barriers, the Customer Service is available in Spanish, Basque, Catalan, and Galician. The service is easily accessible to consumers through various channels, including telephone, email, the www.eroski.es website, social media, and other digital platforms of the Group's businesses and partnerships.

In 2024, for the thirteenth consecutive year, the EROSKI Group was recognized as "the company with the best Customer Service" in the awards organized by the consulting firm Sotto Tempo Advertising. This recognition is based on consumer participation in selecting organizations that demonstrate the highest quality in Customer Service across different sectors.

3.3.2.4 Taking action on material impacts on consumers and end-users, and approaches to managing material risks and pursuing material opportunities related to consumers and end-users, and effectiveness of those actions (S4-4)

The EROSKI Group employs more than 100 agents to address all consumer-related impacts, supported by an in-house team overseeing services provided by the four agencies it collaborates with. Advanced technology is used to manage the half a million interactions processed annually through this service. Additionally, a weekly Management Committee analyses channels and resolves issues arising from customer interactions.

The EROSKI Group's monitoring systems are continuous, carried out on a daily basis, to detect potential incorrect actions and prevent negative impacts on consumers. If any measure results in a negative impact, corrective actions are taken, which may include the formation of Crisis Committees for Quality or Reputation Management.

Furthermore, the EROSKI Group believes in promoting more responsible consumption through various initiatives. This commitment is reflected in the 10 Health and Sustainability Commitments outlined in section '1.1.3.1 Strategy, Business Model, and Value Chain (SBM-1)' of Chapter ESRS-2 General disclosures'. As indicated, the Group's strategy aligns with these commitments.

These commitments were defined in 2018 through the participation of over 5,000 individuals, including workers, customers, institutions, public administrations, NGOs, and other entities, to drive progress in the Group's work over the coming years.

The measures adopted to manage risks and capitalize on material opportunities related to consumers and end users are categorized as follows:

Customer experience and loyalty

The EROSKI Group is committed to delivering an exceptional customer experience and fostering loyalty through a range of initiatives. The aim is to ensure each interaction with customers is positive and memorable, reinforcing long-term loyalty.

To achieve this, several specific actions have been implemented:

- Personalized attention: Providing customer service both in stores and through digital channels. The team is trained to quickly and efficiently resolve any inquiries or issues to ensure customer satisfaction.
- Loyalty programmes: The EROSKI Club offers exclusive benefits to loyal customers, including personalized discounts, special promotions, and access to exclusive events.
- Satisfaction surveys: Regular surveys are conducted to gather customer feedback and identify areas for improvement. These surveys help adjust strategies to better meet consumer needs.

- Ongoing training: Continuous investment is made in worker training to ensure they are up to date with the best customer service practices and can deliver high-quality service.
- Innovation in the shopping experience: The Group continually works to improve the shopping experience and implement new technologies and services that enhance the convenience and enjoyment of the purchasing process.

In addition to the actions taken to mitigate risks related to customer experience and loyalty, the EROSKI Group has established corrective measures should any negative impact occur to a consumer. If any improper actions or consumer claims arise, the process outlined in section '3.3.2.3 Processes for Addressing Negative Impacts and Channels for Consumers and End-Users to Express Their Concerns (S4-3)'.

Access to products that are competitive in quality and price

The EROSKI Group offers promotions and discounts to all consumers. For members of the EROSKI Club, personalized savings proposals are developed, enabling customers to plan their purchases, compare prices, and choose quality products at competitive prices. This aligns with Commitment 7: Providing affordable, healthy food, as outlined in the 10 Health and Sustainability Commitments detailed in ESRS-2.

As mentioned in the Group's Listening Studies, market research helps the Purchasing and Marketing Departments adjust product prices to remain competitive without compromising quality, Strategic promotions and discounts are offered to improve the perceived value.

Food Safety of Products and Facilities

The EROSKI Group is responsible for ensuring the food safety of its branded products. To communicate its actions regarding identified food safety impacts, risks, and opportunities, the Group adheres to its Commitment 1: Engaging with food safety, Distribution of products under suboptimal conditions can lead to health issues and diminished perceived quality.

All individuals should have access to safe food. Therefore, the Quality, Private Labels, and Commercial Departments regularly audit, analyse, and control purchasing and product placement processes to meet the highest standards:

- Audits ensure compliance: The results guarantee products meet safety standards, are rotated properly, and are removed before expiration.
- Staff training: Workers are educated on the importance of maintaining product quality.
- Transparent communication: Open and clear communication with consumers regarding measures taken to improve product quality and safety.

We are committed to food safety and closely monitor product traceability and the maintenance of the cold chain for fresh goods. We take full responsibility for the food safety of our own-brand products.

We ensure that the cold chain is never broken at any point during the supply process, whether in transport, storage or handling in-store. This guarantees that products reach consumers in perfect condition and retain all their properties.

To ensure our customers receive a high-quality product, we operate an inventory management system that enables rigorous monitoring of product conditions, as well as a digital inspection system. This ensures proper product rotation and strict control over shelf life (expiry or best-before dates), allowing us to remove products before any deterioration occurs.

We also have procedures in place to address any real negative impact on consumers related to the food safety of our products or facilities. Reports are received through the designated communication channels, and we follow a structured process to ensure both quality and customer satisfaction. The procedure is as follows:

- Receipt of the complaint: Upon receiving a product-related complaint, it is immediately forwarded to the relevant commercial manager or the Quality Department. This step is essential to ensure that the complaint is addressed by the appropriate personnel,
- Quality assessment: The Quality Department performs a thorough assessment of the claim, determining whether the product should be withdrawn from the market,
- Disclosure of actions: After decisions are made, the Quality Department informs all relevant parties about the actions taken to resolve the issue and prevent future occurrences,
- Customer response: Customers receive direct, detailed communication regarding the actions taken,
- Prevention plan: A daily report of product claims is sent to the Quality and Commercial Departments for ongoing monitoring and early detection of recurring issues.

Nutritional improvement of our products

The EROSKI Group's commitment to food safety is foundational, but the goal goes beyond providing safe food—there is a strong emphasis on facilitating consumers' adoption and adherence to a healthy diet. The Group is guided by the Mediterranean diet and follows expert health and nutrition recommendations. Additionally, transparency and information are promoted as tools for encouraging healthier consumption habits.

Efforts to improve the nutritional composition of private-label products include:

- Eliminating palm oil: Since 2021, no private-label products, including new launches, contain palm oil.
- Reducing harmful nutrients: Since 2020, commitments related to the Plan for Collaboration to Improve Food and Beverage Composition and Other Measures (2017-2020) have been followed, reducing the presence of sugar, fat, saturated fat, and salt, which are linked to common health conditions such as cardiovascular diseases and obesity.
- Nutri-Score-based reformulation: The technical specifications for many private-label products have been reformulated based on Nutri-Score, a front-of-pack nutrition labelling system that rates products from A to E for nutritional quality.

In 2024, 63% of private-label products received a Nutri-Score rating of A, B, or C.

We also encourage sales of own-brand products with higher nutritional quality, expressed through Nutri-Score front-end nutrition labelling or that are in the food groups recommended for daily or weekly consumption according to the nutritional food pyramid.

The monitoring of our sales, from the perspective of the location of the products sold in the nutritional pyramid, has been part of our management control for more than five years. The analysis of the 2024 data shows that the share of food and beverages of products recommended for daily or frequent consumption (at the base and in the middle of the Healthy Eating Pyramid, respectively) in the total food and beverages we sell reaches 59% of the total, with growth in categories that are very relevant for healthy eating, such as fruit, vegetables, olive oil, pulses, eggs and fish. The increase in sales of the most relevant food groups for healthy eating was 0,68 percentage points compared to 2023, which is positive. Given that the effect of inflation has been contained throughout the year, we return to the analysis based on sales in euros.

On the other hand, to achieve our goal of contributing to health and wellbeing, we have a pioneering health programme, EKILIBRIA, which offers free personalised information and incentives for a healthier and more balanced diet and shopping to all customer members, This initiative was recognised in 2019 with the NAOS Prize awarded by the Spanish Agency for Food Safety and Nutrition (AESAN) to the Business Initiative for its commitment to healthy eating.

The report generated by EKILIBRIA offers a detailed and personalised analysis of how household purchases are adjusted to the recommendations of the Mediterranean diet. Its purpose is to guide the customer on the foods, quantities and frequency of consumption needed to maintain a balanced diet.

In 2024, 31,720 people have used this nutritional information service based on their purchases registered in the EROSKI Club card.

In addition, in 2024, 273,821 Customer Partners have used the healthy food promotional content we have regularly sent them as part of our commitment to providing them with a balanced diet at a good price.

Responsible Marketing Practices

Consumers increasingly seek information about the products they purchase, The EROSKI Group strives to provide accurate, comprehensive, and truthful information regarding product composition and the benefits of maintaining a varied and balanced diet.

Labels on 100% of the Group's products comply with current legislation and the brand's own standards. For example, food products include ingredient lists, allergens, nutritional information, expiration dates, batch numbers, and specific storage conditions. Additional information is provided through icons that highlight allergens and systems like Nutri-Score and the Traffic Light System.

Nutri-Score labelling was pioneered by the EROSKI Group in 2018, following feedback from 10,100 people. This system offers a visual grading scale from A (green) to E (red), helping consumers make informed decisions quickly.

The Nutri-Score labelling, which is located on the front of the product, is validated by the Ministry of Consumer Affairs. It is a graph or traffic light that classifies packaged foods with five letters associated with five colours, according to their nutritional composition, in a range from dark green A and light green B (for the healthiest) to orange D and red E (for those of lower nutritional quality), passing through yellow C, in an intermediate position. This colour code allows consumers to easily find out the nutritional value of each product and compare it with other similar products, thus enabling them to make better informed choices.

In 2024, 1,710 private-label products featured Nutri-Score labelling, which is available on all own-brand packaging that can carry it.

Nutri-Score labelling complements the information (analytical, broken down by portion and nutrient) provided by the Nutritional Traffic Light, which has been available on our own-brand products since 2007. This tool provides information on the nutritional contribution of calories and nutrients relevant to public health (fats, saturated fats, sugars and salt) that a serving of the product represents, and evaluates it (again with a traffic light colour code: green when the contribution per serving is low, yellow when it is moderate and dark orange when it is high), so that consumers who need to know some specific aspect of the nutritional impact of the product can have the information in a quick, simple and intuitive way. As with Nutri-Score, this colour system is always located on the front of the pack.

In the event that, due to an error in the production chain, there is a failure regarding the safety of the product, or the information provided on its packaging, the product is immediately withdrawn from sale. This is our strict protocol for protecting people. We aim to make the information on labels easy and clear to understand, Reviews and listening to our consumers help us to optimise how we incorporate it on labels.

On the other hand, the Advertising Department has a specific team that reviews and verifies the advertising and communication elements (brochure, label, website, signage and in-store communication) that we make available to our consumers to ensure that the information contained is clear, accurate and truthful. To ensure good advertising practices, we are a member of the European Convention on Responsible Marketing Practices. To encourage these practices, we comply with our Commitment 8: Act with clarity and transparency, as unclear or misleading advertising can erode consumer confidence.

Despite all the actions described above to mitigate the risks identified in relation to responsible marketing practices, we also have remedial actions in place in the event of a real negative impact on consumers. In the event of any evidence of inappropriate behaviour, or any complaint from our consumers, the Advertising Department takes the necessary actions to provide truthful advertising as quickly as possible.

Other measures adopted related to material impacts on consumers and end-users

Consumer EROSKI: our consumer information project

Consumer EROSKI is our consumer information portal, committed to promoting healthy lifestyles, sustainable consumption, environmental conservation and consumer rights.

Consumers are faced with a multitude of decisions in their daily lives, from which products to buy to which services to contract. At Consumer EROSKI we strive to offer them tools and knowledge that enable them to make informed decisions.

In 2024 Consumer EROSKI magazine celebrated its 50th anniversary, a milestone for a media outlet nowadays. Throughout this half-century it has continued to be a source of information that maintains its hallmarks: truthfulness, rigour, editorial independence and usefulness for decision-making. On 21 November, an event was held at the *Kursaal* Conference Centre in San Sebastian to celebrate the magazine's anniversary, attended by more than 500 guests.

In 2024 we have expanded our presence in social networks with the launch of TikTok, WhatsApp and Telegram. We surpassed 89 million views and have more than 191,000 followers on our digital channels.

Digital Publishing Indicators www.consumeres

	2024	2023
Annual page views from *the Spain website* and social networks	89,181,230	51,197,480
Newsletter subscribers	137,354	137,449
Social media followers (Facebook, Twitter, YouTube, Instagram, LinkedIn)	191,051	146,745

Indicator printed edition of Consumer EROSKI

	2024	2023
Printed Copies per year	1,106,314	1,103,834
Readers per month	251,435	250,871

School of Nutrition: Knowledge for a Better Life

Since 2013, the Eroski Foundation's School of Nutrition has been promoting balanced nutrition and the adoption of healthy lifestyle habits. The initiative serves as a meeting point for health professionals, educators, parents, students, and other members of society committed to improving their diet and lifestyle.

All the information provided is up-to-date and backed by the latest research, as well as health professionals. The School of Nutrition collaborates with various organizations related to health and responsible consumption. It has also been previously recognized by entities such as the Spanish Academy of Nutrition and the NAOS Strategy.

Educational Program on Nutrition and Healthy Habits (PEAHS)

Education is key to advancing toward healthier nutrition and preventing health issues in children, The Eroski Group places great importance on educational programs aimed at promoting healthy eating and healthy lifestyle habits. As part of this effort, the Group is actively present in schools to provide guidelines for better nutrition through various initiatives.

Indicators of the PEAHS of the EROSKI Group

	Academic year 2023/2024	Academic year 2022/2023
School	213,629	195,278
Colleges	2,352	2,145
Workshops	555	395

Energy to Grow

The Eroski Foundation's program aims to address the high rates of childhood obesity and promote healthy nutrition habits among children. The program includes educational materials tailored to three age groups: from 3 to 6 years, which feature games and stories; from 6 to 8 years, offering materials for five educational units; and from 8 to 12 years, with 10 educational units. Additionally, the program provides up to 7 practical workshops outside the classroom, including visits to stores and cooking classes.

The program's content has been developed by an expert group of professionals in the fields of medicine, nutrition and dietetics, psychopedagogy, pedagogy, and sustainability.

In 2024, the semi-presential training program was maintained, incorporating more digital content to make it more engaging, interactive, and effective.

Furthermore, between May and September 2024, the "Survey on Eating Habits of Primary School Students" was conducted, surveying 2,126 children aged 8 to 12 years in nine autonomous communities in northern Spain. The survey explored three key areas: family influence, external food-related references, and the relationship between food and emotions. The results, presented during the 50th Anniversary celebration of Consumer Eroski, revealed that although the vast majority of primary school children report participating in food shopping and preparation, challenges remain in reducing the frequent consumption of unhealthy foods and limiting screen time during meals.

Choose Well, Choose Healthy: CAPRABO with the Younger Generation

CAPRABO's program, "Choose Well, Choose Healthy," has been promoting healthy eating education for children aged 2 to 12 years since its inception and celebrated its 15th anniversary in 2024. The program is based on CAPRABO's health and sustainability commitment and benefits from the support of dietitian-nutritionists, pedagogues, and teachers. Its goal is to promote healthy eating throughout all stages of children's development.

In 2024, as in previous years, workshops for primary school students were held in CAPRABO stores, led by nutritionists, as well as other workshops guided by teachers who had received the necessary materials. A total of 286 workshops were conducted, engaging more than 5,900 children.

As part of the "Choose Well, Choose Healthy" program, the World Fruits and Vegetables Day was celebrated for the ninth consecutive year. The objective is to raise awareness among families about the importance of a healthy diet, particularly for young children. In collaboration with fruit supplier AM Fresh Iberia, over 9,900 pieces of fruit were distributed to children visiting CAPRABO supermarkets in Catalonia. This edition also included a social media contest, "Eating Seasonal Fruits and Vegetables is Rewarding," to encourage healthy habits.

VEGALSA-EROSKI educational programmes

VEGALSA-EROSKI also offers workshops such as 'Visit Your Supermarket,' aimed at fostering healthy living habits and responsible shopping, and 'Maths in Your Supermarket,' where children learn to shop during a visit to the store. A total of 107 workshops were held, with more than 2,600 children participating.

Our Control System

The Eroski Group tracks and evaluates the effectiveness of its actions and initiatives aimed at consumers and end-users in various ways:

- Ensuring that the information provided to consumers is accurate and complete,
- Continuously evaluating processes in stores and platforms, including thousands of product analyses annually, to ensure food quality and safety. This includes audits across all sales points and logistics platforms to ensure hygiene and safety requirements are met,
- Audits of private-label suppliers to ensure compliance with quality and safety standards. When non-compliance is detected, action plans are implemented, followed by re-audits once issues have been resolved,
- A food alert management system and product recalls, alongside specialized training for those responsible for food quality management, safety, and best hygiene practices.

The following outlines how the Eroski Group tracks and evaluates the effectiveness of its actions to mitigate and manage potential negative impacts and risks to consumers. The Group's Quality Management Model aims to ensure that the final product reaching consumers has passed all safety controls. This model incorporates standards, processes, procedures, tools, and definitions to ensure safety across the entire value chain.

These aspects are continuously monitored through evaluations of processes in stores and platforms and thousands of product analyses annually. In 2024, the Group continued to comply with its Audit and Product Control Plans, ensuring specialized training for individuals responsible for food quality and safety management and hygiene practices.

In terms of food safety, the following are a fundamental part of our model:

- Monitoring and improving the cold chain,
- Analytical control and traceability of marketed products, particularly private-label products,
- Approval of supplier companies, especially those supplying private-label products,
- Evaluation of stores and platforms,
- Monitoring customer product complaints,
- Agile and effective management of product alerts

Audits of points of sale and platforms

Audits are conducted on sales points and logistics platforms to ensure compliance with hygiene and safety standards.

In 2024, 915 audits were carried out, with the following controls:

- Maintenance of the cold chain and quality in the supply chain,
- Hygiene and cleanliness of all facilities,
- Traceability systems for all products,
- Microbiological quality of products,
- Food alert management and product recalls,
- Quality control systems and tools.

If any issues are identified during audits, corrective actions and follow-up plans are implemented.

Audits of our supplier companies

The product requirements and quality standards also extend to all supplier companies. In this regard, we continuously evaluate our value chain.

In 2024, 315 private-label suppliers were audited, with 90% passing the evaluation successfully. The rest took corrective measures or were de-approved as suppliers. Additionally, 11 production plants of suppliers of other brands were audited, with a 91% success rate.

Product control plan

The EROSKI Group employs a dual quality control system for all product categories, conducting exhaustive analytical controls in addition to those carried out by suppliers and manufacturers.

In 2024, 31,595 samples were analysed, with 97% meeting satisfactory results. The analyses included:

- Chemicals: Ensuring the absence or correct levels of substances relevant to health and safety,
- Physical: Ensuring the absence of harmful substances or irregularities in products or packaging,
- Biological: Ensuring the absence of pathogens and maintaining hygiene and freshness of products and facilities,
- Allergenic substances: Ensuring the absence of undeclared allergens or intolerants on product labels,
- Fraud or Non-Compliance: Ensuring that products match their declared labels
- Non-food: Ensuring non-food products are safe and do not pose health risks.

Additionally, in 2024, for the third consecutive year, the quality of fuel at 100% of the Group's gas stations was externally certified by the Intertek laboratory.

Food alert management system

As previously described, the Eroski Group operates a rapid detection system for potentially unsafe products.

Processes to define appropriate action and provide remediation in relation to negative impacts on consumers and end-users

The Eroski Group analyses the interests and feedback of consumers, derived from the processes outlined in section '3.3.2.2 Processes for Collaborating with Consumers and End-Users on Impacts (S4-2),' through the relevant corporate departments. This analysis is essential for managing identified material impacts, risks, and opportunities, and ensuring appropriate actions are taken, including, where necessary, providing redress to consumers.

The Eroski Group monitors and evaluates the effectiveness of its actions and initiatives related to consumers and end-users in various ways, as outlined in the previous section, In section '3.3.2.3 Processes for Addressing Negative Impacts and Channels for Consumers and End-Users to Express Their Concerns (S4-3),' the process for redress in the event of material negative impacts is detailed.

Approach to ensure that our own practices do not cause or contribute to negative impacts

The Eroski Group coordinates across departments to manage negative impacts on customers and end-consumers, Daily coordination occurs between the agencies and customer service supervisors to analyse and manage impacts, Issues that cannot be resolved immediately are addressed and managed in weekly meetings of the Customer Service Management Team, Monthly reports are submitted to the Marketing Management Committee.

As previously mentioned, customer satisfaction is continuously monitored with respect to incident management.

Disclosure of serious human rights issues and cases in relation to consumers

As previously outlined in section '3.3.2.1 Policies Related to Consumers and End-Users (S4-1)', the Eroski Group is committed to respecting the human rights of consumers and end-users. All incidents, including those that may involve human rights concerns, are managed through the Customer Service Department.

In the total number of incidents managed throughout 2024, no serious human rights violations have been identified.

Evaluation of the effectiveness of the actions

As previously described, the Eroski Group evaluates the effectiveness of its actions in managing incidents involving customers and end-consumers. Efforts are ongoing to further improve customer satisfaction levels.

The following section '3.3.3.1 Goals related to the management of negative material impacts, the promotion of positive impacts and the management of material risks and opportunities (S4-5)', provides details on the parameters and goals that have been set.

3.3.3 Metrics and Targets (MT)

3.3.3.1 Targets related to managing material negative impacts, advancing positive impacts, and managing material risks and opportunities (S4-5)

The Eroski Group utilizes metrics related to the material impacts, risks, and opportunities concerning consumers and end-users, as described in section '1.1.3.3 Material impacts, risks and opportunities and their interaction with the strategy and business model (SBM-3) of chapter ESRS 2-General disclosures'.

To establish targets that impact customers and end-consumers, the Eroski Group draws from feedback gathered through various engagements with these stakeholder groups, as detailed earlier.

A set of parameters has been defined to track and assess the effectiveness of actions. These parameters also enable the Eroski Group to measure and determine the level of interaction with end-consumers.

Parameters and metrics	Methodology and key assumptions
Customer experience and loyalty	
Number of EROSKI Club, Club CAPRABO and FORUM Club members	This refers to the number of people who are members of the EROSKI, CAPRABO and FORUM loyalty club
Number of active listening initiatives	It refers to the number of studies carried out on active listening to our consumers and store listening
Number of customer reviews on in-store listening actions	They refer to those opinions collected directly in the stores
Number of people participating in active listening initiatives	It refers to those people who actively participate in the listening initiatives carried out by the Department of Studies and Listening
Number of followers on social media followers of the EROSKI Group	This refers to the number of users who follow the accounts of the different social networks in which the EROSKI Group is present
Constructive Participation Program	
Number of Local Consumer Committees	It refers to the number of Committees made up of consumers
Number of attendees at formal meetings of corporate bodies	This refers to the number of consumer members who have participated in the information sessions of corporate bodies (General Assembly, Consumer Council and Consumer Committees)
Number of committed consumer partners	It refers to the number of consumer partners who are engaged

Parameters and metrics	Methodology and key assumptions
Number of interested consumer members	It refers to the number of consumer members who are interested
Number of activities of the Constructive Participation Programme	It refers to the number of participatory activities conducted monthly
Nutritional improvement of our products	
% of Private-Label Products with *Nutri-Score* A, B or C	It is calculated as the ratio of own-brand references labelled with *Nutri-Score* A, B or C to the total number of references with *Nutri-Score*, according to the data recorded in our information systems
Sales Distribution according to the nutritional pyramid	The foods we market have been classified according to their position in the nutritional pyramid in our systems, and total sales and sales are extracted for each part of the pyramid to obtain the existing distribution
Number of EKILIBRIA users	Refers to the number of Client Members who have used the EKILIBRIA personalised nutrition report in the financial year
Number of Customer Partners who have used the promotional content of healthy foods	Refers to the number of Customer Members who have redeemed vouchers, specific discounts for healthy foods offered periodically as part of the specific communications of the EROSKI Group's Health Plan
Responsible Marketing Practices	
Number of products with *Nutri-Score labelling*	It refers to the number of own-brand products marked with the Nutri-Score advanced nutritional labelling,
Customer Service	
Number of Customers Assisted	Refers to people served through customer service channels
Complaint resolution index	It is the percentage of complaints answered satisfactorily for the customer
First Contact Resolution Rate	This is the percentage of complaints answered at first contact
Consumer EROSKI Magazine	
Annual page views from *the Spain website* and social networks	Refers to the visualizations of the digital edition of Consumer EROSKI magazine (www.consumer.es)
Newsletter subscribers	This refers to the number of subscribers to Consumer EROSKI magazine's newsletters
Social Media Followers	This refers to the number of followers of Consumer EROSKI magazine on social networks: Facebook, Twitter, YouTube, Instagram, LinkedIn
Printed Copies per year	This refers to the number of printed copies of Consumer EROSKI magazine annually
Readers per month	This refers to the number of people who read Consumer EROSKI magazine on a monthly basis
Educational Program on Food and Healthy Habits (PEAHS)	

Parameters and metrics	Methodology and key assumptions
Number of Participating Schoolchildren	It refers to the number of schoolchildren participating in the Programme in the 2023/2024 and 2022/2023 academic years
Number of Participating Schools	It refers to the number of schools participating in the Programme in the 2023/2024 and 2022/2023 academic years
Number of Workshops Held	This is the number of workshops held as part of the Programme during the 2023/2024 and 2022/2023 academic years
Control System	
Number of audits conducted at points of sale and platforms	It refers to the audits carried out on our points of sale and our logistics platforms to ensure that they comply with all hygiene and safety requirements
Number of supplier companies audited and % of satisfaction	It refers to the number of companies audited as part of the continuous evaluation of our value chain and the percentage in which the evaluation has been satisfactory. It applies both to own-brand supplier companies and to production plants of other brands
Number of product samples tested and their% satisfaction	This refers to the number of product samples to which analytical quality controls have been applied and the percentage at which the evaluation has been satisfactory

Additionally, the Eroski Group aims to work on defining targets that will further enhance its processes.

Currently, two targets related to customer experience and loyalty have been established:

- Achieving a minimum of 92.5% direct satisfaction in Customer Service interaction surveys
- Achieving a minimum of 87.5% direct resolution in Customer Service interaction surveys,

The Eroski Group has not yet defined additional quantifiable targets related to the impacts, risks, and opportunities (IRO) for consumers and end-users. However, there is a commitment to establish such targets in the future, with the Sustainability Committee responsible for overseeing and driving this process. In the meantime, the Eroski Group tracks the effectiveness of policies and actions related to sustainability impacts, risks, and opportunities through both qualitative and quantitative indicators, as previously outlined in this chapter. This monitoring is conducted in accordance with the details provided in section '1.1.2.2 Information provided to the company's administrative, management and supervisory bodies and sustainability matters addressed by them (GOV-2) of chapter ESRS 2 – General disclosures'.

3.4 Development of the environment

The strategy of the EROSKI Group, as outlined in section '1.1.3.1 Strategy, business model and value chain (SBM-1)' of the ESRS 2 - General disclosures chapter, focuses on promoting healthy eating, satisfying consumers and workers, and continuing growth while generating value for the various stakeholders within its value chain:

- For consumers, through personalized offers, campaigns, and promotions.
- For suppliers, through purchasing relationships and a procurement policy that aims to promote a sustainable agri-food sector.
- For workers, through compensation for performance and other contributions.
- For the state, through social contributions, taxes, earnings contributions, and other levies.
- For society, through the social initiatives of the EROSKI Group and the EROSKI Foundation, as well as actions aimed at protecting the environment.

Additionally, the EROSKI Group includes information on the actions undertaken by the EROSKI Foundation, complementing the activities carried out by the companies within the EROSKI Group, as detailed in section '2.1.1.1 General basis for the preparation of the sustainability statement (BP-1) of chapter ESRS 2-General disclosures'.

Wealth distributed by the EROSKI Group and the EROSKI Foundation to their stakeholders (thousands of euros)

	2024	2023
Customers	407,925	384,541
Suppliers	4,327,492	4,196,702
Raw materials and consumables	92%	91%
Services	8%	9%
Employees	532,480	518,969
Salaries, wages and similar	99,4%	99,2%
Severance payments	0,5%	0,7%
Contributions to defined contribution plans	0,1%	0,1%
Government (Public Sector)	264,110	198,100
Social security contribution and employment-related taxes	77%	96%
Corporate income tax	17%	-3%
Other taxes and levies	5%	7%
Subsidies[1]	0%	-1%
Environment[2]	25,791	21,627
Operating Expense	6%	6%
Investments	94%	94%
Society[3]	26,440	23,007
Group EROSKI[4] Contributions	33%	40%
EROSKI Foundation Contributions	3%	3%
EROSKI customers Contributions	15%	20%
Contributions to Social Organizations	49%	37%

[1] In 2024, €934,000 in subsidies were received.

2 Refers to expenses and investments aimed at minimising environmental impact, protecting, and improving the natural environment.

[3] Refers to resources allocated to social purposes and consumer education. This also includes customer donations made through solidarity initiatives in stores, and purchases made by social organizations using facilitated tools to guarantee access to food for people in vulnerable situations.

[4] Includes EROSKI Group discounts provided for social purposes (e.g., for people with celiac disease, large families, and local organizations). These discounts are also included in the customer savings figure (€1,818,000 in 2024).

In alignment with our community commitment, since 2018, the EROSKI Group has been guided by the "10 Commitments to Health and Sustainability", which serve as a strategic framework to advance our social and environmental objectives., as referenced in section '1.1.3.1 Strategy, Business Model and Value Chain (SBM-1)' of Chapter NEIS-2 – General disclosures. This roadmap supports the Group's ambition to create value not only for consumers, but also for society at large, through actions that promote health, sustainability, and inclusive development. This decalogue outlines clear objectives to ensure access to safe, healthy, and sustainable food for consumers as well as promote local development through collaboration with local producers and social entities.

3.4.1 Impact on employment and local development

Our commitment to the development of the communities in which we operate extends beyond the generation of local employment—as reported in Chapter 3.1 ESRS S1 - Own workforce, to also include the promotion of regional economies through partnerships with local supplier companies.

From a global perspective, in 2024, we strengthened alliances with 9,685 commercial and service suppliers, conducting economic transactions valued at over €4,327,492 thousands, which resulted in the commercialization of 112,958 distinct products during the reporting period. Our suppliers are key strategic partners and contribute directly to the implementation of our commercial strategy, which is built around three core pillars: customer needs, health, and logistics efficiency.

Our commercial policy promotes the distribution and visibility of regionally sourced products, highlighting their unique qualities to consumers. This supports the consumption of fresh, healthy, and high-quality local food, as well as processed goods distinguished by their production methods, raw materials, or specific varieties. Currently, 93% of our commercial suppliers (3,606 companies) are based in Spain, and of these, over 56,2% qualify as local producers, typically small and medium-sized agri-food companies. We define a local supplier as one located within an autonomous community and supplying regional or locally produced items that are exclusively marketed within that same region, thereby encouraging proximity-based consumption.

Our cooperation with local agri-food suppliers is based on three commitments:

- Bring the products of small producing companies closer to consumers,
- Develop commercial management adapted to micro-enterprises, SMEs and cooperatives,
- Collaborate on plans for their professionalization and business growth.

Through our long-standing commitments, the EROSKI Group provides small-scale producers with access to its commercial distribution channels, thereby promoting rural development and supporting the preservation of natural landscapes, as well as the conservation of local crop varieties and traditional production methods. As part of our strategic vision, EROSKI seeks to act as a proactive partner in the development of local suppliers, accompanying them in their transformation towards a resilient, sustainable production model that fosters wealth creation and job opportunities in the regions where we operate. This approach is embedded in our cooperative origins, which place collaboration at the heart of our business model and generate economic, environmental, social, and cultural benefits.

Supporting locally sourced products also contributes to reducing transportation needs and associated greenhouse gas emissions, aligning with our climate action goals. This strategy reflects our firm commitment to preserving local biodiversity and product variety, serving as a counterbalance to the homogenization often associated with large-scale industrial food production.

At the EROSKI Group, we believe that promoting local economies is also a way to support cultural heritage, preserving traditional recipes and cultivation techniques that are passed down through generations and are deeply rooted in the identity and history of local communities.

This collaborative model is supported through ongoing dialogue with local agri-food producers. We organize regular engagement sessions aimed at strengthening our shared strategy to boost local economies and support the sustainability and innovation of the agri-food sector.

3.4.2 Impact on local populations and territory

The impacts that our activity generates both on our stakeholders and on the environment are detailed in each of the sections on 'Management of Impacts, Risks and Opportunities (IRO)' of the different chapters of this report: 'ESRS-E1 Climate Change', 'ESRS-E3 Water and Marine Resources', 'ESRS-E5 Resource Use and the Circular Economy', 'ESRS-S1 Own Personnel', 'ESRS-S2 Value Chain Workers' and 'ESRS-S4 Consumers and End Users',

3.4.3 Relations and dialogue with local communities

Dialogue and collaboration are key tools for advancing the development of our surroundings in partnership with the local communities where we operate. The processes we have in place to support this are detailed in the following sections:

- '3.1.2.2 Processes for collaborating with own staff and workers' representatives on impact matters (S1-2)' of chapter ESRS-S1 Own Workforce,
- '3.2.2.2 Processes for collaborating with value chain workers on impacts (S2-2)' of the ESRS-S2 chapter Value chain workers.
- '3.3.2.2 Processes for engaging with consumers and end-users on impacts (S4-2)' of this chapter.

3.4.4 Partnership or sponsorship actions

We believe that progress is more effective when achieved together rather than alone. In fact, sharing objectives and goals with key stakeholders from the industry, public administrations, and society enables us to create shared value for our stakeholders. To this end, we collaborate with various associations.

As cooperative and consumer association:

- MONDRAGON Cooperative Group
- Confederation of Basque Cooperatives (KONFEKOOP): Through KONFEKOOP, membership includes:
  - Elkar-lan S. Coop.: A society dedicated to fostering cooperative entrepreneurship,
  - Basque Cooperative Council (CSCE-EKGK)
- Basque Consumer Institute (*Kontsumobide*)
- Work Lan: A non-profit association advancing social economy enterprises and inclusive employment opportunities,
  - Spanish Confederation of Consumer and User Cooperatives (HISPACOOP): Through HISPACOOP, membership includes:
  - Spanish Confederation of Social Economy Enterprises (CEPES): Represented also via the MONDRAGON Group
  - Spanish Economic and Social Council (CES)
  - Council of Consumers and Users
  - Advisory Council of the Spanish Agency for Food Safety and Nutrition (AESAN)
  - European Community of Consumer Cooperatives (Euro Coop)

In the business field:

- Balearic Commerce Association (ABACO)
- Spanish Association of Supermarket Chains (ACES)
- Balearic Islands Food Retail Association (ACAIB)
- Association of Communication Directors (Dircom)
- AGRELA Business Association
- Sabón-Arteixo Industrial Estate Business Association
- Basque Companies for Sustainability Association (IZAITE)
- L'Hospitalet and Baix Llobregat Business Association (AEBALL)
- A Coruña Hospitality Business Association
- Spanish Commercial Coding Association (AECOC)
- Spanish Association of Sustainability Directors (DIRSE)
- Spanish Association of Large Retail Companies (ANGED)
- Association for Management Progress (APD)
- O Ceao Industrial Estate Association (Lugo)
- Basque Ecodesign Center (BEC)
- Bermeo Tuna World Capital
- Álava Chamber of Commerce
- Bilbao Chamber of Commerce
- Mallorca Chamber of Commerce
- Navarra Chamber of Commerce
- LEARTIKER Research Center
- Nordés Club (A Coruña)
- Vigo Financial Club (Galician Business Circle)
- Navarra Agri-Food Cluster
- Basque Agri-Food Cluster
- Galician Food Cluster
- Galician Health Cluster (CSG)
- Spain Chamber of Commerce Retail Committee (representing MONDRAGON)
- Basque Regional Family Farming Committee
- Balearic Commerce Confederation (CBC)
- Balearic Business Associations Confederation (CAEB)
- Ferrolterra, Eume, and Ortegal Business Confederation
- Navarra Business Confederation (CEN)
- Ourense Business Confederation (CEO)
- A Coruña Business Confederation (CEC)
- Galician Business Confederation (CEG)
- SODENA Advisory Council
- Navarra Social Economy Enterprises (ANEL)
- Asturian Business Federation (FADE)
- Balearic Retail Business Federation (AFEDECO)
- La Rioja Business Federation
- Ibiza and Formentera Small and Medium Enterprise Federation (PIMEEF)
- Menorca Retail Business Association (ASCOME)
- AZTI Foundation
- Basque Culinary Center Foundation
- Impulsa Balears Foundation
- Innobasque

- Milk Institute (Institut de la Llet)
- Spanish Network of the UN Global Compact
- Retail Forum for Sustainability
- 5 a Day

3.4.5 Contributions to foundations and non-profit organisations

Our commitment to building a fairer, more inclusive society and to promoting the local culture in our communities is longstanding. We actively involve our stakeholders in the design and development of our socially oriented initiatives, considering their diverse needs and sensitivities — including employees, consumers, and social organisations participating in the campaigns and social programmes we carry out.

In 2024, we dedicated €26,440 thousand to social causes in collaboration with our stakeholders. Of this amount, 35.8% came from contributions by the EROSKI Group and the EROSKI Foundation, 15.4% from customer donations (through solidarity actions organized in stores), and the remaining 48.9% from institutions and public administrations (through product purchases to meet the nutritional needs of people in vulnerable situations).

Thousands of euros channelled to social purposes by the EROSKI Group and the EROSKI Foundation (own contributions, those of its customers and social companies)

	2024	2023
Community Solidarity and Social Action	22,285	19,226
Support for families and vulnerable groups	2,033	2,150
Consumer education and information	1,412	1,187
Culture, leisure and local community support	710	444
Total	26,440	23,007

[1] Further information on consumer education and information activities is included in Chapter S4,

[2] Includes environmental protection and awareness activities,

3.4.5.1 EROSKI Foundation

We dedicate a minimum of 10% of our profits to social initiatives, which are allocated to the Mandatory Contribution Fund for Education, Cooperative Promotion, and Other Public Interest Purposes (COFIP). Since its establishment in 1997, these resources have supported the development of activities by the EROSKI Foundation, focused on four main areas:

- Training and information for consumers,
- Educational, cultural and professional promotion, especially in consumer matters and commitment to the environment and the environment,
- Solidarity and promotion of assistance,
- Research, development and innovation in relation to consumerism, food, the environment and healthy lifestyle habits.

The Foundation is supported by a multidisciplinary technical team that coordinates these focus areas and promotes initiatives aimed at consumers. These include awareness campaigns, the publication of magazines and guides, the provision of scholarships and grants, and collaboration with social organizations. The Foundation's Board of Trustees ensures that the Annual Action Plan is implemented in accordance with the principles of impartiality, independence, transparency, efficiency, and accountability. The main areas of activity developed in 2024 were consumer information and education, as detailed in the following section '3.3.2.4 Adoption of measures related to material impacts on consumers and end-users, approaches to manage material risks and take advantage of material opportunities related to consumers and end-users and the effectiveness of such actions (S4-4) of ESRS chapter 4 Consumers and end-users'.

3.4.5.2 Solidarity cents donation program

Together, cent by cent, we have strengthened our ongoing donation program *Céntimos Solidarios*, launched in November 2020, and which facilitates the solidarity of, which enables our customers to contribute to social causes through their everyday purchases at our stores.

Customers shopping at our stores—where the program is active at both EROSKI and CAPRABO locations—can choose to make a small voluntary donation to the charitable cause currently in effect when paying by card or mobile device. These contributions are always optional and confidential. The donation amounts are symbolic: €0.10 for purchases between €5 and €30, and €0.20 for purchases over €30. We always complement these contributions with our own matching donation.

In 2024, the EROSKI Group and its customers donated €1,268 thousand through 8.4 million *Céntimos Solidarios* contributions. These donations supported over 140,000 individuals through 56 social organizations. The funds have financed projects focused on child welfare both locally and in developing countries, environmental conservation and animal protection, cancer support, care for the elderly, support for people at risk of social exclusion, individuals with disabilities, Alzheimer's, mental health issues, cardiovascular conditions, rare diseases, victims of gender-based violence, and youth employment initiatives.

Since the launch of the program in 2020, more than €7,360 thousand has been donated through 48.4 million contributions made by our customers.

Indicators of the *Céntimos Solidarios* donation programme

	2024	2023
Total Funds Contributed by EROSKI Group and Customers (Thousands of Euros)	1,268	1,333
Number of donations when paying by card	8,481,113	8,864,206

Monthly donations from the EROSKI Group and its customers through the *Centimos Solidarios* programme (thousands of euros)

Month	Supported group	Thousands of euros donated
February 2024	People with disabilities	109,7
March 2024	Women and Children Affected by Gender-Based Violence	132,9
April 2024	People with rare diseases	112,2
May 2024	Job placement for young people	78,7
June 2024	Environmental and animal protection	105,5
July 2024	Vulnerable children in Local community	130,6
August 2024	People with Alzheimer 's disease	103,2
September 2024	Elderly Individual	101,5
October 2024	People with cancer	126,8
November 2024	Childhood in Developing Countries and Cardiovascular Disease Research	55,1
December 2024	Families' invulnerable situations	122,7
January 2025	People with mental illness	89,4

Preparation of the 2025 Solidarity Plan from listening

Throughout 2024, we developed the 2025 Solidarity Plan based on input gathered from 3,732 individuals, including customers, workers, and members of the public, as well as on the evaluation of 562 project proposals submitted by 352 social organizations.

The selection of those chosen to be recipients of the donations of *Centimos Solidarios* in 2025 has considered the preferences of causes and location of the initiatives collected in this exercise of citizen participation. In addition, an Advisory Committee made up of NGOs, consumers and partners, has validated the project proposals for each month of the year.

Accordingly, in 2025, the funds raised through this solidarity program will support people with disabilities, victims of gender-based violence, individuals affected by cancer, degenerative, rare or mental illnesses, child and family nutrition in vulnerable situations, support for the elderly, youth employment, and international development cooperation.

3.4.5.3 We respond to the social emergency

The economic situation in recent years—shaped by the COVID-19 pandemic, rising prices and raw material costs due to the war in Ukraine, and Spain's inflationary context—has increased the challenges faced by vulnerable families in accessing basic goods. In addition, in 2024, the floods in Valencia left thousands affected. Once again, EROSKI Group responded in solidarity to these social emergencies.

Emergency campaign for the floods in Valencia

In 2024, we responded immediately to assist those affected by the natural disaster of the Valencia floods. To this end, we launched an emergency campaign in our stores, allowing customers to make voluntary donations at the checkout for the amount of their choice. EROSKI Group complemented these contributions with an additional donation. As a result, we successfully channelled €539 thousand to the affected individuals through *Cruz Roja*.

Food Bank Campaigns

At EROSKI Group, we have been collaborating with the Spanish Federation of Food Banks (FESBAL) for 28 years, organizing food collection campaigns in our stores, Notable initiatives include the '*Operación Kilo'* by EROSKI Group and the '*Zampakilos Solidario'* by VEGALSA-EROSKI, both held in the spring, as well as the '*Gran Recogida de Alimentos'* in November.

Through FESBAL, the collected food is distributed to individuals and families experiencing financial hardship or at risk of social exclusion. In 2024, in addition to the option for customers to make monetary donations at checkout, they were also able to physically donate food, hygiene, and cleaning products in stores. As always, the donations from our customers were complemented by an additional contribution from EROSKI Group.

Thanks to these in-store campaigns, benefiting the food banks in each region where our stores operate, a total of 1,510 tons of food were donated, equivalent to more than 6 million meals. This contribution helped to provide food for 1,655 families throughout the year.

Zero Waste Program

Each year, we work towards eliminating food waste by donating fresh and perishable food products that are close to their expiration date or best before date but are still in perfect condition for consumption. These products are removed from our shelves to uphold our commitment to providing consumers with the freshest products and well-maintained packaging.

Our protocol ensures food safety throughout the donation process. The donated products maintain the cold chain at the recipient organizations, and we ensure the same level of safety during transportation and storage until the food is consumed.

At EROSKI, we collaborate annually with over one hundred social organizations with which we have signed partnership agreements to carry out these donations. The work we do together has previously been recognized with the '*Espiga de Oro*' Award, the highest honour granted by the Spanish Federation of Food Banks to organizations that excel in the solidarity redistribution of quality food.

In 2024, we donated 2,600 tons of food and basic products, equivalent to more than 10 million basic meals for individuals at risk of social exclusion.

Social Purpose Shopping Card

The EROSKI and CAPRABO social-purpose shopping card is an inclusive and solidarity-driven method for channelling public administration and social organization aid to citizens and families at risk of social exclusion. It is a personalized card provided to each user with an initial amount pre-loaded. If indicated by the social organization, periodic automatic top-ups of the balance can be arranged.

The access to basic needs for these individuals is provided in an inclusive, rather than merely assistive, way. The card's appearance is similar to EROSKI's gift or loyalty cards, and the user chooses where to shop, which products to buy, and when to do so. In this way, the program normalizes access to assistance while prioritizing values such as solidarity, security, confidentiality, autonomy, and dignity.

In 2024, we facilitated 146 public and social organizations in channelling their assistance to vulnerable individuals through the EROSKI and CAPRABO social-purpose shopping card. Notably, EROSKI was one of the selected distributors for the implementation of the European Social Fund (ESF+) Basic Program, aimed at providing essential assistance to families with children in vulnerable situations. The total amount channelled through the solidarity cards in 2024 equates to more than 28,7 million meals per year.

3.4.5.4 Other social actions

In addition to the *Céntimos Solidarios* donation program and actions for food solidarity or emergency relief, we also support vulnerable groups, especially those affected by illness, and address the needs for international cooperation. Each year, we collaborate with dozens of entities operating in our local area or in other countries. These are some of the solidarity actions we have carried out this year.

Solidarity campaigns in the Balearic Islands

Due to our prominent presence in the Balearic Islands and our firm commitment to supporting the environments closest to our stores, we have collaborated with different campaigns:

- 'Measure smiles': This year has been the twelfth anniversary of this initiative through which customers can collaborate with 14 children's aid organizations in the Balearic Islands by contributing of one euro in exchange for a calendar rule. In 2024, 49 thousand euros have been donated
- 'Lives in full colour': As every year, a colouring booklet has been put on sale that has raised 40 thousand euros in favour of *Proyecto Hombre*
- 'Solidarity pencils': 5 thousand euros have been raised thanks to the sale in Mallorca of some original pencils for one euro each. The donations have been allocated entirely to the '*T'ajudem*' programme of the *Sant Joan de Déu Hospital* in Mallorca
- 'Solidarity fans': 7 thousand euros have been raised thanks to the sale in Menorca of a fan at one euro each. The donations have been allocated entirely to the '*Juegoteca*' program of the Foundation for People with Disabilities of Menorca

- 'Solidarity calendars': 36,3 thousand euros have been raised in Ibiza and Formentera thanks to the seventh edition of the solidarity calendar of the Elena Torres Association for Research for the Early Detection of Cancer, All the money collected in this solidarity initiative goes to a research project of the Spanish National Research Council (CSIC) directed by Priscila Monteiro Kosaka.

Actions to support people affected by illness or with disabilities

We have maintained collaborations for many years with various entities that assist groups affected by illness. Our aim is to facilitate access to disease treatment, psychosocial or healthcare support, or to strengthen funding for research to find a cure, among other objectives.

Some of the actions in this area in 2024 are:

- Help for people with cancer: We have developed different actions to support people with cancer throughout the year. Thus, VEGALSA-EROSKI has joined the 'Everyone Against Cancer' initiative of the Spanish Association Against Cancer to contribute to surpassing the 70% survival rate for the disease by 2030. In addition, it has carried out the campaign 'The purchase of your life', thanks to which 15,4 thousand euros have been donated to AECC, and has allocated the profits from the sale of its reusable cloth solidarity bag to the Association for Help to Oncological Children of Galicia (ASANOG), with a contribution of 2,3 thousand euros, Other actions of the group to highlight are the sale of T-shirts in October in favour of AECC and the association of women with breast cancer of Gipuzkoa (*Katxalin*), which have raised 6,1 thousand euros, the awareness against skin cancer in summer carried out by CAPRABO or the support for races in favour of people with breast cancer, among others.
- Support in the fight against Alzheimer's: CAPRABO has renewed for the eleventh year its collaboration agreement with the Pasqual Maragall Foundation to promote research and the fight against Alzheimer's. We collaborate in the Alfa Study, a project in which more than 2,700 volunteers without cognitive impairments participate, and which feeds the different research projects of the Barcelonaβeta Brain Research Center (BBRC).
- Support for people with disabilities: EROSKI has renewed its agreement with ONCE Euskadi for another year so that its members can continue to enjoy cultural and leisure activities with the aim of achieving their full inclusion in society, In addition, VEGALSA-EROSKI has renewed its agreement with DOWN Coruña to continue working together on social integration through labour inclusion and the promotion of entrepreneurship, It has also strengthened its relationship with the ENKI Foundation through an annual collaboration agreement to contribute to awareness-raising, training and research in the field of inclusion of people with disabilities.

Donations to support vulnerable families in collaboration with the Red Cross

Throughout the year, we strengthened our social commitment by partnering with the Spanish Red Cross to support children and families in vulnerable situations within our local communities. Key initiatives included school supply donation drives during the back-to-school period and the collection of new toys during the Christmas period at our hypermarkets in the Basque Country. Additionally, FORUM contributed to circular economy efforts by donating 1,568 kilograms of clothing and sports equipment to the Red Cross in Bizkaia, promoting the reuse of goods and supporting social inclusion.

International cooperation

The EROSKI Group's initiatives extend beyond national borders to address the needs of vulnerable populations worldwide. In 2024, the EROSKI Group entered into an agreement with UNRWA, allocating €15 thousands for immediate food aid to Palestinian refugees in Gaza. Additionally, the EROSKI Group has been partnering with MUNDUKIDE since 2011 to support local development in various countries through cooperative models. In 2024, the Group continued its support for organizations working in developing countries, such as the Federation Children of the World, through a donation of non-food consumables, including toys, clothing, footwear, and school supplies, valued at €75,6 thousands. Furthermore, the EROSKI Group's *Céntimos Solidarios* donation program collaborated with Médecins Sans Frontières (Doctors Without Borders) in 2024. The Group also renewed its partnership with the supplier AUARA to fund the construction of a second water well in Taquin, Haiti, benefitting 2,500 people. This initiative was made possible by the profits from the sale of 200,000 bottles of AUARA water in EROSKI Center hypermarkets and supermarkets across Galicia and Castilla y León.

Support for large families

In 2024, we continued with our support programs for large families through associations such as Hirukide and FANOC, among others. Recognising the specific needs of these families, we offer special benefits through loyalty cards and initiatives, including the *'Bienvenido Bebé'* program from CAPRABO and the *'Tarxeta Benvida'* initiative from the *Xunta de Galicia* in collaboration with VEGALSA-EROSKI. In 2024, more than 10,000 large families benefited from it, achieving savings that amount to €1,522 thousand.

3.4.5.5 Environmental awareness and protection

Earth Hour

At EROSKI Group, we have participated for the thirteenth consecutive year in the Earth Hour campaign promoted by WWF with the support of the United Nations, by holding a symbolic blackout on the website Earth Hour campaign , which remains active with dimmed light of lower intensity. In addition to this action, we launched a campaign on the website and social media, and a blackout on the signage of some CAPRABO and VEGALSA-EROSKI stores. The slogan for 2024 was 'Turn off the lights, Give an hour to the Planet.

Camiño a Camiño environmental programme

VEGALSA-EROSKI has participated for the twelfth consecutive year in the *Camiño a Camiño* programme, an initiative that it is developing together with the Vigo City Council to promote environmental routes in the region, through guided tours with the aim of promoting healthy and sustainable lifestyle habits, It has contributed 22,5 thousand euros to this action.

One Tree, One Story

At VEGALSA-EROSKI, we promote environmental commitment in Galician classrooms through this short story contest, which is annually accompanied by a tree planting event. This year, 40 students from the *CEIP Coutada Beade* school in Vigo participated, planting more than 50 chestnut trees.

Mar de Mares Festival

VEGALSA-EROSKI served as an official sponsor of the 11th of Mar de Mares Festival, which focuses on raising awareness and educating children about the value of marine ecosystems and the importance of protecting and preserving them to ensure a sustainable future. The festival, held in A Coruña, included a range of educational and recreational activities. As part of the event, VEGALSA-EROSKI also participated in the 5th Major Seabed Clean-Up, aimed at removing waste from Galician marine ecosystems.

Artigas School of Sustainability (Bizkaia)

We collaborate with the Artigas Sustainability School, the Environmental Education Centre on Waste in Bizkaia, which delivers training programmes on urban waste management through workshops, audiovisual screenings, and interactive exhibitions.

In addition, during 2024, we promoted various awareness-raising and educational initiatives aimed at environmental preservation. These included CAPRABO's participation in the European Week for Waste Reduction, reinforcing our commitment to circular economy principles and sustainable consumption.

3.4.5.6 We promote culture, leisure and the local environment

At Grupo EROSKI, we are committed to promoting culture and preserving traditions. As part of our broader commitment to local development, we also support the value of local languages, leisure, and cultural heritage.

Promotion and dissemination of local languages

Local languages are an essential part of the cultural heritage of the communities in our surrounding areas. For this reason, EROSKI Group is committed to their promotion and dissemination. In fact, for decades, we have been the only retail company to offer labelling of our private label products in both Spanish and Basque, as well as in other official languages. Additionally, we support various external initiatives that promote the use of these languages.

In the case of Basque language, we have participated in the Durango Basque Book and Record Fair (*Durangoko Azoka*), the most prominent event on the calendar for the promotion of the Basque language, and in which we have been present for decades. We have also collaborated with major initiatives for the promotion of Basque in the education sector across various regions (*Ibilaldia, Araba Euskaraz, Kilometroak, Herri Urrats, Nafarroa Oinez*, and the *Fiesta de la Escuela Pública Vasca*), in which more than 7,639 people participated in events organized by the EROSKI

Foundation's School of Nutrition, aimed at promoting healthy eating habits among schoolchildren and families.

In Galicia, we also value the culture and language of the region by supporting initiatives closely tied to Galician society. For instance, at VEGALSA-EROSKI, we celebrated the *Día das Letras Galegas* with a tribute to Luísa Villalta. In 250 establishments, commemorative posters of this author, designed by students from CEIP Raquel Camacho (A Coruña), were displayed. Additionally, we produced a special run of over 1,5 million box bags for EROSKI and FAMILIA stores.

In this regard, our magazines Consumer EROSKI, EROSKI Club, and Sabor-CAPRABO are also available in the official languages of the regions where we operate.

Leisure and culture

At EROSKI Group, we promote the leisure and cultural activities of consumers through various sponsorships, such as the *Musikaire* cultural festival, which takes place annually in Elorrio, the location of our corporate headquarters.

In Galicia, VEGALSA-EROSKI continues to support the VEGALSA-EROSKI UDC Chair of Social Commitment, Communication, and Corporate Reputation, which aims to foster communication with a sense of responsibility, supporting the promotion of Galician cultural industries. This year, the focus has been on cinema through the initiative '*O Cinema dende o Compromiso*'. We have also continued our support for Galician festivals such as '*Morriña Fest*', '*Resurrection Fest*', '*Armadiña Rock*', and '*Caudal Fest*'. Additionally, we are the official sponsor of the 2024 *Camino Escena Norte* (CEN) project, which focuses on promoting artistic, scenic, and professional exchange across 60 venues in Galicia, Asturias, Cantabria, the Basque Country, and Navarre.

Additionally, through the Consumer EROSKI informational project, we offer a leading Practical Guide to the Camino de Santiago, providing valuable information about the official routes and their stages.

Furthermore, recognizing the importance of sports in modern today and its role in promoting a healthy lifestyle, we also support local sports activities in our surrounding community. In the Basque Country, we have collaborated with popular races and events such as the *Subida a Artxanda*. Additionally, through FORUM, we have once again organized the 'Kosta Trail,' a running and hiking event that brings together 4,000 participants. This event is held in an environmentally respectful manner, and the funds raised from registrations have been donated to *Gaituz Sport Fundazioa*, an organization that promotes inclusive physical activity and sports for people with disabilities in the Basque Country. We have also participated in the 'WOP Challenge,' a team relay sports adventure aimed at raising collective social funds to combat rare diseases. In Catalonia, we continue to support the CAPRABO Sport Program, which collaborates with amateur sports clubs to promote healthy habits, such as engaging in sports activities. Furthermore, through VEGALSA-EROSKI, we have renewed our collaboration with the inclusive races '*Runki*' and '*Enki*,' organized by the ENKI Foundation.

4. Governance pillar

4.1 ESRS G1 - Business Conduct

4.1.1 Governance (GOV)

EROSKI Group acknowledges that ethical conduct and responsible practices are vital for fostering sustainable development and delivering lasting value to stakeholders. A governance framework has been established to promote, evaluate, and reinforce a commitment to transparency, integrity, and respect across all activities. The Governing Council and Sustainability Committee play a crucial role in advancing and overseeing the sustainability strategy, while also nurturing an organizational culture aligned with the values and ethical principles outlined in the Codes of Conduct, For further details on sustainability governance, refer Governing Council to section '1.1.2 Governance (GOV) of the ESRS-2 General disclosures chapter'.

4.1.1.1 The Role of Administrative, Supervisory and Management Bodies (GOV-1)

The role of the governance bodies concerning business conduct outlined in this section should be read in conjunction with section '1.1.2.1 The role of the administrative, management and supervisory bodies (GOV-1) of chapter ESRS 2 - General disclosures'.

The governance bodies of the EROSKI Group share, promote, and protect the core elements of corporate culture and business conduct through the Mission, Vision, and Values detailed in section '1.3.1.1 Strategy, business model and value chain (SBM-1)' of chapter ESRS-2 General disclosures. These include economic, social, and environmental responsibility, commitment to consumers, participation, trust, and innovation. Additionally, the EROSKI Group is deeply rooted in cooperative culture; in this context, we have approved a Business Conduct and Corporate Culture Policy that establishes the main principles and commitments, as well as guidelines and standards of action.

All companies within the Group are guided by cooperative values such as:

- Personal and professional development, enhancing knowledge and skills,
- Sense of belonging through individual identification and trust in the project,
- Effective communication with adequate internal processes,
- Client orientation,
- Quality of life through favourable working conditions,
- Social commitment to the environment, through local consumption and active engagement in operational areas,
- Professionalism, ensuring individuals possess the capability to perform their roles,

A zero-tolerance policy is upheld regarding corruption, bribery, and any form of harassment or actions that undermine equality, diversity, and inclusion. An effective, autonomous, independent, and robust compliance system is in place, grounded in the Codes of Conduct and supported by Internal Reporting Channels for reporting any irregularities or breaches of the established principles. These channels ensure maximum protection for individuals who utilize them.

As of June 18, 2024, a Sustainability Committee has been established and approved by the Governing Council of EROSKI, S.COOP. This Committee comprises leaders from the Sustainability, Finance, Social, Corporate, and Processes areas. Additionally, representatives from Development, Sales, Logistics, Systems, and the companies FORUM, VEGALSA-EROSKI, and CAPRABO are included to address specific matters.

The Sustainability Committee is an executive forum responsible for driving and ensuring the definition, monitoring, and implementation of policies, strategies, objectives, and legislative compliance in environmental, social, and governance sustainability matters. It has information, advisory, and proposal powers in these areas to the Management Board and the Audit and Compliance Committee.

Thus, the Sustainability Committee collaborates in management and strategic plans, including objectives, actions, and milestones in business conduct, supervises and reports to the Management Board on the execution of these objectives, and suggests improvements or modifications to policies related to business conduct.

Regarding the experience of governance bodies in business conduct matters, three members of the Governing Council are part of the EROSKI Foundation's board, which carries out multiple social action initiatives, mainly related to promoting healthy lifestyles, consumer education, environmental defence, and solidarity. Four other members have experience in corporate culture matters; one in cybersecurity (implementation and training in cybersecurity topics), and three in areas related to Code of Conduct compliance, harassment prevention, dissemination of the company's Mission, Vision, and Values, as well as change management, among others.

Additionally, throughout 2024, members of the governance bodies have received training to enrich their experience in sustainability and business conduct on the following occasions:

- In June, both the Governing Council and the Management Board received training on the most relevant matters and obligations arising from the Corporate Sustainability Reporting Directive (CSRD) conducted by the consulting firm EY.
- In September, the Governing Council received training on harassment conducted by the consulting firm *Igualando*, with the attendance of psychologist and expert Mar Gaya and the law firm *Navarro & Asociados*, training previously received by the Social Council, to raise awareness among all partners and workers from the social bodies on this matter,
- In October, as part of the training program for the Audit and Surveillance Committees, training on sustainability was conducted by the consulting firm *'Innovación y Desarrollo Directivo,'* covering topics from the general concept of the matter, applicable regulations, sustainability reporting, to the process of independent expert review. This training was also attended by members of the Governing Council.
- In November, during the annual training day for the Governing Council, a session was held, conducted by the consulting firm EY, about current and future challenges in sustainability and the role of the Governing Council,
- Also, the governing bodies of SUPRATUC and VEGALSA-EROSKI received specific sustainability training in January 2025, conducted by EY.

4.1.2 Impact, risk and opportunity management (IRO)

4.1.2.1 Description of Processes to identify and assess material Impacts, Risks, and Opportunities (IRO-1)

As set out in section '1.1.4.1 Description of the process for determining and assessing material impacts, risks and opportunities (IRO-1)' of chapter ESRS 2 - General disclosures, the process carried out to identify impacts, risks and opportunities related to business conduct, as well as the results obtained from this analysis are aligned with the Group's risk management.

Impacts, risks, and opportunities associated with business conduct identified through this process are systematically assessed in section '1.1.3.3 Material impacts, risks and opportunities and their interaction with the strategy and business model (SBM-3) of chapter ESRS 2 - General disclosures'.

4.1.2.2 Business conduct policies and corporate culture (G1-1)

Establishment, development and promotion of cooperative culture

The cooperative culture and commitment to the community at EROSKI Group are reflected in a governance structure and supporting mechanisms that facilitate the ongoing promotion of a two-way corporate culture. Governance bodies convene monthly, ensuring that decisions made by the Governing Council are effectively communicated to all cooperative members through the Social Council, Delegated Committees, and workplace representatives. This structure also enables the upward flow of proposals, initiatives, discussions, and feedback from members to the Governing Council for consideration and decision-making.

Through this approach, the Governing Council steers the corporate culture among all cooperative members, fostering dialogue and consensus on corporate policies and regulations. These policies encompass areas such as performance evaluation and compensation, guidelines for the responsible use and management of online information, internet and email usage, hybrid work arrangements, and socio-labour leave policies. Additionally, on internally defined matters, the Governing Council encourages non-binding universal consultations to enhance the overall strategy, Management and strategic plans are shared with members, who are invited to provide suggestions and feedback for their development.

The Governing Council also contributes to promoting corporate culture through:

- The internal training platform "Orain" promotes training initiatives for member-workers in various areas, including health, sustainability, legal compliance, data protection, and artificial intelligence, among others,
- Organization of forums among member-workers to discuss quality or improvements in products intended for end customers,
- Welcome or onboarding sessions for new member-workers, providing information on the corporate Code of Conduct, occupational risk prevention, and other topics, The Compliance Office is developing compliance training content for inclusion in the Welcome Manual for new hires at the sites, During onboarding, a mentor, referred to as a "*Kide*", is assigned to new member-workers to support the adoption and promotion of corporate culture,

- Tools such as the member-worker satisfaction survey, listening program, engagement survey, and 180° interview are utilized to assess corporate culture.

At FORUM, workers participate through the same model of engagement and promotion of corporate culture described in this section, via the cooperative society Gespa Forum, S.C.P., in which most workers are members.

Similar mechanisms for participation and fostering a shared corporate culture are implemented across other companies within the EROSKI Group.

At EROSKI Group, awareness and communication regarding the significance of business conduct matters are actively promoted throughout the organization

In 2024, training sessions were carried out to promote awareness and understanding of key issues related to responsible business conduct:

Training and number of participants

Formation	No. of people
Equality Programme 'A snapshot of Equality'	5,086
Occupational Health & Safety	3,282
Criminal Risk Prevention Plan	2,758
Nutrition and health	1,888
Artificial intelligence	511
Cooperative Regulatory and Economic Framework	453
Compliance	448
Back Health and Wellness	232
Information Security	193
Cybersecurity	149
Nutrition and wellbeing	118
Emotional Intelligence for Leadership & management	114
Training: Equality and diversity	109
Pelvic floor prevention	63
Stress and Procrastination Management	51
Prevention and action against sexual harassment	36
Data protection for workers	20
Equality Monitoring Committee Training	10
Money laundering and terrorist acts	4
Other	265
Total	15,790

Additionally, as part of the annual awareness plan on compliance culture, three rounds of short training modules were delivered, focusing on key aspects of the management system for the Codes of Conduct and Internal Reporting Channels. These initiatives aim to equip workers and cooperative members with the necessary tools to address potential risk situations in the performance of their duties and responsibilities, as well as to raise awareness of the available mechanisms for reporting any compliance-related concerns.

Policies related to business conduct

The values and principles of our corporate culture are reflected in a set of policies and practices that promote a culture of responsibility and regulatory compliance across the entire EROSKI Group. A comprehensive overview of these policies is provided in section '1.1.4.3 Policies adopted to manage material sustainability matters (MDR-P) of chapter ESRS-2 General disclosures' of chapter NEIS-2 General disclosures, where they are described in accordance with MDR-P guidelines.

This section identifies and briefly outlines the business conduct policies implemented to foster and manage our corporate culture:

Code of Conduct

The Code of Conduct, effective since 2011, was updated and reapproved by the Governing Council in 2024. VEGALSA-EROSKI has maintained its own Code of Conduct since 2018. Both documents articulate core principles and establish clear guidelines to ensure that all activities and relationships within the EROSKI Group are conducted with honesty and integrity. These instruments demonstrate a commitment to the principle of due diligence in preventing, detecting, and addressing any irregular behaviour.

Transparency and integrity are regarded as essential for fostering trust with stakeholders. Accordingly, mechanisms have been established to prevent and manage actions that do not align with ethical and regulatory standards.

From a disciplinary standpoint, guidance is provided by Corporate Bylaws, Internal Regulations, and relevant regulatory frameworks.

The Codes of Conduct are communicated to workers, cooperative members, and supplier companies to ensure a shared understanding of the boundaries within the organization and the expected standards of behaviour in all interactions involving individuals associated with or engaging with the EROSKI Group.

Corporate Governance Policy

The purpose of this Policy is to define the overarching strategy and commitments regarding corporate governance for all companies within the Group. It is based on the application of the highest ethical standards and adherence to best practices in corporate governance, in alignment with the core values of the EROSKI Group. In this context, the Policy sets out the principles and guidelines that should govern the organization and functioning of the Group's governance bodies, in accordance with applicable regulations and recognized corporate governance best practices.

Information Security Policy

This policy represents a formal statement of the EROSKI Group Management's position on information security. It defines the objectives and responsibilities necessary to safeguard information assets and ensures appropriate levels of security—understood in terms of the integrity, availability, and confidentiality of these assets. The policy is designed to comply with the applicable legal framework and adheres to the guidelines, standards, and procedures outlined in more detailed supporting documents.

Internal Information System and Whistleblower Protection Policy

There are two Internal Reporting Channels within the EROSKI Group, which serve as key mechanisms for addressing potential irregularities or behaviours that violate our ethical principles or fall outside the scope of regulatory compliance. These channels allow for the submission of reports concerning actions or conduct that contravene the Codes of Conduct.

In line with Law 2/2023 on Whistleblower Protection, these channels are accessible to all relevant stakeholders through the Group's intranet platforms (Prisma, Nexo) and corporate websites, Individuals can submit reports related to criminal conduct, breaches of the Codes of Conduct, Criminal Risk Prevention Plans, or any other internal or external regulations. The process respects core principles of confidentiality, protection against retaliation, and the option to report anonymously.

The EROSKI Group has implemented Internal Reporting System Policies and Information Management Procedures in compliance with the principles established by Law 2/2023 on Whistleblower Protection, transposing Directive 2019/1937. Workers were informed of the system's implementation following its approval by the Governing Council on 13th June 2023, and subsequently by the relevant governing bodies of VEGALSA-EROSKI, SUPRATUC, and FORUM. Efforts to raise awareness continue through the dissemination of periodic informational updates, reinforcing workers' access to a reporting channel managed by the Compliance Office. This office reports to both the Compliance Committee and the Audit and Compliance Committee, which is accountable to the Governing Council. VEGALSA-EROSKI maintains its own Internal Reporting System Policy and Information Management Procedure to ensure consistent application. In 2024, VEGALSA-EROSKI conducted training for 34 workers, including hypermarket and Cash Record store managers, on the Internal Reporting System. Additionally, informational updates were distributed across all EROSKI Center and Familia stores, with relevant content incorporated into the worker onboarding manual.

The Group also operates within a Compliance Framework composed of codes, policies, and procedures aimed at reducing significant risks and mitigating potential impacts.

Reports submitted through the Internal Reporting Channels are processed within a maximum timeframe of three months. in alignment with the Information Management Procedures and the Internal Reporting and Whistleblower Protection Policies. Confidentiality is maintained throughout the process, with anonymity preserved where applicable.

There are also Criminal Risk Prevention Plans, detailed in the section 'Criminal Regulatory Compliance Policy and Criminal Risk Prevention Plan', which establish the necessary controls related to corruption, bribery, and other identified criminal offenses. These plans are managed by the Compliance Office, or, in the case of VEGALSA-EROSKI, by the Compliance Section of the Legal Department.

On the other hand, in the case of potential complaints related to workplace harassment or sexual harassment, a procedure is in place through an Investigation Committee, which initiates a confidential investigation file. Upon completion of the investigation, a report with the conclusions is issued. This report is then submitted to the Human Resources Management for the adoption of any necessary measures.

Animal Welfare Policy

An Animal Welfare Policy is in place, outlining the principles and guidelines designed to ensure and uphold the well-being of animals, with particular focus on the conditions of housing and, where applicable, methods of slaughter.

The Animal Welfare Policy applies to all fresh products marketed under EROSKI Group private labels that originate from livestock farms, including those raising beef cattle, pigs, sheep, and rabbits for meat production. The policy also extends to poultry farms producing chicken and turkey for meat, laying hen farms for egg production, and dairy farms supplying milk under private labels. Furthermore, it encompasses all private label products containing eggs as an ingredient.

This policy also includes the framework for animal welfare in farmed fish operations (aquaculture). In this regard, it should be read in conjunction with the Sustainable Fishing and Aquaculture Policy.

The commitments outlined in this policy align with:

- The Welfare seal, which promotes animal welfare based on the strict European Welfare Quality and AWIN standards, assessing factors such as nutrition, housing, health, and natural behaviour.
- The European Chicken Commitment, a voluntary agreement that establishes various requirements (including stocking density, the selection of slow-growing species, lighting, and air quality, among others) that exceed the current minimum legal standards.
- GLOBALG.A.P., a certification that includes specific and stringent requirements regarding animal welfare for fish, covering aspects such as breeding, transportation, and slaughter.

Policy for the Prevention and Management of Conflicts of Interest

VEGALSA-EROSKI and other companies within the Group have established policies that mandate individuals to act in alignment with the corporate interest, defined as the interest of the entities comprising the EROSKI Group, independent of any personal interests, whether individual or those of related parties. As such, individuals are required to avoid situations where personal interests, either for themselves or on behalf of others, could conflict with the corporate interest and their duty of loyalty.

Criminal Compliance Policy and Criminal Risk Prevention Plan

Ethics and compliance are integral to the effective functioning of the EROSKI Group and the realization of its strategic objectives. All companies within the Group are committed to operating with the highest level of diligence, adhering to a zero-tolerance policy toward corruption and bribery, and preventing any unlawful acts in the execution of their duties and interactions with stakeholders.

To this end, the EROSKI Group has two Criminal Risk Prevention Plans, one for VEGALSA-EROSKI and the other for the rest of the Group's companies, which include a model for organising, preventing and controlling compliance risks that may arise within the organisation.

Additionally, with the exception of VEGALSA-EROSKI, a Criminal Regulatory Compliance Policy is in place, which outlines the guiding principles, components of the specific program designed to manage the risk of criminal offenses, and the behaviours that constitute criminal infractions. The policy also establishes the Regulatory Compliance function, with the Regulatory Compliance Committee playing a pivotal role. It defines the roles and responsibilities of the Board of Directors, the CEO, Senior Management, middle management, and workers.

The Board of Directors holds the ultimate responsibility for overseeing and ensuring compliance. In VEGALSA-EROSKI, this is supported by the Compliance Committee, whereas for the other companies within the Group, the responsibility rests with the Audit and Compliance Committee, which supervises the Compliance Committee.

The EROSKI Group's Criminal Risk Prevention Plans focus on:

- Analyse the potential criminal risks that could affect the EROSKI Group, including risks related to corruption and bribery
- Establish both generic and specific controls necessary to mitigate the criminal risks of the companies

The Criminal Risk Maps, included as an Annex within the Criminal Risk Prevention Plans approved by the EROSKI Group, identify the areas and departments with the highest risk of corruption and bribery. Thus, the positions within the EROSKI Group most exposed to corruption and bribery are as follows:

Society	Address	Affected department
EROSKI	Corporate	Legal Department
		Legal Advisory services
		Communications and Corporate Relations
	Hypermarkets and EROSKI Online	Non-Food Division
		Regional Sales
		Hypermarkets
		Online
	Supermarkets	Network Project Management
		Store Planning & Processes
		Supermarkets Division
		Franchises Division
	Innovation, ICT and Logistics	Innovation and Digital Development
		Information and Communication Technologies (ICT)
		Transportation
		Logistics Flows
		Supply Management
		Distribution Platforms
	Real Estate Development & Services	Construction and Renovations
		Facility Services

Society	Address	Affected department
		Expansion of operations and assets
		Real estate management
	Commercial	Food Division
		Non – Food Division
		Local Procurement
		Commercial Mix
		Fresh Product Division
	Strategic Marketing and Customer Relations	Format Development
		Brand and Communication
		Health and Sustainability
	Financial	Financial & Asset Management
		Administration and Taxation
FORUM	Management	
	Strategic projects	
	Net	
	People	
	Commercial	
	Marketing	
	Resources	
CAPRABO	Management	
	People	
	Sales	
	Marketing, IR, *Online* & Franchising	
	Commercial	
	Operations	
	Development	
CECOSA SUPERMERCADOS	Management	
	Sales & Marketing	
	People	
	Logistics	
	Systems	
	Franchises	
	Store Services	
	Economic and Financial	
	Development	
	Sales	
VEGALSA-EROSKI	Address	
	Shopping	
	IT	
	Real Estate Development & Services	

4.1.2.3 Management of relationships with suppliers (G1-2)

This section outlines how the EROSKI Group manages its supplier contracting process, including both the requirements related to product quality and composition, as well as the enforcement of contractual obligations.

Social and environmental commitments with suppliers

Social and environmental commitments extend to supplier relationships, requiring suppliers to responsibly manage their workforce and comply with all relevant legal obligations, while encouraging the adoption of environmental management systems. This approach is based on the standards of the International Labour Organization (ILO) and the principles of the United Nations Global Compact. Supplier contracts include clauses outlining the Compliance and Criminal Risk Prevention Plans, the Corporate Code of Conduct, a summary of the Internal Control Body Regulations, and a summary of the Internal Reporting System Regulations. Additionally, internal regulations are in place to promote measures that prevent corruption in the management of suppliers and contractors.

In 2024, no cases of human rights violations were recorded within the supplier network, including issues related to child labour, violations of indigenous peoples' rights, forced or compulsory labour, the denial of freedom of association and collective bargaining, or discrimination.

Since 2022, the EROSKI Group has implemented a Local Supplier Support Program to strengthen its understanding and commitment to local suppliers. This initiative involves assessing the status of supplier companies in relation to environmental, social, and governance sustainability aspects to identify their strengths and areas for improvement. The goal is to offer training and support for their continuous improvement. These training activities are conducted in partnership with organizations such as the Global Compact, food clusters, and local authorities.

More detail on the relationship with our value chain, of which our suppliers are a part, is provided in the chapter '3,2 ESRS S2 – Workers in the value chain'.

Social and environmental criteria for supplier selection

The EROSKI Group maintains a strong commitment to promoting sustainable and healthy habits, aiming to support consumer well-being and satisfaction. This commitment serves as a key differentiator within the sector and informs all operational practices. In alignment with this approach, a set of social and environmental criteria has been established for the selection of private label product suppliers, which must be met as a prerequisite for establishing commercial relationships.

For fresh and food products under private label, a series of ingredient, quality, and nutritional safety requirements have been established:

- Products must not be genetically modified, nor produced from genetically modified ingredients. That is, they must be free of Genetically Modified Organisms (GMOs), Suppliers must provide Identity Preserved (IP) certificates from an external entity for products such as soybeans, corn, rapeseed, cotton, and sugar beet.
- The product must not contain partially hydrogenated vegetable oils, either in its formulation or in the formulation of any of its raw materials.
- The product must not include ingredients or by-products derived from fat or palm oil in its formulation. It is preferred that the product does not contain coconut oil or fats.
- Regarding additives (colourings, antioxidants, preservatives, sweeteners and enhancers), the product must not contain in its formulation:
  - Artificial colorants: only colorants of natural origin will be used.
  - Certain artificial antioxidants, preservatives, sweeteners and flavour enhancers, which are prohibited in both the final product and the raw materials and additives that compose it.
  - Food additives containing aluminium, which are prohibited in both the final product and the raw materials and additives.
- Products must be suitable for individuals with allergies and intolerances and guarantee the absence of such substances. All allergens will be clearly indicated on the product packaging.
- Suppliers must comply with the formulation requirements of the Spanish Agency for Food Safety and Nutrition (AESAN).
- In the case of organic own-brand products, they must comply with the requirements of organic production regulations and have external seals that accredit this.

Additional requirements are applied to the EROSKI Natur fresh product line, with a preference for suppliers holding external certifications related to sustainability or animal welfare. For instance, EROSKI Natur fruits and vegetables are certified under standards such as GlobalG.A.P, or Integrated Production, while seafood products carry certifications including MSC for wild-caught fish and GlobalG.A.P, for aquaculture. Furthermore, for products certified under GlobalG.A.P., producers are also certified with the GRASP social responsibility module, which ensures compliance with best practices in labour and human rights.

Private label drugstore, perfumery, and hygiene products are subject to defined health and safety requirements, which suppliers are expected to meet as a condition for commercial partnership.

In the case of cosmetic products:

- Legal requirements related to Regulation 1223/2009
- Safety and efficacy tests of cosmetics
- Requirements for the formulation of cosmetics, regarding the use of some preservatives such as parabens, triclosan, isothiazolinones, etc.

For drugstore products:

- Health and safety requirements regarding the use of formaldehyde or methanol
- Certificate of compliance with IFRE requirements
- Compliance with regulations regarding hazardous mixtures, detergents and hypoallergenics

Product requirements and quality standards are applied to all supplier companies within the value chain, Ongoing evaluations of the supply chain are conducted to ensure compliance. For private label products, all supplier manufacturing facilities must receive approval from the EROSKI Group's Quality Department, which reserves the right to conduct unannounced follow-up audits, Key elements of the value chain control process include:

- Promotion of compliance with European quality and safety standards, such as the International Food Standard (IFS) certification,
- Stricter requirements for fresh produce, ensuring that production, storage, and transport conditions meet established standards,
- In the event of non-conformities, audits are conducted, and corrective action plans are implemented. Upon resolution and successful audit completion, the supplier may be re-approved
- A specific audit program has been in place since 2018 for the primary sector (meat, horticulture, and fish sectors),
- A dedicated audit program is applied to suppliers producing private label products with declarations of "Sin" (free from allergens or intolerant substances),
- Suppliers are required to implement a traceability system that complies with legal requirements, allowing for the tracking of products from origin to delivery to the EROSKI Group, ensuring that compliance with criteria can be verified throughout the supply chain,

Product quality is a priority within the EROSKI Group, reflected through continuous evaluation of the value chain. As part of this process, audits are conducted for private label supplier companies to ensure alignment with established quality and compliance standards, in section '3.2.2.4 Adoption of measures related to material impacts on consumers and end users, approaches to managing material risks and taking advantage of material opportunities related to consumers and end-users and the effectiveness of such actions (S4-4) of ESRS chapter S4 - Consumers and end-users'.

In addition to the requirements established for private label suppliers, enhanced oversight is applied to import suppliers based in Asia, where the risk of human rights violations is considered higher. To ensure adherence to fundamental social standards, social audits conducted by independent third parties and aligned with internationally recognized frameworks (such as BSCI or SMETA) are required as a prerequisite for establishing commercial relationships. Further details regarding this control mechanism are outlined below in section '3.2.2.4 Adoption of measures related to the Material impacts on workers in the value chain, approaches to manage material risks and take advantage of material opportunities related to workers in the value chain and the effectiveness of such actions (S2-4) of the ESRS chapter S2 – Workers in the value chain'.

The product portfolio includes 48 fair trade items, such as coffee, cocoa, tea, sugar, and various textiles, EROSKI Group was the first distribution company to introduce fair trade products to the Spanish market and is recognized by Fairtrade International as an authorized operator for the import and distribution of products under its certification.

In supplier selection processes, compliance with standards exceeding legal requirements for environmental protection or animal welfare is required in certain cases. In 2024, a total of 245 suppliers held certifications for organic production or other recognized sustainability standards, including FSC®, PEFC, SFI, MSC, GGN, and Cosmos Natural, representing 6% of all commercial suppliers.

Suppliers with environmental sustainability certifications

	2024	2023
No. of suppliers with environmental sustainability certification	245	253
% of total commercial suppliers	6%	7%

Payments to suppliers

The EROSKI Group acknowledges the importance of honouring agreed payment terms with suppliers and creditors, ensuring that financial transactions are executed within fair and timely periods.

The Board of Directors and the Management of the EROSKI Group are responsible for complying with the content of Law 3/2004, of 29 December, which establishes measures to combat late payment in commercial transactions.

Payment dates for invoices are determined based on the terms negotiated individually with each supplier or creditor, calculated from the date of product delivery or service provision, or, where applicable, from the invoice date. These timelines are subject to the deferral limits established by applicable legal regulations:

- 30 days for fresh and perishable food products,
- 60 days for consumer products and services, after express agreement with the supplier,
- > 60 days exceptionally for products that are not fresh or perishable or food or mass consumption

More information is provided in section '4,1,3,3 Payment practices (G1-6)' of this chapter.

4.1.2.4 Prevention and detection of corruption and bribery (G1-3)

The EROSKI Group has had Anti-Corruption Policies in place since 2018, with separate policies for VEGALSA-EROSKI and the other companies within the Group. Additionally, procedures have been established to prevent, detect, and address allegations or cases of corruption or bribery are the Internal Reporting Channels open to the persons indicated in art, 3 of Law 2/2023 on the Protection of Whistleblowers. See section '4.1.2.2 Business conduct and corporate culture policies (G1-1) of this chapter' for more details about the Internal Reporting Channels.

The Regulatory Compliance Committee, Compliance Committee at VEGALSA-EROSKI, as explained in section '1.1.2.1 The role of the administrative, management and supervisory bodies (GOV-1) of chapter ESRS-2 General disclosures', are two collegiate bodies of an internal and permanent nature that have broad powers, budgetary autonomy and independence of action. Although they are made up of several managers or departments or areas, so that they provide a reasonably broad and complete vision of the organisation and its activity, they have the duty to act with autonomy and independence of criteria and action with respect to the rest of the organisation and to carry out their work with the utmost diligence and professional competence.

In cases where information received through either of the two Internal Reporting Channels is directed against a member of the Compliance Committee or the Regulatory Compliance

Committee, or where a conflict of interest may arise—whether due to the member's connection to the facts reported or the individuals involved—that could compromise their impartiality, the affected member must immediately inform the other committee members, In accordance with the statutes of both the Compliance Committee and the Regulatory Compliance Committee of VEGALSA-EROSKI, the affected individual must recuse themselves from all phases of the investigation and handling of the case in question, as well as from any decisions related to the matter.

Additionally, in the case of the Regulatory Compliance Committee, if the affected member does not voluntarily declare the potential conflict of interest, any other committee member who becomes aware of it must inform the rest of the committee and request that the affected individual abstain from participating in the handling of the case and any decisions related to the matter.

If, despite being expressly requested to do so, the affected member of the Regulatory Compliance Committee refuses to abstain, the Committee's leadership will report the conflict of interest and its relevant circumstances to the Chair of the Audit and Compliance Commission, This is to enable a decision on the possible temporary exclusion of the concerned member from the Regulatory Compliance Committee until the conflict is resolved, If it is determined that the member acted with malice or in bad faith, appropriate actions will be taken to assess and address any resulting responsibilities or breaches.

In the event of a recurring conflict of interest involving a member of the Regulatory Compliance Committee, any committee member may escalate the matter to the Chair of the Audit and Compliance Commission, The submission must include a reasoned report detailing the nature, frequency, and time frame of the conflicts in question, Based on this, the Commission will determine whether to permanently remove the affected member from the Regulatory Compliance Committee, A recurring conflict of interest is deemed to occur when the same member has been required to abstain—either voluntarily or as directed by the Audit and Compliance Commission—on two or more occasions within a single calendar year.

If a conflict of interest affects the Chair of the Regulatory Compliance Committee, the relevant communications with the Chair of the Audit and Compliance Commission shall be conducted through the Head of the Compliance Office.

At VEGALSA-EROSKI, the Compliance Committee, supported by the Compliance Section of the Legal Department, reports its activities to the Administrative Body, In the other companies within the EROSKI Group, the Compliance Office reports to the Regulatory Compliance Committee, which, in turn, reports to the Audit and Compliance Commission, The Audit and Compliance Commission functions as a delegated body of the Governing Council.

Once approved by the relevant administrative body, policies are communicated across the organization through management channels, Delegated Committees, the Social Council, and other internal structures, Specific policies, including the Criminal Risk Compliance Policy and the Code of Conduct, may also be subject to additional, targeted communications, Additionally, all policies are made accessible to relevant stakeholders via publication on the corporate website, To promote accessibility and transparency, these documents are translated into five languages: Basque, Catalan, Galician, English, and Spanish.

In order to ensure the effective implementation of the Criminal Risk Prevention Programs, the Eroski Group considers worker training and awareness a critical preventive measure, This initiative aims to guarantee that business activities are conducted in full compliance with applicable laws and align with the Group's ethical standards and preventive measures, Throughout 2024, monthly awareness messages were distributed to all workers, including those in positions with higher exposure to corruption and bribery risks, These communications serve to remind workers of prohibited behaviours and practices, particularly those related to corruption and bribery, as outlined in the Criminal Risk Prevention Programs and the Codes of Conduct.

Compliance training was first introduced to members of governance, management, and supervisory bodies (OADS) in 2017, In 2019, the scope of this training was expanded through online modules, extending access to all workers at corporate headquarters and distribution platforms, as well as store personnel through both in-person and online formats, This training targets individuals in roles with higher exposure to corruption and bribery risks, Currently, 100% of workers in high-risk areas or departments have completed this training, Additionally, onboarding training on Compliance is provided to newly hired staff at stores, platforms, and parts of the central structure, Efforts are underway to integrate this training content into the Onboarding Manual for new hires at headquarters workers.

Training for the staff at the headquarters is provided online and consists of the following content:

- A general video on what Compliance means and implies within the EROSKI Group,
- A general training where the ethical principles and behavioural guidelines that must guide the daily work of directors and workers and that are included in the Corporate Code of Conduct are explained. In addition, the existing procedures are identified if any breach of ethical principles or legality is suspected or detected.
- Specific training on each of the offences included in the EROSKI Group's Criminal Risk Prevention Plan, including the offence of corruption and bribery, which explains to the EROSKI Group's workers what each of the offences consists of, offers examples of the commission of the offence, prevention measures are identified, as well as the behaviours that are expressly prohibited within the organization.

In the case of VEGALSA-EROSKI, training for headquarters staff is carried out through specific training sessions, which can be attended either in person or remotely. This training is also included in the onboarding process for new workers. Additionally, information about the existence of the Internal Reporting Channel is provided through posters displayed at the headquarters, which include a QR code for easy access to the channel.

The training for store and platform staff is delivered *online* and consists of the following contents:

- A general training where the ethical principles and behavioural guidelines that must guide the daily
- A video on what Compliance means and implies within the EROSKI Group

Specific training explaining the principles of conduct set out in the EROSKI Group's Corporate Code of Conduct, as well as the identification of the existing procedures if any breach of ethical principles or legality is suspected or detected, and the guidelines for action that must govern within the organisation are indicated.

In the case of VEGALSA-EROSKI, the training of store and platform staff is provided to the people in charge, facilitating their attendance via videoconference. Likewise, the existence of the Internal Information Channel is informed through posters displayed by the headquarters that contain a QR code for access to the channel.

To ensure that workers have completed the training correctly, it is usually carried out at the end of a multiple-choice exam on the content of the training course. In any case, the relevant information related to *Compliance* is available and accessible to everyone on the company's intranet and on the corporate *website*.

During 2024, work has been done on the design of a new Training Plan aimed at all workers of the EROSKI Group, including those with areas of greater exposure to corruption and bribery, and all members of the administrative, management and supervisory bodies, which will culminate in the delivery of the training in 2025.

4.1.3 Metrics and Targets (MT)

4.1.3.1 Corruption or bribery cases (G1-4)

In 2024, as in 2023, no cases of corruption have been identified within the EROSKI Group workforce, Additionally, no reports related to such conduct have been received through the compliance office, Furthermore, the EROSKI Group has not been subject to any fines for violations of anti-corruption or anti-bribery laws.

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Anti-corruption and bribery indicators

Indicator	2024	2023
Number of convictions for breaches of anti-corruption laws	0	0
Number of fines for breaches of anti-corruption laws	0	0

As previously mentioned, the Group has implemented an Internal Reporting Channel accessible to all workers and relevant stakeholders as defined in Law 2/2023, enabling the confidential and anonymous reporting of criminal conduct or breaches of the Code of Conduct or internal regulations, The system operates under the principles of confidentiality, non-retaliation, and anonymity, in line with the Internal Information System Policy.

During 2024, the following activities were undertaken in the area of Anti-money laundering (AML) and counter-terrorism financing:

- Development of four training modules to be delivered in 2025.
- Establishment of a dedicated technical prevention unit, operational as of 2025.
- Completion of the third edition of the AML Manual.
- Ongoing management of reporting and traffic through the Internal Information System (in compliance with Law 2/2023).
- Preparation of the 2024 Annual Report, to be formally approved in 2025.
- Implementation of an audit plan targeting franchised companies and the business development department.

No instances of corruption or bribery involving value chain actors (suppliers, franchisees, etc,) were identified or reported during the 2024 financial year in which the EROSKI Group or its workers were directly involved.

4.1.3.2 Political Influence and Lobbying Activities (G1-5)

Within the EROSKI Group's governance structure, the Corporate Communications and Institutional Relations Department, led by the General Secretariat, is responsible for supervising political influence and lobbying activities, The General Secretariat reports to the Corporate Management, which in turn is part of the Management Board.

Monthly coordination meetings are held between the General Secretariat and the Corporate Management, where updates are provided on relevant actions, including lobbying activities and their associated impacts, risks, and opportunities, The Corporate Management reports at least twice a year to the Administrative Body, outlining key developments within its scope and the progress on defined objectives coordination.

Starting in the 2025 financial year, the General Secretariat will report directly to the General Management, assuming the responsibilities previously held by the Corporate Management in this area.

The EROSKI Group does not make political donations or contributions—whether monetary or in-kind, direct or indirect—to any political party, candidate, or politically affiliated foundation.

Political Contributions (euros)

	2024	2023
Political contributions	0	0

The EROSKI Group bases most of its advocacy, public affairs, and lobbying activities through membership in trade and industry associations, both locally and nationally. This engagement enables the Group to gain a comprehensive view of industry trends and regulatory frameworks, as well as to receive guidance on material topics such as impacts, risks, and opportunities relevant to the sector, A full list of these associations is available in section '3.4.4 Partnership or sponsorship actions in chapter 3.4 Development of the environment'. Some of the key trade organizations representing the Group's business interests include:

- AECOC: Spanish Association of Commercial Codification.
- ANGED: National Association of Large Distribution Companies.
- HISPACOOP: Spanish Confederation of Consumer and User Cooperatives.
- MONDRAGON Cooperative Group.
- ECOEMBES: Environmental organization managing packaging waste in Spain.

In alignment with EROSKI Group's commitment to maintaining active dialogue with society and key stakeholders, the Group participated—directly and indirectly—through these sectoral associations in relevant advocacy and stakeholder engagement activities throughout the 2024 reporting year:

Lines of action	Topics addressed
Environmental Management and Energy Transition	Environmental policies are in place to support the transition toward more sustainable models regarding material use and management throughout the value chain. The EROSKI Group is dedicated to implementing responsible management practices that align with the objectives set by the European Union. Policies promoting shared responsibility among value chain actors regarding labour practices, resource usage, and production systems of marketed goods, EROSKI Group supports responsible practices aligned with the EU's sustainability goals. Policies encouraging the prevention of food loss and waste, EROSKI Group has implemented food waste reduction and management programs for over two decades and is working toward the goal of 100% food valorisation.
Consumer rights	Policies regulating consumer-facing information across multiple communication channels. As a consumer cooperative, EROSKI Group considers consumer education—through training and transparent information—essential to fostering responsible consumption. We promote the use of efficient and standardized communication systems to support this objective,

As of the reporting period, the EROSKI Group is not currently registered in any official transparency registers at the European Union, national, or regional levels, However, the Group maintains relationships with European institutions indirectly through sectoral organizations of which it is a member. These organizations are registered in the EU Transparency Register and include:

- ANGED: National Association of Large Distribution Companies
- MONDRAGON cooperative group

None of the members of the EROSKI Group's administrative, management, or supervisory bodies have held a public office or similar position in government administration within the two years preceding their appointment during the current reporting period.

4.1.3.3 Payment Practices (G1-6)

Average payment period to suppliers

This section outlines the payment practices followed by the EROSKI Group in relation to suppliers, excluding investment creditors and intercompany transactions within the Group from the analysis.

The information provided is based on 100% of the invoices recorded during the 2024 financial year across all companies that form part of the consolidated EROSKI Group.

All suppliers and creditors are included in the scope of this analysis, regardless of their tax residence—that is, both national and international suppliers who have delivered goods or provided services to any of the companies within the EROSKI Group during the reporting period.

The average time taken to settle an invoice is calculated from the date of delivery of the goods in the case of suppliers providing products for resale. For service providers, the calculation begins from the invoice date.

Average payment period (in days)

Year	2024	2023
Average number of days to pay invoices from the start date of the contractual or legal payment period	45	48

Number of invoices paid within the agreed term

	2024	2023
Percentage of invoices paid within the agreed term relative to total invoices	79,89%	75,25%

In the Consolidated Annual Accounts of EROSKI, S. Coop. and its subsidiaries for the financial year ended 31st January 2025, we report the required information under Note 20 - Information on Payment Deferrals to Suppliers, in accordance with Additional Provision Three "Duty of Information" of Law 15/2010, of 5 July.

This section outlines the company's usual contractual payment terms, which are aligned with applicable legal requirements, although they may vary depending on the type of supplier.

Currently, there are no legal claims or disputes initiated by suppliers related to payment delays. Regarding administrative proceedings for payment delay sanctions involving any Group company:

- For EROSKI, S.COOP., there are no ongoing judicial proceedings,
- For CAPRABO, there is one pending administrative appeal against a sanction imposed by the *Generalitat of Catalonia* for alleged non-compliance with supplier payment deadlines, The challenged sanction amounts to €20,000.

Judicial proceedings for payment delays

	2024	2023
Number of ongoing judicial proceedings related to payment delays	1	0

5. Annexes

Annex I. List of indicators of Law 11/2018 with Directive (EU) 2022/2464 of 14 December 2022

Scope	Indicator	CSRD Standard	Home section
General Areas			
Business model	Brief description of the group's business model (business environment and organization)	ESRS 2 SBM-1	40
	Geographical presence	ESRS 2 SBM-1	40
	Objectives and strategies of the organization	ESRS 2 SBM-1, MDR-P, MDR-T	40, 76, 90
	Key factors and trends that may affect future development	ESRS 2 SBM-2, SBM-3, IRO-1, IRO-2	51, 55, 66, 74
Materiality	Materiality analysis	ESRS 2 SBM-2, SBM-3, IRO-1, IRO-2	51, 55, 66, 74
Management approach	Description of the policies, due diligence procedures and measures adopted by the Group,	ESRS 2 SBM-1, MDR-P, MDR-A, MDR-T, GOV-4	40, 76, 89, 90, 32
	Results of policies, key performance indicators, and evaluation of progress	NO 2 MDR-A, MDR-T	89, 90
	Key risks related to the group's activities, their management, and procedures used to identify and assess them	ESRS 2 GOV-1, GOV-2, GOV-5, SBM-3, IRO-1	18, 30, 35, 55, 66
Environmental Matters			
Environmental management	Current and foreseeable effects of the company's activities on the environment and, where applicable, on health and safety	ESRS 2 IRO-1, SBM-3, E1-1, E3-1, E5-1	66, 55, 104, 137, 147
	Environmental assessment or certification procedures	E1-2, E3-2, E5-2	117, 139, 148
	Resources dedicated to environmental risk prevention	ESRS 2 SBM-3	55
	Application of the precautionary principle	ESRS 2 SBM-3	55
	Number of provisions and guarantees for environmental risks	ESRS 2 SBM-3	55
Emissions	Measures to prevent, reduce, or repair carbon emissions that significantly affect the environment (including noise and light pollution)	E1-3	137

Scope	Indicator	CSRD Standard	Home section
Circular economy and waste prevention and management	Measures for prevention, recycling, reuse, other forms of recovery, and disposal of waste	E5-5	166
	Actions to combat food waste	E5-2, E5-5	148, 166
Sustainable use of resources	Water consumption and supply in accordance with local limitations	E3-4	145
	Consumption of raw materials	E5-4	161
	Direct and indirect energy consumption	E1-5	126
	Measures taken to improve energy efficiency	E1-2, E1-5	117, 126
	Use of renewable energy	E1-5	126
Climate change	Significant elements of greenhouse gas emissions resulting from the company's activities, including the use of goods and services it produces	E1-6	129
	Measures adopted to adapt to the consequences of climate change	E1-1 (SBM-3), E1-3	104 (106), 119
	Voluntary medium- and long-term reduction targets for greenhouse gas emissions and the means implemented to achieve them	E1-1, E1-4	104, 125
Biodiversity Protection	Measures taken to preserve or restore biodiversity	-	169
	Impacts of activities or operations in protected areas	-	169
Social and personnel matters			
Employment	Total number and distribution of workers by gender	S1-6	202
	Total number and distribution of workers by age	S1-6	202
	Total number and distribution of workers by country	S1-6	202
	Total number and distribution of workers by professional category	S1-6	202
	Total number and distribution of employment contract modalities	S1-6	202
	Annual average of permanent contracts by gender	S1-6	202
	Annual average of permanent contracts by age	S1-6	202
	Annual average of permanent contracts by professional classification	S1-6	202

Scope	Indicator	CSRD Standard	Home section
	Annual average of temporary contracts by gender	S1-6	202
	Annual average of temporary contracts by age	S1-6	202
	Annual average of temporary contracts by professional classification	S1-6	202
	Annual average of part-time contracts by gender	S1-6	202
	Annual average of part-time contracts by age	S1-6	202
	Annual average of part-time contracts by professional classification	S1-6	202
	Number of dismissals by gender	S1-6	202
	Number of dismissals by age	S1-6	202
	Number of dismissals by professional category	S1-6	202
	Wage gap	S1-16	213
	Average wages and their evolution disaggregated by gender	S1-16	213
	Average salaries and their evolution disaggregated by age	S1-16	213
	Average remuneration and its evolution disaggregated by professional classification or equal value	S1-16	213
	Average remuneration of directors (including variable remuneration, allowances, severance payments, pension scheme payments and other payments) by gender,	S1-16	213
	Average remuneration of managers (including variable remuneration, allowances, severance payments, pension scheme payments and other payments) by gender,	S1-16	213
	Implementation of work disconnection policies	S1-1	177
	Workers with disabilities	S1-12	207
Work Organization	Organization of working time	S1 (SBM-3), S1-1, S1-8, S1-15	171, 177, 206, 211
	Number of hours of absenteeism	S1-14	210
	Measures aimed at facilitating the enjoyment of Work-Life balance and	S1-4, S1-15	188, 211

Scope	Indicator	CSRD Standard	Home section
	encouraging the co-responsible exercise of these by both parents		
Health and safety	Occupational health and safety conditions	S1-1, S1-14	177, 210
	Number of accidents at work by gender	S1-14	210
	Frequency rate by gender	S1-14	210
	Severity rate by gender	S1-14	210
	Occupational diseases by gender	S1-14	210
Social Relationships	Organization of social dialogue, including procedures for informing, consulting and negotiating with staff	S1-2, S1-3	184, 186
	Percentage of workers covered by collective agreement by country	S1-8	206
	Assessment of collective agreements, particularly for health and safety at work	S1-8, S1-14	206, 210
	Mechanisms and procedures that the company has in place to promote the involvement of workers in the management of the company, in terms of information, consultation and participation	S1-1, S1-2, S1-3	177, 184, 186
Formation	Policies implemented for training	S1-1, S1-13	177, 209
	Total number of training hours by professional category,	S1-1, S1-13	177, 209
Universal accessibility for people with disabilities	Physical measures to ensure accessibility to the company's facilities for all individuals,	S1-1, S2-2, S4-2, S4-5, S4 (SBM-3)	177, 223, 236, 254, 232
Equality	Measures taken to promote equal treatment and opportunities for women and men	S1-2, S1-3, S1-4, S1-15, S1-16	184, 186, 188, 211, 213
	Equality plans (Chapter III of Organic Law 3/2007, of 22 March, for the effective equality of women and men), measures adopted to promote employment, protocols against sexual and gender-based harassment	S1-1, S1-17	177, 216
	Integration and accessibility for persons with disabilities	S1-1, S1-12, S2-2, S4-2, S4-5	177, 207, 223, 236, 254

Scope	Indicator	CSRD Standard	Home section
	Policy against all types of discrimination and, where appropriate, diversity management	S1-1, S1-2, S1-3, S1-4	177, 184, 186, 188
Information on respect for human rights			
Information on respect for human rights	Implementation of human rights due diligence procedures	NO 2 GOV-4, NO 2 MDR-P, S1-1, S1-17, S2-1, S4-1	32, 76, 177, 216, 221, 234
	Prevention of risks of human rights violations and, where appropriate, measures to mitigate, manage and remediate possible abuses identified	ESRS 2 MDR-A, ESRS 2 MDR-T, S1-2, S1-3, S1-4, S2-2, S2-3, S2-4, S4-2, S4-3, S4-4	89, 90, 184, 186, 188, 223, 226, 227, 236, 241, 243
	Complaints of human rights violations	S1-17, S2-4, S4-4	216, 227, 243
	Promotion and enforcement of the provisions of the ILO's core conventions relating to respect for freedom of association and the right to collective bargaining	S1-8	206
	Elimination of discrimination in employment and occupation	S1-1, S2-1	177, 221
	Elimination of forced or compulsory labour	S1-1, S2-1, S4-1	177, 221, 234
	Effective Abolition of Child Labour	S1-1, S2-1, S4-1	177, 221, 234
Information on the fight against Corruption and Bribery			
Anti-Corruption and Anti-Bribery Measures	Measures adopted to prevent corruption and bribery	G1-1, G1-3, G1-4	273, 284, 287
	Measures to combat money laundering	G1-1, G1-3, G1-4	273, 284, 287
Company Information			
Commitments to Sustainable Development	Impact of the company's activity on employment and local development	-	258
	Impact of the company's activity on local populations and territory	-	260
	Relations with local community actors and the modalities of dialogue with them	-	260
	Partnership or sponsorship actions	-	260
	Contributions to foundations and non-profit companies	-	262
Subcontracting and suppliers	Inclusion of social, gender equality and environmental issues in procurement policy	ESRS 2 SBM-1, ESRS 2 MDR-P, S2-1, S2-4, S4-4	40, 77, 221, 226, 243

Scope	Indicator	CSRD Standard	Home section
	Consideration in relations with suppliers and subcontractors of their social and environmental responsibility	ESRS 2 SBM-1, ESRS 2 MDR-P, S2-1, S2-4, S4-4	40, 77, 221, 226, 243
	Monitoring and audit systems and their results	S2-4, S4-4	226, 243
Consumers	Measures for the health and safety of consumers	S4-1, S4-2, S4-3, S4-4	235, 236, 241, 243
	Complaint systems	S4-3	241
	Complaints received and resolution thereof	S4-3, S4-4	241, 243
Tax Information	Benefits obtained country by country	ESRS 2 BP-1	9
	Taxes on benefits paid (by country)	ESRS 2 BP-1	9
	Public subsidies received	ESRS 2 BP-1	9

Annex II. List of Phase-in Disclosure Requirements

CSRD Standard – ESRS 1 General Requirements - Appendix C

Standard	DR	Full name of the DR	Phase-in date or effective date (including the first year)
ESRS 2	SBM-3	Material impacts, risks and opportunities and their interaction with the strategy and business model	The undertaking may omit the information prescribed in ESRS 2 SBM-3(48)(e) (anticipated financial effects) in the first year of preparation of its sustainability statement, The company may comply with the provisions of ESRS2 SBM-3, paragraph 48, point e), by disclosing only qualitative information, during the first three years of preparation of its sustainability statement, if it is impossible to prepare quantitative disclosures
ESRS E1	E1-9	Anticipated financial impacts from material physical and transition risks and potential climate-related opportunities related to climate change	The company may omit the information prescribed in the ESRS E1-9 in the first year of preparing its sustainability statement, The company may comply with the provisions of ESRS E1-9 by disclosing only qualitative information, during the first three years of preparing its sustainability statement, if it is impossible to prepare quantitative disclosures,
ESRS E3	E3-5	Anticipated financial effects from water and marine-resources related impacts, risks and opportunities	The company may omit the information prescribed by ESRS E3-5 in the first year of preparing its sustainability statement, The company may comply with the provisions of ESRS E3-5 by disclosing only qualitative information, during the first three years of preparing its sustainability statement,
ESRS E5	E5-6	Anticipated financial effects from resource use and circular economy related impacts. risks and opportunities	The company may omit the information prescribed in ESRS E5-6 in the first year of preparing its sustainability statement. The company may comply with the provisions of ESRS E5-6 by disclosing only qualitative information. during the first three years of preparing its sustainability statement.
ESRS S1	S1-7	Characteristics of non-employee workers in the undertaking's own workforce	The company may omit the information from all data points in this disclosure requirement in the first year of preparing its sustainability statement.
ESRS S1	S1-11	Social protection	The company may omit the information prescribed in ESRS S1-11 in the first year of preparing its sustainability statement.
ESRS S1	S1-14	Health and safety metrics	The company may omit the information on non-salaried workers in the first year of preparing its sustainability statement.

Verification Report

for

EROSKI, S.COOP.

Regarding consolidated non-financial information and sustainability information. Statement and non-financial information and sustainability information 2024 in accordance with Law 11/2018 and Directive (EU) 2022/2464 corresponding to the financial year ending January 31, 2025

AENOR

LIMITED ASSESSMENT REPORT ISSUED BY AN AUDITOR ON THE CONSOLIDATED NON-FINANCIAL STATEMENT AND SUSTAINABILITY INFORMATION

LIMITED ASSESSMENT REPORT ON THE CONSOLIDATED NON-FINANCIAL STATEMENT AND SUSTAINABILITY INFORMATION

To the General Meeting of Shareholders of EROSKI, S.COOP.

LIMITED VERIFICATION CONCLUSION

AENOR has carried out the verification, in accordance with the Law 11/2018, under a limited assurance level, the Consolidated Non-Financial Information Statement (hereinafter "NFIS") for the financial year ending January 31, 2025, of EROSKI, S.COOP. and its subsidiaries. This statement is part of the Group's (hereinafter "the entity") consolidated management report, which is included in the section Statement and non-financial information and sustainability information of the management report.

The NFIS includes additional information beyond that required by current regulations on non-financial reporting. Specifically, it includes the Sustainability Information prepared by the entity for the financial year ending December 31, 2024 (hereinafter "sustainability information"), in accordance with the provisions of Directive (EU) 2022/2464 on Corporate Sustainability Reporting (CSRD). This sustainability information has also been audited under a limited assurance level.

Based on the procedures performed and the evidence we have obtained, we have not been made aware of any issues that lead us to believe that:

a) The Non-Financial Information statement of the entity corresponding to the financial year ended January, 31, 2025 has not been prepared, in all its significant aspects, in accordance with the contents included in the current regulations and following the criteria selected from the European Sustainability Reporting Standards (NEIS or ESRS), as well as those other criteria described according to what is mentioned for each matter in table Annex I: List of Indicators of Law 11/2018 with Directive (EU) 2022/2464 of December 14, 2022 of the aforementioned Statement;

b) The sustainability information as a whole has not been prepared, in all material respects, in accordance with the applicable sustainability reporting framework identified in Note 1.1.1. Bases for the elaborationcto the accompanying sustainability information, including:

   • The description provided of the process for identifying sustainability information included in Note 1.1.1. Bases for the elaboration to the sustainability information is consistent with the process implemented and allows for the identification of material disclosures in accordance with the requirements of the NEIS.

   • Compliance with the NEIS.

   • Compliance with the disclosure requirements, included in subsection 2.1. Taxonomy of sustainable Finance of the environmental section of the sustainability information, as established in Article 8 of Regulation (EU) 2020/852 of the European Parliament and of the Council of 18 June 2020 on establishing a framework to facilitate sustainable investments.

BASIS FOR THE CONCLUSION

AENOR performed the verification engagement under a limited level of assurance in accordance with the regulations governing verification activities applicable in Spain. The scope of the procedures applied in a verification engagement with a limited level of assurance is less extensive than those required in a reasonable assurance engagement. Consequently, the level of assurance obtained in a verification engagement with a limited level of assurance is less than the level of assurance that would have been obtained if a reasonable assurance engagement had been performed.

Our responsibilities under these regulations are described in more detail in the Verifier's Responsibilities section of our report.

AENOR acts as an independent verification entity and complies with the independence and other ethical requirements applicable to the regulations governing the verification of sustainability information and which are based on the fundamental principles of integrity, objectivity, professional competence and diligence, confidentiality, and professional conduct.

AENOR has a quality management system that ensures compliance with the provisions of the regulations governing the verification of sustainability information regarding quality control based on ISO/IEC 17029:2019, which requires the individual verifier/verification company to design, implement, and operate a quality management system that includes policies and procedures related to compliance with ethical requirements, professional standards, and applicable legal and regulatory requirements.

We consider the evidence we have obtained to be sufficient and appropriate to provide a basis for our conclusion.

EMPHASIS OF MATTER

OTHER MATTERS

This is the first year that sustainability information has been reported under CSRD.

RESPONSIBILITIES OF THE DIRECTORS AND THE AUDIT COMMITTEE IN RELATION TO SUSTAINABILITY REPORTING

The preparation of the NFI included in the entity's consolidated management report, as well as its content, is the responsibility of the Directors of EROSKI, S.COOP. The NFI has been prepared in accordance with the content set forth in current regulations and following the criteria of the selected NEIS, as well as those other criteria described for each subject matter in the table in section 5 of Annex I: List of Indicators of Law 11/2018 with Directive (EU) 2022/2464 of December 14, 2022 of the aforementioned State.

This responsibility also includes the design, implementation, and maintenance of the internal controls deemed necessary to ensure that the NFI is free from material misstatement, whether due to fraud or error.

The Directors of EROSKI, S.COOP. are also responsible for defining, implementing, adapting, and maintaining the management systems from which the information necessary for the preparation of the NFI is obtained. In relation to sustainability reporting, the entity's directors are responsible for developing and implementing a process to identify the information to be included in the sustainability reporting in accordance with the CSRD, the NEIS, and the provisions of Article 8 of Regulation (EU) 2020/852 of the European Parliament and of the Council of June 18, 2020, and for disclosing information about this process in the sustainability reporting itself in the "The role of the administrative, management, and supervisory bodies" section of section 1.1.2.1 The role of the administrative, management, and supervisory bodies (GOV-1). This responsibility includes:

• understanding the context in which the entity's activities and business relationships are carried out, as well as its stakeholders, in relation to the entity's impacts on people and the environment; • Identify the actual and potential impacts (both negative and positive), as well as the risks and opportunities that could affect, or could reasonably be expected to affect, the entity's financial position, financial results, cash flows, access to financing, or cost of capital in the short, medium, or long term;

• Assess the materiality of the identified impacts, risks, and opportunities;

• Make assumptions and estimates that are reasonable in the circumstances.

The directors are also responsible for preparing sustainability information, including the information identified by the process, in accordance with the applicable sustainability reporting framework, including compliance with the NEIS, compliance with disclosure requirements, and Article 8 of Regulation (EU) 2020/852 of the European Parliament and of the Council of 18 June 2020 on establishing a framework to facilitate sustainable investments. This responsibility includes:

• Designing, implementing, and maintaining internal control that management considers relevant to enable the preparation of sustainability information that is free from material misstatement, whether due to fraud or error.

• Selecting and applying appropriate methods for presenting sustainability information and making reasonable assumptions and estimates regarding specific disclosures, given the circumstances.

The audit committee is responsible for overseeing the preparation and presentation of sustainability information.

INHERENT LIMITATIONS IN THE PREPARATION OF SUSTAINABILITY INFORMATION

Under the NEIS, the entity's directors are required to prepare forward-looking information based on assumptions and hypotheses, which must be included in the sustainability information, regarding events that may occur in the future, as well as possible future actions that the company may take. Actual results may differ significantly from the estimate, as these relate to the future, and future events frequently do not occur as expected.

In determining the disclosures in sustainability information, the entity's directors interpret legal and other terms that are not clearly defined and may be interpreted differently by others, including the legal conformity of such interpretations, and are therefore subject to uncertainty.

VERIFIER´S RESPONSIBILITIES

AENOR's objectives are to plan and perform the assurance engagement to obtain limited assurance as to whether the NFIS and sustainability information are free from material misstatement, whether due to fraud or error, and to issue a limited assurance assurance report containing our conclusions on the matter.

Misstatements may be due to fraud or error and are considered material if, individually or in the aggregate, they can reasonably be expected to influence the decisions that the intended users of the assurance report make based on this information.

As part of a limited assurance assurance engagement, we apply our professional judgment and maintain a stance of professional skepticism throughout the engagement. We also:

• We design and perform procedures to assess whether the process for identifying the information included in both the NFIS and the sustainability information is consistent with the entity's process description and allows, where appropriate, to identify the material information to be disclosed in accordance with the NEIS requirements.

• We perform risk-related procedures, including obtaining an understanding of the internal controls relevant to the engagement, to identify disclosures that are more likely than not to be materially misstated, whether due to fraud or error, but not for the purpose of providing a conclusion about the effectiveness of the entity's internal control.

• We design and perform procedures that respond to the disclosures in both the NFIS and the sustainability information that are more likely than not to be materially misstated. The risk of not detecting a material misstatement due to fraud is higher than for one due to error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

• We also provide the entity's audit committee with a statement that we have complied with the ethical requirements regarding independence and have communicated with them regarding matters that reasonably could pose a threat to our independence and, where appropriate, the safeguards taken to eliminate or reduce the threat.

SUMMARY OF THE CONDUCTED WORK

A limited assurance engagement includes performing procedures to obtain evidence that serves as a basis for our conclusions. The nature, timing, and extent of the procedures selected depend on professional judgment, including the identification of disclosures where material misstatements, whether due to fraud or error, are likely to arise in the sustainability information.

Our work consisted of formulating questions to management, as well as to the various units and components of EROSKI, S.COOP. that participated in the preparation of the sustainability information, reviewing the processes for collecting and verifying the information presented in the sustainability information, and applying certain analytical procedures and sample review tests, which are described below:

Regarding the NFIS assurance process:

• Meetings with the entity's personnel to understand the business model, the policies and management approaches applied, the main risks related to these issues, and to obtain the information necessary for the external review. • Analysis of the scope, relevance, and integrity of the contents included in the NFIS for fiscal year 2024 based on the materiality analysis performed by the entity and described in 1.1.4. Management of impacts, risks, and opportunities, considering the contents required by current regulations.

• Analysis of the processes for collecting and validating the data presented in the NFIS for fiscal year 2024.

• Review of the information related to the risks, policies, and management approaches applied in relation to the material aspects presented in the NFIS for fiscal year 2024.

• Verification, through testing and based on the selection of a sample, of the information related to the contents included in the NFIS for fiscal year 2024 and its appropriate compilation from the data provided by the information sources.

Regarding the sustainability information verification process:

• Interviews with EROSKI, S.COOP. staff.

○ To understand the business model, policies and management approaches applied, the main risks related to these issues, and obtain the information necessary for the external review.

○ To understand the source of the information used by management (e.g., interaction with stakeholders, business plans, and strategy documents); and to review the entity's internal documentation on its process; and

• Obtaining, through interviews with the entity's personnel, an understanding of the entity's processes for collecting, validating, and presenting information relevant to the preparation of its sustainability information.

• Evaluating the consistency of the evidence obtained from our procedures on the process implemented by the entity for determining the information to be included in the sustainability information with the description of the process set forth in Note 1.1.1. Basis for the Preparation, as well as assessing whether the aforementioned process implemented by the entity allows for the identification of the material information to be disclosed in accordance with the requirements of the NEIS.

• Evaluating whether all information identified in the process implemented by the entity for determining the information to be included in the sustainability information is effectively included.

• Evaluating the consistency of the structure and presentation of the Sustainability Information with the NEIS and the rest of the Sustainability Information regulatory framework applied by the entity.

• Conducting inquiries of relevant personnel and analytical procedures on information disclosed in the sustainability information, considering that information in which material misstatements are likely to arise, whether due to fraud or error.

• Performing substantive sampling procedures on information disclosed in the selected sustainability information, considering that information in which material misstatements are likely to arise, whether due to fraud or error.

• Obtaining, where applicable, the reports issued by accredited independent third parties attached to the management report in response to the requirements of European regulations and, in relation to the information to which they refer and in accordance with the verification standard, verifying, exclusively, the accreditation of the verifier and that the scope of the issued report corresponds to that required by European regulations.

• Obtaining, where applicable, the documents containing the information incorporated by reference, the reports issued by auditors or verifiers on said documents and, in accordance with the verification standard, verifying, exclusively, the accreditation of the verifier and that the scope of the issued report corresponds to that required by European regulations.

LIMITED ASSESSMENT REPORT ISSUED BY AN AUDITOR ON THE CONSOLIDATED NON-FINANCIAL STATEMENT AND SUSTAINABILITY INFORMATION

OTHER INFORMATION

Those charged with governance are responsible for the other information. Other information includes the consolidated financial statements and the rest of the information included in the management report, but does not include the audit report on the financial statements or the assurance reports issued by accredited independent third parties required by European Union law on specific disclosures contained in the sustainability information and included as an annex to the consolidated management report.

This assurance report does not cover the other information, and we do not express any assurance conclusions on it.

In relation to our assurance engagement for the sustainability information, our responsibility is to review the other information identified above and, in doing so, consider whether the other information presents material inconsistencies with the sustainability information or with the knowledge we have acquired during the assurance engagement that could indicate material misstatements in the sustainability information.

AENOR CONFÍA S.A.U.

María Rosa MATEOS BAZ (Lead verifier)

Date: 2025-04-30

C/ GÉNOVA 6, 28004 MADRID

The members of the Board of Governors of Eroski, S.Coop. (the company), meeting on 29 April 2025, constitute the Consolidated Financial Statements and the Consolidated Management report for the term from 1 February 2024 to 31 January 2025, having all of them signed at the end of the present document to give a true and fair view, signed as well Dña. Maite Legarra Eizaguirre, Secretary of the Board of Governors, in each of the pages of set documents as a means of identification. The Consolidated Financial statements are formed by the annex documents which precede this writ.

Signatories:

________________________ Dña. Leire Muguerza Garate (Chairperson)	________________________ Dña. Mª Asunción Bastida Sagarzazu (Vice-chair)
________________________ Dña. Amaia Ramos Romeo (Member)	________________________ Dña. Maria Victoria Fernández Gómez (Member)
________________________ Dña. Olga de Miguel Hernández (Member)	________________________ D. Mikel Gantxegi Gantxegi (Member)
________________________ Dña. Olaia Betanzos Chertudi (Member)	________________________ Dña. Ana Isabel Zariquiegui Asiain (Member)
________________________ D. Carmelo Lecue Alberdi (Member)	________________________ D. Eduardo Herce Susperregui (Member)
________________________ Dña. Zulima Valdivielso Martínez (Member)	________________________ Dña. Maite Legarra Eizaguirre (Secretary)