

EROSKI, we move forward *with you.*



Corporate report 2024



**You are what
you choose,
what *you decide,*
what *you buy.***

Our cooperative culture is the driving force behind initiatives that have a positive impact on society. We promote responsible consumption based on sustainability, affordability, solidarity, healthy eating and respect for the local community.

And you, are you EROSKI?

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Letter from Rosa Carabel, CEO of EROSKI Group

Presenting our **2024 Report, a financial year marked by significant achievements and challenges that we have successfully overcome.** We have consolidated our growth in sales, demonstrating our competitiveness in the sector. In this regard, I would like to give special mention to the outstanding performance of our business in regions such as Galicia and the Balearic Islands, as well as the evolution of our market share in the last four months of the year across the entire food business, which gives us reason to be optimistic about the new financial year. This is particularly true when we consider that **we have managed to consolidate our EBITDA, matching the figures for 2020 and 2023,** which reflects the strength of our management.

We have also **continued reducing our debt,** even exceeding our commitments. We have created the Investor Office following the bond issue in November 2023, which has received an excellent rating in both qualitative and, above all, quantitative terms. The performance of our share price has been very positive, which undoubtedly reflects growing confidence in our results and our performance. The efficiency of our operations has improved significantly, despite being heavily affected by wage increases resulting from general inflation. These positive results allow us to move forward in the overall recovery of our business and corporate assets. Without a doubt, **2024 will be remembered as the year we changed course,** moving away from compensation and starting to focus on strengthening and growth from the perspective of ownership and assets.

The growth of our sales network, with the opening of 7 new stores and 53 new franchises, allows us to strengthen our market presence.

We are committed to providing the best possible response to the needs of **consumers, who, together with our employees, are at the heart of our decisions and activities.** They also know that if there is one thing that has worried, affected and influenced household consumption, it is the effect of inflation on families' purchasing power. That is why the EROSKI Group has committed to strategies that not only maintain price competitiveness, but also do so sustainably and even improve it. Thus, **we have continued to make a significant investment effort to pass on savings to consumers without losing sight of quality, health and sustainability, with a special focus on local produce and the families who provide it.**

Our work also extends to local wealth. We have extended our **Supplier Support Programme** to regions such as Aragón, Galicia and Navarre. This programme is designed to help our agri-food suppliers improve their environmental, social and corporate governance practices. In 2024, we also shared our strategic lines for the next three years by organising meetings in various autonomous communities with suppliers, institutions and other stakeholders who, in one way or another, accompany us in our activity and mission. This gave us the opportunity to look back on our history and proudly share a plan that maintains and reaffirms our roots, our DNA, our values and, of course, our purpose. It also updates our mission to 'Create and Grow' in and for a prosperous and sustainable future, combining the generation of business results with the creation of wealth in the community, ensuring the full satisfaction of consumers and workers, and promoting healthy eating.

At an organisational level, we have taken a significant leap forward in internal management by extending our **IMPACTO programme** which, as you all know, is **a governance system based on a multidisciplinary team working model** with the knowledge and training to

achieve positive impacts. We are now a group of around 500 people working on this programme to help meet consumer expectations in a unique way.

Moreover, **in 2024 we celebrated significant milestones** such as the **65th anniversary of Caprabo and the 50th anniversary of EROSKI Consumer.** Events that reflect our commitment to the history and future of responsible trade that is close to people.

In the area of **solidarity** and sustainability, following a rigorous process, Velgalsa-EROSKI has become the first company in the sector in Galicia to obtain Food Waste certification, which accredits the efficiency of the management system with which the company contributes to preventing and reducing food waste throughout the supply chain. We are also consolidating initiatives such as the **'Céntimo Solidario' (Cent in Solidarity)** which channels the generosity of society combined with that of the EROSKI Group towards social projects with a significant impact. Special mention in this area goes to the campaign we organised to raise funds for those affected by the devastating effects of the extreme weather events in Spain, in collaboration with the Red Cross. I would like to take this opportunity to thank our customers for their response to our call for solidarity. Once again, they have demonstrated their strong commitment to solidarity by raising more than half a million euros for the campaign, thanks to their donations and the additional contribution made by the EROSKI Group. I would also like to convey a message of encouragement and sincere affection on behalf of the EROSKI family to all those who continue to suffer.

Looking ahead to 2025, we reaffirm our commitment to innovation, sustainability, closeness to consumers, and employee satisfaction. We also ratify our commitment to actively contributing to the achievement of the Sustainable Development Goals, in accordance with our adherence to the United Nations Global Compact, integrating them into our strategy, culture and operations. We are aware that we will continue to face geopolitical uncertainties and tensions, as well as increasing regulatory pressure, especially in sustainability, which further complicates the transformation of the sector. However, **our priorities remain firm: competitiveness through our prices, massive and personalised promotions,**

and the promotion of our own brand that reflects our positioning. We also continue to prioritise fresh and local produce, offering a wide range that unequivocally supports our local agri-food suppliers. In addition, we continue to promote our loyalty clubs and expand our sales network, transforming our stores to bring them into line with the latest models and opening new company-owned and franchised stores. On the other hand, we continue to make progress in digitisation and the use of advanced analytical tools, which allows us to optimise the management of key business variables, improve efficiency and, therefore, enrich the shopping experience in our stores and channels.

Last but certainly not least, **we aspire for 2025 to be an exceptional year for everyone who is part of this project.** We are closing a chapter in which our commitment, resilience, responsible decision-making and firm belief in our unique social business model have clearly been demonstrated as key factors in our promising new situation. Proud of the work we have done, we are entering this new stage, in which cooperative leadership and a focus on worker satisfaction must be priorities and one of the main objectives for the coming years in this strategic cycle.

I would like to thank everyone who is part of the EROSKI Group, in one way or another, for their dedication and constant effort. I am confident that by continuing to work as a team, we will be able to build a promising future for the Group, for the communities we serve, and for society as a whole. A future that will be more sustainable, equal, diverse and inclusive, and therefore one in which **the well-being of all people will be the cornerstone of our evolution.**



As I take stock of 2024, I look back with pride and excitement on a year of solid progress that reaffirms our mission and strengthens the value of our cooperative model. It has been a year in which the EROSKI Group has demonstrated that it is possible to grow with soul, while remaining competitive, improving our conditions and reaffirming our social commitment.

The positive financial results of recent years, which have been consolidated in 2024, have allowed us not only to strengthen our market position, but also to recover key elements of our cooperative roadmap.

One of the most significant advances has been the possibility to partially reverse the effects of past situations that, at the time, were assumed by the worker members. This reality is now beginning to find a response thanks to sustained improvement and is a very coherent expression of who we are as a cooperative: active participation in times of difficulty and a fair distribution of wealth when the context improves. This step symbolises an evolution towards a stage of greater solidity and shared vision.

This same idea of mutual commitment and collective construction is also embodied in the **ERLAN Solidarity Fund**, a unique tool that reflects the internal commitment to support among members. ERLAN represents the ability to provide a structured and sustainable response to the most complex personal situations through voluntary and generous contributions aimed at the common good. It is undoubtedly one of the most genuine expressions of the **cooperative spirit that unites us and sets us apart**. What greater source of pride could there be for the Chair of the Governing Council than to represent a community capable of building this type of collective response?

Likewise, the positive trend of recent years has allowed us to strengthen the **COFIP fund, which is used to promote social and cooperative initiatives** that have been part of our identity since the beginning. We have also expanded our scope in accordance with the new Basque Cooperatives Act, opening up new possibilities to respond to the needs of the community through our commitment to transformation.

With this strengthened foundation, we look to the future with a commitment to continue generating a positive impact and shared value in society.

2024 has also been a year in which we have expanded our sales network with new stores, both our own and franchised, and welcomed new people to our organisation.

The EROSKI family continues to grow, also in terms of the number of consumer members, which now exceeds 1.4 million. Most importantly, their involvement is also growing through consolidated participation channels that strengthen our governance and our community.

We are also celebrating the anniversaries of two leading figures, Caprabo's 65th anniversary and EROSKI Consumer's 50th anniversary, which reflect our commitment to quality distribution and useful information for consumers.

Half a century of accompanying and informing the public, which today translates into initiatives such as the revitalisation of consumer committees and the ongoing work of the EROSKI Foundation's Food School, whose educational programmes in 2024 have exceeded 2.1 million participating students since it was launched in 2012.

Aware of the economic difficulties faced by many households, we have stepped up our efforts to offer real savings to consumers. Our investment over the last two years has exceeded €50 million, because in an organisation with more than 6.4 million EROSKI club members, the impact is enormous and the responsibility unavoidable.

Solidarity and sustainability continue to be fundamental pillars of our identity. In 2024, through initiatives such as the **'Céntimo Solidario' (Cent in Solidarity)**, we have channelled more than €26 million to support the work of more than 300 social organisations. We have also joined forces with the Red Cross and our customers to carry out an extraordinary initiative to support those affected by the extreme weather events in Spain, thus reaffirming our commitment to cooperate where it is most needed.

We look to 2025 with the conviction that our model continues to be a valid and transformative response. Growing differently is possible: by being competitive to ensure our economic sustainability, but also by being supportive, responsible and faithful to our cooperative essence. Because **at the EROSKI Group, every step we take is steeped in purpose, participation and commitment to people.**

This letter is not just the end of a financial year, but a living statement that our mission to "Create and grow" is more valid than ever. At the EROSKI Group, we work every day to improve the quality of life of our consumer members and employees, and we do so by generating shared value through participatory management and a collaborative model that defines us as a cooperative. We create and grow with the firm intention of driving business results that allow us to create wealth in the community, satisfy those who choose us and build us every day, and promote healthy and responsible eating. These actions are not only part of what we do, but also reflect who we are: an organisation committed to its community, to people and to a fairer and more sustainable future. At the EROSKI Group, the conviction that it is possible to be competitive without compromising our values continues to firmly guide our present and our future.

***Letter from
Leire Mugerza,***
**Chairwoman of the Governing
Council of EROSKI S.Coop.**



02

EROSKI in 2024, a review of the year

EROSKI in 2024

A review of the year



February

We extended our discount shopping scheme for large families to Burgos and Soria.



March

We presented our second electric lorry in Bilbao.



April

We brought together more than 300 suppliers to share the lines of our strategic plan for the next 3 years.



August

We took stock of our EROSKI Foundation's "Educational Programme on Food and Healthy Lifestyle Habits", in which more than 2 million schoolchildren have already participated.



September

We gave a further boost to family savings with price reductions on 2,000 products.



October

Our efforts were recognised! At EROSKI, we received five awards at the "Retailer of the Year" Awards and our recognition as a leader in customer service was renewed for the thirteenth consecutive year.



May

We launched the AutoStore robotic system at our logistics centre in Son Morro (Palma), the first of its kind in the food distribution sector in Spain.



June

We signed an agreement with IBERDROLA to install 1,000 charging points for electric vehicles at more than 300 of our Group's supermarkets.



July

Training, dissemination and innovation were the cornerstones of the renewal of the agreement between EROSKI and the Basque Culinary Center.



November

We celebrated our 50th anniversary with EROSKI Consumer, leading the way in consumer information and training.



December

EROSKI, together with our customers, donated more than half a million euros to those affected by the extreme weather events in Spain.



January 2025

We have been selected to represent the Basque Country at the European Week for Waste Reduction Awards.

EROSKI in figures

A review of the year

Financial



€5,885 M
in turnover



€26,440,000
for various social purposes



1,502
establishments



60
openings

+6,400,000
customer members

Sustainability



2,600
tonnes of food donated
to social organisations



40,140
tonnes of waste sent for
recycling or recovery

Team



27,625
workers



74%
positions of responsibility
held by women



76%
women in
the workforce



3,624
estimated jobs
in franchises



474,739
people assisted through
Customer Service

Health



248
products from our own
gluten-free brand
in our stores



1,710
own-brand products with
advanced Nutri-Score nutritional
labelling on packaging



31,720
people have used the EROSKI
Club nutritional information service
(Ekilibria)



+1,200
audits of points of sale,
platforms and suppliers

Local community



3,606
national commercial
suppliers (93%)



2,027
small agri-food
producers (56.2%)



+20,000
local product
references,
of which 1,609
were new additions

Awards



– Retailer of the Year
– Customer Service
– Onda Cero Solidarity Awards

– WIR 2024 (CEO, Rosa Carabel)
– Award for our own brand at the
Salute to Excellence Awards



03

Our essence

Being EROSKI

Our corporate culture

At EROSKI, we are committed to responsibility because we are aware of the impact of our business and seek sustainability in everything we do.

We are committed because we strive to generate value and improve the quality of life of our stakeholders. And we are defined by honesty because we believe that transparency generates trust, credibility and strength.



Mission

We are a group of food stores whose primary mission is to generate current and future business results in order to:

- Create wealth in the community.
- Satisfy consumers and workers.
- Promote good nutrition.

At EROSKI, we are guided by cooperative values and believe in participatory management and collaboration at work.

Vision

We will be the preferred store for consumers, workers and their communities.

By providing quality products at good prices, promoting healthy, local and sustainable food, and offering an exciting project to our predominantly female team, which will reflect our cooperative values at all times.

Values



Economic, social and environmental responsibility

We generate results to sustain the social-business project and to generate wealth in each community. We want a fair and environmentally sustainable distribution.



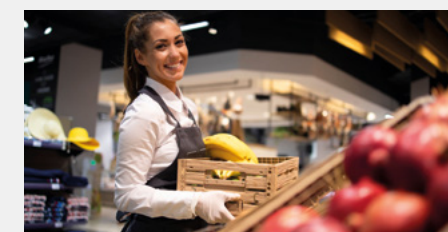
Cooperation

We are owners and protagonists, which means working on "something that is ours" and considering working at EROSKI as a joint project.



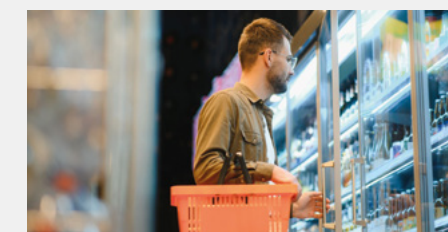
Commitment to consumers

We are committed not only to our Customer Members, but also to a broad vision of consumers as citizens whom we want to serve and satisfy. We offer them good products and prices, and listen to them so we can improve.



Participation

It is a right and an obligation of the members. It is a commitment to corporate and social management, involving self-discipline, shared responsibility and the pursuit of continuous improvement based on self-management.



Trust

We value relationships based on honesty and simplicity. Transparency is how we work with each other.



Innovation

We believe in openness to change, in the constant search for improvement, and above all in offering our customers what they need, as a way of progressing within the company and in society.

Corporate *governance*

We are the EROSKI Group, Spain's leading cooperative retail distribution group for consumer goods and services.

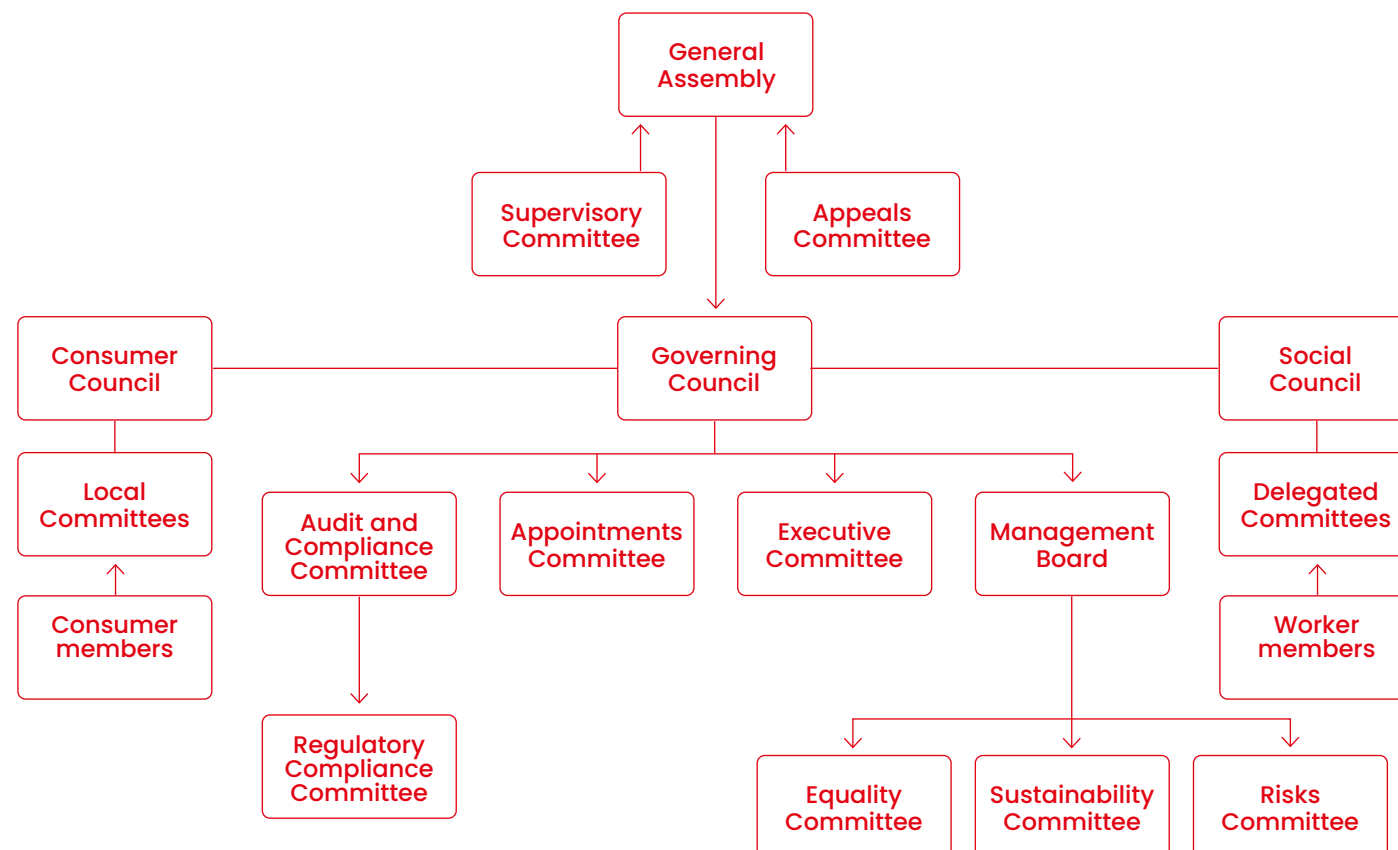
Our governance model is characterised by a clearly defined and separate decision-making structure, which guarantees effective management based on coordination between all parties. The General Assembly is the cooperative's supreme

decision-making body, and the Governing Council is the highest supervisory and control body. The Management Board is the highest management body and deals with matters delegated by the Governing Council, among other things.

All the companies comprising the Group adhere to the Corporate Governance guidelines of EROSKI, S.COOP.

Governance structure of the EROSKI Group

The EROSKI Group has a governance model consisting of the following administrative, management and supervisory bodies, led by the Governing Council.



From the inside out: *our strategic partnerships*

In this intensely competitive environment, and in keeping with our roots, at EROSKI we believe that together we are stronger, which is why we are committed to strengthening our strategic partnerships. These partnerships are key factors that consolidate our competitive position and allow us to pass on greater savings to those who trust us with their daily shopping.



Vegalsa-EROSKI

VEGALSA-EROSKI is a company that is 50% owned by the González family and the EROSKI Group and, as such, has a different corporate governance model in some areas. It has been part of the EROSKI Group since 1998 and is the benchmark for commercial distribution in Galicia. It is currently also operating in the neighbouring communities of Asturias and Castile and León.

It has a team of more than 7,700 people and a sales network of over 280 stores operating under its various commercial brands.

Supratuc2020

This partnership was created in 2021 between the EROSKI Group and EP Corporate Group and operates in Catalonia and the Balearic Islands. Supratuc2020 implements the EROSKI Group's good governance model, which it combines with its own responsibilities and powers agreed with the Group and developed through its own management bodies, jointly owned by both partners.

Business model: *a dynamic, multi-format store network*

We have a multi-format business model designed to meet the different needs of our customers. Our offering therefore covers a wide range of needs, from food—our core business—to petrol stations, sports shops, opticians and insurance.

We currently have an omnichannel sales network of 1,502 stores covering a total retail area of 1.13 million square metres and 6 online stores.



1,502 establishments
60 new stores
7 owned
53 franchised



1,420 food outlets



1.13 million m² of physical establishments



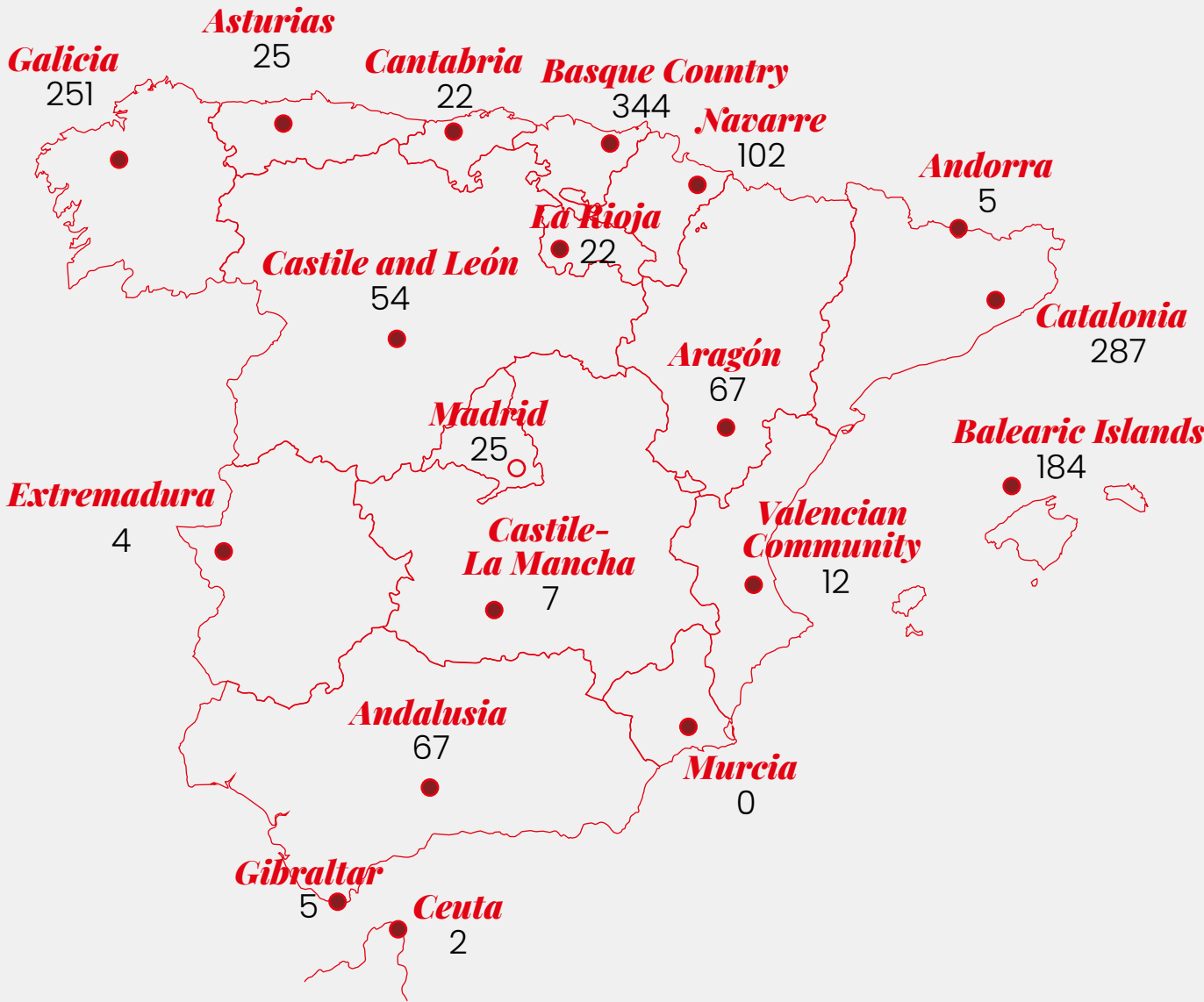
6 online stores

Number of physical stores of the EROSKI Group and its franchises by business as of 31 January 2025			
	Owned	Franchised	Total
Hypermarkets	36	0	36
Supermarkets	724	604	1,328
Cash&Carry	16	0	16
Petrol Stations	40	0	40
Leisure and sports	64	1	65
Opticians	11	0	11
Total	891	605	1,496

Number of EROSKI Group supermarkets and its franchises by brand			
	Owned	Franchised	Total
EROSKI Center	183	2	185
EROSKI City	292	331	623
ALIPROX	0	106	106
ONDA	0	1	1
FAMILIA	78	0	78
RAPID	1	53	54
CAPRABO	170	111	281
TOTAL	724	604	1,328

We also have business lines and several brands and commercial formats that are adapted to the specific geographical areas where we operate in order to meet the needs and expectations of consumers.

Distribution of physical establishments by Autonomous Community



EROSKI

We have reached more than 600 franchised establishments. Irkus Sainz de Murieta, an EROSKI franchisee, has received the **BEST FRANCHISEE OF THE YEAR AWARD** from the Spanish Association of Franchisees (Asociación Española de Franquiciadores [AEF]).

Caprabo

Celebrating its 65th anniversary. Caprabo was founded in Barcelona in 1959. Its first store was opened on Calle Sant Antoni Maria Claret, specifically at number 318, where it is still open today, displaying its distinctive blue logo.

Vegalsa

Change in general management. Joaquín González handed over the reins to José Manuel Ferreño, who has been the new CEO of Vegalsa-Eroski since 1 February 2024.

Autoservicios Familia celebrates its 30th anniversary.

In 2024, our Autoservicios Familia brand celebrated its 30th anniversary, consolidating its position as a benchmark in local food distribution with excellent value for money.

FORUM SPORTS

In line with what we have been doing with surplus food, for years we have been donating non-food items, such as clothing and footwear in perfect condition that we remove from sale, for example due to seasonal changes in the range, to social organisations. FORUM has donated 1,568 kilos of clothing and sports accessories to the Red Cross in Biscay.

Connecting experiences, simplifying purchases: *omnichannel*

We remain firmly committed to our omnichannel strategy, striving to ensure that our customers enjoy a unique and distinctive experience across all shopping channels. We are working to make our digital services more accessible, intuitive and convenient, removing the barriers between physical and digital channels. Our goal is to improve the shopping experience and offer all options so that each person can choose what best suits their needs and preferences.

Data from the *digital ecosystem*



6 online stores

food, sports equipment and insurance businesses



31 points

Click&Drive



72 points

Click&Collect



4

Smart lockers

EROSKI wins five awards at the Retailer of the Year awards

For the eighth consecutive year, consumers have chosen EROSKI as the best online supermarket.

For the second time, EROSKI has received the award for 'Best Retailer of the Year' in the 'Fresh Produce' and 'Hypermarkets' categories.

It also received the 'Best Retailer of the Year' award in the 'Local Supermarkets' and 'Franchises' categories.



EROSKI's online supermarket virtual assistant has been chosen as one of the six cases of innovation in generative AI of the year at innobasque's 'Global Innovation Day 2024'.

Quality range: *our brands, our best reference*






Our EROSKI brands reflect our commitment to healthy eating, local produce, and sustainability, contributing to our market positioning.






In 2024, we have added a total of 451 new own-brand products. At EROSKI, we have given a boost to our own brands by reviewing the range, which now exceeds 5,600 products in total, and providing them with more promotions and discounts.

As a result, own brands accounted for more than 36% of the food segment in the financial year.



We have reformulated the technical specifications of numerous products from our brands based on the Nutri-Score. As a result of this work, in 2024, 63% of our own-brand range has been awarded a Nutri-Score rating of A, B or C.

Description		2024
	A wide range of products offering everything you need with the best value for money guaranteed.	3,334
	Everyday consumer products with all of EROSKI's quality guarantees at the lowest price.	247
	The best of the best. Products tested by the Basque Culinary Center.	194
	Fresh produce from more responsible sources with all the flavour, full traceability and quality control, from the best sources and picked at their peak.	405
	New brand launched in 2020 for organically certified produce, guaranteeing they have been produced under the best conditions for environmental protection.	77
TOTAL		5,603

Description		2024
	New brand launched in 2022 for products with the V-Label seal, which guarantees that they are suitable for vegans.	13
	Cosmetics, hygiene and personal care products free from parabens and triclosan, dermatologically tested and at the best price.	332
	Clothing and footwear with our own designs and the best value for money.	905
	Sports clothing and equipment with our own designs and the best value for money.	78
	Electronic devices and appliances with different levels of functionality and the best value for money.	18



04

Our commitments and strategic pillars

The *‘with you’* business model

Guided by values that reflect our strong cooperative convictions, we believe that a different way of doing business is possible and that participation and collaboration are the starting point for everything. On this basis, and with the mission of promoting good nutrition, satisfying consumers and workers, and continuing to grow while generating wealth in our community, we have developed our ‘with you’ business model.

We want to be the preferred store for consumers, workers and their communities. We are committed to offering a varied, high-quality basket of goods without breaking the bank. To do so, we make a constant, ongoing effort to offer products from all trusted brands at good prices, both for our own brands and for various leading manufacturers in the market. We put together this extensive range by supporting local production and promoting

healthy eating based on fresh produce. We also offer quality in the experience each person receives, with nearby stores and personalised service and savings options.

This strategic model integrates our vision and commitments in these areas across all business units, as well as in our relationships with our customers and other stakeholders.

In 2024, we have continued to make progress in the strategic positioning pillars comprising our business model:

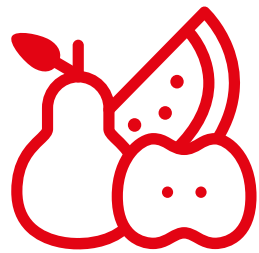


We care about *health*. We prioritise *local*. We guarantee *savings*.

We work to strengthen the supply of local produce, promote healthy and sustainable food at affordable prices, and contribute to the wealth and social development of the communities in which we operate.



Our commitment to healthy *eating*



**HEALTHY
FOOD**



At EROSKI, fresh produce is at the heart of what we do and is the DNA of what we believe healthy eating is all about. We work daily to offer the highest quality fruit, vegetables, meat and fish, guaranteeing freshness from source to our customers' tables. We are committed to local suppliers, sustainability and fair prices, because we know how important a balanced diet is. We are also committed to food safety, a fundamental pillar of our strategy to provide healthy and trustworthy options. We want our customers to enjoy the best, with the peace of mind that every product they take home meets the highest quality standards.

31,720

people have benefited from our EKILIBRIA nutritional information service.

31,595

analytical controls, including chemical, physical, microbiological and genetic tests.

63%

of our own-brand range has been awarded a Nutriscore rating of A, B or C.

248

gluten-free products.

213,629

schoolchildren have participated in our Educational Programme on Food and Healthy Habits (PEAHS).



Nutri-Score: Towards a healthier and more conscious shopping basket

At EROSKI, the implementation of Nutri-Score on our products aims to help our consumers make responsible and healthy choices. This standardised front-of-pack labelling makes it easy to compare products from different brands competing on the same shelf. In this way, we aim to encourage everyone to make more informed decisions and take home products with better nutritional composition, promoting a healthier shopping basket. Over time, we hope that products with

better Nutri-Score ratings will gain prominence, displacing those with poorer nutritional composition.

What's more, the implementation of Nutri-Score encourages manufacturers and distributors to improve the nutritional quality of their products. By providing objective and easy-to-understand information, competition is generated that encourages continuous improvement in product ranges. The result is a

healthier shelf, with products that are better in terms of both their nutritional profile and their overall quality. This initiative has also allowed the sales offering to evolve, leading to the reformulation of products and even the removal of those that do not meet nutritional expectations.

1,710

own-brand products carry the Nutri-Score labelling.

63%

of our own-brand range has been awarded a Nutriscore rating of A, B, or C.

NUTRI-SCORE



Our Quality Management Model ensures that every product reaching our customers complies with the strictest safety controls.



Traceability:

Full tracking of our products.



Exhaustive control:

Rigorous supervision of the products we offer, especially those of our own brand.



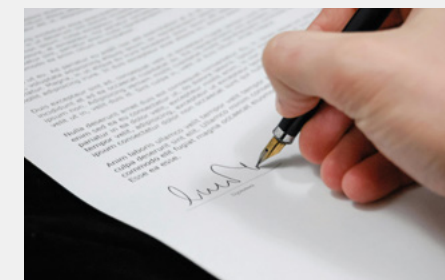
Approval of suppliers:

Selection and validation of suppliers, with special attention paid to own-brand products.



Constant evaluation:

Continuous analysis of our stores and platforms to ensure their quality.



Handling of complaints:

Detailed follow-up of complaints and comments from our customers.



Fast and efficient management of food safety alerts:

Rapid response to any situation that could compromise the safety of our products.

915

quality audits.

11

audits of the production plants of suppliers of other brands.

315

audits of the production plants of suppliers of our own brand.

Learning to eat well *from an early age*



Educational Programme on Food and Healthy Habits (PEAHS)

Education is the foundation for moving towards healthier nutrition, which prevents health problems in children. At the EROSKI Group, we consider educational programmes aimed at promoting healthy eating and healthy lifestyles to be extremely important. That is why we are present in schools to disseminate guidelines for better nutrition through various initiatives.

213,629
students

2,352
schools
across the state

Energy to Grow

The aim of this EROSKI Foundation programme is to tackle high rates of childhood obesity and promote healthy eating habits among children.

Between May and September 2024, the **"Survey on Eating Habits among Primary School Children"** was conducted, in which **2,126 children** aged between 8 and 12 were surveyed in nine autonomous communities in northern Spain. The survey addressed three key areas: family, external role models in relation to food, and food and emotions. The results, presented as part of the celebrations for the 50th anniversary of Consumer EROSKI, reveal that although the vast majority of primary school children say they participate in food shopping and preparation, problems persist, such as avoiding the frequent consumption of unhealthy foods and reducing the influence of screens during mealtimes.

Vegalsa-EROSKI educational commitment

VEGALSA-EROSKI also offers other workshops such as 'Visita Tu Súper', to promote healthy lifestyles and responsible shopping, and 'Mates En Tu Súper', where children visit a store to learn how to do their shopping.

+ 2,600
schoolchildren

107
workshops

CAPRABO in the classroom

Choose Well, Choose Healthy: CAPRABO together with the little ones. This is CAPRABO's programme for healthy eating education aimed at children aged between 2 and 12, which celebrated its 15th anniversary in 2024. The programme is based on CAPRABO's ten commitments to health and sustainability and is supported by expert dietitians, nutritionists, educators and teachers. The aim is to help promote healthy eating throughout all stages of children's development.

In 2024, like in previous years, workshops for primary school children were held in CAPRABO stores, led by nutritionists and other teachers who had previously received the materials needed to run the workshop.

+ 5,900
children

286
workshops

Consumer EROSKI: our *consumer information project* celebrates its 50th year

Consumer EROSKI is our consumer information portal, committed to promoting healthy lifestyles, sustainable consumption, environmental conservation and consumer rights.

Consumers face a multitude of decisions in their daily lives, from what products to buy to what services to take out. At Consumer EROSKI, we strive to provide them with the tools and knowledge they need to make informed decisions.

In 2024, Consumer EROSKI magazine celebrated its 50th anniversary, a milestone for a media outlet in these times. Throughout this half-century, it has remained a source

of information that maintains its hallmarks: accuracy, rigour, editorial independence and usefulness for decision-making. On 21 November, an event aimed at the general public was held at the Kursaal Congress Centre in San Sebastián to celebrate the magazine's anniversary, attended by more than 500 guests.

Salud for all, we cater for special dietary requirements

As part of our commitment to catering for people with special dietary requirements, we have taken steps to offer a better service to people with coeliac disease.

In 2024, we renewed our collaboration agreements with associations for people with coeliac disease in the Basque Country, La Rioja, Catalonia, Navarre and the Balearic Islands. A total of 2,669 members of these five associations have benefited from these agreements in 2024, which include, among other advantages, a 20% discount on the purchase of more than 200 specifically gluten-free products. We have also taken steps to establish a similar agreement in 2025 with the Galician Coeliac Association.

Likewise, as in previous years, we have collaborated in sponsoring initiatives carried out by associations on **International Coeliac Disease Awareness Day**, held on 16 May, and National Coeliac Awareness Day, held on 27 May.

Throughout May, CAPRABO carried out various awareness-raising activities with the Associació Celíacs de Catalunya, such as a prize draw for gluten-free own-brand products and a social media competition on coeliac disease and gluten-free diets.



We have also...

248
gluten-free
products

117
lactose-free
products

40
milk-free
products

3
egg-free
products

Our commitment to *wealth* and *the local community*

Our commitment to the communities in which we operate goes beyond mere presence; we actively seek to contribute to the development and strengthening of the regional economy. To this end, we encourage collaboration with local suppliers, supporting the production and consumption of local products. This collaboration drives local economic growth, creates jobs, and promotes the sustainability of nearby productive ecosystems. At EROSKI, we work to generate a positive impact on communities, supporting those who, through their effort and dedication, enrich and bring life to their respective territories.



2,563
products with
PDO or PGI

1,609
new local and
regional products

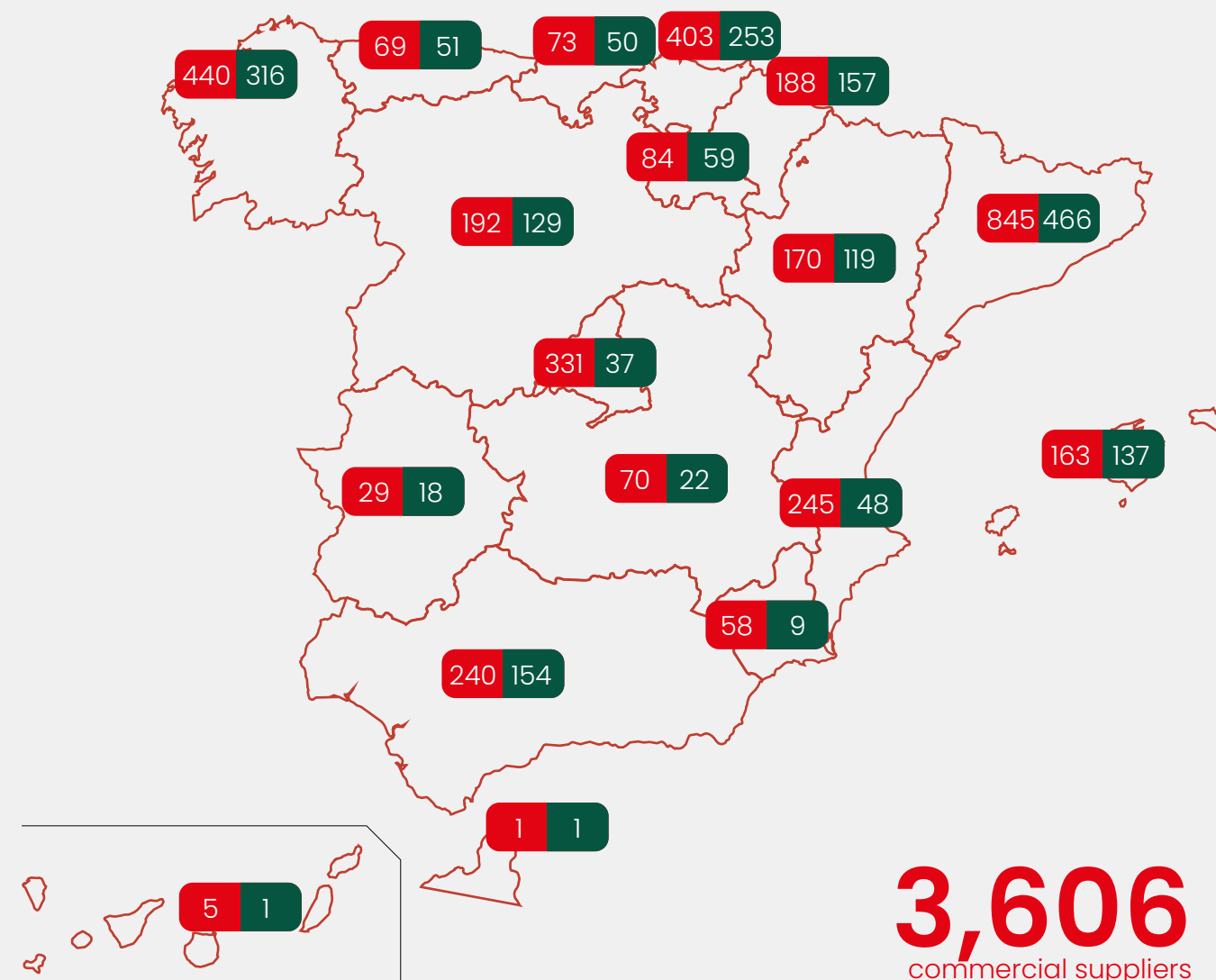
154
tinned products with
PDO or PGI
(vegetables, oils,
legumes and rice)

Over
265
meat products
with PGI

Over
1,167
products with
distinctive quality
labels such as 'Eusko
Label', 'Reyno
Gourmet' and 'Tierra
de Sabor'

Currently, 93% of our commercial suppliers, 3,606, are national, and of these, more than half (56.2%) are local producers (usually small and medium-sized agri-food companies).

We consider local suppliers in an autonomous community to be those suppliers who are based there and have supplied us with regional or local products, i.e., products that are only marketed in that autonomous community (local consumption).



- Commercial suppliers
- Local agri-food suppliers

3,606
commercial suppliers
(EROSKI + Forum)

2,027
small agri-food
producers

Support programme for *local producers*

In 2022, we launched the Support Programme for Local Producers as part of our commitment to our supplier companies and the environment, and it has been progressively extended to other regions: Galicia in 2023, and Aragón and Navarre in 2024. In total, more than 350 companies actively participate in it. Through dialogue and continuous improvement, this initiative seeks to facilitate sustainability in the local agri-food sector, with special support for smaller producers. Its main goals are:

To strengthen knowledge and collaboration with the EROSKI Group's local suppliers.

To provide training and support to our value chain to move forward together towards more sustainable production systems.

To support and guide towards higher product quality.

To achieve greater transparency with our stakeholders, especially consumers, regarding the sustainability of our products and value chain.

In total, more than 350 companies actively participate in the Support Programme for Local Producers.



Every quarter, we share information with participating suppliers about training offered by local entities such as clusters and public administrations, which in 2024 amounted to 80 training activities.

For example, in 2024, for the second consecutive year, we offered them the opportunity to participate in the **Global Compact's Sustainable Suppliers training programme**. As a result, 33 suppliers have deepened their knowledge of human rights, labour standards, the environment, the fight against corruption, and sustainable development, with a total of more than 1,000 hours of training provided. In 2024, we also completed the **Ingurulabel innovation project**, funded by the SME Circular grants

from Ihobe, the Basque Environment Agency, in which seven supplier companies in the Basque Country calculated the environmental footprint of our own-brand products, with the aim of defining improvements in their processes and being able to better communicate their impact to consumers.

We also develop specific content with these entities to build a continuous training roadmap throughout the year. Thus, in 2024, we have reached agreements with the **Global Compact, the Basque Ecodesign Center, the Basque Food Cluster, and Clusaga**, the Galician food cluster, to develop training actions for the value chain with each of them throughout 2025.

Together with our *suppliers*

Bilbao, April 2024

More than 300 suppliers gathered at the *Euskalduna Conference Centre* to share ideas and goals.

At EROSKI, we brought together suppliers and representatives from the Basque Country and the rest of Spain in Bilbao to present the strategic lines that will guide our plan for the next three years. During the meeting, which was attended by the Spanish Minister of Industry and Tourism and the Basque Deputy Minister of Agriculture, we reaffirmed our commitment to local value creation, sustainability and innovation. All this was done with the aim of **"Creating and Growing"** alongside those who form part of our value chain.



Barcelona, June 2024

Caprabo: 65 years: the time to share strategic insights and strengthen our commitment.

We took advantage of our 65th anniversary celebrations to share our new strategic priorities with more than 400 leading brands, local producers and cooperatives. We have set ourselves the goal of strengthening our competitiveness and efficiency, consolidating a unique supermarket model that is both distinctive and committed to local products. The meeting, held at the IESE in Barcelona, was attended by leading institutional representatives and reaffirmed our role as a key player in the economic and social development of Catalonia.

A Coruña, May 2024

10th meeting with the food industry.

On 24 May 2024, we held the 10th Meeting with the Food Industry, a biennial event that brought together 350 representatives from companies, designations of origin, agricultural cooperatives and institutions from the agri-food sector.

Under the slogan "Welcome to the future", speakers and company executives reviewed the value of sustainability, food sovereignty and cooperation.



Palma, October 2024

Local and Balearic. That is how our EROSKI event went, with over 150 suppliers.

In October 2024, EROSKI brought together more than 150 local suppliers, industry associations and institutions from the Balearic Islands in Palma to present our strategic lines for the period 2024-2026. We shared our firm commitment to local products, our planned investment of €56 million in the Balearic Islands and our advances in advanced analytics applied to commercial promotion. With a unique business model, we presented a plan aimed at **"Creating and Growing"** in a sustainable way, highlighting improvements in our product range, the shopping experience and savings for families.

Local is cultural

At the EROSKI Group, we are committed to promoting culture and preserving traditions. That is why our commitment to local development also considers the value of local languages, leisure and culture.

Support for local languages

Local languages are an essential part of the cultural heritage of the communities around us. That is why at the EROSKI Group we are committed to promoting and disseminating them. In fact, for decades we have been the only distribution company to label its own-brand products in Spanish, Basque and all other official languages. We also support various external initiatives that promote their use.

In this regard, our magazines EROSKI Consumer, EROSKI Club and Sabor-CAPRABO can also be read in the official languages of the territories in which we operate.

EUSKERA (BASQUE LANGUAGE)

In the case of 'euskera', we have participated in the **Durango Book and Record Fair** (Durangoko Azoka), the most important event on the calendar for the promotion of the Basque language, where we have been present for decades.

We have also collaborated with the main activities promoting Basque in the education sector in each territory (**Ibilaldia, Araba Euskaraz, Kilometroak, Herri Urrats, Nafarroa Oinez and the Basque Public School Festival**).

GALICIAN LANGUAGE

In Galicia, we also promote the culture and language of the region by joining all initiatives that are closely linked to Galician society. For example, at VEGALSA-EROSKI, we celebrated **Galician Literature Day** with a tribute to Luísa Villalta. Posters commemorating this author, designed by students at CEIP Raquel Camacho (A Coruña), were displayed in 250 establishments. Moreover, we produced a special edition of more than 1.5 million shopping bags for EROSKI and FAMILIA stores.

Actions that leave a *mark*

Leisure and culture

At the EROSKI Group, we promote leisure and culture among consumers through various sponsorships, such as the **Musikaire cultural festival**, which takes place every year in Elorrio, where our headquarters are located.



Basque Country

We have collaborated with:

- Races and popular activities such as the **Climb up Artxanda**.
- At FORUM, we have organised another edition of the **'Kosta Trail'**, a running and hiking event that brings together 4,000 participants. The event is held in an environmentally friendly manner, and all proceeds from registration fees are donated to GaituzSport Fundazioa, an organisation that promotes inclusive physical activity and sport among people with disabilities in the Basque Country.
- Participation in the **'WOP Challenge'**, a team relay sports adventure with a collective social challenge to raise funds for the fight against rare diseases.



Galicia

At VEGALSA-EROSKI:

- We maintain the VEGALSA-EROSKI UDC Chair of Social Commitment, Communication and Corporate Reputation, which seeks to promote committed communication based on the promotion of Galician cultural industries, on this occasion through cinema with the initiative **'O Cinema dende o Compromiso'**.
- We have maintained our support for Galician festivals such as **'Morriña Fest', 'Resurrection Fest', 'Armadiña Rock'** and **'Caudal Fest'** for another year.
- We are the official sponsor of the **Camino Escena Norte (CEN) 2024** performing arts exchange project, which focuses on promoting theatrical, artistic and professional exchange in 60 venues in Galicia, Asturias, Cantabria, the Basque Country and Navarre.
- Through the EROSKI Consumer information project, we offer a **Practical guide to the Way of St. James**, a benchmark in the field, with useful information on the official pilgrimage routes and their stages.



Catalonia

Like every year, we are continuing with the **CAPRABOSport** Programme, which collaborates with amateur clubs in order to promote healthy habits, such as playing sport.

- We repeated our collaboration with the **'Runki'** and **'Enki'** inclusive races, promoted by the ENKI Foundation.
- We were the official sponsor of the **11th Mar de Mares Festival**, which focuses on raising awareness and educating children about the richness of the sea and the need to care for and preserve it to ensure a sustainable future, through fun activities in A Coruña. As part of the festival, we participated in the 5th Big Clean-up to remove rubbish from Galician marine ecosystems.

Our commitment to *savings*

In 2024, with the aim of offering a wide range of quality products at good prices, we have continued with a policy of price reductions which, together with the organisation's efficiency plan, has allowed us to continue improving our results. The **EROSKI Group's** gross sales reached €5,885 million, reflecting **growth of 2.7%** compared to the previous financial year.

Throughout the past financial year, **we transferred savings of almost €408 million to the market** through various commercial initiatives, offers, personalised and exclusive discounts linked to our loyalty clubs, as well as savings plans and specific benefits for families.



GOOD VALUE



Price Reductions

During the first half of 2024, we reduced the prices of more than 5,700 products in categories such as food, cleaning and personal hygiene, generating cumulative savings of more than €33 million for our customers. Of these savings, more than €17 million corresponded to price reductions on 1,100 of our own-brand products.

1,100

own-brand products reduced in price



"Always Good Prices"

In order to continue helping families save money, we launched the "Always Good Prices" initiative.

€408 M

in savings transferred to families through various commercial initiatives, offers and personalised discounts

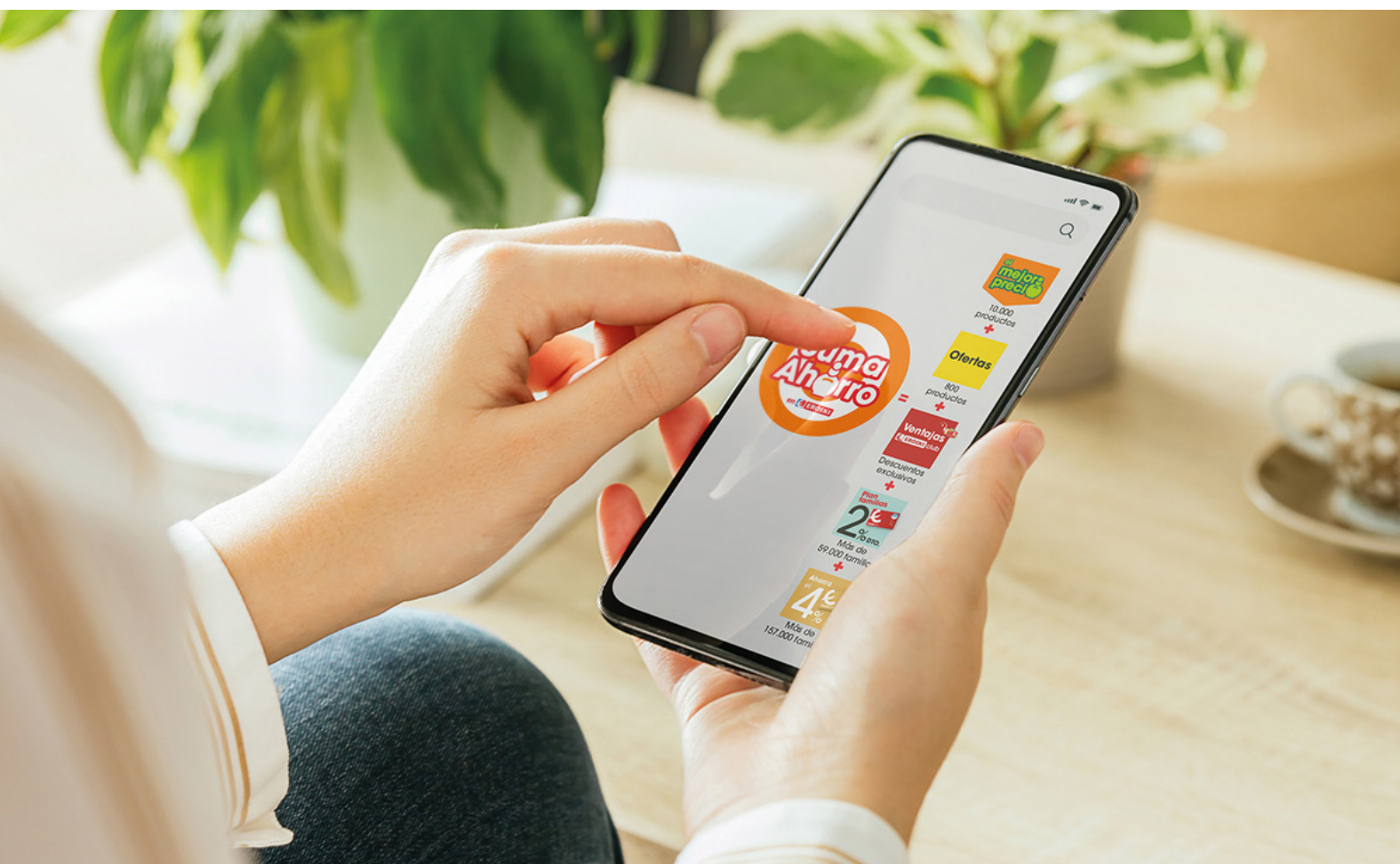


Christmas Promotions

With our 2024 Christmas promotions, we allocated €22 million to offer special discounts on key products.

€22 M

allocated to Christmas promotions



We have loyalty programmes such as EROSKI Club, which offers members exclusive discounts to help them save money and simplify their shopping.

During this financial year, 283,563 new members joined EROSKI Club, bringing the total number of members to 6.4 million in 2024.

6.4 M

EROSKI Club members

Our commitment to *sustainability*

Improving products with *our supplier companies*

To fulfil our commitment to sustainability, we believe it is essential to work with responsible suppliers who share our principles, thereby strengthening the environmental factor in our offering. We work to ensure that our production processes, from the source of raw materials to processing, handling and waste management, reduce their environmental impact.

+1,000

organic products in our commercial offering.

512

products with animal welfare certifications such as **Welfair®** or the Eusko Label and INTIA's own certifications.

399

products from our EROSKI Natur brand include certifications such as GlobalG.A.P., Integrated Production or animal welfare.

384

products with FSC®, PEFC or SFI certification.

28

belle NATURAL products carry ECO-CERT's COSMOS Natural certification.

We have more than 2,200 products in our range with some form of external sustainability certification.

Eco-design of our packaging

At the EROSKI Group, we approach the improvement of our packaging with two goals in mind: improving its circularity so that it can be reused at the end of its useful life, and minimising the plastic pollution suffered by our planet.

Based on these two perspectives, we work comprehensively, implementing measures that cover both carrier bags and in-store packaging, as well as our own-brand packaging. We do this by applying the waste

hierarchy, prioritising prevention and reuse, as well as working from the design stage to improve recyclability and promote the use of renewable or recycled materials.

Carrier bags

We promote the reuse of carrier bags among consumers.

A 21% reduction in the number of bags sold in 2024 compared to 2018, the year before the change in bags took place.

This equates to 702 tonnes less material consumed per year than before. With regard to conventional plastic in particular, we have halved our consumption since 2018, preventing the use of 976 tonnes of this material per year.

702 tonnes

less materials consumed

In 2024, we eco-designed 216 of our own-brand packaging items, bringing the total to 617 since 2020.

Packaging in stores

At the EROSKI Group, we encourage customers to use reusable packaging in our fresh produce sections. Specifically, we allow customers to use their own containers as lunch boxes in the meat, deli and fish sections, or our reusable mesh bag for buying loose fruits and vegetables.

This represents a cumulative reduction of 56% in the number of units served and 69% in the tonnes of conventional plastic used since 2018. 80% of the material we use for packaging is from renewable sources (34%), bioplastic (29%) or recycled (17%).

Own-brand packaging

Since creating our own brand, we have worked to improve the packaging of our products.

The first measure we always try to implement is the elimination of packaging and, as a result, we promote the sale of loose fresh produce. **As a result, approximately 60% of our fruit and vegetables are sold without packaging**, and in other sections the percentage of loose products is even higher, such as in the fishmonger's, where we exceed 85%.

In this context, we have eco-designed 216 of our own-brand packaging items in 2024, bringing the total to 617 since 2020. Thanks to all these measures, we have reduced the ratio of conventional plastic grams per unit of our own-brand by 13.8% compared to 2020, which equates to avoiding 1,008 tonnes of conventional plastic per year.

1,008 tonnes

less plastic

Logistics packaging

In addition to the packaging that reaches consumers, we also work with our value chain to improve commercial and transport packaging.

In 2024, we reused almost 50 million of the following packaging items: 5,241,677 pallets and 44,433,939 plastic crates.

At the EROSKI Group, we have been working for years to reduce greenhouse gas (GHG) emissions in our operations, in line with our values of environmental, economic and social responsibility and our 10 Commitments to Health and Sustainability.

We have set ourselves the target of achieving a minimum reduction in our emissions of 90% by 2050 compared to the base year 2023, before offsetting the remaining emissions. Moreover, as an intermediate milestone, we aim to achieve a 42% reduction in our emissions by 2030 in scopes 1, 2 and 3, compared to the base year 2023.



Climate change mitigation levers

At the EROSKI Group, we approach the improvement of our packaging with two goals in mind: improving its circularity so that it can be reused at the end of its useful life, and minimising the plastic pollution suffered by our planet.

Lever	Description of actions taken
Scopes 1 and 2	
Energy efficiency	Implementation of the new energy model at EROSKI Group establishments and platforms, incorporating LED lighting, closed refrigeration units, CO ₂ central units and advanced measurement and control systems.
Less polluting coolants	Gradual replacement of current coolants for others with lower global warming potential, in line with F-gas regulations.
Use of renewable energies	Installation of photovoltaic panels at our centres.
Scope 3	
Energy efficiency	Optimisation of transport efficiency and incorporation of vehicles with lower consumption per kilometre transported.
Replacement of fuels	Incorporation of natural gas vehicles in upstream transport.
Electrification	Installation of electric charging points at our centres, as well as electric charging stations at our petrol stations. Incorporation of electric vehicles in last-mile distribution.
Sustainable mobility	Implementation of measures such as hybrid working to reduce employee travel.
Reduction in the use of resources, and circular economy measures	Eco-design of packaging, use of digital solutions to reduce paper consumption, improvements in water consumption efficiency, prevention of food waste and circular waste management by promoting reverse logistics.
Awareness raising and training for stakeholders	Awareness raising and training measures for workers and consumers to implement responsible consumption habits. Incorporation of environmental labels on products that promote more sustainable purchasing choices.
Decarbonisation of the supply chain	Incorporation of sustainability certifications on to the product range. Support actions for suppliers, especially smaller ones, to help them with training and continuous improvement.

In 2024, we calculated our carbon footprint for the first time and chose 2023 as the base year for our science-based reduction targets. Overall, our carbon footprint has been reduced by 9% compared to the previous year.

Innovative and eco-efficient stores

In 2021, the Lakua-Arriaga supermarket (Vitoria-Gasteiz), the first to adopt the EROSKI Group's new energy model, paved the way for our new stores. This model defines four lines of work related to energy efficiency, each with different potential actions: refrigeration, lighting, air conditioning and monitoring.

Closing refrigerated display cabinets

The use of doors prevents cold air from escaping into the sales area, which significantly reduces energy consumption, improves food preservation and increases the feeling of comfort in the store. These doors are also innovative due to their low thermal conductivity and lack of frames, which allows for a panoramic view of the products. **90% of centres, 3% more than in 2023**, have already implemented this measure.

CO₂ plants

A CO₂ system, which is a natural coolant, achieves higher cooling performance and reduces energy costs by a significant percentage. This coolant achieves greater energy efficiency and has a lower impact on global warming. It is also safer, as it is non-flammable and non-toxic. This action is the most complex of those prioritised due to the high level of financial investment required, so it will be implemented progressively over the coming years. **The current level of implementation is 16%, which represents an increase of 4 percentage points** over the previous year's data.

LED lighting

This technology allows for an average reduction of approximately 50% in lighting system consumption compared to other technologies, as well as having a longer service life, which means a lower environmental footprint. **97% of the EROSKI Group's supermarkets and hypermarkets already have this measure in place**, although its level of implementation in the sales area is already 100% (it has yet to be incorporated in changing rooms, offices, warehouses, etc.). Additionally, at those centres with natural light in the sales area, the lighting is regulated to optimise its use.

Automated management

With this management system, we control the operation of the main consumption items, such as lighting, ovens and air conditioning, among others, which are likely to be left on at inappropriate times and on public holidays. This system is capable of disabling operation outside of established opening hours and schedules. **63% of centres already have this system in place, representing an increase of 3 percentage points** compared to 2023.

Submetering: as part of the efficient management of our centres, it is necessary to measure the main areas of electricity consumption, such as overall consumption, industrial cooling and air conditioning, among others, so that their evolution can be monitored and controlled. **70% of our centres already have this control equipment.**

At the EROSKI Group, we are working to meet the needs of our customers, as well as complying with European regulations, by installing electric vehicle chargers at our centres. Thus, the current situation for chargers is 54 operational spaces, 62 spaces pending power supply and 289 spaces with contracts signed for their upcoming installation.

In this context, in 2024 we signed a framework agreement with Iberdrola to meet this need. Thanks to this agreement, we will install 1,000 charging points for electric vehicles, powered by 100% green energy from renewable sources with a guarantee of origin (GoO) certificate, at around 300 of our sites.

Sustainable logistics

Optimisation of the efficiency of transport processes

To do this, we have different lines of work, such as reorganising logistics through the new platform map and improving efficiency processes to increase lorry filling and reduce kilometres, also taking into account empty kilometres.

In this regard, this year we have adapted to the closure of our fresh produce platform in San Agustín de Guadalix (Madrid), a decision taken in January 2024 with the aim of offering our customers increasingly fresher produce in the most efficient way possible.

Furthermore, **in 2024 we launched the AutoStore robotic system at Son Morro in the Balearic Islands**, which has allowed us to optimise our grocery distribution services and make efficient use of space. It has represented a huge leap forward by offering more efficient product picking, improving order accuracy and ensuring better deliveries to supermarkets.



More efficient vehicles

We are incorporating vehicles with lower fuel consumption per kilometre and pallet transported. Our actions in this regard are: Renewal of the fleet, gradually phasing out older lorries and incorporating vehicles with Euro 6 engines. Thus, **in 2024, 82% of the kilometres travelled were with Euro 6 vehicles**, representing an increase of 11% over the previous year.

Use of duo-trailer lorries for transport between platforms, which emit less CO₂ than separate lorries.



Our logistics network

23
in-house
platforms

10
third-party
platforms

+350,000 m²
of warehouse space

Capacity to
distribute
1 million
boxes a day

Electrification in logistics activities is mainly limited to last-mile distribution, for which we are gradually incorporating electric vehicles. We already have two electric lorries for this type of delivery, one in Pamplona since 2022 and another in Bilbao since 2024.

Sustainable mobility of *employees*

We have introduced hybrid working at the organisation's offices to reduce employee travel and thus contribute to reducing the impact of commuting in scope 3 of our carbon footprint, as well as facilitating a better work-life balance. We have also implemented other measures such as expanding bicycle and electric vehicle parking facilities with charging points and promoting carpooling.



Biodiversity

We are working to minimise our environmental impact and promote measures that preserve biodiversity through initiatives such as sustainable fishing and our collaboration since 2007 with organisations focused on environmental conservation, such as the WWF (**World Wide Fund for Nature**). Thus, among our actions for 2024, the update of our Sustainable Fisheries and Aquaculture Policy and the renewal of our collaboration framework agreement with WWF for the period 2024-2026 stand out.

We have also collaborated through the 'Céntimos Solidarios' (Cent in Solidarity) Programme with the public awareness project 'Polinizadores en huelga' (Pollinators on Strike) run by the Aranzadi Science Society and with the Foundation for the Preservation of Menorca to preserve and regenerate the natural environment of the Menorca Biosphere Reserve.

VEGALSA-EROSKI has also joined the 5th Big Clean-up held as part of the 11th Mar de Mares Festival and the RE-MAR programme, in which, together with the Amigos organisation, it promotes environmental education and the protection of the Galician Atlantic coastline by removing waste from beaches.

Reduction in the use of resources, and *circular economy* measures

In a global context where resource scarcity and environmental challenges are becoming increasingly pressing, our Circular Economy Policy sets out commitments that contribute

to the transition away from the use of single-use raw materials in favour of recycled materials and towards sustainable sourcing that prioritises the use of renewable resources.

WE SELL

631

tonnes of 'ugly' fruit and vegetables across our entire network.

14,725

tonnes of products whose shelf life is shortened due to their approaching best-before or expiry dates.

417,098

product packs sold through Too Good To Go, which is equivalent to preventing more than 417 tonnes of food from going to waste.

We run several campaigns throughout the year to offer fruit and vegetables that are considered 'ugly' due to their appearance or size, but which are in perfect condition for consumption, as part of our fight against food waste. In 2024, a total of 631 tonnes of 'ugly' fruit and vegetables were sold across our network. This initiative has led us to be selected as one of the finalists for the European Week for Waste Reduction Awards, which will be announced in 2025.

WE DONATE

2,600

tonnes of food per year through hundreds of social organisations.

6,211

tonnes of organic by-products converted into raw materials for the manufacture of animal meal and oils and animal feed.

WE RECYCLE

We provide consumers with recycling points in our stores for the collection of batteries, electrical appliances, lamps, clothing, domestic oil and toner, among other used products.

In 2024, we signed a collaboration agreement with Circulacaps, a non-profit organisation made up of 19 coffee manufacturers, to strengthen this service for our customers.

Our commitment to *people*

Development of the *Solidarity Plan* through listening

In 2024, we stepped up our social commitment through our Solidarity Plan, raising more than €26 million to support over 370,000 people in vulnerable situations. One of our most notable initiatives has been our collaboration with the Spanish Federation of Food Banks (Federación Española de Bancos de Alimentos [FESBAL]) in food collection campaigns. During the Spring Collection in May and the Great Collection in November, our customers and ourselves donated more than 2,000 tonnes of food, equivalent to 4.6 million meals, to people at risk of social exclusion.

All our contributions helped to raise a total of more than €26 million in 2024. This reflects our ongoing commitment to solidarity and support for the communities most in need.

Throughout 2024, we developed the Solidarity Plan for 2025 based on feedback from 3,732 people, including customers, employees and the general public, and on the evaluation of 562 projects submitted by 352 social organisations.

Labour insertion and social innovation

At the EROSKI Group, we maintain and reinforce our commitment to working with groups at risk of social exclusion, and as part of this commitment, we have taken on the task of integrating them into the labour market. We collaborate with public employment services and centres within the Spanish Ministry of Education network to incorporate unemployed young students and people at risk of social exclusion through occupational training.

To this end, in recent years we have been collaborating with various associations, such as: **Caritas, Once, Secretariado Gitano, Red Cross and Gureak**, which are some of the organisations with which we maintain close relationships in order to meet the needs of various groups. This type of collaboration helps to strengthen social and labour inclusion in our network of stores for people at risk of exclusion.

During 2024, we continued to work with these groups, we gave courses with a commitment to hire, as well as non-work experience placements, and in the latter case, we collaborated with various organisations on 15 occasions.

Distribution of contributions for social action

€22,285,000

Solidarity and social action

€2,033,000

Support for families and groups with special needs

€1,412,000

Consumer training and information

€710,000

Culture, leisure and the local community

TOTAL IN MILLIONS OF EUROS

26,440,000



One million in aid with the 'Céntimos Solidarios' Programme

In 2024, the EROSKI Group and its customers donated €1,268,000 thanks to 8.4 million donations to 'Céntimos Solidarios'. These contributions have helped more than 140,000 people through 56 social organisations. The money donated has funded projects to help children in our local area and in developing countries, to protect the environment and animals, to fight cancer, to help the elderly, people at risk of social exclusion, people with disabilities, Alzheimer's, mental illness, cardiovascular disease or rare diseases, victims of gender violence, and to help young people into work.

€1,268,000
donated

has helped
+140,000
people

Zero Waste Programme

Every year we work to eradicate food waste. We donate fresh food products that are close to their expiry date or best-before date but are still perfectly fit for consumption. We remove them from our shelves in order to fulfil our commitment to consumers to offer them maximum freshness and attractive packaging.

In 2024, we also joined forces with the Red Cross and our customers to carry out an extraordinary initiative to support those affected by the extreme weather events in Spain, thus reaffirming our commitment to cooperate where it is most needed.

+500,000€

Campaigns with Food Banks

The EROSKI Group has been collaborating with the Spanish Federation of Food Banks (FESBAL) for 28 years, organising food collections in our stores. These include the EROSKI Group's 'Operation Kilo' and VEGALSA-EROSKI's 'Zampakilos Solidario', both in spring, as well as the 'Great Food Collection' in November.

Through FESBAL, the food is distributed to individuals and families experiencing financial hardship or at risk of social exclusion.

In 2024, in addition to being able to make donations of any amount at the checkout, customers were also able to physically donate food, personal hygiene, and cleaning products in store. As always, the EROSKI Group's own donation was added to the customers' contributions.

Thanks to these in-store campaigns for food banks in each region where our stores are located, we have donated a total of **1,510 tonnes of food, equivalent to more than 6 million meals**. This has helped to feed 1,655 families during the year.

1,510

tonnes of food
donated

Shopping card for social purposes

The EROSKI and CAPRABO shopping card for social purposes is an inclusive and supportive way of channelling welfare aid from public administrations and social entities to citizens and families at risk of social exclusion. It is a personal card that is given to each user with an initial amount loaded onto it.

In 2024, we have helped 146 public and social entities to channel their welfare aid to people in vulnerable situations through the EROSKI and CAPRABO shopping card for social purposes. It is worth noting that EROSKI has been one of the distributors selected to implement the European Social Fund (ESF+) Basic Programme for basic aid to families with children in vulnerable situations. **The total amount channelled through solidarity cards in 2024 is equivalent to more than 28.7 million meals per year.**

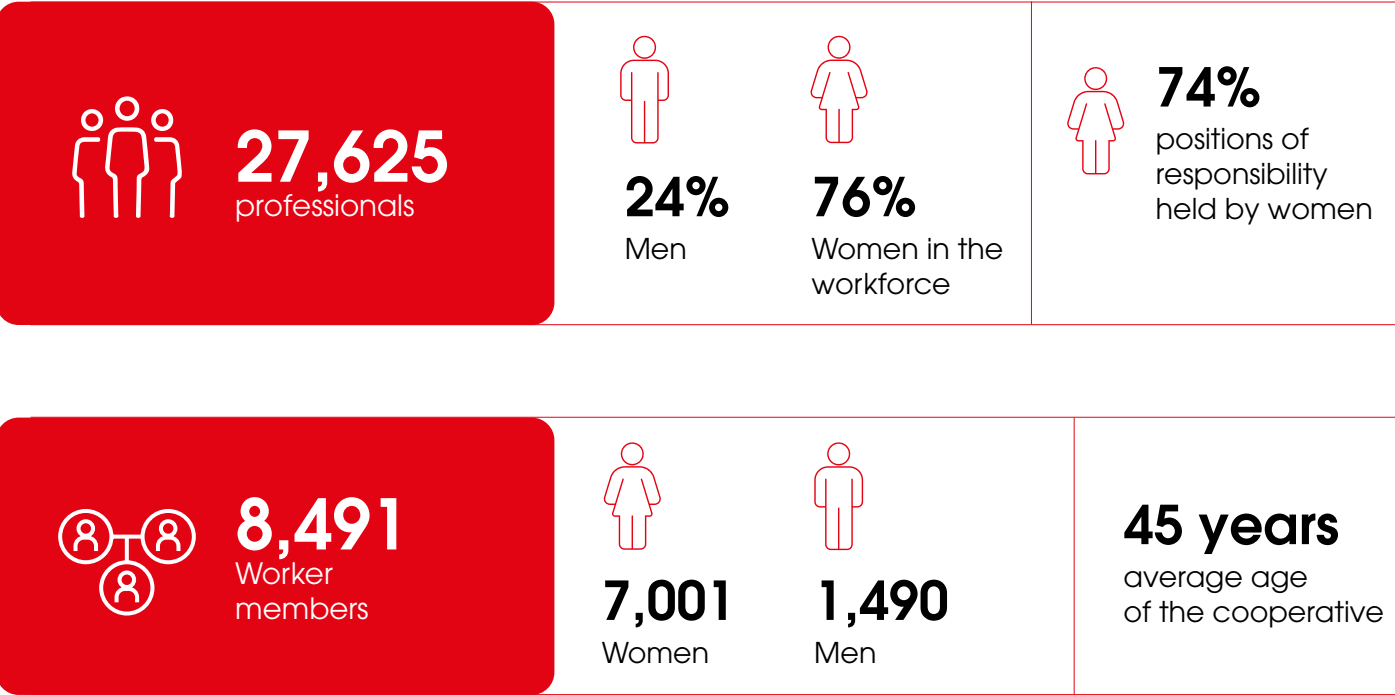
In 2024, we donated 2,600 tonnes of food and basic products, equivalent to more than 10 million basic meals for people at risk of social exclusion.



With our *team*, our *greatest strength*

For us, our team is at the heart of everything we do. Thanks to our teamwork, we have overcome every challenge we have faced, growing as a company and as a society. With that same unity and commitment, we continue to move forward with the confidence that, together, we are prepared to face the challenges of the future.

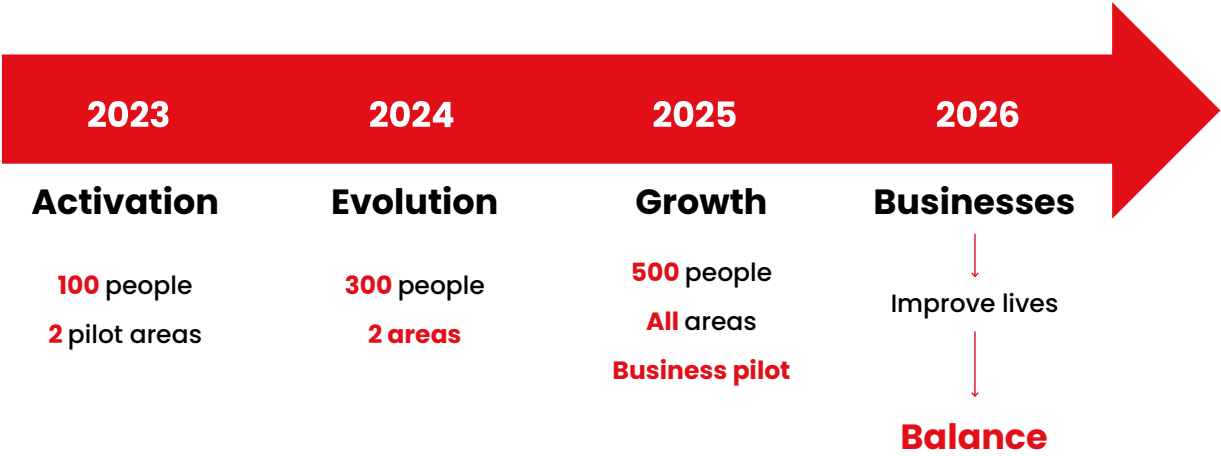
A great team



Well-being, from feeling to *action*

At EROSKI, feeling fulfilled and healthy is our priority. That is why we promote an environment of mutual care, where everyone finds the support they need for their well-being. We have resources that provide security and balance, both financially, and physically and emotionally.

At the EROSKI Group, we have developed and are in the process of extending an innovative culture of collaboration and innovation called **IMPACTO**, which creates spaces and opportunities for all EROSKI Group staff (partners and employees), facilitating the generation of ideas and collaboration in the development of innovative projects. This new methodology seeks to change the way things are done, as well as to promote agility and empower people, enhancing collaboration between them and seeking to activate multidisciplinary teams, synergies and cross-functionality in all analysis, assessment and resolution processes.



Well-being at work

We focus on improving working conditions to ensure a safer, fairer and more motivating work environment. This includes optimising working hours, promoting a work-life balance and strengthening workplace well-being measures. In this regard, a work-life balance is a key pillar for EROSKI, which is why we offer flexible working hours that promote a balance between personal and professional life. In addition to the possibility of reducing working hours or requesting leave for legal guardianship or family care, at EROSKI we offer alternatives to accommodate other personal projects, such as reductions in working hours without cause with the right to return to full-time work, temporary leave with job security for those who collaborate with NGOs or other projects, and, starting in 2022, voluntary reduction in working hours for people aged 58 and over, with no time limit and the right to return to their original working hours.

We also promote a service-based leadership model, where leaders take on a role of support and guidance for their teams. This approach encourages open communication, professional development and personal growth within the organisation.

At EROSKI, we are clearly and consistently committed to the growth of internal talent, promoting various initiatives for the professional development of our teams. We have four programmes focused on promoting talent within the organisation: Talent Pool Programme, Summa Programme, Training on the cooperative model, and Innovation in learning models. We also have three specific programmes aimed at store teams, designed to strengthen leadership and management: MBA specialising in Hypermarket Management, Management School and Store Management Programme.

Our commitment to training and continuous team growth is reflected in the €1,620,911 invested in training, ensuring that our professionals have the tools and knowledge they need to face the challenges of the future.

€1,620,911
allocated to training

Equal well-being

At EROSKI, we have an Equality Plan for 2023–2027, whose main objective is to guarantee real and effective equality between women and men, avoiding any type of discrimination in the workplace. Moreover, since 2005, we have had an Equality Observatory, a key tool for monitoring and ensuring compliance with this principle throughout the organisation. We have an Equality Committee for all companies within the group, consolidating our commitment to equality and inclusion in the workplace.

A 5-day working week has been implemented in all centres in the northern commercial network (hypermarkets and supermarkets).

Psychological well-being

We have implemented a Psychological Support Programme with a preventive and individualised approach. This programme has allowed us to offer 635 consultations throughout the year, providing support to those who need it.

Thanks to this initiative, there has been a reduction of almost 9% in lost working days, demonstrating its positive impact on mental health and work performance. We also promote digital disconnection, encouraging a healthy balance between work and relaxation time to avoid overload and digital stress.

635
consultations

Medical well-being

Through LANKIT SALUD EROSKI, we offer access to specialists in various areas of health, including psychology, paediatrics, dermatology, nutrition, sexology and gynaecology, among others. This service guarantees comprehensive and accessible medical care for the well-being of our employees.

Physical well-being

We have a preventive physiotherapy programme designed to reduce the risk of musculoskeletal injuries and improve quality of life at work. We also offer a personalised app that allows employees to track their physical activity and access resources to improve their health and well-being. As part of this commitment, we collaborate with FISIFY, a digital platform specialising in injury prevention and rehabilitation, which offers personalised advice and exercises for physical care.



Hybrid working at our offices. Regulation of the workspace, allowing staff to work outside the office on an ad hoc basis.

Regulations on digital disconnection have been approved to respect time off, leave and holidays, as well as personal and family privacy.



05

Economic and financial information

Economic and financial information

We closed the financial year 2024 on 31 January 2025 with a pre-tax profit of €127.2 million, 23% higher than in 2023. After applying a €45.5 million expense for corporation tax, our net profit amounted to €81.7 million, which, in a still challenging environment for commercial distribution, reinforces our group’s financial strength.

Our gross sales increased by 2.7% in an environment with lower inflationary effects, reaching €5,885 million, driven in particular by 3.3% growth in the food sector.

EROSKI GROUP INCOME STATEMENT	31/1/25	31/1/24	% YoY
ORDINARY REVENUE	5,559,814	5,397,861	103.0%
Ordinary revenue from sales	5,335,007	5,185,562	102.9%
Ordinary revenue from services rendered	224,807	212,299	105.9%
OTHER REVENUE	14,700	28,692	51.2%
OPERATING PROFIT (before impairment, profit/(loss) from the sale of fixed assets and non-current assets)	258,966	258,954	100.0%
Impairment, profit/(loss) from the sale of fixed assets and non-current assets	(14,239)	(4,113)	346.2%
PROFIT BEFORE FINANCIAL ITEMS AND TAXES	244,727	254,841	96.0%
Financial profit/(loss)	(117,549)	(152,759)	77.0%
Share of profit/loss from investments using the equity method	27	1,439	1.9%
Losses from continuing operations before tax	127,205	103,521	122.9%
Income tax	(45,507)	5,036	-903.6%
PROFIT/(LOSS) FOR THE FINANCIAL YEAR	81,698	108,557	75.3%

EROSKI GROUP BALANCE SHEET

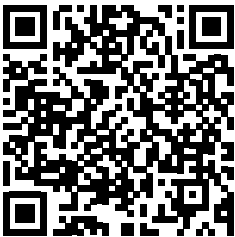
Adjusted to each Autonomous Community	31/1/25	31/1/24	Variation
Property, plant and equipment	1,325,500	1,497,924	(172,424)
Real estate investments	147,094	30,190	116,904
Goodwill and other intangible assets	854,440	850,004	4,436
Investments accounted for using the equity method	7,296	7,837	(541)
Trade and other receivables	7,698	9,517	(1,819)
Financial assets	140,248	154,511	(14,263)
Deferred tax assets	238,695	271,590	(32,895)
Uncalled share capital	213	477	(264)
TOTAL NON-CURRENT ASSETS	2,721,184	2,822,050	(100,866)
Inventories	400,517	428,659	(28,142)
Financial assets	8,290	20,112	(11,822)
Trade and other receivables	180,361	160,507	19,854
Income tax assets	4,549	9,472	(4,923)
Called-up share capital	3,818	2,500	1,318
Cash and cash equivalents	167,163	167,729	(566)
Non-current assets held for sale	-	13,640	13,640
TOTAL CURRENT ASSETS	764,698	802,619	(37,921)
TOTAL ASSETS	3,485,882	3,624,669	(138,787)

EROSKI GROUP BALANCE SHEET

Equity and liabilities	31/1/25	31/1/24	Variation
Capital	317,185	324,804	(7,619)
Share premium	3,808	3,808	0
Capitalised funds	95,525	95,525	0
Other revenue and expenses recognised in equity	30,795	27,925	2,870
Retained earnings	(156,436)	(261,888)	105,452
Interim dividend paid during the year	(6,560)	(6,341)	(219)
EQUITY ATTRIBUTABLE TO THE PARENT COMPANY	284,317	183,833	100,484
Minority interests	294,475	289,290	5,185
TOTAL EQUITY	578,792	538,863	39,929
Financial liabilities	1,569,744	1,719,060	(149,316)
Government grants	0	0	0
Provisions	31,696	28,810	2,886
Other non-current liabilities	13,034	13,839	(805)
Deferred tax liabilities	140,884	158,156	(17,272)
TOTAL NON-CURRENT LIABILITIES	1,755,358	1,919,865	(164,507)
Financial liabilities	249,297	225,800	23,497
Trade and other payables	892,685	932,177	(39,492)
Income tax liabilities	9,750	7,964	1,786
TOTAL CURRENT LIABILITIES	1,151,732	1,165,941	(14,209)
TOTAL EQUITY AND LIABILITIES	3,485,882	3,624,669	(138,787)

For more information on all these aspects,
please refer to the full **Non-Financial
Information and Sustainability Report 2024**.

View document



https://corporativo.eroski.es/wp-content/uploads/einf/EInf-2024_cast.pdf

